



A Field Monitoring Report of the Key Components of the National Health Mission Ranchi District, Jharkhand



जनसंख्या अनुसंधान केंद्र
(लोकाः समस्ताः सुखिनो भवन्तु)



सत्यमेव परमो धर्मः

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INTRODUCTION

The Ministry of Health and Family Welfare (MoHFW), Government of India has assigned Population Research Centre (PRC) the task of field monitoring of essential components of National Health Mission (NHM) State Programme Implementation Plan for the year 2024-25. This report of Population Research Centre, Institute of Economic Growth, PRC- IEG Delhi presents the key findings from the field monitoring of essential components under NHM in Ranchi district of Jharkhand. The report is prepared on the basis of visits to the following public health care facilities visited by the PRC-IEG Team: Prof. Suresh Sharma and Dr. Kiran Sharma. The facilities which team visited are District Hospital, Ranchi, CHC Ratu, CHC BeroUPHC Chuthiya, PHC Gurubazpur, PHC Itki, PHC Nagdi, AAM-SHC Patratoli, AAM-SHC Lalgutuwa, AAM-SHC Gadgaon and AAM-SHC Nayasarai .

Meetings were held with the Chief District Medical Officer (CDMO) and the nodal programme officers, the Medical Officer-in-Charge (MOIC), facility (MOs, ANMs, etc.) and community level health care providers (ASHAs, Anganwadi workers etc.) and other supporting staff. Interactions were conducted to understand the strengths and weakness of the facilities in service provisioning.

KEY OBSERVATIONS

Human Resources and Infrastructure

- Shortage of specialist doctors, particularly gynecologists, pediatricians, cardiologists, and gastroenterologists, impacting service delivery.
- Unavailability of staff accommodation leading to difficulty in retaining specialists in rural areas.
- Some facilities, like PHC Gurubazpur, are entirely non-functional due to lack of maintenance and operational support.
- Insufficient ambulance services causing delays in emergency response.
- Poor cleanliness and sanitation, including unclean washrooms and lack of gender-separated facilities.
- Inadequate space in OPDs, causing overcrowding and discomfort for patients

Drugs and Diagnostics

- Non-functional diagnostic services, including outdated or unavailable USG and X-ray machines.
- Lack of essential medicines and improper drug storage facilities in multiple centers.
- Limited access to TB treatment despite screening services being conducted.

Delivery Care Services

- Many facilities lack delivery care services, forcing referrals to distant hospitals.
- Non-functional newborn care units in several facilities, impacting neonatal healthcare.
- Lack of record maintenance for high-risk pregnancies and poor maternal healthcare tracking.

Funds and Reporting

- Delayed payments under schemes like Janani Shishu Suraksha Karyakram (JSSK), leading to dissatisfaction.
- Poor record-keeping and lack of accountability in fund utilization.
- Essential financial management staff, such as accountants and data entry operators, are missing in several facilities.

Teleconsultations and IT Infrastructure

- While many facilities have functional tablets, teleconsultation services remain unimplemented in several centers.
- Lack of proper IT support and non-functional reporting systems leading to inefficiencies in digital health services.

NCD Screening

- **NCD Screening Coverage** –NCD screening is conducted at all healthcare facilities.
- **Record Maintenance Issues** – Registers are properly maintained at District Hospitals (DH) and Community Health Centers (CHCs), but not at Primary Health Centers (PHCs) and Sub-Health Centers (SHCs).
- **Need for Awareness** – Healthcare staff, especially Community Health Officers (CHOs) and Auxiliary Nurse Midwives (ANMs), need to spread more awareness within the community.



Family Planning

- Family planning methods have a significant level of acceptance.
- Among all methods, Antara (injectable contraceptive) is the most widely used.

Community Interaction

- **High Dissatisfaction** – Beneficiaries, especially at Sub-Health Centers (SHCs), expressed significant dissatisfaction with healthcare services.
- **Lack of Doctor Availability** – People reported that doctors are not available on time at PHCs and SHCs.
- **Limited Diagnostic Services** – Not all necessary tests are conducted at these facilities.
- **Unavailability of Medicines** – Essential medicines are often not available, forcing beneficiaries to purchase them from private sources.
- **Accessibility Issues** – Some PHCs and SHCs are not easily accessible, requiring long travel, which becomes particularly problematic during emergencies.



COMMUNITY HEALTH CENTRES (CHCs)

CHALLENGES AT FACILITIES

DISTRICT HOSPITAL, RANCHI

- **Infrastructure:** The district hospital has a spacious building, handed over in 2017, but still faces space management issues. The building is currently under renovation, indicating potential inefficiencies in initial planning and utilization.
- **Availability of Specialist Doctors:** There is a severe shortage of specialist doctors, such as cardiologists, gastroenterologists, and pediatricians. Previously, external doctors were hired using PMJAY funds, but this practice is no longer active.
- **Ambulance and Driver Issue:** The hospital has five ambulances, but only one driver is available creating hassle situation dealing up with emergency cases.
- **Equipment and Management:** Although the hospital has an adequate number of medical equipment, there is no dedicated staff to manage them. Equipment maintenance relies on external calls for assistance.
- **Pediatric Services:** A single pediatrician is responsible for all cases, including emergencies, leading to overburdening and limited care capacity.

- **Human Resources:** There is a significant shortage of human resources at CHCs, preventing specialist services from functioning effectively.
- **Infrastructure:** While CHCs generally have sufficient space, poor management and lack of cleanliness are major concerns. For example, washrooms are unhygienic, and basic sanitation is neglected.
- **Outpatient Department (OPD) Load:** The hospital faces an overwhelming OPD load, especially with cases like strokes, accidents, and poisoning, often arriving at night. However, the absence of staff and adequate first-line treatment further complicates patient care.
- **Diagnostic Services:** There is a high demand for ultrasound (USG) services, but outdated machines and lack of funds for replacements hinder service delivery.
- **Utilization of Untied Funds:** Despite receiving untied funds, there is no proper utilization plan or justification for their use.



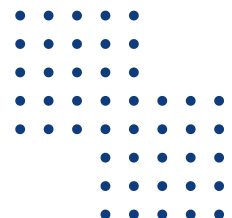


- **Community Health Officers (CHO) and Staffing:** CHOs at SHCs claim to be available during OPD hours, but local residents report their absence, even during morning hours.
- **Medicines** are not provided consistently, creating public dissatisfaction.
- **Poor Maintenance of Records:** Record registers not properly maintained in most centers.
- **Biomedical Waste (BMW) Management** is poor creating risks to public health and the environment.



PRIMARY HEALTH CENTRES (PHCs) and Sub Health Centres (SHCs)

- **Basic Amenities:** Many PHCs and SHCs lack essential facilities like electricity, water supply, power backup, and 24-hour service availability. Although residential quarters are available, the lack of an electricity connection discourages staff from residing there.
- **Accessibility:** Some SHCs are located in a remote area, making it difficult for some community members to access.
- **At some SHCs** there is no ramp for disabled individuals, limiting accessibility for people with physical challenges.
- **Diagnostic and Medical Services:** Some PHCs offer lab tests, while others, like PHC Ratu, lack even basic services.
- **TB screening** is not conducted, and there is a shortage of medicines across many centers as per the national norms.
- **Diagnostic Tests** mandated by norms for PHCs and SHCs are not fully available.



RECOMMENDATIONS

Strengthen Human Resources:

- Incentivize specialist doctors to work in rural areas through better accommodations and retention policies.
- Recruit and retain essential healthcare personnel, such as nurses and medical officers.

Improve Infrastructure:

- Renovate and maintain existing healthcare structures to ensure operational efficiency.
- Expand OPD spaces and improve sanitation standards in all facilities.

Enhance Medical Equipment and Diagnostics:

- Allocate funds for the procurement of modern diagnostic tools and ensure their maintenance.
- Establish functional X-ray, USG, and laboratory services at all primary and secondary healthcare centers.

Strengthen Maternal and Child Healthcare Services:

- Allocate funds for the procurement of modern diagnostic tools and ensure their maintenance.
- Establish functional X-ray, USG, and laboratory services at all primary and secondary healthcare centers.

Optimize Fund Utilization and Record Maintenance:

- Implement a standardized financial tracking system to ensure timely fund allocation and disbursement.
- Hire dedicated finance and administrative personnel to manage resources effectively.

Expand Teleconsultation Services:

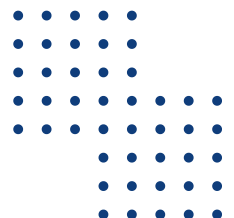
- Implement e-Sanjeevani and other telemedicine platforms to provide remote consultations.
- Ensure IT infrastructure is fully functional to support digital health initiatives.

CONCLUSION

This assessment highlights critical gaps in healthcare infrastructure, human resources, and service delivery across multiple facilities. Urgent intervention is required to address these issues, ensuring improved healthcare accessibility and efficiency. By implementing the recommendations, healthcare facilities can significantly enhance their service delivery and patient satisfaction.

CHECKLISTS SUBMITTED

1. District Hospital, Ranchi
2. Community Health Centre ,Ratu
3. Community Health Centre, Bero
4. Urban Primary Health Centre, Chuthiya
5. Primary Health Centre, Nagdi
6. Primary Health Centre, Itki
7. Primary Health Centre, Gurubazpur
8. AAM-Sub Health Centre, Lalgotuwa
9. AAM-Sub Health Centre, Nayasarai
10. AAM- Sub Health Centre, Gadgaon
11. AAM-Sub Health Centre, Patratoli



DISTRICT HOSPITAL, RANCHI JHARKHAND

Date of Visit: 09/01/2024

GENERAL INFORMATION	
Name of facility visited	SADAR HOSPITAL, RANCHI
Facility Type	<input checked="" type="checkbox"/> DH / <input type="checkbox"/> SDH
FRU	<input checked="" type="checkbox"/> Yes / <input type="checkbox"/> No
Accessible from nearest road head	<input checked="" type="checkbox"/> Yes / <input type="checkbox"/> No
Next Referral Point	Facility: RIMS Medical College, Ranchi Distance: 5KM

A. PHYSICAL INFRASTRUCTURE		
Indicator	Response	Means of verification
1. OPD Timing	9:00 AM – 3:00 PM	As reported / Hospital Citizen Charter Board
2. Condition of infrastructure / building Please comment on the condition and tick the appropriate box	Comments: The building is quite large with ample space, and it is currently undergoing renovation.	Observation
	<input checked="" type="checkbox"/> 24*7 running water facility <input checked="" type="checkbox"/> Facility is elderly and differently abled friendly (ramps at entry, wheel chair etc.) <input checked="" type="checkbox"/> Clean functional toilets available (separate for Male and female) <input checked="" type="checkbox"/> Drinking water facility available <input checked="" type="checkbox"/> OPD waiting area has sufficient sitting arrangement <input type="checkbox"/> ASHA restroom is available <input checked="" type="checkbox"/> Drug store room with rack is available	Observation

A.PHYSICALINFRASTRUCTURE				
Indicator	Response			Means of verification
	Powerbackup: <input checked="" type="checkbox"/> CompleteHospital/ <input type="checkbox"/> Partofthe hospital Lastmajor renovationdonein(Year): <u>2010andcurrentlyundergoing</u>			
3.Numberoffunctional in-patient beds	IPDBeds: 636 NoofICUBedsavailable:60			Asreported/Hospital Citizen Charter Board
4.ListofServices available	<ul style="list-style-type: none"> • IPDand OPD • Gynaeand Obstetrics • Paediatrics • GeneralMedicine • Gastroenterology • Cardiology • Ophthalmology • X-RayandUSG 			Asreported/Hospital Citizen Charter Board
<ul style="list-style-type: none"> • Specialized services available in addition to General OPD, ANC,Delivery,PNC, Immunization, FP, Laboratory services 	Sl.	Service	Y/N	As reported/Hospital Citizen Charter Board
	1	Medicine	YES	
	2	O&G	YES	
	3	Pediatric	YES	
	4	GeneralSurgery	YES	
	5	Anesthesiology	YES	
	6	Ophthalmology	YES	

A.PHYSICALINFRASTRUCTURE					
Indicator	Response			Means of verification	
	7	Dental	YES		
	8	ImagingServices(X-ray)	YES		
	9	ImagingServices(USG)	YES		
	10	DistrictEarlyInterventionCentre(DEIC)	YES		
	11	NutritionalRehabilitationCentre(NRC)	NO		
	12	SNCU/MotherandNewbornCareUnit (MNCU)	YES		
	13	Comprehensive Lactation Management Centre(CLMC)/LactationManagement Unit (LMU)	NO		
	14	NeonatalIntensiveCareUnit (NICU)	YES		
	15	PediatricIntensiveCareUnit(PICU)	YES		
	16	LabourRoomComplex	YES		
	17	ICU	YES		
	18	DialysisUnit	YES		
	19	EmergencyCare	YES		
	20	Burn Unit	NO		
21	Teachingblock(medical,nursing, paramedical)	YES			
22	SkillLab	NO			
5.Emergency	General emergency: <input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No Facilities available for: 1. Triage: <input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No 2. Resuscitation: <input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No 3. Stabilization: <input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No			Asreported/Hospital Citizen Charter Board	
6.Tele-medicine/Consultation services available	<input type="checkbox"/> Yes/ <input checked="" type="checkbox"/> No Ifyes,averagenumber ofteleconsultationperdayforthe last month (Data source: Teleconsultation register/ e-Sanjeevani Portal)			Tele-medicine recordsregister/e-sanjeevani portal	

A.PHYSICALINFRASTRUCTURE		
Indicator	Response	Means of verification
	Ifthefacilityisalsofunctioningas‘Hub’toanyofthe AAM (SHC/PHC/UPHC/UAAM): <input type="checkbox"/> Yes/ <input checked="" type="checkbox"/> No	
7.OperationTheatre available	<input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No Ifyes, Ticktherelevant <input checked="" type="checkbox"/> SinglegeneralOT <input checked="" type="checkbox"/> ElectiveOT-Major (General) <input checked="" type="checkbox"/> ElectiveOT-Major (Ortho) <input checked="" type="checkbox"/> Obstetrics&GynecologyOT <input checked="" type="checkbox"/> Ophthalmology/ENTOT <input checked="" type="checkbox"/> EmergencyOT	ObservationEnsure signageand protocol displays Emergency OT Services are only availableforObs&Gynaee.
8.Availability of functionalBlood Bank	<input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No <ul style="list-style-type: none"> Ifyes,numberofunitsofbloodcurrently available: 64 Units No.ofbloodtransfusionsdoneinlast month: 1054 	BloodBankrecords Register
9.Whetherblood is issuedfree,oruser-fee isbeingcharged	<input checked="" type="checkbox"/> FreeforBPL <input checked="" type="checkbox"/> Freeforelderly <input checked="" type="checkbox"/> FreeforJSSKbeneficiaries <input checked="" type="checkbox"/> Freeforall	BloodBankrecords Register
10.Biomedicalwaste managementpractices	Sharppit: <input checked="" type="checkbox"/> DeepBurialpit: <input checked="" type="checkbox"/> Incinerator: <input checked="" type="checkbox"/> UsingCommonBioMedicalTreatmentplant: <input checked="" type="checkbox"/> Managedthroughoutsourcedagency <input checked="" type="checkbox"/> OtherSystem,ifany:(Specify)	Observation ForBMW Management,facility hasMOUwith agencies.(Municipal Corporation)
11.ITServices	<ul style="list-style-type: none"> Desktop/Laptopavailable:<input checked="" type="checkbox"/>Yes/<input type="checkbox"/>No Internetconnectivity:<input checked="" type="checkbox"/>Yes/<input type="checkbox"/>No 	Asreported

A.PHYSICALINFRASTRUCTURE		
Indicator	Response	Means of verification
	Quality/strengthofinternetconnection: <u>Excellent</u>	

B.HumanResources		Meansofverification-As reported				
12.DetailsofHRavailableinthefacility (Sanctioned and In-place)	HR	Regular		Contractual		
		Sanctioned	Available	Sanctioned	Available	
	MO(MBBS)	9	9	0	0	
	Specialists	Medicine	5	5	0	0
		Ob-Gyn	5	5	0	0
		Pediatrician	1	0	2	1
		Anesthetist	4	4	0	0
		Surgeon	3	3	0	0
		Ophthalmologist	3	3	0	0
		Orthopedic	1	1	1	1
		Radiologist	0	0	2	2
		Pathologist	1	1	0	0
		Others				
	Dentist	1	1	0	0	
	StaffNurses/GNMs	90	11	9	9	
	LTs	4	4	0	0	
	Pharmacist	4	4	0	0	
	DentalTechnician/ Hygienist	0	0	0	0	
	Hospital/Facility Manager	0	0	1	1	

	EmOtraineddoctor	0	0	0	0
	LSAstraineddoctor	4	4	0	0
	Others				

C. Quality & Patient Safety Initiatives		Means of verification
13. Kayakalp	Initiated: YES <ul style="list-style-type: none"> Facility score: <u>93</u> Award received: <u>YES</u> 	Kayakalp Assessment report Verify certificate if awarded
14. NQAS	<ul style="list-style-type: none"> Assessment done: YES Internal/ State: YES Facility score: 95 Certification Status: YES 	NQAS assessment report Verify certificate if awarded
15. LaQshya	<ul style="list-style-type: none"> Labour Room: <ul style="list-style-type: none"> ✓ LaQshya Certified – <input checked="" type="checkbox"/> Yes / <input type="checkbox"/> No ✓ If No, Assessment Done – <input type="checkbox"/> Yes / <input type="checkbox"/> No Operation Theatre: <ul style="list-style-type: none"> ✓ LaQshya Certified – <input checked="" type="checkbox"/> Yes / <input type="checkbox"/> No ✓ If No, Assessment Done – <input type="checkbox"/> Yes / <input type="checkbox"/> No 	LaQshya Assessment Report – check score Verify certificate if awarded Facility is awarded with LaQshya Twice.
D. DRUGS & DIAGNOSTICS		
16. Availability of list of essential medicines (EML)/drugs (EDL)	<input checked="" type="checkbox"/> Yes / <input type="checkbox"/> No <ul style="list-style-type: none"> If yes, total number of drugs in EDL: <u>79</u> EDL displayed in OPD Area: <input checked="" type="checkbox"/> Yes / <input type="checkbox"/> No No. of drugs available on the day of visit (out of the EDL): <u>71</u> 	Verify EDL Displayed
https://nhm.gov.in/images/pdf/guidelines/iphs/iphs-revised-guidelines-2022/01-SDH_DH_IPHS_Guidelines-2022.pdf		
17. Implementation of DVDMS or similar supply chain management system	<input type="checkbox"/> Yes / <input checked="" type="checkbox"/> No	Observation, Check software

	Is the X-ray machine AERB certified: <input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No	
22. CT scan services available	<input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No If yes: <input type="checkbox"/> In-house/ <input checked="" type="checkbox"/> PPP Out of Pocket expenditures associated with CT scan services (if any, approx. amount per scan): <u>They didn't have records maintain when we visited.</u>	Observation Patient interviews
23. Whether diagnostic services (lab, X-ray, USG etc.) are free for all	<input checked="" type="checkbox"/> Free for BPL <input checked="" type="checkbox"/> Free for elderly <input checked="" type="checkbox"/> Free for JSSK beneficiaries <input checked="" type="checkbox"/> Free for all	As reported
24. Availability of Testing kits/Rapid Diagnostic Kits	<input checked="" type="checkbox"/> Sufficient Supply <input type="checkbox"/> Minimal Shortage <input type="checkbox"/> Acute shortage	As reported
E. KEY NATIONAL HEALTH PROGRAMMES		
25. Implementation of PM-National Dialysis programme	<input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No	Observation
	<input type="checkbox"/> In-house <input checked="" type="checkbox"/> Outsourced/PPP Total number of tests performed: Aug: 364 Sep: 338 Oct: 381 Nov: 344	Observation, Records

<ul style="list-style-type: none"> Whether the services are free for all 	<input checked="" type="checkbox"/> Free for BPL <input checked="" type="checkbox"/> Free for elderly <input checked="" type="checkbox"/> Free for JSSK beneficiaries <input checked="" type="checkbox"/> Free for all	Observation, Records
<ul style="list-style-type: none"> Number of patients provided dialysis service 	<ul style="list-style-type: none"> Previous year: <u>5933</u> Current FY: <u>4004</u> <p><i>*Calculate the approximate no. of patients provided dialysis per day</i></p>	Records
<p>26. If there is any shortage of major instruments/ equipment (Refer to Annexure 10 in the link for list of equipment- https://nhm.gov.in/images/pdf/guidelines/iphs/iphs-revised-guidelines-2022/01-SDH_DH_IPHS_Guidelines-2022.pdf)</p>		As reported
<p>27. Average downtime of equipment (days)</p> <p>Details of equipment are non-functional for more than 7 days</p>		As reported
<p>28. Availability of delivery services</p>	<input checked="" type="checkbox"/> Yes / <input type="checkbox"/> No	As reported
<ul style="list-style-type: none"> If the facility is designated as FRU, whether C-sections are performed 	<input checked="" type="checkbox"/> Yes / <input type="checkbox"/> No Number of normal deliveries performed in last month: <u>468</u> No. of C-sections performed in last month: <u>258</u>	Verify C-section records from Maternity OT registers
<ul style="list-style-type: none"> Comment on the condition of: 	<p>Labour room: Labour room has enough space but the cleanliness was found to be below satisfactory level.</p> <p>OT: OT condition was found to be excellent.</p>	Observation

	Functional New-born care corner (functional radiant warmer with neo-natal ambu bag): <input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No	
29. Status of JSY payments	<p>Payment is upto date: <input type="checkbox"/> Yes/ <input checked="" type="checkbox"/> No</p> <p>Average delay in payment to beneficiaries: (Average for how many days/beneficiary)</p> <p>Payment done till:</p> <p>Current month <input type="checkbox"/></p> <p>Last month <input type="checkbox"/></p> <p>Last 3 Months <input checked="" type="checkbox"/></p> <p>Last 6 Months <input type="checkbox"/></p> <p>Reasons for delay: No significant reason reported by the facility.</p>	Verify from JSY status report
30. Availability of JSSK entitlements	<p><input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No</p> <p>If yes, whether all entitlements being provided</p> <p><input checked="" type="checkbox"/> Free delivery services (Normal delivery/ C-section)</p> <p><input checked="" type="checkbox"/> Free diet</p> <p><input checked="" type="checkbox"/> Free drugs and consumables</p> <p><input checked="" type="checkbox"/> Free diagnostics</p> <p><input checked="" type="checkbox"/> Free blood services</p> <p><input checked="" type="checkbox"/> Free referral transport (home to facility)</p> <p><input checked="" type="checkbox"/> Free referral transport (drop back from facility to home)</p> <p><input checked="" type="checkbox"/> No user charges</p>	As reported/As Displayed in Maternity Ward
31. PMSMA services provided on 9 th of every month	<input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No	PMSMA Register/High Risk

	<p>If yes, how many high-risk pregnancies are identified on 9th for previous month: 1-2</p> <p>If No, reason thereof:</p>	Pregnancy Register, Staff review
32. Line listing of high-risk pregnancies	<input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No	Verify Register availability
33. Practice related to Respectful Maternity Care	<input checked="" type="checkbox"/> Privacy maintained during examination ensured <input checked="" type="checkbox"/> Birth attendant allowed in Labour room <input checked="" type="checkbox"/> Obtaining Informed consent of the mother/ custodian <input checked="" type="checkbox"/> Safe care environment maintained	Observation, Patient review
34. Whether facility have registers for entering births and deaths	<input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No	Birth Register, Death Records
35. Number of Maternal Death reported in the facility	<p>Previous year: <u>March 2024.: 01 Death</u></p> <p>Current year: <u>0</u></p>	Maternal Deaths Records/Review
36. Number of Child Death reported in the facility	<p>Previous year: 0</p> <p>Current year: 0</p>	Maternal Deaths Records/Review
37. If Comprehensive Abortion Care (CAC) services available	<input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No	CAC register
38. Availability of vaccines and hub cutter	<input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No Nurses/ANM aware about openvial policy: <input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No	Observation Staff review
39. Number of newborns immunized with birth dose at the facility in last 3 months	2918	Immunisation Register
40. Number of Newborns breastfed within one hour of birth during last month.	472	Verify BF records

41. Status of functionality of DEIC	<input checked="" type="checkbox"/> Fully functional with all staff in place <input type="checkbox"/> Functional with few vacancies (approx. 20% -30%) <input type="checkbox"/> Functional with more than 50% vacancies <input type="checkbox"/> Not functional/All posts vacant	Observation
42. Number of sterilizations performed in last one month	PPIUCD: 419	FP Sterilizations register Verify if fixed days of sterilization exist
43. Availability of trained provider for IUCD/ PPIUCD	<input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No	As reported, Verify training received
44. Who counsel on FP services?	Counsellor <input checked="" type="checkbox"/> Staff Nurse <input checked="" type="checkbox"/> Medical Officer <input checked="" type="checkbox"/> Others (Specify) _____	As reported
45. Please comment on utilization of other FP services including FP Commodities- Condoms, OCPs, Antra etc.	The acceptance of contraceptives is quite good in Ranchi, and among all, Antara has received the highest acceptance.	As reported/observe FP registers/records if available
46. FPLMIS has been implemented	<input type="checkbox"/> Yes/ <input checked="" type="checkbox"/> No	Check software
47. Availability of functional Adolescent Friendly Health Clinic	<input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No If yes, who provides counselling to adolescents: <u>Counselor.</u>	Observation, check AFHC register

	Separate male and female counselors available: <input type="checkbox"/> Yes/ <input checked="" type="checkbox"/> No			
48. Whether facility has functional NCD clinic	<input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No If No, is there any fixed day or days in a week for NCD care at the facility? _____ days (Mention number of days)		Check NCD register	
49. Are service providers strained in cancer services?	<input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No		As reported	
50. Number of individuals screened for the following in last 6 months:		Screened	Confirmed	NCD Register
	a. Hypertension	2004	402	
	b. Diabetes	2011	312	
	c. Oral Cancer	2352	1	
	d. Breast Cancer	1167	0	
	e. Cervical Cancer	1158	0	
51. Whether reporting weekly data in P, S and L form under IDSP	<input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No		Verify from IDSP reporting records	
52. Status of TB elimination programme	Facility is designated as Designated Microscopy Centre (DMC): <input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No		As reported, Observation	
	If yes, percent of OPD whose samples were retested for TB (microscopy) in last 6 month (average) : 15795 (7%)		DBT/Nikshay Report	
	<ul style="list-style-type: none"> • If anti-TB drugs available at the facility: <input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No • If yes, are there any patients currently taking anti-TB drugs from the facility: <input checked="" type="checkbox"/> Yes/<input type="checkbox"/> No 		DBT/Nikshay Report	
	<ul style="list-style-type: none"> • Availability of CBNAAT/TruNat: <input checked="" type="checkbox"/> Yes/<input type="checkbox"/> No 		DBT/Nikshay Report	

