



Ministry of Health and family Welfare  
Government of India



A FIELD MONITORING REPORT OF THE KEY COMPONENTS  
OF  
NATIONAL HEALTH MISSION (NHM)  
KHUNTI DISTRICT, JHARKHAND

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# KHUNTI DISTRICT, JHARKHAND: INTRODUCTION

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The Ministry of Health and Family Welfare (MoHFW), Government of India, has assigned the Population Research Centre (PRC) the responsibility of field monitoring of essential components of the National Health Mission (NHM) for the year 2024-25. This report from Population Research Centre, Institute of Economic Growth, Delhi, presents key findings from the field monitoring conducted in Khunti district, Jharkhand.

This report is based on visits to various public healthcare facilities by the PRC Delhi team, comprising Ms. Bindiya Kumari and Ms. Purva Bhalla. The key findings are based on, meeting with Chief District Medical Officer (CDMO) and District programme Manager, discussion with facility staff- Medical Officers-in-Charge (MOICs), Medical Officers (MOs), Community Health Officers (CHOs), Auxiliary Nurse Midwives (ANMs), and other supporting staff etc. Information was collected from various public healthcare facilities in the district, including Sadar Hospital, Khunti; CHC Arki and CHC Maranghada; PHC Birbanki, and PHC Ulihatu; Urban Primary Health Centre (UPHC), Karra, Khunti; AAM SHC Kalamati, AAM Huruwa, and AAM SHC Tubil; and UAAM SHC, Khunti. These interactions aimed to evaluate the strengths and weaknesses of the facilities in terms of service delivery. Community Interactions were also done to understand the service provision at grassroot level.

## KEY OBSERVATION OF THE DISTRICT

**HR & Infrastructure:** UAAM-SHCs, funded under the 15th Finance Commission, infrastructure is critically not maintained. Even the basic healthcare services were also missing there and it seems to be non-functional. Chronic shortages of medical and paramedical staff are notably concerning in the district.

**AAM Services:** Almost all Sub Centers and PHCs have been converted into Ayushman Arogya Mandirs (AAM), with successfully implemented Comprehensive Primary Healthcare (CPHC) packages. With regards to extended services under AAM, only basic services have been noted, in most of the SHCs and PHCs. as training is yet to be completed.

**NCD Services:** PHCs primarily focus on hypertension and diabetes, maintaining well-updated records. At the AAM SHC level, screening for hypertension, diabetes, oral, and breast cancer is being actively conducted, with hypertension being the most commonly detected condition.

**Drugs & Diagnostics:** The supply of medicines across all visited facilities in the district was reported to be generally satisfactory relative to demand. While some medicines were temporarily out of stock at primary health facilities.

**JSY Payments:** Major delays in JSY payments were reported due to inactive beneficiary accounts. Opening JSY-linked bank accounts with zero balance could address this issue.

**Untied Fund:** Delayed fund disbursement remains a major issue across all health tiers. Untied fund disbursement remains a challenge, especially in facilities where CHOs were unavailable. Jan 1 Arogya Samitis have not been formed at lower health tiers where CHOs or MOs are not in place.

**IT & Data Reporting:** Owing to internet connectivity issue, and server issue at lower health tier, leading to delay/ disruptions in data entry. It is vital to rectify the technical to ensure the accurate and timely data reporting.

**Quality Programs:** The upper healthcare tier has effectively implemented the QCS Program, with DH holds multiple quality certification- Kayakalp, NQAS certified, and LAQSHYA. However, district has been markedly lacking in quality care program implemented at the lower health care tier.

**Family Planning Services:** Family planning services are well-implemented, with strong acceptance of the Antra, Chaya & PPIUCD. However, male sterilization remains extremely low.

**HMIS Data Quality:** District Hospital maintains

high HMIS data quality for service delivery indicators, with minor mismatches in ANC and manpower data. However, discrepancies were noted, such as 48-hour stay records missing at the

PHC level facility but reported in HMIS. Strengthening monitoring at the primary healthcare level is essential for improving data accuracy.

## **FACILITY WISE OBSERVATIONS: KHUNTI DISTRICT**

**District Hospital**, with its modern infrastructure, efficiently manages a high OPD load and holds multiple quality certifications, including Kayakalp, NQAS, and LAQSHYA. It is also an eco-friendly certified facility. Equipped with a modern CT scan and a 24/7 OT, the hospital faces challenges in infrastructure gaps, human resources, and specialized medical services. Laboratory was not fully functional as per the IPHS norms.

**CHC Arki**, serves a scattered population, offering 24x7 emergency and normal delivery care. However, the OT remains non-functional due to manpower shortages. The facility has a functional AERB-certified X-ray unit but requires infrastructure renovation, including staff quarters and a congested labor room. Some equipment, such as the radiant warmer, was found non-functional. Manpower shortages continue to be a critical challenge.

**CHC Maranghada** was well-maintained, with high cleanliness standards. Quality care implementation could be improved. Kayakalp's internal assessment (2024) was completed, but scores were not intimated to the facility, hindering gap analysis for future certification. A major gap in the NHM program was noted, with over 60% JSY payments pending due to beneficiaries lacking bank accounts, and inactive beneficiary accounts, requiring urgent attention.

**Ulihatu PHC** in a military-affected area, faces low OPD turnout due to its remote location. It serves 3,250 people across six villages, offering ANC/PNC care, childhood healthcare, family planning, and hypertension screening. Gaps in the expanded AAM services were noted due to inadequate staff training. Proper training and improved documentation of service delivery

indicators are needed for better service implementation.

**Birbanki PHC**, serves 5,699 people, offering basic healthcare but lacks expanded services, teleconsultation, wellness sessions, and JAS activities. IEC display is missing, and infrastructure needs improvement. Strengthening staff training and service delivery is essential.

**Karra UPHC**, Ongoing construction work was observed at the facility, which had basic infrastructure. Healthcare services were effectively rendered including diagnostic. active, with trained staff, though gaps remained in expanded package training. Quality assurance assessments progressed despite construction work. Key challenges included infrastructure gaps, ongoing construction, and incomplete staff training.

**Kalamati AAM-SHC**, highly hygienic, and following all the BMW management protocols. The infrastructure of the facility is exceptionally well-maintained with providing highly satisfactory services in terms of ANC care, screening of non-communicable diseases, immunization. Expanded package services were not observed at this facility as staff were not trained. IEC display was well displayed except the family planning. Staff is well behaved and well dressed with proper dressing code.

**Huruwa AAM-SHC** has effectively implemented the AAM program, offering comprehensive maternal and NCD services, along with a few expanded packages of services under AAM. Record keeping maintenance of service delivery indicator were not up-to the mark. The facility is highly lacking in Quality care program implementation.

**Tubil-AAM-SHC**, Record keeping maintenance of NCD indicator were not up-to the mark. The facility is highly lacking in Quality care program implementation. Owing to poor internet connectivity, significant delays in data entry noted. Tele- consultation services were not functional at this facility.

**UAAM-SHC, Khunti**, operated in a government building under Urban Local Body, funding from

15th Finance Commission, infrastructure is critically not maintained. Even the basic healthcare services were also missing there and it seems to be non-functional. Facility name IEC display was not there. There was no IEC display noted regarding the programs & citizen charter etc. Challenges include- medicine shortages, and extremely poor record maintenance of service delivery indicators, which require urgent attention.

## **RECOMMENDATIONS**

- ❖ All Medical Officers at PHCs, along with ANMs and CHOs, should receive training for expanded services under AAM.
- ❖ Major delays in JSY payments were reported due to inactive beneficiary accounts. Opening JSY-linked bank accounts with zero balance could address this issue.
- ❖ Strengthen monitoring of HMIS data reporting at the primary healthcare level to improve accuracy. Streamline fund flow mechanisms to prevent delays and ensure timely utilization across all facilities. JAS formation should be

ensured in facilities (AAM- SHC/PHC) without CHOs or MOs through an alternative mechanism to facilitate proper untied fund allocation. Ensure consistent medicine availability, particularly at primary healthcare facilities in district.

- ❖ Ensure the operationalization of AAM Urban SCs under ULB by addressing infrastructure and staffing gaps. Strengthen coordination between ULB and health authorities for effective implementation.

# Field Visit Photographs



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# Monitoring Checklist of Healthcare Facilities

## SADAR HOSPITAL, KHUNTI

GENERAL INFORMATION	
<b>Name of facility visited</b>	District Hospital, Khunti
<b>Facility Type</b>	DH
<b>FRU</b>	Yes
<b>Accessible from nearest road head</b>	Yes
<b>Next Referral Point</b>	Facility: RIMS Ranchi Distance: 45KM

A. PHYSICAL INFRASTRUCTURE		
Indicator	Response	Means of verification
1. OPD Timing	9 am-3pm	As reported/Hospital Citizen Charter Board
2. Condition of infrastructure/ building	Comments: New Building Under Construction	Observation
3. Please comment on the condition and tick the appropriate box	<input checked="" type="checkbox"/> 24*7 running water facility <input checked="" type="checkbox"/> Facility is elderly and differently abled friendly (ramps at entry, wheel chair etc.) <input checked="" type="checkbox"/> Clean functional toilets available (separate for Male and female) <input checked="" type="checkbox"/> Drinking water facility available <input checked="" type="checkbox"/> OPD waiting area has sufficient sitting arrangement <input checked="" type="checkbox"/> ASHA rest room is available <input checked="" type="checkbox"/> Drug storeroom with rack is available  Power backup: <input checked="" type="checkbox"/> Complete Hospital/ <input type="checkbox"/> Part of the hospital  Last major renovation done in (Year): 2024	Observation
4. Number of functional in-patient beds	100  No of ICU Beds available: 8	As reported/Hospital Citizen Charter Board

A. PHYSICAL INFRASTRUCTURE				
Indicator	Response			Means of verification
5. List of Services available	1. OPD 2. IPD 3. 24*7 emergency 4. Pathological 5. Radiological 6. Dialysis 7. Auxiliary 8. Pharmacy 9. SNCU 10. Immunization 11. Ophthalmology 12. Dental 13. Imaging Services (X – ray) 14. Imaging Services (USG)			As reported/Hospital Citizen Charter Board
<ul style="list-style-type: none"> <li>Specialized services available in addition to General OPD, ANC, Delivery, PNC, Immunization, FP, Laboratory services</li> </ul>	Sl.	Service	Y/N	
	1	Medicine	Yes	
	2	O&G	Yes	
	3	Pediatric	Yes	
	4	General Surgery	Yes	
	5	Anesthesiology	Yes	
	6	Ophthalmology	Yes	
	7	Dental	Yes	
	8	Imaging Services (X – ray)	Yes	
	9	Imaging Services (USG)	Yes	
	10	District Early Intervention Centre (DEIC)	No	
	11	Nutritional Rehabilitation Centre (NRC)	Yes	
	12	SNCU/ Mother and Newborn Care Unit	Yes	
	13	Comprehensive Lactation Management Centre (CLMC) / Lactation Management Unit (LMU)	No	
	14	Neonatal Intensive Care Unit (NICU)	No	
	15	Pediatric Intensive Care Unit (PICU)	No	
	16	Labour Room Complex	Yes	
	17	ICU	Yes	
	18	Dialysis Unit	Yes	
	19	Emergency Care	Yes	
20	Burn Unit	No		

A. PHYSICAL INFRASTRUCTURE					
Indicator	Response			Means of verification	
	21	Teaching block (medical, nursing, paramedical)	Yes	In Medical	College
	22	Skill Lab	No		
6. Emergency	General emergency: Yes Facilities available for: 1. Triage: Yes 2. Resuscitation: Yes 3. Stabilization: Yes			As reported/Hospital Citizen Charter Board	
7. Tele-medicine/Consultation services available	No If yes, average number of teleconsultations per day for the last month (Data source: Teleconsultation register/ e-Sanjeevani Portal) If the facility is also functioning as 'Hub' to any of the AAM (SHC/PHC/UPHC/UAAM): No			Tele-medicine records register/ e-sanjeevani portal	
8. Operation Theatre available	Yes If yes, Tick the relevant <input checked="" type="checkbox"/> Single general OT <input checked="" type="checkbox"/> Elective OT-Major (General) <input checked="" type="checkbox"/> Elective OT-Major (Ortho) <input checked="" type="checkbox"/> Obstetrics & Gynecology OT <input checked="" type="checkbox"/> Ophthalmology/ENT OT <input checked="" type="checkbox"/> Emergency OT			Observation Ensure signage and protocol displays	
9. Availability of functional Blood Bank	Yes <ul style="list-style-type: none"> <li>If yes, number of units of blood currently available: <u>14</u></li> <li>No. of blood transfusions done in last month: 883</li> </ul>			Blood Bank records Register	
10. Whether blood is issued free, or user-fee is being charged	<input checked="" type="checkbox"/> Free for BPL <input checked="" type="checkbox"/> Free for elderly <input checked="" type="checkbox"/> Free for JSSK beneficiaries <input checked="" type="checkbox"/> Free for all			Blood Bank records Register	
11. Biomedical waste management practices	Sharp pit Deep Burial pit: <input type="checkbox"/> Incinerator: <input type="checkbox"/>				

A. PHYSICAL INFRASTRUCTURE		
Indicator	Response	Means of verification
	<input checked="" type="checkbox"/> Using Common Bio Medical Treatment plant <input checked="" type="checkbox"/> Managed through outsourced agency Other System, if any: (Specify)	
12. IT Services	<input checked="" type="checkbox"/> Desktop/ Laptop available: Yes <input checked="" type="checkbox"/> Internet connectivity: Yes Quality/strength of internet connection: ___Good___	As reported

B. Human Resources		Means of verification- As reported				
13. Details of HR available in the facility (Sanctioned and In-place)	<b>HR</b>	<b>Regular</b>		<b>Contractual</b>		
		<b>*Sanctioned</b>	<b>*Available</b>	<b>Sanctioned</b>	<b>Available</b>	
		MO (MBBS)				
	<b>Specialists</b>	Medicine	2	1	2	0
		Ob-Gyn	2	2	2	0
		Pediatrician	2	1	1	0
		Anesthetist	1	1	-	-
		Surgeon	2	2	-	-
		Ophthalmologist	1	1	1	1
		Orthopedic	1	1	1	1
		Radiologist	1	0	1	1
		Pathologist	1	0	0	0
	Others	3	3	2	1	
		Dentist	2	1	1	1
	Staff Nurses/ GNMs	24	1	24	24	
	LTs	2	1	2	1	
	Pharmacist	2	1	2	2	

	Dental Technician/ Hygienist	0	0	1	1
	Hospital/ Facility Manager	-	-	1	1
	EmOC trained doctor	-	6	0	0
	LSAS trained doctor	0	5	0	0
	Others	0	0	0	0

C. Quality & Patient Safety Initiatives		Means of verification
14. Kayakalp	Initiated: Peer Assessment 2019 <ul style="list-style-type: none"> <li>Facility score: 80%</li> <li>Award received: 20-21 23-24 Eco Friendly 82%</li> </ul>	Kayakalp Assessment report Verify certificate if awarded
15. NQAS	<ul style="list-style-type: none"> <li>Assessment done: NA</li> <li>Internal/ NA</li> <li>Facility score: 68%</li> <li>Certification Status NA:</li> </ul>	NQAS assessment report Verify certificate
16. LaQshya	<ul style="list-style-type: none"> <li>Labour Room: LaQshya Certified – Yes</li> </ul> If No, Assessment Done - <input type="checkbox"/> Yes/ <input type="checkbox"/> No <ul style="list-style-type: none"> <li>Operation Theatre: No LaQshya Certified - <input type="checkbox"/>Yes</li> </ul> If No, Assessment Done - <input type="checkbox"/> Yes/ <input type="checkbox"/> No	LaQshya Assessment Report – check score Verify certificate if awarded
D. DRUGS & DIAGNOSTICS		
17. Availability of list of essential medicines (EML)/ drugs (EDL) <a href="https://nhm.gov.in/images/pdf/guidelines/iphs/iphs-revised-guidelines-2022/01-SDH_DH_IPHS_Guidelines-2022.pdf">https://nhm.gov.in/images/pdf/guidelines/iphs/iphs-revised-guidelines-2022/01-SDH_DH_IPHS_Guidelines-2022.pdf</a>	Yes <ul style="list-style-type: none"> <li>If yes, total number of drugs in EDL_195_____</li> <li>EDL displayed in OPD Area: Yes</li> <li>Number of drugs available on the day of visit (out of the EDL) 63</li> </ul>	
18. Implementation of DVDMS or similar supply chain management system	Yes	Observation, Check software

19. Shortage of 5 priority drugs from EDL in last 30 days, if any	Yes, few medicine shortage	As reported, check DVDMS, E-aushadhi, etc.
20. Availability of Essential Consumables:	<input checked="" type="checkbox"/> Minimal Shortage Acute shortage Sufficient Supply  In last 6 months how many times there was shortage: NA	As reported  Stock/Indent register
21. Availability of essential diagnostics	<input checked="" type="checkbox"/> In-house <input checked="" type="checkbox"/> Outsourced/ PPP <input checked="" type="checkbox"/> Both/ Mixed -Yes	As reported
• In-house tests (In three shift)	Timing : 24 hrs Total number of tests available against Essential Diagnostic tests list for DH: 43 Approx.	Obtain the complete list of diagnostic tests performed in-house
• Outsourced/ PPP	Timing: 9:00-3:00Pm	
22. X-ray services is available	Yes  If Yes, type & nos. of functional X-ray machine is available in the hospital: 1  Is the X-ray machine AERB certified: Yes	Observation
23. CT scan services available	Yes  If yes: PPP Mode  Out of Pocket expenditures associated with CT Scan services (if any, approx. amount per scan): ...	Observation  Patient interviews
24. Whether diagnostic services (lab, X-ray, USG etc.) are free for all	<input checked="" type="checkbox"/> Free for BPL <input checked="" type="checkbox"/> Free for elderly <input checked="" type="checkbox"/> Free for JSSK beneficiaries	As reported

25. Availability of Testing kits/ Rapid Diagnostic Kits	<input checked="" type="checkbox"/> Sufficient Supply <input type="checkbox"/> Minimal Shortage <input type="checkbox"/> Acute shortage	As reported
<b>E. KEY NATIONAL HEALTH PROGRAMMES</b>		
26. Implementation of PM-National Dialysis programme	Yes	Observation
	<input type="checkbox"/> In-house <input checked="" type="checkbox"/> Outsourced/ PPP Total no. of tests performed: 1	Observation, Records
<ul style="list-style-type: none"> <li>Whether the services are free for all</li> </ul>	<input checked="" type="checkbox"/> Free for BPL <input type="checkbox"/> Free for elderly Free for JSSK beneficiaries <input type="checkbox"/> Free for all	Observation, Records
<ul style="list-style-type: none"> <li>Number of patients provided dialysis service</li> </ul>	○ Previous year _____ 10 ○ Current FY _____ 1 <i>*Calculate the approximate no. of patients provided dialysis per day</i>	Records
27. If there is any shortage of major instruments/ equipment (Refer to Annexure 10 in the link for list of equipment- <a href="https://nhm.gov.in/images/pdf/guidelines/iphs/iphs-revised-guidlines-2022/01-SDH_DH_IPHS_Guidelines-2022.pdf">https://nhm.gov.in/images/pdf/guidelines/iphs/iphs-revised-guidlines-2022/01-SDH_DH_IPHS_Guidelines-2022.pdf</a> )	No	As reported
28. Average downtime of equipment (days)  Details of equipment are non-functional for more than 7 days	No	As reported
29. Availability of delivery services	Yes	As reported
<ul style="list-style-type: none"> <li>If the facility is designated as FRU, whether C-sections are performed</li> </ul>	Yes Number of normal deliveries performed in last month: _____ 164 No. of C-sections performed in last month: _____ 68	Verify C-section records from Maternity OT registers
<ul style="list-style-type: none"> <li>Comment on the condition of:</li> </ul>	Labour room: Good	Observation

	OT: Good  Functional New-born care corner (functional radiant warmer with neo-natal ambu bag): Yes	
30. Status of JSY payments	Payment is up to date: Yes  Average delay in payment to beneficiaries: Almost done  (Average for how many days/benefeciary) Payment done till: Current month <input type="checkbox"/> <input checked="" type="checkbox"/> Last month Last 3 Months <input type="checkbox"/> Last 6 Months <input type="checkbox"/> Reasons for delay:	Verify from JSY status report
31. Availability of JSSK entitlements	Yes  If yes, whether all entitlements being provided  <input checked="" type="checkbox"/> Free delivery services (Normal delivery/C-sec.) <input checked="" type="checkbox"/> Free diet <input checked="" type="checkbox"/> Free drugs/ consumables <input checked="" type="checkbox"/> Free diagnostics <input checked="" type="checkbox"/> Free blood services <input checked="" type="checkbox"/> Free referral transport (home to facility) <input checked="" type="checkbox"/> Free referral transport (drop back from facility to home) No user charges	As reported/As Displayed in Maternity Ward
32. PMSMA services provided on 9 <sup>th</sup> of every month	Yes  If yes, how many high risks pregnancies are identified on 9 <sup>th</sup> for previous month 8  If No, reasons thereof:	PMSMA Register/High Risk Pregnancy Register, Staff review
33. Line listing of high-risk pregnancies	Yes	Verify Register availability
34. Practice related to Respectful Maternity Care	<input checked="" type="checkbox"/> Privacy maintained during examination ensured	Observation, Patient review

	<input checked="" type="checkbox"/> Birth attendant allowed in Labour room <input checked="" type="checkbox"/> Obtaining Informed consent of the mother/ custodian <input checked="" type="checkbox"/> Safe care environment maintained	
35. Whether facility have registers for entering births and deaths	Yes	Birth Register, Death Records
36. Number of Maternal Death reported in the facility	Previous year: 0 Current year: 0	Maternal Deaths Records/Review
37. Number of Child Death reported in the facility	Previous year: Current year:	Maternal Deaths Records/Review
38. If Comprehensive Abortion Care (CAC) services available	Yes	CAC register
39. Availability of vaccines and hub cutter	Yes Nurses/ ANM aware about open vial policy: Yes	Observation Staff review
40. Number of newborns immunized with birth dose at the facility in last 3 months	683	Immunisation Register
41. Number of Newborns breastfed within one hour of birth during last month.	213	Verify BF records
42. Status of functionality of DEIC	<input type="checkbox"/> Fully functional with all staff in place <input type="checkbox"/> Functional with few vacancies (approx. 20%-30%) <input type="checkbox"/> Functional with more than 50% vacancies <input checked="" type="checkbox"/> Not functional/ All posts vacant	Observation
43. Number of sterilizations performed in last one month	9	FP Sterilizations register
44. Availability of trained provider for IUCD/ PPIUCD	Yes	reported, Verify training receive
45. Who counsels on FP services?	<input checked="" type="checkbox"/> Counsellor <input checked="" type="checkbox"/> Staff Nurse <input checked="" type="checkbox"/> MO Others (Specify)_____	As reported

46. Please comment on utilization of other FP services including FP- Condoms, OCPs, Antra etc.	Well acceptance	FP registers		
47. FPLMIS has been implemented	Yes	Check software		
48. Availability of functional Adolescent Friendly Health Clinic	Yes  If yes, who provides counselling to adolescents: __ARSH Counsellor  Separate male and female counselors available: No	Observation, check AFHC register		
49. Whether facility has functional NCD clinic	Yes	NCD register		
50. Are service providers trained in cancer services?	Yes	As reported		
51. Number of individuals screened for the following in last 6 months:		Screened	Confirmed	NCD Register
	a. Hypertension	7057	917	
	b. Diabetes	7057	929	
	c. Oral Cancer	849	7	
	d. Breast Cancer	7	4	
	e. Cervical Cancer	34	8	
52. Whether reporting weekly data in P, S and L form under IDSP	Yes	Verify IDSP records		
53. Status of TB elimination programme	Facility is designated as Designated Microscopy Centre:	As reported, Observation		
	If yes, percent of OPD whose samples were tested for TB (microscopy) in last 6 month (average) _____	DBT/Nikshay Report		
	<ul style="list-style-type: none"> <li>If anti-TB drugs available at the facility: Yes</li> <li>If yes, are there any patients currently taking anti-TB drugs from the facility:</li> </ul>	DBT/Nikshay Report		
	<ul style="list-style-type: none"> <li>Availability of CBNAAT/TruNat:</li> <li>Percent of patients tested through CBNAAT/TruNat for Drug resistance in the last 6 months</li> </ul>	DBT/Nikshay Report		

