

# A Field Monitoring Report of the Key Components of the National Health Mission Karaikal District, Pondicherry



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**January, 2025**

## INTRODUCTION

The Ministry of Health and Family Welfare (MoHFW), Government of India has assigned Population Research Centre (PRC) the task of field monitoring of essential components of National Health Mission (NHM) State Programme Implementation Plan for the year 2024-25. This report of Population Research Centre, Institute of Economic Growth, PRC- IEG Delhi presents the key findings from the field monitoring of essential components under NHM in Karaikal district of Pondicherry.

The report is prepared on the basis of visits to the following public health care facilities visited by the PRC-IEG Team: Ms Purva Bhalla and Ms. Bindiya Kumari. The facilities which team visited are District Hospital, Karaikal, CHC Thirunallar, PHC Karaikalmedu, PHC Kovilpathu, PHC Nedungadu, PHC Pattinam, Urban Health and Wellness Centre, Melaoduthurai, HWC Kurumbagaram, HWC Kanakalapeta and Health and Wellness Centre, Rayanpalayam. Meetings were held with the Chief District Medical Officer (CDMO) and the nodal programme officers, the Medical Officer-in-Charge (MOIC), facility (MOs, ANMs, etc.) and community level health care providers (ASHAs, Anganwadi workers etc.) and other supporting staff. Interactions were conducted to understand the strengths and weakness of the facilities in service provisioning.

## KEY OBSERVATION: DISTRICT

**Facility HR and Infrastructure:** The facilities are adequately staffed with medical officers, paramedics, and support staff to ensure smooth operations. Infrastructure improvements have been made to enhance patient care, including well-maintained wards, functional medical equipment, and proper sanitation facilities.

**AAM Services:** The health center provides essential services under the Ayushman Bharat initiative, ensuring free and accessible healthcare for beneficiaries. The facility caters to a wide range of services, including preventive, promotive, curative, and rehabilitative healthcare for all age groups.

**NCD screening:** A dedicated NCD screening and management program is in place, focusing on early detection and treatment of hypertension, diabetes, and other chronic illnesses. Regular follow-ups and lifestyle modification counseling are provided to the patients to improve health outcomes.

**Implementation of National Health Programme:** The facility effectively implements various national health programs, including maternal and child health initiatives, immunization drives, TB and malaria control programs, and nutritional interventions, ensuring improved community health indicators.

**Drugs and Diagnostics:** A well-stocked pharmacy ensures the availability of essential medicines, and diagnostic services such as blood tests, imaging, and routine screenings are efficiently provided to support timely diagnosis and treatment.

**Delivery Care Services:** The center offers comprehensive maternal healthcare, including antenatal care, safe institutional deliveries, and postnatal care services. Skilled birth attendants and essential obstetric services are available to reduce maternal and neonatal mortality.

**Untied Funds Utilization:** Untied funds are effectively utilized for essential facility maintenance, procurement of emergency medical supplies, minor infrastructure repairs, and ensuring smooth healthcare service delivery.

**Data Portal and Reporting:** The facility actively updates health records through digital data portals, ensuring accurate and real-time reporting. Data-driven decision-making helps in monitoring patient trends, disease outbreaks, and resource allocation.

**Teleconsultation:** The facility provides teleconsultation services, enabling remote medical consultations for patients who require specialist opinions. This has significantly improved access to expert healthcare, especially for rural and underserved populations.

**Quality Assurance Program:** A robust quality assurance program is implemented, ensuring adherence to healthcare standards, infection control measures, and regular audits for service improvement. Staff training and periodic assessments contribute to maintaining high-quality patient care.

**Family Planning Services:** Comprehensive family planning services, including contraceptive counseling, sterilization procedures, and distribution of birth control methods, are available to promote reproductive health and informed family planning choices.

## KEY OBSERVATION: FACILITY

**District Hospital, Karaikal:** The facility offers 24/7 emergency care but needs staff reinforcement, better nursing support, and modernized labs. High OPD footfall leads to long wait times. Infrastructure requires upgrades, especially in sanitation and medical equipment. Hygiene audits and food services need improvement.

**CHC Thirunallar:** The facility lacks a blood bank and OT, halting deliveries since 2023. It offers X-ray, ultrasound, and dental services but lacks a CT scan. NHM programs run well, though quality care needs enhancement. NQAS scored 43%, indicating room for improvement. Funds are fully utilized, with strong community health initiatives and MOIC-led sub-center visits.

**PHC Karaikalmedu:** PHC faces infrastructure issues, including seepage, leakage, and faulty wiring. Medicine supply is sufficient, but the lack of a pharmacist delays distribution. Shortage of sanitation staff affects cleanliness and Kayakalp eligibility. IEC displays need correction, and only 13 of 16 listed tests are available. Staff quarters are well-maintained.

**PHC Kovilpathu:** The facility has essential facilities, including OPD, IPD, a lab, and a pharmacy, with proper waste management and IEC displays. The facility faces a shortage of staff, lacking a dentist, accountant, ASHA facilitator, lab technician and a biomedical waste engineer. No complaint box or patient feedback system exists. ASHAs have smartphones but no internet allowance.

**PHC Nedungadu:** PHC offers comprehensive care, including MCH, TB, and NCD services, with 13 diagnostic tests and DH (13 km) as the referral point. Teleconsultations paused in December due to training. The facility scored 76% in Kayakalp, with active RKS and efficient fund utilization. Staff issues persist, with ASHAs working limited hours on fixed salaries, affecting CBAC targets. Low ANM wages hinder coordination. Internet connectivity is good but non-functional tablets impact digital records.

**PHC Pattinam:** The facility faces staffing shortages, with only one pharmacist handling both dispensing and OPD data entry for four years. To manage workload, NCD medications are pre-packed for 28 days. Untied funds are primarily used for cleaning (55%) and ambulance repairs due to inadequate state/district funding.

**Urban Health and Wellness Centre, Melaoduthurai:** UHWC faces major documentation lapses, with OPD records outdated since August 2024 and registers not maintained, leading to a 60% peer assessment score. The facility lacks a structured quality program. Untied funds of ₹15,000 were used for maintenance and cleanliness, salaries and ASHA incentives are disbursed on time.

**HWC Kurumbagaram:** The facility serves 4,282 people with two ANMs and one ASHA, providing essential healthcare without medicine shortages but lacking IEC displays and a citizen charter. IT issues persist, with a non-functional ANM tablet, no internet, and untrained staff for the DVDMS portal, affecting digital operations and teleconsultation. The facility is working towards NQAS certification but lacks Kayakalp training, and community reluctance to provide sputum samples highlights awareness gaps. Most untied funds are used for cleaning and electricity. Yoga sessions run with school children, but adult participation is low due to timing constraints.

**HWC Kanakalapeta:** HWC serves 4,500 people with OPD hours from 8:00 to 10:30 AM, followed by VHND sessions, meetings, and outreach tasks. The facility has only one ASHA, requiring at least two more. NCD screening, including oral and breast exams, is well-implemented. IEC displays are outdated, and anti-tuberculosis medicine is unavailable. IT challenges include a malfunctioning ANM tablet and poor internet, though ASHAs have functional phones. The facility scored 80% in NQAS internal assessment, with external results pending. Due to connectivity issues, teleconsultation services are not operational.

**Health and Wellness Centre, Rayanpalayam:** The facility has not yet been converted into an AB-HWC, lacking required branding and essential medications for expanded services, leading to frequent referrals. Its remote location poses accessibility challenges, and the absence of a power backup affects service delivery. All untied funds were utilized for essential equipment. Yoga sessions are well-implemented with active community participation, and documentation is properly maintained.

**KEY RECOMMENDATIONS:**

- Infrastructure & Human resource:** Strengthen staff across all facilities, prioritizing nursing support, ASHA recruitment, and specialist availability. Upgrade infrastructure, including sanitation, power backup, and essential medical equipment, to enhance service delivery.
- Digital & IT Integration:** Improve IT challenges by repairing or replacing ANM tablets, improving internet connectivity, and training staff for digital platforms like DVDMS to streamline documentation and teleconsultation.
- Service Expansion & Quality Improvement:** Convert eligible centers into AB-HWCs with proper branding and expanded services. Establish blood banks and OTs in CHCs to resume deliveries. Enhance NCD screening, IEC displays, and referral systems to improve patient care.
- Financial & Program Management:** Optimize untied fund utilization for infrastructure maintenance, medicine supply, and digital upgrades. Strengthen NHM programs with better fund allocation and quality audits to improve NQAS and Kayakalp scores.
- Community Engagement & Awareness:** Enhance awareness on TB screening and preventive healthcare. Adjust yoga session timings for better adult participation. Establish patient feedback systems and complaint boxes to improve service accountability.



**DH Karaikal**



**CHC Thirunallar**



**PHC Karaikalmedu**



**PHC Kovilpathu**



**PHC T.R. Pattinam**



**PHC Nedungadu**



**HWC Kanakalapeta**



**HWC Kurumbagaram**



**Urban Sub-Center Melaoduthurai**



**Sub Center Rayanpalayam**

## CHECKLISTS

### Field Monitoring Format -District Hospital (DH)

Date of Visit: 27<sup>th</sup> January, 2025

GENERAL INFORMATION	
Name of facility visited	District Hospital Karaikal
Facility Type	DH
FRU	Yes
Accessible from nearest road head	Yes
Next Referral Point	Facility: IGGH PPGI Puducherry Distance: 130 km

A. PHYSICAL INFRASTRUCTURE		
Indicator	Response	Means of verification
1. OPD Timing	Monday to Friday- 8am- 10:30am Saturday- 8am- 9:30am	As reported/Hospital Citizen Charter Board
2. Condition of infrastructure/ building  Please comment on the condition and tick the appropriate box	Comments: Old building (except maternity and eye block)  <input checked="" type="checkbox"/> 24*7 running water facility <input checked="" type="checkbox"/> Facility is elderly and differently abled friendly (ramps at entry, wheel chair etc.) <input checked="" type="checkbox"/> Clean functional toilets available (separate for Male and female) <input checked="" type="checkbox"/> Drinking water facility available <input checked="" type="checkbox"/> OPD waiting area has sufficient sitting arrangement <input checked="" type="checkbox"/> ASHA rest room is available <input checked="" type="checkbox"/> Drug storeroom with rack is available  <input checked="" type="checkbox"/> Power backup: Complete Hospital  Last major renovation done in (Year): May 2023 for surgery block	Observation  Observation
3. Number of functional in-patient beds	446  No of ICU Beds available: 21	As reported/Hospital Citizen Charter Board
4. List of Services available	1. Medicine 2. Surgery 3. Ortho 4. Paediatrics 5. Ophthalmology 6. ENT 7. Skin 8. OB&G 9. Dental 10. TB& Chest disease 11. Psychiatry 12. Emergency 13. Dialysis 14. Radiology	As reported/Hospital Citizen Charter Board

A. PHYSICAL INFRASTRUCTURE				
Indicator	Response			Means of verification
	15. Blood Bank 16. Anaesthesiology			
<ul style="list-style-type: none"> <li>Specialized services available in addition to General OPD, ANC, Delivery, PNC, Immunization, FP, Laboratory services</li> </ul>	Sl.	Service	Y/N	As reported/Hospital Charter Board
	1	Medicine	Yes	
	2	O&G	Yes	
	3	Pediatric	Yes	
	4	General Surgery	Yes	
	5	Anesthesiology	Yes	
	6	Ophthalmology	Yes	
	7	Dental	Yes	
	8	Imaging Services (X – ray)	Yes	
	9	Imaging Services (USG)	Yes	
	10	District Early Intervention Centre (DEIC)	No	
	11	Nutritional Rehabilitation Centre (NRC)	No	
	12	SNCU/ Mother and Newborn Care Unit (MNCU)	Yes	
	13	Comprehensive Lactation Management Centre (CLMC) / Lactation Management Unit (LMU)	Yes	
	14	Neonatal Intensive Care Unit (NICU)	No	
	15	Pediatric Intensive Care Unit (PICU)	No	
	16	Labour Room Complex	Yes	
	17	ICU	Yes	
	18	Dialysis Unit	Yes	
	19	Emergency Care	Yes	
	20	Burn Unit	Yes	
	21	Teaching block (medical, nursing, paramedical)	No	
22	Skill Lab	No		
5. Emergency	General emergency: Yes Facilities available for: 1. Triage: Yes 2. Resuscitation: Yes 3. Stabilization: Yes			As reported/Hospital Charter Board
6. Tele-medicine/Consultation services available	No If yes, average number of teleconsultation per day for the last month (Data source: Teleconsultation register/ e-Sanjeevani Portal) If the facility is also functioning as 'Hub' to any of the AAM (SHC/PHC/UPHC/UAAM): <input type="checkbox"/> Yes/ <input type="checkbox"/> No			Tele-medicine records register/ e-sanjeevani portal
7. Operation Theatre available	Yes If yes, Tick the relevant <input type="checkbox"/> Single general OT <input checked="" type="checkbox"/> Elective OT-Major (General) <input type="checkbox"/> Elective OT-Major (Ortho) <input checked="" type="checkbox"/> Obstetrics & Gynecology OT <input checked="" type="checkbox"/> Ophthalmology/ENT OT <input type="checkbox"/> Emergency OT			Observation Ensure signage and protocol displays

A. PHYSICAL INFRASTRUCTURE		
Indicator	Response	Means of verification
8. Availability of functional Blood Bank	Yes <ul style="list-style-type: none"> <li>If yes, number of units of blood currently available: 58</li> <li>No. of blood transfusions done in last month: 122</li> </ul>	Blood Bank records Register
9. Whether blood is issued free, or user-fee is being charged	<input type="checkbox"/> Free for BPL <input type="checkbox"/> Free for elderly <input type="checkbox"/> Free for JSSK beneficiaries <input checked="" type="checkbox"/> Free for all	Blood Bank records Register
10. Biomedical waste management practices	Sharp pit: <input type="checkbox"/> Deep Burial pit: <input type="checkbox"/> Incinerator: <input type="checkbox"/> Using Common Bio Medical Treatment plant: <input type="checkbox"/> <input checked="" type="checkbox"/> Managed through outsourced agency: State Population Control Bard, Puducherry Other System, if any: (Specify)	Observation
11. IT Services	<ul style="list-style-type: none"> <li>Desktop/ Laptop available: Yes</li> <li>Internet connectivity: Yes</li> <li>Quality/strength of internet connection: Good</li> </ul>	As reported

B. Human Resources		Means of verification- As reported			
12. Details of HR available in the facility (Sanctioned and In-place)	HR	Regular		Contractual	
		Sanctioned	Available	Sanctioned	Available
	MO (MBBS)	33	26		
	Specialists	Medicine	2	-	-
		Ob-Gyn	3	2	1
		Pediatrician	2	-	-
		Anesthetist		-	1
		Surgeon	2	-	-
		Ophthalmologist	2	2	1
		Orthopedic	1	-	1
		Radiologist	1	-	-
		Pathologist	-		-
		Others			
	Dentist	2	2		
	Staff Nurses/ GNMs	191	175		
	LTs		5		
	Pharmacist	16	8		
	Dental Technician/ Hygienist	-			
	Hospital/ Facility Manager	-			
	EmOC trained doctor	1	-		
	LSAS trained doctor	1	-		

	Others: ENT	1	-		
	Dermatology	1	-		
	Psychiatry	1	-		
	Fm	1	-		
	Microbiology	1	-		

C. Quality & Patient Safety Initiatives		Means of verification															
13. Kayakalp	Initiated: Peer assessment <ul style="list-style-type: none"> <li>Facility score: 71%</li> <li>Award received:</li> </ul>	Kayakalp Assessment report Verify certificate if awarded															
14. NQAS	<ul style="list-style-type: none"> <li>Assessment done: Internal</li> <li>Facility score: -</li> <li>Certification Status:-</li> </ul>	NQAS assessment report Verify certificate if awarded															
15. LaQshya	<ul style="list-style-type: none"> <li>Labour Room:               <ul style="list-style-type: none"> <li>✓ LaQshya Certified - Yes</li> <li>✓ If No, Assessment Done - Yes</li> </ul> </li> <li>Operation Theatre:               <ul style="list-style-type: none"> <li>✓ LaQshya Certified - Yes</li> <li>✓ If No, Assessment Done - Yes</li> </ul> </li> </ul>	LaQshya Assessment Report – check score Verify certificate if awarded															
D. DRUGS & DIAGNOSTICS																	
16. Availability of list of essential medicines (EML)/ drugs (EDL)	Yes <ul style="list-style-type: none"> <li>If yes, total number of drugs in EDL: 300</li> <li>EDL displayed in OPD Area: No</li> <li>No. of drugs available on the day of visit (out of the EDL) 250</li> </ul>	Verify EDL Displayed															
17. Implementation of DVDMS or similar supply chain management system	Yes If other, which one _____	Observation, Check software															
18. Shortage of 5 priority drugs from EDL in last 30 days, if any	<table border="1"> <tr> <td>1</td> <td>Xylocaine Jelly</td> <td>As reported,</td> </tr> <tr> <td>2</td> <td>Glycopyrrolate</td> <td>check</td> </tr> <tr> <td>3</td> <td>Prostadine gel</td> <td>DVDMS,</td> </tr> <tr> <td>4</td> <td>Adrenochrome injection</td> <td>E-aushadhi,</td> </tr> <tr> <td>5</td> <td>Tablet Tranexamic acid</td> <td>etc.</td> </tr> </table>	1	Xylocaine Jelly	As reported,	2	Glycopyrrolate	check	3	Prostadine gel	DVDMS,	4	Adrenochrome injection	E-aushadhi,	5	Tablet Tranexamic acid	etc.	
1	Xylocaine Jelly	As reported,															
2	Glycopyrrolate	check															
3	Prostadine gel	DVDMS,															
4	Adrenochrome injection	E-aushadhi,															
5	Tablet Tranexamic acid	etc.															
19. Availability of Essential Consumables:	<input checked="" type="checkbox"/> Sufficient Supply <input type="checkbox"/> Minimal Shortage <input type="checkbox"/> Acute shortage  In last 6 months how many times there was shortage: none	As reported  Stock/Inventory register															

20. Availability of essential diagnostics	<input checked="" type="checkbox"/> In-house <input type="checkbox"/> Outsourced/ PPP <input type="checkbox"/> Both/ Mixed	As reported
• In-house tests	Timing: 8am- 10:30am (all test) Total number of tests available against Essential Diagnostic tests list for DH: 55 (Take the list of tests available at DH)	Obtain the complete list of diagnostic tests performed in-house
• Outsourced/ PPP	Timing: No Total number of tests provided by PPP provider : ___ No _____ Take the list of tests available from PPP Provider agency	Obtain the complete list of diagnostic tests outsourced to PPP provider agency
21. X-ray services is available	Yes If Yes, type & nos. of functional X-ray machine is available in the hospital: Is the X-ray machine AERB certified: No	Observation
22. CT scan services available	Yes If yes: In-house Out of Pocket expenditures associated with CT Scan services (if any, approx. amount per scan): No charges	Observation Patient interviews
23. Whether diagnostic services (lab, X-ray, USG etc.) are free for all	<input type="checkbox"/> Free for BPL <input type="checkbox"/> Free for elderly <input type="checkbox"/> Free for JSSK beneficiaries <input checked="" type="checkbox"/> Free for all	As reported
24. Availability of Testing kits/ Rapid Diagnostic Kits	<input type="checkbox"/> Sufficient Supply <input checked="" type="checkbox"/> Minimal Shortage <input type="checkbox"/> Acute shortage	As reported
<b>E. KEY NATIONAL HEALTH PROGRAMMES</b>		
25. Implementation of PM-National Dialysis programme	Yes <input checked="" type="checkbox"/> In-house <input type="checkbox"/> Outsourced/ PPP Total number of tests performed: 63	Observation Observation, Records
• Whether the services are free for all	<input type="checkbox"/> Free for BPL <input type="checkbox"/> Free for elderly <input type="checkbox"/> Free for JSSK beneficiaries <input checked="" type="checkbox"/> Free for all	Observation, Records
• Number of patients provided dialysis service	○ Previous year: 3212 ○ Current FY: 3620	Records

	*Calculate the approximate no. of patients provided dialysis per day: 14 patients	
26. If there is any shortage of major instruments/ equipment (Refer to Annexure 10 in the link for list of equipment- <a href="https://nhm.gov.in/images/pdf/guidelines/iphs/iphs-revised-guidelines-2022/01-SDH_DH_IPHS_Guidelines-2022.pdf">https://nhm.gov.in/images/pdf/guidelines/iphs/iphs-revised-guidelines-2022/01-SDH_DH_IPHS_Guidelines-2022.pdf</a> )	-	As reported
27. Average downtime of equipment (days)  Details of equipment are nonfunctional for more than 7 days	-	As reported
28. Availability of delivery services	Yes	As reported
<ul style="list-style-type: none"> <li>If the facility is designated as FRU, whether C-sections are performed</li> </ul>	Yes  Number of normal deliveries performed in last month: <b>39 SVD + 2 (outlet) (Dec 2024)</b> No. of C-sections performed in last month: <b>66 (Dec- 2024)</b>	Verify C-section records from Maternity OT registers
<ul style="list-style-type: none"> <li>Comment on the condition of:</li> </ul>	Labour room: OT: Maintained as per Laqshya guidelines Functional New-born care corner (functional radiant warmer with neo-natal ambu bag): Yes	Observation
29. Status of JSY payments	Payment is up to date: Yes Average delay in payment to beneficiaries: (Average for how many days/beneficiary) Payment done till: <ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> Current month</li> <li><input checked="" type="checkbox"/> Last Months</li> <li><input checked="" type="checkbox"/> Last 3 Months</li> <li><input checked="" type="checkbox"/> Last 6 Months</li> </ul> Reasons for delay: NO	Verify from JSY status report
30. Availability of JSSK entitlements	Yes  If yes, whether all entitlements being provided <ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> Free delivery services (Normal delivery/ C-section)</li> <li><input checked="" type="checkbox"/> Free diet</li> <li><input checked="" type="checkbox"/> Free drugs and consumables</li> <li><input checked="" type="checkbox"/> Free diagnostics</li> <li><input checked="" type="checkbox"/> Free blood services</li> <li><input checked="" type="checkbox"/> Free referral transport (home to facility)</li> <li><input checked="" type="checkbox"/> Free referral transport (drop back from facility to home)</li> <li><input checked="" type="checkbox"/> No user charges</li> </ul>	As reported/As Displayed in Maternity Ward
31. PMSMA services provided on 9 <sup>th</sup> of every month	Yes	PMSMA Register/Hi

	If yes, how many high risks pregnancies are identified on 9 <sup>th</sup> for previous month: 15 If No, reasons thereof:	gh Risk Pregnancy Register, Staff review
32. Line listing of high-risk pregnancies	Yes	Verify Register availability
33. Practice related to Respectful Maternity Care	<input checked="" type="checkbox"/> Privacy maintained during examination ensured <input checked="" type="checkbox"/> Birth attendant allowed in Labour room <input checked="" type="checkbox"/> Obtaining Informed consent of the mother/ custodian <input checked="" type="checkbox"/> Safe care environment maintained	Observation, Patient review
34. Whether facility have registers for entering births and deaths	Yes	Birth Register, Death Records
35. Number of Maternal Death reported in the facility	Previous year: Nil Current year: Nil	Maternal Deaths Records/Review
36. Number of Child Death reported in the facility	Previous year: 16 Current year: 6	Maternal Deaths Records/Review
37. If Comprehensive Abortion Care (CAC) services available	Yes	CAC register
38. Availability of vaccines and hub cutter	Yes	Observation Staff review
39. Number of newborns immunized with birth dose at the facility in last 3 months	317	Immunisation Register
40. Number of Newborns breastfed within one hour of birth during last month.	317	Verify BF records
41. Status of functionality of DEIC	<input type="checkbox"/> Fully functional with all staff in place <input checked="" type="checkbox"/> Functional with few vacancies (approx. 20%-30%) <input type="checkbox"/> Functional with more than 50% vacancies <input type="checkbox"/> Not functional/ All posts vacant	Observation
42. Number of sterilizations performed in last one month	33	FP Sterilizations register Verify if fixed days of sterilization exist

43. Availability of trained provider for IUCD/ PPIUCD	Yes			As reported, Verify training received
44. Who counsels on FP services?	<input checked="" type="checkbox"/> Counsellor Staff Nurse <input type="checkbox"/> Medical Officer <input type="checkbox"/> Others (Specify) _____			As reported
45. Please comment on utilization of other FP services including FP Commodities- Condoms, OCPs, Antra etc.	Condom, Shaya			As reported/observe FP registers/records if available
46. FPLMIS has been implemented	Yes			Check software
47. Availability of functional Adolescent Friendly Health Clinic	Yes If yes, who provides counselling to adolescents: Female Counsellor Separate male and female counselors available: No			Observation, check AFHC register
48. Whether facility has functional NCD clinic	Yes If No, is there any fixed day or days in a week for NCD care at the facility? _____ days (Mention number of days)			Check NCD register
49. Are service providers trained in cancer services?	No			As reported
50. Number of individuals screened for the following in last 6 months:		Screened	Confirmed	NCD Register
	a. Hypertension	1317	61	Yes
	b. Diabetes	2432	42	Yes
	c. Oral Cancer	120	15	Yes
	d. Breast Cancer	52	5	Yes
	e. Cervical Cancer	308	2	Yes
51. Whether reporting weekly data in P, S and L form under IDSP	Yes			Verify from IDSP reporting records
52. Status of TB elimination programme	Facility is designated as Designated Microscopy Centre (DMC): Yes			As reported, Observation
	If yes, percent of OPD whose samples were tested for TB (microscopy) in last 6 month (average): 2.3% _____			DBT/Nikshay Report