	<ul style="list-style-type: none"> Percent of patients tested through CBNAAT/TruNat for Drug resistance in the last 6 months: <u>60%</u> 	
	<ul style="list-style-type: none"> Are all TB patients tested for HIV? <input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No Are all TB patients tested for Diabetes Mellitus: <input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No 	DBT/Nikshay Report
	Percent of TB Patients for whom DBT installments have been initiated under Nikshay Poshan Yojana in the last 6 months: <u>81%</u>	DBT/Nikshay Report

F.RECORDS,FINANCE,OTHERS

53.Maintenance of records on	<ul style="list-style-type: none"> TB Treatment Card cases (both for drug sensitive and drug resistant cases): <input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No TB Notification Registers: <input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No Malaria cases: <input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No Palliative cases: <input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No Cases related to Dengue and Chikungunya: <input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No Leprosy cases: <input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No 	Respective records									
54.How much fund was received and utilized by the facility under NHM?	Fund Received last year: Fund utilized last year: <table border="1" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th colspan="3">Fund in prev. FY</th> </tr> <tr> <th>Received</th> <th>Utilized</th> <th>% Utilization</th> </tr> </thead> <tbody> <tr> <td align="center">2.17cr</td> <td align="center">No Record</td> <td align="center">-</td> </tr> </tbody> </table>	Fund in prev. FY			Received	Utilized	% Utilization	2.17cr	No Record	-	Facility FMR
	Fund in prev. FY										
Received	Utilized	% Utilization									
2.17cr	No Record	-									
	List out Items/ Activities whose expenditure is met out of the RKS/ Untied Fund regularly:	RKS Register									

	Reasonsforunderutilizationoffund(if any)	Staff review
55.Statusofdataentryin(match with physical records)	<ul style="list-style-type: none"> • HMIS:<input checked="" type="checkbox"/>Updated/<input type="checkbox"/>Not updated • MCTS:<input type="checkbox"/>Updated/<input checked="" type="checkbox"/>Not updated • IHIP:<input checked="" type="checkbox"/>Updated/<input type="checkbox"/>Not updated • HWCPortal:<input checked="" type="checkbox"/>Updated/<input type="checkbox"/>Notupdated • NikshayPortal:<input checked="" type="checkbox"/>Updated/<input type="checkbox"/>Notupdated 	Check respective portals at thefacility wrt last entries
56. Frequency of RKS meeting (checkandobtainminutesoflast meeting held)	OnceinTwo-ThreeMonths.	RKS Register
57.Availabilityofambulance services in the area	<input checked="" type="checkbox"/> Ownambulanceavailable <input checked="" type="checkbox"/> DH/SDHhascontractedout ambulance services <input checked="" type="checkbox"/> AmbulanceserviceswithCentralized call center <input checked="" type="checkbox"/> Governmentambulanceservicesare not available	As reported
	<p>Comment(ifany):</p> <p>Facilityhas5ambulancebutonly1 permanent driver.</p>	
<ul style="list-style-type: none"> • Howmanycaseswerereferred here in the last month? 	<p>Number:12</p> <p>Types of cases referred in: Mostly DeliveryPatients.(Includingnormal&C-section)</p>	Referral-in register

<ul style="list-style-type: none">• How many cases were referred out last month?	Number: 11 Types of cases referred out: Trauma and High risk Deliveries.	Out-referral register

Key Challenges Observed in the Facility and the Root Cause

Challenges	Root Cause
<p>Inadequate Infrastructure</p> <p>The hospital's infrastructure has become outdated, as the building was constructed in 2010 and handed over to the current Civil Surgeon in 2017 without any renovations. Because of which, there were many problems in building proper rooms and in management.</p>	<p>Despite multiple requests, no renovation work was authorized for years. This delay created operational inefficiencies. However, after persistent efforts, the current Civil Surgeon received the required permissions, and renovations are now ongoing.</p>
<p>Shortage of Specialist Doctors</p> <p>The hospital lacks specialist doctors, including Cardiologists and Gastroenterologists, which limits its capacity to address critical cases effectively.</p>	<p>There is a systemic gap in the recruitment and retention of specialized medical professionals.</p> <p>The major problem is lack of proper recruitment.</p>
<p>Limited Ambulance Services</p> <p>The hospital operates with five ambulances but only has one permanent driver. This creates significant logistical challenges, particularly for shift-wise rotations.</p>	<p>The absence of a structured hiring process for ambulance services has compounded the issue, reducing the hospital's ability to respond promptly to emergencies.</p>
<p>Inefficient Equipment Management</p> <p>Although the hospital possesses adequate medical equipment, there is no dedicated personnel or system to manage it.</p>	<p>The absence of a dedicated equipment manager has resulted in mis-management, where staff rely on external contacts or services for maintenance and repairs.</p>
<p>Insufficient Pediatric Services: The hospital has only one Paediatrician, who is responsible</p>	<p>The lack of recruitment planning and the over-reliance on a single individual for critical</p>

formanagingallpaediatriccases,including outpatient (OPD) and emergency services.	serviceshasstrainedthepediatricdepartment, impacting service delivery.
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Remarks&Observations(WriteinBulletswithin100-300words)

- Cleanlinessacrossthehospitalwasobservedtobebelowsatisfactorylevels,whichcouldnegatively impact patient outcomes and overall satisfaction.
- The hygiene in the Obstetrics and Gynecology (OBG) Outpatient Department (OPD) requires immediate attention as it was found to be particularly inadequate.
- Thereisashortageofspecialistdoctors,resultinginincreasedworkloadandpressureontheexisting medicalandsupportstaff.Thelimitedavailabilityofspecialists mayleadtodelays indagnosisand treatment, ultimately affecting the quality of patient care.
- PaymentsundertheJSSKschemehavenotbeenprocessedontime,leadingtodissatisfactionamong beneficiariesandhospitalstaffinvolvedintheprogram.Effortsarereportedlybeingmadetoaddress these delays and ensure timely disbursement in the future.
- DEIC services are available, however, **no dedicated room or space** has been allocated for these services, leading to operational challenges.
- A building for the Burn Unit exists, but it is currently **non-functional**, rendering the facility underutilized and inaccessible to patients in need.
- Emergency OT services are available exclusively for **obstetrics and gynecology** cases. For other departments, **only elective surgeries** are performed, which limits the availability of emergency surgical interventions for non-OBGYN cases.
- For the AFHC, a separate counselor is not available; only one (female) counselor is available for both male and female clients.
- MRI machines are available, but specialists are not, due to which MRIs have to be outsourced.
- Renovationworkiscurrentlyunderway,aimedatupgradingthehospitalfacilitiestoenhanceservice delivery. The renovation is expected to improve patient comfort and create a more conducive environment for healthcare services.

-CommunityHealthCentre,Ratu,Ranchi,Jharkhand

Urban/Rural: **Rural**

DateofVisit:09/01/2025

GeneralInformation	
Nameoffacilityvisited	CommunityHealthCentre
FacilityType	<input checked="" type="checkbox"/> CHC <input type="checkbox"/> U-CHC
FRU	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Accessiblefromnearestroadhead	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
NextReferralPoint	Facility:SadarHospital,Ranchi Distance:11KM

A.INFRASTRUCTURE		Means of Verification
Indicator	INFRASTRUCTURE	
1.OPDTiming	9:00AM–3:00PM	As reported/Hospital CitizenCharter Board
2.Whetherthefacilityis functioning in PPP mode	<input type="checkbox"/> Yes/ <input checked="" type="checkbox"/> No	Observation
3.Condition of infrastructure/ building Pleasecommentonthe conditionandtickthe appropriatebox	Comments: The buildingisquitelargeandgood condition,butboththeinteriorandexteriorrequire someminorrenovationandpainting.	Observation
	<input checked="" type="checkbox"/> 24*7 runningwaterfacility <input checked="" type="checkbox"/> Facilityisgeriatricanddisabilityfriendly (rampsetc.) <input checked="" type="checkbox"/> Cleanfunctionaltoiletsavailable(separatefor Maleandfemale)	Observation

A.INFRASTRUCTURE				Means of Verification	
Indicator	INFRASTRUCTURE				
	<input checked="" type="checkbox"/> Drinkingwaterfacilityavailable <input checked="" type="checkbox"/> OPDwaitingareahassufficientsitting arrangement <input checked="" type="checkbox"/> ASHArestroomisavailable <input checked="" type="checkbox"/> Drugstoreroomwithrackisavailable Powerbackup: <input checked="" type="checkbox"/> CompleteHospital/ <input type="checkbox"/> Part of the hospital				
4.Number of functional in-patientbeds	30			As reported/Hospital CitizenCharter Board	
5.ListofServicesavailable	<ul style="list-style-type: none"> • OPD • IPD • Emergency • O&G • GeneralMedicine • GeneralSurgery • Paediatric 			As reported/Hospital CitizenCharter Board	
<ul style="list-style-type: none"> • Specializedservices availableinaddition toGeneralOPD, ANC,Delivery,PNC, Immunization,FP, Laboratoryservices 	Sl.	Service	Y/N	As reported/ CitizenC Board	Hospital Charter
	1	Medicine	YES		
	2	O&G	YES		
	3	Pediatric	YES		
	4	GeneralSurgery	YES		
	5	Anesthesiology	YES		
	6	Ophthalmology	NO		
	7	Dental	YES		

A.INFRASTRUCTURE				Means of Verification	
Indicator	INFRASTRUCTURE				
	8	ImagingServices(X – ray)	NO		
	9	ImagingServices (USG)	YES		
	10	Newborn StabilizationUnit	NO		
<ul style="list-style-type: none"> If any of the specialists are available 24*7 	<input checked="" type="checkbox"/> Yes available <input type="checkbox"/> Yes, available only on-call <input type="checkbox"/> Not available			As reported	
<ul style="list-style-type: none"> If Yes, Mention the specialists available 24*7 	<input type="checkbox"/> Medicine <input checked="" type="checkbox"/> Pediatrician <input type="checkbox"/> Ob-Gyn <input checked="" type="checkbox"/> Anesthetist <input type="checkbox"/> Others, specify:			As reported	
<ul style="list-style-type: none"> Emergency 	General emergency: <input checked="" type="checkbox"/> Yes / <input type="checkbox"/> No Facilities available for: 1. Triage: <input checked="" type="checkbox"/> Yes / <input type="checkbox"/> No 2. Resuscitation: <input checked="" type="checkbox"/> Yes / <input type="checkbox"/> No 3. Stabilization: <input checked="" type="checkbox"/> Yes / <input type="checkbox"/> No			Observation: Verify if triage area is marked	
6. Tele-medicine/Consultation services available	<input type="checkbox"/> Yes / <input checked="" type="checkbox"/> No If yes, average number of teleconsultations per day for the last month If the facility is also functioning as 'Hub' to any of the AAM (SHC/PHC/UPHC/UAAM) <input type="checkbox"/> Yes / <input checked="" type="checkbox"/> No			Tele-medicine records register/e-Sanjeevani Portal	
7. Operation Theatre available	<input checked="" type="checkbox"/> Yes / <input type="checkbox"/> No If yes, Major OT <input type="checkbox"/>			Observation Ensure signage and protocol displays There is only one OT in the facility which works as a	

A.INFRASTRUCTURE		Means of Verification
Indicator	INFRASTRUCTURE	
	MinorOT <input type="checkbox"/>	functional unit for both major and minor.
8. Availability of functional Blood Storage Unit	<input type="checkbox"/> Yes/ <input checked="" type="checkbox"/> No <ul style="list-style-type: none"> If yes, number of units of blood currently available: <u>NIL</u> No. of blood transfusions done in last month: <u>NIL</u> 	Blood Storage Unit records, Register Blood Storage Unit is Non-functional
9. Whether blood is issued free, or user-fee is being charged	<input checked="" type="checkbox"/> Free for BPL <input checked="" type="checkbox"/> Free for elderly <input checked="" type="checkbox"/> Free for JSSK beneficiaries <input checked="" type="checkbox"/> Free for all	Blood Storage Unit records, Register Since Blood Storage Unit is Non-Functional
10. Biomedical waste management practices	Sharppit: <input checked="" type="checkbox"/> Deep Burial pit: <input checked="" type="checkbox"/> Incinerator: <input checked="" type="checkbox"/> Using Common Bio Medical Treatment plant: <input checked="" type="checkbox"/> Managed through outsourced agency <input checked="" type="checkbox"/> Other System, if any: (Specify)	Observation Tie-up with Medicare company
11. IT Services infrastructure	<ul style="list-style-type: none"> Desktop/Laptop available: <input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No Internet connectivity: <input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No Quality/strength of internet connection: <u>Good</u> 	As reported

B. Human Resources					As reported	
12. Details of HR available in the facility (Sanctioned and In-place)	HR		Regular		Contractual	
			Sanctioned	Available	Sanctioned	Available
	MO (MBBS)		7	7	2	2
	Specialists	Medicine	1	0	0	0

	Ob-Gyn	1	0	0	0
	Pediatrician	1	0	1	1
	Anesthetist	1	0	0	0
	Dentist	1	1	0	0
	SNs/GNMs		6	0	0
	LTs	1	1	0	0
	Pharmacist	1	1	0	0
	DentalAssistant/ Hygienist	1	1	0	0
	Hospital/Facility Manager	0	0	0	0
	EmOctraineddoctor	0	0	0	0
	LSAStraineddoctor	1	1	0	0
	Others	0	0	1	1
	BlockProgramme Manager				

C.QUALITYPROGRAMMES		Meansof verification
13.Kayakalp	Initiated: <input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No Facilityscore: 95.71% Award received: Winner <input type="checkbox"/> Commendation <input type="checkbox"/>	Kayakalp Assessment report Verify certificateif awarded
14.NQAS	Assessmentdone:NO Internal/State Facilityscore: CertificationStatus:	NQAS assessment report Verify certificateif awarded
15.LaQshya	Labour Room: LaQshyaCertified- <input type="checkbox"/> Yes/ <input checked="" type="checkbox"/> No IfNo,AssessmentDone - <input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No	LaQshya Assessment Report–check score Verify certificateif awarded

	<p>Score: 98%</p> <p>Operation Theatre:</p> <p>LaQshya Certified- <input type="checkbox"/> Yes/<input checked="" type="checkbox"/> No</p> <p>Score: 97%</p> <p>If No, Assessment Done - <input checked="" type="checkbox"/> Yes/<input type="checkbox"/> No</p>	
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D.DRUGS AND DIAGNOSTICS

16. Availability of list of essential medicines (EML)/ drugs (EDL)	<input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No	Verify EDL Displayed
	<p>If yes, total number of drugs in EDL: 108</p> <p>EDL displayed in OPD Area: <input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No</p> <p>No. of drugs available on the day of visit (out of the EDL) 99</p>	

17. Implementation of DVDMS or similar supply chain management system	<input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No If other, which one _____	Observation, Check software
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18. Shortage of 5 priority drugs from EDL in last 30 days, if any	1	NO SHORTAGE	As reported, check DVDMS, E-aushadhi, etc.
	2		
	3		
	4		
	5		

19. Availability of Essential Consumables:	<input checked="" type="checkbox"/> Sufficient Supply <input type="checkbox"/> Minimal Shortage <input type="checkbox"/> Acute shortage In last 6 months, how many times there was a shortage: <u>1-2</u>	As reported Stock/Indent register
20. Availability of essential diagnostics	<input checked="" type="checkbox"/> In-house <input type="checkbox"/> Outsourced/PPP <input type="checkbox"/> Both/Mixed	As reported;
<ul style="list-style-type: none"> In-house tests 	Timing: Total number of tests available against the Essential Diagnostic tests list for CHC : <u>16</u>	Obtain the complete list of diagnostic tests performed in-house
<ul style="list-style-type: none"> Outsourced/PPP 	Timing: Total number of tests Provided by PPP Provider : <u>NIL</u>	Obtain the complete list of diagnostic tests outsourced/done in PPP mode
21. X-ray services is available	<input type="checkbox"/> Yes / <input checked="" type="checkbox"/> No If Yes, type & no. of functional X-ray machine is available in the hospital: Is the X-ray machine AERB certified: <input type="checkbox"/> Yes / <input type="checkbox"/> No	Observation X-Ray services are not available till now.
22. Whether diagnostic services (lab, X-ray, USG etc.) are free for all	<input checked="" type="checkbox"/> Free for BPL <input checked="" type="checkbox"/> Free for elderly <input checked="" type="checkbox"/> Free for JSSK beneficiaries <input checked="" type="checkbox"/> Free for all	As reported Since X-ray Machines are nonfunctional

23. Availability of Testing kits/Rapid Diagnostic Kits	<input checked="" type="checkbox"/> Sufficient Supply <input type="checkbox"/> Minimal Shortage <input type="checkbox"/> Acute shortage	As reported
24. If there is any shortage of major instruments/equipment (Refer to Annexure 10 in the link for list of equipment – (https://nhsrcindia.org/sites/default/files/CHC%20IPHS%202022%20Guidelines%20pdf.pdf))	No shortage till now.	As reported
25. Average downtime of equipment (days) Details of equipment are non-functional for more than 7 days		As reported
E. KEY NATIONAL HEALTH PROGRAMMES		
26. Availability of delivery services	<input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No	As reported
<ul style="list-style-type: none"> If the facility is designated as FRU, whether C-sections are performed 	<input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No Number of normal deliveries performed in last month: <u>284</u> No. of C-sections performed in last month: <u>40</u>	Verify C-section records from Maternity OT registers
<ul style="list-style-type: none"> Comment on condition of: 	Labour room: The cleanliness was not up to the mark. Equipment management in the labor room was not proper. OT: The condition of the OT (operation theater) is good, but the management of the equipment is not proper. Functional New-born care corner (functional radiant	Observation

	warmer with neo-natal ambubag): <input type="checkbox"/> Yes/ <input checked="" type="checkbox"/> No	
27. Status of JSY payments	<p>Payment is upto date: <input checked="" type="checkbox"/> Yes/<input type="checkbox"/> No</p> <p>Average delay: (Average for how many days/patients)</p> <p>Payment done till: Payment done till:</p> <p>Current month <input type="checkbox"/></p> <p>Last month <input type="checkbox"/></p> <p>Last 3 Months <input type="checkbox"/></p> <p>Last 6 Months <input type="checkbox"/></p> <p>Reasons for delay:</p>	<p>Verify from JSY status report</p> <p>No Pending Payments.</p>
28. Availability of JSSK entitlements	<p><input checked="" type="checkbox"/> Yes/<input type="checkbox"/> No</p> <p>If yes, whether all entitlements being provided</p> <p><input checked="" type="checkbox"/> Free delivery services (Normal delivery/ C-section)</p> <p><input checked="" type="checkbox"/> Free diet</p> <p><input checked="" type="checkbox"/> Free drugs and consumables</p> <p><input checked="" type="checkbox"/> Free diagnostics</p> <p><input checked="" type="checkbox"/> Free blood services</p>	<p>As reported/As Displayed in Maternity Ward</p>

	<input checked="" type="checkbox"/> Free referral transport (home to facility) <input checked="" type="checkbox"/> Free referral transport (drop back from facility to home) <input checked="" type="checkbox"/> No user charges	
29. PMSMA services provided on 9 th of every month	<input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No If yes, how many high risk pregnancies are identified on 9 th for previous month : <u>0</u> If No, reason thereof:	PMSMA Register/High Risk Pregnancy Register, Staff review
30. Line listing of high-risk pregnancies	<input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No	Verify Register availability
31. Practice related to Respectful Maternity Care	<input checked="" type="checkbox"/> Privacy maintained during examination ensured <input checked="" type="checkbox"/> Birth attendant allowed in Labour room <input checked="" type="checkbox"/> Obtaining Informed consent of the mother/custodian <input checked="" type="checkbox"/> Safe care environment maintained	Observation, Patient review
32. Whether facility have registers for entering births and deaths	<input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No	Birth Register, Death Records
33. Number of Maternal Death reported in the facility	Previous year: 0 Current year: 0	Maternal Deaths Records/Review
34. Number of Child Death reported in the facility	Previous year: 0 Current year: 0	Maternal Deaths Records/Review
35. If Comprehensive Abortion Care (CAC) services available	<input type="checkbox"/> Yes/ <input checked="" type="checkbox"/> No	CAC register

36. Availability of vaccines and hub cutter	<input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No Nurses/ ANM aware about openvial policy: <input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No	Observation Staff review
37. Number of newborns immunized with birth dose at the facility in last 3 months	<u>906</u>	Immunisation Register
38. Newborns breastfed within one hour of birth during last month	<u>291</u>	Verify BF records
39. Number of sterilizations performed in last one month	<u>47</u>	FP Sterilizations register Verify if fixed days of sterilization exist
40. Availability of trained provider for IUCD/ PPIUCD	<input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No	As reported, Verify training received
41. Who counsel on FP services?	Counsellor <input checked="" type="checkbox"/> Staff Nurse <input checked="" type="checkbox"/> Medical Officer <input checked="" type="checkbox"/> Others (Specify) _____	As reported No any designated FP counsellor or any one of the staff can counsel.
42. Please comment on utilization of other FP services including Condoms, OCPs, Antra	The acceptance of family planning services has also been good here. The highest acceptance has been for condoms and Antara.	Observation/ FP records and registers
43. FPLMIS has been implemented	<input type="checkbox"/> Yes/ <input checked="" type="checkbox"/> No	Check software
44. Availability of functional Adolescent Friendly Health Clinic	<input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No If yes, who provides counselling to adolescents: _____	Observation, check AFHC register

	Separate male and female counselors available: <input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No			
45. Whether facility has functional NCD clinic	<input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No If No, is there any fixed day or days in a week for NCD care at the facility? _____ days (Mention number of days)	Check NCD register		
46. Are service providers trained in cancer services?	<input type="checkbox"/> Yes/ <input checked="" type="checkbox"/> No			
47. Number of individuals screened for the following in last 6 months:	NCD	Screened	Confirmed	NCD Register
	a. Hypertension	3182	35	
	b. Diabetes	3182	27	
	c. Oral Cancer	1823	0	
	d. Breast Cancer	1705	0	
	e. Cervical Cancer	25	0	
48. Whether reporting weekly data in P, S and L form under IDSP	<input type="checkbox"/> Yes/ <input checked="" type="checkbox"/> No	Verify from IDSP reporting records		
49. Status of TB elimination programme	Facility is designated as Designated Microscopy Centre (DMC): <input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No	As reported, Observation		
	If yes, percent of OPD whose samples were tested for TB (microscopy) in last 6 month (average) <u>2-3%</u>	DBT/Nikshay Report		
	If anti-TB drugs available at the facility: <input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No	DBT/Nikshay Report		

	If yes, are there any patients currently taking anti-TB drugs from the facility: <input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No	
	Percent of patients tested through CBNAAT/ TruNat for Drug resistance in the last 6 months _____ Not reported by the facility. _____	DBT/Nikshay Report
	Is there a sample transport mechanism in place for: Investigations within public sector for TB testing? <input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No Investigations within public sector for other tests? <input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No Outsourced testing? <input type="checkbox"/> Yes/ <input checked="" type="checkbox"/> No	As reported
	Are all TB patients tested for HIV? <input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No Are all TB patients tested for Diabetes Mellitus: <input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No	DBT/Nikshay Report
	Percent of TB Patients for whom DBT installments have been initiated under Nikshay Poshan Yojana in the last 6 months: <u>No Records Maintained</u>	DBT/Nikshay Report
50. Status on Leprosy eradication programme	Nos. of new case detected by Field Worker in last 12 months: <u>0</u> Out of those, how many are having Gr. II deformity:	Facility Register/Record s for leprosy

	Frequency of Community Surveillance: <u>Twice in a Week</u>	
F.RECORDS,FINANCE,OTHERS		
51.Maintenance of records on	<p>TB Treatment Card cases (both for drug sensitive and drug resistant cases): <input checked="" type="checkbox"/> Yes/<input type="checkbox"/> No</p> <p>TB Notification Registers: <input checked="" type="checkbox"/> Yes/<input type="checkbox"/> No</p> <p>Malaria cases: <input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No</p> <p>Palliative cases: <input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No</p> <p>Cases related to Dengue and Chikungunya: <input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No</p> <p>Leprosy cases: <input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No</p>	Respective records
52.How much fund was received and utilized by the facility under NHM?	Fund Received last year: 5 Lakh	Facility FMR
	Fund utilized last year: 3.25 Lakh	
	Fund in prev. FY	
	Utilized	% U
	3.25L	64%
	List out Items/Activities whose expenditure is met out of the RKS/ Untied Fund regularly: No Record Found.	RKS Register

	<p>Reasons for underutilization of fund (if any):</p> <p>The accounts manager mentioned that they receive funds from DH through common funding. Last year, they received a fund of 5 lakh, most of which was used for maintenance and purchasing some equipment. Apart from this, no other records were maintained.</p>	Staff review
53. Status of data entry in (match with physical records)	<p>HMIS: <input checked="" type="checkbox"/> Updated / <input type="checkbox"/> Not updated</p> <p>MCTS: <input checked="" type="checkbox"/> Updated / <input type="checkbox"/> Not updated</p> <p>IHIP: <input type="checkbox"/> Updated / <input checked="" type="checkbox"/> Not updated</p> <p>HWCPortal: <input checked="" type="checkbox"/> Updated / <input type="checkbox"/> Not updated</p> <p>NikshayPortal: <input checked="" type="checkbox"/> Updated / <input type="checkbox"/> Not updated</p>	Check respective portals at the facility w.r.t. last entries
54. Frequency of RKS meeting (check and obtain minutes of last meeting held)	Once in 3-4 Months	RKS Register
55. Availability of ambulance services in the area	<p><input checked="" type="checkbox"/> CHC own ambulance available</p> <p><input checked="" type="checkbox"/> CHC has contracted out ambulance services</p> <p><input checked="" type="checkbox"/> Ambulance services with Centralized call centre</p>	As reported

	<input checked="" type="checkbox"/> Government ambulance services are not available	
	Comment(if any):	
<ul style="list-style-type: none"> How many cases from subcentre/PHC were referred to this CHC last month? 	<p>Number:20</p> <p>Types of cases referred in: Trauma,Poisoning, Stroke,Deliveries.</p>	Referral-in register
<ul style="list-style-type: none"> How many cases from the CHC were referred to the DH last month? 	<p>Number:12</p> <p>Types of cases referred out: Trauma,Stroke, Poisoning,HRP.</p>	Referral Out register

Key challenges observed in the facility and the root causes

Challenges	Root causes
<p>Infrastructure:</p> <p>The external structure of the building is well-maintained; however, the internal space was found to be insufficient. The outpatient department (OPD) area lacked sufficient space for patients to wait comfortably.</p>	<p>Space Constraints: The lack of internal space is a structural issue that needs to be addressed for better patient handling and service management.</p>
<p>Human Resources (HR):</p> <p>A significant challenge was the unavailability of a gynecologist, which disrupted the smooth operation of obstetrics and gynecology services.</p>	<p>The unavailability of staff accommodation is preventing the retention of specialist doctors, particularly in obstetrics and gynecology.</p>
<p>Outdated Medical Equipment:</p> <p>The USG (ultrasound) machines are outdated, hindering the quality of diagnostic services provided.</p>	<p>The unavailability of funds for purchasing new USG machines is limiting the facility's ability to upgrade essential medical equipment, thereby affecting diagnostic quality.</p>

Remarks&Observations(WriteinBulletswithin100-300 words)

- **Cleanliness:**Theoverallcleanlinesswaslacking,andthewashrooms werenot properly cleaned.
- **SpaceIssuesinOPD:**TheOPDarea wasovercrowdedduetolimitedspace,causing discomfort for patientsand making it difficultto managethehigh volumeofpeople.
- **Non-functionalServicesandEquipment:**
 - TheBloodBankunitwasnotoperational.
 - TheX-rayserviceswereunavailable.
 - TheUSGmachineswereoutdatedandnolongereffective.
 - Thenewborncarescornerwasnotfunctional.
- **RecordMaintenance:**Thefacility'srecord-keepingwaspoor,leadingto inconsistencies and potential issues with patient care.