	<ul style="list-style-type: none"> <li>• Are all TB patients tested for HIV? Yes</li> <li>• Are all TB patients tested for Diabetes Mellitus:</li> </ul>	DBT/Nikshay Report									
	Percent of TB Patients for whom DBT installments have been initiated under Nikshay Poshan Yojana in the last 6 months:	DBT/Nikshay Report									
<b>F. RECORDS, FINANCE, OTHERS</b>											
54. Maintenance of records on	<ul style="list-style-type: none"> <li>• TB Treatment Card cases (both for drug sensitive and drug resistant cases): Yes</li> <li>• TB Notification Regist.: Yes</li> <li>• Malaria cases: Yes</li> <li>• Palliative cases: Yes</li> <li>• Cases related to Dengue and Chikungunya: Yes</li> <li>• Leprosy cases: Yes</li> </ul>	Respective records									
55. How much fund was received and utilized by the facility under NHM?	<table border="1" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th colspan="3">Fund in prev. FY</th> </tr> <tr> <th>Received</th> <th>Utilized</th> <th>% Utilization</th> </tr> </thead> <tbody> <tr> <td>10 lakh</td> <td>10 lakh</td> <td>100%</td> </tr> </tbody> </table>	Fund in prev. FY			Received	Utilized	% Utilization	10 lakh	10 lakh	100%	Facility FMR
Fund in prev. FY											
Received	Utilized	% Utilization									
10 lakh	10 lakh	100%									
	List out Items/ Activities whose expenditure is met out of the RKS/ Untied Fund regularly: facility maintenance	RKS Register									
56. Status of data entry in (match with physical records)	<ul style="list-style-type: none"> <li>• HMIS: Updated</li> <li>• MCTS: Updated</li> <li>• IHIP: Updated</li> <li>• HWC Portal: Updated</li> <li>• Nikshay Portal: Updated</li> </ul>	Check respective portals at the facility wrt last entries									
57. Frequency of RKS meeting (check and obtain minutes of last meeting held)	monthly	RKS Register									
58. Availability of ambulance services in the area	<input checked="" type="checkbox"/> Own ambulance available <input type="checkbox"/> DH/ SDH has contracted out ambulance services <input checked="" type="checkbox"/> Ambulances services with Centralized call center <input type="checkbox"/> Government ambulance services are not available	As reported									
<ul style="list-style-type: none"> <li>• How many cases were referred here in the last month?</li> </ul>	Number: 35  Types of cases referred in: PIH, Anemia	Referral-in register									

<ul style="list-style-type: none"> <li>How many cases were referred out last month?</li> </ul>	Number: 36  Types of cases referred out: eclampsia, breech presentation, iud, severe anemia, Severe HTN, PCS	Out-referral register
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**KEY OBSERVATION WITH CHALLENGES:**

District Hospital, Khunti had achieved significant milestones in healthcare quality and service delivery. It had won the 1st prize in Kayakalp, and the NQAS internal assessment had been completed. The facility OT and labor room had received LaQshya certification. A total of 43 in-house diagnostic tests were available, and the facility had one X-ray machine that was AERB certified. In December 2024, the facility had conducted 164 normal deliveries and 68 C-section deliveries. Till December, all JSY payments had been completed. Proper records of high-risk pregnancies had been maintained in the district hospital. An ARSH counselor had been available at the Adolescent Friendly Health Clinic but there had been no separate male and female counselors. NHM Untied Fund had been fully utilized, and all portals had been regularly updated. Monthly Rogi Kalyan Samiti (RKS) meetings had been conducted as scheduled.

The facility faced several key challenges related to infrastructure, human resources, and specialized medical services. The necessary infrastructure was available, there was a lack of space, and the laboratory was not fully functional. Shortage of HR such as OT assistants, ICU assistants, and storekeepers is the major issue in DH. The need for a dedicated trauma center was evident.

In the DH presence of five ambulances in good condition was available, but other essential services such as 24x7 CT scan availability and orthopedic support required improvement. The quality management system was overall streamlined, but there were gaps in specific areas such as blood bank services, eye care, and cataract treatment. Dental services and physiotherapy were not adequately developed, which contributed to the overall challenges faced by the facility.

## COMMUNITY HEALTH CENTRE, ARKI

General Information	
<b>Name of facility visited</b>	Arki
<b>Facility Type</b>	<input checked="" type="checkbox"/> CHC <input type="checkbox"/> U-CHC
<b>FRU</b>	Yes <input type="checkbox"/> No
<b>Accessible from nearest road head</b>	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
<b>Next Referral Point</b>	Facility: DH Sadar Hospital Distance: 32KM

A. INFRASTRUCTURE				Means of Verification
Indicator	INFRASTRUCTURE			
1. OPD Timing	9:00 am- 3:00 pm			Reported/ Citizen Charter Board
2. Whether facility is functioning in PPP mode	No			Observation
3. Condition of infrastructure/ building  Please comment on the condition and tick the appropriate box	Comments: Average			Observation
	<input checked="" type="checkbox"/> 24*7 running water facility <input checked="" type="checkbox"/> Facility is geriatric and disability friendly (ramps etc.) <input checked="" type="checkbox"/> Clean functional toilets available (separate for Male and female) <input checked="" type="checkbox"/> Drinking water facility available <input checked="" type="checkbox"/> OPD waiting area has sufficient sitting arrangement <input checked="" type="checkbox"/> ASHA rest room is available <input checked="" type="checkbox"/> Drug storeroom with rack is available <input checked="" type="checkbox"/> Power backup: Complete Hospital			Observation
4. Number of functional in-patient beds	06			As reported/Citizen Charter Board
5. List of Services available	12			As reported/Citizen Charter Board
• Specialized services available in addition to General OPD, ANC, Delivery, PNC, Immunization, FP, Laboratory services	Sl.	Service	Y/N	As reported/Hospital Citizen Charter Board
	1	Medicine	Yes	
	2	O&G	Yes Normal delivery	
	3	Pediatric	No	
	4	General Surgery	No	

A. INFRASTRUCTURE				Means of Verification
Indicator	INFRASTRUCTURE			
	5	Anesthesiology	No	
	6	Ophthalmology	Yes	
	7	Dental	Yes	
	8	Imaging Services (X – ray)	No	
	9	Imaging Services (USG)	No	
	10	Newborn Stabilization Unit	Not Available	
<ul style="list-style-type: none"> <li>If any of the specialists are available 24*7</li> </ul>	Yes available <input type="checkbox"/> Yes, available only on-call <input checked="" type="checkbox"/> Not available			As reported
<ul style="list-style-type: none"> <li>If Yes, Mention the specialists available 24*7</li> </ul>	Medicine			As reported
<ul style="list-style-type: none"> <li>Emergency</li> </ul>	General emergency: Yes Facilities available for: 1. Triage: Yes 2. Resuscitation: Yes 3. Stabilization: <input type="checkbox"/> Yes/ <input type="checkbox"/> No			Observation: Verify if triage area is marked
6. Tele-medicine/Consultation services available	No If yes, average number of teleconsultations per day for the last month If the facility is also functioning as ‘Hub’ to any of the AAM (SHC/PHC/UPHC/UAAM) <input type="checkbox"/> Yes/ <input type="checkbox"/> No			Tele-medicine records register/ e-Sanjeevani Portal
7. Operation Theatre available	No If yes, <input checked="" type="checkbox"/> Major OT <input checked="" type="checkbox"/> Minor OT			Observation Ensure signage and protocol displays
8. Availability of functional Blood Storage Unit	No <ul style="list-style-type: none"> <li>If yes, number of units of blood currently available: _____ No__</li> <li>No. of blood transfusions done in last month: _____</li> </ul>			Blood Storage Unit records, Register
9. Whether blood is issued free, or user-fee is being charged	<input type="checkbox"/> Free for BPL <input type="checkbox"/> Free for elderly <input checked="" type="checkbox"/> Free for JSSK beneficiaries			Blood Storage Unit records, Register

A. INFRASTRUCTURE		Means of Verification
Indicator	INFRASTRUCTURE	
	<input type="checkbox"/> Free for all	
10. Biomedical waste management practices	Sharp pit: <input checked="" type="checkbox"/> Deep Burial pit: Incinerator: Using Common Bio Medical Treatment plant: <input type="checkbox"/> Managed through outsourced agency <input type="checkbox"/> Other System, if any: (Specify)	Observation
11. IT Services infrastructure	<input checked="" type="checkbox"/> Desktop/ Laptop available <input checked="" type="checkbox"/> Internet connectivity Quality/strength of internet connection: _____ Good	As reported

B. Human Resources				As reported		
12. Details of HR available in the facility (Sanctioned and In-place)	HR		Regular		Contractual	
			Sanctioned	Available	Sanctioned	Available
	MO (MBBS)		07	02	-	0
	Specialists	Medicine	0	0	-	0
		Ob-Gyn	0	0	-	0
		Pediatrician	0	0	-	0
		Anesthetist	-	-	-	-
	Dentist		-	01	-	02
	SNs/ GNMs		03	0	-	03
	LTs		02	0	-	01
	Pharmacist		01	0	-	01
	Dental Assistant/ Hygienist		-	-	-	-
	Hospital/ Facility Manager		-	-	-	-
	EmOC trained doctor		-	-	-	-
	LSAS trained doctor		-	-	-	-
	Others		-	-	-	-

C. QUALITY PROGRAMMES	Means of verification
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13. Kayakalp	Initiated: Yes Facility score:4% Award received: Winner <input type="checkbox"/> Commendation	Kayakalp Assessment report Verify certificate if awarded
14. NQAS	Assessment done: NA Internal/State Facility score: Certification Status:	NQAS assessment report Verify certificate if awarded
15. LaQshya	Labour Room: LaQshya Certified -No  If No, Assessment Done - <input type="checkbox"/> No  NA Operation Theatre: <input checked="" type="checkbox"/> LaQshya Certified  If No, Assessment Done - <input type="checkbox"/> Yes/ <input type="checkbox"/> No	LaQshya Assessment Report – check score Verify certificate if awarded

#### D. DRUGS AND DIAGNOSTICS

16. Availability of list of essential medicines (EML)/ drugs (EDL)	Yes	Verify EDL Displayed	
	If yes, total number of drugs in EDL____354____  EDL displayed in OPD Area: No  No. of drugs available on the day of visit (out of the EDL) _____		
17. Implementation of DVDMS or similar supply chain management system  (Training gap reported)	<input type="checkbox"/> Yes	Observation, Check software	
18. Shortage of 5 priority drugs from EDL in last 30 days, if any	1	Antibiotic	As reported,
	2	Sugar Medicine	

	3	tab levoflox 500	check	
	4	tab levoflox 200	DVDMS	
	5		, E-	
			aushadhi , etc.	
19. Availability of Essential Consumables:	<input checked="" type="checkbox"/> Sufficient Supply <input checked="" type="checkbox"/> Minimal Shortage <input type="checkbox"/> Acute shortage  In last 6 months, how many times there was a shortage_____		As reported	
			Stock/In dent register	
20. Availability of essential diagnostics	<input checked="" type="checkbox"/> In-house <input type="checkbox"/> Outsourced/ PPP <input type="checkbox"/> Both/ Mixed		As reported;	
<ul style="list-style-type: none"> <li>In-house tests (24*7 emergency test available)</li> </ul>	Timing: 9:00 am- 3:00pm  Total No. of tests available against Essential Diagnostic tests list for CHC _____12		Obtain the complete list of diagnostic tests performed in-house	
<ul style="list-style-type: none"> <li>Outsourced/ PPP</li> </ul>	NA			
21. X-ray services is available	<input checked="" type="checkbox"/> Yes  If Yes, type & no. of functional X-ray machine is available in the hospital:___01  Is the X-ray machine AERB certified: <input type="checkbox"/> Yes		Observation	
22. Whether diagnostic services (lab, X-ray, USG etc.) are free for all	<input checked="" type="checkbox"/> Free for BPL <input checked="" type="checkbox"/> Free for elderly <input checked="" type="checkbox"/> Free for JSSK beneficiaries <input checked="" type="checkbox"/> Free for all		As reported	

23. Availability of Testing kits/ Rapid Diagnostic Kits	<input checked="" type="checkbox"/> Sufficient Supply <input type="checkbox"/> Minimal Shortage <input type="checkbox"/> Acute shortage	As reported
24. If there is any shortage of major instruments/ equipment (Refer to Annexure 10 in the link for list of equipment – ( <a href="https://nhsrcindia.org/sites/default/files/CHC%20IPHS%202022%20Guidelines%20pdf.pdf">https://nhsrcindia.org/sites/default/files/CHC%20IPHS%202022%20Guidelines%20pdf.pdf</a> ))	NA	As reported
25. Average downtime of equipment (days)  Details of equipment are nonfunctional for more than 7 days	-	As reported
<b>E. KEY NATIONAL HEALTH PROGRAMMES</b>		
26. Availability of delivery services	<input checked="" type="checkbox"/> Yes	As reported
• If the facility is designated as FRU, whether C-sections are performed	No Number of normal deliveries performed in last month: _____34 No. of C-sections performed in last month: _____0	Verify C-section records from Maternity OT registers
• Comment on condition of:	Labour room: Good OT: Good__NA Functional New-born care corner (functional radiant warmer with neo-natal ambu bag): Yes	Observation
27. Status of JSY payments	Payment is up to date: <input type="checkbox"/> Yes Average delay: (Average for how many days/patients)—2 months Payment done till: August <input checked="" type="checkbox"/> Last Months Reasons for delay: Documentation Gap	Verify from JSY status report

28. Availability of JSSK entitlements	<input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No <input checked="" type="checkbox"/> If yes, whether all entitlements being provided <input checked="" type="checkbox"/> Free delivery services (Normal delivery/ C-section) <input checked="" type="checkbox"/> Free diet <input checked="" type="checkbox"/> Free drugs and consumables <input checked="" type="checkbox"/> Free diagnostics <input checked="" type="checkbox"/> Free blood services <input checked="" type="checkbox"/> Free referral transport (home to facility) <input checked="" type="checkbox"/> Free referral transport (drop back from facility to home) <input checked="" type="checkbox"/> No user charges	As reported/ As Displayed in Maternity Ward
29. PMSMA services provided on 9 <sup>th</sup> of every month	Yes If yes, how many high risks pregnancies are identified on 9 <sup>th</sup> for previous month If No, reasons thereof:	PMSMA Register/ High Risk Pregnancy Register, Staff review
30. Line listing of high-risk pregnancies	Yes	Verify Register availability
31. Practice related to Respectful Maternity Care	<input checked="" type="checkbox"/> Privacy maintained during examination ensured <input checked="" type="checkbox"/> Birth attendant allowed in Labour room <input checked="" type="checkbox"/> Obtaining Informed consent of the mother/ custodian <input checked="" type="checkbox"/> Safe care environment maintained	Observation, Patient review
32. Whether facility have registers for entering births and deaths	Yes	Birth Register, Death Records
33. Number of Maternal Death reported in the facility	Previous year: 0 Current year: 0	Maternal Deaths Records

34. Number of Child Death reported in the facility	Previous year: 0 Current year: 0	Maternal Deaths Records
35. If Comprehensive Abortion Care (CAC) services available	No	CAC register
36. Availability of vaccines and hub cutter	Yes Nurses/ ANM aware about open vial policy: <input type="checkbox"/> Yes/ <input type="checkbox"/> No	Observation Staff review
37. Number of newborns immunized with birth dose at the facility in last 3 months	34	Immunisation Register
38. Newborns breastfed within one hour of birth during last month	34	Verify BF records
39. Number of sterilizations performed in last one month	20	FP Sterilizations register
40. Availability of trained provider for IUCD/ PPIUCD	Yes	As reported, Verify training received
41. Who counsels on FP services?	Counsellor <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> Staff Nurse <input checked="" type="checkbox"/> Medical Officer Others (Specify)FP (BTT)_____	As reported
42. Please comment on utilization of other FP services including Condoms, OCPs, Antra	Good Acceptance -Yes	Observation/ FP records and registers
43. FPLMIS has been implemented	Yes	Check software
44. Availability of functional Adolescent Friendly Health Clinic	Yes If yes, who provides counselling to adolescents: ___Arsh clinic_____	Observation, check AFHC register

	Separate male and female counselors available: <input type="checkbox"/> Yes/ <input checked="" type="checkbox"/> No																									
45. Whether facility has functional NCD clinic	No If No, is there any fixed day or days in a week for NCD care at the facility? _____ days (Mention number of days)	Check NCD register																								
46. Are service providers trained in cancer services?	<input type="checkbox"/> Yes																									
47. Number of individuals screened for the following in last 6 months:	<table border="1"> <thead> <tr> <th>NCD</th> <th>Screened</th> <th>Confirmed</th> <th>NCD Register</th> </tr> </thead> <tbody> <tr> <td>a. Hypertension</td> <td>223</td> <td>110</td> <td>-</td> </tr> <tr> <td>b. Diabetes</td> <td>691</td> <td>66</td> <td>-</td> </tr> <tr> <td>c. Oral Cancer</td> <td>-</td> <td>-</td> <td>-</td> </tr> <tr> <td>d. Breast Cancer</td> <td>-</td> <td>-</td> <td>-</td> </tr> <tr> <td>e. Cervical Cancer</td> <td>-</td> <td>-</td> <td>-</td> </tr> </tbody> </table>	NCD	Screened	Confirmed	NCD Register	a. Hypertension	223	110	-	b. Diabetes	691	66	-	c. Oral Cancer	-	-	-	d. Breast Cancer	-	-	-	e. Cervical Cancer	-	-	-	
NCD	Screened	Confirmed	NCD Register																							
a. Hypertension	223	110	-																							
b. Diabetes	691	66	-																							
c. Oral Cancer	-	-	-																							
d. Breast Cancer	-	-	-																							
e. Cervical Cancer	-	-	-																							
48. Whether reporting weekly data in P, S and L form under IDSP	Yes	Verify from IDSP reporting records																								
49. Status of TB elimination programme	Facility is designated as Designated Microscopy Centre (DMC): Yes	As reported, Observation																								
	If yes, percent of OPD whose samples were tested for TB (microscopy) in last 6 month (average) _____96 (In no.)	DBT/Nikshay Report																								
	If anti-TB drugs available at the facility: Yes  If yes, are there any patients currently taking anti-TB drugs from the facility: Yes	DBT/Nikshay Report																								

	Percent of patients tested through CBNAAT/ TruNat for Drug resistance in the last 6 months ____0	DBT/Nikshay Report
	Is there a sample transport mechanism in place for:  Investigations within public sector for TB testing? No  Investigations within public sector for other tests? Yes  Outsourced testing? No	As reported
	Are all TB patients tested for HIV? Yes  Are all TB patients tested for Diabetes Mellitus: Yes	DBT/Nikshay Report
	Percent of TB Patients for whom DBT installments have been initiated under Nikshay Poshan Yojana in the last 6 months: 79%	DBT/Nikshay Report
50. Status on Leprosy eradication programme	Nos. of new case detected by Field Worker in last 12 months: 06 -PV 12 -MB  Out of those, how many are having Gr. II deformity: 0	Facility Register/ Record for leprosy
<b>F. RECORDS, FINANCE, OTHERS</b>		
51. Maintenance of records on	<input checked="" type="checkbox"/> TB Treatment Card cases (both for drug sensitive and drug resistant cases) <input checked="" type="checkbox"/> TB Notification Registers <input checked="" type="checkbox"/> Malaria cases  No-Palliative cases  No-Cases related to Dengue and Chikungunya <input checked="" type="checkbox"/> Leprosy cases	Respective records

52. How much fund was received and utilized by the facility under NHM?	Fund Received last year: Yes	Facility FMR							
	Fund utilized last year: Yes								
	<table border="1"> <thead> <tr> <th colspan="3">Fund in prev. FY</th> </tr> <tr> <th>Received</th> <th>Utilized</th> <th>% Utilization</th> </tr> </thead> <tbody> <tr> <td>-</td> <td>-</td> <td>100%</td> </tr> </tbody> </table>		Fund in prev. FY			Received	Utilized	% Utilization	-
Fund in prev. FY									
Received	Utilized	% Utilization							
-	-	100%							
List out Items/ Activities whose expenditure is met out of the RKS/ Untied Fund regularly:	RKS Register								
Reasons for underutilization of fund (if any)	Staff review								
53. Status of data entry in (match with physical records)	<input checked="" type="checkbox"/> HMIS: Updated <input checked="" type="checkbox"/> MCTS: instead of this using ANMOL Portal <input checked="" type="checkbox"/> IHIP: Updated <input checked="" type="checkbox"/> HWC Portal: Updated <input checked="" type="checkbox"/> Nikshay Portal: Updated	Check portals at facility wrt last entries							
54. Frequency of RKS meeting (check and obtain minutes of last meeting held)	Every 3 Months	RKS Register							
55. Availability of ambulance services in the area	<input checked="" type="checkbox"/> CHC own ambulance available  <input type="checkbox"/> CHC has contracted out ambulance services  Ambulances services with Centralized call centre  <input type="checkbox"/> Government ambulance services are not available	As reported							
• How many cases from sub centre/ PHC were referred to this CHC last month?	Number: No proper record	Referral-in register							
• How many cases from the CHC were referred to the DH last month?	Number: 18 Types of cases referred out:02	Referral Out register							

**KEY OBSERVATION WITH CHALLENGES:**

CHC Arki serves a scattered population, handling an OPD load of over 100 patients daily and providing 24×7 emergency and normal delivery care. However, the OT remains non-functional due to manpower shortages. Facility has a functional AERB-certified X-ray unit but requires infrastructure upgrades, including staff quarters and a congested labor room. Some equipment,

like the radiant warmer, was non-functional. Family planning services, including Antra (up to 7 doses), Chaya, and PPIUCD, are available. Manpower shortages remain a major challenge.