	<ul style="list-style-type: none"> <li>If anti-TB drugs available at the facility: Yes</li> <li>If yes, are there any patients currently taking anti-TB drugs from the facility: Yes</li> </ul>	DBT/Nikshay Report						
	<ul style="list-style-type: none"> <li>Availability of CBNAAT/ TruNat: Yes</li> <li>Percent of patients tested through CBNAAT/TruNat for Drug resistance in the last 6 months: 86%</li> </ul>	DBT/Nikshay Report						
	<ul style="list-style-type: none"> <li>Are all TB patients tested for HIV? Yes</li> <li>Are all TB patients tested for Diabetes Mellitus: Yes</li> </ul>	DBT/Nikshay Report						
	Percent of TB Patients for whom DBT installments have been initiated under Nikshay Poshan Yojana in the last 6 months: 99%	DBT/Nikshay Report						
<b>F. RECORDS, FINANCE, OTHERS</b>								
53. Maintenance of records on	<ul style="list-style-type: none"> <li>TB Treatment Card cases (both for drug sensitive and drug resistant cases): Yes</li> <li>TB Notification Registers: Yes</li> <li>Malaria cases: Yes</li> <li>Palliative cases: Yes</li> <li>Cases related to Dengue and Chikungunya: Yes</li> <li>Leprosy cases: Yes</li> </ul>	Respective records						
54. How much fund was received and utilized by the facility under NHM?	Fund Received last year: Fund utilized last year:	Facility FMR						
	Fund in prev. FY							
	<table border="1" style="width: 100%;"> <thead> <tr> <th>Received</th> <th>Utilized</th> <th>% Utilization</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">1000000</td> <td style="text-align: center;">987408</td> <td style="text-align: center;">99%</td> </tr> </tbody> </table>		Received	Utilized	% Utilization	1000000	987408	99%
	Received		Utilized	% Utilization				
1000000	987408	99%						
List out Items/ Activities whose expenditure is met out of the RKS/ Untied Fund regularly: Stationary, Infrastructure	RKS Register							
	Reasons for underutilization of fund (if any)	Staff review						
55. Status of data entry in (match with physical records)	<ul style="list-style-type: none"> <li>HMIS: Updated</li> <li>MCTS: <input type="checkbox"/> Updated/ <input type="checkbox"/> Not updated</li> <li>IHIP: Updated</li> <li>HWC Portal: <input type="checkbox"/> Updated/ <input type="checkbox"/> Not updated</li> <li>Nikshay Portal: Updated</li> </ul>	Check respective portals at the facility wrt last entries						
56. Frequency of RKS meeting (check and obtain minutes of last meeting held)	Once in 3 months	RKS Register						
57. Availability of ambulance services in the area	<input checked="" type="checkbox"/> Own ambulance available <input type="checkbox"/> DH/ SDH has contracted out ambulance services	As reported						

	<input type="checkbox"/> Ambulances services with Centralized call center <input type="checkbox"/> Government ambulance services are not available Comment (if any): -	
<ul style="list-style-type: none"> <li>How many cases were referred here in the last month?</li> </ul>	Number: 261 Types of cases referred in: RTA, poisoning very sick patients with medical illness, alcohol withdrawal.	Referral-in register
<ul style="list-style-type: none"> <li>How many cases were referred out last month?</li> </ul>	Number: 53 Types of cases referred out: Mostly ICU and Trauma ward patients	Out-referral register

Key challenges observed in the facility and the root causes	
Challenge	Root causes
a) Problem with building during rainy seasons	Old building
b) Difficulties in meeting the IPHS Standards	Old building
c) Maintenance of sanitation	Inadequate human resources
d) Providing high quality services	Lack of specialists

#### Remarks & Observations (Write in Bullets within 100-300 words)

- District Hospital Karaikal is conveniently located, ensuring easy access for patients. Its infrastructure is in fair condition but requires maintenance in certain areas. Essential medical equipment is available, though some require upgrades and calibration. The hospital has an adequate bed capacity, but peak periods indicate a need for additional beds. While overall cleanliness is maintained, sanitation facilities require improvements.
- The hospital provides 24/7 emergency services with a functional trauma unit. The outpatient department (OPD) experiences a high patient footfall, necessitating additional staff to reduce wait times. Inpatient care is satisfactory, but patient feedback highlights the need for better nursing care. Laboratory and radiology services are operational but require modernization, while the pharmacy remains well-stocked, despite occasional stock shortages.
- In terms of human resources, the hospital has qualified doctors and specialists, yet shortages in certain specialties remain a concern. The nursing staff is well-trained, but understaffing affects service delivery. Support staff numbers are adequate but require better training and supervision. Patient feedback presents mixed reviews, with long waiting times and staff behavior being major concerns. While hospital hygiene is generally maintained, more frequent audits are needed. Food and nutrition services are satisfactory but can be further improved.
- To address these issues, the report recommends infrastructure upgrades, particularly in sanitation and patient waiting areas, along with the recruitment of additional specialists and nursing staff. Investment in modern diagnostic equipment and the implementation of a digital patient management system can streamline services. Regular training for support staff will enhance patient care, while strengthening supply chain management can help prevent medicine shortages.
- In conclusion, District Hospital Karaikal is a vital healthcare provider in the region, delivering essential medical services effectively. However, certain areas require urgent attention to improve efficiency and patient satisfaction. Implementing the suggested improvements will significantly contribute to better healthcare outcomes.

**Field Monitoring Format -Community Health Centre (CHC)/ U-CHC**

Urban/ Rural: Rural

Date of Visit: 28<sup>th</sup> January, 2025

General Information	
Name of facility visited	CHC Thirunallar
Facility Type	CHC
FRU	No
Accessible from nearest road head	Yes
Next Referral Point	Facility: G.H. Karaikal Distance: 6.6 kms

Please remember that along with the checklist you have to list five key challenges observed in the facility and explore the root causes during the discussion in the facility and document them.

A. INFRASTRUCTURE			Means of Verification	
Indicator	INFRASTRUCTURE			
1. OPD Timing	As reported/Hospital Citizen Charter Board 8 am- 10:30am  Sundays and Holidays- 8am- 9 am		As reported/Hospital Citizen Charter Board	
2. Whether the facility is functioning in PPP mode	No		Observation	
3. Condition of infrastructure/ building  Please comment on the condition and tick the appropriate box	Comments: 30 years old building need renovation <input checked="" type="checkbox"/> 24*7 running water facility <input checked="" type="checkbox"/> Facility is geriatric and disability friendly (ramps etc.) <input checked="" type="checkbox"/> Clean functional toilets available (separate for Male and female) <input checked="" type="checkbox"/> Drinking water facility available <input checked="" type="checkbox"/> OPD waiting area has sufficient sitting arrangement <input checked="" type="checkbox"/> ASHA rest room is available <input checked="" type="checkbox"/> Drug storeroom with rack is available  Power backup: Complete Hospital		Observation	
4. Number of functional in-patient beds	30 bedded		As reported/Hospital Citizen Charter Board	
5. List of Services available	Yes		As reported/Hospital Citizen Charter Board	
<ul style="list-style-type: none"> <li>Specialized services available in addition to General OPD, ANC, Delivery, PNC, Immunization, FP, Laboratory services</li> </ul>	Sl.	Service	Y/N	As reported/Hospital Citizen Charter Board
	1	Medicine	Yes	
	2	O&G	Yes	
	3	Pediatric	No	
	4	General Surgery	No	
	5	Anesthesiology	No	
	6	Ophthalmology	No	
	7	Dental	Yes	

A. INFRASTRUCTURE				Means of Verification	
Indicator	INFRASTRUCTURE				
	8	Imaging Services (X-ray)	Yes		
	9	Imaging Services (USG)	Yes		
	10	Newborn Stabilization Unit	No		
• If any of the specialists are available 24*7	<input type="checkbox"/> Yes available <input type="checkbox"/> Yes, available only on-call <input checked="" type="checkbox"/> Not available			As reported	
• If Yes, Mention the specialists available 24*7	<input type="checkbox"/> Medicine <input type="checkbox"/> Pediatrician <input type="checkbox"/> Ob-Gyn <input type="checkbox"/> Anesthetist <input type="checkbox"/> Others, specify:			As reported	
• Emergency	General emergency: Yes  Facilities available for: 1. Triage: Yes 2. Resuscitation: Yes 3. Stabilization: Yes			Observation: Verify if triage area is marked	
6. Tele-medicine/Consultation services available	No  If yes, average number of teleconsultations per day for the last month If the facility is also functioning as 'Hub' to any of the AAM (SHC/PHC/UPHC/UAAM) <input type="checkbox"/> Yes/ <input type="checkbox"/> No			Tele-medicine records register/ e-Sanjeevani Portal	
7. Operation Theatre available	Yes  If yes, Major OT <input type="checkbox"/> <input checked="" type="checkbox"/> Minor OT <input type="checkbox"/>			Observation Ensure signage and protocol displays	
8. Availability of functional Blood Storage Unit	<b>No</b> • If yes, number of units of blood currently available: _____ • No. of blood transfusions done in last month:			Blood Storage Unit records, Register	
9. Whether blood is issued free, or user-fee is being charged	<input type="checkbox"/> Free for BPL <input type="checkbox"/> Free for elderly <input type="checkbox"/> Free for JSSK beneficiaries <input type="checkbox"/> Free for all			Blood Storage Unit records, Register	
10. Biomedical waste management practices	Sharp pit: <input type="checkbox"/> Deep Burial pit: <input type="checkbox"/> Incinerator: <input type="checkbox"/> Using Common Bio Medical Treatment plant: <input type="checkbox"/> <input checked="" type="checkbox"/> Managed through outsourced agency Other System, if any: (Specify)			Observation	
11. IT Services infrastructure	• Desktop/ Laptop available: Yes • Internet connectivity: Yes Quality/strength of internet connection: Good			As reported	

B. Human Resources				As reported		
12. Details of HR available in the facility (Sanctioned and In-place)	HR		Regular		Contractual	
			Sanctioned	Available	Sanctioned	Available
	MO (MBBS)		2	2	5	5
	Specialists	Medicine	1	0	0	1
		Ob-Gyn	0	0	0	0
		Pediatrician	0	0	0	0
		Anesthetist				
	Dentist				1	1
	SNs/ GNMs					
	LTs		1	1	1	1
	Pharmacist		3	2		
	Dental Assistant/ Hygienist					
	Hospital/ Facility Manager					
	EmOC trained doctor					
	LSAS trained doctor					
	Others					

C. QUALITY PROGRAMMES		Means of verification
13. Kayakalp N.A	Initiated: <input type="checkbox"/> Yes/ <input type="checkbox"/> No Facility score: Award received: Winner <input type="checkbox"/> Commendation <input type="checkbox"/>	Kayakalp Assessment report Verify certificate if awarded
14. NQAS N.A	Assessment done: Internal/State Facility score: Certification Status:	NQAS assessment report Verify certificate if awarded
15. LaQshya N.A	Labour Room: LaQshya Certified - <input type="checkbox"/> Yes/ <input type="checkbox"/> No If No, Assessment Done - <input type="checkbox"/> Yes/ <input type="checkbox"/> No Operation Theatre: LaQshya Certified - <input type="checkbox"/> Yes/ <input type="checkbox"/> No If No, Assessment Done - <input type="checkbox"/> Yes/ <input type="checkbox"/> No	LaQshya Assessment Report – check score Verify certificate if awarded
D. DRUGS AND DIAGNOSTICS		
16. Availability of list of essential medicines (EML)/ drugs (EDL)	Yes	Verify EDL Displayed
	If yes, total number of drugs in EDL- 79	

	EDL displayed in OPD Area: Yes No. of drugs available on the day of visit (out of the EDL) 80	
17. Implementation of DVDMS or similar supply chain management system	Yes If other, which one _____	Observation, Check software
18. Shortage of 5 priority drugs from EDL in last 30 days, if any	1 Injection Amikacin	As reported,
	2 T. Salbutamol	check DVDMS,
	3 T. Azithromycin	E-aushadhi, etc.
	4 T. Amoxiclav	
	5 T. Oseltamivir	
19. Availability of Essential Consumables:	<input type="checkbox"/> Sufficient Supply <input checked="" type="checkbox"/> Minimal Shortage  <input type="checkbox"/> Acute shortage  In last 6 months, how many times there was a shortage- <b>rarely</b>	As reported  Stock/Indent register
20. Availability of essential diagnostics	In-house	As reported;
• In-house tests	Timing: 8:00am- 10:30am Total number of tests available against Essential Diagnostic tests list for CHC- <b>15</b>	Obtain the complete list of diagnostic tests performed in-house
• Outsourced/ PPP	Timing: NO Total number of tests Provided by PPP Provider _____	Obtain the complete list of diagnostic tests outsourced/done in PPP mode
21. X-ray services is available	Yes If Yes, type & no. of functional X-ray machine is available in the hospital: 1 Is the X-ray machine AERB certified: Yes	Observation
22. Whether diagnostic services (lab, X-ray, USG etc.) are free for all	<input type="checkbox"/> Free for BPL <input type="checkbox"/> Free for elderly <input type="checkbox"/> Free for JSSK beneficiaries <input checked="" type="checkbox"/> Free for all	As reported
23. Availability of Testing kits/ Rapid Diagnostic Kits	Sufficient Supply <input checked="" type="checkbox"/> Minimal Shortage Acute shortage	As reported
24. If there is any shortage of major instruments/ equipment (Refer to Annexure 10 in the link for list of equipment – ( <a href="https://nhsrcindia.org/sites/default/files/CHC%20IPHS%202022%20Guidelines%20pdf.pdf">https://nhsrcindia.org/sites/default/files/CHC%20IPHS%202022%20Guidelines%20pdf.pdf</a> )	-	As reported

25. Average downtime of equipment (days)  Details of equipment are nonfunctional for more than 7 days	All are working	As reported
<b>E. KEY NATIONAL HEALTH PROGRAMMES</b>		
26. Availability of delivery services	Yes	As reported
<ul style="list-style-type: none"> <li>If the facility is designated as FRU, whether C-sections are performed</li> </ul>	No Number of normal deliveries performed in last month: <b>NIL</b> No. of C-sections performed in last month: <b>NIL</b>	Verify C-section records from Maternity OT registers
<ul style="list-style-type: none"> <li>Comment on condition of:</li> </ul>	Labour room: Yes OT: Not functioning  Functional New-born care corner (functional radiant warmer with neo-natal ambu bag): Yes	Observation
27. Status of JSY payments	Payment is up to date: Yes  Average delay: (Average for how many days/patients) Payment done till: December Payment done till: <input checked="" type="checkbox"/> Current month <input type="checkbox"/> <input checked="" type="checkbox"/> Last month <input type="checkbox"/> <input checked="" type="checkbox"/> Last 3 Months <input type="checkbox"/> <input checked="" type="checkbox"/> Last 6 Months <input type="checkbox"/>	Verify from JSY status report
28. Availability of JSSK entitlements	No If yes, whether all entitlements being provided <input type="checkbox"/> Free delivery services (Normal delivery/ C-section) <input type="checkbox"/> Free diet <input type="checkbox"/> Free drugs and consumables <input type="checkbox"/> Free diagnostics <input type="checkbox"/> Free blood services <input type="checkbox"/> Free referral transport (home to facility) <input type="checkbox"/> Free referral transport (drop back from facility to home) <input type="checkbox"/> No user charges	As reported/As Displayed in Maternity Ward

29. PMSMA services provided on 9 <sup>th</sup> of every month	Yes If yes, how many high risks pregnancies are identified on 9 <sup>th</sup> for previous month: 8 If No, reasons thereof:	PMSMA Register/High Risk Pregnancy Register, Staff review
30. Line listing of high-risk pregnancies	Yes	Verify Register availability
31. Practice related to Respectful Maternity Care	<input checked="" type="checkbox"/> Privacy maintained during examination ensured <input checked="" type="checkbox"/> Birth attendant allowed in Labour room <input checked="" type="checkbox"/> Obtaining Informed consent of the mother/ custodian <input checked="" type="checkbox"/> Safe care environment maintained	Observation, Patient review
32. Whether facility have registers for entering births and deaths	Yes	Birth Register, Death Records
33. Number of Maternal Death reported in the facility	Previous year: NIL Current year: NIL	Maternal Deaths Records/Review
34. Number of Child Death reported in the facility	Previous year: NIL Current year: NIL	Maternal Deaths Records/Review
35. If Comprehensive Abortion Care (CAC) services available	No	CAC register
36. Availability of vaccines and hub cutter	Yes Nurses/ ANM aware about open vial policy: Yes	Observation Staff review
37. Number of newborns immunized with birth dose at the facility in last 3 months	-	Immunisation Register
38. Newborns breastfed within one hour of birth during last month	-	Verify BF records
39. Number of sterilizations performed in last one month	-	FP Sterilizations register Verify if fixed days of sterilization exist
40. Availability of trained provider for IUCD/ PPIUCD	Yes	As reported, Verify training received
41. Who counsels on FP services?	Counsellor <input type="checkbox"/> Staff Nurse <input type="checkbox"/>	As reported

	<input checked="" type="checkbox"/> Medical Officer			
	Others (Specify) ANM			
42. Please comment on utilization of other FP services including Condoms, OCPs, Antra	OCP, CC, Condom			Observation/ FP records and registers
43. FPLMIS has been implemented	Yes			Check software
44. Availability of functional Adolescent Friendly Health Clinic	Yes If yes, who provides counselling to adolescents: Doctors and ANM Separate male and female counselors available: Yes			Observation, check AFHC register
45. Whether facility has functional NCD clinic	Yes If No, is there any fixed day or days in a week for NCD care at the facility? _____ days (Mention number of days)			Check NCD register
46. Are service providers trained in cancer services?	No			
47. Number of individuals screened for the following in last 6 months:	NCD	Screened	Confirmed	NCD Register
	a. Hypertension	569 76	34	Yes
	b. Diabetes	569 76	26	Yes
	c. Oral Cancer	-	-	
	d. Breast Cancer	-	-	
	e. Cervical Cancer	-	-	
48. Whether reporting weekly data in P, S and L form under IDSP	Yes			Verify from IDSP reporting records
49. Status of TB elimination programme	Facility is designated as Designated Microscopy Centre (DMC): Yes			As reported, Observation
	If yes, percent of OPD whose samples were tested for TB (microscopy) in last 6 month (average) 0.21%			DBT/Nikshay Report
	If anti-TB drugs available at the facility: Yes If yes, are there any patients currently taking anti-TB drugs from the facility: Yes			DBT/Nikshay Report
	Percent of patients tested through CBNAAT/			DBT/Nikshay Report

	TruNat for Drug resistance in the last 6 months- Patients are referred to DH	
	Is there a sample transport mechanism in place for: Investigations within public sector for TB testing? Yes Investigations within public sector for other tests? Yes Outsourced testing No	As reported
	Are all TB patients tested for HIV? Yes Are all TB patients tested for Diabetes Mellitus: Yes	DBT/Nikshay Report
	Percent of TB Patients for whom DBT installments have been initiated under Nikshay Poshan Yojana in the last 6 months: 100%	DBT/Nikshay Report
50. Status on Leprosy eradication programme	Nos. of new case detected by Field Worker in last 12 months: 1 Out of those, how many are having Gr. II deformity: NIL Frequency of Community Surveillance:	Facility Register/Records for leprosy
<b>F. RECORDS, FINANCE, OTHERS</b>		
51. Maintenance of records on	TB Treatment Card cases (both for drug sensitive and drug resistant cases): Yes TB Notification Registers: Yes Malaria cases: Yes Palliative cases: No Cases related to Dengue and Chikungunya: Yes Leprosy cases: Yes	Respective records
52. How much fund was received and utilized by the facility under NHM?	Fund Received last year: 300000 Fund utilized last year: 300000 100%	Facility FMR
	Fund in prev. FY	
	Utilized % Utilized	
	List out Items/ Activities whose expenditure is met	RKS Register

	out of the RKS/ Untied Fund regularly: infrastructure	
	Reasons for underutilization of fund (if any)	Staff review
53. Status of data entry in (match with physical records)	HMIS: Updated MCTS: Updated IHIP: Updated HWC Portal: Updated Nikshay Portal: Updated	Check respective portals at the facility wrt last entries
54. Frequency of RKS meeting (check and obtain minutes of last meeting held)	Monthly meeting	RKS Register
55. Availability of ambulance services in the area	<input checked="" type="checkbox"/> CHC own ambulance available <input type="checkbox"/> CHC has contracted out ambulance services <input type="checkbox"/> Ambulances services with Centralized call centre <input type="checkbox"/> Government ambulance services are not available Comment (if any):	As reported
<ul style="list-style-type: none"> <li>How many cases from sub centre/ PHC were referred to this CHC last month?</li> </ul>	Number: 8 Types of cases referred in:	Referral-in register
<ul style="list-style-type: none"> <li>How many cases from the CHC were referred to the DH last month?</li> </ul>	Number: 224 Types of cases referred out: medicine, surgery, ortho, OG, Eye, ENT	Referral Out register

### Key challenges observed in the facility and the root causes

Challenge	Root causes
a) No formal quality assurance program is operational.	Quality care programs in early stages, requiring better implementation.  First-time training for Kayakalp and NQAS only conducted recently (two months ago).  Low NQAS internal assessment score (43%), indicating lack of structured quality improvement measures.
b) No deliveries are taking place at the facility.	No gynecologist available at the CHC.  Unavailability of a blood bank, raising concerns about emergency handling.  Operation Theatre (OT) requires renovation, making it unsuitable for safe deliveries.  Proximity to the district hospital (15-20 mins away) leads residents to prefer deliveries there.

c) The facility building is old and requires renovation.	Aging infrastructure with minimal upgrades over time. Limited budget allocation for renovation due to other funding priorities.  Delayed infrastructure improvement projects despite 100% utilization of untied funds.
d) The facility lacks essential staff members.	No attendants, storekeepers, or sanitation workers, affecting service efficiency.  Limited recruitment and hiring processes leading to understaffing.  Lack of incentives and staff quarters usage for attracting more healthcare workers.

**Remarks & Observations (Write in Bullets within 100-300 words)**

- The Community Health Centre (CHC) in Thirunallar, Karaikal district, is the only CHC in the region, serving as a crucial healthcare provider. In December 2024, it recorded an OPD footfall of 10,153, averaging 350 patients daily. While it offers essential healthcare services, delivery care has been discontinued since 2023 due to the absence of a blood bank and the need for OT renovation. The CHC provides X-ray, ultrasound, and dental services but lacks CT scan facilities, requiring patient referrals to higher centers.
- The CHC maintains high standards in record-keeping, with separate diaries and photographic documentation of outreach activities. Maternal and Child Health (MCH) and Non-Communicable Disease (NCD) programs under NHM function well, but quality care programs need improvement.
- Training for Kayakalp and NQAS was introduced recently, and an internal NQAS assessment scored 43%, highlighting the need for substantial improvements. Despite a minor medication shortage, service delivery remains largely unaffected.
- Financial management is effective, with 100% utilization of untied funds last year, primarily for infrastructure improvements. Community engagement initiatives, including adolescent and elderly health programs, have been strengthened through incentive-based participation. The Medical Officer-in-Charge (MOIC) conducts weekly visits to sub-centers, enhancing outreach efforts.
- Key challenges include manpower shortages, lack of attendants, storekeepers, and sanitation workers, and infrastructure deficiencies requiring urgent renovation. The absence of a gynecologist and a formal quality assurance program further hampers service delivery.
- Staff quarters are available, aiding retention, recruitment of additional personnel and facility upgrades are essential. Addressing these issues will enhance service quality, accessibility, and healthcare outcomes for the local population.