-CommunityHealthCentre,Bero,Ranchi,Jharkhand

Urban/Rural: **Rural**

DateofVisit:10/01/2025

GeneralInformation	
Nameoffacility visited	CommunityHealthCentre
FacilityType	<input checked="" type="checkbox"/> CHC <input type="checkbox"/> U-CHC
FRU	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Accessiblefromnearestroadhead	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
NextReferralPoint	Facility:SadarHospital,Ranchi Distance:28 KM

A.INFRASTRUCTURE		Means of Verification
Indicator	INFRASTRUCTURE	
1.OPDTiming	9:00AM–3:00 PM	As reported/Hospital Citizen Charter Board
2.Whetherthefacilityis functioning in PPP mode	<input type="checkbox"/> Yes/ <input checked="" type="checkbox"/> No	Observation
3.Condition of infrastructure/ building Pleasecommentonthe condition and tick the appropriate box	Comments:Thebuildingislarge,spaciousand well maintained.	Observation
	<input checked="" type="checkbox"/> 24*7runningwaterfacility <input checked="" type="checkbox"/> Facilityisgeriatricanddisabilityfriendly (ramps etc.) <input checked="" type="checkbox"/> Cleanfunctionaltoiletsavailable(separatefor Male and female) <input checked="" type="checkbox"/> Drinkingwaterfacilityavailable	Observation Toiletsareseparate but cleanliness is not up to the standard.

A.INFRASTRUCTURE				Means of Verification
Indicator	INFRASTRUCTURE			
	<input checked="" type="checkbox"/> OPDwaitingareahassufficientssitting arrangement <input checked="" type="checkbox"/> ASHArestroomisavailable <input checked="" type="checkbox"/> Drugstoreroomwithrackis available Powerbackup: <input checked="" type="checkbox"/> CompleteHospital/ <input type="checkbox"/> Partof the hospital			
4.Numberof functional in-patient beds	30			As reported/Hospital CitizenCharter Board
5.ListofServices available	<ul style="list-style-type: none"> • OPD • IPD • ANC • PNC • Emergency • FamilyPlanning • Immunization • Laboratory 			As reported/Hospital Citizen Charter Board
<ul style="list-style-type: none"> • Specialized services availableinaddition toGeneralOPD, ANC,Delivery,PNC, Immunization,FP, Laboratoryservices 	Sl.	Service	Y/N	As reported/Hospital CitizenCharter Board
	1	Medicine	YES(Plain MBBS)	
	2	O&G	YES	
	3	Pediatric	NO	
	4	GeneralSurgery	NO	
	5	Anesthesiology	NO	
	6	Ophthalmology	NO	
	7	Dental	YES	

A.INFRASTRUCTURE		Means of Verification
Indicator	INFRASTRUCTURE	
8.Availabilityof functionalBlood Storage Unit	<input type="checkbox"/> Yes/ <input checked="" type="checkbox"/> No <ul style="list-style-type: none"> Ifyes,numberofunitsofbloodcurrently available: <u>NIL</u> No.ofbloodtransfusionsdoneinlast month: <u>NIL</u> 	BloodStorageUnit records, Register BloodStorage Unit is Non-functional
9.Whether blood is issuedfree,oruser-feeisbeingcharged	<input checked="" type="checkbox"/> FreeforBPL <input checked="" type="checkbox"/> Freeforelderly <input checked="" type="checkbox"/> FreeforJSSK beneficiaries <input checked="" type="checkbox"/> Freeforall	BloodStorageUnit records, Register Since Blood StorageUnitisnon functional
10.Biomedicalwaste managementpractices	Sharppit: <input checked="" type="checkbox"/> DeepBurialpit: <input checked="" type="checkbox"/> Incinerator: <input checked="" type="checkbox"/> UsingCommonBioMedicalTreatmentplant: <input checked="" type="checkbox"/> Managedthroughoutsourcedagency <input checked="" type="checkbox"/> OtherSystem,ifany:(Specify)	Observation Tie-up with Agencies.
11. IT Services infrastructure	<ul style="list-style-type: none"> Desktop/Laptopavailable: <input checked="" type="checkbox"/>Yes/<input type="checkbox"/>No Internet connectivity: <input checked="" type="checkbox"/>Yes/ <input type="checkbox"/>No Quality/strengthofinternetconnection: <u>Good</u>	As reported

B.HumanResources					As reported	
12. Details of HR availableinthe facility(Sanctioned and In-place)	HR		Regular		Contractual	
			Sanctioned	Available	Sanctioned	Available
	MO (MBBS)		8	0	5	2
	Specialists	Medicine	1	0	1	0
		Ob-Gyn	1	0	1	1
Pediatrician		0	0	0	0	

	Anesthetist	0	0	0	0
	Dentist	1	1	1	1
	SNs/GNMs	2	2	0	0
	LTs	2	2	0	0
	Pharmacist	1	0	1	1
	DentalAssistant/ Hygienist	1	0	1	1
	Hospital/Facility Manager	0	0	0	0
	EmOctraineddoctor	0	0	0	0
	LSAstraineddoctor	0	0	0	0
	Others BlockProgramme Manager	0	0	1	1

C.QUALITYPROGRAMMES		Means of verification
13. Kayakalp	Initiated: <input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No Facility score: 80% Award received: NO Winner <input type="checkbox"/> Commendation <input checked="" type="checkbox"/>	Kayakalp Assessment report Verify certificateif awarded
14. NQAS	Assessmentdone:NO Internal/State Facilityscore: CertificationStatus:	NQAS assessment report Verify certificateif awarded
15. LaQshya	Labour Room: LaQshyaCertified- <input type="checkbox"/> Yes/ <input checked="" type="checkbox"/> No IfNo,AssessmentDone- <input type="checkbox"/> Yes/ <input checked="" type="checkbox"/> No OperationTheatre:	LaQshya Assessment Report–check score Verify certificateif awarded

	LaQshyaCertified- <input type="checkbox"/> Yes/ <input checked="" type="checkbox"/> No Score: IfNo,AssessmentDone- <input type="checkbox"/> Yes/ <input checked="" type="checkbox"/> No	
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D.DRUGSANDDIAGNOSTICS

16.Availabilityoflistofessentialmedicines (EML)/ drugs (EDL)	<input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No	VerifyEDL Displayed
	Ifyes,totalnumberof drugsinEDL:65 EDLdisplayedinOPD Area: <input type="checkbox"/> Yes/ <input checked="" type="checkbox"/> No No.ofdrugsavailableon thedayofvisit(outofthe EDL)	

17.ImplementationofDVDMSorsimilar supply chain management system	<input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No Ifother,which one _____	Observation, Checksoftware
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18.Shortageof5prioritydrugsfromEDLin last 30 days, if any	1	NOSHORTAGE	As reported, checkDVDMS, E-aushadhi,etc.
	2		
	3		
	4		
	5		

19.AvailabilityofEssential Consumables:	<input checked="" type="checkbox"/> SufficientSupply <input type="checkbox"/> MinimalShortage <input type="checkbox"/> Acuteshortage	As reported
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	In last 6 months, how many times there was a shortage: <u>1-2</u>	Stock/Indent register
20. Availability of essential diagnostics	<input checked="" type="checkbox"/> In-house <input type="checkbox"/> Outsourced/ PPP <input type="checkbox"/> Both/Mixed	As reported;
<ul style="list-style-type: none"> In-house tests 	Timing: 24*7 Total number of tests available against the Essential Diagnostic tests list for CHC : <u>15</u>	Obtain the complete list of diagnostic tests performed in-house
<ul style="list-style-type: none"> Outsourced/PPP 	Timing: Total number of tests Provided by PPP Provider : <u>NIL</u>	Obtain the complete list of diagnostic tests outsourced/done in PPP mode
21. X-ray services available	<input type="checkbox"/> Yes/ <input checked="" type="checkbox"/> No If Yes, type & no. of functional X-ray machine is available in the hospital: Is the X-ray machine AERB certified: <input type="checkbox"/> Yes/ <input type="checkbox"/> No	Observation X-Ray services are not available till now.
22. Whether diagnostic services (lab, X-ray, USG etc.) are free for all	<input checked="" type="checkbox"/> Free for BPL <input checked="" type="checkbox"/> Free for elderly <input checked="" type="checkbox"/> Free for JSSK beneficiaries <input checked="" type="checkbox"/> Free for all	As reported X-Ray Services are non-functional.
23. Availability of Testing kits/Rapid Diagnostic Kits	<input checked="" type="checkbox"/> Sufficient Supply <input type="checkbox"/> Minimal Shortage <input type="checkbox"/> Acute shortage	As reported

24.If thereisanyshortageof major instruments/equipment(RefertoAnnexure 10 in the link for list of equipment – (https://nhsrindia.org/sites/default/files/CHC%20IPHS%202022%20Guidelines%20pdf.pdf))	Thereisnoshortage,and even if it occurs, it is received in a timely manner..	As reported
25.Averagedowntimeofequipment(days) Detailsofequipmentarenonfunctionalfor more than 7 days		As reported
E.KEYNATIONALHEALTHPROGRAMMES		
26.Availabilityofdeliveryservices	<input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No	As reported
<ul style="list-style-type: none"> IfthefacilityisdesignatedasFRU, whether C-sections are performed 	<input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No Numberof normal deliveriesperformedin lastmonth: <u>284</u> No.ofC-sections performedinlastmonth: <u>40</u>	VerifyC-sectionrecords fromMaternity OTregisters C-Sections are generallynot performed in night.Only electiveC-sections are doneinnight.
<ul style="list-style-type: none"> Commenton condition of: 	Labour room: Thecleanlinesswasnot up to the mark. Hygienenotmaintained. Equipment management inthelaborroomwasnot proper. OT: TheconditionoftheOTis not at all satisfactory. Even the facility has enoughspacebutstill management is not proper.	Observation

	FunctionalNew-borncare corner (functional radiant warmer with neo-natal ambu bag): <input type="checkbox"/> Yes/ <input type="checkbox"/> No	
27.StatusofJSYpayments	<p>Paymentisuptodate: <input type="checkbox"/> Yes/<input checked="" type="checkbox"/>No</p> <p>Averagedelay:(Average for how many days/patients)</p> <p>Paymentdonetill:</p> <p>Paymentdonetill:</p> <p>Currentmonth<input type="checkbox"/></p> <p>Lastmonth<input type="checkbox"/></p> <p>Last 3Months<input checked="" type="checkbox"/></p> <p>Last 6Months<input type="checkbox"/></p> <p>Reasonsfor delay: Ithappensoccasionally</p>	Verifyfrom JSY status report
28.AvailabilityofJSSKentitlements	<p><input checked="" type="checkbox"/> Yes/<input type="checkbox"/>No</p> <p>If yes,whetherall entitlementsbeing provided</p> <p><input checked="" type="checkbox"/> Freedeliveryservices (Normal delivery/ C-section)</p> <p><input checked="" type="checkbox"/> Freediet</p> <p><input checked="" type="checkbox"/> Freedrugsand consumables</p> <p><input checked="" type="checkbox"/> Free diagnostics</p>	As reported/As Displayed in MaternityWard

	<input checked="" type="checkbox"/> Free blood services <input checked="" type="checkbox"/> Free referral transport (home to facility) <input checked="" type="checkbox"/> Free referral transport (drop back from facility to home) <input checked="" type="checkbox"/> No user charges	
29. PMSMA services provided on 9 th of every month	<input checked="" type="checkbox"/> Yes / <input type="checkbox"/> No If yes, how many high risk pregnancies are identified on 9 th for previous month: <u>0</u> If No, reason thereof: It has been reported that only those who have had a previous C-section delivery are reconsidered high-risk.	PMSMA Register/High Risk Pregnancy Register, Staff review
30. Line listing of high-risk pregnancies	<input checked="" type="checkbox"/> Yes / <input type="checkbox"/> No	Verify Register availability
31. Practice related to Respectful Maternity Care	<input checked="" type="checkbox"/> Privacy maintained during examination ensured <input checked="" type="checkbox"/> Birth attendant allowed in Labour room <input checked="" type="checkbox"/> Obtaining Informed consent of the mother/ custodian <input checked="" type="checkbox"/> Safe care environment maintained	Observation, Patient review
32. Whether facility have registers for entering births and deaths	<input checked="" type="checkbox"/> Yes / <input type="checkbox"/> No	Birth Register, Death Records
33. Number of Maternal Death reported in the facility	Previous year: 1 Current year: 0	Maternal Deaths Records/Review

34. Number of Child Death reported in the facility	Previous year: 0 Current year: 0	Maternal Deaths Records/Review
35. If Comprehensive Abortion Care (CAC) services available	<input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No	CAC Register
36. Availability of vaccines and hub cutter	<input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No Nurses/ ANM aware about openvial policy: <input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No	Observation Staff review
37. Number of newborns immunized with birth dose at the facility in last 3 months	878.	Immunisation Register
38. Newborns breastfed within one hour of birth during last month	257	Verify BF records
39. Number of sterilizations performed in last one month	<u>57 (Laparoscopic)</u>	FP Sterilizations register Verify if fixed days of sterilization exist
40. Availability of trained provider for IUCD/ PPIUCD	<input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No	As reported, Verify training received
41. Who counsel on FP services?	Counsellor <input checked="" type="checkbox"/> Staff Nurse <input checked="" type="checkbox"/> Medical Officer <input checked="" type="checkbox"/> Others (Specify) _____	As reported No any designated FP counsellor.
42. Please comment on utilization of other FP services including Condoms, OCPs, Antra	The acceptance of family planning services has also been good here. The highest acceptance has been for Antara.	Observation/ FP records and registers
43. FPLMIS has been implemented	<input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No	Check software
44. Availability of functional Adolescent Friendly Health Clinic	<input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No If yes, who provides counselling to	Observation, check AFHC register

	adolescents: <u>ANM&MP</u> <u>W</u> Separate male and female counselors available: <input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No			
45. Whether facility has functional NCD clinic	<input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No If No, is there any fixed day or days in a week for NCD care at the facility? _____ days (Mention number of days)	Check NCD register		
46. Are service providers trained in cancer services?	<input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No			
47. Number of individuals screened for the following in last 6 months:	NCD	Screened	Confirmed	NCD Register
	a. Hypertension			No record found at the facility.
	b. Diabetes			
	c. Oral Cancer			
	d. Breast Cancer			
e. Cervical Cancer				
48. Whether reporting weekly data in P, S and L form under IDSP	<input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No	Verify from IDSP reporting records		
49. Status of TB elimination programme	Facility is designated as Designated Microscopy Centre (DMC): <input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No	As reported, Observation		
	If yes, percent of OPD whose samples were tested for TB (microscopy) in last 6 month (average) 2%	DBT/Nikshay Report		

	<p>If anti-TB drugs available at the facility: <input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No</p> <p>If yes, are there any patients currently taking anti-TB drugs from the facility: <input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No</p>	DBT/Nikshay Report
	<p>Percent of patients tested through CBNAAT/ TruNat for Drug resistance in the last 6 months _Not Reported</p>	DBT/Nikshay Report
	<p>Is there a sample transport mechanism in place for:</p> <p>Investigations within public sector for TB testing? <input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No</p> <p>Investigations within public sector for other tests? <input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No</p> <p>Outsourced testing? <input type="checkbox"/> Yes/ <input checked="" type="checkbox"/> No</p>	As reported
	<p>Are all TB patients tested for HIV? <input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No</p> <p>Are all TB patients tested for Diabetes Mellitus: <input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No</p>	DBT/Nikshay Report
	<p>Percent of TB Patients for whom DBT installments have been initiated under Nikshay Poshan Yojana in the last 6 months: <u>No Records Maintained</u></p>	DBT/Nikshay Report
50. Status on Leprosy eradication programme	<p>Nos. of new cases detected by Field Worker in last 12 months: <u>0</u></p> <p>Out of those, how many are having Gr. II deformity:</p>	Facility Register/Record s for leprosy

	Frequency of Community Surveillance: <u>Four times in a Week</u>		
F.RECORDS,FINANCE,OTHERS			
51.Maintenance of records on	TB Treatment Card cases (both for drug sensitive and drug resistant cases): <input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No TB Notification Registers: <input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No Malaria cases: <input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No Palliative cases: <input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No Cases related to Dengue and Chikungunya: <input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No Leprosy cases: <input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No	Respective records	
52.How much fund was received and utilized by the facility under NHM?	Fund Received last year: 5 Lakh Fund utilized last year: No Record Found for any utilization.	Facility FMR	
	Fund in prev. FY		
	Utilized		% U
	No Record Found for any utilization.		
	List out Items/ Activities whose expenditure is met out of the RKS/Untied		RKS Register

	Fund regularly: No Record Found.	
	Reasons for underutilization of fund (if any): The accounts manager mentioned that they receive funds from DH through common funding. Last year, they received a fund of 5 lakh, most of which was used for maintenance and purchasing some equipment. Apart from this, no other records were maintained.	Staff review
53. Status of data entry in (match with physical records)	HMIS: <input checked="" type="checkbox"/> Updated / <input type="checkbox"/> Not updated MCTS: <input checked="" type="checkbox"/> Updated / <input type="checkbox"/> Not updated IHIP: <input type="checkbox"/> Updated / <input checked="" type="checkbox"/> Not updated HWCPortal: <input checked="" type="checkbox"/> Updated / <input type="checkbox"/> Not updated NikshayPortal: <input checked="" type="checkbox"/> Updated / <input type="checkbox"/> Not updated	Check respective portals at the facility wrt last entries
54. Frequency of RKS meeting (check and obtain minutes of last meeting held)	Once in 3-4 months	RKS Register
55. Availability of ambulance services in the area	<input checked="" type="checkbox"/> CHC own ambulance available <input checked="" type="checkbox"/> CHC has contracted out ambulance services <input checked="" type="checkbox"/> Ambulance services with Centralized call centre	As reported

	<input checked="" type="checkbox"/> Government ambulance services are not available	
	Comment(if any):	
<ul style="list-style-type: none"> How many cases from subcentre/PHC were referred to this CHC last month? 	Number:13 Types of cases referred in: Delivery, Accidental.	Referral-in register
<ul style="list-style-type: none"> How many cases from the CHC were referred to the DH last month? 	Number:26 Types of cases referred out: Poisoning, Trauma and Stroke.	Referral Out register

Key challenges observed in the facility and the root causes

Challenges	Root causes
<p>Lack of Specialist Doctors:</p> <p>The unavailability of specialized medical staff leads to the referral of more emergency cases to higher centers.</p>	<p>The primary root cause is the shortage of specialized medical professionals, difficulty in attracting healthcare professionals to rural areas. Many medical staff prefer to work in urban centers due to better facilities</p>
<p>Increased Load on Services:</p> <p>The shortage of specialist doctors and even Medical Officers, increases the workload on emergency and OPD services, creating delays and overburdened.</p>	<p>It has been reported, that, due to the rural area, doctors do not stay; after joining, they leave within a few days. There is also an issue with recruitment.</p>
<p>Non-functional Diagnostic Services:</p> <p>X-ray and USG services being non-functional has increased the problem for patients, causing delays in diagnosis and treatment.</p>	<p>Lack of Infrastructure and Non-functional diagnostic equipments such as X-ray and USG highlighted this challenge.</p>

<p>Poor Transportation and Accessibility:</p> <p>Many people from surrounding villages find it difficult to reach the facility due to poor road conditions and a lack of transport facilities, especially in emergencies.</p>	<p>The underdeveloped road infrastructure and limited public transport options in rural areas contribute to this problem. Moreover, there are not enough emergency services like ambulances available for urgent cases.</p>
<p>Inadequate Ambulance Availability for Emergency Response:</p> <p>The facility faces significant issues in managing emergency cases due to the availability of only one ambulance.</p>	<p>It has been reported that the higher referral center is located far away, and during emergencies, having only one ambulance creates operational difficulties in handling critical cases efficiently.</p>

Remarks and Observations (Write in Bullets within 100-300 words)

- Cleanliness was not up to the mark, which is essential for maintaining hygiene and a safe environment for patients.
- The washrooms were not only unclean but also lacked separation between male and female sections, which could pose discomfort and inconvenience for patients and visitors.
- One significant issue observed is the lack of continuity in medical care. Doctors do not stay at the facility; they leave after a brief period, resulting in complications when it comes to handling patients effectively.
- The blood storage unit is currently non-functional, which is a serious concern for emergency medical procedures that require immediate access to blood supplies.
- Essential diagnostic services such as X-ray and ultrasound (USG) are unavailable, further limiting the facility's ability to provide comprehensive care.
- The absence of a designated counselor for the Adolescent Friendly Health Clinic (AFHC) is another gap, as proper counseling is critical in supporting young patients with health and emotional needs.
- **Poor maintenance of Records:** The record-keeping at the facility was significantly inadequate, with numerous records either missing or poorly maintained. This could lead to administrative inefficiencies and challenges in tracking patient care and medical supplies.
- The facility has only one ambulance, leading to significant problems during emergencies when transportation needs are high.
- Despite receiving funds, proper documentation and management of these resources were lacking, raising concerns about transparency and accountability.

Urban Primary Health Centre (AAM-UPHC)

Urban/Rural: Urban

Date of Visit: 10.01.2025

A. General Information	
1. State	Jharkhand
2. District Name	Ranchi
3. Block/Taluka Name	Chuthiya
4. Name of Facility	Urban Primary Health Centre
5. Type of Facility	<input type="checkbox"/> PHC-AAM <input checked="" type="checkbox"/> UPHC-AAM
NIN of the facility	5788535820
6. No. of days in a week facility is operational	6 Days
7. OPD Timings	9:00 AM-3: 00PM
8. Month & Year of operationalization of AAM	January, 2023
9. Details of co-location, if any (If any co-located SHC)	Nearby District Hospital, Ranchi
10. Accessible from nearest roadhead (Yes/No)	YES
11. Next Referral Facility Name	District Hospital
12. Distance of next referral facility (in Km)	2KM
13. If UPHC functions as a Polyclinic (Yes/No)	NO
14. If Yes, please take note of available specialist services at the Polyclinic	

A.1 Demographic Details	
1. Number of Villages/Wards	Serves Urban Area Only
2. No. of Households	19,000
3. Total catchment Population	75000
4. Population who are 30 years of age and above	Not Reported

B. Physical Infrastructure	
Infrastructure Status and details	Availability
1. Availability of Govt owned Building	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

2.	If there is no government-owned Building, specify building type	S.no	Building	√Mark
		A	Other Govt.	
		B	Panchayat Bhawan	
		C	Urban Local Body	
		D	Rented etc	
3.	Is the facility functional 24x7?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
4.	Availability of IPD Beds	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
5.	If yes, Number of functional IPD Beds	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
6.	Availability of boundary Wall	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
7.	External branding as per CPHC guidelines (Colour & Logo)	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
8.	OPD room Examination table with privacy curtains/screen	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
		<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
9.	Waiting area with sitting arrangements for patients/attendants	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
10.	Availability of furniture:	Table <input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
		Chairs <input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
		Almirah/Shelf <input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
11.	Laboratory	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
12.	Pharmacy/Drugstore	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
13.	Space/room identified for Wellness activities including Yoga sessions	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
14.	Separate functional toilets for males and females	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
15.	Availability of Running Water	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
16.	Facilities for elderly and differently abled people (ramps at entry, wheelchair etc.)	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
17.	Electricity connection	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
18.	Power backup	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
19.	Safe drinking Water for staff and patients	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
20.	Functional Handwashing corner (designated) with running water and soap	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
21.	Provision of BMW management	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
22.	Colour coded waste bins	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
23.	Bio-medical waste disposal mechanism in place	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
24.	Residential Quarters available for Staff If yes, Specify the staff for which quarters available	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	

B.1 Information, Education & communication (IEC) material

1	Display of signages and name of the facility	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
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2	Display of IEC material (related to service packages TB, FP, RMNCHA, Eye, oral care, cancers etc)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
3	Display of IEC on water, sanitation & hygiene	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
4	IEC/Poster on BMW displayed at the facility.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
5	Installation of TV/LED screen in the waiting area for IEC display	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
6	Display of citizen charter	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
7	Information on grievance redressal displayed	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
8	Information on referral transport displayed	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
9	Information on nearest referral facility displayed	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

C. Human Resource Availability						
No	Staff	Required as per IPHS-2022	Regular		Contractual	
			Sanctioned	Available	Sanctioned	Available
1.	Medical Officer (MBBS)	1	0	0	1	1
2.	AYUSHMO*	1	0	0	0	0
3.	Dentist*	1	0	0	1	0
4.	Staff Nurse	2	2	0	2	2
5.	Pharmacist	1	0	0	1	1
6.	Laboratory Technician	1	0	0	1	1
7.	ANM/MPW (F)#	1	5	0	5	5
8.	MPW (M)	1	0	0	1	0
9.	Lady Health Visitor	1	0	0	0	0
10.	Dresser	1	0	0	0	0
11.	Accountant	1	0	0	0	0
12.	Data entry operator	1	1	0		
13.	Sanitation staff	1	1	0		
14.	ASHA (Population Norms - 1 ASHA per 1000 population in Rural & 2000-2500 population in urban areas)		0	0	25	21
15.	ASHA Facilitator (If any, only for Rural areas)		0	0	0	0
16.	Others (Specify) Public Health Manager		0	0	1	1
17.	Whether all essential HRH available as per IPHS 2022	NO				