## COMMUNITY HEALTH CENTRE (CHC), MARANGHADA

General Information	
<b>Name of facility visited</b>	<b>Maranghada</b>
<b>Facility Type</b>	<input checked="" type="checkbox"/> CHC <input type="checkbox"/> U-CHC
<b>FRU</b>	<input checked="" type="checkbox"/> No
<b>Accessible from nearest road head</b>	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
<b>Next Referral Point</b>	Facility: DH, Khunti Distance: 16 KM

A. INFRASTRUCTURE			Means of Verification	
Indicator	INFRASTRUCTURE			
1. OPD Timing	9:00 am- 3:00 pm		Reported/ Citizen Charter Board	
2. Whether facility is functioning in PPP mode	No		Observation	
3. Condition of infrastructure/ building  Please comment on the condition and tick the appropriate box	Comments: Good and well maintained, (New)		Observation	
	<input checked="" type="checkbox"/> 24*7 running water facility <input checked="" type="checkbox"/> Facility is geriatric and disability friendly (ramps etc.) <input checked="" type="checkbox"/> Clean functional toilets available (separate for Male and female) <input checked="" type="checkbox"/> Drinking water facility available <input checked="" type="checkbox"/> OPD waiting area has sufficient sitting arrangement <input checked="" type="checkbox"/> ASHA rest room is available <input checked="" type="checkbox"/> Drug storeroom with rack is available <input checked="" type="checkbox"/> Power backup: Complete Hospital		Observation	
4. Number of functional in-patient beds	8 Bedded		As reported/Citizen Charter Board	
5. List of Services available	-		As reported/Citizen Charter Board	
<ul style="list-style-type: none"> <li>Specialized services available in addition to General OPD, ANC, Delivery, PNC, Immunization, FP, Laboratory services</li> </ul>	Sl.	Service	Y/N	As reported/Hospital Citizen Charter Board
	1	Medicine	Yes	
	2	O&G	No	
	3	Pediatric	No	
	4	General Surgery	No	
	5	Anesthesiology	No	
	6	Ophthalmology	No	
	7	Dental	No	
	8	Imaging Services (X – ray)	No	
9	Imaging Services (USG)	No		

A. INFRASTRUCTURE				Means of Verification
Indicator	INFRASTRUCTURE			
	10	Newborn Stabilization Unit	No	
• If any of the specialists are available 24*7	<input checked="" type="checkbox"/> Yes, available only on-call <input type="checkbox"/> Not available			As reported NA
• If Yes, Mention the specialists available 24*7	NA			As reported
• Emergency	General emergency: No Facilities available for: 1. Triage: <input type="checkbox"/> Yes/ <input type="checkbox"/> No 2. Resuscitation: <input type="checkbox"/> Yes/ <input type="checkbox"/> No 3. Stabilization: <input type="checkbox"/> Yes/ <input type="checkbox"/> No			Observation: Verify if triage area is marked
6. Tele-medicine/Consultation services available	No If yes, average number of teleconsultations per day for the last month			Tele-medicine records register/ e-Sanjeevani Portal
7. Operation Theatre available	Yes If yes, <input checked="" type="checkbox"/> Major OT <input checked="" type="checkbox"/> Minor OT			Observation Ensure signage and protocol displays
8. Availability of functional Blood Storage Unit	No • If yes, number of units of blood currently available: _____ • No. of blood transfusions done in last month: _____			Blood Storage Unit records, Register
9. Whether blood is issued free, or user-fee is being charged	NA <input type="checkbox"/> Free for BPL <input type="checkbox"/> Free for elderly <input checked="" type="checkbox"/> Free for JSSK beneficiaries <input type="checkbox"/> Free for all			Blood Storage Unit records, Register
10. Biomedical waste management practices	<input checked="" type="checkbox"/> Sharp pit: <input checked="" type="checkbox"/> Deep Burial pit: <input checked="" type="checkbox"/> Incinerator: <input checked="" type="checkbox"/> Using Common Bio Medical Treatment plant <input checked="" type="checkbox"/> Managed through outsourced agency			Observation
11. IT Services infrastructure	<input checked="" type="checkbox"/> Desktop/ Laptop available <input checked="" type="checkbox"/> Internet connectivity			As reported

A. INFRASTRUCTURE		Means of Verification
Indicator	INFRASTRUCTURE	
	Quality/strength of internet connection: _____ Good	

B. Human Resources				As reported		
12. Details of HR available in the facility (Sanctioned and In-place)	HR		Regular		Contractual	
			Sanctioned	Available	Sanctioned	Available
	MO (MBBS)		3	1	0	0
	Specialists	Medicine	-	-	-	-
		Ob-Gyn	-	-	-	-
		Pediatrician	-	-	-	-
		Anesthetist	-	-	-	-
	Dentist		-	-	-	-
	SNs/ GNMs		-	-	-	-
	LTs		1	1	-	-
	Pharmacist		1	1	-	-
	Dental Assistant/ Hygienist		-	-	-	-
	Hospital/ Facility Manager		-	-	-	-
	EmOC trained doctor		-	-	-	-
	LSAS trained doctor		-	-	-	-
	Others		-	-	-	-

C. QUALITY PROGRAMMES		Means of verification
13. Kayakalp	Initiated: Yes Facility score: Don't know Award received: Winner <input type="checkbox"/> Commendation	Kayakalp Assessment report Verify certificate if awarded
14. NQAS	Assessment done: Yes, Internal Facility score: Certification Status:	NQAS assessment report Verify certificate if awarded
15. LaQshya	Labour Room: <input checked="" type="checkbox"/> LaQshya Certified If No, Assessment Done - <input type="checkbox"/> Yes/ <input checked="" type="checkbox"/> No	LaQshya Assessment Report – check score

	Operation Theatre: <input checked="" type="checkbox"/> LaQshya Certified If No, Assessment Done - <input type="checkbox"/> Yes/ <input checked="" type="checkbox"/> No	Verify certificate if awarded	
<b>D. DRUGS AND DIAGNOSTICS</b>			
Availability of list of essential medicines (EML)/ drugs (EDL)	Yes	Verify EDL Displayed	
	If yes, total number of drugs in EDL ___124___  EDL displayed in OPD Area: Yes  No. of drugs available on the day of visit (out of the EDL) ___92___		
Implementation of DVDMS or similar supply chain management system  (Training gap reported)	No	Observation, Check software	
Shortage of 5 priority drugs from EDL in last 30 days, if any	1	Oint. Acyclovir	As reported, check DVDMS, E-aushadhi, etc.
	2	Tab- Clonazepam	
	3	Tab. Fluconazole	
	4	Tab. Levofloxacin	
	5	Tab. Mebendazole	
16. Availability of Essential Consumables:	<input checked="" type="checkbox"/> Sufficient Supply <input type="checkbox"/> Minimal Shortage <input type="checkbox"/> Acute shortage  In last 6 months, how many times there was a shortage_____	As reported      Stock/Indent register	
17. Availability of essential diagnostics	<input checked="" type="checkbox"/> In-house <input type="checkbox"/> Outsourced/ PPP <input type="checkbox"/> Both/ Mixed	As reported;	
• In-house tests	Timing: 9:00 am- 3:00pm   Total No. of tests available against Essential Diagnostic tests list for CHC __11___	Obtain the complete list of diagnostic tests performed in-house	
• Outsourced/ PPP	NA		
18. X-ray services is available	No	Observation	

NA	If Yes, type & no. of functional X-ray machine is available in the hospital:  Is the X-ray machine AERB certified: No	
19. Whether diagnostic services (lab, X-ray, USG etc.) are free for all	<input checked="" type="checkbox"/> Free for BPL <input checked="" type="checkbox"/> Free for elderly <input checked="" type="checkbox"/> Free for JSSK beneficiaries <input checked="" type="checkbox"/> Free for all	As reported
20. Availability of Testing kits/ Rapid Diagnostic Kits	<input checked="" type="checkbox"/> Sufficient Supply <input checked="" type="checkbox"/> Minimal Shortage <input type="checkbox"/> Acute shortage	As reported
21. If there is any shortage of major instruments/ equipment (Refer to Annexure 10 in the link for list of equipment – ( <a href="https://nhsrcindia.org/sites/default/files/CHC%20IPHS%202022%20Guidelines%20pdf.pdf">https://nhsrcindia.org/sites/default/files/CHC%20IPHS%202022%20Guidelines%20pdf.pdf</a> )	-	As reported
22. Average downtime of equipment (days)  Details of equipment are nonfunctional for more than 7 days	7 Days	As reported
<b>E. KEY NATIONAL HEALTH PROGRAMMES</b>		
23. Availability of delivery services	<input checked="" type="checkbox"/> Yes	As reported
• If the facility is designated as FRU, whether C-sections are performed	<input checked="" type="checkbox"/> No Number of normal deliveries performed in last month: __9__NA No. of C-sections performed in last month: __0__NA	Verify C-section records from Maternity OT registers
• Comment on condition of:	Labour room: Good  OT: -	Observation

	Functional New-born care corner (functional radiant warmer with neo-natal ambu bag): Yes	
24. Status of JSY payments	Payment is up to date: Yes  Average delay: (Average for how many days/patients)—3 months  Payment done till  Last 3 Months  Reasons for delay:  Account no. not available and Funding issue	Verify from JSY status report
25. Availability of JSSK entitlements	<input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No <input checked="" type="checkbox"/> If yes, whether all entitlements being provided <input checked="" type="checkbox"/> Free delivery services (Normal delivery/ C-section) <input checked="" type="checkbox"/> Free diet <input checked="" type="checkbox"/> Free drugs and consumables <input checked="" type="checkbox"/> Free diagnostics <input checked="" type="checkbox"/> Free blood services <input checked="" type="checkbox"/> Free referral transport (home to facility) <input checked="" type="checkbox"/> Free referral transport (drop back from facility to home) <input checked="" type="checkbox"/> No user charges	As reported/As Displayed in Maternity Ward
26. PMSMA services provided on 9 <sup>th</sup> of every month	Yes  If yes, how many high risks pregnancies are identified on 9 <sup>th</sup> for previous month ...24  If No, reasons thereof:	PMSMA Register/High Risk Pregnancy Register, Staff review
27. Line listing of high-risk pregnancies	Yes	Verify Register availability
28. Practice related to Respectful Maternity Care	<input checked="" type="checkbox"/> Privacy maintained during examination ensured <input checked="" type="checkbox"/> Birth attendant allowed in Labour room Obtaining Informed consent of the mother/ custodian <input checked="" type="checkbox"/> Safe care environment maintained	Observation, Patient review

29. Whether facility have registers for entering births and deaths	Yes	Birth Register, Death Records
30. Number of Maternal Death reported in the facility	Previous year: No Current year: No	Maternal Deaths Records
31. Number of Child Death reported in the facility	Previous year: No Current year: No	Maternal Deaths Records
32. If Comprehensive Abortion Care (CAC) services available	No	CAC register
33. Availability of vaccines and hub cutter	Yes Nurses/ ANM aware about open vial policy: Yes	Observation Staff review
34. Number of newborns immunized with birth dose at the facility in last 3 months	27	Immunisation Register
35. Newborns breastfed within one hour of birth during last month	27	Verify BF records
36. Number of sterilizations performed in last one month	21	FP Sterilizations register
37. Availability of trained provider for IUCD/ PPIUCD	Yes	As reported, Verify training received
38. Who counsels on FP services?	<input checked="" type="checkbox"/> Counsellor <input checked="" type="checkbox"/> Staff Nurse <input checked="" type="checkbox"/> Medical Officer Others (Specify) __ F.P.BTT/SAHIA_____	As reported
39. Please comment on utilization of other FP services including Condoms, OCPs, Antra	PPIUCD	Observation/ FP records and registers
40. FPLMIS has been implemented	Yes	Check software
41. Availability of functional Adolescent Friendly Health Clinic	Yes If yes, who provides counselling to adolescents: __ANM_____	Observation, check AFHC register

	Separate male and female counselors available: Yes			
42. Whether facility has functional NCD clinic	<input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No If No, is there any fixed day or days in a week for NCD care at the facility? _____ days (Mention number of days)		Check NCD register	
43. Are service providers trained in cancer services?	No			
44. Number of individuals screened for the following in last 6 months:	NCD	Screened	Confirmed	NCD Register
	f. Hypertension	767	19	-
	g. Diabetes	767	8	-
	h. Oral Cancer	767	-	-
	i. Breast Cancer	490	-	-
	j. Cervical Cancer	490	0	-
45. Whether reporting weekly data in P, S and L form under IDSP	Yes		Verify from IDSP reporting records	
46. Status of TB elimination programme	Facility is designated as Designated Microscopy Centre (DMC): No		As reported, Observation	
	If yes, percent of OPD whose samples were tested for TB (microscopy) in last 6 month (average) ____76 Average		DBT/Nikshay Report	
	If anti-TB drugs available at the facility: No If yes, are there any patients currently taking anti-TB drugs from the facility: Yes/No		DBT/Nikshay Report	
	NA Percent of patients tested through CBNAAT/ TruNat for Drug resistance in the last 6 months ____		DBT/Nikshay Report	

	<p>NA</p> <p>Is there a sample transport mechanism in place for:</p> <p>Investigations within public sector for TB testing? Yes/No</p> <p>Investigations within public sector for other tests? Yes</p> <p>Outsourced testing? <input type="checkbox"/>Yes/ <input checked="" type="checkbox"/>No</p>	As reported						
	<p>Are all TB patients tested for HIV? Yes</p> <p>Are all TB patients tested for Diabetes Mellitus: Yes</p>	DBT/Nikshay Report						
	<p>Percent of TB Patients for whom DBT installments have been initiated under Nikshay Poshan Yojana in the last 6 months:</p>	DBT/Nikshay Report						
47. Status on Leprosy eradication programme	<p>Nos. of new case detected by Field Worker in last 12 months: 18</p> <p>Out of those, how many are having Gr. II deformity: ____ 2</p> <p>Frequency of Community Surveillance: ____ Every six months</p>	Facility Register/Record for leprosy						
<b>F. RECORDS, FINANCE, OTHERS</b>								
48. Maintenance of records on	<p><input checked="" type="checkbox"/> TB Treatment Card cases (both for drug sensitive and drug resistant cases)</p> <p><input checked="" type="checkbox"/> TB Notification Registers</p> <p><input checked="" type="checkbox"/> Malaria cases</p> <p>Palliative cases</p> <p><input checked="" type="checkbox"/> Cases related to Dengue and Chikungunya</p> <p><input checked="" type="checkbox"/> Leprosy cases</p>	Respective records						
49. How much fund was received and utilized by the facility under NHM?	<p>Fund Received last year:</p> <p>Fund utilized last year:</p> <table border="1" style="margin-left: auto; margin-right: auto;"> <tr> <td colspan="3" style="text-align: center;">Fund in prev. FY</td> </tr> <tr> <td style="text-align: center;">5Lacs</td> <td style="text-align: center;">5Lacs</td> <td style="text-align: center;">50%</td> </tr> </table>	Fund in prev. FY			5Lacs	5Lacs	50%	Facility FMR
Fund in prev. FY								
5Lacs	5Lacs	50%						

	List out Items/ Activities whose expenditure is met out of the RKS/ Untied Fund regularly:				RKS Register
	Reasons for underutilization of fund (if any)				Staff review
50. Status of data entry in (match with physical records)	<input checked="" type="checkbox"/> HMIS: Updated <input checked="" type="checkbox"/> MCTS: instead of this using ANMOL Portal <input checked="" type="checkbox"/> IHIP: Updated <input checked="" type="checkbox"/> HWC Portal: Updated <input checked="" type="checkbox"/> Nikshay Portal: Updated				Check portals at facility wrt last entries
51. Frequency of RKS meeting (check and obtain minutes of last meeting held)	1 Manth				RKS Register
52. Availability of ambulance services in the area	NA <input type="checkbox"/> CHC has contracted out ambulance services <input type="checkbox"/> CHC own ambulance available Ambulances services with Centralized call centre <input type="checkbox"/> Government ambulance services are not available				As reported
	Comment (if any):				
• How many cases from sub centre/ PHC were referred to this CHC last month?	Number: No proper record				Referral-in register
• How many cases from the CHC were referred to the DH last month?	Number: Types of cases referred out:				Referral Out register

**KEY OBSERVATION WITH CHALLENGES:**

Maranghada CHC, was observed to be well maintained facility. This facility is also performing well in cleanliness and hygiene standard. Quality care program implementation can be strengthened at this facility. Internal assessment of Kayakalp has been done in December 2024, however internal assessment score were not informed to the facility. Information about the said score, will help to work out on Gap analysis and will help to ensure the Kayakalp certification in future. With regards to NHM programme, major gap was noted in JSY program. More than 60% JSY payment were reported to be pending due to non- availability of bank A/C, which needs to be addressed.

## Ayushman Arogya Mandir- AAM-PHC, Ulihatu

<b>A. General Information</b>	
1. State	Jharkhand
2. District Name	Khunti
3. Block/Taluka Name	Arki
4. Name of Facility	Ulihatu
5. Type of Facility	<input checked="" type="checkbox"/> PHC-AAM <input type="checkbox"/> UPHC-AAM
6. NIN of the facility	1132855527
7. No. of days in a week facility is operational	7
8. OPD Timings	9:00 am to 3:00 pm
9. Month & Year of operationalization of AAM	August 2024
10. Details of co-location, if any (If any co-located SHC)	Ulihatu
11. Accessible from nearest road head (Yes/No)	Yes
12. Next Referral Facility Name	CHC Arki
13. Distance of next referral facility (in Km)	15km
14. If UPHC functions as a Polyclinic (Yes/No)	No
15. If Yes, please take note of available specialist services at the Polyclinic	-

<b>A.1 Demographic Details</b>	
1. Number of Villages/Wards	<b>6</b>
2. No. of Households	663
3. Total catchment Population	3250
4. Population who are 30 years of age and above	1202

<b>B. Physical Infrastructure</b>			
<b>Infrastructure Status and details</b>		<b>Availability</b>	
1.	Availability of Govt owned Building	<input checked="" type="checkbox"/>	Yes <input type="checkbox"/> No
2.	If there is no government-owned Building, specify building type	S.no	Building
		A	Other Govt.
		B	Panchayat Bhawan
		C	Urban Local Body
		D	Rented etc
3.	Is the facility functional 24 x 7?	<input checked="" type="checkbox"/>	Yes <input type="checkbox"/> No
4.	Availability of IPD Beds	<input checked="" type="checkbox"/>	Yes <input type="checkbox"/> No
5.	If yes, Number of functional IPD Beds	<input checked="" type="checkbox"/>	Yes <input type="checkbox"/> No
6.	Availability of boundary Wall (Partially)	<input checked="" type="checkbox"/>	Yes <input type="checkbox"/> No
7.	External branding as per CPHC guidelines (Colour & Logo)	<input checked="" type="checkbox"/>	Yes <input type="checkbox"/> No

8.	OPD room Examination table with privacy curtains/screen	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> No
9.	Waiting area with sitting arrangements for patients/ attendants	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
10.	Availability of furniture:	Table Yes Chairs Yes Almirah/Shelf Yes
11.	Laboratory	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
12.	Pharmacy /Drug store	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
13.	Space/ room identified for Wellness activities including Yoga sessions	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
14.	Separate functional toilets for males and females	No
15.	Availability of Running Water	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
16.	Facilities for elderly and differently abled people (ramps at entry, wheel chairs etc.)	No
17.	Electricity connection	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
18.	Power back up	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
19.	Safe drinking Water for staff and patients	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
20.	Functional Handwashing corner (designated) with running water and soap	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
21.	Provision of BMW management	<input type="checkbox"/> No
22.	Colour coded waste bins	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
23.	Bio-medical waste disposal mechanism in place	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
24.	<i>Residential Quarters available for Staff If yes, Specify the staff for which quarters available</i>	Yes, Only ANM stay

B.1 Information, Education & communication (IEC) material		
1	Display of signages and name of the facility	Yes
2	Display of IEC material (related to service packages TB, FP, RMNCHA, Eye, oral care, cancers etc)	Yes
3	Display of IEC on water, sanitation & hygiene	Yes
4	IEC/Poster on BMW displayed at the facility.	No
5	Installation of TV/ LED screen in the waiting area for IEC display	No
6	Display of citizen charter	No
7	Information on grievance redressal displayed	No
8	Information on referral transport displayed	Yes
9	Information on nearest referral facility displayed	No

C. Human Resource Availability						
No	Staff	Required as per IPHS-2022	Regular		Contractual	
			Sanctioned	Available	Sanctioned	Available
1.	Medical Officer (MBBS)	1	-	1	-	-
2.	AYUSH MO*	1	-	-	-	-
3.	Dentist*	1	-	-	-	-

4.	Staff Nurse	2	-	-	-	2
5.	Pharmacist	1	-	-	-	01
6.	Laboratory Technician	1	-	-	-	01
7.	ANM/MPW (F)	1	-	-	-	3
8.	MPW (M)	1	-	-	-	1
9.	Lady Health Visitor	1	-	-	-	0
10.	Dresser	1	-	-	-	1
11.	Accountant	1	-	-	-	-
12.	Data entry operator	1	-	-	-	-
13.	Sanitation staff	1	-	-	-	1
14.	ASHA					6
15.	ASHA Facilitator (If any, only for Rural areas)					
16.	Others (Specify)					
17.	Whether all essential HRH available as per IPHS 2022					

\*Desirable

# For PHC sub centre-Co-located

<b>D.1 Training Details- RMNCHA+ Communicable &amp; Non- Communicable Diseases</b>				
<b>Services</b>	<b>MO (MBBS) (Y/N)</b>	<b>Staff Nurse (Y/N)</b>	<b>MPW (F) / (M) (Y/N)</b>	<b>ASHA (Y/N)</b>
Maternal Health (ANC/PNC Care)	Yes	No	Yes	Yes
Child Health (New Born Care/ HBNC/HBYC)	Yes	No	Yes	Yes
Family Planning	Yes	No	Yes	Yes
Communicable Diseases (TB/ Leprosy/ Malaria/ Dengue/ Filariasis)	Yes	No	Yes	Yes
NCD	Yes	No	Yes	Yes
Others (Specify)	-	-	-	-

<b>D.2 Training details- Expanded CPHC packages</b>						
<b>Staff</b>	<b>Trained in Eye care (Y/N)</b>	<b>Trained in ENT care (Y/N)</b>	<b>Trained in oral care (Y/N)</b>	<b>Trained in MNS (Y/N)</b>	<b>Elderly &amp; Palliative Care (Y/N)</b>	<b>Trained in Trauma &amp; Emergency care (Y/N)</b>
MO (MBBS)	No	No	Yes	No	Yes	Yes
Staff Nurse	No	No	No	No	Yes	No
ANM/ MPW-F	No	No	No	No	Yes	No
MPW- M	No	No	No	No	No	No
ASHA	No	No	No	No	No	No
Training part reported to be under process, till CHC level training part done						

E.1 Availability of Services	
<b>Reproductive Maternal and Child Health</b>	<input checked="" type="checkbox"/> ANC/ PNC <input checked="" type="checkbox"/> Neonatal and infant healthcare services <input checked="" type="checkbox"/> Childhood and Adolescent healthcare services <input checked="" type="checkbox"/> Family planning, contraceptive and other reproductive healthcare services
<b>Communicable diseases</b>	<input checked="" type="checkbox"/> Vector-borne diseases (Malaria, Dengue, Filariasis, JE) <input checked="" type="checkbox"/> TB <input checked="" type="checkbox"/> Leprosy <input checked="" type="checkbox"/> Acute simple illnesses
<b>Non-Communicable Diseases</b>	Screening and management of common NCDs (DM, HTN) <input checked="" type="checkbox"/> Screening of common cancers – Oral <input checked="" type="checkbox"/> Screening of common cancers – breast <input checked="" type="checkbox"/> Screening of common cancers – cervix <input checked="" type="checkbox"/> Screening and management of mental health ailments (only counselling part done)

E.2 Availability of Expanded Packages of Services			
Service Packages	Services Available	Drugs available	Diagnostics & consumables available
Ophthalmic care services	Yes	No	No
Basic ear, nose, throat (ENT) care services	Yes	Yes	No
Oral health care services	Yes	No	No
Elderly and Palliative care	Yes	Yes	No
Screening & management of mental health ailments	Yes	No	No
Emergency Medical Services	Yes	Yes	No

F. Availability of Essential medicines	
1	Number of medicines at AAM-PHC/UPHC as per State Essential Medicines list (IPHS/AAM EDL)  <i>(Link for list of essential medicines for reference- <a href="https://nhsrcindia.org/essential-medicines-list-hwc-shc-phc">https://nhsrcindia.org/essential-medicines-list-hwc-shc-phc</a> )</i>
2	Total number of medicines available at AAM-PHC/UPHC  100
3	Availability of medicines for priority conditions  Tuberculosis <input checked="" type="checkbox"/> Diabetes <input checked="" type="checkbox"/> Hypertension <input checked="" type="checkbox"/> Fever

4	Medicine categories with shortfall/stockouts on the day of assessment	Antidotes for poisoning Anti-filarial Anti-leprosy	Hypolipidemic
5	What is the indenting cycle that is followed at the facility?	<input type="checkbox"/> Fortnightly <input type="checkbox"/> Monthly <input checked="" type="checkbox"/> Quarterly <input checked="" type="checkbox"/> As required <input type="checkbox"/> Other (Specify)	
6	What is the lead time for supply of drugs which are indented? (record in days)	Less than 1 Week	
7	Is buffer stock for drugs maintained?	Yes	
8	DVDMS or any other software is being used for stock management	No	