**Field Monitoring Format- Ayushman Arogya Mandir-Primary Health Centre/ Urban Primary Health Centre (AAM -PHC/ AAM-UPHC)**

Urban /Rural: Rural

Date of Visit: 27<sup>th</sup> January 2025

A. General Information	
1. State	Pondicherry
2. District Name	Karaikal
3. Block/Taluka Name	Karaikal
4. Name of Facility	PHC Karaikalmedu
5. Type of Facility	PHC-AAM
6. NIN of the facility	-
7. No. of days in a week facility is operational	7 days
8. OPD Timings	8:00am- 2:00pm
9. Month & Year of operationalization of AAM	-
10. Details of co-location, if any (If any co-located SHC)	-
11. Accessible from nearest road head (Yes/No)	Yes
12. Next Referral Facility Name	Government Hospital, Karaikal
13. Distance of next referral facility (in Km)	4km
14. If UPHC functions as a Polyclinic (Yes/No)	-
15. If Yes, please take note of available specialist services at the Polyclinic	-

A.1 Demographic Details	
1. Number of Villages/Wards	5
2. No. of Households	1943
3. Total catchment Population	7935
4. Population who are 30 years of age and above	3831

B. Physical Infrastructure			
Infrastructure Status and details		Availability	
1.	Availability of Govt owned Building	Yes	
2.	If there is no government-owned Building, specify building type	S.no	Building
		A	Other Govt.
		B	Panchayat Bhawan
		C	Urban Local Body
	D	Rented etc	
3.	Is the facility functional 24 x 7?	Yes	
4.	Availability of IPD Beds	Yes	
5.	If yes, Number of functional IPD Beds	Yes	
6.	Availability of boundary Wall	Yes	
7.	External branding as per CPHC guidelines (Colour & Logo)	Yes	
8.	OPD room	Yes	
	Examination table with privacy curtains/screen	Yes	
9.	Waiting area with sitting arrangements for patients/ attendants	Yes	

10.	Availability of furniture: Table Chairs Almirah/Shelf	Yes Yes Yes
11.	Laboratory	yes
12.	Pharmacy /Drug store	Yes
13.	Space/ room identified for Wellness activities including Yoga sessions	Yes
14.	Separate functional toilets for males and females	Yes
15.	Availability of Running Water	Yes
16.	Facilities for elderly and differently abled people (ramps at entry, wheel chairs etc.)	Yes
17.	Electricity connection	Yes
18.	Power back up	Yes
19.	Safe drinking Water for staff and patients	Yes
20.	Functional Handwashing corner (designated) with running water and soap	Yes
21.	Provision of BMW management	Yes
22.	Colour coded waste bins	Yes
23.	Bio-medical waste disposal mechanism in place	Yes
24.	<i>Residential Quarters available for Staff If yes, Specify the staff for which quarters available</i>	Yes

**B.1 Information, Education & communication (IEC) material**

1	Display of signages and name of the facility	Yes
2	Display of IEC material (related to service packages TB, FP, RMNCHA, Eye, oral care, cancers etc)	Yes
3	Display of IEC on water, sanitation & hygiene	Yes
4	IEC/Poster on BMW displayed at the facility.	Yes
5	Installation of TV/ LED screen in the waiting area for IEC display	Yes
6	Display of citizen charter	Yes
7	Information on grievance redressal displayed	Yes
8	Information on referral transport displayed	Yes
9	Information on nearest referral facility displayed	Yes

**C. Human Resource Availability**

No	Staff	Required as per IPHS-2022	Regular		Contractual	
			Sanctioned	Available	Sanctioned	Available
1.	Medical Officer (MBBS)	1			2	1
2.	AYUSH MO*	1			1	1
3.	Dentist*	1	-	-	-	-
4.	Staff Nurse	2	5	5		
5.	Pharmacist	1	1	-		
6.	Laboratory Technician	1	1	1		
7.	ANM/MPW (F)#	1	1	1		
8.	MPW (M)	1	1	1		
9.	Lady Health Visitor	1	-	-		
10.	Dresser	1	1	1		
11.	Accountant	1	-	-	2	2
12.	Data entry operator	1			1	1
13.	Sanitation staff	1	1	1	2	2

14.	ASHA (Population Norms -1 ASHA per 1000 population in Rural & 2000-2500 population in urban areas)		-	-	2	2
15.	ASHA Facilitator (If any, only for Rural areas)		-	-	-	-
16.	Others (Specify) Driver Yoga Instructor		- -	- -	1 1	1 1
17.	Whether all essential HRH available as per IPHS 2022	No				

\*Desirable

# For PHC sub centre-Co-located

D.1 Training Details- RMNCHA+ Communicable & Non- Communicable Diseases				
Services	MO (MBBS) (Y/N)	Staff Nurse (Y/N)	MPW (F) / (M) (Y/N)	ASHA (Y/N)
Maternal Health (ANC/PNC Care)	Yes	-	Yes	Yes
Child Health (New Born Care/ HBNC/HBYC)	Yes (HBNC)	-	Yes	Yes
Family Planning	Yes	-	Yes	Yes
Communicable Diseases (TB/ Leprosy/ Malaria/ Dengue/ Filariasis)	Yes	-	Yes	Yes
NCD	Yes	-	Yes	Yes
Others (Specify)	-	-	-	-

D.2 Training details- Expanded CPHC packages						
Staff	Trained in Eye care (Y/N)	Trained in ENT care (Y/N)	Trained in oral care (Y/N)	Trained in MNS (Y/N)	Trained in Elderly & Palliative Care (Y/N)	Trained in Trauma & Emergency care(Y/N)
MO (MBBS)	-	-	-	-	-	-
Staff Nurse	-	-	-	-	-	-
ANM/ MPW-F	Yes	Yes	Yes	Yes	Yes	Yes
MPW- M	-	-	-	-	-	-
ASHA	Yes	Yes	Yes	-	Yes	Yes

E.1 Availability of Services	
<b>Reproductive Maternal and Child Health</b>	<input checked="" type="checkbox"/> ANC/ PNC <input checked="" type="checkbox"/> Neonatal and infant healthcare services <input checked="" type="checkbox"/> Childhood and Adolescent healthcare services <input checked="" type="checkbox"/> Family planning, contraceptive and other reproductive healthcare services
<b>Communicable diseases</b>	<input checked="" type="checkbox"/> Vector-borne diseases (Malaria, Dengue, Filariasis, JE) <input checked="" type="checkbox"/> TB <input checked="" type="checkbox"/> Leprosy <input checked="" type="checkbox"/> Acute simple illnesses
<b>Non-Communicable Diseases</b>	Screening and management of common NCDs (DM, HTN) <input checked="" type="checkbox"/> Screening of common cancers – Oral <input checked="" type="checkbox"/> Screening of common cancers – breast <input checked="" type="checkbox"/> Screening of common cancers – cervix <input checked="" type="checkbox"/> Screening and management of mental health ailments

E.2 Availability of Expanded Packages of Services			
Service Packages	Services Available	Drugs available	Diagnostics & consumables available
Ophthalmic care services	Yes	Yes	Yes
Basic ear, nose, throat (ENT) care services	Yes	Yes	Yes
Oral health care services	Yes	Yes	Yes
Elderly and Palliative care services	Yes	Yes	Yes
Screening & management of mental health ailments	Yes	Yes	Yes
Emergency Medical Services	Yes	Yes	Yes

F. Availability of Essential medicines	
1	Number of medicines at AAM-PHC/UPHC as per State Essential Medicines list (IPHS/AAM EDL)  <i>(Link for list of essential medicines for reference- <a href="https://nhsrcindia.org/essential-medicines-list-hwc-shc-phc">https://nhsrcindia.org/essential-medicines-list-hwc-shc-phc</a> )</i>
	172  <i>(Total number of medicines at AAM-PHC/UPHC as per National EML -172)</i>
2	Total number of medicines available at AAM-PHC/UPHC
	110
3	Availability of medicines for priority conditions
	<input checked="" type="checkbox"/> Tuberculosis <input checked="" type="checkbox"/> Diabetes <input checked="" type="checkbox"/> Hypertension <input checked="" type="checkbox"/> Fever
4	Medicine categories with shortfall/stockouts on the day of assessment
	No shortfall
5	What is the indenting cycle that is followed at the facility?
	Monthly
6	What is the lead time for supply of drugs which are indented? (record in days)
	1-2 Week
7	Is buffer stock for drugs maintained?
	Yes
8	DVDMS or any other software is being used for stock management
	No

G.1 Availability of Diagnostic Services	
1	Availability of diagnostic services:
	In-house lab
2	Number of diagnostic tests at AAM-PHC/UPHC as per State Essential Diagnostic list
	13 <i>(Total number of diagnostic tests at AAM-PHC/UPHC as per National Essential Diagnostic list-63)</i>
3	Number of tests available at AAM-PHC/UPHC
	13
4	Number of tests Provided through In House Mode
	13
5	Number of tests Provided through Hub & Spoke (Public Health System)
	-

6	Number of tests Provided through Hub & Spoke- PPP Model	-
7	Availability of X-ray services	No
8	Availability of Sample transportation mechanism	No
9	User fee charged for diagnostics	No
10	Average downtime of equipment	-
11	Details of equipment which are non-functional for 7 Days ( <i>List of equipment is provided as annexure for reference</i> )	-

### G.2 Diagnostic Tests Available

1.	Haemoglobin	Yes
2.	Human chorionic gonadotropin (HCG) (Urine test for pregnancy) – Rapid card test (dipstick)	Yes
3.	Urine test for PH, specific gravity, leucocyte esterase glucose, bilirubin, urobilinogen, ketone, hemoglobin, protein, nitrite – Multipara meter Urine Strip (dipstick)	Yes
4.	Urine Microscopy	Yes
5.	24 – hours urinary protein	No
6.	Stool for ova and cyst	No
7.	Dengue – Rapid card test for NSI antigen and IgM and IgG antibodies	No
8.	MP Slide method	Yes
9.	Malaria Rapid test	Yes
10.	RPR/VDRL test for syphilis	No
11.	HIV (Antibodies to HIV 1&2) – Rapid card test	No
12.	Hepatitis B surface antigen test	No
13.	Sputum for AFB # - Microscopy	No
14.	Typhoid test (IgM)	Yes
15.	Blood Sugar	No
16.	HCV Antibody Test (Anti HCV)	Yes
17.	Bleeding time and clotting time	No
18.	Visual Inspection Acetic Acid (VIA)	No
19.	rK3 for Kala Azar ( <b>endemic areas only</b> )	No
20.	Filariasis ( <b>endemic areas only</b> )	No
21.	Japanese encephalitis ( <b>endemic areas only</b> )	No
22.	Test for iodine in salt (used for food) – Iodine in salt testing kit	No

### H. Availability of IT Equipment & Teleconsultation services

Infrastructure: Availability	<input checked="" type="checkbox"/> Tablet <input checked="" type="checkbox"/> Smartphone <input checked="" type="checkbox"/> Internet connectivity (government funded) <input checked="" type="checkbox"/> Desktop
Infrastructure: Functionality	<input checked="" type="checkbox"/> Tablet <input checked="" type="checkbox"/> Smartphone <input checked="" type="checkbox"/> Internet connectivity (government funded) <input checked="" type="checkbox"/> Desktop

Teleconsultation services (PHC/CHCs/DH/MCH)	No
Teleconsultation platforms	-
Teleconsultation schedule prepared and displayed	No (due to network issue)
Common conditions for teleconsultation	-
Total teleconsultations in the last 01 month	-

**I. Wellness Activities**

Wellness sessions being held periodically	Yes
Availability of a trained instructor for wellness session	Yes
Health Days are celebrated as per the Wellness Activity Calendar	Yes
Health Days are celebrated as per the Wellness Activity Calendar	Yes

**J. Governance**

Constitution of Jan Arogya Samiti	Yes
Periodic JAS meetings in the last 6 months	Yes
Minutes of meeting maintained	Yes
Periodic VHND sessions undertaken	Yes

**K. Reporting**

Online Platforms	Reporting
<input type="checkbox"/> AAM Portal/App	Yes
<input type="checkbox"/> National NCD Portal/App	Yes
<input type="checkbox"/> IHIP	Yes
<input type="checkbox"/> HMIS	Yes
<input type="checkbox"/> FPLMIS	No
<input type="checkbox"/> DVDMS	No
<input type="checkbox"/> Nikshay	Yes
Specify others, if any:	

**L. Finance**

Remuneration & Incentives	Cadre	Timely disbursement	Complete disbursement as entitled	
	AAM-PHC Team (Salary)	Yes	Yes	
	AAM-PHC Team (Team Based Incentives)	Yes	Yes	
Facility funds	Fund Source	Timely disbursement		
	Untied	Yes		
	Other Sources	-		
Fund utilization	Funds received (Amount in Rs.)	Expenditure (Amount in Rs.)	% Expenditure	
	NHM Fund/untied funds utilized during last year:	1,30,000	1,30,000	100%

Is untied fund being spent on following activities?	Regular payment of Bills: Yes  If yes, specify; <input checked="" type="checkbox"/> Electricity <input type="checkbox"/> Drinking Water <input checked="" type="checkbox"/> Internet Regular purchase: Yes <input type="checkbox"/> Medicines <input type="checkbox"/> Reagents/Consumables <input checked="" type="checkbox"/> Equipment Payment for the support/cleaning staff: Yes
<b>Status of JSY Payments</b>	Payment done till (month/ year) December.  Average Delay in Payment (days): No  Reasons for delay, if any
<b>Availability of JSSK entitlements</b>	No  If yes, whether all entitlements being provided <input type="checkbox"/> Free delivery services (Normal delivery/ C-section) <input type="checkbox"/> Free diet <input type="checkbox"/> Free drugs and consumables <input type="checkbox"/> Free diagnostics <input type="checkbox"/> Free blood services <input type="checkbox"/> Free referral transport (home to facility) <input type="checkbox"/> Free referral transport (drop back from facility to home) <input type="checkbox"/> No user charges

M. Service delivery Output Indicators (Data of previous quarter)		
1	Total number of outpatient department visits	-
2	No. of PW registered for ANC	84
3	No. of PW received 4 or more ANC check-ups	199
4	Total number of institutional deliveries	76
5	Total no. of High-Risk Pregnancies received treatment against no. of high-Risk pregnancies identified	-
6	Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine	69
7	Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine	71
8	Number of cases referred from Sub centre AAM (From all sub-centre -AAM under PHC) to PHC AAM during last month	-
9	Number of cases referred from PHC AAM to CHC or higher centre during last month	-
10	Number of cases referred back from higher centre to PHC AAM for follow- up during last 3 months	-
11	<b>TB patients undergoing treatment</b>	
	<b>Indicators</b>	<b>Current year</b>
	No. of presumptive TB patients identified	1

	No. of TB patients diagnosed out of the presumptive patients referred	-		
	No. of TB patients taking treatment in the AAM	-		
12	% of target population administered CBAC	72%		
	% of target population with score below 4	64%		
	% of target population with score 4 and above	8%		
<b>Community Based Screening for NCDs</b>				
13	<b>NCDs</b> (No. of individuals in Last 6 Months)	<b>Screened</b>	<b>Treated</b>	<b>Follow-up</b>
	Hypertension	458	1745	1745
	Diabetes	401	1229	1229
	<b>NCDs</b> (No. of individuals in Last 6 Months)	<b>Screened</b>	<b>Referred</b>	<b>Follow-up</b>
	Oral Cancer*	67	67	-
	Breast Cancer*	39	39	-
	Cervical Cancer*	-	-	-

<b>N. Implementation of NQAS Quality Assurance and Patient Safety</b>		
1	Has there been an internal assessment for NQAS?	No
2	Is the facility certified at the State-level for NQAS?	No
3	Is the facility certified at the National level for NQAS?	No
4	Is the facility participating in Kayakalp?	No
5	If yes, achievement under Kayakalp (Winner, commendation) and score	No
6	Patient Rights	<input checked="" type="checkbox"/> Display of citizen's charter <input checked="" type="checkbox"/> Display of IEC materials <input checked="" type="checkbox"/> Provision for ensuring privacy <input checked="" type="checkbox"/> Respectful Maternity Care being practiced <input checked="" type="checkbox"/> All services provided free of cost <input checked="" type="checkbox"/> Confidentiality assured for patient information
7	Support Services	<input checked="" type="checkbox"/> Maintenance and upkeep of facility ensured <input checked="" type="checkbox"/> Maintenance of clinical records <input checked="" type="checkbox"/> Data management using digital technology <input checked="" type="checkbox"/> Systematic inventory management (medicines/consumables)
8	Infection control	<input checked="" type="checkbox"/> Adherence to biomedical waste management <input checked="" type="checkbox"/> Adherence to SOPs for disinfection / sterilization of equipment <input checked="" type="checkbox"/> Adherence to SOPs for personal protection
9	Clinical care	<input checked="" type="checkbox"/> Adherence to SOPs for clinical management of conditions <input checked="" type="checkbox"/> Ensuring care continuity through bilateral referral mechanism
10	Quality Management Systems	<input checked="" type="checkbox"/> Provision for collecting patient feedback <input checked="" type="checkbox"/> Availability of Grievance Redressal Mechanisms <input checked="" type="checkbox"/> Periodic reviews undertaken for quality assurance

O. IPHS Compliance		
1	Date of assessment using ODK tool kit	15 <sup>th</sup> June 2024
2	Facility aggregate score using ODK Took kit	Administration 33.33% Training 75% Quality 46.67% Total 45%

Remarks & Observations	
<ul style="list-style-type: none"> <li>The U-PHC Karaikal Medu in Karaikal district operates 24x7 emergency services, with OPD timings from 8:00 to 10:30 AM, catering to approximately 120–130 patients daily, with numbers rising to 150 on Mondays due to the absence of doctors on Sundays.</li> <li>The facility has basic amenities such as water supply and electricity, but it faces significant infrastructural challenges. The building, which is 20 years old, has seepage issues, and during the rainy season, water leakage is reported near the ward and labor room.</li> <li>The electrical wiring requires renovation, and the damaged flooring needs replacement. While medicine availability is adequate, the facility has been without a pharmacist for three years, forcing the nursing officer to manage medicine dispensing alongside her duties, leading to delays during emergencies.</li> <li>The lack of a pharmacist results in long queues for medicine distribution, while the absence of sanitation staff affects the facility's eligibility for quality assurance under the Kayakalp program.</li> <li>There is an urgent need for one additional ward attendant and a sanitation worker to ensure efficient 24x7 services.</li> <li>The IEC display lists 16 tests, but only 13 are actually conducted, indicating the need for an update to reflect accurate services. While the cold chain training was conducted last year, and the staff quarters are well-maintained and occupied, major infrastructural concerns remain unresolved. Although a verbal discussion regarding these issues was held with the Deputy Director (DD) last month, no formal letter has been sent for necessary action.</li> <li>The facility's funding is primarily allocated to the salaries of outsourced sanitation workers, leaving insufficient funds for infrastructure upgrades.</li> <li>TB patients are screened at the facility and referred to the District Hospital (DH) for further care. Addressing staff shortages, infrastructure repairs, and proper fund allocation is crucial for enhancing healthcare service delivery at the U-PHC Karaikal Medu.</li> </ul>	

#### Annexure- List of equipment

S.No.	Equipment	Available	Not available	Functional	Non-Functional
1	Ambu Bag	✓		✓	
2	Laryngoscope	✓			
3	Radiant Warmer		✓		
4	Pulse Oximeter-Finger Tip	✓		✓	
5	Pulse Oximeter-Table Top				
6	Labor Bed				
7	Foetal Doppler				
8	Phototherapy Unit				
9	Shoulder Wheel				
10	Shoulder Pulley				
11	Shoulder Abduction Ladder				
12	Suction Machine	✓		✓	

S.No.	Equipment	Available	Not available	Functional	Non-Functional
13	Mobile Spotlight	✓		✓	
14	Manual Vacuum Aspirator		-		
15	Weighing Scale	✓		✓	
16	Baby Weighing Scale	✓		✓	
17	Infantometer		-		
18	Ophthalmoscope	✓	-		✓
19	Fully Loaded Dental Chair Electrically Operated		-		
20	Dental Chair-Basic		-		
21	Oxygen Hood Neonatal		-		
22	ILR With Voltage Stabilizer-Small	✓		✓	
23	Deep Freezer-Small	✓		✓	
24	ILR With Voltage Stabilizer-Large	✓		✓	
25	Deep Freezer-Small-Large		✓		
26	Vaccine Carrier with Ice Packs	✓		✓	
27	Cell Counter – 3 Part		-		
28	Semi-Automated Biochemistry Analyser	✓	-	✓	
29	Binocular Microscope		-		
30	HbA1C Analyser		-		
31	Turbidometer		-		
32	Glucometer	✓		✓	
33	Haemoglobinometer	✓		✓	
34	ESR Analyzer		-		
35	Electrolyte Analyzer		-		
36	Oxygen Cylinder- B Type	✓		✓	
37	BP Apparatus- Aneroid		-		
38	BP Apparatus-Digital	✓		✓	
39	Stethoscope	✓		✓	
40	Thermometer	✓		✓	
41	Examination Table	✓		✓	
42	Lower and Upper Extremity Cycle/ Basic Ergometer/ Static Cycle		✓		
43	Exerciser Couch/Table		✓		
44	Finger Exerciser Web		✓		
45	Walking Aid for Training/ Reciprocal Walker		✓		

**Field Monitoring Format- Ayushman Arogya Mandir-Primary Health Centre/ Urban Primary Health Centre (AAM -PHC/ AAM-UPHC)**

Urban /Rural: Rural

Date of Visit: 27<sup>th</sup> January 2025

A. General Information	
1. State	Pondicherry
2. District Name	Karaikal
3. Block/Taluka Name	Kovilpathu
4. Name of Facility	PHC Kovilpathu
5. Type of Facility	PHC-AAM
6. NIN of the facility	-
7. No. of days in a week facility is operational	7 days
8. OPD Timings	8:00am- 2:00pm
9. Month & Year of operationalization of AAM	-
10. Details of co-location, if any	-
11. (If any co-located SHC)	-
12. Accessible from nearest road head (Yes/No)	Yes
13. Next Referral Facility Name	Government Hospital, Karaikal
14. Distance of next referral facility (in Km)	4km
15. If UPHC functions as a Polyclinic (Yes/No)	-
16. If Yes, please take note of available specialist services at the Polyclinic	-

A.1 Demographic Details	
1. Number of Villages/Wards	Kovilpathu
2. No. of Households	4720
3. Total catchment Population	19990
4. Population who are 30 years of age and above	10373

B. Physical Infrastructure			
Infrastructure Status and details		Availability	
1.	Availability of Govt owned Building	Yes	
2.	If there is no government-owned Building, specify building type	S.no	Building
		A	Other Govt.
		B	Panchayat Bhawan
		C	Urban Local Body
		D	Rented etc
3.	Is the facility functional 24 x 7?	No	
4.	Availability of IPD Beds	Yes	
5.	If yes, Number of functional IPD Beds	Yes	
6.	Availability of boundary Wall	Yes	
7.	External branding as per CPHC guidelines (Colour & Logo)	Yes	
8.	OPD room	Yes	
	Examination table with privacy curtains/screen	Yes	
9.	Waiting area with sitting arrangements for patients/ attendants	Yes	
10.	Availability of furniture:		
	Table	Yes	
	Chairs	Yes	

	Almirah/Shelf	Yes
11.	Laboratory	yes
12.	Pharmacy /Drug store	Yes
13.	Space/ room identified for Wellness activities including Yoga sessions	Yes
14.	Separate functional toilets for males and females	Yes
15.	Availability of Running Water	Yes
16.	Facilities for elderly and differently abled people (ramps at entry, wheel chairs etc.)	Yes
17.	Electricity connection	Yes
18.	Power back up	Yes
19.	Safe drinking Water for staff and patients	Yes
20.	Functional Handwashing corner (designated) with running water and soap	Yes
21.	Provision of BMW management	Yes
22.	Colour coded waste bins	Yes
23.	Bio-medical waste disposal mechanism in place	Yes
24.	<i>Residential Quarters available for Staff If yes, Specify the staff for which quarters available</i>	No

### B.1 Information, Education & communication (IEC) material

1	Display of signages and name of the facility	Yes
2	Display of IEC material (related to service packages TB, FP, RMNCHA, Eye, oral care, cancers etc)	Yes
3	Display of IEC on water, sanitation & hygiene	Yes
4	IEC/Poster on BMW displayed at the facility.	Yes
5	Installation of TV/ LED screen in the waiting area for IEC display	Yes
6	Display of citizen charter	Yes
7	Information on grievance redressal displayed	No
8	Information on referral transport displayed	Yes
9	Information on nearest referral facility displayed	Yes

### C. Human Resource Availability

No	Staff	Required as per IPHS-2022	Regular		Contractual	
			Sanctioned	Available	Sanctioned	Available
1.	Medical Officer (MBBS)	1			1	1
2.	AYUSH MO*	1			1	1
3.	Dentist*	1	-	-	-	-
4.	Staff Nurse	2	1	1		
5.	Pharmacist	1	1	1		
6.	Laboratory Technician	1	1	1		
7.	ANM/MPW (F)#	1	4	4		
8.	MPW (M)	1	1	1		
9.	Lady Health Visitor	1	1	1		
10.	Dresser	1	1	1		
11.	Accountant	1	-	-		
12.	Data entry operator	1			1	1
13.	Sanitation staff	1			1	1

14.	ASHA (Population Norms -1 ASHA per 1000 population in Rural & 2000-2500 population in urban areas)	-	-	4	4
15.	ASHA Facilitator (If any, only for Rural areas)	-	-	-	-
16.	Others (Specify)	-	-	1	1
17.	Whether all essential HRH available as per IPHS 2022				

\*Desirable

# For PHC sub centre-Co-located

D.1 Training Details- RMNCHA+ Communicable & Non- Communicable Diseases				
Services	MO (MBBS) (Y/N)	Staff Nurse (Y/N)	MPW (F) / (M) (Y/N)	ASHA (Y/N)
Maternal Health (ANC/PNC Care)	Yes	-	Yes	Yes
Child Health (New Born Care/ HBNC/HBYC)	Yes	Yes	Yes	Yes
Family Planning	Yes	-	Yes	Yes
Communicable Diseases (TB/ Leprosy/ Malaria/ Dengue/ Filariasis)	Yes	-	Yes	Yes
NCD	Yes	-	Yes	Yes
Others (Specify)	-	-	-	-