*Desirable

#For PHC subcentre-Co-located

D.1 Training Details-RMNCHA+Communicable&Non-Communicable Diseases				
Services	MO (MBBS) (Y/N)	Staff Nurse (Y/N)	MPW (F)/(M) (Y/N)	ASHA (Y/N)

Maternal Health(ANC/PNCCare)	Y	Y	Y	Y
Child Health(New Born Care/ HBNC/HBYC)	Y	Y	Y	Y
Family Planning	Y	Y	Y	Y
Communicable Diseases (TB/ Leprosy/Malaria/Dengue/Filariasis)	Y	Y	Y	Y
NCD	Y	Y	Y	Y
Others(Specify)				

D.2 Training details-Expanded CPHC packages						
Staff	Trained in Eye care (Y/N)	Trained in ENT care (Y/N)	Trained in oral care (Y/N)	Trained in MNS (Y/N)	Trained in Elderly & Palliative Care (Y/N)	Trained in Trauma & Emergency care (Y/N)
MO(MBBS)	Y	Y	Y	Y	Y	Y
Staff Nurse	Y	Y	Y	Y	Y	Y
ANM/MPW-F	Y	Y	Y	Y	Y	Y
MPW-M	NA	NA	NA	NA	NA	NA
ASHA						

E.1 Availability of Services	
Reproductive Maternal and Child Health	<input checked="" type="checkbox"/> ANC/PNC <input checked="" type="checkbox"/> Neonatal and infant health care services <input checked="" type="checkbox"/> Childhood and Adolescent health care services <input checked="" type="checkbox"/> Family planning, contraceptive and other reproductive health care services
Communicable diseases	<input checked="" type="checkbox"/> Vector-borne diseases (Malaria, Dengue, Filariasis, JE) <input checked="" type="checkbox"/> TB <input checked="" type="checkbox"/> Leprosy <input checked="" type="checkbox"/> Acute simple illnesses
Non-Communicable Diseases	Screening and management of common NCDs (DM, HTN) <input checked="" type="checkbox"/> Screening of common cancers – Oral <input checked="" type="checkbox"/> Screening of common cancers – breast <input checked="" type="checkbox"/> Screening of common cancers – cervix <input checked="" type="checkbox"/> Screening and management of mental health ailments

E.2 Availability of Expanded Packages of Services			
Service Packages	Services Available	Drugs available	Diagnostics & consumables available
Ophthalmic care services	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Basic ear, nose, throat (ENT) care services	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Oral health care services	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Elderly and Palliative care services	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Screening & management of mental health ailments	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Emergency Medical Services	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

F. Availability of Essential medicines			
1	<p>Number of medicines at AAM-PHC/UPHC as per State Essential Medicines list (IPHS/AAM EDL)</p> <p><i>(Link for list of essential medicines for reference- https://nhsrcindia.org/essential-medicines-list-hwc-shc-phc)</i></p> <p><i>(Total number of medicines at AAM-PHC/UPHC as per National EML -172)</i></p>		
2	<p>Total number of medicines available at AAM-PHC/UPHC</p> <p>45</p>		
3	<p>Availability of medicines for priority conditions</p> <p><input checked="" type="checkbox"/> Tuberculosis</p> <p><input checked="" type="checkbox"/> Diabetes</p> <p><input checked="" type="checkbox"/> Hypertension</p> <p><input checked="" type="checkbox"/> Fever</p>		
4	<p>Medicine categories with shortfall/stockouts on the day of assessment</p> <p>No Shortfall/Stockouts of any medicine.</p> <table border="0" style="width: 100%;"> <tr> <td style="width: 50%; vertical-align: top;"> <input checked="" type="checkbox"/> Oral Contraceptives <input checked="" type="checkbox"/> Analgesics/ NSAIDs) <input checked="" type="checkbox"/> Anti-pyretic <input checked="" type="checkbox"/> Anti-allergics <input checked="" type="checkbox"/> Antidotes for poisoning </td> <td style="width: 50%; vertical-align: top;"> <input checked="" type="checkbox"/> Anti-tuberculosis <input checked="" type="checkbox"/> Anti-fungal <input checked="" type="checkbox"/> Anti-malarial <input checked="" type="checkbox"/> Anti-hypertensive <input checked="" type="checkbox"/> Oral hypoglycaemics </td> </tr> </table>	<input checked="" type="checkbox"/> Oral Contraceptives <input checked="" type="checkbox"/> Analgesics/ NSAIDs) <input checked="" type="checkbox"/> Anti-pyretic <input checked="" type="checkbox"/> Anti-allergics <input checked="" type="checkbox"/> Antidotes for poisoning	<input checked="" type="checkbox"/> Anti-tuberculosis <input checked="" type="checkbox"/> Anti-fungal <input checked="" type="checkbox"/> Anti-malarial <input checked="" type="checkbox"/> Anti-hypertensive <input checked="" type="checkbox"/> Oral hypoglycaemics
<input checked="" type="checkbox"/> Oral Contraceptives <input checked="" type="checkbox"/> Analgesics/ NSAIDs) <input checked="" type="checkbox"/> Anti-pyretic <input checked="" type="checkbox"/> Anti-allergics <input checked="" type="checkbox"/> Antidotes for poisoning	<input checked="" type="checkbox"/> Anti-tuberculosis <input checked="" type="checkbox"/> Anti-fungal <input checked="" type="checkbox"/> Anti-malarial <input checked="" type="checkbox"/> Anti-hypertensive <input checked="" type="checkbox"/> Oral hypoglycaemics		

		<input checked="" type="checkbox"/> Gastrointestinalmeds <input checked="" type="checkbox"/> Anti-filarial <input checked="" type="checkbox"/> Antibiotics <input checked="" type="checkbox"/> Anti-leprosy	<input checked="" type="checkbox"/> Hypolipidemic <input checked="" type="checkbox"/> ORS <input checked="" type="checkbox"/> Multi-vitamins <input checked="" type="checkbox"/> Dermatological(cream)
5	Whatistheindentingcyclethat is followedatthefacility?	<input type="checkbox"/> Fortnightly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Asrequired <input type="checkbox"/> Other(Specify)	
6	What is the lead time for supply of drugswhichareindented?(recordin days)	<input checked="" type="checkbox"/> Lessthan1 Week <input type="checkbox"/> 1-2Weeks <input type="checkbox"/> Morethan2Weeks	
7	Isbufferstockfordrugsmaintained?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
8	DVDMSor anyother softwareis beingusedforstockmanagement	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	

G.1 Availability of Diagnostic Services		
1	Availabilityofdiagnosticservices:	<input checked="" type="checkbox"/> Inhouselab <input type="checkbox"/> Outsource(Hub/PPPmode) <input type="checkbox"/> HybridModel
2	NumberofdiagnostictestsatAAM-PHC/UPHC as per State Essential Diagnostic list	(Totalnumber ofdiagnostictestsat AAM-PHC/UPHCasperNationalEssential Diagnostic list-63)
3	Numberoftestsavailableat AAM-PHC/UPHC	26
4	NumberoftestsProvidedthroughInHouse Mode	26
5	Number oftestsProvidedthroughHub&Spoke (PublicHealthSystem)	-
6	NumberoftestsProvidedthroughHub& Spoke-PPP Model	-
7	AvailabilityofX-rayservices	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

8	Availability of Sample transportation mechanism	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
9	User fee charged for diagnostics	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
10	Average downtime of equipment	
11	Details of equipment which are non-functional for 7 Days (<i>List of equipment is provided as annexure for reference</i>)	No any equipment.

G.2 Diagnostic Tests Available		
1.	Haemoglobin	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
2.	Human chorionic gonadotropin (HCG) (Urine test for pregnancy) – Rapid card test (dipstick)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
3.	Urine test for PH, specific gravity, leucocyte esterase glucose, bilirubin, urobilinogen, ketone, haemoglobin, protein, nitrite – Multiparameter Urine Strip (dipstick)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
4.	Urine Microscopy	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
5.	24–hours urinary protein	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
6.	Stool for ova and cyst	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
7.	Dengue – Rapid card test for NSI antigen and IgM and IgG antibodies	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
8.	MPS slide method	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
9.	Malaria Rapid test	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
10.	RPR/VDRL test for syphilis	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
11.	HIV (Antibodies to HIV 1 & 2) – Rapid card test	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
12.	Hepatitis B surface antigen test	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
13.	Sputum for AFB# – Microscopy	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
14.	Typhoid test (IgM)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
15.	Blood Sugar	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
16.	HCV Antibody Test (Anti HCV)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
17.	Bleeding time and clotting time	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
18.	Visual Inspection Acetic Acid (VIA)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
19.	rK3 for Kala Azar (endemic area only)	<input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> NA
20.	Filariasis (endemic area only)	<input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> NA
21.	Japanese encephalitis (endemic area only)	<input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> NA
22.	Test for iodine in salt (used for food) – Iodine in salt testing kit	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

H. Availability of IT Equipment & Teleconsultation services	
Infrastructure: Availability	<input type="checkbox"/> Tablet <input type="checkbox"/> Smartphone <input checked="" type="checkbox"/> Laptop

	<input checked="" type="checkbox"/> Internetconnectivity(Governmentfundedorother,specify)
Infrastructure:Functionality	<input type="checkbox"/> Tablet <input type="checkbox"/> Smartphone <input checked="" type="checkbox"/> Laptop <input checked="" type="checkbox"/> Internetconnectivity(Governmentfundedorother,specify)
Teleconsultation services (PHC/CHCs/DH/MCH)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Teleconsultationplatforms	<input checked="" type="checkbox"/> e-SanjeevaniOPD <input checked="" type="checkbox"/> e-Sanjeevani.in <input checked="" type="checkbox"/> Statespecificapp Specify, if any
Teleconsultationscheduleprepared and displayed	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Commonconditionsfor teleconsultation	CurrentlynotAvailable
Totalteleconsultationsinthelast 01 month	0

I. Wellness Activities	
Wellnesssessionsbeingheldperiodically	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Availabilityofatrainedinstructorforwellnesssession	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
HealthDaysarecelebratedaspertheWellnessActivity Calendar	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
HealthDaysarecelebratedaspertheWellnessActivity Calendar	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
J. Governance	
ConstitutionofJanArogyaSamiti	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
PeriodicJASmeetingsinthelast6 months	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Minutesofmeetingmaintained	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
PeriodicVHNDsessionsundertaken	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
K. Reporting	
OnlinePlatforms	Reporting

<input type="checkbox"/> AAMPortal/App	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
<input type="checkbox"/> NationalNCDPortal/App	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
<input type="checkbox"/> IHIP	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
<input type="checkbox"/> HMIS	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
<input type="checkbox"/> FPLMIS	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
<input type="checkbox"/> DVDMS	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
<input type="checkbox"/> Nikshay	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Specifyothers,if any:	

L.Finance

Renumeration&Incentives It has been reported that Because of centralized Distribution No Accounts are being Managed here.	Cadre	Timely disbursement	Completedisbursement as entitled
	AAM-PHCTeam(Salary)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
	AAM-PHCTeam(Team Based Incentives)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Facilityfunds It has been reported that Because of centralized Distribution No Accounts are being Managed here	FundSource	Timelydisbursement	
	Untied	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
	OtherSources	<input type="checkbox"/> Yes <input type="checkbox"/> No	
Fundutilization NHM Fund/untied funds utilizedduringlastyear:	Fundsreceived (AmountinRs.)	Expenditure (AmountinRs.)	%Expenditure
	1,75,000	NoRecords Maintained	
Isuntiedfundbeingspenton following activities?	RegularpaymentofBills: <input type="checkbox"/> Yes <input type="checkbox"/> No		

<p>It has been reported that Because of centralized Distribution No Accounts are being Managed here</p>	<p>If yes, specify;</p> <p><input type="checkbox"/> Electricity</p> <p><input type="checkbox"/> Drinking Water</p> <p><input type="checkbox"/> Internet</p> <p>Regular purchase: <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p><input type="checkbox"/> Medicines</p> <p><input type="checkbox"/> Reagents/Consumables</p> <p><input type="checkbox"/> Equipment</p> <p>Payment of support/cleaning staff: <input type="checkbox"/> Yes <input type="checkbox"/> No</p>	
<p>Status of JSY Payments</p> <p>No Deliveries are Performed at the Facility.</p>	<p>Payment done till (month/year)</p> <p>Average Delay in Payment (days):</p> <p>Reasons for delay, if any</p>	
<p>Availability of JSSK entitlements</p> <p>No Deliveries are Performed at the Facility.</p>	<p><input type="checkbox"/> Yes / <input type="checkbox"/> No</p> <p>If yes, whether all entitlements being provided</p> <p><input type="checkbox"/> Free delivery services (Normal delivery/C-section)</p> <p><input type="checkbox"/> Free diet</p> <p><input type="checkbox"/> Free drugs and consumables</p> <p><input type="checkbox"/> Free diagnostics</p> <p><input type="checkbox"/> Free blood services</p>	<p>The facility does not conduct deliveries; only ANC (Antenatal Care) checkups are performed here. All deliveries take place at the District Hospital, which is located within a 2 km radius from this center.</p>

	<input type="checkbox"/> Freereferraltransport(hometo facility) <input type="checkbox"/> Freereferraltransport(dropbackfromfacility to home) <input type="checkbox"/> Nousercharges	
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M.ServiceDeliveryOutputIndicators (Dataofpreviousquarter)				
1	Totalnumberofoutpatientdepartmentvisits	5752		
2	No.ofPWregisteredforANC	885		
3	No.ofPWreceived4or moreANCcheck-ups	600		
4	Totalnumberofinstitutionaldeliveries	Nodeliveriesperformed		
5	Totalno.ofHigh-Risk Pregnanciesreceived treatmentagainst no.ofhigh-Risk pregnanciesidentified	NoRecordFound		
6	Totalno. ofchildrenunder24monthsofagewhoreceivedthefirst doseofthePentavalentvaccine	308		
7	Totalno. ofchildrenunder24monthsofagewhoreceivedthethird doseofthePentavalentvaccine	346		
8	NumberofcasesreferredfromSubcentreAAM(Fromallsub-centre -AAMunderPHC)toPHCAAMduringlastmonth	NIL		
9	NumberofcasesreferredfromPHCAAMtoCHCor higher centre duringlastmonth	64		
10	Number ofcasesreferredbackfromhighercentretoPHCAAMfor follow-upduringlast 3months	NoRecordFound		
11	TBpatientsundergoingtreatment			
	Indicators	Currentyear		
	No.ofpresumptiveTBpatients identified	184		
	No.ofTBpatientsdiagnosedoutofthepresumptivepatients referred	1		
	No.ofTBpatientstakingtreatmentintheAAM	1		
12	%oftargetpopulationadministeredCBAC			NO RECORD FOUND
	%oftarget populationwithscorebelow4			
	%oftargetpopulationwithscore4andabove			
CommunityBasedScreeningforNCDs				
13	NCDs <i>(No.ofindividualsinLast6Months)</i>	Screened	Treated	Follow-up

	Hypertension	2040	122	122
	Diabetes	1712	56	20
	NCDs <i>(No. of individuals in Last 6 Months)</i>	Screened	Referred	Follow-up
	Oral Cancer*	0	0	0
	Breast Cancer*	0	0	0
	Cervical Cancer*	0	0	0

N. Implementation of NQAS Quality Assurance and Patient Safety		
1	Has there been an internal assessment for NQAS?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No 65.49%
2	Is the facility certified at the State-level for NQAS?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
3	Is the facility certified at the National level for NQAS?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
4	Is the facility participating in Kayakalp?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
5	If yes, achievement under Kayakalp (Winner, commendation) and score	81.25%
6	Patient Rights	<input checked="" type="checkbox"/> Display of citizen's charter <input checked="" type="checkbox"/> Display of IEC materials <input checked="" type="checkbox"/> Provision for ensuring privacy <input checked="" type="checkbox"/> Respectful Maternity Care being practiced <input checked="" type="checkbox"/> All services provided free of cost <input checked="" type="checkbox"/> Confidentiality assured for patient information
7	Support Services	<input checked="" type="checkbox"/> Maintenance and upkeep of facility ensured <input checked="" type="checkbox"/> Maintenance of clinical records <input checked="" type="checkbox"/> Data management using digital technology

		<input checked="" type="checkbox"/> Systematic inventory management (medicines/consumables)
8	Infection control	<input checked="" type="checkbox"/> Adherence to biomedical waste management <input checked="" type="checkbox"/> Adherence to SOPs for disinfection/sterilization of equipment <input checked="" type="checkbox"/> Adherence to SOPs for personal protection
9	Clinical care	<input checked="" type="checkbox"/> Adherence to SOPs for clinical management of conditions <input checked="" type="checkbox"/> Ensuring care continuity through bilateral referral mechanism
10	Quality Management Systems	<input checked="" type="checkbox"/> Provision for collecting patient feedback <input type="checkbox"/> Availability of Grievance Redressal Mechanisms <input type="checkbox"/> Periodic reviews undertaken for quality assurance
O. IPHS Compliance		
1	Date of assessment using ODK toolkit	Facility is unaware about ODK.
2	Facility aggregate score using ODK Toolkit	Facility is unaware about ODK

Annexure-List of equipment

S.No.	Equipment	Available	Not available	Functional	Non-Functional
1	Ambu Bag		✓		
2	Laryngoscope		✓		
3	Radiant Warmer		✓		
4	Pulse Oximeter-Finger Tip		✓		
5	Pulse Oximeter-Table Top		✓		
6	Labor Bed		✓		
7	Foetal Doppler		✓		
8	Phototherapy Unit		✓		
9	Shoulder Wheel		✓		
10	Shoulder Pulley		✓		
11	Shoulder Abduction Ladder		✓		

S.No.	Equipment	Available	Not available	Functional	Non-Functional
12	SuctionMachine		✓		
13	MobileSpotlight		✓		
14	ManualVacuumAspirator		✓		
15	WeighingScale	✓		✓	
16	BabyWeighingScale	✓		✓	
17	Infantometer		✓		
18	Ophthalmoscope	✓		✓	
19	FullyLoadedDentalChair ElectricallyOperated		✓		
20	DentalChair-Basic		✓		
21	OxygenHoodNeonatal		✓		
22	ILRWithVoltage Stabilizer-Small		✓		
23	DeepFreezer-Small		✓		
24	ILRWithVoltage Stabilizer-Large		✓		
25	DeepFreezer-Small-Large		✓		
26	VaccineCarrierwithIce Packs		✓		
27	CellCounter-3Part		✓		
28	Semi-Automated BiochemistryAnalyser		✓		
29	BinocularMicroscope		✓		
30	HbA1CAnalyser		✓		
31	Turbidometer		✓		
32	Glucometer	✓		✓	
33	Haemoglobinometer	✓		✓	
34	ESRAnalyzer		✓		
35	ElectrolyteAnalyzer		✓		
36	OxygenCylinder-B Type		✓		
37	BP Apparatus- Aneroid	✓		✓	
38	BPApparatus-Digital	✓		✓	
39	Stethoscope	✓		✓	
40	Thermometer	✓		✓	
41	ExaminationTable	✓		✓	
42	Lower and Upper ExtremityCycle/Basic Ergometer/Static Cycle	✓		✓	
43	ExerciserCouch/Table	✓		✓	
44	FingerExerciserWeb		✓		

S.No.	Equipment	Available	Not available	Functional	Non-Functional
45	WalkingAidfor Training/ ReciprocalWalker	✓		✓	

Remarks&Observation

Infrastructure: The space in the building was good, but it was not well maintained. Both the internal and external interiors need some improvement. The delivery room was non-functional because deliveries do not take place at this facility. Only the OPD room and pharmacy section were properly maintained; nothing else was. The cleanliness was also not up to the mark.

HRH: The hospital is understaffed in terms of human resources.

- Currently, only one medical officer is present, who is managing all the cases, which puts a significant strain on their workload.
- There is only one staff nurse available to assist with patient care.
- The facility is lacking a male MPW (Multi-Purpose Worker), which is essential for certain tasks and healthcare services.
- In administrative or support staff, there is no accountant to manage finances, no data entry operator for maintaining patient records, and no sanitation staff to ensure proper cleanliness and hygiene in the hospital. This shortage of personnel significantly impacts the quality and efficiency of services offered by the hospital.

IEC: The health centre has clear signage and displays of IEC materials in strategic locations, such as the waiting area and consultation rooms, ensuring visibility. However, some areas of the centre, particularly the outpatient or treatment zones, lack updated or varied IEC content.

IT: The facility is equipped with a functional desktop computer and a reliable internet connection, which are essential for digital operations and online services. However, despite having the necessary infrastructure, the teleconsultation service has not yet been implemented.

- The facility only conducts ANC (Antenatal Care) checkups and does not handle deliveries, as a district hospital is located within a 2 km radius.
- Additionally, there is no record maintained for high-risk pregnancies.
- Since deliveries are not performed here, the facility is unable to provide services under the Janani Shishu Suraksha Karyakram (JSSK) entitlement, which includes free delivery services and care for mothers and newborns.

Primary Health Centre (AAM-PHC)

Urban/Rural: **Rural**

Date of Visit: **10/01/2025**

A. General Information	
1. State	Jharkhand
2. District Name	Ranchi
3. Block/Taluka Name	Itki
4. Name of Facility	Primary Health Centre
5. Type of Facility	<input checked="" type="checkbox"/> PHC-AAM <input type="checkbox"/> UPHC-AAM
6. NIN of the facility	8261683745
7. No. of days in a week facility is operational	6 Days
8. OPD Timings	9:00 AM - 3:00 PM
9. Month & Year of operationalization of AAM	April, 2023
10. Details of co-location, if any (If any co-located SHC)	
11. Accessible from nearest roadhead (Yes/No)	YES
12. Next Referral Facility Name	DH
13. Distance of next referral facility (in Km)	30 KM
14. If UPHC functions as a Polyclinic (Yes/No)	NO
15. If Yes, please take note of available specialist services at the Polyclinic	

A.1 Demographic Details	
1. Number of Villages/Wards	30
2. No. of Households	10, 322
3. Total catchment Population	56,207
4. Population who are 30 years of age and above	Facility don't know the accurate number.

B. Physical Infrastructure			
Infrastructure Status and details		Availability	
1.	Availability of Govt owned Building	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
2.	If there is no government-owned Building, specify building type	S.no	Building
		A	Other Govt.
			√Mark

		B	PanchayatBhawan		
		C	UrbanLocal Body		
		D	Rentedetc		
3.	Isthefacilityfunctional24x7?	<input type="checkbox"/>	Yes	<input checked="" type="checkbox"/>	No
4.	AvailabilityofIPDBeds	<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No
5.	Ifyes,NumberoffunctionalIPDBeds	6			
6.	AvailabilityofboundaryWall	<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No
7.	ExternalbrandingasperCPHCguidelines(Colour&Logo)	<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No
8.	OPD room Examinationtablewithprivacycurtains/screen	<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No
		<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No
9.	Waitingareawithsittingarrangementsforpatients/ attendants	<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No
10.	Availabilityoffurniture:	Table <input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No
		Chairs <input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No
		Almirah/Shelf <input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No
11.	Laboratory	<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No
12.	Pharmacy/Drugstore	<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No
13.	Space/roomidentifiedforWellnessactivitiesincludingYoga sessions	<input type="checkbox"/>	Yes	<input checked="" type="checkbox"/>	No
14.	Separatefunctionaltoiletsformalesandfemales	<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No
15.	AvailabilityofRunningWater	<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No
16.	Facilitiesforelderlyanddifferentlyabledpeople(rampsat entry,wheelchairsetc.)	<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No
17.	Electricityconnection	<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No
18.	Powerbackup	<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No
19.	SafedrinkingWaterforstaffand patients	<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No
20.	FunctionalHandwashingcorner(designated)withrunning waterandsoap	<input type="checkbox"/>	Yes	<input checked="" type="checkbox"/>	No
21.	ProvisionofBMW management	<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No
22.	Colourcodedwastebins	<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No
23.	Bio-medicalwastedisposalmechanisminplace	<input type="checkbox"/>	Yes	<input checked="" type="checkbox"/>	No
24.	<i>ResidentialQuartersavailableforStaff Ifyes,Specifythestaffforwhichquartersavailable</i>	<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No

B.1 Information, Education & communication (IEC) material

1	Displayofsignagesandnameofthe facility	<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No
2	DisplayofIECmaterial(relatedtoservicepackagesTB,FP, RMNCHA, Eye, oral care, cancers etc)	<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No

3	Display of IEC on water, sanitation & hygiene	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
4	IEC/Poster on BMW displayed at the facility.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
5	Installation of TV/LED screen in the waiting area for IEC display	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
6	Display of citizen charter	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
7	Information on grievance redressal displayed	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
8	Information on referral transport displayed	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
9	Information on nearest referral facility displayed	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

C. Human Resource Availability						
No	Staff	Required as per IPHS-2022	Regular		Contractual	
			Sanctioned	Available	Sanctioned	Available
1.	Medical Officer (MBBS)	1	0	0	1	1
2.	AYUSHMO*	1	0	0	0	0
3.	Dentist*	1	0	0	1	0
4.	Staff Nurse	2	0	0	2	0
5.	Pharmacist	1	0	0	1	1 (Out sourced)
6.	Laboratory Technician	1	0	0	1	1 (Out sourced)
7.	ANM/MPW(F)#	1	0	0	2	2
8.	MPW(M)	1	0	0	0	0
9.	Lady Health Visitor	1	0	0	0	0
10.	Dresser	1	0	0	0	0
11.	Accountant	1	0	0	0	0
12.	Data entry operator	1	0	0	0	0
13.	Sanitation staff	1	0	0	0	0
14.	ASHA (Population Norms - 1 ASHA per 1000 population in Rural & 2000-2500 population in urban areas)		0	0	56	10
15.	ASHA Facilitator (If any, only for Rural areas)					
16.	Others (Specify)					
17.	Whether all essential HRH available as per IPHS 2022					

*Desirable

#For PHC subcentre-Co-located

D.1 Training Details-RMNCHA+Communicable&Non-Communicable Diseases				
Services	MO (MBBS) (Y/N)	Staff Nurse (Y/N)	MPW(F)/(M) (Y/N)	ASHA (Y/N)
Maternal Health (ANC/PNCCare)	Y	NA	NA	Y

ChildHealth(NewBornCare/ HBNC/HBYC)	Y	NA	NA	Y
FamilyPlanning	Y	NA	NA	Y
CommunicableDiseases(TB/ Leprosy/Malaria/Dengue/Filariasis)	Y	NA	NA	Y
NCD	Y	NA	NA	Y
Others(Specify)				