G.1 Availability of Diagnostic Services		
1	Availability of diagnostic services:	<input checked="" type="checkbox"/> In house lab <input type="checkbox"/> Outsource (Hub/PPP mode) <input type="checkbox"/> Hybrid Model
2	Number of diagnostic tests at AAM-PHC/UPHC as per State Essential Diagnostic list	(Total number of diagnostic tests at AAM-PHC/UPHC as per National Essential Diagnostic list-63)
3	Number of tests available at AAM-PHC/UPHC	8
4	Number of tests Provided through In House Mode	8
5	Number of tests Provided through Hub & Spoke (Public Health System)	4
6	Number of tests Provided through Hub & Spoke- PPP Model	4
7	Availability of X-ray services	No
8	Availability of Sample transportation mechanism	-
9	User fee charged for diagnostics	Yes
10	Average downtime of equipment	All Are Working
11	Details of equipment which are non-functional for 7 Days ( <i>List of equipment is provided as annexure for reference</i> )	BP Machine & weighing machine

G.2 Diagnostic Tests Available		
1.	Haemoglobin	Yes
2.	Human chorionic gonadotropin (HCG) (Urine test for pregnancy) – Rapid card test (dipstick)	Yes
3.	Urine test for PH, specific gravity, leucocyte esterase glucose, bilirubin, urobilinogen, ketone, haemoglobin, protein, nitrite – Multipara meter Urine Strip (dipstick)	No
4.	Urine Microscopy	No
5.	24 – hours urinary protein	No
6.	Stool for ova and cyst	Yes
7.	Dengue – Rapid card test for NSI antigen and IgM and IgG antibodies	Yes
8.	MP Slide method	No
9.	Malaria Rapid test	Yes
10.	RPR/VDRL test for syphilis	Yes
11.	HIV (Antibodies to HIV 1&2) – Rapid card test	Yes
12.	Hepatitis B surface antigen test	Yes
13.	Sputum for AFB # - Microscopy	No
14.	Typhoid test (IgM)	Yes
15.	Blood Sugar	Yes
16.	HCV Antibody Test (Anti HCV)	Yes
17.	Bleeding time and clotting time	No
18.	Visual Inspection Acetic Acid (VIA)	No
19.	rK3 for Kala Azar ( <b>endemic areas only</b> )	No
20.	Filariasis ( <b>endemic areas only</b> )	No
21.	Japanese encephalitis ( <b>endemic areas only</b> )	No
22.	Test for iodine in salt (used for food) – Iodine in salt testing kit	No

H. Availability of IT Equipment & Teleconsultation services	
Infrastructure: Availability	<input checked="" type="checkbox"/> Tablet <input type="checkbox"/> Smartphone <input type="checkbox"/> Laptop <input checked="" type="checkbox"/> Internet connectivity (Government funded or other, specify)
Infrastructure: Functionality	<input checked="" type="checkbox"/> Tablet <input type="checkbox"/> Smartphone <input type="checkbox"/> Laptop <input checked="" type="checkbox"/> Internet connectivity (Government funded or other, specify)
Teleconsultation services (PHC/CHCs/DH/MCH)	Yes
Teleconsultation platforms	<input checked="" type="checkbox"/> e-Sanjeevani OPD <input type="checkbox"/> e-Sanjeevani.in <input type="checkbox"/> State specific app Specify, if any

Teleconsultation schedule prepared and displayed	No (10 am-4pm, Monday to Friday)
Common conditions for teleconsultation	-
Total teleconsultation (last 01 month)	-

I. Wellness Activities			
Wellness sessions being held periodically	Yes		
Availability of a trained instructor for wellness session	Yes		
Health Days are celebrated as per the Wellness Activity Calendar	Yes		
Health Days are celebrated as per the Wellness Activity Calendar	Yes		
J. Governance			
Constitution of Jan Arogya Samiti	No		
Periodic JAS meetings in the last 6 months	No		
Minutes of meeting maintained	No		
Periodic VHND sessions undertaken	<input checked="" type="checkbox"/> Yes		
K. Reporting			
Online Platforms	Reporting		
<input type="checkbox"/> AAM Portal/App	<input checked="" type="checkbox"/> Yes		
<input type="checkbox"/> National NCD Portal/App	<input checked="" type="checkbox"/> Yes		
<input type="checkbox"/> IHIP	No		
<input type="checkbox"/> HMIS	<input checked="" type="checkbox"/> Yes		
<input type="checkbox"/> FPLMIS	<input checked="" type="checkbox"/> Yes		
<input type="checkbox"/> DVDMS	No		
<input type="checkbox"/> Nikshay	No		
Specify others, if any:			
L. Finance			
Renumeration & Incentives	Cadre	Timely disbursement	Complete disbursement as entitled
	AAM-PHC Team (Salary)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
	AAM-PHC Team (Team Based Incentives)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
Facility funds	Fund Source		Timely disbursement
	Untied		Yes
	Other Sources		<input type="checkbox"/> Yes <input type="checkbox"/> No
Fund utilization			
NHM Fund/untied funds utilized during last year:	Funds received (Amount in Rs.)	Expenditure (Amount in Rs.)	% Expenditure
	2,00,000	2,00,000	100%

Is untied fund being spent on following activities?	<p>NA</p> <p>Regular payment of Bills: <input type="checkbox"/> Yes</p> <p>If yes, specify;</p> <p><input type="checkbox"/> Electricity</p> <p><input type="checkbox"/> Drinking Water</p> <p><input type="checkbox"/> Internet</p> <p>Regular purchase: <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p><input type="checkbox"/> Medicines</p> <p><input type="checkbox"/> Reagents/Consumables</p> <p><input type="checkbox"/> Equipment</p> <p>Payment of support/cleaning Staff: <input type="checkbox"/> Yes <input type="checkbox"/> No</p>
<b>Status of JSY Payments</b>	<p>Payment done till (month/ year) : August 2024</p> <p>Average Delay in Payment (days): Two month approx..</p> <p>Reasons for delay, if any</p>
<b>Availability of JSSK entitlements</b>	<p>N.A</p> <p>If yes, whether all entitlements being provided</p> <p><input checked="" type="checkbox"/> Free delivery services (Normal delivery/ C-section)</p> <p><input checked="" type="checkbox"/> Free diet</p> <p><input checked="" type="checkbox"/> Free drugs and consumables</p> <p><input checked="" type="checkbox"/> Free diagnostics</p> <p><input checked="" type="checkbox"/> Free blood services</p> <p><input checked="" type="checkbox"/> Free referral transport (home to facility)</p> <p><input checked="" type="checkbox"/> Free referral transport (drop back from facility to home)</p> <p><input checked="" type="checkbox"/> No user charges</p>

<b>M. Service delivery Output Indicators (Data of previous quarter)</b>		
1	Total number of outpatient department visits	
2	No. of PW registered for ANC	
3	No. of PW received 4 or more ANC check-ups	
4	Total number of institutional deliveries	
5	Total no. of High-Risk Pregnancies received treatment against no. of high-Risk pregnancies identified	-
6	Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine	N.A
7	Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine	
8	Number of cases referred from Sub centre AAM (From all sub-centre -AAM under PHC) to PHC AAM during last month	No Record maintenance
9	Number of cases referred from PHC AAM to CHC or higher centre during last month	-
10	Number of cases referred back from higher centre to PHC AAM for follow- up during last 3 months	-
11	<b>TB patients undergoing treatment</b>	
	<b>Indicators</b>	<b>Current year</b>
	No. of presumptive TB patients identified	
	No. of TB patients diagnosed out of the presumptive patients referred	

	No. of TB patients taking treatment in the AAM			
12	% of target population administered CBAC		Record not Available	
	% of target population with score below 4		-	
	% of target population with score 4 and above		-	
<b>Community Based Screening for NCDs</b>				
13	<b>NCDs</b> <i>(No. of individuals in Last 6 Months)</i>	<b>Screened</b>	<b>Treated</b>	<b>Follow-up</b>
	Hypertension	-	-	-
	Diabetes	-	-	-
	<b>NCDs</b> <i>(No. of individuals in Last 6 Months)</i>	<b>Screened</b>	<b>Referred</b>	<b>Follow-up</b>
	Oral Cancer*	-	-	-
	Breast Cancer*	-	-	-
	Cervical Cancer*	-	-	-

<b>N. Implementation of NQAS Quality Assurance and Patient Safety</b>		
1	Has there been an internal assessment for NQAS?	No
2	Is the facility certified at the State-level for NQAS?	No
3	Is the facility certified at the National level for NQAS?	No
4	Is the facility participating in Kayakalp?	Yes
5	If yes, achievement under Kayakalp (Winner, commendation) and score	No
6	Patient Rights	<input checked="" type="checkbox"/> Display of citizen's charter <input checked="" type="checkbox"/> Display of IEC materials <input checked="" type="checkbox"/> Provision for ensuring privacy <input checked="" type="checkbox"/> Respectful Maternity Care being practiced <input checked="" type="checkbox"/> All services provided free of cost <input checked="" type="checkbox"/> Confidentiality assured for patient information
7	Support Services	<input checked="" type="checkbox"/> Maintenance and upkeep of facility ensured <input checked="" type="checkbox"/> Maintenance of clinical records <input checked="" type="checkbox"/> Data management using digital technology <input checked="" type="checkbox"/> Systematic inventory management (medicines/consumables)
8	Infection control	<input checked="" type="checkbox"/> Adherence to biomedical waste management <input checked="" type="checkbox"/> Adherence to SOPs for disinfection / sterilization of equipment <input checked="" type="checkbox"/> Adherence to SOPs for personal protection
9	Clinical care	<input checked="" type="checkbox"/> Adherence to SOPs for clinical management of conditions <input checked="" type="checkbox"/> Ensuring care continuity through bilateral referral mechanism
10	Quality Management Systems	<input checked="" type="checkbox"/> Provision for collecting patient feedback <input checked="" type="checkbox"/> Availability of Grievance Redressal Mechanisms <input checked="" type="checkbox"/> Periodic reviews undertaken for quality assurance
<b>O. IPHS Compliance</b>		
1	Date of assessment using ODK tool kit	-

2	Facility aggregate score using ODK Took kit	-
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**KEY OBSERVATION WITH CHALLENGES:**

PHC Ulihatu, located in a military-affected area, experiences low OPD turnout as residents hesitate to visit, with the nearest residential area being far. Serving a catchment population of 3,250 across six villages, it provides essential healthcare services, including ANC/PNC care, childhood healthcare, family planning, and hypertension screening. However, gaps exist in the expanded package of services under AAM due to inadequate staff training. Proper training is essential to ensure the full implementation of CPHC services. Additionally, significant gaps were observed in documentation and record-keeping of service delivery indicators, which were found missing.

**Annexure- List of equipment**

S.No.	Equipment	Available	Not available	Functional	Non-Functional
1	Ambu Bag	Yes		Yes	
2	Laryngoscope				
3	Radiant Warmer	Yes		Yes	
4	Pulse Oximeter-Finger Tip	Yes		Yes	
5	Pulse Oximeter-Table Top				
6	Labor Bed	Yes		Yes	
7	Foetal Doppler	Yes		Yes	
8	Phototherapy Unit				
9	Shoulder Wheel	Yes		Yes	
10	Shoulder Pulley				
11	Shoulder Abduction Ladder	Yes		Yes	
12	Suction Machine	Yes		Yes	
13	Mobile Spotlight				
14	Manual Vacuum Aspirator	Yes		Yes	
15	Weighing Scale	Yes		Yes	
16	Baby Weighing Scale	Yes		Yes	
17	Infantometer				
18	Ophthalmoscope				
19	Fully Loaded Dental Chair Electrically Operated				
20	Dental Chair-Basic				

S.No.	Equipment	Available	Not available	Functional	Non-Functional
21	Oxygen Hood Neonatal				
22	ILR With Voltage Stabilizer-Small				
23	Deep Freezer-Small				
24	ILR With Voltage Stabilizer-Large				
25	Deep Freezer-Small- Large				
26	Vaccine Carrier with Ice Packs	Yes		Yes	
27	Cell Counter – 3 Part				
28	Semi-Automated Biochemistry Analyser				
29	Binocular Microscope				
30	HbA1C Analyser				
31	Turbidometer				
32	Glucometer				
33	Haemoglobinometer	Yes		Yes	
34	ESR Analyzer				
35	Electrolyte Analyzer				
36	Oxygen Cylinder- B Type				
37	BP Apparatus- Aneroid				
38	BP Apparatus-Digital				
39	Stethoscope	Yes		Yes	
40	Thermometer	Yes		Yes	
41	Examination Table				
42	Lower and Upper Extremity Cycle/ Basic Ergometer/ Static Cycle				
43	Exerciser Couch/Table				
44	Finger Exerciser Web				
45	Walking Aid for Training/ Reciprocal Walker				

## AYUSHMAN AROGYA MANDIR- AAM-PHC, BIRBANKI

A. General Information	
1. State	Jharkhand
2. District Name	Khunti
3. Block/Taluka Name	Maranghada
4. Name of Facility	Birbanki
5. Type of Facility	<input checked="" type="checkbox"/> PHC-AAM <input type="checkbox"/> UPHC-AAM
6. NIN of the facility	1555441136
7. No. of days in a week facility is operational	
8. OPD Timings	9:00 am to 3:00 pm
9. Month & Year of operationalization of AAM	2024
10. Details of co-location, if any (If any co-located SHC)	-
11. Accessible from nearest road head (Yes/No)	Yes
12. Next Referral Facility Name	CHC Arki
13. Distance of next referral facility (in Km)	18km
14. If UPHC functions as a Polyclinic (Yes/No)	-
15. If Yes, please take note of available specialist services at the Polyclinic	-

A.1 Demographic Details	
5. Number of Villages/Wards	5
6. No. of Households	-
7. Total catchment Population	5699
8. Population who are 30 years of age and above	3218

B. Physical Infrastructure			
Infrastructure Status and details		Availability	
1.	Availability of Govt owned Building	<input checked="" type="checkbox"/>	Yes <input type="checkbox"/> No
2.	If there is no government-owned Building, specify building type	S.no	Building <input type="checkbox"/> Mark
		A	Other Govt. <input type="checkbox"/>
		B	Panchayat Bhawan <input type="checkbox"/>
		C	Urban Local Body <input type="checkbox"/>
		D	Rented etc <input type="checkbox"/>
3.	Is the facility functional 24 x 7?	<input checked="" type="checkbox"/>	Yes <input type="checkbox"/> No
4.	Availability of IPD Beds	<input checked="" type="checkbox"/>	Yes <input type="checkbox"/> No
5.	If yes, Number of functional IPD Beds	<input checked="" type="checkbox"/>	Yes <input type="checkbox"/> No
6.	Availability of boundary Wall	<input checked="" type="checkbox"/>	Yes <input type="checkbox"/> No
7.	External branding as per CPHC guidelines (Colour & Logo)	<input type="checkbox"/>	No

8.	OPD room Examination table with privacy curtains/screen	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
9.	Waiting area with sitting arrangements for patients/ attendants	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
10.	Availability of furniture:	Table Yes Chairs Yes Almirah/Shelf Yes
11.	Laboratory	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
12.	Pharmacy /Drug store	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
13.	Space/ room identified for Wellness activities including Yoga sessions	No
14.	Separate functional toilets for males and females	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
15.	Availability of Running Water	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
16.	Facilities for elderly and differently abled people (ramps at entry, wheel chairs etc.)	No
17.	Electricity connection	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
18.	Power back up	No
19.	Safe drinking Water for staff and patients	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
20.	Functional Handwashing corner (designated) with running water and soap	Yes
21.	Provision of BMW management	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
22.	Colour coded waste bins	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
23.	Bio-medical waste disposal mechanism in place	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
24.	<i>Residential Quarters available for Staff If yes, Specify the staff for which quarters available</i>	Yes

### B.1 Information, Education & communication (IEC) material

1	Display of signages and name of the facility	Yes
2	Display of IEC material (related to service packages TB, FP, RMNCHA, Eye, oral care, cancers etc)	Yes
3	Display of IEC on water, sanitation & hygiene	Yes
4	IEC/Poster on BMW displayed at the facility.	No
5	Installation of TV/ LED screen in the waiting area for IEC display	No
6	Display of citizen charter	No
7	Information on grievance redressal displayed	No
8	Information on referral transport displayed	No
9	Information on nearest referral facility displayed	No

### C. Human Resource Availability

No	Staff	Required as per IPHS-2022	Regular		Contractual	
			Sanctioned	Available	Sanctioned	Available
18.	Medical Officer (MBBS)	1	-	0	0	0
19.	AYUSH MO*	1	-	0	0	0
20.	Dentist*	1	-	-	0	1

21.	Staff Nurse	2	-	-	0	1
22.	Pharmacist	1	-	0	0	-
23.	Laboratory Technician	1	-	0	0	-
24.	ANM/MPW (F)#	1	-	-	0	2
25.	MPW (M)	1	-	0	0	-
26.	Lady Health Visitor	1	-	0	0	-
27.	Dresser	1	-	0	0	-
28.	Accountant	1	-	0	0	-
29.	Data entry operator	1	-	1	0	-
30.	Sanitation staff	1	-	1	0	1
31.	ASHA		-	-	-	6
32.	ASHA Facilitator (If any, only for Rural areas)					
33.	Others (Specify)					
34.	Whether all essential HRH available as per IPHS 2022					

\*Desirable

# For PHC sub centre-Co-located

<b>D.1 Training Details- RMNCHA+ Communicable &amp; Non- Communicable Diseases</b>				
<b>Services</b>	<b>MO (MBBS) (Y/N)</b>	<b>Staff Nurse (Y/N)</b>	<b>MPW (F) / (M) (Y/N)</b>	<b>ASHA (Y/N)</b>
Maternal Health (ANC/PNC Care)	No	No	Yes	Yes
Child Health (New Born Care/ HBNC/HBYC)	No	No	Yes	Yes
Family Planning	No	No	Yes	Yes
Communicable Diseases (TB/ Leprosy/ Malaria/ Dengue/ Filariasis)	No	No	Yes	Yes
NCD	No	No	Yes	Yes
Others (Specify)	No	No	Yes	Yes

<b>D.2 Training details- Expanded CPHC packages</b>						
<b>Staff</b>	<b>Trained in Eye care (Y/N)</b>	<b>Trained in ENT care (Y/N)</b>	<b>Trained in oral care (Y/N)</b>	<b>Trained in MNS (Y/N)</b>	<b>Elderly &amp; Palliative Care (Y/N)</b>	<b>Trained in Trauma &amp; Emergency care (Y/N)</b>
MO (MBBS)	No	No	No	No	No	No
Staff Nurse	No	No	No	No	No	No
ANM/ MPW-F	No	No	No	No	No	No
MPW- M	No	No	No	No	No	No
ASHA	No	No	No	No	No	No

E.1 Availability of Services	
<b>Reproductive Maternal and Child Health</b>	<input checked="" type="checkbox"/> ANC/ PNC <input checked="" type="checkbox"/> Neonatal and infant healthcare services <input checked="" type="checkbox"/> childhood and Adolescent healthcare services <input checked="" type="checkbox"/> Family planning, contraceptive and other reproductive healthcare services
<b>Communicable diseases</b>	<input checked="" type="checkbox"/> Vector-borne diseases (Malaria, Dengue, Filariasis, JE) <input checked="" type="checkbox"/> TB <input checked="" type="checkbox"/> Leprosy <input checked="" type="checkbox"/> Acute simple illnesses
<b>Non-Communicable Diseases</b>	Screening and management of common NCDs (DM, HTN) <input checked="" type="checkbox"/> <input type="checkbox"/> Screening of common cancers – Oral <input checked="" type="checkbox"/> <input type="checkbox"/> Screening of common cancers – breast <input type="checkbox"/> Screening of common cancers – cervix <input type="checkbox"/> Screening and management of mental health ailments

E.2 Availability of Expanded Packages of Services			
Service Packages	Services Available	Drugs available	Diagnostics & consumables available
Ophthalmic care services	No	No	No
Basic ear, nose, throat (ENT) care services	No	No	No
Oral health care services	No	No	No
Elderly and Palliative care	No	No	No
Screening & management of mental health ailments	No	No	No
Emergency Medical Services	No	No	No

F. Availability of Essential medicines		
1	Number of medicines at AAM-PHC/UPHC as per State Essential Medicines list (IPHS/AAM EDL)  <i>(Link for list of essential medicines for reference- <a href="https://nhsrcindia.org/essential-medicines-list-hwc-shc-phc">https://nhsrcindia.org/essential-medicines-list-hwc-shc-phc</a> )</i>	<b>No</b>  <i>(Total number of medicines at AAM-PHC/UPHC as per National EML -172)</i>
2	Total number of medicines available at AAM-PHC/UPHC	54 Medicine
3	Availability of medicines for priority conditions	No Medicine
4	Medicine categories with shortfall/stockouts on the day of assessment	<input checked="" type="checkbox"/> Antidotes for poisoning  Anti-tuberculosi  Hypolipidemic

		Anti-filarial Anti-leprosy	
5	What is the indenting cycle that is followed at the facility?	<input type="checkbox"/> Fortnightly <input type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input checked="" type="checkbox"/> As required <input type="checkbox"/> Other (Specify)	
6	What is the lead time for supply of drugs which are indented? (record in days)	More than 2 Weeks	
7	Is buffer stock for drugs maintained?	Yes	
8	DVDMS or any other software is being used for stock management	Yes	

G.1 Availability of Diagnostic Services		
1	Availability of diagnostic services:	<input checked="" type="checkbox"/> In house lab <input type="checkbox"/> Outsource (Hub/PPP mode) <input type="checkbox"/> Hybrid Model
2	Number of diagnostic tests at AAM-PHC/UPHC as per State Essential Diagnostic list	(Total number of diagnostic tests at AAM-PHC/UPHC as per National Essential Diagnostic list-63)
3	Number of tests available at AAM-PHC/UPHC	5
4	Number of tests Provided through In House Mode	-
5	Number of tests Provided through Hub & Spoke (Public Health System)	-
6	Number of tests Provided through Hub & Spoke- PPP Model	-
7	Availability of X-ray services	No
8	Availability of Sample transportation mechanism	No
9	User fee charged for diagnostics	No
10	Average downtime of equipment	-
11	Details of equipment which are non-functional for 7 Days ( <i>List of equipment is provided as annexure for reference</i> )	1 month

G.2 Diagnostic Tests Available		
1.	Haemoglobin	Yes
2.	Human chorionic gonadotropin (HCG)	No

	(Urine test for pregnancy) – Rapid card test (dipstick)	
3.	Urine test for PH, specific gravity, leucocyte esterase glucose, bilirubin, urobilinogen, ketone, haemoglobin, protein, nitrite – Multipara meter Urine Strip (dipstick)	No
4.	Urine Microscopy	No
5.	24 – hours urinary protein	No
6.	Stool for ova and cyst	No
7.	Dengue – Rapid card test for NSI antigen and IgM and IgG antibodies	No
8.	MP Slide method	No
9.	Malaria Rapid test	Yes
10.	RPR/VDRL test for syphilis	No
11.	HIV (Antibodies to HIV 1&2) – Rapid card test	Yes
12.	Hepatitis B surface antigen test	Yes
13.	Sputum for AFB # - Microscopy	No
14.	Typhoid test (IgM)	No
15.	Blood Sugar	Yes
16.	HCV Antibody Test (Anti HCV)	No
17.	Bleeding time and clotting time	No
18.	Visual Inspection Acetic Acid (VIA)	No
19.	rK3 for Kala Azar ( <b>endemic areas only</b> )	No
20.	Filariasis ( <b>endemic areas only</b> )	No
21.	Japanese encephalitis ( <b>endemic areas only</b> )	No
22.	Test for iodine in salt (used for food) – Iodine in salt testing kit	No