D.2 Training details- Expanded CPHC packages						
Staff	Trained in Eye care (Y/N)	Trained in ENT care (Y/N)	Trained in oral care (Y/N)	Trained in MNS (Y/N)	Trained in Elderly & Palliative Care (Y/N)	Trained in Trauma & Emergency care(Y/N)
MO (MBBS)	Yes	Yes	Yes	Yes	Yes	Yes
Staff Nurse	Yes	Yes	Yes	Yes	Yes	Yes
ANM/ MPW-F	Yes	Yes	Yes	Yes	Yes	Yes
MPW- M	-	-	-	-	-	-
ASHA	Yes	Yes	Yes	-	Yes	Yes

E.1 Availability of Services	
<b>Reproductive Maternal and Child Health</b>	<input checked="" type="checkbox"/> ANC/ PNC <input checked="" type="checkbox"/> Neonatal and infant healthcare services <input checked="" type="checkbox"/> Childhood and Adolescent healthcare services <input checked="" type="checkbox"/> Family planning, contraceptive and other reproductive healthcare services
<b>Communicable diseases</b>	<input checked="" type="checkbox"/> Vector-borne diseases (Malaria, Dengue, Filariasis, JE) <input checked="" type="checkbox"/> TB <input checked="" type="checkbox"/> Leprosy <input checked="" type="checkbox"/> Acute simple illnesses
<b>Non-Communicable Diseases</b>	Screening and management of common NCDs (DM, HTN) <input checked="" type="checkbox"/> Screening of common cancers – Oral <input checked="" type="checkbox"/> Screening of common cancers – breast <input checked="" type="checkbox"/> Screening of common cancers – cervix <input checked="" type="checkbox"/> Screening and management of mental health ailments

E.2 Availability of Expanded Packages of Services			
Service Packages	Services Available	Drugs available	Diagnostics & consumables available
Ophthalmic care services	Yes	Yes	Yes
Basic ear, nose, throat (ENT) care services	Yes	Yes	Yes
Oral health care services	Yes	Yes	Yes
Elderly and Palliative care services	Yes	Yes	Yes
Screening & management of mental health ailments	Yes	Yes	Yes
Emergency Medical Services	Yes	Yes	Yes

F. Availability of Essential medicines		
1	Number of medicines at AAM-PHC/UPHC as per State Essential Medicines list (IPHS/AAM EDL)  <i>(Link for list of essential medicines for reference- <a href="https://nhsrcindia.org/essential-medicines-list-hwc-shc-phc">https://nhsrcindia.org/essential-medicines-list-hwc-shc-phc</a> )</i>	115  <i>(Total number of medicines at AAM-PHC/UPHC as per National EML -172)</i>
2	Total number of medicines available at AAM-PHC/UPHC	131
3	Availability of medicines for priority conditions	<input checked="" type="checkbox"/> Tuberculosis <input checked="" type="checkbox"/> Diabetes <input checked="" type="checkbox"/> Hypertension <input checked="" type="checkbox"/> Fever
4	Medicine categories with shortfall/stockouts on the day of assessment	Antidotes for poisoning Anti-filarial Anti-leprosy Anti-malarial
5	What is the indenting cycle that is followed at the facility?	Monthly
6	What is the lead time for supply of drugs which are indented? (record in days)	1-2 Week
7	Is buffer stock for drugs maintained?	Yes
8	DVDMS or any other software is being used for stock management	Yes

G.1 Availability of Diagnostic Services		
1	Availability of diagnostic services:	In-house lab
2	Number of diagnostic tests at AAM-PHC/UPHC as per State Essential Diagnostic list	14 <i>(Total number of diagnostic tests at AAM-PHC/UPHC as per National Essential Diagnostic list-63)</i>
3	Number of tests available at AAM-PHC/UPHC	14
4	Number of tests Provided through In House Mode	2
5	Number of tests Provided through Hub & Spoke (Public Health System)	-

6	Number of tests Provided through Hub & Spoke- PPP Model	-
7	Availability of X-ray services	No
8	Availability of Sample transportation mechanism	No
9	User fee charged for diagnostics	No
10	Average downtime of equipment	Less than 1 week
11	Details of equipment which are non-functional for 7 Days ( <i>List of equipment is provided as annexure for reference</i> )	-

### G.2 Diagnostic Tests Available

1.	Haemoglobin	Yes
2.	Human chorionic gonadotropin (HCG) (Urine test for pregnancy) – Rapid card test (dipstick)	Yes
3.	Urine test for PH, specific gravity, leucocyte esterase glucose, bilirubin, urobilinogen, ketone, hemoglobin, protein, nitrite – Multipara meter Urine Strip (dipstick)	Yes
4.	Urine Microscopy	Yes
5.	24 – hours urinary protein	No
6.	Stool for ova and cyst	No
7.	Dengue – Rapid card test for NSI antigen and IgM and IgG antibodies	No
8.	MP Slide method	Yes
9.	Malaria Rapid test	No
10.	RPR/VDRL test for syphilis	Yes
11.	HIV (Antibodies to HIV 1&2) – Rapid card test	Yes
12.	Hepatitis B surface antigen test	No
13.	Sputum for AFB # - Microscopy	No
14.	Typhoid test (IgM)	No
15.	Blood Sugar	Yes
16.	HCV Antibody Test (Anti HCV)	No
17.	Bleeding time and clotting time	Yes
18.	Visual Inspection Acetic Acid (VIA)	No
19.	rK3 for Kala Azar ( <b>endemic areas only</b> )	No
20.	Filariasis ( <b>endemic areas only</b> )	No
21.	Japanese encephalitis ( <b>endemic areas only</b> )	No
22.	Test for iodine in salt (used for food) – Iodine in salt testing kit	No

### H. Availability of IT Equipment & Teleconsultation services

Infrastructure: Availability	Internet connectivity (government funded) Desktop
Infrastructure: Functionality	Internet connectivity (government funded) Desktop
Teleconsultation services (PHC/CHCs/DH/MCH)	Yes
Teleconsultation platforms	e-Sanjeevani.in
Teleconsultation schedule prepared and displayed	No (due to network issue)

Common conditions for teleconsultation	-
Total teleconsultations in the last 01 month	-

**I. Wellness Activities**

Wellness sessions being held periodically	Yes
Availability of a trained instructor for wellness session	Yes
Health Days are celebrated as per the Wellness Activity Calendar	Yes
Health Days are celebrated as per the Wellness Activity Calendar	Yes

**J. Governance**

Constitution of Jan Arogya Samiti	No
Periodic JAS meetings in the last 6 months	No
Minutes of meeting maintained	No
Periodic VHND sessions undertaken	Yes

**K. Reporting**

Online Platforms	Reporting
<input type="checkbox"/> AAM Portal/App	Yes
<input type="checkbox"/> National NCD Portal/App	Yes
<input type="checkbox"/> IHIP	Yes
<input type="checkbox"/> HMIS	Yes
<input type="checkbox"/> FPLMIS	Yes
<input type="checkbox"/> DVDMS	Yes
<input type="checkbox"/> Nikshay	Yes
Specify others, if any:	Yes

**L. Finance**

Renumeration & Incentives	Cadre	Timely disbursement	Complete disbursement as entitled
	AAM-PHC Team (Salary)	Yes	Yes
AAM-PHC Team (Team Based Incentives)	-	-	
Facility funds	Fund Source	Timely disbursement	
	Untied	Yes	
	Other Sources	-	
Fund utilization			
	Funds received (Amount in Rs.)	Expenditure (Amount in Rs.)	% Expenditure
NHM Fund/untied funds utilized during last year:	1,30,000	1,30,000	100%
Is untied fund being spent on following activities?	Regular payment of Bills: Yes  If yes, specify; <input type="checkbox"/> Electricity <input type="checkbox"/> Drinking Water <input type="checkbox"/> Internet Regular purchase: Yes <input type="checkbox"/> Medicines <input type="checkbox"/> Reagents/Consumables <input checked="" type="checkbox"/> Equipment		

<b>Status of JSY Payments</b>	Payment done till (month/ year) December.  Average Delay in Payment (days):  Reasons for delay, if any
<b>Availability of JSSK entitlements</b>	No  If yes, whether all entitlements being provided <input type="checkbox"/> Free delivery services (Normal delivery/ C-section) <input type="checkbox"/> Free diet <input type="checkbox"/> Free drugs and consumables <input type="checkbox"/> Free diagnostics <input type="checkbox"/> Free blood services <input type="checkbox"/> Free referral transport (home to facility) <input type="checkbox"/> Free referral transport (drop back from facility to home) <input type="checkbox"/> No user charges

M. Service delivery Output Indicators (Data of previous quarter)		
1	Total number of outpatient department visits	5951
2	No. of PW registered for ANC	110
3	No. of PW received 4 or more ANC check-ups	1
4	Total number of institutional deliveries	129
5	Total no. of High-Risk Pregnancies received treatment against no. of high-Risk pregnancies identified	44
6	Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine	119
7	Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine	109
8	Number of cases referred from Sub centre AAM (From all sub-centre -AAM under PHC) to PHC AAM during last month	-
9	Number of cases referred from PHC AAM to CHC or higher centre during last month	5
10	Number of cases referred back from higher centre to PHC AAM for follow- up during last 3 months	26
11	<b>TB patients undergoing treatment</b>	
	<b>Indicators</b>	<b>Current year</b>
	No. of presumptive TB patients identified	-
	No. of TB patients diagnosed out of the presumptive patients referred	-
	No. of TB patients taking treatment in the AAM	<b>05</b>
12	<b>Community Based Screening for NCDs</b>	
	% of target population administered CBAC	75%
	% of target population with score below 4	10%
	% of target population with score 4 and above	11%

13	<b>NCDs</b> (No. of individuals in Last 6 Months)	<b>Screened</b>	<b>Treated</b>	<b>Follow-up</b>
	Hypertension	562	118	1893
	Diabetes	562	234	2033
	<b>NCDs</b> (No. of individuals in Last 6 Months)	<b>Screened</b>	<b>Referred</b>	<b>Follow-up</b>
	Oral Cancer*	562	-	-
	Breast Cancer*	260	-	-
	Cervical Cancer*	260	-	-

N. Implementation of NQAS Quality Assurance and Patient Safety		
1	Has there been an internal assessment for NQAS?	Yes
2	Is the facility certified at the State-level for NQAS?	No
3	Is the facility certified at the National level for NQAS?	No
4	Is the facility participating in Kayakalp?	Yes
5	If yes, achievement under Kayakalp (Winner, commendation) and score	No
6	Patient Rights	<input checked="" type="checkbox"/> Display of citizen's charter <input checked="" type="checkbox"/> Display of IEC materials <input checked="" type="checkbox"/> Provision for ensuring privacy <input checked="" type="checkbox"/> Respectful Maternity Care being practiced <input checked="" type="checkbox"/> All services provided free of cost <input checked="" type="checkbox"/> Confidentiality assured for patient information
7	Support Services	<input checked="" type="checkbox"/> Maintenance and upkeep of facility ensured <input checked="" type="checkbox"/> Maintenance of clinical records <input checked="" type="checkbox"/> Data management using digital technology <input checked="" type="checkbox"/> Systematic inventory management (medicines/consumables)
8	Infection control	<input checked="" type="checkbox"/> Adherence to biomedical waste management <input checked="" type="checkbox"/> Adherence to SOPs for disinfection / sterilization of equipment <input checked="" type="checkbox"/> Adherence to SOPs for personal protection
9	Clinical care	<input checked="" type="checkbox"/> Adherence to SOPs for clinical management of conditions <input checked="" type="checkbox"/> Ensuring care continuity through bilateral referral mechanism
10	Quality Management Systems	<input checked="" type="checkbox"/> Provision for collecting patient feedback <input checked="" type="checkbox"/> Availability of Grievance Redressal Mechanisms <input checked="" type="checkbox"/> Periodic reviews undertaken for quality assurance
O. IPHS Compliance		
1	Date of assessment using ODK tool kit	2024
2	Facility aggregate score using ODK Took kit	-

### Remarks & Observations

- The field visit to PHC Kovilpathu in Karaikal district, Pondicherry, assessed its infrastructure, service availability, and human resources. The PHC operates seven days a week (8:00 AM - 2:00 PM) and serves 19,990 people across 4,720 households.
- It has a functional OPD, IPD beds, laboratory, pharmacy, and wellness area, along with essential amenities such as separate toilets, water supply, electricity backup, and biomedical waste management. IEC materials on family planning, RMNCHA, TB, cancer, and hygiene are displayed.
- The PHC is staffed with Medical Officers (MBBS & AYUSH), nurses, ANMs, MPWs, lab technicians, and ASHAs, but lacks a dentist, accountant, and ASHA facilitator.
- All ASHAs and ANMs are well-trained in expanded healthcare packages, and while ASHAs are provided with smartphones by the state government, no internet allowance is given, whereas ANMs receive ₹1,200 annually for tablet usage.
- The facility received ₹1,30,000 in untied funds quarterly (July, September, and January) in the last financial year and utilized it entirely for infrastructure development.
- There is a requirement for an LT (Lab Technician), a BMW (Biomedical Waste) engineer, and an analyzer for improved diagnostics. Additionally, the facility lacks a complaint box and a system for patient satisfaction feedback, highlighting the need for improved grievance redressal and patient engagement mechanisms. Addressing these gaps would significantly enhance healthcare service delivery in the region.

### Annexure- List of equipment

S.No.	Equipment	Available	Not available	Functional	Non-Functional
1	Ambu Bag	✓		✓	
2	Laryngoscope		✓		
3	Radiant Warmer		✓		
4	Pulse Oximeter-Finger Tip	✓		✓	
5	Pulse Oximeter-Table Top				
6	Labor Bed				
7	Foetal Doppler				
8	Phototherapy Unit				
9	Shoulder Wheel				
10	Shoulder Pulley				
11	Shoulder Abduction Ladder				
12	Suction Machine				
13	Mobile Spotlight	✓		✓	
14	Manual Vacuum Aspirator		-		
15	Weighing Scale	✓		✓	
16	Baby Weighing Scale	✓		✓	
17	Infantometer	✓		✓	
18	Ophthalmoscope	✓	-		✓
19	Fully Loaded Dental Chair Electrically Operated		✓		
20	Dental Chair-Basic		✓		
21	Oxygen Hood Neonatal		✓		
22	ILR With Voltage Stabilizer-Small	✓		✓	
23	Deep Freezer-Small		✓		

S.No.	Equipment	Available	Not available	Functional	Non-Functional
24	ILR With Voltage Stabilizer-Large		✓		
25	Deep Freezer-Small-Large	✓		✓	
26	Vaccine Carrier with Ice Packs	✓		✓	
27	Cell Counter – 3 Part		-		
28	Semi-Automated Biochemistry Analyser		-		
29	Binocular Microscope		-		
30	HbA1C Analyser		-		
31	Turbidometer		-		
32	Glucometer	✓			✓
33	Haemoglobinometer	✓			✓
34	ESR Analyzer	✓		✓	✓
35	Electrolyte Analyzer	✓		✓	✓
36	Oxygen Cylinder- B Type	✓		✓	✓
37	BP Apparatus- Aneroid	✓		✓	✓
38	BP Apparatus-Digital	✓		✓	✓
39	Stethoscope	✓		✓	✓
40	Thermometer	✓		✓	✓
41	Examination Table	✓		✓	✓
42	Lower and Upper Extremity Cycle/ Basic Ergometer/ Static Cycle		✓		
43	Exerciser Couch/Table		✓		
44	Finger Exerciser Web		✓		
45	Walking Aid for Training/ Reciprocal Walker		✓		

**Field Monitoring Format- Ayushman Arogya Mandir-Primary Health Centre/ Urban Primary Health Centre (AAM -PHC/ AAM-UPHC)**

Urban /Rural: Rural

Date of Visit: 28<sup>th</sup> January, 2025

A. General Information	
1. State	Pondicherry
2. District Name	Karaikal
3. Block/Taluka Name	Nedungadu
4. Name of Facility	PHC Nedungadu
5. Type of Facility	PHC-AAM
6. NIN of the facility	8757821460
7. No. of days in a week facility is operational	7 days
8. OPD Timings	8:00 am to 10:30 am
9. Month & Year of operationalization of AAM	-
10. Details of co-location, if any (If any co-located SHC)	SHC Kurumbagaram SHC Vadamattam SHC Melakarakudy
11. Accessible from nearest road head (Yes/No)	Yes
12. Next Referral Facility Name	Government General Hospital, Karaikal
13. Distance of next referral facility (in Km)	13km
14. If UPHC functions as a Polyclinic (Yes/No)	No
15. If Yes, please take note of available specialist services at the Polyclinic	-

A.1 Demographic Details	
1. Number of Villages/Wards	16
2. No. of Households	3617
3. Total catchment Population	14761
4. Population who are 30 years of age and above	8058

B. Physical Infrastructure			
Infrastructure Status and details		Availability	
1.	Availability of Govt owned Building	Yes	
2.	If there is no government-owned Building, specify building type	S.no	Building
		A	Other Govt.
		B	Panchayat Bhawan
		C	Urban Local Body
		D	Rented etc
3.	Is the facility functional 24 x 7?	Yes	
4.	Availability of IPD Beds	Yes	
5.	If yes, Number of functional IPD Beds	Yes	
6.	Availability of boundary Wall	Yes	
7.	External branding as per CPHC guidelines (Colour & Logo)	No	
8.	OPD room	Yes	
	Examination table with privacy curtains/screen	Yes	
9.	Waiting area with sitting arrangements for patients/ attendants	Yes	

10.	Availability of furniture:	Table Yes Chairs Yes Almirah/Shelf Yes
11.	Laboratory	Yes
12.	Pharmacy /Drug store	Yes
13.	Space/ room identified for Wellness activities including Yoga sessions	Yes
14.	Separate functional toilets for males and females	Yes
15.	Availability of Running Water	Yes
16.	Facilities for elderly and differently abled people (ramps at entry, wheel chairs etc.)	Yes
17.	Electricity connection	Yes
18.	Power back up	Yes
19.	Safe drinking Water for staff and patients	Yes
20.	Functional Handwashing corner (designated) with running water and soap	Yes
21.	Provision of BMW management	Yes
22.	Colour coded waste bins	Yes
23.	Bio-medical waste disposal mechanism in place	Yes
24.	<i>Residential Quarters available for Staff If yes, Specify the staff for which quarters available</i>	Yes

#### B.1 Information, Education & communication (IEC) material

1	Display of signages and name of the facility	Yes
2	Display of IEC material (related to service packages TB, FP, RMNCHA, Eye, oral care, cancers etc)	Yes
3	Display of IEC on water, sanitation & hygiene	Yes
4	IEC/Poster on BMW displayed at the facility.	Yes
5	Installation of TV/ LED screen in the waiting area for IEC display	Yes
6	Display of citizen charter	No
7	Information on grievance redressal displayed	No
8	Information on referral transport displayed	No
9	Information on nearest referral facility displayed	No

#### C. Human Resource Availability

No	Staff	Required as per IPHS-2022	Regular		Contractual	
			Sanctioned	Available	Sanctioned	Available
1.	Medical Officer (MBBS)	1	6	0	-	6
2.	AYUSH MO*	1	0	0	2	2
3.	Dentist*	1	0	0	0	0
4.	Staff Nurse	2	7	6	1	1
5.	Pharmacist	1	2	0	1	1
6.	Laboratory Technician	1	1	1	1	1
7.	ANM/MPW (F)#	1	2	2	3	4
8.	MPW (M)	1	-	-	-	-
9.	Lady Health Visitor	1	1	1	-	-
10.	Dresser	1	0	0	-	-
11.	Accountant	1	1	1		
12.	Data entry operator	1	1	1		

13.	Sanitation staff	1	-	-	1	1
14.	ASHA (Population Norms -1 ASHA per 1000 population in Rural & 2000-2500 population in urban areas)		2	1		
15.	ASHA Facilitator (If any, only for Rural areas)		-	-	-	-
16.	Others (Specify)					
17.	Whether all essential HRH available as per IPHS 2022	No				

\*Desirable

# For PHC sub centre-Co-located

D.1 Training Details- RMNCHA+ Communicable & Non- Communicable Diseases				
Services	MO (MBBS) (Y/N)	Staff Nurse (Y/N)	MPW (F) / (M) (Y/N)	ASHA (Y/N)
Maternal Health (ANC/PNC Care)	Yes	Yes	Yes	Yes
Child Health (New Born Care/ HBNC/HBYC)	Yes	Yes	Yes	Yes
Family Planning	Yes	Yes	Yes	Yes
Communicable Diseases (TB/ Leprosy/ Malaria/ Dengue/ Filariasis)	Yes	Yes	Yes	Yes
NCD	No	No	No	No
Others (Specify)				

D.2 Training details- Expanded CPHC packages						
Staff	Trained in Eye care (Y/N)	Trained in ENT care (Y/N)	Trained in oral care (Y/N)	Trained in MNS (Y/N)	Trained in Elderly & Palliative Care (Y/N)	Trained in Trauma & Emergency care (Y/N)
MO (MBBS)	Yes	Yes	Yes	Yes	Yes	Yes
Staff Nurse	Yes	Yes	Yes	Yes	Yes	Yes
ANM/ MPW-F	Yes	Yes	Yes	Yes	Yes	Yes
MPW- M	Yes	Yes	Yes	Yes	Yes	Yes
ASHA	Yes	Yes	Yes	Yes	Yes	Yes

E.1 Availability of Services	
<b>Reproductive Maternal and Child Health</b>	<input checked="" type="checkbox"/> ANC/ PNC <input checked="" type="checkbox"/> Neonatal and infant healthcare services <input checked="" type="checkbox"/> Childhood and Adolescent healthcare services <input checked="" type="checkbox"/> Family planning, contraceptive and other reproductive healthcare services
<b>Communicable diseases</b>	<input checked="" type="checkbox"/> Vector-borne diseases (Malaria, Dengue, Filariasis, JE) <input checked="" type="checkbox"/> TB <input checked="" type="checkbox"/> Leprosy <input checked="" type="checkbox"/> Acute simple illnesses
<b>Non-Communicable Diseases</b>	Screening and management of common NCDs (DM, HTN) <input checked="" type="checkbox"/> Screening of common cancers – Oral <input checked="" type="checkbox"/> Screening of common cancers – breast <input checked="" type="checkbox"/> Screening of common cancers – cervix <input checked="" type="checkbox"/> Screening and management of mental health ailments

E.2 Availability of Expanded Packages of Services			
Service Packages	Services Available	Drugs available	Diagnostics & consumables available
Ophthalmic care services	Yes	Yes	No
Basic ear, nose, throat (ENT) care services	Yes	Yes	No
Oral health care services	Yes	Yes	No
Elderly and Palliative care services	Yes	Yes	Yes
Screening & management of mental health ailments	Yes	Yes	No
Emergency Medical Services	Yes	Yes	Yes

F. Availability of Essential medicines	
1	<p>Number of medicines at AAM-PHC/UPHC as per State Essential Medicines list (IPHS/AAM EDL)</p> <p><b>172</b></p> <p>(Link for list of essential medicines for reference- <a href="https://nhsrcindia.org/essential-medicines-list-hwc-shc-phc">https://nhsrcindia.org/essential-medicines-list-hwc-shc-phc</a>)</p> <p>(Total number of medicines at AAM-PHC/UPHC as per National EML -172)</p>
2	<p>Total number of medicines available at AAM-PHC/UPHC</p> <p>128</p>
3	<p>Availability of medicines for priority conditions</p> <p><input checked="" type="checkbox"/> Tuberculosis <input checked="" type="checkbox"/> Diabetes <input checked="" type="checkbox"/> Hypertension <input checked="" type="checkbox"/> Fever</p>
4	<p>Medicine categories with shortfall/stockouts on the day of assessment</p> <p><b>NONE</b></p> <p><input type="checkbox"/> Oral Contraceptives <input type="checkbox"/> Analgesics / NSAIDs) <input type="checkbox"/> Anti-pyretic <input type="checkbox"/> Anti-allergics <input type="checkbox"/> Antidotes for poisoning <input type="checkbox"/> Gastrointestinal meds <input type="checkbox"/> Anti-filarial <input type="checkbox"/> Antibiotics <input type="checkbox"/> Anti-leprosy</p> <p><input type="checkbox"/> Anti-tuberculosis <input type="checkbox"/> Anti-fungal <input type="checkbox"/> Anti-malarial <input type="checkbox"/> Anti-hypertensive <input type="checkbox"/> Oral hypoglycaemics <input type="checkbox"/> Hypolipidemic <input type="checkbox"/> ORS <input type="checkbox"/> Multi-vitamins <input type="checkbox"/> Dermatological (cream)</p>
5	<p>What is the indenting cycle that is followed at the facility?</p> <p><input type="checkbox"/> Fortnightly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> As required <input type="checkbox"/> Other (Specify)</p>
6	<p>What is the lead time for supply of drugs which are indented? (record in days)</p> <p><input type="checkbox"/> Less than 1 Week <input checked="" type="checkbox"/> 1-2 Weeks <input type="checkbox"/> More than 2 Weeks</p>
7	<p>Is buffer stock for drugs maintained?</p> <p>Yes</p>
8	<p>DVDMS or any other software is being used for stock management</p> <p>Yes</p>