D.2 Training details-Expanded CPHC packages						
Staff	Trained in Eye care (Y/N)	Trained in ENT care (Y/N)	Trained in oral care (Y/N)	Trained in MNS (Y/N)	Trained in Elderly & Palliative Care (Y/N)	Trained in Trauma & Emergency care (Y/N)
MO (MBBS)	Y	Y	Y	Y	Y	Y
Staff Nurse	NA	NA	NA	NA	NA	NA
ANM/MPW-F	Y	Y	Y	Y	Y	Y
MPW-M	NA	NA	NA	NA	NA	NA
ASHA	Y	Y	Y	Y	Y	Y

E.1 Availability of Services	
Reproductive Maternal and Child Health	<input checked="" type="checkbox"/> ANC/PNC <input type="checkbox"/> Neonatal and infant health care services <input type="checkbox"/> Childhood and Adolescent health care services <input checked="" type="checkbox"/> Family planning, contraceptive and other reproductive health care services
Communicable diseases	<input checked="" type="checkbox"/> Vector-borne diseases (Malaria, Dengue, Filariasis, JE) <input checked="" type="checkbox"/> TB <input checked="" type="checkbox"/> Leprosy <input checked="" type="checkbox"/> Acute simple illnesses
Non-Communicable Diseases	Screening and management of common NCDs (DM, HTN) <input checked="" type="checkbox"/> Screening of common cancers – Oral <input checked="" type="checkbox"/> Screening of common cancers – breast <input checked="" type="checkbox"/> Screening of common cancers – cervix <input checked="" type="checkbox"/> Screening and management of mental health ailments

E.2 Availability of Expanded Packages of Services			
Service Packages	Services Available	Drugs available	Diagnostics & consumables available
Ophthalmic care services	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Basic ear, nose, throat (ENT) care services	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Oral health care services	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Elderly and Palliative care services	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Screening&managementof mentalhealthailments	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
EmergencyMedical Services	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

F.AvailabilityofEssentialmedicines			
1	<p>Number of medicines at AAM- PHC/UPHC as per State Essential Medicines list (IPHS/AAM EDL)</p> <p><i>(Link for list of essential medicines for reference- <a href="https://nhsrcindia.org/essential-
medicines-list-hwc-shc-phc">https://nhsrcindia.org/essential- medicines-list-hwc-shc-phc)</i></p> <p><i>(TotalnumberofmedicinesatAAM-PHC/UPHCasper National EML -172)</i></p>		
2	<p>Total number of medicines available at AAM-PHC/UPHC</p> <p>26</p>		
3	<p>Availability of medicines for priority conditions</p> <p><input checked="" type="checkbox"/> Tuberculosis</p> <p><input checked="" type="checkbox"/> Diabetes</p> <p><input checked="" type="checkbox"/> Hypertension</p> <p><input checked="" type="checkbox"/> Fever</p>		
4	<p>Medicinecategorieswithshortfall/ stockouts on the day of assessment</p> <table border="0" style="width: 100%;"> <tr> <td style="width: 50%; vertical-align: top;"> <input checked="" type="checkbox"/> OralContraceptives <input checked="" type="checkbox"/> Analgesics(NSAIDs) <input checked="" type="checkbox"/> Anti-pyretic <input checked="" type="checkbox"/> Anti-allergics <input checked="" type="checkbox"/> Antidotesforpoisoning <input checked="" type="checkbox"/> Gastrointestinalmeds </td> <td style="width: 50%; vertical-align: top;"> <input checked="" type="checkbox"/> Anti-tuberculosis <input checked="" type="checkbox"/> Anti-fungal <input checked="" type="checkbox"/> Anti-malarial <input checked="" type="checkbox"/> Anti-hypertensive <input checked="" type="checkbox"/> Oralhypoglycaemics <input checked="" type="checkbox"/> Hypolipidemic </td> </tr> </table>	<input checked="" type="checkbox"/> OralContraceptives <input checked="" type="checkbox"/> Analgesics(NSAIDs) <input checked="" type="checkbox"/> Anti-pyretic <input checked="" type="checkbox"/> Anti-allergics <input checked="" type="checkbox"/> Antidotesforpoisoning <input checked="" type="checkbox"/> Gastrointestinalmeds	<input checked="" type="checkbox"/> Anti-tuberculosis <input checked="" type="checkbox"/> Anti-fungal <input checked="" type="checkbox"/> Anti-malarial <input checked="" type="checkbox"/> Anti-hypertensive <input checked="" type="checkbox"/> Oralhypoglycaemics <input checked="" type="checkbox"/> Hypolipidemic
<input checked="" type="checkbox"/> OralContraceptives <input checked="" type="checkbox"/> Analgesics(NSAIDs) <input checked="" type="checkbox"/> Anti-pyretic <input checked="" type="checkbox"/> Anti-allergics <input checked="" type="checkbox"/> Antidotesforpoisoning <input checked="" type="checkbox"/> Gastrointestinalmeds	<input checked="" type="checkbox"/> Anti-tuberculosis <input checked="" type="checkbox"/> Anti-fungal <input checked="" type="checkbox"/> Anti-malarial <input checked="" type="checkbox"/> Anti-hypertensive <input checked="" type="checkbox"/> Oralhypoglycaemics <input checked="" type="checkbox"/> Hypolipidemic		

		<input checked="" type="checkbox"/> Anti-filarial <input type="checkbox"/> Antibiotics <input checked="" type="checkbox"/> Anti-leprosy	<input checked="" type="checkbox"/> ORS <input type="checkbox"/> Multi-vitamins <input checked="" type="checkbox"/> Dermatological(cream)
5	What is the indenting cycle that is followed at the facility?	<input type="checkbox"/> Fortnightly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> As required <input type="checkbox"/> Other(Specify)	
6	What is the lead time for supply of drugs which are indented?(record in days)	<input type="checkbox"/> Less than 1 Week <input checked="" type="checkbox"/> 1-2 Weeks <input type="checkbox"/> More than 2 Weeks	
7	Is buffer stock for drugs maintained?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
8	DVDMS or any other software is being used for stock management	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	

G.1 Availability of Diagnostic Services		
1	Availability of diagnostic services:	<input checked="" type="checkbox"/> In house lab <input type="checkbox"/> Outsource(Hub/PPP mode) <input type="checkbox"/> Hybrid Model
2	Number of diagnostic tests at AAM-PHC/UPHC as per State Essential Diagnostic list	(Total number of diagnostic tests at AAM-PHC/UPHC as per National Essential Diagnostic list-63)
3	Number of tests available at AAM-PHC/UPHC	15
4	Number of tests provided through In House Mode	15
5	Number of tests provided through Hub & Spoke (Public Health System)	15
6	Number of tests provided through Hub & Spoke-PPP Model	0
7	Availability of X-ray services	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
8	Availability of Sample transportation mechanism	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

9	User fee charged for diagnostics	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
10	Average downtime of equipment	Nil
11	Details of equipment which are non-functional for 7 Days (List of equipment is provided as annexure for reference)	

G.2 Diagnostic Tests Available		
1.	Haemoglobin	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
2.	Human chorionic gonadotropin (HCG) (Urine test for pregnancy) – Rapid card test (dipstick)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
3.	Urine test for PH, specific gravity, leucocyte esterase glucose, bilirubin, urobilinogen, ketone, haemoglobin, protein, nitrite – Multiparameter Urine Strip (dipstick)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
4.	Urine Microscopy	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
5.	24-hour urinary protein	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
6.	Stool for ova and cyst	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
7.	Dengue – Rapid card test for NSI antigen and IgM and IgG antibodies	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
8.	MPS slide method	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
9.	Malaria Rapid test	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
10.	RPR/VDRL test for syphilis	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
11.	HIV (Antibodies to HIV 1 & 2) – Rapid card test	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
12.	Hepatitis B surface antigen test	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
13.	Sputum for AFB# - Microscopy	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
14.	Typhoid test (IgM)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
15.	Blood Sugar	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
16.	HCV Antibody Test (Anti HCV)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
17.	Bleeding time and clotting time	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
18.	Visual Inspection Acetic Acid (VIA)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
19.	rK3 for Kala Azar (endemic area only)	<input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> NA
20.	Filariasis (endemic area only)	<input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> NA
21.	Japanese encephalitis (endemic area only)	<input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> NA
22.	Test for iodine salt (used for food) – Iodine salt testing kit	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

H. Availability of IT Equipment & Teleconsultation services	
Infrastructure: Availability	<input checked="" type="checkbox"/> Tablet <input type="checkbox"/> Smartphone <input type="checkbox"/> Laptop <input checked="" type="checkbox"/> Internet connectivity (Government funded or other, specify)

Infrastructure:Functionality	<input checked="" type="checkbox"/> Tablet <input type="checkbox"/> Smartphone <input type="checkbox"/> Laptop <input checked="" type="checkbox"/> Internetconnectivity(Governmentfundedorother,specify)
Teleconsultation services (PHC/CHCs/DH/MCH)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Teleconsultationplatforms	<input type="checkbox"/> e-SanjeevaniOPD <input type="checkbox"/> e-Sanjeevani.in <input type="checkbox"/> Statespecificapp Specify, if any
Teleconsultationscheduleprepared and displayed	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Commonconditionsfor teleconsultation	NA
Totalteleconsultationsinthelast01 month	NIL

I. Wellness Activities	
Wellnesssessionsbeingheldperiodically	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Availabilityofatrainedinstructorforwellnesssession	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
HealthDaysarecelebratedaspertheWellnessActivityCalendar	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
HealthDaysarecelebratedaspertheWellnessActivityCalendar	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
J. Governance	
ConstitutionofJanArogya Samiti	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
PeriodicJASmeetingsinthelast6months	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Minutesofmeetingmaintained	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
PeriodicVHNDsessionsundertaken	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
K. Reporting	
OnlinePlatforms	Reporting

<input type="checkbox"/> AAMPortal/App	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
<input type="checkbox"/> NationalNCDPortal/App	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
<input type="checkbox"/> IHIP	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
<input type="checkbox"/> HMIS	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
<input type="checkbox"/> FPLMIS	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
<input type="checkbox"/> DVDMS	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
<input type="checkbox"/> Nikshay	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Specify others, if any:	

L. Finance

Remuneration & Incentives	Cadre	Timely disbursement	Completed disbursement as entitled
	AAM-PHCTeam(Salary)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
	AAM-PHCTeam(Team Based Incentives)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Facility funds	Fund Source	Timely disbursement	
	Untied	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
	Other Sources	<input type="checkbox"/> Yes <input type="checkbox"/> No	
Fund utilization NHM Fund/untied funds utilized during last year:	Funds received (Amount in Rs.) 50,000/-	Expenditure (Amount in Rs.) No Proper Record	% Expenditure
	NORECORD MAINTAINED		
Is untied fund being spent on following activities?	Regular payment of Bills: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No If yes, specify;		

	<input type="checkbox"/> Electricity <input type="checkbox"/> Drinking Water <input type="checkbox"/> Internet Regular purchase: <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Medicines <input type="checkbox"/> Reagents/Consumables <input type="checkbox"/> Equipment Payment of support/cleaning staff: <input type="checkbox"/> Yes <input type="checkbox"/> No
Status of JSY Payments	Payment done till (month/year) <input checked="" type="checkbox"/> Average delay in payment (days): Reasons for delay, if any
Availability of JSSK entitlements	<input checked="" type="checkbox"/> Yes / <input type="checkbox"/> No If yes, whether all entitlements being provided <input checked="" type="checkbox"/> Free delivery services (Normal delivery/ C-section) <input checked="" type="checkbox"/> Free diet <input checked="" type="checkbox"/> Free drugs and consumables <input checked="" type="checkbox"/> Free diagnostics <input checked="" type="checkbox"/> Free blood services <input checked="" type="checkbox"/> Free referral transport (home to facility) <input checked="" type="checkbox"/> Free referral transport (drop back from facility to home)

	<input checked="" type="checkbox"/> Nousercharges
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M. ServicedeliveryOutputIndicators(Dataofpreviousquarter)								
1	Totalnumberofoutpatientdepartmentvisits	2236						
2	No.ofPWregisteredforANC	260						
3	No.ofPWreceived4ormoreANCcheck-ups	130						
4	Totalnumberofinstitutionaldeliveries	22						
5	Totalno.ofHigh-RiskPregnanciesreceivedtreatment against no.ofhigh-Riskpregnancies identified	44						
6	Totalno.ofchildrenunder24monthsofagewhoreceivedthe first doseofthePentavalentvaccine	41						
7	Totalno.ofchildrenunder24monthsofagewhoreceivedthe third doseofthePentavalentvaccine	17						
8	NumberofcasesreferredfromSubcentreAAM(Fromallsub-centre -AAMunderPHC)toPHCAAMduringlastmonth	0						
9	NumberofcasesreferredfromPHCAAMtoCHCorhighercentre duringlastmonth	60						
10	NumberofcasesreferredbackfromhighercentretoPHCAAMfor follow-upduringlast 3months	12						
11	TBpatientsundergoingtreatment							
	Indicators	Currentyear						
	No.ofpresumptiveTBpatientsidentified	This facility only performed screening for TB.						
	No.ofTBpatientsdiagnosedoutofthepresumptivepatients referred							
	No.ofTBpatientstakingtreatmentintheAAM							
12	<table border="1"> <tr> <td>%oftargetpopulationadministeredCBAC</td> <td colspan="2" rowspan="3">Norecord found.</td> </tr> <tr> <td>%oftargetpopulationwithscorebelow4</td> </tr> <tr> <td>%oftargetpopulationwithscore4and above</td> </tr> </table>			%oftargetpopulationadministeredCBAC	Norecord found.		%oftargetpopulationwithscorebelow4	%oftargetpopulationwithscore4and above
%oftargetpopulationadministeredCBAC	Norecord found.							
%oftargetpopulationwithscorebelow4								
%oftargetpopulationwithscore4and above								
CommunityBasedScreeningfor NCDs								
13	NCDs <i>(No.ofindividuals in Last6Months)</i>	Screened	Treated	Follow-up				
	Hypertension	72	72	49				
	Diabetes	249	249	112				

	NCDs <i>(No. of individuals in Last 6 Months)</i>	Screened	Referred	Follow-up
	Oral Cancer*	259	0	0
	Breast Cancer*	NA	NA	NA
	Cervical Cancer*	NA	NA	NA

N. Implementation of NQAS Quality Assurance and Patient Safety		
1	Has there been an internal assessment for NQAS?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
2	Is the facility certified at the State-level for NQAS?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
3	Is the facility certified at the National level for NQAS?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
4	Is the facility participating in Kayakalp?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
5	If yes, achievement under Kayakalp (Winner, commendation) and score	
6	Patient Rights	<input checked="" type="checkbox"/> Display of citizen's charter <input checked="" type="checkbox"/> Display of IEC materials <input checked="" type="checkbox"/> Provision for ensuring privacy <input checked="" type="checkbox"/> Respectful Maternity Care being practiced <input checked="" type="checkbox"/> All services provided free of cost <input checked="" type="checkbox"/> Confidentiality assured for patient information
7	Support Services	<input checked="" type="checkbox"/> Maintenance and upkeep of facility ensured <input checked="" type="checkbox"/> Maintenance of clinical records <input checked="" type="checkbox"/> Data management using digital technology <input checked="" type="checkbox"/> Systematic inventory management (medicines/consumables)
8	Infection control	<input checked="" type="checkbox"/> Adherence to biomedical waste management <input checked="" type="checkbox"/> Adherence to SOPs for disinfection/sterilization of equipment

		<input checked="" type="checkbox"/> AdherencetoSOPsforpersonalprotection
9	Clinicalcare	<input checked="" type="checkbox"/> AdherencetoSOPsforclinicalmanagementofconditions <input checked="" type="checkbox"/> Ensuringcarecontinuitythroughbilateralreferralmechanism
10	QualityManagementSystems	<input checked="" type="checkbox"/> Provisionforcollectingpatient feedback <input checked="" type="checkbox"/> AvailabilityofGrievanceRedressalMechanisms <input checked="" type="checkbox"/> Periodicreviewsundertakenforqualityassurance
O.IPHS Compliance		
1	DateofassessmentusingODKtoolkit	YES(Theydo not remember theDate)
2	FacilityaggregatescoreusingODK Took kit	40.88%

Annexure-Listofequipment

S.No.	Equipment	Available	Not available	Functional	Non-Functional
1	AmbuBag	✓		✓	
2	Laryngoscope	✓		✓	
3	RadiantWarmer	✓		✓	
4	PulseOximeter-FingerTip	✓		✓	
5	PulseOximeter-TableTop		✓		
6	Labor Bed	✓		✓	
7	FoetalDoppler	✓		✓	
8	PhototherapyUnit		✓		
9	Shoulder Wheel		✓		
10	ShoulderPulley		✓		
11	ShoulderAbduction Ladder		✓		
12	SuctionMachine	✓		✓	
13	MobileSpotlight	✓		✓	
14	ManualVacuumAspirator	✓		✓	
15	WeighingScale	✓		✓	
16	BabyWeighing Scale	✓		✓	
17	Infantometer		✓		
18	Ophthalmoscope		✓		
19	FullyLoadedDentalChair ElectricallyOperated		✓		
20	DentalChair-Basic		✓		
21	OxygenHood Neonatal		✓		
22	ILRWithVoltage Stabilizer-Small		✓		
23	DeepFreezer-Small	✓		✓	
24	ILRWithVoltage Stabilizer-Large		✓		
25	DeepFreezer-Small-Large		✓		

S.No.	Equipment	Available	Not available	Functional	Non-Functional
26	VaccineCarrierwithIce Packs	✓		✓	
27	CellCounter-3 Part		✓		
28	Semi-Automated BiochemistryAnalyser		✓		
29	BinocularMicroscope		✓		
30	HbA1CAnalyser	✓		✓	
31	Turbidometer		✓		
32	Glucometer	✓		✓	
33	Haemoglobinometer	✓		✓	
34	ESR Analyzer		✓		
35	ElectrolyteAnalyzer		✓		
36	OxygenCylinder-BType		✓		
37	BPApparatus-Aneroid	✓		✓	
38	BPApparatus-Digital	✓		✓	
39	Stethoscope	✓		✓	
40	Thermometer	✓		✓	
41	ExaminationTable	✓		✓	
42	Lowerand Upper Extremity Cycle/ Basic Ergometer/StaticCycle		✓		
43	ExerciserCouch/Table		✓		
44	FingerExerciserWeb		✓		
45	WalkingAidforTraining/ ReciprocalWalker	✓		✓	

Remarks&Observation

Infrastructure:

- The building was spacious and well maintained providing adequate room for various health services and activities.
- The cleanliness standards were good, with a noticeable effort put into maintaining hygiene across the facility.
- Each room, including the pharmacy store, was maintained properly, with essential medicines organized and readily accessible.
- Separate sections for outpatient services, inpatient care, pharmacy, laboratory, and administrative offices are clearly marked and easily accessible.
- No Space/Room for Identified for Wellness Activities including Yoga Sessions as it has been Reported that these Activities takes place at Itki-AAM(SHC).

HRH:

- Only one Medical Officer (MO) is currently available, who is handling all Outpatient Department (OPD) services and other responsibilities. This has resulted in the MO being overburdened and stretched beyond capacity.
- There are no staff nurses available at the PHC, which hampers the effective delivery of nursing care and support for medical procedures.
- The pharmacist position is currently filled through outsourcing, even though there is one sanctioned post for a permanent pharmacist.
- A shortage of Accredited Social Health Activists (ASHAs) has been noted, which impacts community outreach and the implementation of various health programs.

IEC:

- The availability of IEC materials at the PHC is satisfactory, with a noticeable effort to educate patients on important health topics. However, there is room for improvement in terms of updating content, enhancing visibility, and expanding the range of topics covered.
- The IEC materials are displayed in common areas like the waiting room and entrance, ensuring visibility to patients and visitors.

IT:

- The PHC is equipped with tablets that are in Non working condition. These devices are primarily used for data reporting and ensuring timely submission of records but, right now due to the non-functionality of Equipments this Activity is Delayed.
- Teleconsultation facilities are recurrently **not available** at the PHC, which limits the ability to provide remote healthcare services to patients who cannot visit the center in person.

Other:

- Neonatal and infant healthcare services are unavailable at the PHC, which poses significant challenges to ensuring the well-being of newborns and infants.
- The availability of medicines is very limited and does not meet the prescribed norms, impacting the treatment of various health conditions.
- Only TB screening is conducted at the PHC. However, treatment services for TB patients are not operational, and TB medicines are not available.
- Diagnostic services are restricted to basic tests, and many essential tests as per norms are not available
- The X-Ray facility is non-functional, further limiting the diagnostic capabilities of the PHC.

Primary Health Centre, Nagri, Ranchi, Jharkhand
(AAM -PHC)

Urban/Rural: Rural

Date of Visit: 09/01/2025

A. General Information	
1. State	Jharkhand
2. District Name	Ranchi
3. Block/Taluka Name	Nagri
4. Name of Facility	Primary Health Centre
5. Type of Facility	<input checked="" type="checkbox"/> PHC-AAM <input type="checkbox"/> UPHC-AAM
6. NIN of the facility	5767648643
7. No. of days in a week facility is operational	6 Days
8. OPD Timings	9:00 AM – 3:00 PM
9. Month & Year of operationalization of AAM	April, 2024
10. Details of co-location, if any (If any co-located SHC)	
11. Accessible from nearest roadhead (Yes/No)	YES
12. Next Referral Facility Name	District Hospital
13. Distance of next referral facility (in Km)	23 KMs
14. If UPHC functions as a Polyclinic (Yes/No)	NO
15. If Yes, please take note of available specialist services at the Polyclinic	

A.1 Demographic Details	
1. Number of Villages/Wards	28
2. No. of Households	9,806
3. Total catchment Population	53,765
4. Population who are 30 years of age and above	-

B. Physical Infrastructure

Infrastructure Status and details		Availability		
1.	Availability of Govt owned Building	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
2.	If there is no government-owned Building, specify building type	S.no	Building	√Mark
		A	Other Govt.	
		B	Panchayat Bhawan	
		C	Urban Local Body	
		D	Rented etc	
3.	Is the facility functional 24 x 7?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
4.	Availability of IPD Beds	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
5.	If yes, Number of functional IPD Beds	6		
6.	Availability of boundary Wall	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		
7.	External branding as per CPHC guidelines (Colour & Logo)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
8.	OPD room Examination table with privacy curtains/screen	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
9.	Waiting area with sitting arrangements for patients/attendants	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
10.	Availability of furniture:	Table <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Chairs <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Almirah/Shelf <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
11.	Laboratory	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
12.	Pharmacy/Drugstore	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
13.	Space/room identified for Wellness activities including Yoga sessions	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
14.	Separate functional toilets for males and females	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
15.	Availability of Running Water	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
16.	Facilities for elderly and differently abled people (ramps at entry, wheelchair etc.)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		
17.	Electricity connection	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
18.	Power backup	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
19.	Safe drinking Water for staff and patients	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
20.	Functional Handwashing corner (designated) with running water and soap	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
21.	Provision of BMW management	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
22.	Colour coded waste bins	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
23.	Bio-medical waste disposal mechanism in place	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		
24.	Residential Quarters available for Staff If yes, Specify the staff for which quarters available	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		

B.1 Information, Education & communication (IEC) material			
1	Display of signages and name of the facility	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
2	Display of IEC material (related to service packages TB, FP, RMNCHA, Eye, oral care, cancers etc)	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
3	Display of IEC on water, sanitation & hygiene	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
4	IEC/Poster on BMW displayed at the facility.	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
5	Installation of TV/LED screen in the waiting area for IEC display	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
6	Display of citizen charter	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
7	Information on grievance redressal displayed	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
8	Information on referral transport displayed	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
9	Information on nearest referral facility displayed	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No

C. Human Resource Availability						
No	Staff	Required as per IPHS-2022	Regular		Contractual	
			Sanctioned	Available	Sanctioned	Available
1.	Medical Officer (MBBS)	1	0	0	4	1
2.	AYUSHMO*	1	0	0	1	1
3.	Dentist*	1	1	0	1	0
4.	Staff Nurse	2	2	0	2	2
5.	Pharmacist	1	1	0	1	1
6.	Laboratory Technician	1	1	0	1	1
7.	ANM/MPW (F)#	1	0	0	5	5
8.	MPW (M)	1	0	0	1	0
9.	Lady Health Visitor	1	1	0	0	0
10.	Dresser	1	0	0	0	0
11.	Accountant	1	1	0	0	0
12.	Data entry operator	1	1	0	0	0
13.	Sanitation staff	1	0	0	1	0
14.	ASHA (Population Norms -1 ASHA per 1000 population in Rural & 2000-2500 population in urban areas)	25	0	0	25	21
15.	ASHA Facilitator (If any, only for Rural areas)					
16.	Others (Specify)					
17.	Whether all essential HRH available as per IPHS 2022					

*Desirable

#ForPHCsubcentre-Co-located

D.1 Training Details-RMNCHA+Communicable&Non-CommunicableDiseases				
Services	MO(MBBS) (Y/N)	StaffNurse (Y/N)	MPW (F)/(M) (Y/N)	ASHA (Y/N)
MaternalHealth(ANC/PNCCare)	NA	Y	Y	Y
ChildHealth(NewBornCare/ HBNC/HBYC)	NA	Y	Y	Y
FamilyPlanning	NA	Y	Y	Y
CommunicableDiseases(TB/ Leprosy/Malaria/Dengue/Filariasis)	NA	Y	Y	Y
NCD	NA	Y	Y	Y
Others(Specify)				

D.2 Training details-ExpandedCPHCpackages						
Staff	Trainedin Eye care (Y/N)	Trainedin ENT care (Y/N)	Trainedin oral care (Y/N)	Trainedin MNS (Y/N)	Trainedin Elderly &Palliativ e Care (Y/N)	Trained in Trauma & Emergencycare (Y/N)
MO(MBBS)	NA	NA	NA	NA	NA	NA
StaffNurse	Y	Y	Y	Y	Y	Y
ANM/MPW-F	Y	Y	Y	Y	Y	Y
MPW-M	NA	NA	NA	NA	NA	NA
ASHA	Y	Y	Y	Y	Y	Y

E.1A availabilityofServices	
ReproductiveMaternaland Child Health	<input checked="" type="checkbox"/> ANC/PNC <input checked="" type="checkbox"/> Neonatalandinfanthealthcareservices <input checked="" type="checkbox"/> ChildhoodandAdolescenthealthcareservices <input checked="" type="checkbox"/> Familyplanning,contraceptiveandotherreproductivehealthcare services
Communicablediseases	<input checked="" type="checkbox"/> Vector-bornediseases(Malaria,Dengue,Filariasis,JE) <input checked="" type="checkbox"/> TB <input checked="" type="checkbox"/> Leprosy <input checked="" type="checkbox"/> Acutesimpleillnesses
Non-Communicable Diseases	ScreeningandmanagementofcommonNCDs(DM,HTN) <input checked="" type="checkbox"/> Screeningofcommoncancers–Oral <input checked="" type="checkbox"/> Screeningofcommoncancers– breast <input checked="" type="checkbox"/> Screeningofcommoncancers– cervix <input checked="" type="checkbox"/> Screeningandmanagementofmentalhealthailments