#### H. Availability of IT Equipment & Teleconsultation services

Infrastructure: Availability	ANM Received
Infrastructure: Functionality	Tablet <input type="checkbox"/> Smartphone <input type="checkbox"/> Laptop <input type="checkbox"/> Internet connectivity (Government funded or other, specify)
Teleconsultation services (PHC/CHCs/DH/MCH)	No
Teleconsultation platforms	N.A e-Sanjeevani OPD <input type="checkbox"/> e-Sanjeevani.in <input type="checkbox"/> State specific app Specify, if any
Teleconsultation schedule prepared and displayed	No
Common conditions for teleconsultation	-
Total teleconsultations (last 1 month)	-

#### I. Wellness Activities

Wellness sessions being held periodically	No		
Availability of a trained instructor for wellness session	No		
Health Days are celebrated as per the Wellness Activity Calendar	No		
Health Days are celebrated as per the Wellness Activity Calendar	No		
<b>J. Governance</b>			
Constitution of Jan Arogya Samiti	No		
Periodic JAS meetings in the last 6 months	No		
Minutes of meeting maintained	No		
Periodic VHND sessions undertaken	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
<b>K. Reporting</b>			
<b>Online Platforms</b>	<b>Reporting</b>		
<input type="checkbox"/> AAM Portal/App	No		
<input type="checkbox"/> National NCD Portal/App	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
<input type="checkbox"/> IHIP	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
<input type="checkbox"/> HMIS	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
<input type="checkbox"/> FPLMIS	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
<input type="checkbox"/> DVDMS	No		
<input type="checkbox"/> Nikshay	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
Specify others, if any:			
<b>L. Finance</b>			
<b>Remuneration &amp; Incentives</b>	<b>Cadre</b>	<b>Timely disbursement</b>	<b>Complete disbursement as entitled</b>
	AAM-PHC Team (Salary)	Yes	<input type="checkbox"/> Yes <input type="checkbox"/> No
	AAM-PHC Team (Team Based Incentives)	<input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
<b>Facility funds</b>	<b>Fund Source</b>	<b>Timely disbursement</b>	
	Untied	<input checked="" type="checkbox"/> No	
	Other Sources	<input type="checkbox"/> Yes <input type="checkbox"/> No	
<b>Fund utilization</b>  NHM Fund/untied funds utilized during last year:	Funds received (Amount in Rs.)	Expenditure (Amount in Rs.)	% Expenditure
	Not received fund last year	-	-
Is untied fund being spent on following activities?	NA Regular payment of Bills: <input type="checkbox"/> Yes <input type="checkbox"/> No If yes, specify; <input type="checkbox"/> Electricity <input type="checkbox"/> Drinking Water <input type="checkbox"/> Internet		

	Regular purchase: <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Medicines <input type="checkbox"/> Reagents/Consumables <input type="checkbox"/> Equipment Payment of support/cleaning Staff: <input type="checkbox"/> Yes <input type="checkbox"/> No
<b>Status of JSY Payments</b>	NA Payment done till (month/ year) : October 2024 Average Delay in Payment (days): One month approx.. Reasons for delay, if any
<b>Availability of JSSK entitlements</b>	N.A If yes, whether all entitlements being provided <input checked="" type="checkbox"/> Free delivery services (Normal delivery/ C-section) <input checked="" type="checkbox"/> Free diet <input checked="" type="checkbox"/> Free drugs and consumables <input checked="" type="checkbox"/> Free diagnostics <input checked="" type="checkbox"/> Free blood services <input checked="" type="checkbox"/> Free referral transport (home to facility) <input checked="" type="checkbox"/> Free referral transport (drop back from facility to home) <input checked="" type="checkbox"/> No user charges

<b>M. Service delivery Output Indicators (Data of previous quarter)</b>										
1	Total number of outpatient department visits	1579								
2	No. of PW registered for ANC									
3	No. of PW received 4 or more ANC check-ups									
4	Total number of institutional deliveries	0								
5	Total no. of High-Risk Pregnancies received treatment against no. of high-Risk pregnancies identified	6								
6	Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine									
7	Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine									
8	Number of cases referred from Sub centre AAM (From all sub-centre -AAM under PHC) to PHC AAM during last month	05								
9	Number of cases referred from PHC AAM to CHC or higher centre during last month	6								
10	Number of cases referred back from higher centre to PHC AAM for follow- up during last 3 months	0								
11	<b>TB patients undergoing treatment</b> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 70%;"><b>Indicators</b></th> <th style="width: 30%;"><b>Current year</b></th> </tr> </thead> <tbody> <tr> <td>No. of presumptive TB patients identified</td> <td></td> </tr> <tr> <td>No. of TB patients diagnosed out of the presumptive patients referred</td> <td></td> </tr> <tr> <td>No. of TB patients taking treatment in the AAM</td> <td></td> </tr> </tbody> </table>		<b>Indicators</b>	<b>Current year</b>	No. of presumptive TB patients identified		No. of TB patients diagnosed out of the presumptive patients referred		No. of TB patients taking treatment in the AAM	
<b>Indicators</b>	<b>Current year</b>									
No. of presumptive TB patients identified										
No. of TB patients diagnosed out of the presumptive patients referred										
No. of TB patients taking treatment in the AAM										
12	<b>Community Based Screening for NCDs</b>									

	% of target population administered CBAC			Record not Available
	% of target population with score below 4			-
	% of target population with score 4 and above			-
13	<b>NCDs</b> <i>(No. of individuals in Last 6 Months)</i>	<b>Screened</b>	<b>Treated</b>	<b>Follow-up</b>
	Hypertension	105	26	4
	Diabetes	52	-	2
	<b>NCDs</b> <i>(No. of individuals in Last 6 Months)</i>	<b>Screened</b>	<b>Referred</b>	<b>Follow-up</b>
	Oral Cancer*	0		-
	Breast Cancer*	0	-	-
	Cervical Cancer*	0	-	-

<b>N. Implementation of NQAS Quality Assurance and Patient Safety</b>		
1	Has there been an internal assessment for NQAS?	-
2	Is the facility certified at the State-level for NQAS?	-
3	Is the facility certified at the National level for NQAS?	-
4	Is the facility participating in Kayakalp?	Yes
5	If yes, achievement under Kayakalp (Winner, commendation) and score	-
6	Patient Rights	<input checked="" type="checkbox"/> Display of citizen's charter <input checked="" type="checkbox"/> Display of IEC materials <input checked="" type="checkbox"/> Provision for ensuring privacy <input checked="" type="checkbox"/> Respectful Maternity Care being practiced <input checked="" type="checkbox"/> All services provided free of cost <input checked="" type="checkbox"/> Confidentiality assured for patient information
7	Support Services	<input checked="" type="checkbox"/> Maintenance and upkeep of facility ensured <input checked="" type="checkbox"/> Maintenance of clinical records <input checked="" type="checkbox"/> Data management using digital technology <input checked="" type="checkbox"/> Systematic inventory management (medicines/consumables)
8	Infection control	<input checked="" type="checkbox"/> Adherence to biomedical waste management <input checked="" type="checkbox"/> Adherence to SOPs for disinfection / sterilization of equipment <input checked="" type="checkbox"/> Adherence to SOPs for personal protection
9	Clinical care	<input checked="" type="checkbox"/> Adherence to SOPs for clinical management of conditions <input checked="" type="checkbox"/> Ensuring care continuity through bilateral referral mechanism
10	Quality Management Systems	<input checked="" type="checkbox"/> Provision for collecting patient feedback <input checked="" type="checkbox"/> Availability of Grievance Redressal Mechanisms <input checked="" type="checkbox"/> Periodic reviews undertaken for quality assurance
<b>O. IPHS Compliance</b>		
1	Date of assessment using ODK tool kit	-

2	Facility aggregate score using ODK Took kit	-
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**KEY OBSERVATION WITH CHALLENGES:**

PHC Birbanki caters to a population of 5,699, providing basic healthcare services, including ANC/PNC and childhood care. However, it lacks expanded package services, teleconsultation, wellness sessions, and Jan Arogya Samiti (JAS) activities. The facility also faces gaps in IEC display, affecting community awareness. Infrastructure requires improvement to enhance service delivery. Strengthening staff training and expanding service offerings are essential to improving healthcare access and quality at the facility.

**Annexure- List of equipment**

S.No.	Equipment	Available	Not available	Functional	Non-Functional
1	Ambu Bag	Yes		Yes	
2	Laryngoscope		Yes		
3	Radiant Warmer	Yes			Yes
4	Pulse Oximeter-Finger Tip	Yes		Yes	
5	Pulse Oximeter-Table Top		Yes		
6	Labor Bed	Yes		Yes	
7	Foetal Doppler	Yes		Yes	
8	Phototherapy Unit		Yes		
9	Shoulder Wheel		-		
10	Shoulder Pulley		-		
11	Shoulder Abduction Ladder		-		
12	Suction Machine	Yes		Yes	
13	Mobile Spotlight				
14	Manual Vacuum Aspirator	Yes			
15	Weighing Scale	Yes		Yes	
16	Baby Weighing Scale	Yes		Yes	
17	Infantometer		-	Yes	
18	Ophthalmoscope		Yes		
19	Fully Loaded Dental Chair Electrically Operated		Yes		
20	Dental Chair-Basic		Yes		

S.No.	Equipment	Available	Not available	Functional	Non-Functional
21	Oxygen Hood Neonatal	Yes		Yes	
22	ILR With Voltage Stabilizer-Small	Yes		Yes	
23	Deep Freezer-Small	Yes		Yes	
24	ILR With Voltage Stabilizer-Large				
25	Deep Freezer-Small-Large	Yes		Yes	
26	Vaccine Carrier Ice Packs	Yes		Yes	
27	Cell Counter – 3 Part		Yes		
28	Semi-Automated Biochemistry Analyser		Yes		
29	Binocular Microscope		Yes		
30	HbA1C Analyser		Yes		
31	Turbidometer		Yes		
32	Glucometer	Yes		✓ Yes	
33	Haemoglobinometer	Yes		✓ Yes	
34	ESR Analyzer		Yes		
35	Electrolyte Analyzer		Yes		
36	Oxygen Cylinder- B Type				
37	BP Apparatus-Aneroid		Yes		
38	BP Apparatus-Digital	Yes		Yes	
39	Stethoscope	Yes		Yes	
40	Thermometer	Yes		Yes	
41	Examination Table	Yes		Yes	
42	Lower and Upper Extremity Cycle/ Basic Ergometer/ Static Cycle		Yes		
43	Exerciser Couch/Table		Yes		
44	Finger Exerciser Web		Yes		
45	Walking Aid for Training/ Reciprocal Walker		Yes		

## URBAN AYUSHMAN AROGYA MANDIR (UAAM-PHC), KARRA

<b>A. General Information</b>	
1. State	<b>Jharkhand</b>
2. District Name	Khunti
3. Ward Name	24
4. Name of Facility	UPHC Karra
5. Type of Facility	UPHC-AAM
6. NIN of the facility	1132855220
7. No. of days in a week facility is operational	6 days
8. OPD Timings	9:00am- 3:00pm
9. Month & Year of operationalization of AAM	May 2019
10. Accessible from nearest road head (Yes/No)	Yes
11. Next Referral Facility Name	Sadar Hospital
12. Distance of next referral facility (in Km)	1 km

<b>A.1 Demographic Details</b>	
1. Number of Villages/Wards	<b>21</b>
2. No. of Households	8972
3. Total catchment Population	42979
4. Population who are 30 years of age and above	19659

<b>B. Physical Infrastructure</b>				
<b>Infrastructure Status and details</b>		<b>Availability</b>		
25.	Availability of Govt owned Building	Yes		
26.	If there is no government-owned Building, specify building type	<b>S.no</b>	<b>Building</b>	
		√ <b>Mark</b>		
		A	Other Govt.	
		B	Panchayat Bhawan	
		C	Urban Local Body	
	D	Rented etc		
27.	Is the facility functional 24 x 7?	No		
28.	Availability of IPD Beds	No		
29.	If yes, Number of functional IPD Beds	Yes		
30.	Availability of boundary Wall	No		
31.	External branding as per CPHC guidelines (Colour & Logo)	Yes		
32.	OPD room	Yes		
	Examination table with privacy curtains/screen	Yes		
33.	Waiting area with sitting arrangements for patients/ attendants	Yes		
34.	Availability of furniture:			
	Table	Yes		
	Chairs	Yes		
		Yes		

	Almirah/Shelf	
35.	Laboratory	Yes
36.	Pharmacy /Drug store	Yes
37.	Space/ room identified for Wellness activities including Yoga sessions	Yes
38.	Separate functional toilets for males and females	Yes
39.	Availability of Running Water	Yes
40.	Facilities for elderly and differently abled people (ramps at entry, wheel chairs etc.)	No
41.	Electricity connection	Yes
42.	Power back up	Yes
43.	Safe drinking Water for staff and patients	Yes
44.	Functional Handwashing corner (designated) with running water and soap	Yes
45.	Provision of BMW management	Yes
46.	Colour coded waste bins	Yes
47.	Bio-medical waste disposal mechanism in place	No
48.	<i>Residential Quarters available for Staff If yes, Specify the staff for which quarters available</i>	No

<b>B.1 Information, Education &amp; communication (IEC) material</b>		
1	Display of signages and name of the facility	Yes
2	Display of IEC material (related to service packages TB, FP, RMNCHA, Eye, oral care, cancers etc)	No
3	Display of IEC on water, sanitation & hygiene	Yes
4	IEC/Poster on BMW displayed at the facility.	No
5	Installation of TV/ LED screen in the waiting area for IEC display	No
6	Display of citizen charter	No
7	Information on grievance redressal displayed	No
8	Information on referral transport displayed	No
9	Information on nearest referral facility displayed	No

<b>C. Human Resource Availability</b>						
No	Staff	Required as per IPHS-2022	Regular		Contractual	
			Sanctioned	Available	Sanctioned	Available
35.	Medical Officer (MBBS)	1	-	1	2	1
36.	AYUSH MO*	1	-	0	-	-
37.	Dentist*	1	-	0	-	-
38.	Staff Nurse	2	-	1	2	2
39.	Pharmacist	1	-	1	1	1
40.	Laboratory Technician	1	-	1	-	-
41.	ANM/MPW (F)#	1	-	5	-	-
42.	MPW (M)	1	-	0	-	-
43.	Lady Health Visitor	1	-	0	-	-
44.	Dresser	1	-	0	-	-

45.	Accountant	1	-	0	-	-
46.	Data entry operator	1	-	0	-	-
47.	Sanitation staff	1	-	0	-	-
48.	ASHA (Population Norms -1 ASHA per 1000 population in Rural & 2000-2500 population in urban areas)		-	27		
49.	ASHA Facilitator (If any, only for Rural areas)		-	0	-	-
50.	Others (Specify)		-	-	-	-
51.	Whether all essential HRH available as per IPHS 2022					

\*Desirable

# For PHC sub centre-Co-located

<b>D.1 Training Details- RMNCHA+ Communicable &amp; Non- Communicable Diseases</b>				
Services	MO (MBBS) (Y/N)	Staff Nurse (Y/N)	MPW (F) / (M) (Y/N)	ASHA (Y/N)
Maternal Health (ANC/PNC Care)	Yes	Yes	Yes	Yes
Child Health (New Born Care/ HBNC/HBYC)	No	No	Yes	Yes
Family Planning	Yes	Yes	Yes	Yes
Communicable Diseases (TB/ Leprosy/ Malaria/ Dengue/ Filariasis)	Yes	No	No	Yes
NCD	Yes	Yes	Yes	Yes
Others (Specify)				

<b>D.2 Training details- Expanded CPHC packages</b>						
Staff	Trained in Eye care (Y/N)	Trained in ENT care (Y/N)	Trained in oral care (Y/N)	Trained in MNS (Y/N)	Trained in Elderly & Palliative Care (Y/N)	Trained in Trauma & Emergency care (Y/N)
MO (MBBS)	-	-	-	-	-	-
Staff Nurse	No	No	Yes	-Yes	Yes	No
ANM/ MPW-F	No	No	Yes	No	No	No
MPW- M	Yes	Yes	Yes	- No	Yes	No
ASHA	Yes	Yes	Yes	- No	-	-No

<b>E.1 Availability of Services</b>	
<b>Reproductive Maternal and Child Health</b>	<input checked="" type="checkbox"/> ANC/ PNC <input checked="" type="checkbox"/> Neonatal and infant healthcare services <input checked="" type="checkbox"/> Childhood and Adolescent healthcare services <input checked="" type="checkbox"/> Family planning, contraceptive and other reproductive healthcare services
<b>Communicable diseases</b>	<input checked="" type="checkbox"/> Vector-borne diseases (Malaria, Dengue, Filariasis, JE)

	<input checked="" type="checkbox"/> TB <input checked="" type="checkbox"/> Leprosy <input checked="" type="checkbox"/> Acute simple illnesses
<b>Non-Communicable Diseases</b>	Screening and management of common NCDs (DM, HTN) <input checked="" type="checkbox"/> Screening of common cancers – Oral <input checked="" type="checkbox"/> Screening of common cancers – breast <input checked="" type="checkbox"/> Screening of common cancers – cervix <input checked="" type="checkbox"/> Screening and management of mental health ailments

<b>E.2 Availability of Expanded Packages of Services</b>			
<b>Service Packages</b>	<b>Services Available</b>	<b>Drugs available</b>	<b>Diagnostics &amp; consumables available</b>
Ophthalmic care services	Yes	Yes	No
Basic ear, nose, throat (ENT) care services	Yes	No	No
Oral health care services	Yes	Yes	No
Elderly and Palliative care services	Yes	Yes	No
Screening & management of mental health ailments	No	No	No
Emergency Medical Services	No	No	No

<b>F. Availability of Essential medicines</b>	
1	Number of medicines at AAM-PHC/UPHC as per State Essential Medicines list (IPHS/AAM EDL)  <i>(Link for list of essential medicines for reference- <a href="https://nhsrcindia.org/essential-medicines-list-hwc-shc-phc">https://nhsrcindia.org/essential-medicines-list-hwc-shc-phc</a> )</i>
2	Total number of medicines available at AAM-PHC/UPHC 99 <i>(Total number of medicines at AAM-PHC/UPHC as per National EML -172)</i>
3	Availability of medicines for priority conditions Tuberculosis <input checked="" type="checkbox"/> Diabetes <input checked="" type="checkbox"/> Hypertension <input checked="" type="checkbox"/> Fever
4	Medicine categories with shortfall/stockouts on the day of assessment Antidotes for poisoning Anti-filarial Anti-leprosy Anti-malarial
5	What is the indenting cycle that is followed at the facility? As required
6	What is the lead time for supply of drugs which are indented? (record in days) Less than 1 Week
7	Is buffer stock for drugs maintained? -
8	DVDMS or any other software is being used for stock management No

<b>G.1 Availability of Diagnostic Services</b>		
1	Availability of diagnostic services:	In-house lab
2	Number of diagnostic tests at AAM-PHC/UPHC as per State Essential Diagnostic list	2 (Hb, RBS) (Total number of diagnostic tests at AAM-PHC/UPHC as per National Essential Diagnostic list-62)
3	Number of tests available at AAM-PHC/UPHC	20
4	Number of tests Provided through In House Mode	-
5	Number of tests Provided through Hub & Spoke (Public Health System)	20
6	Number of tests Provided through Hub & Spoke- PPP Model	
7	Availability of X-ray services	No
8	Availability of Sample transportation mechanism	No
9	User fee charged for diagnostics	Yes
10	Average downtime of equipment	Less than 1 week
11	Details of equipment which are non-functional for 7 Days ( <i>List of equipment is provided as annexure for reference</i> )	-

<b>G.2 Diagnostic Tests Available</b>		
23.	Haemoglobin	Yes
24.	Human chorionic gonadotropin (HCG) (Urine test for pregnancy) – Rapid card test (dipstick)	Yes
25.	Urine test for PH, specific gravity, leucocyte esterase glucose, bilirubin, urobilinogen, ketone, hemoglobin, protein, nitrite – Multipara meter Urine Strip (dipstick)	No
26.	Urine Microscopy	No
27.	24 – hours urinary protein	No
28.	Stool for ova and cyst	No
29.	Dengue – Rapid card test for NSI antigen and IgM and IgG antibodies	Yes
30.	MP Slide method	Yes
31.	Malaria Rapid test	Yes
32.	RPR/VDRL test for syphilis	Yes
33.	HIV (Antibodies to HIV 1&2) – Rapid card test	Yes
34.	Hepatitis B surface antigen test	Yes
35.	Sputum for AFB # - Microscopy	Yes
36.	Typhoid test (IgM)	Yes
37.	Blood Sugar	Yes
38.	HCV Antibody Test (Anti HCV)	No
39.	Bleeding time and clotting time	Yes
40.	Visual Inspection Acetic Acid (VIA)	NA

41.	rK3 for Kala Azar ( <b>endemic areas only</b> )	NA
42.	Filariasis ( <b>endemic areas only</b> )	NA
43.	Japanese encephalitis ( <b>endemic areas only</b> )	No
44.	Test for iodine in salt (used for food) – Iodine in salt testing kit	No

<b>H. Availability of IT Equipment &amp; Teleconsultation services</b>	
Infrastructure: Availability	Internet connectivity (government funded) Desktop
Infrastructure: Functionality	Internet connectivity (government funded) Desktop
Teleconsultation services (PHC/CHCs/DH/MCH)	No
Teleconsultation platforms	-
Teleconsultation schedule prepared and displayed	-
Common conditions for teleconsultation	-
Total teleconsultations in the last 01 month	0

<b>I. Wellness Activities</b>			
Wellness sessions being held periodically	Yes		
Availability of a trained instructor for wellness session	Yes		
Health Days are celebrated as per the Wellness Activity Calendar	Yes		
Health Days are celebrated as per the Wellness Activity Calendar	No		
<b>J. Governance</b>			
Constitution of Jan Arogya Samiti	No		
Periodic JAS meetings in the last 6 months	No		
Minutes of meeting maintained	No		
Periodic VHND sessions undertaken	No		
<b>K. Reporting</b>			
<b>Online Platforms</b>	<b>Reporting</b>		
<input type="checkbox"/> AAM Portal/App	Yes		
<input type="checkbox"/> National NCD Portal/App	Yes		
<input type="checkbox"/> IHIP	Yes		
<input type="checkbox"/> HMIS	Yes		
<input type="checkbox"/> FPLMIS	Yes		
<input type="checkbox"/> DVDMS	Yes		
<input type="checkbox"/> Nikshay	No		
Specify others, if any:	Yes		
<b>L. Finance</b>			
<b>Remuneration &amp; Incentives</b>	<b>Cadre</b>	<b>Timely disbursement</b>	<b>Complete disbursement as entitled</b>
	AAM-PHC Team (Salary)	Yes	Yes

	AAM-PHC Team (Team Based Incentives)	Yes	Yes
<b>Facility funds</b>	<b>Fund Source</b>	<b>Timely disbursement</b>	
	Untied	No	
	Other Sources	No	
<b>Fund utilization</b>  NHM Fund/untied funds utilized during last year:	Funds received (Amount in Rs.)	Expenditure (Amount in Rs.)	% Expenditure
	No direct fund received Fund Not recieved		
Is untied fund being spent on following activities?	<p>Regular payment of Bills: Yes</p> <p>If yes, specify;</p> <p><input checked="" type="checkbox"/> Electricity  <input checked="" type="checkbox"/> Drinking Water  <input checked="" type="checkbox"/> Internet</p> <p>Regular purchase: Yes</p> <p><input checked="" type="checkbox"/> Medicines  <input checked="" type="checkbox"/> Reagents/Consumables  <input checked="" type="checkbox"/> Equipment</p>		
<b>Status of JSY Payments</b>	<p>Payment done till (month/ year) December.</p> <p>Average Delay in Payment (days):</p> <p>Reasons for delay, if any</p>		
<b>Availability of JSSK entitlements</b>	<p>Yes</p> <p>If yes, whether all entitlements being provided</p> <p><input type="checkbox"/> Free delivery services (Normal delivery/ C-section)  <input type="checkbox"/> Free diet  <input checked="" type="checkbox"/> <input type="checkbox"/> Free drugs and consumables  <input checked="" type="checkbox"/> <input type="checkbox"/> Free diagnostics  <input type="checkbox"/> Free blood services  <input type="checkbox"/> Free referral transport (home to facility)  <input type="checkbox"/> Free referral transport (drop back from facility to home)  <input type="checkbox"/> No user charges</p>		