G.1 Availability of Diagnostic Services		
1	Availability of diagnostic services:	<input checked="" type="checkbox"/> In house lab <input type="checkbox"/> Outsource (Hub/PPP mode) <input type="checkbox"/> Hybrid Model
2	Number of diagnostic tests at AAM-PHC/UPHC as per State Essential Diagnostic list	63 (Total number of diagnostic tests at AAM-PHC/UPHC as per National Essential Diagnostic list-63)
3	Number of tests available at AAM-PHC/UPHC	13
4	Number of tests Provided through In House Mode	13
5	Number of tests Provided through Hub & Spoke (Public Health System)	-
6	Number of tests Provided through Hub & Spoke- PPP Model	-
7	Availability of X-ray services	Yes
8	Availability of Sample transportation mechanism	Yes
9	User fee charged for diagnostics	No
10	Average downtime of equipment	-
11	Details of equipment which are non-functional for 7 Days ( <i>List of equipment is provided as annexure for reference</i> )	-

G.2 Diagnostic Tests Available		
1.	Haemoglobin	Yes
2.	Human chorionic gonadotropin (HCG) (Urine test for pregnancy) – Rapid card test (dipstick)	Yes
3.	Urine test for PH, specific gravity, leucocyte esterase glucose, bilirubin, urobilinogen, ketone, haemoglobin, protein, nitrite – Multipara meter Urine Strip (dipstick)	Yes
4.	Urine Microscopy	Yes
5.	24 – hours urinary protein	No
6.	Stool for ova and cyst	No
7.	Dengue – Rapid card test for NSI antigen and IgM and IgG antibodies	No
8.	MP Slide method	Yes
9.	Malaria Rapid test	No
10.	RPR/VDRL test for syphilis	Yes
11.	HIV (Antibodies to HIV 1&2) – Rapid card test	Yes
12.	Hepatitis B surface antigen test	No
13.	Sputum for AFB # - Microscopy	No
14.	Typhoid test (IgM)	No
15.	Blood Sugar	Yes
16.	HCV Antibody Test (Anti HCV)	No
17.	Bleeding time and clotting time	Yes
18.	Visual Inspection Acetic Acid (VIA)	No
19.	rK3 for Kala Azar ( <b>endemic areas only</b> )	NA
20.	Filariasis ( <b>endemic areas only</b> )	NA
21.	Japanese encephalitis ( <b>endemic areas only</b> )	NA
22.	Test for iodine in salt (used for food) – Iodine in salt testing kit	Yes

H. Availability of IT Equipment & Teleconsultation services	
Infrastructure: Availability	<input type="checkbox"/> Tablet <input type="checkbox"/> Smartphone <input type="checkbox"/> Laptop <input checked="" type="checkbox"/> Internet connectivity (Government funded or other, specify)
Infrastructure: Functionality	<input type="checkbox"/> Tablet <input type="checkbox"/> Smartphone <input type="checkbox"/> Laptop <input checked="" type="checkbox"/> Internet connectivity (Government funded or other, specify)
Teleconsultation services (PHC/CHCs/DH/MCH)	Yes
Teleconsultation platforms	<input type="checkbox"/> e-Sanjeevani OPD <input checked="" type="checkbox"/> e-Sanjeevani.in <input type="checkbox"/> State specific app Specify, if any
Teleconsultation schedule prepared and displayed	No
Common conditions for teleconsultation	Neurological cases, cardiac cases
Total teleconsultations in the last 01 month	13 December, 2025 but no consultation taking at the time of visit because connectivity issue in Puducherry

I. Wellness Activities			
Wellness sessions being held periodically	Yes		
Availability of a trained instructor for wellness session	Yes		
Health Days are celebrated as per the Wellness Activity Calendar	Yes		
Health Days are celebrated as per the Wellness Activity Calendar	Yes		
J. Governance			
Constitution of Jan Arogya Samiti	No		
Periodic JAS meetings in the last 6 months	No		
Minutes of meeting maintained	No		
Periodic VHND sessions undertaken	Yes		
K. Reporting			
<b>Online Platforms</b>	<b>Reporting</b>		
<input type="checkbox"/> AAM Portal/App	Yes		
<input type="checkbox"/> National NCD Portal/App	No		
<input type="checkbox"/> IHIP	Yes		
<input type="checkbox"/> HMIS	Yes		
<input type="checkbox"/> FPLMIS	NO		
<input type="checkbox"/> DVDMS	Yes		
<input type="checkbox"/> Nikshay	Yes		
Specify others, if any:			
L. Finance			
<b>Remuneration &amp; Incentives</b>	<b>Cadre</b>	<b>Timely disbursement</b>	<b>Complete disbursement as entitled</b>
	AAM-PHC Team (Salary)	Yes	Yes

	AAM-PHC Team (Team Based Incentives)	Yes	Yes
<b>Facility funds</b>	<b>Fund Source</b>	<b>Timely disbursement</b>	
	Untied	Yes	
	Other Sources	No	
<b>Fund utilization</b>  NHM Fund/untied funds utilized during last year:	Funds received (Amount in Rs.)	Expenditure (Amount in Rs.)	% Expenditure
	1,30,000	1,30,000	100%
	Is untied fund being spent on following activities?		
<p>Regular payment of Bills: Yes</p> <p>If yes, specify;</p> <p><input checked="" type="checkbox"/> Electricity</p> <p><input checked="" type="checkbox"/> Drinking Water</p> <p><input type="checkbox"/> Internet</p> <p>Regular purchase: <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p><input type="checkbox"/> Medicines</p> <p><input type="checkbox"/> Reagents/Consumables</p> <p><input checked="" type="checkbox"/> Equipment</p> <p>Payment of support/cleaning Staff: Yes</p>			
<b>Status of JSY Payments</b>	<p>Payment done till (month/ year): December, 2024</p> <p>Average Delay in Payment (days): No</p> <p>Reasons for delay, if any</p>		
<b>Availability of JSSK entitlements</b>	<p>No</p> <p>If yes, whether all entitlements being provided</p> <p><input type="checkbox"/> Free delivery services (Normal delivery/ C-section)</p> <p><input type="checkbox"/> Free diet</p> <p><input type="checkbox"/> Free drugs and consumables</p> <p><input type="checkbox"/> Free diagnostics</p> <p><input type="checkbox"/> Free blood services</p> <p><input type="checkbox"/> Free referral transport (home to facility)</p> <p><input type="checkbox"/> Free referral transport (drop back from facility to home)</p> <p><input type="checkbox"/> No user charges</p>		

<b>M. Service delivery Output Indicators (Data of previous quarter)</b>		
1	Total number of outpatient department visits	112
2	No. of PW registered for ANC	36
3	No. of PW received 4 or more ANC check-ups	25
4	Total number of institutional deliveries	24
5	Total no. of High-Risk Pregnancies received treatment against no. of high-Risk pregnancies identified	24
6	Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine	15
7	Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine	22

8	Number of cases referred from Sub centre AAM (From all sub-centre -AAM under PHC) to PHC AAM during last month	26		
9	Number of cases referred from PHC AAM to CHC or higher centre during last month	372		
10	Number of cases referred back from higher centre to PHC AAM for follow- up during last 3 months	27		
11	<b>TB patients undergoing treatment</b>			
	<b>Indicators</b>	<b>Current year</b>		
	No. of presumptive TB patients identified	113		
	No. of TB patients diagnosed out of the presumptive patients referred	-		
	No. of TB patients taking treatment in the AAM	4		
12	<b>Community Based Screening for NCDs</b>			
	% of target population administered CBAC	15%		
	% of target population with score below 4	10%		
	% of target population with score 4 and above	5%		
13	<b>NCDs (No. of individuals in Last 6 Months)</b>			
	<b>Screened</b>	<b>Treated</b>	<b>Follow-up</b>	
	Hypertension	392	73	73
	Diabetes	392	109	109
	<b>NCDs (No. of individuals in Last 6 Months)</b>			
	<b>Screened</b>	<b>Referred</b>	<b>Follow-up</b>	
	Oral Cancer*	392	-	3
	Breast Cancer*			3
	Cervical Cancer*			2

<b>N. Implementation of NQAS Quality Assurance and Patient Safety</b>		
1	Has there been an internal assessment for NQAS?	Yes
2	Is the facility certified at the State-level for NQAS?	Yes
3	Is the facility certified at the National level for NQAS?	No
4	Is the facility participating in Kayakalp?	Yes
5	If yes, achievement under Kayakalp (Winner, commendation) and score	76%
6	Patient Rights	<input checked="" type="checkbox"/> Display of citizen's charter <input checked="" type="checkbox"/> Display of IEC materials <input checked="" type="checkbox"/> Provision for ensuring privacy <input checked="" type="checkbox"/> Respectful Maternity Care being practiced <input checked="" type="checkbox"/> All services provided free of cost <input checked="" type="checkbox"/> Confidentiality assured for patient information
7	Support Services	<input checked="" type="checkbox"/> Maintenance and upkeep of facility ensured <input checked="" type="checkbox"/> Maintenance of clinical records <input checked="" type="checkbox"/> Data management using digital technology <input checked="" type="checkbox"/> Systematic inventory management (medicines/consumables)
8	Infection control	<input checked="" type="checkbox"/> Adherence to biomedical waste management <input checked="" type="checkbox"/> Adherence to SOPs for disinfection / sterilization of equipment

		<input checked="" type="checkbox"/> Adherence to SOPs for personal protection
9	Clinical care	<input checked="" type="checkbox"/> Adherence to SOPs for clinical management of conditions <input checked="" type="checkbox"/> Ensuring care continuity through bilateral referral mechanism
10	Quality Management Systems	<input checked="" type="checkbox"/> Provision for collecting patient feedback <input checked="" type="checkbox"/> Availability of Grievance Redressal Mechanisms <input checked="" type="checkbox"/> Periodic reviews undertaken for quality assurance
<b>O. IPHS Compliance</b>		
1	Date of assessment using ODK tool kit	May, 17 2024
2	Facility aggregate score using ODK Took kit	Not able to download the score from the portal

<b>Remarks &amp; Observations</b>	
<ul style="list-style-type: none"> <li>• PHC Nedungadu, functioning as a Health and Wellness Centre, serves a population of around 14,761. It provides primary care, maternal and child health services, TB services, and has successfully implemented malaria and dengue control programs. Recently, only two to three cases of malaria and dengue were reported, but no cases have been observed lately.</li> <li>• The facility offers 13 diagnostic tests and operates with well-maintained services. The nearest referral point is the District Hospital (DH), located 13 km away. The OPD operates from 8:00 AM to 10:30 AM, with 24/7 emergency services.</li> <li>• Beyond routine hours, the staff manages additional services, including diabetic services once a week, NCD and hypertension clinics, asthma management, counseling sessions, meetings, and outreach activities.</li> <li>• Teleconsultations average 10 per month, although none were conducted in December due to numerous training programs, such as filarial control, vector-borne disease, facility-specific programs, and the 100-day TB campaign.</li> <li>• The facility has a computer for data entry with good internet connectivity, though the tablets for ANM and ASHAs are reported as non-functional. The Kayakalp internal assessment score for the facility in 2024-25 was 76%.</li> <li>• A Rogi Kalyan Samiti (RKS) has been established, including the Medical Officer (MO), AYUSH MO (Joint Secretary), and committee members such as the pharmacist, LHV, ANM, Anganwadi worker, and school teachers.</li> <li>• Most untied funds allocated to the facility have been spent on maintenance. However, the facility faces challenges with staffing, particularly the ASHA workers. Only one ASHA is assigned to manage 5,000 people, which is not in line with protocol, resulting in unmet CBAC targets. Additionally, there is a lack of IEC material displays.</li> <li>• The ASHAs work from 9:00 AM to 12:00 PM, the same hours as the facility, and receive a fixed salary, which affects their motivation and work output.</li> <li>• ASHAs are not achieving their targets due to the salary structure, which is unique to Pondicherry. In contrast, ANM salaries are lower, around 8,000, leading to a lack of coordination between ASHAs and ANMs. Although the expanded service packages are running smoothly and the staff is well-trained, the lack of adequate ASHA support and the salary issues hinder the facility's ability to fully optimize its healthcare delivery.</li> </ul>	

**Annexure- List of equipment**

S.No.	Equipment	Available	Not available	Functional	Non-Functional
1	Ambu Bag	✓		✓	
2	Laryngoscope	✓		✓	
3	Radiant Warmer	×		×	
4	Pulse Oximeter-Finger Tip	✓		✓	
5	Pulse Oximeter-Table Top	✓		✓	
6	Labor Bed	✓		✓	
7	Foetal Doppler	×		×	
8	Phototherapy Unit	×		×	
9	Shoulder Wheel	×		×	
10	Shoulder Pulley	×		×	
11	Shoulder Abduction Ladder	×		×	
12	Suction Machine	✓		✓	
13	Mobile Spotlight	✓		✓	
14	Manual Vacuum Aspirator	✓		✓	
15	Weighing Scale	✓		✓	
16	Baby Weighing Scale	✓		✓	
17	Infantometer	✓		✓	
18	Ophthalmoscope	×		×	
19	Fully Loaded Dental Chair Electrically Operated	×		×	
20	Dental Chair-Basic	×		×	
21	Oxygen Hood Neonatal	×		×	
22	ILR With Voltage Stabilizer- Small	✓		✓	
23	Deep Freezer-Small	✓		✓	
24	ILR With Voltage Stabilizer- Large	✓		✓	
25	Deep Freezer-Small-Large	✓		✓	
26	Vaccine Carrier with Ice Packs	✓		✓	
27	Cell Counter – 3 Part	×		×	
28	Semi-Automated Biochemistry Analyser	×		×	
29	Binocular Microscope	✓		✓	
30	HbA1C Analyser	×		×	
31	Turbidometer	×		×	
32	Glucometer	✓		✓	
33	Haemoglobinometer	✓		✓	
34	ESR Analyzer	×		×	
35	Electrolyte Analyzer	×		×	
36	Oxygen Cylinder- B Type	✓		✓	
37	BP Apparatus- Aneroid	✓		✓	
38	BP Apparatus-Digital	✓		✓	
39	Stethoscope	✓		✓	
40	Thermometer	✓		✓	
41	Examination Table	✓		✓	
42	Lower and Upper Extremity Cycle/ Basic Ergometer/ Static Cycle	×		×	
43	Exerciser Couch/Table	×		×	
44	Finger Exerciser Web	×		×	
45	Walking Aid for Training/ Reciprocal Walker	×		×	

**Field Monitoring Format- Ayushman Arogya Mandir-Primary Health Centre/ Urban Primary Health Centre (AAM -PHC/ AAM-UPHC)**

Urban /Rural: Rural

Date of Visit: 27<sup>th</sup> January 2025

A. General Information	
1. State	Pondicherry
2. District Name	Karaikal
3. Block/Taluka Name	T.R. Pattinam
4. Name of Facility	PHC T.R. Pattinam
5. Type of Facility	PHC-AAM
6. NIN of the facility	7845415384
7. No. of days in a week facility is operational	7 days
8. OPD Timings	8:00am- 11:00am
9. Month & Year of operationalization of AAM	-
10. Details of co-location, if any (If any co-located SHC)	SC-Pattinacherry SC-North Vanjore
11. Accessible from nearest road head (Yes/No)	Yes
12. Next Referral Facility Name	Government Hospital, Karaikal
13. Distance of next referral facility (in Km)	8km
14. If UPHC functions as a Polyclinic (Yes/No)	No
15. If Yes, please take note of available specialist services at the Polyclinic	-

A.1 Demographic Details	
1. Number of Villages/Wards	12
2. No. of Households	5696
3. Total catchment Population	21280
4. Population who are 30 years of age and above	10421

B. Physical Infrastructure			
Infrastructure Status and details		Availability	
1.	Availability of Govt owned Building	Yes	
2.	If there is no government-owned Building, specify building type	S.no	Building
		A	Other Govt.
		B	Panchayat Bhawan
		C	Urban Local Body
		D	Rented etc
3.	Is the facility functional 24 x 7?	Yes	
4.	Availability of IPD Beds	Yes	
5.	If yes, Number of functional IPD Beds	Yes	
6.	Availability of boundary Wall	Yes	
7.	External branding as per CPHC guidelines (Colour & Logo)	Yes	
8.	OPD room	Yes	
	Examination table with privacy curtains/screen	Yes	
9.	Waiting area with sitting arrangements for patients/ attendants	Yes	
10.	Availability of furniture:		
	Table	Yes	
	Chairs	Yes	
	Almirah/Shelf	Yes	
11.	Laboratory	Yes	

12.	Pharmacy /Drug store	Yes
13.	Space/ room identified for Wellness activities including Yoga sessions	Yes
14.	Separate functional toilets for males and females	Yes
15.	Availability of Running Water	Yes
16.	Facilities for elderly and differently abled people (ramps at entry, wheel chairs etc.)	Yes
17.	Electricity connection	Yes
18.	Power back up	Yes
19.	Safe drinking Water for staff and patients	Yes
20.	Functional Handwashing corner (designated) with running water and soap	Yes
21.	Provision of BMW management	Yes
22.	Colour coded waste bins	Yes
23.	Bio-medical waste disposal mechanism in place	Yes
24.	Residential Quarters available for Staff If yes, Specify the staff for which quarters available	Yes

B.1 Information, Education & communication (IEC) material		
1	Display of signages and name of the facility	Yes
2	Display of IEC material (related to service packages TB, FP, RMNCHA, Eye, oral care, cancers etc)	Yes
3	Display of IEC on water, sanitation & hygiene	Yes
4	IEC/Poster on BMW displayed at the facility.	Yes
5	Installation of TV/ LED screen in the waiting area for IEC display	Yes
6	Display of citizen charter	Yes
7	Information on grievance redressal displayed	Yes
8	Information on referral transport displayed	Yes
9	Information on nearest referral facility displayed	Yes

C. Human Resource Availability						
No	Staff	Required as per IPHS-2022	Regular		Contractual	
			Sanctioned	Available	Sanctioned	Available
1.	Medical Officer (MBBS)	1	3	0		3
2.	AYUSH MO*	1	1	0		1
3.	Dentist*	1	0	0		0
4.	Staff Nurse	2	5	4		0
5.	Pharmacist	1	2	1		
6.	Laboratory Technician	1	1	0		1
7.	ANM/MPW (F)#	1	6	4		1
8.	MPW (M)	1	2	1		
9.	Lady Health Visitor	1	1	1		
10.	Dresser	1	1			
11.	Accountant	1	0			
12.	Data entry operator	1	1			1
13.	Sanitation staff	1	1		2	2
14.	ASHA (Population Norms -1 ASHA per 1000 population in Rural & 2000-2500 population in urban areas)	21	0			3
15.	ASHA Facilitator (If any, only for Rural areas)		-	-	-	-
16.	Others (Specify)		-	-	1	1

17.	Whether all essential HRH available as per IPHS 2022	No
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\*Desirable

# For PHC sub centre-Co-located

D.1 Training Details- RMNCHA+ Communicable & Non- Communicable Diseases				
Services	MO (MBBS) (Y/N)	Staff Nurse (Y/N)	MPW (F) / (M) (Y/N)	ASHA (Y/N)
Maternal Health (ANC/PNC Care)	Yes	Yes	Yes	Yes
Child Health (New Born Care/ HBNC/HBYC)	Yes	Yes	Yes	Yes
Family Planning	Yes	Yes	Yes	Yes
Communicable Diseases (TB/ Leprosy/ Malaria/ Dengue/ Filariasis)	Yes	Yes	Yes	Yes
NCD	Yes	Yes	Yes	Yes
Others (Specify)				

D.2 Training details- Expanded CPHC packages						
Staff	Trained in Eye care (Y/N)	Trained in ENT care (Y/N)	Trained in oral care (Y/N)	Trained in MNS (Y/N)	Trained in Elderly & Palliative Care (Y/N)	Trained in Trauma & Emergency care(Y/N)
MO (MBBS)	-	-	-	-	-	-
Staff Nurse	-	-	-	-	-	-
ANM/ MPW-F	Yes	Yes	Yes	Yes	Yes	Yes
MPW- M	-	-	-	-	-	-
ASHA	Yes	Yes	Yes	Yes	Yes	Yes

E.1 Availability of Services	
<b>Reproductive Maternal and Child Health</b>	<input checked="" type="checkbox"/> ANC/ PNC <input checked="" type="checkbox"/> Neonatal and infant healthcare services <input checked="" type="checkbox"/> Childhood and Adolescent healthcare services <input checked="" type="checkbox"/> Family planning, contraceptive and other reproductive healthcare services
<b>Communicable diseases</b>	<input checked="" type="checkbox"/> Vector-borne diseases (Malaria, Dengue, Filariasis, JE) <input checked="" type="checkbox"/> TB <input checked="" type="checkbox"/> Leprosy <input checked="" type="checkbox"/> Acute simple illnesses
<b>Non-Communicable Diseases</b>	Screening and management of common NCDs (DM, HTN) <input checked="" type="checkbox"/> Screening of common cancers – Oral <input checked="" type="checkbox"/> Screening of common cancers – breast <input checked="" type="checkbox"/> Screening of common cancers – cervix <input checked="" type="checkbox"/> Screening and management of mental health ailments

E.2 Availability of Expanded Packages of Services			
Service Packages	Services Available	Drugs available	Diagnostics & consumables available
Ophthalmic care services	Yes	Yes	Yes
Basic ear, nose, throat (ENT) care services	Yes	Yes	No
Oral health care services	Yes	Yes	No
Elderly and Palliative care services	Yes	Yes	No

Screening & management of mental health ailments	Yes	No	No
Emergency Medical Services	Yes	Yes	Yes

F. Availability of Essential medicines	
1	Number of medicines at AAM-PHC/UPHC as per State Essential Medicines list (IPHS/AAM EDL)  <i>(Link for list of essential medicines for reference- <a href="https://nhsrcindia.org/essential-medicines-list-hwc-shc-phc">https://nhsrcindia.org/essential-medicines-list-hwc-shc-phc</a> )</i>
	120  <i>(Total number of medicines at AAM-PHC/UPHC as per National EML -172)</i>
2	Total number of medicines available at AAM-PHC/UPHC
	120
3	Availability of medicines for priority conditions
	<input checked="" type="checkbox"/> Tuberculosis <input checked="" type="checkbox"/> Diabetes <input checked="" type="checkbox"/> Hypertension <input checked="" type="checkbox"/> Fever
4	Medicine categories with shortfall/stockouts on the day of assessment
	Anti-filarial
5	What is the indenting cycle that is followed at the facility?
	Monthly or as required
6	What is the lead time for supply of drugs which are indented? (record in days)
	1-2 Week
7	Is buffer stock for drugs maintained?
	Yes
8	DVDMS or any other software is being used for stock management
	Yes

G.1 Availability of Diagnostic Services	
1	Availability of diagnostic services:
	In-house lab
2	Number of diagnostic tests at AAM-PHC/UPHC as per State Essential Diagnostic list
	63 <i>(Total number of diagnostic tests at AAM-PHC/UPHC as per National Essential Diagnostic list-63)</i>
3	Number of tests available at AAM-PHC/UPHC
	16
4	Number of tests Provided through In House Mode
	16
5	Number of tests Provided through Hub & Spoke (Public Health System)
	3
6	Number of tests Provided through Hub & Spoke- PPP Model
	3
7	Availability of X-ray services
	No
8	Availability of Sample transportation mechanism
	Yes
9	User fee charged for diagnostics
	Yes
10	Average downtime of equipment
	All equipments are in good condition
11	Details of equipment which are non-functional for 7 Days <i>(List of equipment is provided as annexure for reference)</i>
	-

G.2 Diagnostic Tests Available		
1.	Haemoglobin	Yes
2.	Human chorionic gonadotropin (HCG) (Urine test for pregnancy) – Rapid card test (dipstick)	No
3.	Urine test for PH, specific gravity, leucocyte esterase glucose, bilirubin, urobilinogen, ketone, hemoglobin, protein, nitrite – Multipara meter Urine Strip (dipstick)	Yes
4.	Urine Microscopy	Yes
5.	24 – hours urinary protein	No
6.	Stool for ova and cyst	Yes
7.	Dengue – Rapid card test for NSI antigen and IgM and IgG antibodies	Yes
8.	MP Slide method	Yes
9.	Malaria Rapid test	No
10.	RPR/VDRL test for syphilis	Yes
11.	HIV (Antibodies to HIV 1&2) – Rapid card test	Yes
12.	Hepatitis B surface antigen test	No
13.	Sputum for AFB # - Microscopy	Yes
14.	Typhoid test (IgM)	Yes
15.	Blood Sugar	Yes
16.	HCV Antibody Test (Anti HCV)	No
17.	Bleeding time and clotting time	Yes
18.	Visual Inspection Acetic Acid (VIA)	No
19.	rK3 for Kala Azar ( <b>endemic areas only</b> )	No
20.	Filariasis ( <b>endemic areas only</b> )	Yes
21.	Japanese encephalitis ( <b>endemic areas only</b> )	No
22.	Test for iodine in salt (used for food) – Iodine in salt testing kit	Yes

H. Availability of IT Equipment & Teleconsultation services	
Infrastructure: Availability	Smartphone Internet connectivity (government funded) Desktop
Infrastructure: Functionality	Smartphone Internet connectivity (government funded) Desktop
Teleconsultation services (PHC/CHCs/DH/MCH)	No
Teleconsultation platforms	-
Teleconsultation schedule prepared and displayed	No
Common conditions for teleconsultation	-
Total teleconsultations in the last 01 month	-