E.2A availabilityofExpandedPackagesofServices
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Service Packages	Services Available	Drugs available	Diagnostics & consumables available
Ophthalmic care services	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Basic ear, nose, throat (ENT) care services	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Oral health care services	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Elderly and Palliative care services	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Screening & management of mental health ailments	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Emergency Medical Services	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

F. Availability of Essential medicines		
1	Number of medicines at AAM-PHC/UPHC as per State Essential Medicines list (IPHS/AAM EDL) <i>(Link for list of essential medicines for reference- https://nhsrcindia.org/essential-medicines-list-hwc-shc-phc)</i>	<i>(Total number of medicines at AAM-PHC/UPHC as per National EML -172)</i>
2	Total number of medicines available at AAM-PHC/UPHC	21 Medicines Only
3	Availability of medicines for priority conditions	<input checked="" type="checkbox"/> Tuberculosis <input checked="" type="checkbox"/> Diabetes <input checked="" type="checkbox"/> Hypertension <input checked="" type="checkbox"/> Fever

4	Medicine categories with shortfall/ stockouts on the day of assessment	<input checked="" type="checkbox"/> Oral Contraceptives <input checked="" type="checkbox"/> Analgesics/ NSAIDs) <input checked="" type="checkbox"/> Anti-pyretic <input checked="" type="checkbox"/> Anti-allergics <input checked="" type="checkbox"/> Antidotes for poisoning <input checked="" type="checkbox"/> Gastrointestinal meds <input checked="" type="checkbox"/> Anti-filarial <input checked="" type="checkbox"/> Antibiotics <input checked="" type="checkbox"/> Anti-leprosy	<input checked="" type="checkbox"/> Anti-tuberculosis <input checked="" type="checkbox"/> Anti-fungal <input checked="" type="checkbox"/> Anti-malarial <input checked="" type="checkbox"/> Anti-hypertensive <input checked="" type="checkbox"/> Oral hypoglycaemics <input checked="" type="checkbox"/> Hypolipidemic <input checked="" type="checkbox"/> ORS <input checked="" type="checkbox"/> Multi-vitamins <input checked="" type="checkbox"/> Dermatological(cream)
5	What is the indenting cycle that is followed at the facility?	<input type="checkbox"/> Fortnightly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> As required <input type="checkbox"/> Other (Specify)	
6	What is the lead time for supply of drugs which are indented? (record in days)	<input type="checkbox"/> Less than 1 Week <input checked="" type="checkbox"/> 1-2 Weeks <input type="checkbox"/> More than 2 Weeks	
7	Is buffer stock for drugs maintained?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
8	DVDMS or any other software is being used for stock management	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	

G.1 Availability of Diagnostic Services			
1	Availability of diagnostic services:	<input type="checkbox"/> Inhouse lab <input type="checkbox"/> Outsource (Hub/PPP mode) <input checked="" type="checkbox"/> Hybrid Model	
2	Number of diagnostic tests at AAM-PHC/UPHC as per State Essential Diagnostic list		

		(Total number of diagnostic tests at AAM- PHC/UPHC as per National Essential Diagnostic list-63)
3	Number of tests available at AAM-PHC/UPHC	14
4	Number of tests provided through In House Mode	14
5	Number of tests provided through Hub & Spoke (Public Health System)	Only basic tests are available at the facility, rest are referred to the CHC or DH.
6	Number of tests provided through Hub & Spoke-PPP Model	NIL
7	Availability of X-ray services	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
8	Availability of Sample transportation mechanism	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
9	User fee charged for diagnostics	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
10	Average downtime of equipment	
11	Details of equipment which are non-functional for 7 Days (List of equipment is provided as annexure for reference)	No Any

G.2 Diagnostic Tests Available		
1.	Haemoglobin	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
2.	Human chorionic gonadotropin (HCG) (Urine test for pregnancy) – Rapid card test (dipstick)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
3.	Urine test for PH, specific gravity, leucocyte esterase glucose, bilirubin, urobilinogen, ketone, haemoglobin, protein, nitrite – Multiparameter Urine Strip (dipstick)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
4.	Urine Microscopy	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
5.	24-hour urinary protein	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
6.	Stool for ova and cyst	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
7.	Dengue – Rapid card test for NSI antigen and IgM and IgG antibodies	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
8.	MPS slide method	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
9.	Malaria Rapid test	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
10.	RPR/VDRL test for syphilis	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
11.	HIV (Antibodies to HIV 1 & 2) – Rapid card test	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
12.	Hepatitis B surface antigen test	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
13.	Sputum for AFB# – Microscopy	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
14.	Typhoid test (IgM)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
15.	Blood Sugar	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
16.	HCV Antibody Test (Anti HCV)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
17.	Bleeding time and clotting time	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
18.	Visual Inspection Acetic Acid (VIA)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
19.	rK3 for Kala Azar (endemic area only)	<input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> NA

20.	Filariasis(endemicareasonly)	<input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> NA
21.	Japaneseencephalitis(endemicareasonly)	<input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> NA
22.	Testforiodineinsalt (usedforfood)–Iodineinsalttestingkit	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

H.AvailabilityofITEquipment&Teleconsultationservices	
Infrastructure:Availability	<input checked="" type="checkbox"/> Tablet <input type="checkbox"/> Smartphone <input type="checkbox"/> Laptop <input checked="" type="checkbox"/> Internetconnectivity(Governmentfundedorother,specify)
Infrastructure:Functionality	<input checked="" type="checkbox"/> Tablet <input type="checkbox"/> Smartphone <input type="checkbox"/> Laptop <input checked="" type="checkbox"/> Internetconnectivity(Governmentfundedorother,specify)
Teleconsultation services (PHC/CHCs/DH/MCH)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Teleconsultationplatforms	<input type="checkbox"/> e-SanjeevaniOPD <input type="checkbox"/> e-Sanjeevani.in <input type="checkbox"/> Statespecificapp Specify, if any
Teleconsultationscheduleprepared and displayed	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Commonconditionsfor teleconsultation	NA
Totalteleconsultationsinthelast 01 month	NA

I.WellnessActivities	
Wellnesssessionsbeingheldperiodically	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Availabilityofatrainedinstructorforwellnesssession	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
HealthDaysarecelebratedaspertheWellnessActivity Calendar	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

HealthDaysarecelebratedaspertheWellnessActivity Calendar	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
J.Governance			
ConstitutionofJanArogyaSamiti	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
PeriodicJASmeetingsinthelast6 months	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
Minutesofmeetingmaintained	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
PeriodicVHNDsessionsundertaken	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
K.Reporting			
OnlinePlatforms	Reporting		
<input type="checkbox"/> AAMPortal/App	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
<input type="checkbox"/> NationalNCDPortal/App	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
<input type="checkbox"/> IHIP	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
<input type="checkbox"/> HMIS	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
<input type="checkbox"/> FPLMIS	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
<input type="checkbox"/> DVDMS	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
<input type="checkbox"/> Nikshay	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
Specifyothers,if any:			
L.Finance			
Remuneration&Incentives	Cadre	Timely disbursement	Completedisbursement as entitled
	AAM-PHCTeam(Salary)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
	AAM-PHCTeam(Team Based Incentives)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Facilityfunds	FundSource	Timelydisbursement	
	Untied	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
	OtherSources	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Fundutilization			

<p>NHM Fund/untied funds utilized during last year:</p>	<p>Fundsreceived (AmountinRs.) 1,75,000/-</p>	<p>Expenditure (AmountinRs.) NoRecord Maintain</p>	<p>% Expenditure</p>
<p>Isuntiedfundbeingspenton following activities?</p>	<p>RegularpaymentofBills:<input type="checkbox"/>Yes <input checked="" type="checkbox"/>No</p> <p>Ifyes,specify;</p> <p><input type="checkbox"/> Electricity</p> <p><input type="checkbox"/> DrinkingWater</p> <p><input type="checkbox"/> Internet</p> <p>Regularpurchase:<input type="checkbox"/>Yes <input type="checkbox"/>No</p> <p><input type="checkbox"/> Medicines</p> <p><input type="checkbox"/> Reagents/Consumables</p> <p><input type="checkbox"/> Equipment</p> <p>Paymentofsupport/cleaningStaff:<input type="checkbox"/>Yes <input type="checkbox"/>No</p>		
<p>StatusofJSYPayments</p>	<p>Paymentdonetill(month/year)<input checked="" type="checkbox"/></p> <p>AverageDelayinPayment(days):</p> <p>Reasonsfordelay,ifany</p>		

Availability of JSSK entitlements	<input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No If yes, whether all entitlements being provided <input checked="" type="checkbox"/> Free delivery services (Normal delivery/C-section) <input checked="" type="checkbox"/> Free diet <input checked="" type="checkbox"/> Free drugs and consumables <input checked="" type="checkbox"/> Free diagnostics <input type="checkbox"/> Free blood services <input checked="" type="checkbox"/> Free referral transport (home to facility) <input checked="" type="checkbox"/> Free referral transport (drop back from facility to home) <input checked="" type="checkbox"/> No user charges
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M. Service delivery Output Indicators (Data of previous quarter)		
1	Total number of outpatient department visits	938
2	No. of PW registered for ANC	22
3	No. of PW received 4 or more ANC check-ups	12
4	Total number of institutional deliveries	09
5	Total no. of High-Risk Pregnancies received treatment against no. of high-Risk pregnancies identified	0
6	Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine	44
7	Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine	24
8	Number of cases referred from Subcentre AAM (From all sub-centre - AAM under PHC) to PHCAAM during last month	2
9	Number of cases referred from PHCAAM to CHC or higher centre during last month	3
10	Number of cases referred back from higher centre to PHCAAM for follow-up during last 3 months	0
11	TB patients undergoing treatment	
	Indicators	Current year
	No. of presumptive TB patients identified	42

	No. of TB patients diagnosed out of the presumptive patients referred	15					
	No. of TB patients taking treatment in the AAM	15					
12	<table border="1"> <tr> <td>% of target population administered CBAC</td> <td rowspan="3">106</td> </tr> <tr> <td>% of target population with score below 4</td> </tr> <tr> <td>% of target population with score 4 and above</td> <td>-</td> </tr> </table>		% of target population administered CBAC	106	% of target population with score below 4	% of target population with score 4 and above	-
% of target population administered CBAC	106						
% of target population with score below 4							
% of target population with score 4 and above		-					
Community Based Screening for NCDs							
13	NCDs <i>(No. of individuals in Last 6 Months)</i>	Screened	Treated	Follow-up			
	Hypertension	223	11	3			
	Diabetes	106	2	2			
	NCDs <i>(No. of individuals in Last 6 Months)</i>	Screened	Referred	Follow-up			
	Oral Cancer*	0	0	0			
	Breast Cancer*	0	0	0			
	Cervical Cancer*	0	0	0			

N. Implementation of NQA Quality Assurance and Patient Safety	
1	Has there been an internal assessment for NQAS? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
2	Is the facility certified at the State-level for NQAS? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
3	Is the facility certified at the National level for NQAS? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
4	Is the facility participating in Kayakalp? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
5	If yes, achievement under Kayakalp (Winner, commendation) and score

6	PatientRights	<input checked="" type="checkbox"/> Displayofcitizen'scharter <input checked="" type="checkbox"/> DisplayofIECmaterials <input checked="" type="checkbox"/> Provisionforensuringprivacy <input checked="" type="checkbox"/> RespectfulMaternityCarebeingpracticed <input checked="" type="checkbox"/> Allservicesprovidedfreeof cost <input checked="" type="checkbox"/> Confidentialityassuredforpatientinformation
7	SupportServices	<input checked="" type="checkbox"/> Maintenanceandupkeepoffacility ensured <input checked="" type="checkbox"/> Maintenanceofclinicalrecords <input checked="" type="checkbox"/> Datamanagementusingdigitaltechnology <input checked="" type="checkbox"/> Systematicinventorymanagement(medicines/consumables)
8	Infectioncontrol	<input checked="" type="checkbox"/> Adherencetobiomedicalwastemanagement <input checked="" type="checkbox"/> AdherencetoSOPsfordisinfection/sterilizationofequipment <input checked="" type="checkbox"/> AdherencetoSOPsforpersonalprotection
9	Clinicalcare	<input checked="" type="checkbox"/> AdherencetoSOPsforclinicalmanagementofconditions <input checked="" type="checkbox"/> Ensuringcarecontinuitythroughbilateralreferralmechanism
10	QualityManagementSystems	<input type="checkbox"/> Provisionforcollectingpatientfeedback <input type="checkbox"/> AvailabilityofGrievanceRedressalMechanisms <input type="checkbox"/> Periodicreviewsundertakenforqualityassurance
O. IPHSCompliance		
1	DateofassessmentusingODKtoolkit	June, 2024(Theydidn'trememberthedata)
2	FacilityaggregatescoreusingODK Toolkit	39.06%

Annexure-List of equipment

S.No.	Equipment	Available	Not available	Functional	Non-Functional
1	AmbuBag	✓		✓	
2	Laryngoscope	✓		✓	
3	RadiantWarmer	✓		✓	
4	PulseOximeter-FingerTip	✓		✓	
5	PulseOximeter-TableTop	✓		✓	
6	LaborBed	✓		✓	
7	FoetalDoppler	✓		✓	
8	PhototherapyUnit	✓		✓	
9	ShoulderWheel		✓		
10	ShoulderPulley		✓		
11	ShoulderAbduction Ladder		✓		
12	SuctionMachine	✓		✓	
13	MobileSpotlight	✓		✓	
14	ManualVacuumAspirator		✓		
15	WeighingScale	✓		✓	
16	BabyWeighingScale	✓		✓	
17	Infantometer	✓		✓	
18	Ophthalmoscope	✓		✓	
19	FullyLoadedDentalChair ElectricallyOperated		✓		
20	DentalChair-Basic		✓		
21	OxygenHoodNeonatal	✓		✓	
22	ILRWithVoltage Stabilizer-Small		✓		
23	DeepFreezer-Small	✓		✓	
24	ILRWithVoltage Stabilizer-Large		✓		

S.No.	Equipment	Available	Not available	Functional	Non-Functional
25	DeepFreezer-Small-Large	✓		✓	
26	VaccineCarrierwithIce Packs	✓		✓	
27	CellCounter-3Part		✓		
28	Semi-Automated BiochemistryAnalyser		✓		
29	BinocularMicroscope		✓		
30	HbA1CAnalyser	✓		✓	
31	Turbidometer		✓		
32	Glucometer	✓		✓	
33	Haemoglobinometer		✓		
34	ESRAnalyzer		✓		
35	ElectrolyteAnalyzer		✓		
36	OxygenCylinder-B Type		✓		
37	BP Apparatus- Aneroid	✓		✓	
38	BPApparatus-Digital	✓		✓	
39	Stethoscope	✓		✓	
40	Thermometer	✓		✓	
41	ExaminationTable	✓		✓	
42	LowerandUpper Extremity Cycle/ Basic Ergometer/StaticCycle	✓		✓	
43	ExerciserCouch/Table		✓		
44	FingerExerciserWeb		✓		
45	WalkingAidfor Training/ ReciprocalWalker		✓		

Remarks & Observation

Infrastructure:

- The building's exterior is well-designed. However, interior spaces lack effective organization and management.
- Furniture and fixtures appear dated and require refurbishment.
- Common areas, such as corridors and staircases, were not adequately cleaned.
- Washrooms and other facilities require more frequent sanitation.
- The rooms are spacious and well-ventilated, providing a comfortable environment.
- Cleanliness is a major area of concern.
- There was no boundary wall but only fencing.

HRH: The human resource situation is that there are 4 sanctioned posts for Medical Officers, as reported to us, but only 1 is available, and that too has not been coming for the past few days. Only one AYUSH Doctor is available, who is handling the AYUSH OPD. So, there is a shortage of HR.

IEC: It is observed that all relevant IEC materials were prominently displayed across all areas of the facility. This included waiting areas, consultation rooms, the pharmacy, and other key sections of the PHC, covering topics such as health awareness, disease prevention, maternal and child health, sanitation, and available healthcare services.

IT: All necessary facilities were available at the facility. However, teleconsultation services, had not yet been implemented.

Other:

Proper maintenance of records was not observed.

The cleanliness in the labour room was found to be inadequate.

The diagnostic tests available at the PHC were not as per prescribed norms.

There was a shortage of medicines at the PHC, and the medicines available did not align with the prescribed norms.

-PrimaryHealthCentre(AAM-PHC)

Urban/Rural:Rural

DateofVisit:09/01/2025

A.GeneralInformation	
1.State	Jharkhand
2.DistrictName	Ranchi
3.Block/TalukaName	Ratu/Gurubazpur
4.NameofFacility	PrimaryHealthCentre
5.TypeofFacility	<input checked="" type="checkbox"/> PHC-AAM <input type="checkbox"/> UPHC-AAM
6.NINofthefacility	6374772751
7.No.ofdaysinaweekfacilityisoperational	Non-Operationalsinceacoupleof months.(AsReported)
8.OPDTimings	9: 00 AM-3:00PM
9.Month&YearofoperationalizationofAAM	-
10.Detailsofco-location,ifany (Ifanyco-locatedSHC)	6KMs farfromCHC, Ratu
11.Accessiblefromnearestroadhead (Yes/No)	YES
12.NextReferralFacilityName	CHC,RATU
13.Distanceofnextreferralfacility(in Km)	6KMs
14.IfUPHCfunctionsasaPolyclinic(Yes/No)	NO
15.IfYes,please takenoteofavailablespecialist servicesat thePolyclinic	

A.1DemographicDetails	
1.NumberofVillages/Wards	17
2.No.ofHouseholds	-
3.TotalcatchmentPopulation	-
4.Populationwhoare 30yearsofageandabove	-

B.PhysicalInfrastructure		
InfrastructureStatusanddetails		Availability
1.	AvailabilityofGovtownedBuilding	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

2.	If there is no government-owned Building, specify building type	S.no	Building	√Mark
		A	Other Govt.	
		B	Panchayat Bhawan	
		C	Urban Local Body	
		D	Rented etc	
3.	Is the facility functional 24 x 7?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
4.	Availability of IPD Beds	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
5.	If yes, Number of functional IPD Beds	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
6.	Availability of boundary Wall	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
7.	External branding as per CPHC guidelines (Colour & Logo)	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
8.	OPD room Examination table with privacy curtains/screen	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
		<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
9.	Waiting area with sitting arrangements for patients/attendants	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
10.	Availability of furniture:	Table <input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
		Chairs <input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
		Almirah/Shelf <input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
11.	Laboratory	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
12.	Pharmacy/Drugstore	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
13.	Space/room identified for Wellness activities including Yoga sessions	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
14.	Separate functional toilets for males and females	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
15.	Availability of Running Water	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
16.	Facilities for elderly and differently abled people (ramps at entry, wheelchair etc.)	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
17.	Electricity connection	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
18.	Power backup	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
19.	Safe drinking Water for staff and patients	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
20.	Functional Handwashing corner (designated) with running water and soap	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
21.	Provision of BMW management	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
22.	Colour coded waste bins	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
23.	Bio-medical waste disposal mechanism in place	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
24.	<i>Residential Quarters available for Staff If yes, Specify the staff for which quarters available</i>	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	

B.1 Information, Education & communication (IEC) material

1	Display of signages and name of the facility	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
2	Display of IEC material (related to service packages TB, FP, RMNCHA, Eye, oral care, cancers etc)	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
3	Display of IEC on water, sanitation & hygiene	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
4	IEC/Poster on BMW displayed at the facility.	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
5	Installation of TV/LED screen in the waiting area for IEC display	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
6	Display of citizen charter	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
7	Information on grievance redressal displayed	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
8	Information on referral transport displayed	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
9	Information on nearest referral facility displayed	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No

*Desirable

#For PHC subcentre-Co-located

D.1 Training Details-RMNCHA+Communicable&Non-Communicable Diseases				
Services	MO(MBBS) (Y/N)	Staff Nurse (Y/N)	MPW (F)/(M) (Y/N)	ASHA (Y/N)
Maternal Health(ANC/PNCCare)	N	N	N	N
Child Health(New Born Care/ HBNC/HBYC)	N	N	N	N
Family Planning	N	N	N	N
Communicable Diseases(TB/ Leprosy/Malaria/Dengue/Filariasis)	N	N	N	N
NCD	N	N	N	N
Others(Specify)				

D.2 Training details-Expanded CPHC packages						
Staff	Trained in Eye care (Y/N)	Trained in ENT care (Y/N)	Trained in oral care (Y/N)	Trained in MNS (Y/N)	Trained in Elderly & Palliative Care (Y/N)	Trained in Trauma & Emergency care (Y/N)
MO(MBBS)	N	N	N	N	N	N
Staff Nurse	N	N	N	N	N	N
ANM/MPW-F	N	N	N	N	N	N
MPW-M	N	N	N	N	N	N
ASHA	N	N	N	N	N	N

E.1 Availability of Services	
Reproductive Maternal and Child Health	<input checked="" type="checkbox"/> ANC/PNC <input checked="" type="checkbox"/> Neonatal and infant health care services <input checked="" type="checkbox"/> Childhood and Adolescent health care services

	<input type="checkbox"/> Family planning, contraceptive and other reproductive healthcare services
Communicable diseases	<input checked="" type="checkbox"/> Vector-borne diseases (Malaria, Dengue, Filariasis, JE) <input checked="" type="checkbox"/> TB <input checked="" type="checkbox"/> Leprosy <input checked="" type="checkbox"/> Acute simple illnesses
Non-Communicable Diseases	Screening and management of common NCDs (DM, HTN) <input checked="" type="checkbox"/> Screening of common cancers – Oral <input checked="" type="checkbox"/> Screening of common cancers – breast <input checked="" type="checkbox"/> Screening of common cancers – cervix <input checked="" type="checkbox"/> Screening and management of mental health ailments

E.2 Availability of Expanded Packages of Services						
Service Packages	Services Available		Drugs available		Diagnostics & consumables available	
Ophthalmic care services	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Basic ear, nose, throat (ENT) care services	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Oral health care services	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Elderly and Palliative care services	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Screening & management of mental health ailments	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Emergency Medical Services	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No

F. Availability of Essential medicines		
1	Number of medicines at AAM- PHC/UPHC as per State Essential Medicines list (IPHS/AAM EDL) <i>(Link for list of essential medicines for reference- https://nhsrcindia.org/essential-medicines-list-hwc-shc-phc)</i>	<i>(Total number of medicines at AAM-PHC/UPHC as per National EML -172)</i>

2	Total number of medicines available at AAM-PHC/UPHC	NIL	
3	Availability of medicines for priority conditions	<input checked="" type="checkbox"/> Tuberculosis <input checked="" type="checkbox"/> Diabetes <input checked="" type="checkbox"/> Hypertension <input checked="" type="checkbox"/> Fever	
4	Medicine categories with shortfall/ stockouts on the day of assessment	<input checked="" type="checkbox"/> Oral Contraceptives <input checked="" type="checkbox"/> Analgesics/NSAIDs) <input checked="" type="checkbox"/> Anti-pyretic <input checked="" type="checkbox"/> Anti-allergics <input checked="" type="checkbox"/> Antidotes for poisoning <input checked="" type="checkbox"/> Gastrointestinal meds <input checked="" type="checkbox"/> Anti-filarial <input checked="" type="checkbox"/> Antibiotics <input checked="" type="checkbox"/> Anti-leprosy	<input checked="" type="checkbox"/> Anti-tuberculosis <input checked="" type="checkbox"/> Anti-fungal <input checked="" type="checkbox"/> Anti-malarial <input checked="" type="checkbox"/> Anti-hypertensive <input checked="" type="checkbox"/> Oral hypoglycaemics <input checked="" type="checkbox"/> Hypolipidemic <input checked="" type="checkbox"/> ORS <input checked="" type="checkbox"/> Multi-vitamins <input checked="" type="checkbox"/> Dermatological(cream)
5	What is the indenting cycle that is followed at the facility?	<input checked="" type="checkbox"/> Fortnightly <input checked="" type="checkbox"/> Monthly <input checked="" type="checkbox"/> Quarterly <input checked="" type="checkbox"/> As required <input type="checkbox"/> Other (Specify)	
6	What is the lead time for supply of drugs which are indented? (record in days)	<input checked="" type="checkbox"/> Less than 1 Week <input checked="" type="checkbox"/> 1-2 Weeks <input checked="" type="checkbox"/> More than 2 Weeks	
7	Is buffer stock for drugs maintained?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	

8	DVDMS or any other software is being used for stock management	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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G.1 Availability of Diagnostic Services		
1	Availability of diagnostic services:	<input checked="" type="checkbox"/> Inhouse lab <input checked="" type="checkbox"/> Outsource (Hub/PPP mode) <input checked="" type="checkbox"/> Hybrid Model
2	Number of diagnostic tests at AAM-PHC/UPHC as per State Essential Diagnostic list	(Total number of diagnostic tests at AAM-PHC/UPHC as per National Essential Diagnostic list-63)
3	Number of tests available at AAM-PHC/UPHC	Facility Damaged and NON-OPERATIONAL
4	Number of tests provided through In House Mode	
5	Number of tests provided through Hub & Spoke (Public Health System)	
6	Number of tests provided through Hub & Spoke-PPP Model	
7	Availability of X-ray services	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
8	Availability of Sample transportation mechanism	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
9	User fee charged for diagnostics	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
10	Average downtime of equipment	
11	Details of equipment which are non-functional for 7 Days (List of equipment is provided as annexure for reference)	

G.2 Diagnostic Tests Available		
1.	Haemoglobin	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
2.	Human chorionic gonadotropin (HCG) (Urine test for pregnancy) – Rapid card test (dipstick)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
3.	Urine test for PH, specific gravity, leucocyte esterase glucose, bilirubin, urobilinogen, ketone, haemoglobin, protein, nitrite – Multiparameter Urine Strip (dipstick)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
4.	Urine Microscopy	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
5.	24-hour urinary protein	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
6.	Stool for ova and cyst	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
7.	Dengue – Rapid card test for NSI antigen and IgM and IgG antibodies	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
8.	MPSlide method	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
9.	Malaria Rapid test	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
10.	RPR/VDRL test for syphilis	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
11.	HIV (Antibodies to HIV 1 & 2) – Rapid card test	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