<b>M. Service delivery Output Indicators (Data of previous quarter)</b>		
1	Total number of outpatient department visits	<b>3660</b>
2	No. of PW registered for ANC	<b>168</b>
3	No. of PW received 4 or more ANC check-ups	<b>0</b>

4	Total number of institutional deliveries	24																												
5	Total no. of High-Risk Pregnancies received treatment against no. of high-Risk pregnancies identified	0																												
6	Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine	0																												
7	Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine	-																												
8	Number of cases referred from Sub centre AAM (From all sub-centre -AAM under PHC) to PHC AAM during last month	2																												
9	Number of cases referred from PHC AAM to CHC or higher centre during last month	-																												
10	Number of cases referred back from higher centre to PHC AAM for follow- up during last 3 months	-																												
11	<b>TB patients undergoing treatment</b> <table border="1"> <thead> <tr> <th>Indicators</th> <th>Current year</th> </tr> </thead> <tbody> <tr> <td>No. of presumptive TB patients identified</td> <td>-</td> </tr> <tr> <td>No. of TB patients diagnosed out of the presumptive patients referred</td> <td>-</td> </tr> <tr> <td>No. of TB patients taking treatment in the AAM</td> <td>-</td> </tr> </tbody> </table>		Indicators	Current year	No. of presumptive TB patients identified	-	No. of TB patients diagnosed out of the presumptive patients referred	-	No. of TB patients taking treatment in the AAM	-																				
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Cervical Cancer*	-	-	-																											

N. Implementation of NQAS Quality Assurance and Patient Safety		
1	Has there been an internal assessment for NQAS?	Yes
2	Is the facility certified at the State-level for NQAS?	No
3	Is the facility certified at the National level for NQAS?	No
4	Is the facility participating in Kayakalp?	Yes
5	If yes, achievement under Kayakalp (Winner, commendation) and score	

6	Patient Rights	<input checked="" type="checkbox"/> Display of citizen's charter <input checked="" type="checkbox"/> Display of IEC materials <input checked="" type="checkbox"/> Provision for ensuring privacy <input checked="" type="checkbox"/> Respectful Maternity Care being practiced <input checked="" type="checkbox"/> All services provided free of cost <input checked="" type="checkbox"/> Confidentiality assured for patient information
7	Support Services	<input checked="" type="checkbox"/> Maintenance and upkeep of facility ensured <input checked="" type="checkbox"/> Maintenance of clinical records <input checked="" type="checkbox"/> Data management using digital technology <input checked="" type="checkbox"/> Systematic inventory management (medicines/consumables)
8	Infection control	<input checked="" type="checkbox"/> Adherence to biomedical waste management <input checked="" type="checkbox"/> Adherence to SOPs for disinfection / sterilization of equipment <input checked="" type="checkbox"/> Adherence to SOPs for personal protection
9	Clinical care	<input checked="" type="checkbox"/> Adherence to SOPs for clinical management of conditions <input checked="" type="checkbox"/> Ensuring care continuity through bilateral referral mechanism
10	Quality Management Systems	<input checked="" type="checkbox"/> Provision for collecting patient feedback <input checked="" type="checkbox"/> Availability of Grievance Redressal Mechanisms <input checked="" type="checkbox"/> Periodic reviews undertaken for quality assurance
<b>O. IPHS Compliance</b>		
1	Date of assessment using ODK tool kit	2024
2	Facility aggregate score using ODK Took kit	-

### **KEY OBSERVATION WITH CHALLENGES:**

UPHC Karra in Khunti, serves a catchment population of around 65000. This facility provides essential healthcare services, namely OPD, IPD, maternal care, and communicable disease. This facility has been converted in AAM, training part of expanded services related to eye, ENT, Oral and emergency and trauma has been done. Shortage of Staff Nurses was reported an issue. Further, the facility also faces issue of limited supply medicine as well. Shortage of Antifungal noted and, multivitamin for adults was not available at the facility. With regards to IT equipment, tab of ASHA were partially functional.

### **Annexure- List of equipment**

S.No.	Equipment	Available	Not available	Functional	Non-Functional
1	Ambu Bag	✓		✓	
2	Laryngoscope		-		
3	Radiant Warmer		-		
4	Pulse Oximeter-Finger Tip	✓		✓	
5	Pulse Oximeter-Table Top		-		
6	Labor Bed		-		
7	Foetal Doppler		-		
8	Phototherapy Unit		-		
9	Shoulder Wheel		-		
10	Shoulder Pulley		-		

S.No.	Equipment	Available	Not available	Functional	Non-Functional
11	Shoulder Abduction Ladder		-		
12	Suction Machine		-		
13	Mobile Spotlight	✓		✓	
14	Manual Vacuum Aspirator		-		
15	Weighing Scale	✓		✓	
16	Baby Weighing Scale	✓		✓	
17	Infantometer		-		
18	Ophthalmoscope		-		
19	Fully Loaded Dental Chair Electrically Operated		-		
20	Dental Chair-Basic		-		
21	Oxygen Hood Neonatal		-		
22	ILR With Voltage Stabilizer-Small		-		
23	Deep Freezer-Small		-		
24	ILR With Voltage Stabilizer-Large		-		
25	Deep Freezer-Small-Large		-		
26	Vaccine Carrier with Ice Packs		-		
27	Cell Counter – 3 Part		-		
28	Semi-Automated Biochemistry Analyser		-		
29	Binocular Microscope		-		
30	HbA1C Analyser		-		
31	Turbidometer		-		
32	Glucometer	✓			✓
33	Haemoglobinometer	✓			✓
34	ESR Analyzer		-		
35	Electrolyte Analyzer		-		
36	Oxygen Cylinder- B Type	✓			✓
37	BP Apparatus- Aneroid	✓			✓
38	BP Apparatus-Digital	✓			✓
39	Stethoscope	✓			✓
40	Thermometer	✓			✓
41	Examination Table	✓			✓
42	Lower and Upper Extremity Cycle/ Basic Ergometer/ Static Cycle		-		
43	Exerciser Couch/Table		-		
44	Finger Exerciser Web		-		
45	Walking Aid for Training/ Reciprocal Walker		-		

## AYUSHMAN AROGYA MANDIR- SUB HEALTH CENTRE, KALAMATI

<b>A. General Information</b>	
1. State	<b>Jharkhand</b>
2. District Name	Khunti
3. ward Name	Kalamati
4. Name of Facility	Kalamati
5. Type of Facility	AAM-HWC
6. NIN of the facility	3746324379
7. No. of days in a week facility is operational	6 DAYS
8. OPD Timings	9:00 TO 3:00 PM
9. Month & Year of AAM operationalization	2024
10. Accessible from nearest road head (Yes/No)	Yes
11. Next Referral Facility	KHUMTI DH
12. Distance of next referral facility (Km)	18 KM

<b>A.1 Demographic Details</b>	
5. Number of Villages	<b>7</b>
6. No. of Households	1136
7. Total catchment Population	5842
8. Population who are 30 years of age and above	2098

<b>B. Physical Infrastructure</b>		
<b>Infrastructure Status and details</b>		<b>Availability</b>
49.	Availability of Govt owned building	Yes
50.	If there is no government-owned building, specify building type ( <i>Other Govt./Urban Local Body/ Rented etc.</i> )	
51.	Availability of boundary wall	Yes
52.	External branding as per CPHC guidelines ( <i>colour, logo</i> )	Yes
53.	OPD room	Yes
	Examination table with privacy curtain/ screen	Yes
54.	Day Care Beds available ( <i>Norm – 2</i> )	No
55.	Waiting area with sitting arrangements for patients/ attendants	Yes
56.	Availability of furniture	
	Table	Yes
	Chairs	Yes
	Almirah/Rack	Yes
57.	Laboratory	No
58.	Pharmacy /Drug store	Yes

59.	Space/ room identified for Wellness activities including Yoga sessions	Yes
60.	Separate functional toilets for males and females	No
61.	Availability of Running Water	Yes
62.	Facilities for elderly and differently able people (ramps at entry, wheel chairs etc.)	No
63.	Electricity connection	Yes
64.	Power back up	No
65.	Availability of Safe drinking Water	No
66.	Functional Handwashing corner (designated) with running water and soap	Yes
67.	Provision of BMW management	Yes
68.	Colour coded waste bins	Yes
69.	Bio-medical waste disposal mechanism in place	No
70.	<i>Residential Quarters available for Staff If yes, Specify the staff for which quarters available</i>	No

<b>B.1 Information, Education &amp; communication (IEC) material</b>		
1	Display of signages and name of the facility ( <i>even in local language</i> )	No
2	Display of IEC material ( <i>related to service packages TB, FP, RMNCHA, NCD, Eye, oral care, etc</i> )	Yes, Yes, Yes, No, No, No
3	Display of IEC on water, sanitation & hygiene	Yes
4	IEC/Poster on BMW displayed at the facility.	No
5	Installation of TV/ LED screen in the waiting area for IEC display*	No
7	Display of citizen charter	No
8	Information on grievance redressal displayed	No
9	Information on referral transport displayed	No
10	Information on nearest referral facility displayed	No

\*Desirable amenities

<b>C. Human Resource Availability</b>						
S. N	Staff	Required as per IPHS-2022	Regular		Contractual	
			Sanctioned	Available	Sanctioned	Available
1	CHO	1	-	0		1
2	Staff Nurse	1	-	-	-	1
3	MPW (Male)	1	-	-	-	1
4	Sanitary Staff*	1	-	-	-	-
5	Security Staff**	1	-	-	-	-
6	ASHA (Population norm: 1 ASHA per 2000-2500 population)	7				7

\*Desirable \*\*Can be Outsourced/Hired \*\*\*Attached with UPHC

<b>D.1 Training Details- RMNCHA+ Communicable &amp; Non- Communicable Diseases</b>
--

Services	CHO (Yes/No)	Staff Nurse (Yes/No)	MPW (M) (Yes/No) ANM	ASHA (Yes/No)
Maternal Health (ANC/PNC Care)	-	Yes	No	Yes
Child Health (New Born Care/ HBNC/ HBYC)	-	Yes	No	Yes
Family Planning	-	Yes	Yes	Yes
Communicable Diseases (TB/Leprosy/Malaria/Dengue/Filariasis etc.)	-	Yes	Yes	Yes
NCD	-	Yes	Yes	Yes
Others (Specify)	-	-	-	-

D.2 Training details- Expanded CPHC packages						
Staff	Trained in Eye care (Yes/No)	Trained in ENT care (Yes/No)	Trained in oral care (Yes/No)	Trained in MNS (Yes/No)	Trained in Elderly & Palliative Care (Yes/No)	Trained in Trauma & Emergency care (Yes/No)
CHO	No	No	Yes	No	No	No
Staff Nurse	-	-	-	-	-	-
ANM	-	-	-	-	-	-
ASHA	Yes	Yes	Yes	Yes	Yes	Yes

E.1 Availability of Services	
<b>Reproductive Maternal and Child Health</b>	<input checked="" type="checkbox"/> ANC/ PNC <input checked="" type="checkbox"/> Neonatal and infant healthcare services <input checked="" type="checkbox"/> Childhood and Adolescent healthcare services <input checked="" type="checkbox"/> Family planning, contraceptive and other reproductive healthcare services
<b>Communicable diseases</b>	<input checked="" type="checkbox"/> Vector-borne diseases (Malaria, Dengue, Filariasis, JE) <input checked="" type="checkbox"/> TB <input checked="" type="checkbox"/> Leprosy <input checked="" type="checkbox"/> Acute simple illnesses
<b>Non-Communicable Diseases</b>	Screening and management of common NCDs (DM, HTN) <input checked="" type="checkbox"/> Screening of common cancers – Oral <input checked="" type="checkbox"/> Screening of common cancers – breast <input checked="" type="checkbox"/> Screening of common cancers – cervix

E.2 Availability of Expanded Packages of Services			
Service Packages	Services Available	Drugs available	Diagnostics & consumables available

Ophthalmic care services	Yes	No	No
Basic ear, nose, throat (ENT) care services	Yes	No	No
Oral health care services	Yes	No	No
Elderly and Palliative care services	No	No	No
Screening & management of mental health ailments	Yes	No	No
Emergency Medical Services	Yes	No	No

<b>F. Availability of Essential medicines</b>	
1	Number of medicines at UAAM as per State Essential Medicine List (EML) <i>Reference link for national EML:</i> <a href="https://nhsrcindia.org/sites/default/files/SHC-HWC%20%26%20UHC%20IPHS%202022%20Guidelines%20pdf.pdf">https://nhsrcindia.org/sites/default/files/SHC-HWC%20%26%20UHC%20IPHS%202022%20Guidelines%20pdf.pdf</a>
	106 (Total medicines at UAAM as per national EML is <b>105</b> )
2	Total number of medicines available at the UAAM
	86
3	Availability of medicines for priority conditions
	<input checked="" type="checkbox"/> Tuberculosis <input checked="" type="checkbox"/> Diabetes <input checked="" type="checkbox"/> Hypertension <input checked="" type="checkbox"/> Fever
4	Medicine categories with shortfall/stockouts on the day of assessment
	Antidotes for poisoning Anti-filarial Anti-leprosy Anti-malarial
5	What is the indenting cycle that is followed at the facility?
	Monthly
6	What is the lead time for supply of drugs which are indented? (record in days)
	1-2 Week
7	Is buffer stock for drugs maintained?
	Yes
8	DVDMS or any other software is being used for stock management
	Yes

<b>G.1 Availability of Diagnostic Services</b>	
1	Availability of diagnostic services:
	In-house lab
2	Number of diagnostic tests at UAAM as per State Essential Diagnostic list
	2 (Hb, RBS) (Total diagnostic tests at UAAM as per national EDL is <b>14</b> )
3	Number of tests available at UAAM
	9
4	Number of tests Provided through In House Mode
	64
5	Number of tests Provided through Hub & Spoke (Public Health System)
	52

6	Number of tests Provided through Hub & Spoke- PPP Model	-
7	Availability of X-ray services	No
8	Availability of Sample transportation mechanism	No
9	User fee charged for diagnostics	No
10	Average downtime of equipment (days)	3 Days
11	Details of equipment which are non-functional for 7 Days (List of equipment is provided as annexure)	None

<b>H. Availability of IT Equipment &amp; Teleconsultation services</b>	
Infrastructure: Availability	Tablet
Infrastructure: Functionality	Tablet
Teleconsultation services	Yes
Specify Hub for teleconsultation: (UPHC-Polyclinic/ /DH/MCH/Other)	<input type="checkbox"/> UPHC - Polyclinic <input type="checkbox"/> DH <input type="checkbox"/> Medical College Hospital <input checked="" type="checkbox"/> Other, specify: IGMC Puducherry
Teleconsultation platforms used	e-Sanjeevani.in
Teleconsultation schedule prepared and displayed	Yes
Common conditions for teleconsultation	General Medicine
Total teleconsultations in the last 01 month	0

<b>I. Wellness Activities</b>	
Wellness sessions being held periodically	Yes
Availability of a trained instructor for wellness session	Yes
Health Days are celebrated as per the Wellness Activity Calendar	Yes

<b>J. Governance</b>	
Constitution of Jan Arogya Samiti	Yes
Periodic JAS meetings in the last 6 months (once a month)	Yes
Minutes of meetings maintained	Yes
Availability of functional MAS	No

<b>K. Reporting</b>
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Online Platforms	Reporting
<input type="checkbox"/> AAM Portal/App	Yes
<input type="checkbox"/> National NCD Portal/App	Yes
<input type="checkbox"/> IHIP	Yes
<input type="checkbox"/> HMIS	Yes
<input type="checkbox"/> FPLMIS	Yes
<input type="checkbox"/> DVDMS	No
<input type="checkbox"/> Nikshay	Yes
Specify others:	<input type="checkbox"/> Yes <input type="checkbox"/> No

L. Finance			
<b>Remuneration &amp; Incentives</b>	<b>Cadre</b>	<b>Timely disbursement</b>	<b>Complete disbursement as entitled</b>
	UAAM Team (Salary)	Yes	Yes
	UAAM Team (Team Based Incentives)	Yes	Yes
<b>Facility funds</b>	<b>Fund Source</b>	<b>Timely disbursement</b>	<b>Details</b>
	Untied	Yes	
	Other Sources	Yes	
<b>United Fund utilized during last year</b>  (Fund received as per the requirement as there is no CHO appointment in the facility)	<b>Funds received</b> <b>(Amount in Rs.)</b>	<b>Expenditure</b> <b>(Amount in Rs.)</b>	<b>% Expenditure</b>
	<b>Rs 50,000</b>	<b>Rs 50,000</b>	<b>100% utilized</b>

<p><b>Is untied fund being spent on following activities?</b></p>	<p>Regular payment of Bills: Yes</p> <p>If yes, specify;</p> <ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> Electricity</li> <li><input checked="" type="checkbox"/> Drinking Water</li> <li><input checked="" type="checkbox"/> Internet</li> </ul> <p>Regular purchase: Yes</p> <ul style="list-style-type: none"> <li>✓ Medicines</li> <li><input checked="" type="checkbox"/> Reagents/Consumables</li> <li><input checked="" type="checkbox"/> Equipment</li> </ul> <p>Payment of support/cleaning Staff: No</p>
<p><b>Status of JSY Payments</b></p>	<p><b>Payment done till November</b></p> <p><b>Average Delay in Payment (days):No</b></p> <p><b>Reasons for delay, if any</b></p>
<p><b>Availability of JSSK entitlements</b></p> <p><b><u>(No deliveries taking place in UHWC)</u></b></p>	<p>No</p> <p>If yes, whether all entitlements being provided</p> <ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> Free delivery services (Normal delivery/ C-section) <ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> Free diet</li> </ul> </li> <li><input checked="" type="checkbox"/> Free drugs and consumables</li> <li>Free diagnostics</li> <li><input checked="" type="checkbox"/> Free blood services</li> <li><input checked="" type="checkbox"/> Free referral transport (home to facility)</li> <li><input checked="" type="checkbox"/> Free referral transport (drop back from facility to home)</li> <li><input checked="" type="checkbox"/> No user charges</li> </ul>

<b>M. Service delivery Output Indicators (Data of previous quarter)</b>		
<p>1</p>	<p>Total number of outpatient department visits</p>	<p><b>368</b></p>

2	No. of PW registered for ANC			<b>48</b>
3	No. of PW received 4 or more ANC check-ups			<b>9</b>
4	Total number of institutional deliveries			<b>21</b>
5	Total no. of High-Risk Pregnancies received treatment against no. of high-Risk pregnancies identified			<b>3</b>
6	Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine			<b>82</b>
7	Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine			<b>87</b>
8	Number of cases referred from UAAM to UPHC AAM /Polyclinic/Other higher facilities during last month			-
9	Number of cases referred back to UAAM from UPHC AAM or higher centre for follow-up during last 3 months			-
8	<b>TB patients undergoing treatment</b>			
	<b>Indicators</b>			<b>Current year</b>
	No. of presumptive TB patients identified			7
	No. of TB patients diagnosed out of the presumptive patients referred			-
	No. of TB patients taking treatment in the AAM			2
9	<b>Community Based Screening for NCDs</b>			
	% of target population administered CBAC			<b>50%</b>
	% of target population with score below 4			-
	% of target population with score 4 and above			-
10	<b>NCDs</b> <i>(No. of individuals in Last 6 Months)</i>	<b>Screened</b> <b>440</b>	<b>Treated</b> <b>47</b>	<b>Follow-up</b> <b>47</b>
	Hypertension	440	47	47
	Diabetes	440	37	37
	<b>NCDs</b> <i>(No. of individuals in Last 6 Months)</i>	<b>Screened</b>	<b>Referred</b>	<b>Follow-up</b>
	Oral Cancer*	<b>440</b>	-	-
	Breast Cancer*	<b>262</b>	-	-
	Cervical Cancer*	<b>264</b>	-	-

#### N. Implementation of NQAS Quality Assurance and Patient Safety

1	Has there been an internal assessment for NQAS?	Yes
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2	Is the facility certified at the State-level for NQAS?	Yes
3	Is the facility certified at the National level for NQAS?	No
4	Is the facility participating in Kayakalp?	Yes __60%
5	If yes, Achievement under Kayakalp (Winner) and score	
6	Patient Rights	<input checked="" type="checkbox"/> Display of citizen's charter <input checked="" type="checkbox"/> Display of IEC materials <input checked="" type="checkbox"/> Provision for ensuring privacy <input checked="" type="checkbox"/> Respectful Maternity Care being practiced <input checked="" type="checkbox"/> All services provided free of cost <input checked="" type="checkbox"/> Confidentiality assured for patient information
7	Support Services	<input checked="" type="checkbox"/> Maintenance and upkeep of facility ensured <input checked="" type="checkbox"/> Maintenance of clinical records <input checked="" type="checkbox"/> Data management using digital technology <input checked="" type="checkbox"/> Systematic inventory management (medicines/consumables)
8	Infection control	<input checked="" type="checkbox"/> Adherence to biomedical waste management <input checked="" type="checkbox"/> Adherence to SOPs for disinfection / sterilization of equipment <input checked="" type="checkbox"/> Adherence to SOPs for personal protection
9	Clinical care	<input checked="" type="checkbox"/> Adherence to SOPs for clinical management of conditions <input checked="" type="checkbox"/> Ensuring care continuity through bilateral referral mechanism
10	Quality Management Systems	<input checked="" type="checkbox"/> Provision for collecting patient feedback <input checked="" type="checkbox"/> Availability of Grievance Redressal Mechanisms <input checked="" type="checkbox"/> Periodic reviews undertaken for quality assurance

#### O. IPHS Compliance

1	Date of assessment using ODK tool kit	Yes 21/10/2024
2	Facility aggregate score using ODK Took kit	50%

#### KEY OBSERVATIONS

Kalamati AAM-SHC, highly hygienic, and following all the BMW management protocols. The infrastructure of the facility is exceptionally well-maintained with providing highly satisfactory services in terms of ANC care, screening of non-communicable diseases, immunization. Expanded package services were not observed at this facility as staff were not trained. IEC display was well displayed except the family planning. Staff is well behaved and well dressed with proper dressing code.