I. Wellness Activities	
Wellness sessions being held periodically	Yes
Availability of a trained instructor for wellness session	Yes
Health Days are celebrated as per the Wellness Activity Calendar	Yes

Health Days are celebrated as per the Wellness Activity Calendar		Yes	
<b>J. Governance</b>			
Constitution of Jan Arogya Samiti		No	
Periodic JAS meetings in the last 6 months		No	
Minutes of meeting maintained		No	
Periodic VHND sessions undertaken		Yes	
<b>K. Reporting</b>			
<b>Online Platforms</b>		<b>Reporting</b>	
<input type="checkbox"/> AAM Portal/App		Yes	
<input type="checkbox"/> National NCD Portal/App		Yes	
<input type="checkbox"/> IHIP		Yes	
<input type="checkbox"/> HMIS		Yes	
<input type="checkbox"/> FPLMIS		Yes	
<input type="checkbox"/> DVDMS		Yes	
<input type="checkbox"/> Nikshay		Yes	
Specify others, if any:		Yes	
<b>L. Finance</b>			
<b>Remuneration &amp; Incentives</b>	<b>Cadre</b>	<b>Timely disbursement</b>	<b>Complete disbursement as entitled</b>
	AAM-PHC Team (Salary)	Yes	Yes
	AAM-PHC Team (Team Based Incentives)	Yes	No
<b>Facility funds</b>	<b>Fund Source</b>		<b>Timely disbursement</b>
	Untied		Yes
	Other Sources		No
<b>Fund utilization</b>  NHM Fund/untied funds utilized during last year:	<b>Funds received (Amount in Rs.)</b>	<b>Expenditure (Amount in Rs.)</b>	<b>% Expenditure</b>
	1,30,000	1,30,000	100%
Is untied fund being spent on following activities?	<p>Regular payment of Bills: No</p> <p><b>(Deputy Director office paying the bills, as in the last financial year the electricity bill was 3 lakhs)</b></p> <p>If yes, specify; Payment of support/cleaning Staff: Yes</p>		
<b>Status of JSY Payments</b>	<p>Payment done till (month/ year): December.</p> <p>Average Delay in Payment (days): No</p> <p>Reasons for delay, if any</p>		
<b>Availability of JSSK entitlements</b>  (Last year only 1 delivery conducted and proper JSSK services given to the beneficiary)	<p>Yes</p> <p>If yes, whether all entitlements being provided</p> <ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> Free delivery services (Normal delivery/ C-section)</li> <li><input checked="" type="checkbox"/> Free diet</li> <li><input checked="" type="checkbox"/> Free drugs and consumables</li> <li><input checked="" type="checkbox"/> Free diagnostics</li> <li><input checked="" type="checkbox"/> Free blood services</li> <li><input checked="" type="checkbox"/> Free referral transport (home to facility)</li> </ul>		

	<input checked="" type="checkbox"/> Free referral transport (drop back from facility to home) <input checked="" type="checkbox"/> No user charges
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M. Service delivery Output Indicators (Data of previous quarter)				
1	Total number of outpatient department visits	19338		
2	No. of PW registered for ANC	45		
3	No. of PW received 4 or more ANC check-ups	52		
4	Total number of institutional deliveries	52		
5	Total no. of High-Risk Pregnancies received treatment against no. of high-Risk pregnancies identified	20		
6	Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine	66		
7	Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine	47		
8	Number of cases referred from Sub centre AAM (From all sub-centre -AAM under PHC) to PHC AAM during last month	10		
9	Number of cases referred from PHC AAM to CHC or higher centre during last month	67		
10	Number of cases referred back from higher centre to PHC AAM for follow- up during last 3 months	4		
11	<b>TB patients undergoing treatment</b>			
	<b>Indicators</b>	<b>Current year</b>		
	No. of presumptive TB patients identified	49		
	No. of TB patients diagnosed out of the presumptive patients referred	-		
	No. of TB patients taking treatment in the AAM	10		
12	<b>Community Based Screening for NCDs</b>			
	% of target population administered CBAC	12%		
	% of target population with score below 4	9%		
	% of target population with score 4 and above	3%		
13	<b>NCDs</b> (No. of individuals in Last 6 Months)	<b>Screened</b>	<b>Treated</b>	<b>Follow-up</b>
	Hypertension	1370	343	343
	Diabetes	1370	444	444
	<b>NCDs</b> (No. of individuals in Last 6 Months)	<b>Screened</b>	<b>Referred</b>	<b>Follow-up</b>
	Oral Cancer*	1370	-	-
	Breast Cancer*	620	-	-
	Cervical Cancer*	620	-	-

N. Implementation of NQAS Quality Assurance and Patient Safety		
1	Has there been an internal assessment for NQAS?	Yes
2	Is the facility certified at the State-level for NQAS?	No
3	Is the facility certified at the National level for NQAS?	No
4	Is the facility participating in Kayakalp?	Yes

5	If yes, achievement under Kayakalp (Winner, commendation) and score	84% internal assessment 75% peer assessment
6	Patient Rights	<input checked="" type="checkbox"/> Display of citizen's charter <input checked="" type="checkbox"/> Display of IEC materials <input checked="" type="checkbox"/> Provision for ensuring privacy <input checked="" type="checkbox"/> Respectful Maternity Care being practiced <input checked="" type="checkbox"/> All services provided free of cost <input checked="" type="checkbox"/> Confidentiality assured for patient information
7	Support Services	<input checked="" type="checkbox"/> Maintenance and upkeep of facility ensured <input checked="" type="checkbox"/> Maintenance of clinical records <input checked="" type="checkbox"/> Data management using digital technology <input checked="" type="checkbox"/> Systematic inventory management (medicines/consumables)
8	Infection control	<input checked="" type="checkbox"/> Adherence to biomedical waste management <input checked="" type="checkbox"/> Adherence to SOPs for disinfection / sterilization of equipment <input checked="" type="checkbox"/> Adherence to SOPs for personal protection
9	Clinical care	<input checked="" type="checkbox"/> Adherence to SOPs for clinical management of conditions <input checked="" type="checkbox"/> Ensuring care continuity through bilateral referral mechanism
10	Quality Management Systems	<input checked="" type="checkbox"/> Provision for collecting patient feedback <input checked="" type="checkbox"/> Availability of Grievance Redressal Mechanisms <input checked="" type="checkbox"/> Periodic reviews undertaken for quality assurance
<b>O. IPHS Compliance</b>		
1	Date of assessment using ODK tool kit	18 <sup>th</sup> January, 2025
2	Facility aggregate score using ODK Took kit	89.45%

<b>Remarks &amp; Observations</b>	
<ul style="list-style-type: none"> <li>The R-PHC Pattinam operates with OPD timings from 8:00 AM to 11:00 AM, after which the facility manages meetings and office-related work. A single Medical Officer (MO) is responsible for both General OPD and NCD OPD on Tuesdays, with the NCD clinic running from 8:00 AM to 12:00 PM. Additionally, a second MO is on duty from 2:00 PM to 8:00 AM, while another MO works at the CHC level on rotation, leading to extended 18-hour shifts for the staff. Weekly specialized clinics include ANC on Wednesdays (10:30 AM–2:00 PM), PNC and immunization on Thursdays (10:30 AM–2:00 PM), and adolescent health counseling on Fridays (10:30 AM–12:30 PM). The adolescent health counseling on Saturdays primarily focuses on nutrition and teenage pregnancy awareness.</li> <li>The PHC serves a population of 21,280, with an average daily OPD of 150-180 patients and a total OPD count of 54,481 from April to December 2024. The record maintenance of services rendered is well-managed.</li> <li>However, staffing shortages are a major concern. Against the sanctioned two pharmacist posts, only one pharmacist has been available for the past four years, leading to an excessive workload of both dispensing medication and entering OPD data.</li> <li>To manage patient flow, pharmacists pre-pack NCD medications for a 28-day supply for conditions like hypertension and diabetes. Additionally, the Nursing Orderly position has remained vacant for a decade, and the dresser post is still unfilled, creating further operational challenges. The facility urgently requires one additional attendant.</li> </ul>	

- In terms of financial management, untied funds have been primarily used for cleaning purposes (55% utilization in 2024–25).
- The remaining funds are allocated for ambulance repair, as the facility's vehicles are over 15 years old, and state/district funding for repairs is unavailable.
- Addressing staffing gaps, securing adequate funding for ambulance repairs, and improving resource allocation are crucial for enhancing service delivery at R-PHC Pattinam.

**Annexure- List of equipment**

S.No.	Equipment	Available	Not available	Functional	Non-Functional
1	Ambu Bag	✓		✓	
2	Laryngoscope		✓		
3	Radiant Warmer		✓		
4	Pulse Oximeter-Finger Tip	✓		✓	
5	Pulse Oximeter-Table Top				
6	Labor Bed	✓			
7	Foetal Doppler	✓			
8	Phototherapy Unit		✓		
9	Shoulder Wheel	✓			
10	Shoulder Pulley		✓		
11	Shoulder Abduction Ladder		✓		
12	Suction Machine		✓		
13	Mobile Spotlight	✓	✓		
14	Manual Vacuum Aspirator	✓			
15	Weighing Scale	✓		✓	
16	Baby Weighing Scale	✓		✓	
17	Infantometer		✓		
18	Ophthalmoscope		✓		
19	Fully Loaded Dental Chair Electrically Operated		✓		
20	Dental Chair-Basic		✓		
21	Oxygen Hood Neonatal				
22	ILR With Voltage Stabilizer-Small		✓		
23	Deep Freezer-Small		✓		
24	ILR With Voltage Stabilizer-Large	✓		✓	
25	Deep Freezer-Small-Large	✓		✓	
26	Vaccine Carrier with Ice Packs	✓		✓	
27	Cell Counter – 3 Part		✓		
28	Semi-Automated Biochemistry Analyser		✓		
29	Binocular Microscope	✓		✓	
30	HbA1C Analyser		✓		
31	Turbidometer		✓		
32	Glucometer	✓		✓	
33	Haemoglobinometer	✓		✓	
34	ESR Analyzer		✓		
35	Electrolyte Analyzer		✓		
36	Oxygen Cylinder- B Type	✓		✓	
37	BP Apparatus- Aneroid	✓		✓	

S.No.	Equipment	Available	Not available	Functional	Non-Functional
38	BP Apparatus-Digital	✓		✓	
39	Stethoscope	✓		✓	
40	Thermometer	✓		✓	
41	Examination Table	✓		✓	
	Lower and Upper Extremity Cycle/ Basic Ergometer/ Static Cycle	✓		✓	
42					
43	Exerciser Couch/Table	✓		✓	
44	Finger Exerciser Web		✓		
	Walking Aid for Training/ Reciprocal Walker		✓		
45					

**Field Monitoring Format-Ayushman Arogya Mandir-Sub Health Centre (AAM-SHC)**

**Date of Visit: 28<sup>th</sup> January, 2025**

A. General Information	
1. State	Pondicherry
2. District Name	Karaikal
3. Ward Name	Nedungadu
4. Name of Facility	<b>HWC-Kurumbagaram</b>
5. Type of Facility	AAM-SHC
6. NIN of the facility	8134877250
7. No. of days in a week the facility is operational	6 days
8. OPD Timing	8:00am to 10:30am
9. Month & Year of UAAM operationalization	-
10. Is the facility accessible from nearest road head? (Yes/No)	Yes
11. Next Referral Facility	UPHC Nedungadu
12. Distance of next referral facility (Km)	1 km

A.1 Demographic Details	
1. Number of Wards	1
2. No. of Households	1219
3. Total catchment Population	4228
4. Population who are 30 years of age and above	2445

B. Physical Infrastructure		
Infrastructure Status and details		Availability
1.	Availability of Govt owned building	No
2.	If there is no government-owned building, specify building type ( <i>Other Govt./Urban Local Body/ Rented etc.</i> )	Rental
3.	Availability of boundary wall	Yes
4.	External branding as per CPHC guidelines ( <i>colour, logo</i> )	No
5.	OPD room	Yes
	Examination table with privacy curtain/ screen	No
6.	Waiting area with sitting arrangements for patients/ attendants	Yes
7.	Availability of furniture	
	Table	Yes
	Chairs	Yes
	Almirah/Rack	Yes
8.	Laboratory	No
9.	Pharmacy /Drug store	Yes
10.	Space/ room identified for Wellness activities including Yoga sessions	Yes
11.	Separate functional toilets for males and females	No
12.	Availability of Running Water	Yes
13.	Facilities for elderly and differently able people (ramps at entry, wheel chairs etc.)	No
14.	Electricity connection	Yes
15.	Power back up	No
16.	Availability of Safe drinking Water	Yes
17.	Functional Handwashing corner (designated) with running water and soap	No
18.	Provision of BMW management	Yes
19.	Colour coded waste bins	Yes
20.	Bio-medical waste disposal mechanism in place	No
21.	<i>Residential Quarters available for Staff</i>	Yes

If yes, Specify the staff for which quarters available	ANM
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B.1 Information, Education & communication (IEC) material		
1	Display of signages and name of the facility ( <i>even in local language</i> )	Yes
2	Display of IEC material ( <i>related to service packages TB, FP, RMNCHA, NCD, Eye, oral care, etc</i> )	Yes, Yes, Yes, No, No, No
3	Display of IEC on water, sanitation & hygiene	Yes
4	IEC/Poster on BMW displayed at the facility.	Yes
5	Installation of TV/ LED screen in the waiting area for IEC display*	No
6	Display of citizen charter	No
7	Information on grievance redressal displayed	No
8	Information on referral transport displayed	No
9	Information on nearest referral facility displayed	No

\*Desirable amenities

C. Human Resource Availability						
S.N	Staff	Required as per IPHS-2022	Regular		Contractual	
			Sanctioned	Available	Sanctioned	Available
1	CHO	1	1	0	1	0
2	ANM/MPW (F)	2	1	1	1	1
3	MPW (Male)		-	-	-	-
4	ASHA (Population norm: 1 ASHA per 2000-2500 population)	-	0	0	0	1
5	Any other (if yes, specify)					

D.1 Training Details- RMNCHA+ Communicable & Non- Communicable Diseases			
Services	CHO (Yes/No)	MPW (M) (Yes/No) ANM	ASHA (Yes/No)
Maternal Health ( <i>ANC/PNC Care</i> )	-	Yes	Yes
Child Health ( <i>New Born Care/ HBNC/ HBYC</i> )	-	Yes	Yes
Family Planning	-	Yes	Yes
Communicable Diseases ( <i>TB/Leptosy/Malaria/Dengue/Filariasis etc.</i> )	-	Yes	Yes
NCD	-	Yes	Yes

D.2 Training details- Expanded CPHC packages						
Staff	Trained in Eye care (Yes/No)	Trained in ENT care (Yes/No)	Trained in oral care (Yes/No)	Trained in MNS (Yes/No)	Trained in Elderly & Palliative Care (Yes/No)	Trained in Trauma & Emergency care (Yes/No)
CHO	-	-	-	-	-	-
MPW(M)	-	-	-	-	-	-
ANM	Yes	Yes	Yes	Yes	Yes	Yes
ASHA	Yes	Yes	Yes	Yes	Yes	Yes

E.1 Availability of Services	
<b>Reproductive Maternal and Child Health</b>	<input checked="" type="checkbox"/> ANC/ PNC <input checked="" type="checkbox"/> Neonatal and infant healthcare services <input checked="" type="checkbox"/> Childhood and Adolescent healthcare services <input checked="" type="checkbox"/> Family planning, contraceptive and other reproductive healthcare services
<b>Communicable diseases</b>	<input checked="" type="checkbox"/> Vector-borne diseases (Malaria, Dengue, Filariasis, JE) <input checked="" type="checkbox"/> TB <input checked="" type="checkbox"/> Leprosy <input checked="" type="checkbox"/> Acute simple illnesses
<b>Non-Communicable Diseases</b>	Screening and management of common NCDs (DM, HTN) <input checked="" type="checkbox"/> Screening of common cancers – Oral <input checked="" type="checkbox"/> Screening of common cancers – breast <input checked="" type="checkbox"/> Screening of common cancers – cervix

E.2 Availability of Expanded Packages of Services			
Service Packages	Services Available	Drugs available	Diagnostics & consumables available
Ophthalmic care services	Yes	Yes	No
Basic ear, nose, throat (ENT) care services	Yes	Yes	No
Oral health care services	Yes	Yes	No
Elderly and Palliative care services	Yes	Yes	No
Screening & management of mental health ailments	No	No	No
Emergency Medical Services	No	No	No

F. Availability of Essential medicines		
1	Number of medicines at AAM-SHC as per State Essential Medicine List (EML) <i>Reference link for national EML:</i> <a href="https://nhsrcindia.org/sites/default/files/SHC-HWC%20%26%20UHWC%20IPHS%202022%20Guidelines%20pdf.pdf">https://nhsrcindia.org/sites/default/files/SHC-HWC%20%26%20UHWC%20IPHS%202022%20Guidelines%20pdf.pdf</a>	105 (Total medicines at AAM-SHC as per national EML is 105)
2	Total number of medicines available at AAM-SHC	14
3	Availability of medicines for priority conditions	Tuberculosis Diabetes Hypertension <input checked="" type="checkbox"/> Fever
4	Medicine categories with shortfall/ stockouts on the day of assessment	No Shortfall
5	What is the indenting cycle that is followed at the facility?	Monthly
6	What is the lead time for supply of drugs which are indented? (record in days)	More than 2 Weeks
7	Is buffer stock for drugs maintained?	Yes
8	DVDMS or any other software is being used for stock management	No

G. Essential diagnostics	
Number of diagnostics at AAM-SC as per State Essential Diagnostic list	14 (Total diagnostics at AAM-SC as per national EDL is 14)

Total number of diagnostic tests available at AAM-SC	4
Mode of diagnostic services	In-house
Arrangements for Sputum sample transport for TB	Yes
Availability of diagnostic testing aids/ equipment	Rapid diagnostic testing kits <input checked="" type="checkbox"/> Sphygmomanometer <input checked="" type="checkbox"/> Glucometer <input checked="" type="checkbox"/> Haemoglobinometer <input checked="" type="checkbox"/> Thermometer Urine dipstick <input checked="" type="checkbox"/> Vaginal speculum Ortho-toluidine reagent H <sub>2</sub> S strip test kit
User fee charged for diagnostics	No

### H. Information Technology & Teleconsultation

Infrastructure: Availability	<input checked="" type="checkbox"/> Smartphone <input checked="" type="checkbox"/> Internet connectivity (government funded)
Infrastructure: Functionality	<input checked="" type="checkbox"/> Smartphone <input checked="" type="checkbox"/> Internet connectivity (government funded)
Arrangements for <b>teleconsultation</b> made	No
Linked Hub for Teleconsultation  NA	<input type="checkbox"/> PHC <input type="checkbox"/> CHC <input type="checkbox"/> DH <input type="checkbox"/> Medical College Any other, specify:
Platform utilized for teleconsultation  NA	<input type="checkbox"/> e-Sanjeevani OPD <input type="checkbox"/> e-Sanjeevani.in <input type="checkbox"/> State specific app Any other (Specify)
Whether teleconsultation schedule has been prepared and displayed	No
Common Conditions for which teleconsultation being done	-

### I. Reporting

Online Platforms	Reporting
<input type="checkbox"/> AAM Portal/App	Yes
<input type="checkbox"/> National NCD Portal/App	Yes
<input type="checkbox"/> IHIP	Yes
<input type="checkbox"/> HMIS	No
<input type="checkbox"/> FPLMIS	Yes
<input type="checkbox"/> DVDMS	No
<input type="checkbox"/> Nikshay	No
Specify others, if any:	

<b>J. Finance</b>			
<b>Remuneration &amp; Incentives</b>			
Timely disbursement of incentives to ASHAs	Yes		
Timely disbursement of remuneration to CHOs	No		
Timely disbursement of remuneration to AAM-SC team (other than CHO)	Yes		
Disbursement of performance-based incentives to CHO	No		
Disbursement of team-based incentives to AAM-SHC team	Yes		
<b>Facility funds</b>			
Timely disbursement of untied funds	Yes		
Fund flow through other sources	No		
Specify any other fund source:			
<b>Fund utilization</b>			
% NHM Fund utilized last year:		Funds received (Amt in Rs.)	Expenditure (Amt in Rs.)
		15000	15000
			% Expenditure
			100%
Is untied fund being spent on following activities		<b>Regular payment of Bills:</b> Yes If yes, specify <input checked="" type="checkbox"/> Electricity <input checked="" type="checkbox"/> Drinking Water <input type="checkbox"/> Internet <b>Regular purchase:</b> Yes If yes, specify <input type="checkbox"/> Medicines <input type="checkbox"/> Reagents/Consumables <input checked="" type="checkbox"/> Equipment <b>Payment of support/cleaning Staff:</b> Yes	

<b>K. Governance</b>	
<b>Community-based platforms</b>	
Constitution of Jan Arogya Samiti	Yes (RKS)
Periodic JAS meetings in the last 6 months (Once a month)	Yes (RKS)
JAS meeting minutes available	Yes (RKS)
VHSNC Meeting held and minutes available	Yes
Periodic VHND sessions undertaken (Sessions held against planned)	Yes
Involvement of CHO in community-based platforms	No

<b>L. Wellness Activities</b>	
Wellness sessions being held periodically	Yes
Availability of a trained instructor for wellness session	Yes
Health Days are celebrated as per the Wellness Activity Calendar	Yes
Number of Wellness sessions conducted in Last month	.....8.....
<b>ASHA Functionality</b>	
Status of availability of Functional HBNC Kits (weighing scale/digital thermometer/ blanket or warm bag)	Yes
Status of availability of Drug Kits (Check for PCM/ Amoxicillin/ IFA/ ORS/ Zinc/ IFA Syrup/ Cotrimoxazole)	No

Number of Village Health & Sanitation days conducted in last 6 months	24
---	----

M. Service delivery Output Indicators (Data of previous quarter)				
1	Total number of outpatient department visits			24
2	No. of PW registered for ANC			8
3	No. of PW received 4 or more ANC check-ups			2
4	Total number of institutional deliveries			6
5	Total no. of High-Risk Pregnancies received treatment against no. of high-risk pregnancies identified			7
6	Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine			6
7	Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine			8
8	Number of cases referred from Sub centre AAM to PHC AAM during last 3 months			13
9	<b>TB patients undergoing treatment</b>			
	<b>Indicators</b>			<b>Current year</b>
	No. of presumptive TB patients identified			-
	No. of TB patients diagnosed out of the presumptive patients referred			-
	No. of TB patients taking treatment in the AAM			-
10	<b>Community Based Screening for NCDs:</b> % of target population administered CBAC: % of target population with score below 4: % of target population with score 4 and above:			<b>10%</b> <b>6%</b> <b>4%</b>
11	<b>NCDs</b> (No. of individuals in last 6 Months)	<b>Screened</b>	<b>Referred</b>	<b>Followed-up</b>
	Hypertension	66	10	28
	Diabetes	66	1	34
	Oral Cancer	0	0	1
	Breast Cancer	0	0	1
	Cervical Cancer	0	0	1

N. Implementation of NQAS Quality Assurance and Patient Safety	
1	Has there been an internal assessment for NQAS? No
2	Is the facility certified at the State-level for NQAS? No
3	Is the facility certified at the National level for NQAS? No
4	Is Facility participating in Kayakalp? No
5	If yes, achievement under Kayakalp (Winner, commendation) and score No
6	Patient Rights <ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> Display of citizen's charter</li> <li><input checked="" type="checkbox"/> Display of IEC materials</li> <li><input checked="" type="checkbox"/> Provision for ensuring privacy</li> <li><input checked="" type="checkbox"/> Respectful Maternity care being practiced</li> <li><input checked="" type="checkbox"/> All services provided free of cost</li> </ul>

		<input checked="" type="checkbox"/> Confidentiality assured for patient information
7	Support Services	<input checked="" type="checkbox"/> Maintenance and upkeep of facility ensured <input checked="" type="checkbox"/> Maintenance of clinical records <input checked="" type="checkbox"/> Data management using digital technology <input checked="" type="checkbox"/> Systematic inventory management (medicines/consumables)
8	Infection control	<input checked="" type="checkbox"/> Adherence to biomedical waste management <input checked="" type="checkbox"/> Adherence to SOPs for disinfection / sterilization of equipment <input checked="" type="checkbox"/> Adherence to SOPs for personal protection
9	Clinical care	<input checked="" type="checkbox"/> Adherence to SOPs for clinical management of conditions <input checked="" type="checkbox"/> Ensuring care continuity through bilateral referral mechanism
10	Quality Management Systems	<input checked="" type="checkbox"/> Provision for collecting patient feedback <input checked="" type="checkbox"/> Availability of Grievance Redressal Mechanisms <input checked="" type="checkbox"/> Periodic reviews undertaken for quality assurance

### O. IPHS Compliance

1	Date of assessment using ODK tool kit	May, 17 <sup>th</sup> 2024
2	Facility aggregate score using ODK Took kit	Unable to download the score

### Remarks & Observations

- The Sub-Centre (SC) Kurumbagam serves a population of 4,282 with two ANMs and one ASHA worker. The facility provides essential healthcare services under the CPHC expanded package, attending to minor cases and dispensing basic medicines without any reported shortages. However, it lacks IEC displays regarding the next referral point and does not have a citizen charter.
- A key challenge faced by the facility is the lack of functional IT equipment. The ANM tablet has been non-functional for over a year and was returned to the District Office, while ASHA workers use functional smartphones for data entry.
- ANMs are untrained on the DVDMS portal, leading to manual monthly medication indenting. Teleconsultation services are unavailable due to a training gap. Furthermore, there is no internet facility at the Health and Wellness Centre (HWC), which affects digital operations. Despite these challenges, ASHAs maintain their registers well and complete daily reporting.
- The facility is focused on achieving NQAS certification under the QCS program, with trained staff bypassing the Kayakalp program. To strengthen quality certification efforts, Kayakalp training is recommended.
- A community reluctance to provide sputum samples has been reported, indicating the need for awareness initiatives. The Rogi Kalyan Samiti (RKS) is properly formed, and most untied funds have been utilized for facility cleaning and minor electricity management. IPHS compliance facility assessment was conducted on May 17, 2024, but the aggregate score could not be downloaded from the ODK App, which needs to be addressed.
- Yoga sessions are conducted at the facility by a trained instructor. However, attendance records indicate that only school children participate, while adults, elderly individuals, and

adolescents do not join due to mismatched timings, as the sessions are held in the morning when most people are at work. Adjusting the schedule may help improve participation.