12.	HepatitisBsurfaceantigentest	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
13.	SputumforAFB#-Microscopy	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
14.	Typhoidtest(IgM)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
15.	BloodSugar	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
16.	HCVAntibodyTest(AntiHCV)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
17.	Bleedingtimeandclottingtime	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
18.	VisualInspectionAceticAcid(VIA)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
19.	rK3forKalaAzar(endemicareasonly)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> NA
20.	Filariasis(endemicareasonly)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> NA
21.	Japaneseencephalitis(endemicareasonly)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> NA
22.	Test foriodineinsalt(usedforfood)–Iodineinsalt testingkit	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

H.AvailabilityofITEquipment&Teleconsultationservices	
Infrastructure:Availability	<input checked="" type="checkbox"/> Tablet <input checked="" type="checkbox"/> Smartphone <input checked="" type="checkbox"/> Laptop <input checked="" type="checkbox"/> Internetconnectivity(Governmentfundedorother,specify)
Infrastructure:Functionality	<input checked="" type="checkbox"/> Tablet <input checked="" type="checkbox"/> Smartphone <input checked="" type="checkbox"/> Laptop <input checked="" type="checkbox"/> Internetconnectivity(Governmentfundedorother,specify)
Teleconsultation services (PHC/CHCs/DH/MCH)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Teleconsultationplatforms	<input checked="" type="checkbox"/> e-SanjeevaniOPD <input checked="" type="checkbox"/> e-Sanjeevani.in <input checked="" type="checkbox"/> Statespecificapp Specify, if any
Teleconsultationscheduleprepared and displayed	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Commonconditionsfor teleconsultation	NIL

Total teleconsultations in the last 01 month	NIL
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I. Wellness Activities	
Wellness sessions being held periodically	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Availability of a trained instructor for wellness session	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Health Days are celebrated as per the Wellness Activity Calendar	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Health Days are celebrated as per the Wellness Activity Calendar	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

J. Governance	
Constitution of Jan Arogya Samiti	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Periodic JAS meetings in the last 6 months	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Minutes of meeting maintained	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Periodic VHND sessions undertaken	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

K. Reporting	
Online Platforms	Reporting
<input type="checkbox"/> AAM Portal/App	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
<input type="checkbox"/> National NCD Portal/App	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
<input type="checkbox"/> IHIP	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
<input type="checkbox"/> HMIS	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
<input type="checkbox"/> FPLMIS	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
<input type="checkbox"/> DVDMS	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
<input type="checkbox"/> Nikshay	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Specify others, if any:	

L. Finance			
Remuneration & Incentives	Cadre	Timely disbursement	Completed disbursement as entitled
	AAM-PHCTeam (Salary)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

	AAM-PHC Team (Team Based Incentives)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Facility funds	Fund Source	Timely disbursement	
	Untied-	Observation: It has been Reported by the BPM that the facility will be resuming its services Soon.	
	Other Sources		
Fund utilization			
NHM Fund/untied funds utilized during last year:	Funds received (Amount in Rs.) 0	Expenditure (Amount in Rs.) 0	% Expenditure Not Reported
Is untied fund being spent on following activities?	Regular payment of Bills: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No If yes, specify: <input type="checkbox"/> Electricity <input type="checkbox"/> Drinking Water <input type="checkbox"/> Internet Regular purchase: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> Medicines <input type="checkbox"/> Reagents/Consumables <input type="checkbox"/> Equipment Payment of support/cleaning staff: <input type="checkbox"/> Yes <input type="checkbox"/> No		
Status of JSY Payments	Payment done till (month/year)		

	<p>Average Delay in Payment (days):</p> <p>Reasons for delay, if any</p>
<p>Availability of JSSK entitlements</p> <p>Since the facility is damaged so the following services are non-functional</p>	<p><input type="checkbox"/> Yes / <input type="checkbox"/> No</p> <p>If yes, whether all entitlements being provided</p> <p><input type="checkbox"/> Free delivery services (Normal delivery / C-section)</p> <p><input type="checkbox"/> Free diet</p> <p><input type="checkbox"/> Free drugs and consumables</p> <p><input type="checkbox"/> Free diagnostics</p> <p><input type="checkbox"/> Free blood services</p> <p><input type="checkbox"/> Free referral transport (home to facility)</p> <p><input type="checkbox"/> Free referral transport (drop back from facility to home)</p> <p><input type="checkbox"/> No user charges</p>

M. Service delivery Output Indicators (Data of previous quarter)		
1	Total number of outpatient department visits	<p>This facility has been damaged for the past 3-4 years. No services are being run here. Due to this PHC being non-functional, all services linked to this PHC are being run at the nearby Aam-SHC (Sub-Health Centre).</p>
2	No. of PW registered for ANC	
3	No. of PW received 4 or more ANC check-ups	
4	Total number of institutional deliveries	
5	Total no. of High-Risk Pregnancies received treatment against no. of high-Risk pregnancies identified	
6	Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine	
7	Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine	
8	Number of cases referred from Subcentre AAM (From all sub-centre -AAM under PHC) to PHC AAM during last month	

9	Number of cases referred from PHCAAM to CHC or higher centre during last month			
10	Number of cases referred back from higher centre to PHCAAM for follow-up during last 3 months			
11	TB patients undergoing treatment			
	Indicators	Current year		
	No. of presumptive TB patients identified	This facility has been damaged for the past 3-4 years. No services are being run here. Due to this PHC being non-functional, all services linked to this PHC are being run at the nearby Aam-SHC (Sub-Health Centre).		
	No. of TB patients diagnosed out of the presumptive patients referred			
	No. of TB patients taking treatment in the AAM			
12	% of target population administered CBAC			0
	% of target population with score below 4			
	% of target population with score 4 and above			
Community Based Screening for NCDs				
13	NCDs <i>(No. of individuals in Last 6 Months)</i>	Screened	Treated	Follow-up
	Hypertension	0	0	0
	Diabetes	0	0	0
	NCDs <i>(No. of individuals in Last 6 Months)</i>	Screened	Referred	Follow-up
	Oral Cancer*	0	0	0
	Breast Cancer*	0	0	0
	Cervical Cancer*	0	0	0

N. Implementation of NQA Quality Assurance and Patient Safety

1	Has there been an internal assessment for NQAS?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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2	Isthefacilitycertifiedatthe State-level for NQAS?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
3	Isthefacilitycertifiedatthe National level for NQAS?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
4	Isthefacilityparticipatingin Kayakalp?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
5	Ifyes,achievementunder Kayakalp (Winner, commendation)andscore	
6	PatientRights FacilityisDamagedandNon-Functional	<input type="checkbox"/> Displayofcitizen’scharter <input type="checkbox"/> DisplayofIEC materials <input type="checkbox"/> Provisionfor ensuringprivacy <input type="checkbox"/> RespectfulMaternityCarebeingpracticed <input type="checkbox"/> Allservicesprovidedfreeof cost <input type="checkbox"/> Confidentialityassuredforpatientinformation
7	SupportServices FacilityisDamagedandNon-Functional	<input type="checkbox"/> Maintenanceandupkeepoffacility ensured <input type="checkbox"/> Maintenanceofclinicalrecords <input type="checkbox"/> Datamanagementusingdigitaltechnology <input type="checkbox"/> Systematicinventorymanagement(medicines/consumables)
8	Infectioncontrol FacilityisDamagedandNon-Functional	<input type="checkbox"/> Adherencetobiomedicalwastemanagement <input type="checkbox"/> AdherencetoSOPsfordisinfection/sterilizationofequipment <input type="checkbox"/> AdherencetoSOPsforpersonalprotection
9	Clinicalcare FacilityisDamagedandNon-Functional	<input type="checkbox"/> AdherencetoSOPsforclinicalmanagementofconditions <input type="checkbox"/> Ensuringcarecontinuitythroughbilateralreferralmechanism
10	QualityManagementSystems FacilityisDamagedand Non-Functional	<input type="checkbox"/> Provisionforcollectingpatientfeedback <input type="checkbox"/> AvailabilityofGrievanceRedressalMechanisms <input type="checkbox"/> Periodicreviewsundertakenforqualityassurance

O. IPHS Compliance		
1	Date of assessment using ODK toolkit	NIL
2	Facility aggregate score using ODK Toolkit	NIL

Annexure-List of equipment

S.No.	Equipment	Available	Not available	Functional	Non-Functional
1	Ambu Bag	NIL			
2	Laryngoscope	NIL			
3	Radiant Warmer	NIL			
4	Pulse Oximeter-Finger Tip	NIL			
5	Pulse Oximeter-Table Top	NIL			
6	Labor Bed	NIL			
7	Foetal Doppler	NIL			
8	Phototherapy Unit	NIL			
9	Shoulder Wheel	NIL			
10	Shoulder Pulley	NIL			
11	Shoulder Abduction Ladder	NIL			
12	Suction Machine	NIL			
13	Mobile Spotlight	NIL			

S.No.	Equipment	Available	Not available	Functional	Non-Functional
14	Manual Vacuum Aspirator	NIL			
15	Weighing Scale	NIL			
16	Baby Weighing Scale	NIL			
17	Infantometer	NIL			
18	Ophthalmoscope	NIL			
19	Fully Loaded Dental Chair Electrically Operated	NIL			
20	Dental Chair-Basic	NIL			
21	Oxygen Hood Neonatal	NIL			
22	ILR With Voltage Stabilizer-Small	NIL			
23	Deep Freezer-Small	NIL			
24	ILR With Voltage Stabilizer-Large	NIL			
25	Deep Freezer-Small-Large	NIL			
26	Vaccine Carrier with Ice Packs	NIL			
27	Cell Counter-3 Part	NIL			
28	Semi-Automated Biochemistry Analyser	NIL			
29	Binocular Microscope	NIL			
30	HbA1C Analyser	NIL			
31	Turbidometer	NIL			
32	Glucometer	NIL			
33	Haemoglobinometer	NIL			
34	ESR Analyzer	NIL			
35	Electrolyte Analyzer	NIL			
36	Oxygen Cylinder-B Type	NIL			
37	BP Apparatus- Aneroid	NIL			
38	BP Apparatus-Digital	NIL			
39	Stethoscope	NIL			
40	Thermometer	NIL			
41	Examination Table	NIL			
42	Lower and Upper Extremity Cycle/Basic Ergometer/Static Cycle	NIL			
43	Exerciser Couch/Table	NIL			
44	Finger Exerciser Web	NIL			
45	Walking Aid for Training/ Reciprocal Walker	NIL			

Remarks & Observation

Infrastructure: Upon visiting the facility, it was observed that the building is in a state of complete disrepair, resembling an abandoned structure, with no efforts made toward its maintenance or rehabilitation during this period. (Pictures are attached in the next page.)

As a result of the non-functional status of this PHC, it is unable to provide any healthcare services to the local population. The facility has been left without any medical staff, equipment, or basic infrastructure to support the healthcare needs of the community.

Furthermore, all services that were originally linked to this PHC have been shifted to the **Aam- SHC (Sub-Health Centre)**, which is situated within the same campus. However, this temporary arrangement has led to a strain on the services provided by the Aam-SHC, causing inconvenience and delays for the residents who would otherwise rely on the PHC for their healthcare needs.

Issues observed during our visit:

- The PHC building is in a state of complete disrepair, with visible signs of neglect and lack of maintenance over the years.
- No medical services are being provided at this PHC due to its non-functional status.
- All linked healthcare services have been redirected to the nearby Aam-SHC, which is operating under significant pressure due to the increased patient load.
- The local community is facing difficulties accessing timely healthcare services, resulting in potential health risks and adverse outcomes.

Primary Health Centre, Ratu, Ranchi, Jharkhand



**AyushmanArogyaMandir-SubHealthCentre,Patratoli,Bero,Ranchi
(AAM-SHC)**

DateofVisit:10/01/2025

A.GeneralInformation	
1.State	Jharkhand
2.DistrictName	Ranchi
3.Block/TalukaName	Patratoli,BERO
4.NameofFacility	AAM-SHC
5.TypeofFacility	SubHealthCentre
6.NINofthefacility	6281482775
7.No.ofdaysinaweekfacilityis operational	6Days
8.OPDTimings	9:00AM-3:00PM
9.Month&Year ofAAMoperationalization	March,2023
10.Accessiblefromnearestroadhead (Yes/No)	YES
11.NextReferralFacility	CHC,BERO
12.Distanceofnextreferralfacility(Km)	11KM

A.1DemographicDetails	
1.NumberofVillages	3
2.No.ofHouseholds	1400
3.TotalcatchmentPopulation	6000
4.Populationwhoare 30yearsofageandabove	1845

B.PhysicalInfrastructure		
InfrastructureStatusanddetails		Availability
1.	AvailabilityofGovtownedBuilding	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
2.	IfNoGovtownedBuilding, specifybuildingtype(OtherGovt./PanchayatBhawan/Rentedetc.)	
3.	Availabilityofboundary Wall	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
4.	ExternalbrandingasperCPHCguidelines(<i>colourand logo</i>)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
5.	OPDroom Examinationtable withprivacycurtain/ screen	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
6.	Waitingareawithsittingarrangementsforpatients/ attendants	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
7.	Availabilityoffurniture: Table Chairs Almirah/Rack	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
8.	Laboratory	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
9.	Pharmacy/Drugstore	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
10.	Space/roomidentified forWellnessactivitiesincluding Yoga sessions	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
11.	Separatefunctionaltoiletsformalesandfemales	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
12.	AvailabilityofRunningwaterinthefacility	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
13.	Facilitiesforelderlyanddifferentlyabled people(rampsatentry, wheelchairsetc.)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
14.	Electricityconnection	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
15.	Powerback up	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
16.	AvailabilityofSafedrinkingWater	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
17.	FunctionalHandwashingcorner(designated)withrunning water and soap	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
18.	ProvisionofBMWmanagement	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
19.	Colourcodedwastebins (<i>usedforsegregationofbiomedicalwaste</i>)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
20.	Bio-medicalwastedisposalmechanisminplace (<i>SharpspitandDeepburialpitsforsharp/wastecollection mechanism for disposal at higher facility</i>)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
21.	Residential Quartersavailable forStaff <i>Ifyes,Specifythestaffforwhichquarters available</i>	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> CHO <input type="checkbox"/> ANM

B.1 Information, Education & communication (IEC) material		
1	Display of signages and name of the facility	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
2	Display of IEC material (related to service packages TB, FP, RMNCHA, NCDEye, oral care, etc)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
3	Display of IEC on water, sanitation & hygiene	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
4	IEC/Poster on BMW displayed at the facility.	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
5	Installation of TV/ LED screen in the waiting area for IEC display	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
6	Display of citizen charter	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
7	Information on grievance redressal displayed	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
8	Information on referral transport displayed	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
9	Information on nearest referral facility displayed	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

C. Human Resource Availability						
	Staff	Required as per IPHS-2022	Regular		Contractual	
			Sanctioned	Available	Sanctioned	Available
1	CHO/MLHP	1	1	0	1	1
2	ANM/MPW-F	2	1	0	2	1
3	MPW-M		1	0	1	0
3	ASHA (Population Norms - 1 ASHA per 1000 population)	-	6	0	6	6
4	Any other (If yes, specify)					

D.1 Training Details- RMNCHA + Communicable & Non-Communicable Diseases			
Services	CHO (Yes/No)	MPW(F)/(M) (Yes/No)	ASHA (Yes/No)
Maternal Health (ANC/PNC Care)	YES	NA	YES
Child Health (New Born Care/HBNC/HBYC)	YES	NA	YES
Family Planning	YES	NA	YES

Communicable Diseases (TB/Leprosy/Malaria/Dengue/Filariasis)	YES	NA	YES
NCD	YES	NA	YES

D.2 Training details- Expanded CPHC packages						
Staff	Trained in Eye care (Yes/No)	Trained in ENT care (Yes/No)	Trained in oral care (Yes/No)	Trained in MNS (Yes/No)	Trained in Elderly & Palliative care (Yes/No)	Trained in Trauma & Emergency care (Yes/No)
CHO	YES	YES	YES	YES	YES	YES
ANM/MPW(F)	YES	YES	YES	YES	YES	YES
MPW(M)	NO	NO	NO	NO	NO	NO
ASHA	YES	YES	YES	YES	YES	YES

E. Service Delivery	
Service provided	<p>Reproductive Maternal and Child Health</p> <p><input checked="" type="checkbox"/> ANC/PNC</p> <p><input checked="" type="checkbox"/> Neonatal and infant health care services</p> <p><input checked="" type="checkbox"/> Childhood and Adolescent health care services</p> <p><input type="checkbox"/> Family planning, contraceptive and other reproductive health care services</p> <p>Communicable diseases</p> <p><input checked="" type="checkbox"/> Vector-borne diseases (Malaria, Dengue, Filariasis, JE)</p> <p><input checked="" type="checkbox"/> TB</p>

	<input checked="" type="checkbox"/> Leprosy <input checked="" type="checkbox"/> Acute simple illnesses Non-Communicable Diseases <input checked="" type="checkbox"/> Screening and management of common NCDs (DM, HTN) <input checked="" type="checkbox"/> Screening of common cancers – Oral <input checked="" type="checkbox"/> Screening of common cancers – breast <input checked="" type="checkbox"/> Screening of common cancers – cervix
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E.2 Availability of Expanded Packages of Services			
Service Packages	Services Available	Drugs available	Diagnostics & consumables available
Ophthalmic care services	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Basic ear, nose, throat (ENT) care services	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Oral health care services	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Elderly and palliative care services	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Screening & management of mental health ailments	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Emergency Medical Services	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

F. Essential medicines	
Number of medicines at AAM-SHC as per State Essential Medicines list (Link for essential medicines for reference-	

https://nhsrindia.org/essential-medicines-list-hwc-shc-phc	(Total medicines at AAM-SHC as per national EML is 105)	
Total number of medicines available at AAM-SHC	25	
Availability of medicines for priority conditions	<input checked="" type="checkbox"/> Tuberculosis <input type="checkbox"/> Diabetes <input checked="" type="checkbox"/> Hypertension <input checked="" type="checkbox"/> Fever	
Medicine categories with shortfall/ stockouts on the day of assessment	<input type="checkbox"/> Oral Contraceptives <input type="checkbox"/> Analgesics/NSAIDs) <input type="checkbox"/> Anti-pyretic <input type="checkbox"/> Anti-allergics <input checked="" type="checkbox"/> Antidotes for poisoning <input checked="" type="checkbox"/> Gastrointestinal meds <input checked="" type="checkbox"/> Anti-filarial <input type="checkbox"/> Antibiotics <input checked="" type="checkbox"/> Anti-leprosy	<input type="checkbox"/> Anti-tuberculosis <input checked="" type="checkbox"/> Anti-fungal <input type="checkbox"/> Anti-malarial <input type="checkbox"/> Anti-hypertensive <input type="checkbox"/> Oral hypoglycemics <input checked="" type="checkbox"/> Hypolipidemic <input type="checkbox"/> ORS <input checked="" type="checkbox"/> Multi-vitamins <input checked="" type="checkbox"/> Dermatological (cream)
What is the indenting cycle that is followed at the facility?	<input type="checkbox"/> Fortnightly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> As required <input type="checkbox"/> Other (Specify)	

What is the lead time for supply of drugs which are indented? (record in days)	<input checked="" type="checkbox"/> Less than 1 Week <input type="checkbox"/> 1-2 Weeks <input type="checkbox"/> More than 2 Weeks
Is buffer stock for drugs maintained?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
DVDMS or any other software is being used for stock management	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

G. Essential diagnostics

Number of diagnostics at AAM-SC as per State Essential Diagnostic list	(Total diagnostics at AAM-SC as per national EDL is 14)
Total number of diagnostic tests available at AAM-SC	10
Mode of diagnostic services	<input checked="" type="checkbox"/> In-house <input type="checkbox"/> PPP <input type="checkbox"/> Hybrid
Arrangements for Sputum sample transport for TB	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Availability of diagnostic testing aids/ equipment	<input checked="" type="checkbox"/> Rapid diagnostic testing kits <input checked="" type="checkbox"/> Sphygmomanometer <input checked="" type="checkbox"/> Glucometer <input checked="" type="checkbox"/> Haemoglobinometer <input checked="" type="checkbox"/> Thermometer <input checked="" type="checkbox"/> Urine dipstick <input checked="" type="checkbox"/> Vaginal speculum <input checked="" type="checkbox"/> Ortho-toluidine reagent <input checked="" type="checkbox"/> H ₂ S strip test kit

User fee charged for diagnostics	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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H.InformationTechnology & Teleconsultation	
Infrastructure(Availability)	<input checked="" type="checkbox"/> Tablet <input type="checkbox"/> Smartphone <input type="checkbox"/> Laptop <input checked="" type="checkbox"/> Internetconnectivity(governmentfundedorother,specify)
Functionality	<input checked="" type="checkbox"/> Tablet <input type="checkbox"/> Smartphone <input type="checkbox"/> Laptop <input checked="" type="checkbox"/> Internetconnectivity(governmentfundedother,specify)
Arrangements for teleconsultationmade	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Linked Hub for Teleconsultation	<input type="checkbox"/> PHC <input type="checkbox"/> CHC <input checked="" type="checkbox"/> DH <input type="checkbox"/> MedicalCollege Anyother,specify:
Platformutilizedfor teleconsultation	<input checked="" type="checkbox"/> e-SanjeevaniOPD <input type="checkbox"/> e-Sanjeevani.in <input type="checkbox"/> Statespecificapp Anyother (Specify)

Whether teleconsultation schedule has been prepared and displayed	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Common Conditions for which teleconsultation being done	In Case of Emergency Only
Total Teleconsultations in the last 01 month	10-12 Avg

I. Reporting	
Online Platforms	Reporting
<input type="checkbox"/> AAM Portal/App	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
<input type="checkbox"/> National NCD Portal/App	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
<input type="checkbox"/> IHIP	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
<input type="checkbox"/> HMIS	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
<input type="checkbox"/> FPLMIS	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
<input type="checkbox"/> DVDMS	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
<input type="checkbox"/> Nikshay	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Specify others, if any:	

J. Finance	
Renumeration & Incentives	
Timely disbursement of incentives to ASHAs	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Timely disbursement of remuneration to CHOs	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Timely disbursement of remuneration to AAM-SC team (other than CHO)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Disbursement of performance-based incentives to CHO	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Disbursement of team-based incentives to AAM-SHC team	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

Facility funds	
Timely disbursement of untied funds	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Fund flow through other sources	<input type="checkbox"/> Yes <input type="checkbox"/> No
Specify any other fund source:	

Fund utilization	Funds received	Expenditure	%
	(Amt in Rs.)	(Amt in Rs.)	Expenditure
% NHM Fund utilized last year:	50,000/-	20,000/-	40%

Is untied fund being spent on following activities	<p>Regular payment of Bills: <input type="checkbox"/> Yes</p> <p><input checked="" type="checkbox"/> No</p> <p>If yes, specify</p> <p><input type="checkbox"/> Electricity</p> <p><input type="checkbox"/> Drinking Water</p> <p><input type="checkbox"/> Internet</p> <p>Regular purchase: <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>If yes, specify</p> <p><input type="checkbox"/> Medicines</p> <p><input type="checkbox"/> Reagents/Consumables</p> <p><input checked="" type="checkbox"/> Equipment</p> <p>Payment of support/cleaning Staff:</p> <p><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p>
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K. Governance

Community-based platforms	
Constitution of Jan Arogya Samiti	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Periodic JAS meetings in the last 6 months (Once a month)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
JAS meeting minutes available	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
VHSNC Meeting held and minutes available	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
Periodic VHND sessions undertaken (Sessions held against planned)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
Involvement of CHO in community-based platforms	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
L. Wellness Activities		
Wellness sessions being held periodically	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
Availability of a trained instructor for wellness session	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
Health Days are celebrated as per the Wellness Activity Calendar	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
Number of Wellness sessions conducted in Last month	1	
ASHA Functionality		
Status of availability of Functional HBNC Kits (weighing scale/ digital thermometer/ blanket or warm bag)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Partial	
Status of availability of Drug Kits (Check for PCM/ Amoxicillin/ IFA/ ORS/ Zinc/ IFA Syrup/ Cotrimoxazole)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Partial	
Number of Village Health & Sanitation days conducted in last 6 months	3	
M. Service delivery Output Indicators (Data of previous quarter)		
1	Total number of outpatient department visits	887
2	No. of PW registered for ANC	28
3	No. of PW received 4 or more ANC check-ups	27
4	Total number of institutional deliveries	28
5	Total no. of High-Risk Pregnancies received treatment against no. of high-risk pregnancies identified	2
6	Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine	26

7	Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine	31		
8	Number of cases referred from Subcentre AAM to PHCAAM during last 3 months	3		
9	TB patients undergoing treatment			
	Indicators	Current year		
	No. of presumptive TB patients identified	12		
	No. of TB patients diagnosed out of the presumptive patients referred	4		
	No. of TB patients taking treatment in the AAM	2		
10	Community Based Screening for NCDs: % of target population administered CBAC: % of target population with score below 4: % of target population with score 4 and above:			12.49% 1064 215
11	NCDs <i>(No. of individuals in last 6 Months)</i>	Screened	Referred	Followed-up
	Hypertension	240	15	20
	Diabetes	240	5	5
	Oral Cancer	240	0	0
	Breast Cancer	100	0	0
	Cervical Cancer	50	0	0

N. Implementation of NQAS Quality Assurance and Patient Safety

1	Has there been an internal assessment for NQAS?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
2	Is the facility certified at the State-level for NQAS?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

3	IsthefacilitycertifiedattheNational level for NQAS?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
4	IsFacilityparticipatinginKayakalp?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
5	If yes,achievementunderKayakalp (Winner, commendation) and score	
6	PatientRights	<input checked="" type="checkbox"/> Displayofcitizen's charter <input checked="" type="checkbox"/> DisplayofIECmaterials <input checked="" type="checkbox"/> Provisionforensuringprivacy <input checked="" type="checkbox"/> RespectfulMaternitycarebeing practiced <input checked="" type="checkbox"/> Allservicesprovidedfreeofcost <input checked="" type="checkbox"/> Confidentialityassuredforpatient information
7	SupportServices	<input checked="" type="checkbox"/> Maintenanceandupkeepoffacilityensured <input checked="" type="checkbox"/> Maintenanceofclinicalrecords <input checked="" type="checkbox"/> Datamanagement usingdigitaltechnology <input checked="" type="checkbox"/> Systematicinventorymanagement (medicines/consumables)
8	Infectioncontrol	<input checked="" type="checkbox"/> Adherencetobiomedicalwaste management <input checked="" type="checkbox"/> AdherencetoSOPsfordisinfection/sterilization of equipment <input checked="" type="checkbox"/> AdherencetoSOPsforpersonalprotection
9	Clinicalcare	<input checked="" type="checkbox"/> Adherence to SOPs for clinical managementof conditions <input checked="" type="checkbox"/> Ensuringcarecontinuitythroughbilateralreferral mechanism
10	QualityManagement Systems	<input checked="" type="checkbox"/> Provisionforcollectingpatient feedback <input checked="" type="checkbox"/> AvailabilityofGrievanceRedressalMechanisms <input checked="" type="checkbox"/> Periodicreviewsundertaken for qualityassurance

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O. IPHS Compliance		
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1	Date of assessment using ODK tool kit	21-Sep-2024
2	Facility aggregate score using ODK Took kit	40%

Appendix-Listofequipment

S.No.	Equipment	Available	Notavailable	Functional	Notfunctional
1	BP apparatus-Digital/ Sphygmomanometer	✓		✓	
2	BP apparatus- Aneroid/ Sphygmomanometer	✓		✓	
3	Weighing machine Electronic	✓		✓	
4	Hemoglobinometer	✓		✓	
5	Glucometer	✓		✓	
6	Thermometer	✓		✓	
7	Baby weighing scale	✓		✓	
8	Stethoscope	✓		✓	
9	Near Vision chart		✓		
10	Snellen vision chart		✓		
11	Stadiometer	✓		✓	
12	Tuning fork		✓		

Remarks&Observation

Infrastructure:

- The facility lacks a boundary wall, which poses a significant concern for security and overall infrastructure.
- There is no separate pharmacy store. Pharmacy services are being managed within the OPD room, leading to inefficiencies in space utilization.
- Running water has been unavailable for the past month, causing operational challenges for both staff and patients.
- The facility lacks a ramp, making it inaccessible for differently-abled patients.
- Safe drinking water is not available on the premises, which could impact patient and staff health.
- There is no dedicated corner or area for handwashing, which is essential for maintaining hygiene.
- While there is a residential facility for staff, it remains unused due to the absence of an electricity connection.
- The facility has been without an electricity connection for the past few days, and no power backup is available, further impacting operations.