**Annexure- List of essential equipment**

<b>S.No</b>	<b>Equipment</b>	<b>Available</b>	<b>Not available</b>	<b>Functional</b>	<b>Non functional</b>
1	BP apparatus- <b>Digital</b> / Sphygmomanometer	Yes		Yes	
2	BP apparatus- <b>Aneroid</b> / Sphygmomanometer				
3	Weighing machine Electronic				
4	Hemoglobinometer	Yes		Yes	
5	Glucometer	Yes		Yes	
6	Thermometer	Yes		Yes	
7	Baby weighing scale	Yes		Yes	
8	Stethoscope	Yes		Yes	
9	Near Vision chart	Yes		Yes	
10	Snellen vision chart				
11	Stadiometer	Yes		Yes	
12	Tuning fork				

## AYUSHMAN AROGYA MANDIR- SUB HEALTH CENTRE, HURUWA

<b>A. General Information</b>	
13. State	<b>Jharkhand</b>
1. District Name	Khunti
2. Block/Taluka Name	Huruwa
3. Name of Facility	HURUWA AAM
4. Type of Facility	AAM-SHC
5. NIN of the facility	3642828825
6. No. of days in a week facility is operational	6 DAYS
7. OPD Timings	9:00 TO 3:00 PM
8. Month & Year of AAM operationalization	2024
9. Accessible from nearest road head (Yes/No)	Yes
10. Next Referral Facility	CHC
11. Distance of next referral facility (Km)	5 km

<b>A.1 Demographic Details</b>	
1. Number of Villages	<b>1</b>
2. No. of Households	344
3. Total catchment Population	1573
4. Population who are 30 years of age and above	819

<b>B. Physical Infrastructure</b>		
<b>Infrastructure Status and details</b>		<b>Availability</b>
1.	Availability of Govt owned building	Yes
2.	If there is no government-owned building, specify building type ( <i>Other Govt./Urban Local Body/ Rented etc.</i> )	
3.	Availability of boundary wall	Yes
4.	External branding as per CPHC guidelines ( <i>colour, logo</i> )	Yes
5.	OPD room	Yes
	Examination table with privacy curtain/ screen	Yes
6.	Day Care Beds available ( <i>Norm – 2</i> )	Yes
7.	Waiting area with sitting arrangements for patients/ attendants	Yes
8.	Availability of furniture	
	Table	Yes
	Chairs	Yes
	Almirah/Rack	Yes
9.	Laboratory	Yes
10.	Pharmacy /Drug store	Yes
11.	Space/ room identified for Wellness activities including Yoga sessions	Yes
12.	Separate functional toilets for males and females	Yes
13.	Availability of Running Water	Yes

14.	Facilities for elderly and differently able people (ramps at entry, wheel chairs etc.)	Yes
15.	Electricity connection	Yes
16.	Power back up	No
17.	Availability of Safe drinking Water	Yes
18.	Functional Handwashing corner (designated) with running water and soap	No
19.	Provision of BMW management	No
20.	Colour coded waste bins	No
21.	Bio-medical waste disposal mechanism in place	Yes
22.	<i>Residential Quarters available for Staff If yes, Specify the staff for which quarters available</i>	Yes

<b>B.1 Information, Education &amp; communication (IEC) material</b>		
1	Display of signages and name of the facility ( <i>even in local language</i> )	Yes
2	Display of IEC material ( <i>related to service packages TB, FP, RMNCHA, NCD, Eye, oral care, etc</i> )	No
3	Display of IEC on water, sanitation & hygiene	Yes
4	IEC/Poster on BMW displayed at the facility.	Yes
5	Installation of TV/ LED screen in the waiting area for IEC display*	No
7	Display of citizen charter	Yes
8	Information on grievance redressal displayed	No
9	Information on referral transport displayed	Yes
10	Information on nearest referral facility displayed	Yes

\*Desirable amenities

<b>C. Human Resource Availability</b>						
S. N	Staff	Required as per IPHS-2022	Regular		Contractual	
			Sanctioned	Available	Sanctioned	Available
1	CHO	1	-	0	1	
2	ANM	1	-	1	1	
3	MPW (Male)	1	-	1	1	
4	Sanitary Staff*	1	-	-	-	
5	Security Staff**	1	-	-	-	
	ASHA Super visor					
6	ASHA (Population norm: 1 ASHA per 2000-2500 population)				3	

\*Desirable \*\*Can be Outsourced/Hired \*\*\*Attached with UPHC

<b>D.1 Training Details- RMNCHA+ Communicable &amp; Non- Communicable Diseases</b>				
Services	CHO (Yes/No)	ANM (Yes/No)	MPW (M)/ ANM (Yes/No)	ASHA (Yes/No)

Maternal Health (ANC/PNC Care)	No	-		Yes
Child Health (New Born Care/ HBNC/ HBYC)	Yes	-		Yes
Family Planning	Yes	-		Yes
Communicable Diseases (TB/Leprosy/Malaria/Dengue/Filariasis etc.)	Yes	-	Yes	Yes
NCD	Yes	-		-
Others (Specify)	-	-	-	-

<b>D.2 Training details- Expanded CPHC packages</b>						
Staff	Trained in Eye care (Yes/No)	Trained in ENT care (Yes/No)	Trained in oral care (Yes/No)	Trained in MNS (Yes/No)	Trained in Elderly & Palliative Care (Yes/No)	Trained in Trauma & Emergency care (Yes/No)
CHO	Yes	Yes	Yes	Yes	Yes	No
ANM / MPW	No	No	No	No	No	No
ASHA	No	No	No	No	No	No

<b>E.1 Availability of Services</b>	
<b>Reproductive Maternal and Child Health</b>	<input checked="" type="checkbox"/> ANC/ PNC <input checked="" type="checkbox"/> Neonatal and infant healthcare services <input checked="" type="checkbox"/> Childhood and Adolescent healthcare services <input checked="" type="checkbox"/> Family planning, contraceptive and other reproductive healthcare services
<b>Communicable diseases</b>	<input checked="" type="checkbox"/> Vector-borne diseases (Malaria, Dengue, Filariasis, JE) <input checked="" type="checkbox"/> TB <input checked="" type="checkbox"/> Leprosy <input checked="" type="checkbox"/> Acute simple illnesses
<b>Non-Communicable Diseases</b>	<input checked="" type="checkbox"/> Screening and management of common NCDs (DM, HTN) <input checked="" type="checkbox"/> Screening of common cancers – Oral <input checked="" type="checkbox"/> Screening of common cancers – breast <input checked="" type="checkbox"/> Screening of common cancers – cervix

<b>E.2 Availability of Expanded Packages of Services</b>			
Service Packages	Services Available	Drugs available	Diagnostics & consumables available
Ophthalmic care services	No	No	No
Basic ear, nose, throat (ENT) care services	No	No	No
Oral health care services	Yes	No	No

Elderly and Palliative care services	Yes	No	No
Screening & management of mental health ailments	No	No	No
Emergency Medical Services	No	No	No

F. Availability of Essential medicines	
1	Number of medicines at AAM as per State Essential Medicine List (EML) <i>Reference link for national EML:</i> <a href="https://nhsrcindia.org/sites/default/files/SHC-HWC%20%26%20UHC%20IPHS%202022%20Guidelines%20pdf.pdf">https://nhsrcindia.org/sites/default/files/SHC-HWC%20%26%20UHC%20IPHS%202022%20Guidelines%20pdf.pdf</a>
	33 <i>(Total medicines at UAAM as per national EML is 105)</i>
2	Total number of medicines available at the AAM
	70
3	Availability of medicines for priority conditions
	<input checked="" type="checkbox"/> Tuberculosis <input checked="" type="checkbox"/> Diabetes <input checked="" type="checkbox"/> Hypertension <input checked="" type="checkbox"/> Fever
4	Medicine categories with shortfall/stockouts on the day of assessment
	No shortage
5	What is the indenting cycle that is followed at the facility?
	As required
6	What is the lead time for supply of drugs which are indented? (record in days)
	1-2 Week
7	Is buffer stock for drugs maintained?
	No
8	DVDMS or any other software is being used for stock management
	No

G.1 Availability of Diagnostic Services	
1	Availability of diagnostic services:
	In-house
2	Number of diagnostic tests at AAM as per State Essential Diagnostic list
	<i>(Total diagnostic tests at UAAM as per national EDL is 14)</i>
3	Number of tests available at UAAM
4	Number of tests Provided through In House Mode
	9
5	Number of tests Provided through Hub & Spoke (Public Health System)
	-
6	Number of tests Provided through Hub & Spoke- PPP Model
	-
8	Availability of Sputam transportation mechanism for TB
	No
	Availability of diagnostic testing aids/equipment
	RDK KITS Glucometer Haemoglobinometer Thermometer

		Sphygmomanometer Urine dipstick Vaginal Speculum
9	User fee charged for diagnostics	Yes
10	Average downtime of equipment (days)	-
11	Details of equipment which are non-functional for 7 Days (List of equipment is provided as annexure)	All Are Working

<b>H. Availability of IT Equipment &amp; Teleconsultation services</b>	
Infrastructure: Availability	Yes, Tablet Smartphone Internet connectivity
Infrastructure: Functionality	Internet connectivity Tablet Smartphone
Teleconsultation services  Specify Hub for teleconsultation: (UPHC-Polyclinic/ /DH/MCH/Other)	Yes <input checked="" type="checkbox"/> DH
Teleconsultation platforms used	e-Sanjeevani.in , e-Sanjeevani.OPD
Teleconsultation schedule prepared and displayed	Yes
Common conditions for teleconsultation	Hypertension, Diabetes, Joint pain, Skin infection, ARI
Total teleconsultations in the last 01 month	

<b>I. Wellness Activities</b>	
Wellness sessions being held periodically	Yes
Availability of a trained instructor for wellness session	Yes
Health Days are celebrated as per the Wellness Activity Calendar	Yes
No. of wellness session conducted.....10	

<b>J. Governance</b>	
Constitution of Jan Arogya Samiti	Yes
Periodic JAS meetings in the last 6 months (once a month)	Yes
Minutes of meetings maintained	Yes
Availability of functional MAS	No

<b>K. Reporting</b>	
<b>Online Platforms</b>	<b>Reporting</b>
<input type="checkbox"/> AAM Portal/App/ HWC/ SSD	Yes

<input type="checkbox"/> National NCD Portal/App	Yes
<input type="checkbox"/> IHIP	Yes
<input type="checkbox"/> HMIS	Yes
<input type="checkbox"/> FPLMIS	Yes
<input type="checkbox"/> DVDMS	No
<input type="checkbox"/> Nikshay	Yes
Specify others: RCH/ Anmol, UVIN,	Yes

L. Finance			
<b>Renumeration &amp; Incentives</b>	<b>Cadre</b>	<b>Timely disbursement</b>	<b>Complete disbursement as entitled</b>
	UAAM Team (Salary)	Yes	Yes
	UAAM Team (Team Based Incentives)	No	No
<b>Facility funds</b>	<b>Fund Source</b>	<b>Timely disbursement</b>	<b>Details</b>
	Untied	No	In November 2023 Fund received (Ist amount)
	Other Sources	No	-
<b>United Fund utilized during last year</b>	<b>Funds received</b>	<b>Expenditure</b>	<b>% Expenditure</b>
	<b>(Amount in Rs.)</b>	<b>(Amount in Rs.)</b>	
	<b>Rs 50,000</b>	<b>Rs 50,000</b>	<b>100% utilized</b>
<b>Is untied fund being spent on following activities?</b>	<p>Regular payment of Bills: No</p> <p>If yes, specify;</p> <ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> Electricity</li> <li><input checked="" type="checkbox"/> Drinking Water</li> <li><input checked="" type="checkbox"/> Internet</li> </ul> <p>Regular purchase: Yes</p> <ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> Medicines</li> <li><input checked="" type="checkbox"/> Reagents/Consumables</li> <li><input checked="" type="checkbox"/> Equipment</li> <li><input checked="" type="checkbox"/> Furniture</li> </ul>		

	Payment of support/cleaning Staff: Yes
<b>Status of JSY Payments</b>	<b>Payment done till:</b> November <b>Average Delay in Payment (days):</b> <b>Reasons for delay, if any</b>
<b>Availability of JSSK entitlements</b>	NA If yes, whether all entitlements being provided <input type="checkbox"/> Free delivery services (Normal delivery/ C-section) <input type="checkbox"/> Free diet <input checked="" type="checkbox"/> Free drugs and consumables <input checked="" type="checkbox"/> Free diagnostics <input type="checkbox"/> Free blood services <input type="checkbox"/> Free referral transport (home to facility) <input type="checkbox"/> Free referral transport (drop back from facility to home) <input type="checkbox"/> No user charges

<b>ASHA Functionality</b>	
Status of availability of functional HBNC Kits (Weighing scale/ Digital Thermometer/ Blanket/ Warm bag)	
Status of availability of Drug kits (Check for PCM/ Amoxicillin/ IFA/ ORS/ Zinc./ IFA syrup/ Cotrimoxazole)	
No. of Village Health and sanitation days conducted in last 6 months	

<b>M. Service delivery Output Indicators (Data of previous quarter)</b>		
1	Total number of outpatient department visits	
2	No. of PW registered for ANC	
3	No. of PW received 4 or more ANC check-ups	
4	Total number of institutional deliveries	
5	Total no. of High-Risk Pregnancies received treatment against no. of high-Risk pregnancies identified	
6	Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine	
7	Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine	
8	Number of cases referred from AAM to PHC AAM /Polyclinic/Other higher facilities during last month	<b>No record</b>

9	Number of cases referred back to AAM from PHC AAM or higher centre for follow-up during last 3 months	-		
8	<b>TB patients undergoing treatment</b>			
	<b>Indicators</b>	<b>Current year</b>		
	No. of presumptive TB patients identified	3		
	No. of TB patients diagnosed out of the presumptive patients referred	3		
	No. of TB patients taking treatment in the AAM	3		
9	<b>Community Based Screening for NCDs</b>			
	% of target population administered CBAC			
	% of target population with score below 4			
	% of target population with score 4 and above			
10	<b>NCDs</b> <i>(No. of individuals in Last 6 Months)</i>	<b>Screened</b>	<b>Referred</b>	<b>Follow-up</b>
	Hypertension	461	34	20
	Diabetes	461	26	24
	<b>NCDs</b> <i>(No. of individuals in Last 6 Months)</i>	<b>Screened</b>	<b>Referred</b>	<b>Follow-up</b>
	Oral Cancer*	436	0	0
	Breast Cancer*	198	0	0
	Cervical Cancer*	101	-	-

<b>N. Implementation of NQAS Quality Assurance and Patient Safety</b>		
1	Has there been an internal assessment for NQAS?	No
2	Is the facility certified at the State-level for NQAS?	No
3	Is the facility certified at the National level for NQAS?	No
4	Is the facility participating in Kayakalp?	No
5	If yes, Achievement under Kayakalp (Winner, commendation) and score	
6	Patient Rights	<input checked="" type="checkbox"/> Display of citizen's charter <input checked="" type="checkbox"/> Display of IEC materials

		<input checked="" type="checkbox"/> Provision for ensuring privacy <input checked="" type="checkbox"/> Respectful Maternity Care being practiced <input checked="" type="checkbox"/> All services provided free of cost <input checked="" type="checkbox"/> Confidentiality assured for patient information
7	Support Services	<input checked="" type="checkbox"/> Maintenance and upkeep of facility ensured <input checked="" type="checkbox"/> Maintenance of clinical records <input checked="" type="checkbox"/> Data management using digital technology <input checked="" type="checkbox"/> Systematic inventory management (medicines/consumables)
8	Infection control	<input checked="" type="checkbox"/> Adherence to biomedical waste management <input checked="" type="checkbox"/> Adherence to SOPs for disinfection / sterilization of equipment <input checked="" type="checkbox"/> Adherence to SOPs for personal protection
9	Clinical care	<input checked="" type="checkbox"/> Adherence to SOPs for clinical management of conditions <input checked="" type="checkbox"/> Ensuring care continuity through bilateral referral mechanism
10	Quality Management Systems	<input checked="" type="checkbox"/> Provision for collecting patient feedback <input checked="" type="checkbox"/> Availability of Grievance Redressal Mechanisms <input checked="" type="checkbox"/> Periodic reviews undertaken for quality assurance

#### O. IPHS Compliance

1	Date of assessment using ODK tool kit	
2	Facility aggregate score using ODK Took kit	

#### KEY OBSERVATIONS

Huruwa AAM-SHC, provides essential services, including general OPDs, maternal and child health services, diagnosis, and follow-up for common NCDs, however related to the expanded package of services under CPHC AAM, training gap were noted. Lack of untied fund knowledge were noted as staff were not aware about how much fund the facility have received this year. Even it was not clear the facility has received the fund or not. Lack of updated IEC display were noted. Delivery care services can be increased as very less delivery load were seen, just one or two per month. The document maintenance were well not as per the up-to the mark. The facility staff was well trained and aware about the quality care programs.

**Annexure- List of essential equipment**

S.No	Equipment	Available	Not available	Functional	Non functional
1	BP apparatus- <b>Digital</b> / Sphygmomanometer	✓		✓	
2	BP apparatus- <b>Aneroid</b> / Sphygmomanometer		✓		
3	Weighing machine Electronic		✓		
4	Hemoglobinometer	✓		✓	
5	Glucometer	✓		✓	
6	Thermometer	✓		✓	
7	Baby weighing scale	✓		✓	
8	Stethoscope	✓		✓	
9	Near Vision chart	✓		✓	
10	Snellen vision chart	✓		✓	
11	Stadiometer	✓		✓	
12	Tuning fork		✓		

## AYUSHMAN AROGYA MANDIR- SUB HEALTH CENTRE, TUBIL

<b>A. General Information</b>	
1. State	<b>Jharkhand</b>
2. District Name	Khunti
3. Block/Taluka Name	Arki
4. Name of Facility	Tubil AAM
5. Type of Facility	AAM-HWC
6. NIN of the facility	-
7. No. of days in a week facility is operational	6 DAYS
8. OPD Timings	9:00 TO 3:00 PM
9. Month & Year of AAM operationalization	2024 August
10. Accessible from nearest road head (Yes/No)	Yes
11. Next Referral Facility	PHC
12. Distance of next referral facility (Km)	4 KM

<b>A.1 Demographic Details</b>	
1. Number of Villages	<b>5</b>
2. No. of Households	612
3. Total catchment Population	3277
4. Population who are 30 years of age and above	1185

<b>B. Physical Infrastructure</b>		
<b>Infrastructure Status and details</b>		<b>Availability</b>
1.	Availability of Govt owned building	Yes
2.	If there is no government-owned building, specify building type ( <i>Other Govt./Urban Local Body/ Rented etc.</i> )	
3.	Availability of boundary wall	Yes
4.	External branding as per CPHC guidelines ( <i>colour, logo</i> )	Yes
5.	OPD room Examination table with privacy curtain/ screen	Yes Yes
6.	Day Care Beds available ( <i>Norm – 2</i> )	
7.	Waiting area with sitting arrangements for patients/ attendants	Yes
8.	Availability of furniture  Table Chairs Almirah/Rack	Yes Yes Yes
9.	Laboratory	Yes
10.	Pharmacy /Drug store	Yes
11.	Space/ room identified for Wellness activities including Yoga sessions	Yes
12.	Separate functional toilets for males and females	Yes

13.	Availability of Running Water	Yes
14.	Facilities for elderly and differently able people (ramps at entry, wheel chairs etc.)	No
15.	Electricity connection	Yes
16.	Power back up	No
17.	Availability of Safe drinking Water	Yes
18.	Functional Handwashing corner (designated) with running water and soap	Yes
19.	Provision of BMW management	Yes
20.	Colour coded waste bins	Yes
21.	Bio-medical waste disposal mechanism in place	Yes
22.	<i>Residential Quarters available for Staff If yes, Specify the staff for which quarters available</i>	Yes

<b>B.1 Information, Education &amp; communication (IEC) material</b>		
1	Display of signages and name of the facility ( <i>even in local language</i> )	Yes
2	Display of IEC material ( <i>related to service packages TB, FP, RMNCHA, NCD, Eye, oral care, etc</i> )	Yes
3	Display of IEC on water, sanitation & hygiene	Yes
4	IEC/Poster on BMW displayed at the facility.	Yes
5	Installation of TV/ LED screen in the waiting area for IEC display*	Yes
7	Display of citizen charter	Yes
8	Information on grievance redressal displayed	Yes
9	Information on referral transport displayed	Yes
10	Information on nearest referral facility displayed	Yes

\*Desirable amenities

<b>C. Human Resource Availability</b>						
S. N	Staff	Required as per IPHS-2022	Regular		Contractual	
			Sanctioned	Available	Sanctioned	Available
1	CHO/ MO (Aayush)	1	-	1	-	
2	ANM	1	-	1	-	
3	MPW (Male)	1	-	0	-	
4	Sanitary Staff*	1	-	1	-	1
5	Security Staff**	1	-	-	-	0
	Pharmacist			-		
6	ASHA (Population norm: 1 ASHA per 2000-2500 population)				5	

\*Desirable \*\*Can be Outsourced/Hired \*\*\*Attached with UPHC

<b>D.1 Training Details- RMNCHA+ Communicable &amp; Non- Communicable Diseases</b>
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Services	CHO (Yes/No)	ANM (Yes/No)	MPW (M) (Yes/No)	ASHA (Yes/No)
Maternal Health (ANC/PNC Care)	-	Yes		Yes
Child Health (New Born Care/ HBNC/ HBYC)	Yes	Yes		Yes
Family Planning	Yes	Yes		Yes
Communicable Diseases (TB/Leprosy/Malaria/Dengue/Filariasis etc.)	Yes	Yes		Yes
NCD	Yes	Yes		Yes
Others (Specify)	-	-		-

D.2 Training details- Expanded CPHC packages						
Staff	Trained in Eye care (Yes/No)	Trained in ENT care (Yes/No)	Trained in oral care (Yes/No)	Trained in MNS (Yes/No)	Trained in Elderly & Palliative Care (Yes/No)	Trained in Trauma & Emergency care (Yes/No)
CHO	Yes	No	Yes	Yes	Yes	No
ANM						
ASHA	Yes	Yes	Yes	Yes	Yes	Yes

E.1 Availability of Services	
<b>Reproductive Maternal and Child Health</b>	<input checked="" type="checkbox"/> ANC/ PNC <input checked="" type="checkbox"/> Neonatal and infant healthcare services <input checked="" type="checkbox"/> Childhood and Adolescent healthcare services <input checked="" type="checkbox"/> Family planning, contraceptive and other reproductive healthcare services
<b>Communicable diseases</b>	<input checked="" type="checkbox"/> Vector-borne diseases (Malaria, Dengue, Filariasis, JE) <input checked="" type="checkbox"/> TB- Screening <input checked="" type="checkbox"/> Leprosy- only screening part <input checked="" type="checkbox"/> Acute simple illnesses
<b>Non-Communicable Diseases</b>	<input checked="" type="checkbox"/> Screening and management of common NCDs (DM, HTN) <input checked="" type="checkbox"/> Screening of common cancers – Oral <input checked="" type="checkbox"/> Screening of common cancers – breast <input checked="" type="checkbox"/> Screening of common cancers – cervix

E.2 Availability of Expanded Packages of Services
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Service Packages	Services Available	Drugs available	Diagnostics & consumables available
Ophthalmic care services	No	No	No
Basic ear, nose, throat (ENT) care services	No	No	No
Oral health care services	No	No	No
Elderly and Palliative care services	No	No	No
Screening & management of mental health ailments	No	No	No
Emergency Medical Services	No	No	No

F. Availability of Essential medicines		
1	Number of medicines at AAM as per State Essential Medicine List (EML) <i>Reference link for national EML:</i> <a href="https://nhsrcindia.org/sites/default/files/SHC-HWC%20%26%20UHC%20IPHS%202022%20Guidelines%20pdf.pdf">https://nhsrcindia.org/sites/default/files/SHC-HWC%20%26%20UHC%20IPHS%202022%20Guidelines%20pdf.pdf</a>	(Total medicines at UAAM as per national EML is <b>105</b> )
2	Total number of medicines available at the AAM	(Allopathic- 25), Homo- 70
3	Availability of medicines for priority conditions	<input checked="" type="checkbox"/> Tuberculosis <input checked="" type="checkbox"/> Diabetes <input checked="" type="checkbox"/> Hypertension <input checked="" type="checkbox"/> Fever
4	Medicine categories with shortfall/stockouts on the day of assessment	Aayush Medicine shortage , Multivitamins shortage
5	What is the indenting cycle that is followed at the facility?	2 Monthly
6	What is the lead time for supply of drugs which are indented? (record in days)	-
7	Is buffer stock for drugs maintained?	Yes
8	DVDMS or any other software is being used for stock management	No