**Annexure- List of essential equipment**

S.No	Equipment	Available	Not available	Functional	Non functional
1	BP apparatus- <b>Digital</b> / Sphygmomanometer	✓		✓	
2	BP apparatus- <b>Aneroid</b> / Sphygmomanometer	✓			✓
3	Weighing machine Electronic	✓		✓	
4	Hemoglobinometer	✓		✓	
5	Glucometer	✓		✓	
6	Thermometer	✓		✓	
7	Baby weighing scale	✓		✓	
8	Stethoscope	✓		✓	
9	Near Vision chart		✓		
10	Snellen vision chart		✓		
11	Stadiometer		✓		
12	Tuning fork		✓		

**Field Monitoring Format-Ayushman Arogya Mandir-Sub Health Centre (AAM-SHC)**

**Date of Visit: 28<sup>th</sup> January, 2025**

A. General Information	
1. State	Pondicherry
2. District Name	Karaikal
3. Ward Name	Nedungadu
4. Name of Facility	<b>AAM-Kurumbagaram</b>
5. Type of Facility	AAM-SHC
6. NIN of the facility	8134877250
7. No. of days in a week the facility is operational	6 days
8. OPD Timing	8:00am to 10:30am
9. Month & Year of UAAM operationalization	-
10. Is the facility accessible from nearest road head? (Yes/No)	Yes
11. Next Referral Facility	UPHC Nedungadu
12. Distance of next referral facility (Km)	1 km

A.1 Demographic Details	
1. Number of Wards	1
2. No. of Households	1219
3. Total catchment Population	4228
4. Population who are 30 years of age and above	2445

B. Physical Infrastructure		
Infrastructure Status and details		Availability
1.	Availability of Govt owned building	No
2.	If there is no government-owned building, specify building type ( <i>Other Govt./Urban Local Body/ Rented etc.</i> )	Rental
3.	Availability of boundary wall	Yes
4.	External branding as per CPHC guidelines ( <i>colour, logo</i> )	No
5.	OPD room	Yes
	Examination table with privacy curtain/ screen	No
6.	Waiting area with sitting arrangements for patients/ attendants	Yes
7.	Availability of furniture	
	Table	Yes
	Chairs	Yes
	Almirah/Rack	Yes
8.	Laboratory	No
9.	Pharmacy /Drug store	Yes
10.	Space/ room identified for Wellness activities including Yoga sessions	Yes
11.	Separate functional toilets for males and females	No
12.	Availability of Running Water	Yes
13.	Facilities for elderly and differently able people (ramps at entry, wheel chairs etc.)	No
14.	Electricity connection	Yes
15.	Power back up	No
16.	Availability of Safe drinking Water	Yes
17.	Functional Handwashing corner (designated) with running water and soap	No
18.	Provision of BMW management	Yes
19.	Colour coded waste bins	Yes
20.	Bio-medical waste disposal mechanism in place	No
21.	<i>Residential Quarters available for Staff</i>	Yes

If yes, Specify the staff for which quarters available	ANM
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B.1 Information, Education & communication (IEC) material		
1	Display of signages and name of the facility ( <i>even in local language</i> )	Yes
2	Display of IEC material ( <i>related to service packages TB, FP, RMNCHA, NCD, Eye, oral care, etc</i> )	Yes, Yes, Yes, No, No, No
3	Display of IEC on water, sanitation & hygiene	Yes
4	IEC/Poster on BMW displayed at the facility.	Yes
5	Installation of TV/ LED screen in the waiting area for IEC display*	No
6	Display of citizen charter	No
7	Information on grievance redressal displayed	No
8	Information on referral transport displayed	No
9	Information on nearest referral facility displayed	No

\*Desirable amenities

C. Human Resource Availability						
S.N	Staff	Required as per IPHS-2022	Regular		Contractual	
			Sanctioned	Available	Sanctioned	Available
1	CHO	1	1	0	1	0
2	ANM/MPW (F)	2	1	1	1	1
3	MPW (Male)		-	-	-	-
4	ASHA (Population norm: 1 ASHA per 2000-2500 population)	-	0	0	0	1
5	Any other (if yes, specify)					

D.1 Training Details- RMNCHA+ Communicable & Non- Communicable Diseases			
Services	CHO (Yes/No)	MPW (M) (Yes/No) ANM	ASHA (Yes/No)
Maternal Health ( <i>ANC/PNC Care</i> )	-	Yes	Yes
Child Health ( <i>New Born Care/ HBNC/ HBYC</i> )	-	Yes	Yes
Family Planning	-	Yes	Yes
Communicable Diseases ( <i>TB/Leptosy/Malaria/Dengue/Filariasis etc.</i> )	-	Yes	Yes
NCD	-	Yes	Yes

D.2 Training details- Expanded CPHC packages						
Staff	Trained in Eye care (Yes/No)	Trained in ENT care (Yes/No)	Trained in oral care (Yes/No)	Trained in MNS (Yes/No)	Trained in Elderly & Palliative Care (Yes/No)	Trained in Trauma & Emergency care (Yes/No)
CHO	-	-	-	-	-	-
MPW(M)	-	-	-	-	-	-
ANM	Yes	Yes	Yes	Yes	Yes	Yes
ASHA	Yes	Yes	Yes	Yes	Yes	Yes

E.1 Availability of Services	
<b>Reproductive Maternal and Child Health</b>	<input checked="" type="checkbox"/> ANC/ PNC <input checked="" type="checkbox"/> Neonatal and infant healthcare services <input checked="" type="checkbox"/> Childhood and Adolescent healthcare services <input checked="" type="checkbox"/> Family planning, contraceptive and other reproductive healthcare services
<b>Communicable diseases</b>	<input checked="" type="checkbox"/> Vector-borne diseases (Malaria, Dengue, Filariasis, JE) <input checked="" type="checkbox"/> TB <input checked="" type="checkbox"/> Leprosy <input checked="" type="checkbox"/> Acute simple illnesses
<b>Non-Communicable Diseases</b>	Screening and management of common NCDs (DM, HTN) <input checked="" type="checkbox"/> Screening of common cancers – Oral <input checked="" type="checkbox"/> Screening of common cancers – breast <input checked="" type="checkbox"/> Screening of common cancers – cervix

E.2 Availability of Expanded Packages of Services			
Service Packages	Services Available	Drugs available	Diagnostics & consumables available
Ophthalmic care services	Yes	Yes	No
Basic ear, nose, throat (ENT) care services	Yes	Yes	No
Oral health care services	Yes	Yes	No
Elderly and Palliative care services	Yes	Yes	No
Screening & management of mental health ailments	No	No	No
Emergency Medical Services	No	No	No

F. Availability of Essential medicines		
1	Number of medicines at AAM-SHC as per State Essential Medicine List (EML) <i>Reference link for national EML:</i> <a href="https://nhsrcindia.org/sites/default/files/SHC-HWC%20%26%20UHWC%20IPHS%202022%20Guidelines%20pdf.pdf">https://nhsrcindia.org/sites/default/files/SHC-HWC%20%26%20UHWC%20IPHS%202022%20Guidelines%20pdf.pdf</a>	105 <i>(Total medicines at AAM-SHC as per national EML is 105)</i>
2	Total number of medicines available at AAM-SHC	14
3	Availability of medicines for priority conditions	Tuberculosis Diabetes Hypertension <input checked="" type="checkbox"/> Fever
4	Medicine categories with shortfall/ stockouts on the day of assessment	NO Shortfall
5	What is the indenting cycle that is followed at the facility?	Monthly
6	What is the lead time for supply of drugs which are indented? (record in days)	More than 2 Weeks
7	Is buffer stock for drugs maintained?	Yes
8	DVDMS or any other software is being used for stock management	No

G. Essential diagnostics	
Number of diagnostics at AAM-SC as per State Essential Diagnostic list	14 (Total diagnostics at AAM-SC as per national EDLis 14)

Total number of diagnostic tests available at AAM-SC	4
Mode of diagnostic services	In-house
Arrangements for Sputum sample transport for TB	Yes
Availability of diagnostic testing aids/ equipment	Rapid diagnostic testing kits <input checked="" type="checkbox"/> Sphygmomanometer <input checked="" type="checkbox"/> Glucometer <input checked="" type="checkbox"/> Haemoglobinometer <input checked="" type="checkbox"/> Thermometer Urine dipstick <input checked="" type="checkbox"/> Vaginal speculum Ortho-toluidine reagent H <sub>2</sub> S strip test kit
User fee charged for diagnostics	No

H. Information Technology & Teleconsultation	
Infrastructure: Availability	<input checked="" type="checkbox"/> Smartphone <input checked="" type="checkbox"/> Internet connectivity (government funded)
Infrastructure: Functionality	<input checked="" type="checkbox"/> Smartphone <input checked="" type="checkbox"/> Internet connectivity (government funded)
Arrangements for <b>teleconsultation</b> made	No
Linked Hub for Teleconsultation  NA	<input type="checkbox"/> PHC <input type="checkbox"/> CHC <input type="checkbox"/> DH <input type="checkbox"/> Medical College Any other, specify:
Platform utilized for teleconsultation  NA	<input type="checkbox"/> e-Sanjeevani OPD <input type="checkbox"/> e-Sanjeevani.in <input type="checkbox"/> State specific app Any other (Specify)
Whether teleconsultation schedule has been prepared and displayed	No
Common Conditions for which teleconsultation being done	-

II. Reporting	
Online Platforms	Reporting
<input type="checkbox"/> AAM Portal/App	Yes
<input type="checkbox"/> National NCD Portal/App	Yes
<input type="checkbox"/> IHIP	Yes
<input type="checkbox"/> HMIS	No
<input type="checkbox"/> FPLMIS	Yes
<input type="checkbox"/> DVDMS	No
<input type="checkbox"/> Nikshay	No
Specify others, if any:	

K. Finance			
<b>Remuneration &amp; Incentives</b>			
Timely disbursement of incentives to ASHAs	Yes		
Timely disbursement of remuneration to CHOs	No		
Timely disbursement of remuneration to AAM-SC team (other than CHO)	Yes		
Disbursement of performance-based incentives to CHO	No		
Disbursement of team-based incentives to AAM-SHC team	Yes		
<b>Facility funds</b>			
Timely disbursement of untied funds	Yes		
Fund flow through other sources	No		
Specify any other fund source:			
<b>Fund utilization</b>			
% NHM Fund utilized last year:	Funds received (Amt in Rs.)	Expenditure (Amt in Rs.)	% Expenditure
	15000	15000	100%
Is untied fund being spent on following activities		<b>Regular payment of Bills:</b> Yes If yes, specify <input checked="" type="checkbox"/> Electricity <input checked="" type="checkbox"/> Drinking Water <input type="checkbox"/> Internet <b>Regular purchase:</b> Yes If yes, specify <input type="checkbox"/> Medicines <input type="checkbox"/> Reagents/Consumables <input checked="" type="checkbox"/> Equipment <b>Payment of support/cleaning Staff:</b> Yes	

K. Governance	
<b>Community-based platforms</b>	
Constitution of Jan Arogya Samiti	Yes (RKS)
Periodic JAS meetings in the last 6 months (Once a month)	Yes (RKS)
JAS meeting minutes available	Yes (RKS)
VHSNC Meeting held and minutes available	Yes
Periodic VHND sessions undertaken (Sessions held against planned)	Yes
Involvement of CHO in community-based platforms	No

L. Wellness Activities	
Wellness sessions being held periodically	Yes
Availability of a trained instructor for wellness session	Yes
Health Days are celebrated as per the Wellness Activity Calendar	Yes
Number of Wellness sessions conducted in Last month	.....8.....
ASHA Functionality	
Status of availability of Functional HBNC Kits (weighing scale/digital thermometer/ blanket or warm bag)	Yes
Status of availability of Drug Kits (Check for PCM/ Amoxicillin/ IFA/ ORS/ Zinc/ IFA Syrup/ Cotrimoxazole)	No

Number of Village Health & Sanitation days conducted in last 6 months	24
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M. Service delivery Output Indicators (Data of previous quarter)				
1	Total number of outpatient department visits			24
2	No. of PW registered for ANC			8
3	No. of PW received 4 or more ANC check-ups			2
4	Total number of institutional deliveries			6
5	Total no. of High-Risk Pregnancies received treatment against no. of high-risk pregnancies identified			7
6	Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine			6
7	Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine			8
8	Number of cases referred from Sub centre AAM to PHC AAM during last 3 months			13
9	<b>TB patients undergoing treatment</b>			
	<b>Indicators</b>	<b>Current year</b>		
	No. of presumptive TB patients identified	-		
	No. of TB patients diagnosed out of the presumptive patients referred	-		
	No. of TB patients taking treatment in the AAM	-		
10	<b>Community Based Screening for NCDs:</b> % of target population administered CBAC: % of target population with score below 4: % of target population with score 4 and above:			<b>10%</b> <b>6%</b> <b>4%</b>
11	<b>NCDs</b> (No. of individuals in last 6 Months)	<b>Screened</b>	<b>Referred</b>	<b>Followed-up</b>
	Hypertension	66	10	28
	Diabetes	66	1	34
	Oral Cancer	0	0	1
	Breast Cancer	0	0	1
	Cervical Cancer	0	0	1

N. Implementation of NQAS Quality Assurance and Patient Safety	
1	Has there been an internal assessment for NQAS? No
2	Is the facility certified at the State-level for NQAS? No
3	Is the facility certified at the National level for NQAS? No
4	Is Facility participating in Kayakalp? No
5	If yes, achievement under Kayakalp (Winner, commendation) and score -
6	Patient Rights <ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> Display of citizen's charter</li> <li><input checked="" type="checkbox"/> Display of IEC materials</li> <li><input checked="" type="checkbox"/> Provision for ensuring privacy</li> <li><input checked="" type="checkbox"/> Respectful Maternity care being practiced</li> </ul>

		<input checked="" type="checkbox"/> All services provided free of cost <input checked="" type="checkbox"/> Confidentiality assured for patient information
7	Support Services	<input checked="" type="checkbox"/> Maintenance and upkeep of facility ensured <input checked="" type="checkbox"/> Maintenance of clinical records <input checked="" type="checkbox"/> Data management using digital technology <input checked="" type="checkbox"/> Systematic inventory management (medicines/consumables)
8	Infection control	<input checked="" type="checkbox"/> Adherence to biomedical waste management <input checked="" type="checkbox"/> Adherence to SOPs for disinfection / sterilization of equipment <input checked="" type="checkbox"/> Adherence to SOPs for personal protection
9	Clinical care	<input checked="" type="checkbox"/> Adherence to SOPs for clinical management of conditions <input checked="" type="checkbox"/> Ensuring care continuity through bilateral referral mechanism
10	Quality Management Systems	<input checked="" type="checkbox"/> Provision for collecting patient feedback <input checked="" type="checkbox"/> Availability of Grievance Redressal Mechanisms <input checked="" type="checkbox"/> Periodic reviews undertaken for quality assurance

O. IPHS Compliance		
1	Date of assessment using ODK tool kit	May, 17 <sup>th</sup> 2024
2	Facility aggregate score using ODK Took kit	Unable to download the score

Remarks & Observations	
<ul style="list-style-type: none"> <li>The Sub-Centre (SC) Kurumbagarm serves a population of 4,282 with two ANMs and one ASHA worker. The facility provides essential healthcare services under the CPHC expanded package, attending to minor cases and dispensing basic medicines without any reported shortages. However, it lacks IEC displays regarding the next referral point and does not have a citizen charter.</li> <li>A key challenge faced by the facility is the lack of functional IT equipment. The ANM tablet has been non-functional for over a year and was returned to the District Office, while ASHA workers use functional smartphones for data entry.</li> <li>ANMs are untrained on the DVDMS portal, leading to manual monthly medication indenting. Teleconsultation services are unavailable due to a training gap. Furthermore, there is no internet facility at the Health and Wellness Centre (HWC), which affects digital operations. Despite these challenges, ASHAs maintain their registers well and complete daily reporting.</li> <li>The facility is focused on achieving NQAS certification under the QCS program, with trained staff bypassing the Kayakalp program. To strengthen quality certification efforts, Kayakalp training is recommended.</li> <li>A community reluctance to provide sputum samples has been reported, indicating the need for awareness initiatives. The Rogi Kalyan Samiti (RKS) is properly formed, and most untied funds have been utilized for facility cleaning and minor electricity management. A PHS compliance facility assessment was conducted on May 17, 2024, but the aggregate score could not be downloaded from the ODK App, which needs to be addressed.</li> <li>Yoga sessions are conducted at the facility by a trained instructor. However, attendance records indicate that only school children participate, while adults, elderly individuals, and</li> </ul>	

adolescents do not join due to mismatched timings, as the sessions are held in the morning when most people are at work. Adjusting the schedule may help improve participation.

**Annexure- List of essential equipment**

S.No	Equipment	Available	Not available	Functional	Non functional
1	BP apparatus- <b>Digital</b> / Sphygmomanometer	✓		✓	
2	BP apparatus- <b>Aneroid</b> / Sphygmomanometer	✓			✓
3	Weighing machine Electronic	✓		✓	
4	Hemoglobinometer	✓		✓	
5	Glucometer	✓		✓	
6	Thermometer	✓		✓	
7	Baby weighing scale	✓		✓	
8	Stethoscope	✓		✓	
9	Near Vision chart		✓		
10	Snellen vision chart		✓		
11	Stadiometer		✓		
12	Tuning fork		✓		

**Field Monitoring Format-Ayushman Arogya Mandir-Sub Health Centre (AAM-SHC)**

**Date of Visit: 27<sup>th</sup> January, 2025**

A. General Information	
1. State	Pondicherry
2. District Name	Karaikal
3. Ward Name	T.R. Pattinam
4. Name of Facility	<b>SC Pattinacherry</b>
5. Type of Facility	HWC-SC
6. NIN of the facility	-
7. No. of days in a week the facility is operational	6 days
8. OPD Timing	8:00am to 10:30am
9. Month & Year of UAAM operationalization	-
10. Is the facility accessible from nearest road head? (Yes/No)	Yes
11. Next Referral Facility	PHC T.R. Pattinam
12. Distance of next referral facility (Km)	5 km

A.1 Demographic Details	
1. Number of Wards	2
2. No. of Households	1027
3. Total catchment Population	4251
4. Population who are 30 years of age and above	1248

B. Physical Infrastructure		
Infrastructure Status and details		Availability
1.	Availability of Govt owned building	Yes
2.	If there is no government-owned building, specify building type ( <i>Other Govt./Urban Local Body/ Rented etc.</i> )	
3.	Availability of boundary wall	No
4.	External branding as per CPHC guidelines ( <i>colour, logo</i> )	Yes
5.	OPD room	Yes
	Examination table with privacy curtain/ screen	Yes
6.	Waiting area with sitting arrangements for patients/ attendants	Yes
7.	Availability of furniture	
	Table	Yes
	Chairs	Yes
	Almirah/Rack	Yes
8.	Laboratory	No
9.	Pharmacy /Drug store	No
10.	Space/ room identified for Wellness activities including Yoga sessions	Yes
11.	Separate functional toilets for males and females	Yes
12.	Availability of Running Water	Yes
13.	Facilities for elderly and differently able people (ramps at entry, wheel chairs etc.)	No
14.	Electricity connection	Yes
15.	Power back up	Yes
16.	Availability of Safe drinking Water	Yes
17.	Functional Handwashing corner (designated) with running water and soap	Yes
18.	Provision of BMW management	Yes
19.	Colour coded waste bins	Yes
20.	Bio-medical waste disposal mechanism in place	Yes
21.	<i>Residential Quarters available for Staff</i>	Yes

	<i>If yes, Specify the staff for which quarters available</i>	
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<b>B.1 Information, Education &amp; communication (IEC) material</b>		
1	Display of signages and name of the facility ( <i>even in local language</i> )	Yes
2	Display of IEC material ( <i>related to service packages TB, FP, RMNCHA, NCD, Eye, oral care, etc</i> )	Yes, Yes, Yes, No, No, No
3	Display of IEC on water, sanitation & hygiene	Yes
4	IEC/Poster on BMW displayed at the facility.	Yes
5	Installation of TV/ LED screen in the waiting area for IEC display*	No
6	Display of citizen charter	Yes
7	Information on grievance redressal displayed	Yes
8	Information on referral transport displayed	Yes
9	Information on nearest referral facility displayed	Yes

\*Desirable amenities

<b>C. Human Resource Availability</b>						
S.N	Staff	Required as per IPHS-2022	Regular		Contractual	
			Sanctioned	Available	Sanctioned	Available
1	CHO	1	1	0	1	0
2	ANM/MPW (F)	2	1	1	1	-
3	MPW (Male)		-	-	-	-
4	ASHA (Population norm: 1 ASHA per 2000-2500 population)	4	0	0	0	1
5	Any other (if yes, specify)					

<b>D.1 Training Details- RMNCHA+ Communicable &amp; Non- Communicable Diseases</b>			
Services	CHO (Yes/No)	MPW (M) (Yes/No) ANM	ASHA (Yes/No)
Maternal Health ( <i>ANC/PNC Care</i> )	-	Yes	Yes
Child Health ( <i>New Born Care/ HBNC/ HBYC</i> )	-	Yes	Yes
Family Planning	-	Yes	Yes
Communicable Diseases ( <i>TB/Leptosy/Malaria/Dengue/Filariasis etc.</i> )	-	Yes	Yes
NCD	-	Yes	Yes

<b>D.2 Training details- Expanded CPHC packages</b>						
Staff	Trained in Eye care (Yes/No)	Trained in ENT care (Yes/No)	Trained in oral care (Yes/No)	Trained in MNS (Yes/No)	Trained in Elderly & Palliative Care (Yes/No)	Trained in Trauma & Emergency care (Yes/No)
CHO	-	-	-	-	-	-
MPW(M)	-	-	-	-	-	-
ANM	Yes	Yes	Yes	Yes	Yes	Yes
ASHA	Yes	Yes	Yes	Yes	Yes	Yes

E.1 Availability of Services	
<b>Reproductive Maternal and Child Health</b>	<input checked="" type="checkbox"/> ANC/ PNC <input checked="" type="checkbox"/> Neonatal and infant healthcare services <input checked="" type="checkbox"/> Childhood and Adolescent healthcare services <input checked="" type="checkbox"/> Family planning, contraceptive and other reproductive healthcare services
<b>Communicable diseases</b>	<input checked="" type="checkbox"/> Vector-borne diseases (Malaria, Dengue, Filariasis, JE) <input checked="" type="checkbox"/> TB <input checked="" type="checkbox"/> Leprosy <input checked="" type="checkbox"/> Acute simple illnesses
<b>Non-Communicable Diseases</b>	Screening and management of common NCDs (DM, HTN) <input checked="" type="checkbox"/> Screening of common cancers – Oral <input checked="" type="checkbox"/> Screening of common cancers – breast <input checked="" type="checkbox"/> Screening of common cancers – cervix

E.2 Availability of Expanded Packages of Services			
Service Packages	Services Available	Drugs available	Diagnostics & consumables available
Ophthalmic care services	Yes	Yes	No
Basic ear, nose, throat (ENT) care services	Yes	Yes	No
Oral health care services	Yes	Yes	No
Elderly and Palliative care services	Yes	Yes	No
Screening & management of mental health ailments	Yes	Yes	No
Emergency Medical Services	Yes	Yes	Yes

F. Availability of Essential medicines		
1	Number of medicines at UAAM as per State Essential Medicine List (EML) <i>Reference link for national EML:</i> <a href="https://nhsrcindia.org/sites/default/files/SHC-HWC%20%26%20UHWC%20IPHS%202022%20Guidelines%20pdf.pdf">https://nhsrcindia.org/sites/default/files/SHC-HWC%20%26%20UHWC%20IPHS%202022%20Guidelines%20pdf.pdf</a>	12 (Total medicines at AAM-SHC as per national EML is 105)
2	Total number of medicines available at AAM-SHC	16
3	Availability of medicines for priority conditions	<input checked="" type="checkbox"/> Tuberculosis <input checked="" type="checkbox"/> Diabetes <input checked="" type="checkbox"/> Hypertension <input checked="" type="checkbox"/> Fever
4	Medicine categories with shortfall/ stockouts on the day of assessment	Antidotes for poisoning Anti-tuberculosis
5	What is the indenting cycle that is followed at the facility?	Monthly or as per required
6	What is the lead time for supply of drugs which are indented? (record in days)	Less than 1 Week
7	Is buffer stock for drugs maintained?	Yes
8	DVDMS or any other software is being used for stock management	No

G. Essential diagnostics	
Number of diagnostics at AAM-SC as per State Essential Diagnostic list	14 (Total diagnostics at AAM-SC as per national EDL is 14)

Total number of diagnostic tests available at AAM-SC	3
Mode of diagnostic services	In-house
Arrangements for Sputum sample transport for TB	Yes
Availability of diagnostic testing aids/ equipment	Rapid diagnostic testing kits <input checked="" type="checkbox"/> Sphygmomanometer <input checked="" type="checkbox"/> Glucometer <input checked="" type="checkbox"/> Haemoglobinometer <input checked="" type="checkbox"/> Thermometer Urine dipstick <input checked="" type="checkbox"/> Vaginal speculum Ortho-toluidine reagent H <sub>2</sub> S strip test kit
User fee charged for diagnostics	No

### H. Information Technology & Teleconsultation

Infrastructure: Availability	Smartphone Internet connectivity (government funded) Desktop
Infrastructure: Functionality	Smartphone Internet connectivity (government funded) Desktop
Arrangements for <b>teleconsultation</b> made	No
Linked Hub for Teleconsultation	<input type="checkbox"/> PHC <input type="checkbox"/> CHC <input type="checkbox"/> DH <input type="checkbox"/> Medical College Any other, specify:
Platform utilized for teleconsultation	<input type="checkbox"/> e-Sanjeevani OPD <input type="checkbox"/> e-Sanjeevani.in <input type="checkbox"/> State specific app Any other (Specify)
Whether teleconsultation schedule has been prepared and displayed	No
Common Conditions for which teleconsultation being done	-

### III. Reporting

Online Platforms	Reporting
<input type="checkbox"/> AAM Portal/App	Yes
<input type="checkbox"/> National NCD Portal/App	Yes
<input type="checkbox"/> IHIP	Yes
<input type="checkbox"/> HMIS	Yes
<input type="checkbox"/> FPLMIS	Yes
<input type="checkbox"/> DVDMS	Yes
<input type="checkbox"/> Nikshay	Yes
Specify others, if any:	

L. Finance			
<b>Renumeration &amp; Incentives</b>			
Timely disbursement of incentives to ASHAs	No		
Timely disbursement of renumeration to CHOs	No		
Timely disbursement of renumeration to AAM-SC team (other than CHO)	No		
Disbursement of performance-based incentives to CHO	No		
Disbursement of team-based incentives to AAM-SHC team	No		
<b>Facility funds</b>			
Timely disbursement of untied funds	Yes		
Fund flow through other sources	No		
Specify any other fund source:			
<b>Fund utilization</b>			
% NHM Fund utilized last year:	Funds received (Amt in Rs.)	Expenditure (Amt in Rs.)	% Expenditure
	15000	15000	100%
Is untied fund being spent on following activities	<b>Regular payment of Bills:</b> No If yes, specify <input type="checkbox"/> Electricity <input type="checkbox"/> Drinking Water <input type="checkbox"/> Internet <b>Regular purchase:</b> No If yes, specify <input type="checkbox"/> Medicines <input type="checkbox"/> Reagents/Consumables <input type="checkbox"/> Equipment <b>Payment of support/cleaning Staff:</b> Yes		

K. Governance	
<b>Community-based platforms</b>	
Constitution of Jan Arogya Samiti	Yes (RKS)
Periodic JAS meetings in the last 6 months (Once a month)	Yes (RKS)
JAS meeting minutes available	Yes (RKS)
VHSNC Meeting held and minutes available	Yes
Periodic VHND sessions undertaken (Sessions held against planned)	Yes
Involvement of CHO in community-based platforms	No

L. Wellness Activities	
Wellness sessions being held periodically	Yes
Availability of a trained instructor for wellness session	Yes
Health Days are celebrated as per the Wellness Activity Calendar	Yes
Number of Wellness sessions conducted in Last month	.....1.....
ASHA Functionality	
Status of availability of Functional HBNC Kits (weighing scale/digital thermometer/ blanket or warm bag)	Yes
Status of availability of Drug Kits (Check for PCM/ Amoxicillin/ IFA/ ORS/ Zinc/ IFA Syrup/ Cotrimoxazole)	Yes

Number of Village Health & Sanitation days conducted in last 6 months	24
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M. Service delivery Output Indicators (Data of previous quarter)				
1	Total number of outpatient department visits			317
2	No. of PW registered for ANC			8
3	No. of PW received 4 or more ANC check-ups			14
4	Total number of institutional deliveries			11
5	Total no. of High-Risk Pregnancies received treatment against no. of high-risk pregnancies identified			3
6	Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine			12
7	Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine			8
8	Number of cases referred from Sub centre AAM to PHC AAM during last 3 months			5
9	<b>TB patients undergoing treatment</b>			
	<b>Indicators</b>	<b>Current year</b>		
	No. of presumptive TB patients identified	4		
	No. of TB patients diagnosed out of the presumptive patients referred	0		
	No. of TB patients taking treatment in the AAM	2		
10	<b>Community Based Screening for NCDs:</b> % of target population administered CBAC: % of target population with score below 4: % of target population with score 4 and above:			<b>15%</b> <b>10%</b> <b>5%</b>
11	<b>NCDs</b> (No. of individuals in last 6 Months)	<b>Screened</b>	<b>Referred</b>	<b>Followed-up</b>
	Hypertension	396	70	60
	Diabetes	396	72	55
	Oral Cancer	396	-	-
	Breast Cancer	170	-	-
	Cervical Cancer	170	-	-

N. Implementation of NQAS Quality Assurance and Patient Safety		
1	Has there been an internal assessment for NQAS?	Yes
2	Is the facility certified at the State-level for NQAS?	No
3	Is the facility certified at the National level for NQAS?	No
4	Is Facility participating in Kayakalp?	No
5	If yes, achievement under Kayakalp (Winner, commendation) and score	-
6	Patient Rights	<input checked="" type="checkbox"/> Display of citizen's charter <input checked="" type="checkbox"/> Display of IEC materials

		<input checked="" type="checkbox"/> Provision for ensuring privacy <input checked="" type="checkbox"/> Respectful Maternity care being practiced <input checked="" type="checkbox"/> All services provided free of cost <input checked="" type="checkbox"/> Confidentiality assured for patient information
7	Support Services	<input checked="" type="checkbox"/> Maintenance and upkeep of facility ensured <input checked="" type="checkbox"/> Maintenance of clinical records <input checked="" type="checkbox"/> Data management using digital technology <input checked="" type="checkbox"/> Systematic inventory management (medicines/consumables)
8	Infection control	<input checked="" type="checkbox"/> Adherence to biomedical waste management <input checked="" type="checkbox"/> Adherence to SOPs for disinfection / sterilization of equipment <input checked="" type="checkbox"/> Adherence to SOPs for personal protection
9	Clinical care	<input checked="" type="checkbox"/> Adherence to SOPs for clinical management of conditions <input checked="" type="checkbox"/> Ensuring care continuity through bilateral referral mechanism
10	Quality Management Systems	<input checked="" type="checkbox"/> Provision for collecting patient feedback <input checked="" type="checkbox"/> Availability of Grievance Redressal Mechanisms <input checked="" type="checkbox"/> Periodic reviews undertaken for quality assurance

#### O. IPHS Compliance

1	Date of assessment using ODK tool kit	2024
2	Facility aggregate score using ODK Took kit	-

#### Remarks & Observations

- SC- Pattinacherry This facility OPD timing is 8:00 to 10:30 AM, beyond OPD hours facility responsibility includes -VHND session, meetings and outreach area related task. This facility caters around 4500 Catchment population.
- This facility having only one ASHA worker, at least two more ASHAs required as per the population norms. NCD screening well rendered at this facility including oral and breast screening.
- IEC display of EDL was not observed at the facility. Overall, Displayed IEC material was noted to be old and outdated at the facility. Medication supply observed to be proper as per demand at this facility except for the medicine for the Anti-tuberculous.
- Tablet of ANM was not working properly, hindering the daily data entry task, thus leads to entry they're by self-phone. Poor internet connectivity was also noted to another issue here. It was observed that ASHAs were also having received the Phone from the district and properly functioning.
- Internal assessment of NQAS qualified with the score of 80%, for the external assessment score is pending which were held a week ago. Owing to the internet connection, there is no tele-consultation services have been conducted at this facility.

#### Annexure- List of essential equipment

S.No	Equipment	Available	Not available	Functional	Non functional
1	BP apparatus- <b>Digital</b> / Sphygmomanometer	✓		✓	
2	BP apparatus- <b>Aneroid</b> / Sphygmomanometer	✓		✓	

3	Weighing machine Electronic	✓		✓	
4	Hemoglobinometer	✓		✓	
5	Glucometer	✓		✓	
6	Thermometer	✓		✓	
7	Baby weighing scale	✓		✓	
8	Stethoscope	✓		✓	
9	Near Vision chart		✓		
10	Snellen vision chart		✓		
11	Stadiometer		✓		
12	Tuning fork		✓		

**Field Monitoring Format-Ayushman Arogya Mandir-Sub Health Centre (AAM-SHC)**

Date of Visit: 28<sup>th</sup> January, 2025

A. General Information	
1. State	Pondicherry
2. District Name	Karaikal
3. Ward Name	Varichikudy
4. Name of Facility	<b>HWC- Rayanpalayam</b>
5. Type of Facility	Rural
6. NIN of the facility	-
7. No. of days in a week the facility is operational	6 days
8. OPD Timing	8:00am to 10:30am
9. Month & Year of UAAM operationalization	-
10. Is the facility accessible from nearest road head? (Yes/No)	Yes
11. Next Referral Facility	PHC Varichikuddy
12. Distance of next referral facility (Km)	3 km

A.1 Demographic Details	
1. Number of Wards	3
2. No. of Households	1070
3. Total catchment Population	3494
4. Population who are 30 years of age and above	1903

B. Physical Infrastructure		
	Infrastructure Status and details	Availability
1.	Availability of Govt owned building	Yes
2.	If there is no government-owned building, specify building type ( <i>Other Govt./Urban Local Body/ Rented etc.</i> )	
3.	Availability of boundary wall	Yes
4.	External branding as per CPHC guidelines ( <i>colour, logo</i> )	Yes
5.	OPD room	Yes
	Examination table with privacy curtain/ screen	Yes
6.	Waiting area with sitting arrangements for patients/ attendants	Yes
7.	Availability of furniture	
	Table	Yes
	Chairs	Yes
	Almirah/Rack	Yes
8.	Laboratory	No
9.	Pharmacy /Drug store	No
10.	Space/ room identified for Wellness activities including Yoga sessions	Yes
11.	Separate functional toilets for males and females	No
12.	Availability of Running Water	Yes
13.	Facilities for elderly and differently able people (ramps at entry, wheel chairs etc.)	No
14.	Electricity connection	Yes
15.	Power back up	No
16.	Availability of Safe drinking Water	Yes
17.	Functional Handwashing corner (designated) with running water and soap	Yes
18.	Provision of BMW management	Yes
19.	Colour coded waste bins	Yes
20.	Bio-medical waste disposal mechanism in place	Yes

21.	Residential Quarters available for Staff If yes, Specify the staff for which quarters available	Yes ANM
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B.1 Information, Education & communication (IEC) material		
1	Display of signages and name of the facility (even in local language)	Yes
2	Display of IEC material (related to service packages TB, FP, RMNCHA, NCD, Eye, oral care, etc)	Yes, Yes, Yes, No, No, No
3	Display of IEC on water, sanitation & hygiene	Yes
4	IEC/Poster on BMW displayed at the facility.	Yes
5	Installation of TV/ LED screen in the waiting area for IEC display*	No
6	Display of citizen charter	Yes
7	Information on grievance redressal displayed	No
8	Information on referral transport displayed	Yes
9	Information on nearest referral facility displayed	Yes

\*Desirable amenities

C. Human Resource Availability						
S.N	Staff	Required as per IPHS-2022	Regular		Contractual	
			Sanctioned	Available	Sanctioned	Available
1	CHO	1	1	0	1	0
2	ANM/MPW (F)	2	1	1	1	1
3	MPW (Male)		1	1	-	-
4	ASHA (Population norm: 1 ASHA per 2000-2500 population)	-	3	0	0	1
5	Any other (if yes, specify)					

D.1 Training Details- RMNCHA+ Communicable & Non- Communicable Diseases			
Services	CHO (Yes/No)	MPW (M) (Yes/No) ANM	ASHA (Yes/No)
Maternal Health (ANC/PNC Care)	-	Yes	Yes
Child Health (New Born Care/ HBNC/ HBYC)	-	Yes	Yes
Family Planning	-	Yes	Yes
Communicable Diseases (TB/Leprosy/Malaria/Dengue/Filariasis etc.)	-	Yes	Yes
NCD	-	Yes	Yes

D.2 Training details- Expanded CPHC packages						
Staff	Trained in Eye care (Yes/No)	Trained in ENT care (Yes/No)	Trained in oral care (Yes/No)	Trained in MNS (Yes/No)	Trained in Elderly & Palliative Care (Yes/No)	Trained in Trauma & Emergency care (Yes/No)
CHO	-	-	-	-	-	-
MPW(M)	Yes	Yes	Yes	Yes	Yes	Yes
ANM	Yes	Yes	Yes	Yes	Yes	Yes
ASHA	Yes	Yes	Yes	Yes	Yes	Yes

E.1 Availability of Services	
<b>Reproductive Maternal and Child Health</b>	<input checked="" type="checkbox"/> ANC/ PNC <input checked="" type="checkbox"/> Neonatal and infant healthcare services <input checked="" type="checkbox"/> Childhood and Adolescent healthcare services <input checked="" type="checkbox"/> Family planning, contraceptive and other reproductive healthcare services
<b>Communicable diseases</b>	<input checked="" type="checkbox"/> Vector-borne diseases (Malaria, Dengue, Filariasis, JE) <input checked="" type="checkbox"/> TB <input checked="" type="checkbox"/> Leprosy <input checked="" type="checkbox"/> Acute simple illnesses
<b>Non-Communicable Diseases</b>	Screening and management of common NCDs (DM, HTN) <input checked="" type="checkbox"/> Screening of common cancers – Oral <input checked="" type="checkbox"/> Screening of common cancers – breast <input checked="" type="checkbox"/> Screening of common cancers – cervix

E.2 Availability of Expanded Packages of Services			
Service Packages	Services Available	Drugs available	Diagnostics & consumables available
Ophthalmic care services	No	No	No
Basic ear, nose, throat (ENT) care services	No	No	No
Oral health care services	Yes	Yes	No
Elderly and Palliative care services	Yes	No	No
Screening & management of mental health ailments	Yes	No	No
Emergency Medical Services	Yes	Yes	No

F. Availability of Essential medicines		
1	Number of medicines at AAM-SHC as per State Essential Medicine List (EML) <i>Reference link for national EML:</i> <a href="https://nhsrcindia.org/sites/default/files/SHC-HWC%20%26%20UHWC%20IPHS%202022%20Guidelines%20pdf.pdf">https://nhsrcindia.org/sites/default/files/SHC-HWC%20%26%20UHWC%20IPHS%202022%20Guidelines%20pdf.pdf</a>	19 (Total medicines at AAM-SHC as per national EML is 105)
2	Total number of medicines available at AAM-SHC	19
3	Availability of medicines for priority conditions	Tuberculosis Diabetes Hypertension <input checked="" type="checkbox"/> Fever
4	Medicine categories with shortfall/ stockouts on the day of assessment	NO Shortfall
5	What is the indenting cycle that is followed at the facility?	Monthly
6	What is the lead time for supply of drugs which are indented? (record in days)	Less than 1 Week
7	Is buffer stock for drugs maintained?	Yes
8	DVDMS or any other software is being used for stock management	No

G. Essential diagnostics	
Number of diagnostics at AAM-SC as per State Essential Diagnostic list	14 (Total diagnostics at AAM-SC as per national EDL is 14)

Total number of diagnostic tests available at AAM-SC	3
Mode of diagnostic services	In-house
Arrangements for Sputum sample transport for TB	No
Availability of diagnostic testing aids/ equipment	Rapid diagnostic testing kits <input checked="" type="checkbox"/> Sphygmomanometer <input checked="" type="checkbox"/> Glucometer <input checked="" type="checkbox"/> Haemoglobinometer <input checked="" type="checkbox"/> Thermometer Urine dipstick <input checked="" type="checkbox"/> Vaginal speculum Ortho-toluidine reagent H <sub>2</sub> S strip test kit
User fee charged for diagnostics	No

#### H. Information Technology & Teleconsultation

Infrastructure: Availability	<input checked="" type="checkbox"/> Smartphone <input checked="" type="checkbox"/> Internet connectivity (government funded)
Infrastructure: Functionality	<input checked="" type="checkbox"/> Smartphone <input checked="" type="checkbox"/> Internet connectivity (government funded)
Arrangements for <b>teleconsultation</b> made	No
Linked Hub for Teleconsultation  NA	<input type="checkbox"/> PHC <input type="checkbox"/> CHC <input type="checkbox"/> DH <input type="checkbox"/> Medical College Any other, specify:
Platform utilized for teleconsultation  NA	<input type="checkbox"/> e-Sanjeevani OPD <input type="checkbox"/> e-Sanjeevani.in <input type="checkbox"/> State specific app Any other (Specify)
Whether teleconsultation schedule has been prepared and displayed	No
Common Conditions for which teleconsultation being done	-

#### IV. Reporting

Online Platforms	Reporting
<input type="checkbox"/> AAM Portal/App	Yes
<input type="checkbox"/> National NCD Portal/App	Yes
<input type="checkbox"/> IHIP	Yes
<input type="checkbox"/> HMIS	Yes
<input type="checkbox"/> FPLMIS	Yes
<input type="checkbox"/> DVDMS	No
<input type="checkbox"/> Nikshay	Yes
Specify others, if any:	

<b>M. Finance</b>			
<b>Renumeration &amp; Incentives</b>			
Timely disbursement of incentives to ASHAs	Yes		
Timely disbursement of remuneration to CHOs	No		
Timely disbursement of remuneration to AAM-SC team (other than CHO)	Yes		
Disbursement of performance-based incentives to CHO	No		
Disbursement of team-based incentives to AAM-SHC team	Yes		
<b>Facility funds</b>			
Timely disbursement of untied funds	Yes		
Fund flow through other sources	No		
Specify any other fund source:			
<b>Fund utilization</b>			
% NHM Fund utilized last year:	Funds received (Amt in Rs.)	Expenditure (Amt in Rs.)	% Expenditure
	15000	15000	100%
Is untied fund being spent on following activities		<b>Regular payment of Bills:</b> Yes If yes, specify <input checked="" type="checkbox"/> Infrastructure <b>Regular purchase:</b> Yes If yes, specify <input type="checkbox"/> Medicines <input type="checkbox"/> Reagents/Consumables <input checked="" type="checkbox"/> Equipment <b>Payment of support/cleaning Staff:</b> Yes	

<b>K. Governance</b>	
<b>Community-based platforms</b>	
Constitution of Jan Arogya Samiti	Yes (RKS)
Periodic JAS meetings in the last 6 months (Once a month)	Yes (RKS)
JAS meeting minutes available	Yes (RKS)
VHSNC Meeting held and minutes available	Yes
Periodic VHND sessions undertaken (Sessions held against planned)	Yes
Involvement of CHO in community-based platforms	No

<b>L. Wellness Activities</b>	
Wellness sessions being held periodically	Yes
Availability of a trained instructor for wellness session	Yes
Health Days are celebrated as per the Wellness Activity Calendar	Yes
Number of Wellness sessions conducted in Last month	.....2.....
<b>ASHA Functionality</b>	
Status of availability of Functional HBNC Kits (weighing scale/digital thermometer/ blanket or warm bag)	Yes
Status of availability of Drug Kits (Check for PCM/ Amoxicillin/ IFA/ ORS/ Zinc/ IFA Syrup/ Cotrimoxazole)	Yes
Number of Village Health & Sanitation days conducted in last 6 months	18

M. Service delivery Output Indicators (Data of previous quarter)				
1	Total number of outpatient department visits		405	
2	No. of PW registered for ANC		11	
3	No. of PW received 4 or more ANC check-ups		8	
4	Total number of institutional deliveries		5	
5	Total no. of High-Risk Pregnancies received treatment against no. of high-risk pregnancies identified		5	
6	Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine		7	
7	Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine		12	
8	Number of cases referred from Sub centre AAM to PHC AAM during last 3 months		10	
9	<b>TB patients undergoing treatment</b>			
	<b>Indicators</b>	<b>Current year</b>		
	No. of presumptive TB patients identified	3		
	No. of TB patients diagnosed out of the presumptive patients referred	3		
	No. of TB patients taking treatment in the AAM	3		
10	<b>Community Based Screening for NCDs:</b> % of target population administered CBAC: % of target population with score below 4: % of target population with score 4 and above:		<b>692</b> <b>566</b> <b>126</b>	
11	<b>NCDs</b> (No. of individuals in last 6 Months)	<b>Screened</b>	<b>Referred</b>	<b>Followed-up</b>
	Hypertension	89	7	7
	Diabetes	168	20	20
	Oral Cancer	89	0	0
	Breast Cancer	65	1	1
	Cervical Cancer	0	0	1

N. Implementation of NQAS Quality Assurance and Patient Safety	
1	Has there been an internal assessment for NQAS? No
2	Is the facility certified at the State-level for NQAS? No
3	Is the facility certified at the National level for NQAS? No
4	Is Facility participating in Kayakalp? No
5	If yes, achievement under Kayakalp (Winner, commendation) and score -
6	Patient Rights <ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> Display of citizen's charter</li> <li><input checked="" type="checkbox"/> Display of IEC materials</li> <li><input checked="" type="checkbox"/> Provision for ensuring privacy</li> <li><input checked="" type="checkbox"/> Respectful Maternity care being practiced</li> <li><input checked="" type="checkbox"/> All services provided free of cost</li> </ul>

		<input checked="" type="checkbox"/> Confidentiality assured for patient information
7	Support Services	<input checked="" type="checkbox"/> Maintenance and upkeep of facility ensured <input checked="" type="checkbox"/> Maintenance of clinical records <input checked="" type="checkbox"/> Data management using digital technology <input checked="" type="checkbox"/> Systematic inventory management (medicines/consumables)
8	Infection control	<input checked="" type="checkbox"/> Adherence to biomedical waste management <input checked="" type="checkbox"/> Adherence to SOPs for disinfection / sterilization of equipment <input checked="" type="checkbox"/> Adherence to SOPs for personal protection
9	Clinical care	<input checked="" type="checkbox"/> Adherence to SOPs for clinical management of conditions <input checked="" type="checkbox"/> Ensuring care continuity through bilateral referral mechanism
10	Quality Management Systems	<input checked="" type="checkbox"/> Provision for collecting patient feedback <input checked="" type="checkbox"/> Availability of Grievance Redressal Mechanisms <input checked="" type="checkbox"/> Periodic reviews undertaken for quality assurance

#### O. IPHS Compliance

1	Date of assessment using ODK tool kit	10/10/2024
2	Facility aggregate score using ODK Took kit	33.04%

#### Remarks & Observations

- The Sub-Centre (SC) at Rayanpalayam serves a population of 3,494, including 1,903 individuals aged 30 years and above. On the day of the visit, the OPD recorded five cases, including complaints of headaches, coughs, and colds.
- The facility has not yet been converted into an Ayushman Bharat-Health and Wellness Centre (AB-HWC), and the required branding as per norms has not been completed. Although the staff has undergone training for expanded services under AAM, the facility is unable to provide these services due to a lack of medications, leading to frequent patient referrals to the next referral point.
- One of the major challenges faced by the facility is its location on the outskirts, making it difficult for people in the village or community to access its services. Additionally, the facility lacks a power backup system, which may impact service delivery.
- Despite these limitations, 100% of the untied funds allocated for the last financial year were utilized, primarily for purchasing essential equipment such as a fetal doppler.
- A key positive aspect of the facility is the proper implementation of yoga sessions. Sessions are conducted three days a week for elderly individuals, adults, and adolescents, with active participation from the community.
- Proper documentation is maintained, and photographs of the sessions are placed in the register, reflecting the willingness and engagement of the community in these wellness activities.

#### Annexure- List of essential equipment

S.No	Equipment	Available	Not available	Functional	Non functional
1	BP apparatus- <b>Digital</b> / Sphygmomanometer	✓		✓	
2	BP apparatus- <b>Aneroid</b> / Sphygmomanometer	✓		✓	

3	Weighing machine Electronic		✓		
4	Hemoglobinometer	✓		✓	
5	Glucometer	✓		✓	
6	Thermometer	✓		✓	
7	Baby weighing scale	✓		✓	
8	Stethoscope	✓		✓	
9	Near Vision chart		✓		
10	Snellen vision chart		✓		
11	Stadiometer		✓		
12	Tuning fork		✓		