G.1 Availability of Diagnostic Services		
1	Availability of diagnostic services:	In-house lab
2	Number of diagnostic tests at AAM as per State Essential Diagnostic list	(Total diagnostic tests at UAAM as per national EDL is <b>14</b> )
3	Number of tests available at AAM	9
4	Number of tests Provided through In House Mode	-
5	Number of tests Provided through Hub & Spoke (Public Health System)	NA

6	Number of tests Provided through Hub & Spoke- PPP Model	NA
7	Availability of X-ray services	No
8	Availability of Sample transportation mechanism	Yes (TB)
	Availability of diagnostic testing aids/ equipment	RDK KITS Glucometer Haemoglobinometer Thermometer Sphygmomanometer Urine dipstick Vaginal Speculum
9	User fee charged for diagnostics	No
10	Average downtime of equipment (days)	One week
11	Details of equipment which are non-functional for 7 Days (List of equipment is provided as annexure)	Replacement

#### H. Availability of IT Equipment & Teleconsultation services

Infrastructure: Availability	Tablet received
Infrastructure: Functionality	Tablet functional well, govt. funded internet connectivity
Teleconsultation services Specify Hub for teleconsultation: (UPHC-Polyclinic/ /DH/MCH/Other)	No DH
Teleconsultation platforms used	NA
Teleconsultation schedule prepared and displayed	NA
Common conditions for teleconsultation	NA
Total teleconsultations in the last 01 month	NA

#### I. Wellness Activities

Wellness sessions being held periodically	Yes
Availability of a trained instructor for wellness session	Yes
Health Days are celebrated as per the Wellness Activity Calendar	No

#### J. Governance

Constitution of Jan Arogya Samiti	Yes
Periodic JAS meetings in the last 6 months (once a month)	Yes
Minutes of meetings maintained	Yes
Availability of functional MAS	NA

K. Reporting	
Online Platforms	Reporting
<input type="checkbox"/> AAM Portal/App/ HWC/ SSD	Yes
<input type="checkbox"/> National NCD Portal/App	Yes
<input type="checkbox"/> IHIP	Yes
<input type="checkbox"/> HMIS	Yes, PHC Level
<input type="checkbox"/> FPLMIS	Yes
<input type="checkbox"/> DVDMS	No
<input type="checkbox"/> Nikshay	Yes
Specify others: RCH/ Anmol, UVIN	Yes

L. Finance			
<b>Remuneration &amp; Incentives</b>	<b>Cadre</b>	<b>Timely disbursement</b>	<b>Complete disbursement as entitled</b>
	UAAM Team (Salary)	Yes	Yes
	UAAM Team (Team Based Incentives)	NA, CHO New so not initiated	NA
<b>Facility funds</b>	<b>Fund Source</b>	<b>Timely disbursement</b>	<b>Details</b>
	Untied	Yes	
	Other Sources	No	-
<b>United Fund utilized during last year</b>	<b>Funds received</b>	<b>Expenditure</b>	<b>% Expenditure</b>
	<b>(Amount in Rs.)</b>	<b>(Amount in Rs.)</b>	
	<b>Rs 50,000</b>	<b>Rs 50,000</b>	<b>100% utilized</b>
<b>Is untied fund being spent on following activities?</b>	Repairing, Sationary, BMW Reaparing, Water SS repairing, Inverter purchase		

	<p>Regular payment of Bills: No</p> <p>If yes, specify;</p> <p><input checked="" type="checkbox"/> Electricity</p> <p><input checked="" type="checkbox"/> Drinking Water</p> <p><input checked="" type="checkbox"/> Internet</p> <p>Regular purchase: No</p> <p><input checked="" type="checkbox"/> Medicines</p> <p><input checked="" type="checkbox"/> Reagents/Consumables</p> <p><input checked="" type="checkbox"/> Equipment</p> <p><input checked="" type="checkbox"/> Furniture</p> <p>Payment of support/cleaning Staff: No</p>
<b>Status of JSY Payments</b>	<p><b>Payment done till:</b> Not Applicable (From PHC level)</p> <p><b>Average Delay in Payment (days):</b></p> <p><b>Reasons for delay, if any</b></p>
<p><b>Availability of JSSK entitlements</b></p> <p><b><u>(No deliveries taking place in HWC)</u></b></p>	<p>NA</p> <p>If yes, whether all entitlements being provided</p> <p><input type="checkbox"/> Free delivery services (Normal delivery/ C-section)</p> <p><input type="checkbox"/> Free diet</p> <p><input type="checkbox"/> Free drugs and consumables</p> <p><input type="checkbox"/> Free diagnostics</p> <p><input type="checkbox"/> Free blood services</p> <p><input type="checkbox"/> Free referral transport (home to facility)</p> <p><input type="checkbox"/> Free referral transport (drop back from facility to home)</p> <p><input type="checkbox"/> No user charges</p>

<b>M. Service delivery Output Indicators (Data of previous quarter)</b>		
1	Total number of outpatient department visits	<b>976</b>
2	No. of PW registered for ANC	<b>62</b>
3	No. of PW received 4 or more ANC check-ups	<b>15</b>
4	Total number of institutional deliveries	
5	Total no. of High-Risk Pregnancies received treatment against no. of high-Risk pregnancies identified	<b>0</b>
6	Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine	<b>19</b>
7	Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine	<b>12</b>

8	Number of cases referred from AAM to PHC AAM /Polyclinic/Other higher facilities during last month	<b>31</b>		
9	Number of cases referred back to AAM from PHC AAM or higher centre for follow-up during last 3 months	-		
8	<b>TB patients undergoing treatment</b>			
	<b>Indicators</b>	<b>Current year</b>		
	No. of presumptive TB patients identified	2		
	No. of TB patients diagnosed out of the presumptive patients referred	2		
	No. of TB patients taking treatment in the AAM	2		
9	<b>Community Based Screening for NCDs</b>			
	% of target population administered CBAC	-		
	% of target population with score below 4	-		
	% of target population with score 4 and above	-		
10		<b>Screened</b>	<b>Treated</b>	<b>Follow-up</b>
	Hypertension			
	Diabetes			
	<b>NCDs</b> <i>(No. of individuals in Last 6 Months)</i>	<b>Screened</b>	<b>Referred</b>	<b>Follow-up</b>
	Oral Cancer*			
	Breast Cancer*			
	Cervical Cancer*			

<b>N. Implementation of NQAS Quality Assurance and Patient Safety</b>		
1	Has there been an internal assessment for NQAS?  (Note: facility is NABH Certified)	No
2	Is the facility certified at the State-level for NQAS?	No
3	Is the facility certified at the National level for NQAS?	No
4	Is the facility participating in Kayakalp?	-

5	If yes, Achievement under Kayakalp (Winner, recommendation) and score	NA
6	Patient Rights	<input checked="" type="checkbox"/> Display of citizen's charter <input checked="" type="checkbox"/> Display of IEC materials <input checked="" type="checkbox"/> Provision for ensuring privacy <input checked="" type="checkbox"/> Respectful Maternity Care being practiced <input checked="" type="checkbox"/> All services provided free of cost <input checked="" type="checkbox"/> Confidentiality assured for patient information
7	Support Services	<input checked="" type="checkbox"/> Maintenance and upkeep of facility ensured <input checked="" type="checkbox"/> Maintenance of clinical records <input checked="" type="checkbox"/> Data management using digital technology <input checked="" type="checkbox"/> Systematic inventory management (medicines/consumables)
8	Infection control	<input checked="" type="checkbox"/> Adherence to biomedical waste management <input checked="" type="checkbox"/> Adherence to SOPs for disinfection / sterilization of equipment <input checked="" type="checkbox"/> Adherence to SOPs for personal protection
9	Clinical care	<input checked="" type="checkbox"/> Adherence to SOPs for clinical management of conditions <input checked="" type="checkbox"/> Ensuring care continuity through bilateral referral mechanism
10	Quality Management Systems	<input checked="" type="checkbox"/> Provision for collecting patient feedback <input checked="" type="checkbox"/> Availability of Grievance Redressal Mechanisms <input checked="" type="checkbox"/> Periodic reviews undertaken for quality assurance

#### O. IPHS Compliance

1	Date of assessment using ODK tool kit	No
2	Facility aggregate score using ODK Took kit	

#### KEY OBSERVATIONS

AAM Tubil facility had all the basic infrastructure in place along with a proper display of IEC materials. The facility had been staff with one CHO, one ANM, one sanitary staff member, and five ASHAs. The daily OPD attendance had ranged between 15-20 patients, with most individuals seeking medical attention for non-communicable diseases. Proper training had been provided to the staff regarding NCDs; however, no comprehensive training had been given for expanded packages.

A total of 70 medicines had been available at the facility, and a well-maintained buffer stock had ensured continuous supply. In AAM, nine diagnostic tests had been accessible for patients. The

facility had conducted all scheduled wellness activity sessions, but the CHO had not received incentives since October. No quality assurance program had been implemented at the facility.

**Annexure- List of essential equipment**

S.No	Equipment	Available	Not available	Functional	Non functional
1	BP apparatus- <b>Digital/</b> Sphygmomanometer	✓		✓	
2	BP apparatus- <b>Aneroid/</b> Sphygmomanometer	✓		✓	
3	Weighing machine Electronic	✓		✓	
4	Hemoglobinometer	✓		✓	
5	Glucometer	✓		✓	
6	Thermometer	✓		✓	
7	Baby weighing scale	✓		✓	
8	Stethoscope	✓		✓	
9	Near Vision chart				
10	Snellen vision chart				
11	Stadiometer				
12	Tuning fork				

## Field Monitoring Format- Community Level

<b>Date of Visit</b>	<b>15/1/25</b>
<b>Name of Village/ Slum visited</b>	<b>Erki Tamar</b>
<b>Details of nearest public health facility (from residence)</b>	<i>Facility name:</i> <i>Facility type: AAM SC</i> <i>Distance: 2km</i>
<b>Whether the AAM-SC/ AAM-UPHC/UAAM is in the same village/ slum area</b>	Yes
<b>Accessible from nearest road</b>	Yes

*Please remember that along with the checklist you have to list five key challenges observed in the community and explore the root causes during the discussion with the community members and document them.*

Questions	Probes	Responses to be recorded here			
<b>Topic: Community's choice of provider</b>					
<b><i>From whom do you or your family seek healthcare in the event of minor ailments? Reasons, thereof.</i></b>	<b><i>Healthcare provider probes:</i></b> <i>Self (home remedies), Informal / traditional healers, private practitioners, private hospitals, public/ government primary hospitals (AAM-SHC/ PHC/ UPHC/ UAAM), secondary/ tertiary public hospitals (CHC/SDH/ DH/ MCH), AYUSH practitioners.</i>  <b><i>Reasons probes:</i></b> <i>Proximity, convenience, availability of staff, free of cost services, trust on the provider.</i>		√	<b>Reason for the choice</b>  <ul style="list-style-type: none"> <li>• Proximity,</li> <li>• Convenience</li> <li>• Economical</li> <li>• Trust/Faith on the provider/ Practice .</li> </ul>	
		<i>Self (home remedies)</i>			
		<i>Informal healers</i>			
		<i>private practitioners/ hospitals,</i>			
		<i>public/ government primary hospitals (AAM-SHC/ PHC/ UPHC/ UAAM),</i>	Yes		
		<i>secondary/ tertiary public hospitals (CHC/SDH/ DH/ MCH)</i>			
<i>AYUSH practitioners.</i>					

<p><b>What about for conditions needing routine-visits/ check-up? (ANC, Blood pressure, blood sugar, wound-dressing, etc.,) Reasons, thereof.</b></p>		<p><i>Self (home remedies)</i></p>		
<p>The community preferred seeking care at AAM Erki, where all services were provided free of cost. The facility had a doctor, staff nurse, ANM, and ASHA, all of whom maintained a cordial relationship with the community. As a result, people relied on public healthcare services rather than home or informal remedies. When asked about the facility's condition, they expressed satisfaction with both its infrastructure and the quality of services offered.</p>				

**Topic: Community's Awareness of AAM-SC/ PHC/ UPHC**

<p><b>Can you share your views on the AAM-SC/ PHC/ UPHC in your area?</b></p>	<p><b>May use local terms as recognized by the community</b></p>	<p>People were highly satisfied with the services at AAM, where medicines and the CHO were consistently available, ensuring seamless access to healthcare. The facility effectively conducted immunization programs, family planning counseling, and NCD check-ups for the elderly. Additionally, the community demonstrated a good understanding of hypertension and diabetes.</p>		
<p><b>How long has it been there?</b></p>	<p><b>Services may include:</b>  <i>RMCHA+N services, communicable diseases, NCDs, elderly, palliative care, etc</i></p>			
<p><b>What are the health services being provided there?</b></p>	<p><b>Probes-less than 3 Months/ Less than 6 months/less than one yr./ Greater than one yr.)</b></p> <p><b>Probes-RCH, NCD, Communicable diseases, expanded packages)</b></p>			

**Topic: Accessibility to primary healthcare services**

<p><i>How do you access the facility from your residence?</i></p>	<p><i>Probes: Walk to the facility</i> <i>Use public transport</i> <i>Use personal transport</i></p>	<p>Community people access the facility by walking to the facility.</p>
<p><i>What are the challenges you face in accessing this facility?</i></p>	<p><b><i>Barriers may include:</i></b> <i>Terrain/ Geographical barriers, structural barriers within the facility or its premises; financial barriers, socio-cultural barriers...</i></p>	<ul style="list-style-type: none"> <li>• <i>Geographical barriers</i></li> <li>• <i>structural barriers within the facility or its premises</i></li> <li>• <i>financial barriers</i></li> <li>• <i>socio-cultural barriers</i></li> <li>• <i>Others, (please specify):.....</i></li> </ul>
<p><i>Are the staff of the facility organizing outreach visits or camps in the community? If yes, can you share what you've observed during such camps/ visits?</i></p>		<p>CHO, ASHA, and ANM organized outreach camps within the community, providing immunizations, family planning services, and NCD check-ups. They also assisted community members in creating ABHA IDs, ensuring greater access to healthcare services.</p>

**Topic: Availability of primary health care infrastructure and services**

<p><i>What are your opinions on the building in which the primary healthcare facility is functioning?</i></p> <p><i>What more needs to be added to improve the treatment-seeking</i></p>	<p><b><i>Probes</i></b></p> <ul style="list-style-type: none"> <li>- <i>Condition of the building</i></li> <li>- <i>Maintenance</i></li> <li>- <i>Dedicated space for waiting and examination</i></li> <li>- <i>Adequate seating arrangement</i></li> <li>- <i>Functional toilet</i></li> <li>- <i>Potable and drinking water</i></li> <li>- <i>Power supply</i></li> </ul>	<p><b>Infrastructure and services</b></p>	<p><b>Response</b></p>
		<p><i>Condition of the building</i></p>	<p><input checked="" type="checkbox"/> Good</p> <p><input type="checkbox"/> Neither good nor bad</p> <p><input type="checkbox"/> Bad</p>
		<p><i>Maintenance</i></p>	<p><input checked="" type="checkbox"/> Good</p> <p><input type="checkbox"/> Neither good nor bad</p> <p><input type="checkbox"/> Bad</p>
		<p><i>Dedicated space for waiting and examination</i></p>	<p>Yes</p>

<i>experience in this place?</i>		<i>Adequate seating arrangement</i>	Yes
		<i>Functional toilet</i>	Yes
		<i>Potable/ drinking water</i>	Yes
		<i>Power supply</i>	Yes
<p><i>When you visit the facility, are the staff available to provide services?</i></p> <p><i>Do you feel that the staff available are adequate at the facility?</i></p>	<p><b>Staff may include:</b> Medical officers(AAM PHC/ UPHC/ UAAM), Community health officer (AAM-SHC), ANMs, Staff Nurses, Lab technicians, pharmacists, Multipurpose worker, health workers, any other.</p>	<p>The staff was consistently available at the facility; however, during outreach camps, the center remained unattended. The community was well aware of this and understood that the staff's absence was due to their engagement in outreach activities.</p>	
<p><i>Is the facility providing all the medicines prescribed for your condition?</i></p> <p><i>If not, reasons thereof.</i></p>	<p><b>Probe</b></p> <p><i>If there had been instances of non-availability of medicines, what do you do?</i></p>	<p>All the medicines were available at the facility.</p>	
<p><i>Is the facility providing all the lab-tests/ diagnostic tests prescribed for your condition?</i></p> <p><i>If not, reasons thereof.</i></p>	<p><b>Probe</b></p> <p><i>If there had been instances of non-availability of lab/ diagnostic tests, what do you do?</i></p>	<p>The facility provided basic diagnostic tests, while those tests that were unavailable were conducted at the nearby PHC or district hospital.</p>	

<b>Topic: Acceptability of healthcare services</b>		
<p><i>Do you feel that the staff at the facility is capable to provide health care?</i></p>	<p><b>Probe:</b> Adequate skills and knowledge</p>	<p>Yes, all the staff were having adequate knowledge about their work.</p>
<p><i>Do you feel that the primary healthcare facility uses <u>innovative</u> methods or technology for delivering healthcare?</i></p> <p><i>Do you find the current methods/ technology acceptable when administered on you or your family?</i></p> <p><i>Are you mobilized to use any services that would cost you, due to which you tend to avoid those services?</i></p>	<p><b>Innovative may include</b> painless, time-saving or cost-saving methods or technology</p> <p><b>Alternate phrasing:</b> Do you face any difficulty when the hospital staff use a method or device or instrument on you for diagnosis or treatment? <u>This may include social, psychological, physical or financial distress.</u></p>	<p>People were satisfied with work.</p>
<b>Topic: Appropriateness of primary healthcare services delivered through AAM</b>		

<p><b>What are the main healthcare concerns that exist or emerge in your community?</b></p> <p><b>In the event of its occurrence, is the AAM providing relevant healthcare services?</b></p> <p><b>Are those services economical in terms of time and money?</b></p>	<p><b>Probe:</b> To name out the diseases/ healthcare emergencies frequented by the community members</p> <p><b>Probe:</b> To share some insights</p>	<p>The facility primarily catered to patients seeking treatment for hypertension, diabetes, immunization, cough, cold, fever, ANC, and family planning counseling. Comprehensive care was provided for all conditions, with all services available free of charge.</p>
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**Topic: Community's involvement / participation**

<p><b>Can you share about any activity/initiative in which you or your family participate to improve your personal/collective health of the community?</b></p> <p><b>How is the local community helping the AAM to function better?</b></p> <p><b>Please mention the activity and</b></p>	<p><b>Probes</b></p> <p><i>Setting health-related priorities</i></p> <p><i>Engagement with the Community Health Workers (ASHA/ equivalent)</i></p> <p><i>Engagement with Community-based platforms - VHSNC/ JAS/ MAS</i></p>	<p>Community members actively engaged in Saas Bahu Sammelan, yoga sessions, outreach camps, and sanitation programs, promoting health awareness, well-being, and enhanced hygiene within the community.</p>
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<i>your contribution</i>		
<b>Topic: Unmet Needs</b>		
<p><i>According to you, what other services may be provided through the facilities to improve the health needs of the community?</i></p> <p><i>How are the community members currently meeting these unmet needs?</i></p> <p><i>Do they have to incur personal expenditure as a result?</i></p>		<p>People had adequate knowledge of contraceptive methods and actively used options such as Antara, PPIUCD, IUCD, and condoms. Most families in the community had one to two children.</p>
<b>Topic: Quality of Care provided through the primary healthcare facility</b>		
<p><i>What are your views on the quality of healthcare provided at the primary healthcare facility?</i></p> <p><i>Do you feel that certain areas may be improved for enhancing the treatment-</i></p>	<p><b>Probes</b></p> <ul style="list-style-type: none"> <li>- <i>Provider behaviour/ attitude</i></li> <li>- <i>Waiting time</i></li> <li>- <i>Cleanliness of the premises</i></li> <li>- <i>Provision for Grievance redressal and escalation</i></li> <li>- <i>Practice of soliciting and implementing feedback</i></li> <li>- <i>Right diagnosis</i></li> <li>- <i>Accuracy of diagnostic tests done at the facility</i></li> </ul>	<p>Reaching the AAM Erki facility was challenging for community members, especially during the rainy season, due to kuccha roads. However, the staff remained supportive and approachable. The facility featured a well-equipped waiting area with proper infrastructure, and any concerns raised by the community were promptly addressed and resolved by the staff.</p>

<p><i>seeking experience?</i></p>	<p>- <i>Effectiveness of medicines dispensed at the facility</i></p>	
<p><i>Do you feel that your health improves by using the services provided at the facility?</i></p>		

**Summary:**

- The community preferred seeking care at AAM Erki, where all services were provided free of cost. The facility had a doctor, staff nurse, ANM, and ASHA, all of whom maintained a cordial relationship with the community. As a result, people relied on public healthcare services rather than home or informal remedies. When asked about the facility’s condition, they expressed satisfaction with both its infrastructure and the quality of services offered.
- People were highly satisfied with the services at AAM, where medicines and the CHO were consistently available, ensuring seamless access to healthcare. The facility effectively conducted immunization programs, family planning counseling, and NCD check-ups for the elderly. Additionally, the community demonstrated a good understanding of hypertension and diabetes.
- CHO, ASHA, and ANM organized outreach camps within the community, providing immunizations, family planning services, and NCD check-ups. They also assisted community members in creating ABHA IDs, ensuring greater access to healthcare services.
- The primary healthcare facility is well-maintained and in good condition, providing a comfortable and functional environment for patients. It features a designated waiting and examination area, sufficient seating arrangements, clean and operational toilets, access to potable drinking water, and a reliable power supply, all of which contribute to an improved treatment-seeking experience.
- All the medicines were available at the facility. all the staff were having adequate knowledge about their work. People were satisfied with work. The facility provided basic diagnostic tests, while those tests that were unavailable were conducted at the nearby PHC or district hospital.
- The facility primarily catered to patients seeking treatment for hypertension, diabetes, immunization, cough, cold, fever, ANC, and family planning counseling. Comprehensive care was provided for all conditions, with all services available free of charge.

- Community members actively engaged in Saas Bahu Sammelan, yoga sessions, outreach camps, and sanitation programs, promoting health awareness, well-being, and enhanced hygiene within the community.
- People had adequate knowledge of contraceptive methods and actively used options such as Antara, PPIUCD, IUCD, and condoms. Most families in the community had one to two children.
- Reaching the AAM Erki facility was challenging for community members, especially during the rainy season, due to kuccha roads. However, the staff remained supportive and approachable. The facility featured a well-equipped waiting area with proper infrastructure, and any concerns raised by the community were promptly addressed and resolved by the staff.

Key Challenges Observed	Root Cause
<ul style="list-style-type: none"> <li>• <b>Limited Accessibility Due to Poor Infrastructure:</b> Community members faced difficulties reaching the AAM Erki facility, particularly during the rainy season, due to unpaved (kuccha) roads.</li> </ul>	<ul style="list-style-type: none"> <li>• Lack of proper road infrastructure and inadequate government investment in rural transportation, making healthcare access challenging, especially in adverse weather conditions.</li> </ul>
<ul style="list-style-type: none"> <li>• <b>Staff Unavailability During Outreach Programs:</b> While the staff was generally available at the facility, the center remained unattended when they conducted outreach camps.</li> </ul>	<ul style="list-style-type: none"> <li>• Limited human resources, requiring the same staff to manage both facility-based and community-based healthcare services, leading to temporary gaps in service availability.</li> </ul>
<ul style="list-style-type: none"> <li>• <b>Gaps in Advanced Diagnostic Services:</b> The facility provided only basic diagnostic tests, requiring patients to travel to a nearby PHC or district hospital for advanced tests.</li> </ul>	<ul style="list-style-type: none"> <li>• Limited diagnostic equipment and infrastructure at the primary healthcare level, possibly due to budget constraints or inadequate supply chain management.</li> </ul>

## Community Photos