HRH:

- There is no shortage of staff in the facility, ensuring adequate human resources for operations.
- A male MPW is not available, which creates a gap in the workforce, especially for tasks or services requiring male staff.

IEC:

- All required signages were displayed in the facility, ensuring basic information accessibility for visitors.
- IEC materials related to water, sanitation, and hygiene were not displayed properly, leaving a gap in critical awareness efforts.

Annexure VI

Field Monitoring Format-Community Level

Date of Visit	10/01/2025
Name of Village/Slum visited	Patratoli, BERO
Details of nearest public health facility (from residence)	<i>Facility Name: CHC, BERO</i> <i>Facility type: Primary Health Care</i> <i>Distance: 6 km</i>
Whether the AAM-SC/ AAM-UPHC/UAAM is in the same village/ slum area	<input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No
Accessible from nearest road	<input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No

Please remember that along with the checklist you have to list five key challenges observed in the community and explore the root causes during the discussion with the community members and document them.

Questions	Probes	Responses to be recorded here		
Topic: Community's choice of provider				
<i>From whom do you or your family seek healthcare in the event of minor ailments? Reasons, thereof.</i>	<i>Healthcare provider probes: Self (home remedies), Informal / traditional healers, private practitioners, private hospitals, public/government primary hospitals (AAM-SHC/ PHC/ UPHC/ UAAM), secondary/ tertiary public hospitals (CHC/SDH/ DH/ MCH), AYUSH practitioners.</i>		√	Reason for the choice
		<i>Self (home remedies)</i>	<input checked="" type="checkbox"/>	<ul style="list-style-type: none"> • Convenience • Economical They reported that the center is quite far from their home, so in cases of urgency, they
		<i>Informal healers</i>	<input type="checkbox"/>	
		<i>private practitioners/ hospitals,</i>	<input checked="" type="checkbox"/>	

<p>What about for conditions needing routine-visits/check-up? (ANC, Blood pressure, blood sugar, wound-dressing, etc.) Reasons, thereof.</p>	<p>Reasons probes: Proximity, convenience, availability of staff, free of cost services, trust on the provider.</p>	<p>public/ government primary hospitals (AAM-SHC/ PHC/UPHC/ UAAM),</p>		<p>choose this facility instead.</p>
		<p>secondary/ tertiary public hospitals (CHC/SDH/ DH/ MCH)</p>		
		<p>AYUSH practitioners.</p>		
		<p>Self (home remedies)</p>		
		<p>It has been reported that there is no CHO or any staff available here. ANC checkups are also not conducted, and they often have to make multiple visits. They would like to have better facilities available at this center.</p>		
<p>Topic: Community's Awareness of AAM-SC/PHC/UPHC</p>				
<p>Can you share your views on the AAM-SC/PHC/UPHC in your area?</p>	<p>May use local terms as recognized by the community</p> <p>Services may include: RMCHA+N services, communicable diseases,</p>	<p>The community members have expressed dissatisfaction with the facility. According to them, no services are available on time. Even the CHO is not available after 11 AM, although the OPD hours extend until 3 PM. They</p>		

<p><i>How long has it been there?</i></p> <p><i>What are the health services being provided there?</i></p>	<p><i>NCDs, elderly, palliative care, etc</i></p> <p><i>Probes-less than 3 Months/ Less than 6 months/less than one yr./ Greater than one yr.)</i></p> <p><i>Probes-RCH, NCD, Communicable diseases, expanded packages)</i></p>	<p>have to travel to distant centers or the district hospital for every service.</p> <p>They also mentioned that the center has been here for many years, but services have only improved in the last two years. While services are available, they are not provided on time. Whenever they visit, the center is either closed or no staff is available.</p>
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Topic: Accessibility to primary health care services

<p><i>How do you access the facility from your residence?</i></p>	<p><i>Probes: Walk to the facility Use public transport</i></p> <p><i>Use personal transport</i></p>	<p>The facility is quite far from their area, and they either have to come using their personal transport or rely on public transport.</p>
<p><i>What are the challenges you face in accessing this facility?</i></p>	<p><i>Barriers may include:</i></p> <p><i>Terrain/ Geographical barriers, structural barriers within the facility or its premises; financial barriers, socio-cultural barriers...</i></p>	<ul style="list-style-type: none"> • <i>Geographical barriers</i> • <i>structural barriers within the facility or its premises</i> • <i>financial barriers</i> • <i>socio-cultural barriers</i> • <i>Others, (please specify):</i>
<p><i>Are the staff of the facility organizing outreach visits or camps in the community? If yes, can you</i></p>		<p>They mentioned that outreach facilities are provided, and timely awareness and health camps are organized. In fact, teleconsultation is also available. However, for those who do not have a mobile phone or internet access, it becomes difficult to connect, especially</p>

<i>share what you've observed during such camps/ visits?</i>		since some areas in the village lack network coverage. Additionally, not everyone has children who can assist them, and many are not very educated, which further adds to the problem."
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Topic: Availability of primary healthcare infrastructure and services

<i>What are your opinions on the building in which the primary healthcare facility is functioning?</i>	<i>Probes</i>	Infrastructure and services	Response
<i>What more needs to be added to improve the treatment-seeking experience in this place?</i>	<ul style="list-style-type: none"> - Condition of the building - Maintenance - Dedicated space for waiting and examination - Adequate seating arrangement - Functional toilet - Potable and drinking water - Power supply 	<i>Condition of the building</i>	<input type="checkbox"/> Good <input checked="" type="checkbox"/> Neither good nor bad <input type="checkbox"/> Bad
		<i>Maintenance</i>	<input type="checkbox"/> Good <input type="checkbox"/> Neither good nor bad <input checked="" type="checkbox"/> Bad
		<i>Dedicated space for waiting and examination</i>	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
		<i>Adequate seating arrangement</i>	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
		<i>Functional toilet</i>	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
		<i>Potable/drinking water</i>	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
		<i>Power supply</i>	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

<p><i>When you visit the facility, are the staff available to provide services?</i></p> <p><i>Do you feel that the staff available are adequate at the facility?</i></p>	<p>Staff may include: Medical officers(AAM PHC/ UPHC/ UAAM), Community health officer (AAM-SHC), ANMs, Staff Nurses, Lab technicians, pharmacists, Multipurpose worker, health workers, any other.</p>	<p>Sometimes they are available, but not everytime. Often, even after 11 AM, no one is available.</p> <p>No, we are not happy with the availability of staff. We need a permanent doctor here so that in case of an emergency, instead of traveling long distances, a healthcare professional is available within our area."</p>
<p><i>Is the facility providing all the medicines prescribed for your condition?</i></p> <p><i>If not, reasons thereof.</i></p>	<p>Probe</p> <p><i>If there had been instances of non-availability of medicines, what do you do?</i></p>	<p>No, we don't get all the medicines here. Many times, we have to visit repeatedly before we are able to get the medicines.</p> <p>So, when the medicines are not available, we have to go far and either buy them from a private store."</p>
<p><i>Is the facility providing all the lab-tests/ diagnostic tests prescribed for your condition?</i></p> <p><i>If not, reasons thereof.</i></p>	<p>Probe</p> <p><i>If there had been instances of non-availability of lab/ diagnostic tests, what do you do?</i></p>	<p>No, not all tests are available, and when they are not, we have to travel far to either the CHC or directly to the district hospital. Sometimes, if there is a private lab nearby, we have to get the tests done there.</p>
<p>Topic: Acceptability of healthcare services</p>		

<p><i>Do you feel that the staff at the facility is capable to provide health care?</i></p>	<p>Probe: Adequate skills and knowledge</p>	<p>Yes, the staff is good, there are no issues with them.</p>
<p><i>Do you feel that the primary healthcare facility uses <u>innovative methods</u> or technology for delivering healthcare?</i></p> <p><i>Do you find the current methods/technology acceptable when administered on you or your family?</i></p> <p><i>Are you mobilized to use any services that would cost you, due to which you tend to avoid those services?</i></p>	<p>Innovative may include painless, time-saving or cost-saving methods or technology</p> <p>Alternate phrasing: Do you face any difficulty when the hospital staff use a method or device or instrument on you for diagnosis or treatment?</p> <p><u>This may include social, psychological, physical or financial distress.</u></p>	<p>Yes, they use good methods. However, we don't have any issues with the equipment.</p> <p>Yes, only basic tests and facilities are available here. When the condition worsens, we have to go far and get the services from a private facility. There are many tests that are very expensive and not available here, so we have to spend money to get them done.</p>
<p>Topic: Appropriateness of primary healthcare services delivered through AAM</p>		

<p><i>What are the main healthcare concerns that exist or emerge in your community?</i></p> <p><i>In the event of its occurrence, is the AAM providing relevant healthcare services?</i></p> <p><i>Are those services economical in terms of time and money?</i></p>	<p><i>Probe: To name out the diseases/ healthcare emergencies frequented by the community members</i></p> <p><i>Probe: To share some insights</i></p>	<p>Not much was shared by the community at this point.</p> <p>They said that they usually face, fever, joint pain, respiratory issues, and infections. They also mentioned that sometimes treatment is available at AAM (common/public places), but many times, when medicines are not available, we have to buy them from private pharmacies.</p>
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Topic: Community's involvement / participation

<p><i>Can you share about any activity/initiative in which you or your family participate to improve your personal/ collective health of the community?</i></p>	<p><i>Probes</i></p> <p><i>Setting health-related priorities</i></p> <p><i>Engagement with the Community Health Workers (ASHA/ equivalents)</i></p>	<p>No</p>
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<p><i>How is the local community helping the AAM to function better?</i></p> <p><i>Please mention the activity and your contribution</i></p>	<p><i>Engagement with Community-based platforms -VHSNC/ JAS/MAS</i></p>	
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Topic: Unmet Needs

<p><i>According to you, what other services may be provided through the facilities to improve the health needs of the community?</i></p> <p><i>How are the community members currently meeting these unmet needs?</i></p> <p><i>Do they have to incur personal expenditure as a result?</i></p>		<p>They said that they need a permanent doctor available here because whenever they come, they don't find a CHO or any staff. The facility is often closed, and many times, when medicines are not available, they have to go far to a CHC or get medicines from a private pharmacy.</p>
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Topic: Quality of Care provided through the primary health care facility

<p><i>What are your views on the quality of healthcare provided at the primary healthcare facility?</i></p> <p><i>Do you feel that certain areas maybe improved forenhancing the treatment-seeking experience?</i></p> <p><i>Do you feel that your health improves by using the services provided at the facility?</i></p>	<p>Probes</p> <ul style="list-style-type: none"> - <i>Provider behaviour/ attitude</i> - <i>Waiting time</i> - <i>Cleanliness of the premises</i> - <i>Provision for Grievance redressal and escalation</i> - <i>Practice of soliciting and implementing feedback</i> - <i>Right diagnosis</i> - <i>Accuracy of diagnostic tests done at the facility</i> - <i>Effectiveness of medicines dispensed at the facility</i> 	<p>The community reported that they don't find the CHO or staff after 11 AM, even though the OPD is open until 3 PM. Secondly, forget about cleanliness, there is no drinking water here. There has been no electricity for the past month, and there is no water in the washrooms. Tests are not conducted here, and medicines are also scarce, so they have to buy them themselves.</p>
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Field Monitoring Report
Community-Level Interaction at AAM-SHC
AAM-Patratoli, Bero, Ranchi.

Mainly, the community members and beneficiaries have expressed a lot of dissatisfaction regarding the AAM services. According to them, neither the MO/CHO/ANMs/ASHA is available to them on time, nor is there any other staff, which causes them a lot of difficulties. They want at least one doctor to be available to them on time and for basic amenities to be fixed quickly so that they don't have to face any challenges related to health.

S.NO	CHALLENGES	ROOT CAUSES
1.	<p>Availability of MO/CHO/ANMs/ASHA:</p> <ul style="list-style-type: none"> • Healthcare workers are unavailable after 11 AM, and in some cases, there is no staff present for the entire day. • The absence of medical professionals often forces people to rely on home remedies, even for conditions requiring professional care. 	<p>Lack of Accountability and Reluctant behavior of Staff</p> <ul style="list-style-type: none"> • The main reason for this is that they remain reluctant and show less interest in attending to patients, which leads to staff arriving late and leaving before the OPD timing ends.

<p>2.</p>	<p>Medicines and Vaccination</p> <ul style="list-style-type: none"> • Despite repeated visits, community members struggle to receive medicines on time. • Vaccination for children requires multiple visits, causing inconvenience to families. • Medicines as per norms are not consistently available, leading to delays in treatment. 	<p>Poor management of medicine inventory:</p> <ul style="list-style-type: none"> • The staff fails to submit medicine indents on time and does not properly maintain records. As a result, if medicines run out, they are not replenished from higher centers in a timely manner due to the delay in submitting indents. Even in cases where the indent is submitted on time, medicines often do not reach the sub-health center promptly from the higher center. This leads to patients not receiving medicines when needed. • Limited number of medicines available and not following the national norms. • The community members have expressed that for vaccinations, the ANM and ASHA workers do not show enough interest, resulting in patients having to make multiple visits."
<p>3.</p>	<p>Pregnancy and Antenatal Care</p> <ul style="list-style-type: none"> • Pregnant women reported a lack of proper antenatal care and inadequate support during delivery. 	<ul style="list-style-type: none"> • The inactivity of ASHAs (Accredited Social Health Activists) exacerbates the issue, as no proper guidance or follow-ups are provided. • Unavailability of MO/CHO and ANMs.
<p>4.</p>	<p>Laboratory Services:</p> <ul style="list-style-type: none"> • Community members highlighted the unavailability of timely lab tests, delaying diagnosis and treatment. 	<ul style="list-style-type: none"> • Limited number of tests available at the centre. • Unavailability of staff to perform the tests.
<p>5.</p>	<p>Lack of Basic Amenities:</p>	

	<ul style="list-style-type: none"> • The health center lacks running water facilities, and even drinking water is unavailable on-site. • No electricity supply. • No power back-up. • No cleanliness and hygiene. 	<ul style="list-style-type: none"> • Lack of accountability for resource allocation and inventory management. • Mismanagement of available funds or supplies meant for maintaining basic amenities. • Negligence Behavior of Staff
6.	<p>Accessibility:</p> <ul style="list-style-type: none"> • The community members expressed that the center is not easily accessible to everyone. They mentioned that the center is located far from their homes, which creates difficulties in commuting to and from the facility. • The distance of the center from remote villages discourages many from seeking timely care. • Even when patients manage to 	<p>Geographical Distribution:</p> <ul style="list-style-type: none"> • Due to the center's location being far from the community, people face significant difficulties in reaching the facility. • Lack of mobile health services or outreach programs to reach isolated communities.
	<p>reach the center, they often find it non-functional, with no doctors or medicines available.</p>	

AyushmanArogyaMandir-SubHealthCentre,Gadgaon,Itki (AAM-SHC)

Date of Visit: 10/01/2025

A.General Information	
1.State	Jharkhand
2.DistrictName	Ranchi
3.Block/TalukaName	Gadgaon,ITKI
4.NameofFacility	AAM(SHC)
5.TypeofFacility	AAM
6.NINofthefacility	2118585112
7.No.ofdaysinaweekfacilityis operational	6Days
8.OPDTimings	9:00 AM-3:00 PM
9.Month&Year ofAAMoperationalization	April,2023
10.Accessiblefromnearestroadhead (Yes/No)	NO
11.NextReferralFacility	PHC,Itki
12.Distanceofnextreferralfacility(Km)	6KM

A.1DemographicDetails	
1.NumberofVillages	4
2.No.ofHouseholds	1089(Approx)
3.TotalcatchmentPopulation	6016
4.Populationwhoare 30yearsofageandabove	Not Reported

B.PhysicalInfrastructure		
InfrastructureStatusanddetails		Availability
1.	AvailabilityofGovtownedBuilding	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
2.	IfNoGovtownedBuilding, specifybuildingtype(OtherGovt./PanchayatBhawan/Rentedetc.)	
3.	Availabilityofboundary Wall	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
4.	ExternalbrandingasperCPHCguidelines(<i>colourand logo</i>)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
5.	OPDroom Examinationtable withprivacycurtain/ screen	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
6.	Waitingareawithsittingarrangementsforpatients/ attendants	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
7.	Availabilityoffurniture: Table Chairs Almirah/Rack	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
8.	Laboratory	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
9.	Pharmacy/Drugstore	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
10.	Space/roomidentified forWellnessactivitiesincluding Yoga sessions	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
11.	Separatefunctionaltoiletsformalesandfemales	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
12.	AvailabilityofRunningwaterinthefacility	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
13.	Facilitiesforelderlyanddifferentlyabled people(rampsatentry, wheelchairsetc.)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
14.	Electricityconnection	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
15.	Powerback up	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
16.	AvailabilityofSafedinkingWater	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
17.	FunctionalHandwashingcorner(designated)withrunning water and soap	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
18.	ProvisionofBMWmanagement	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
19.	Colourcodedwastebins (<i>usedforsegregationofbiomedicalwaste</i>)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
20.	Bio-medicalwastedisposalmechanisminplace (<i>SharpspitandDeepburialpitsforsharp/wastecollection mechanism for disposal at higher facility</i>)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
21.	Residential Quartersavailable forStaff <i>Ifyes,Specifythestaffforwhichquarters available</i>	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> CHO <input type="checkbox"/> ANM

B.1 Information, Education & communication (IEC) material		
1	Display of signages and name of the facility	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
2	Display of IEC material (related to service packages TB, FP, RMNCHA, NCDEye, oral care, etc)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
3	Display of IEC on water, sanitation & hygiene	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
4	IEC/Poster on BMW displayed at the facility.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
5	Installation of TV/ LED screen in the waiting area for IEC display	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
6	Display of citizen charter	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
7	Information on grievance redressal displayed	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
8	Information on referral transport displayed	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
9	Information on nearest referral facility displayed	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

C. Human Resource Availability						
	Staff	Required as per IPHS-2022	Regular		Contractual	
			Sanctioned	Available	Sanctioned	Available
1	CHO/MLHP	1	1	0	1	1
2	ANM/MPW-F	2	1	1	0	0
3	MPW-M		1	0	1	0
3	ASHA (Population Norms - 1 ASHA per 1000 population)	-	6	0	6	4
4	Any other (If yes, specify)					

D.1 Training Details- RMNCHA + Communicable & Non-Communicable Diseases			
Services	CHO (Yes/No)	MPW(F)/(M) (Yes/No)	ASHA (Yes/No)
Maternal Health (ANC/PNC Care)	YES	YES(F)	YES
Child Health (New Born Care/HBNC/HBYC)	YES	YES(F)	YES
Family Planning	YES	YES	YES

Communicable Diseases (TB/Leprosy/Malaria/Dengue/Filariasis)	YES	YES(F)	YES
NCD	YES(F)	YES(F)	YES

D.2 Training details- Expanded CPHC packages						
Staff	Trained in Eye care (Yes/No)	Trained in ENT care (Yes/No)	Trained in oral care (Yes/No)	Trained in MNS (Yes/No)	Trained in Elderly & Palliative care (Yes/No)	Trained in Trauma & Emergency care (Yes/No)
CHO	YES	YES	YES	YES	YES	YES
ANM/MPW(F)	YES	YES	YES	YES	YES	YES
MPW(M)	NO	NO	NO	NO	NO	NO
ASHA	YES	YES	YES	YES	YES	YES

E. Service Delivery	
Service provided	<p>Reproductive Maternal and Child Health</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> ANC/PNC <input checked="" type="checkbox"/> Neonatal and infant health care services <input checked="" type="checkbox"/> Childhood and Adolescent health care services <input checked="" type="checkbox"/> Family planning, contraceptive and other reproductive health care services <p>Communicable diseases</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Vector-borne diseases (Malaria, Dengue, Filariasis, JE) <input checked="" type="checkbox"/> TB

	<input checked="" type="checkbox"/> Leprosy <input checked="" type="checkbox"/> Acute simple illnesses Non-Communicable Diseases <input checked="" type="checkbox"/> Screening and management of common NCDs (DM, HTN) <input checked="" type="checkbox"/> Screening of common cancers – Oral <input checked="" type="checkbox"/> Screening of common cancers – breast <input checked="" type="checkbox"/> Screening of common cancers – cervix
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E.2 Availability of Expanded Packages of Services

Service Packages	Services Available	Drugs available	Diagnostics & consumables available
Ophthalmic care services	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Basic ear, nose, throat (ENT) care services	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Oral health care services	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Elderly and palliative care services	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Screening & management of mental health ailments	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Emergency Medical Services	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

F. Essential medicines

Number of medicines at AAM-SHC as per State Essential Medicines list (Link for essential medicines for reference-	
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https://nhsrindia.org/essential-medicines-list-hwc-shc-phc	(Total medicines at AAM-SHC as per national EML is 105)	
Total number of medicines available at AAM-SHC	30	
Availability of medicines for priority conditions	<input checked="" type="checkbox"/> Tuberculosis <input checked="" type="checkbox"/> Diabetes <input checked="" type="checkbox"/> Hypertension <input checked="" type="checkbox"/> Fever	
Medicine categories with shortfall/ stockouts on the day of assessment	<input checked="" type="checkbox"/> Oral Contraceptives <input checked="" type="checkbox"/> Analgesics/NSAIDs) <input checked="" type="checkbox"/> Anti-pyretic <input checked="" type="checkbox"/> Anti-allergics <input checked="" type="checkbox"/> Antidotes for poisoning <input checked="" type="checkbox"/> Gastrointestinal meds <input checked="" type="checkbox"/> Anti-filarial <input checked="" type="checkbox"/> Antibiotics <input checked="" type="checkbox"/> Anti-leprosy	<input checked="" type="checkbox"/> Anti-tuberculosis <input checked="" type="checkbox"/> Anti-fungal <input checked="" type="checkbox"/> Anti-malarial <input checked="" type="checkbox"/> Anti-hypertensive <input checked="" type="checkbox"/> Oral hypoglycemics <input checked="" type="checkbox"/> Hypolipidemic <input checked="" type="checkbox"/> ORS <input checked="" type="checkbox"/> Multi-vitamins <input checked="" type="checkbox"/> Dermatological (cream)
What is the indenting cycle that is followed at the facility?	<input type="checkbox"/> Fortnightly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> As required <input type="checkbox"/> Other (Specify)	

What is the lead time for supply of drugs which are indented? (record in days)	<input checked="" type="checkbox"/> Less than 1 Week <input type="checkbox"/> 1-2 Weeks <input type="checkbox"/> More than 2 Weeks
Is buffer stock for drugs maintained?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
DVDMS or any other software is being used for stock management	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

G. Essential diagnostics

Number of diagnostics at AAM-SC as per State Essential Diagnostic list	(Total diagnostics at AAM-SC as per national EDL is 14)
Total number of diagnostic tests available at AAM-SC	8
Mode of diagnostic services	<input checked="" type="checkbox"/> In-house <input type="checkbox"/> PPP <input type="checkbox"/> Hybrid
Arrangements for Sputum sample transport for TB	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Availability of diagnostic testing aids/ equipment	<input checked="" type="checkbox"/> Rapid diagnostic testing kits <input checked="" type="checkbox"/> Sphygmomanometer <input checked="" type="checkbox"/> Glucometer <input checked="" type="checkbox"/> Haemoglobinometer <input checked="" type="checkbox"/> Thermometer <input checked="" type="checkbox"/> Urine dipstick <input checked="" type="checkbox"/> Vaginal speculum <input checked="" type="checkbox"/> Ortho-toluidine reagent <input checked="" type="checkbox"/> H ₂ S strip test kit

User fee charged for diagnostics	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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H.InformationTechnology & Teleconsultation	
Infrastructure(Availability)	<input checked="" type="checkbox"/> Tablet <input type="checkbox"/> Smartphone <input type="checkbox"/> Laptop <input checked="" type="checkbox"/> Internetconnectivity(governmentfundedorother,specify)
Functionality	<input checked="" type="checkbox"/> Tablet <input type="checkbox"/> Smartphone <input type="checkbox"/> Laptop <input checked="" type="checkbox"/> Internetconnectivity(government fundedother,specify)
Arrangements for teleconsultationmade	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Linked Hub for Teleconsultation	<input type="checkbox"/> PHC <input type="checkbox"/> CHC <input checked="" type="checkbox"/> DH <input type="checkbox"/> MedicalCollege Anyother,specify:
Platformutilizedfor teleconsultation	<input checked="" type="checkbox"/> e-SanjeevaniOPD <input type="checkbox"/> e-Sanjeevani.in <input type="checkbox"/> Statespecificapp Anyother (Specify)

Whether teleconsultation schedule has been prepared and displayed	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Common Conditions for which teleconsultation being done	No Room Available
Total Teleconsultations in the last 01 month	50-60 (Approx)

I. Reporting	
Online Platforms	Reporting
<input type="checkbox"/> AAM Portal/App	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
<input type="checkbox"/> National NCD Portal/App	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
<input type="checkbox"/> IHIP	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
<input type="checkbox"/> HMIS	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
<input type="checkbox"/> FPLMIS	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
<input type="checkbox"/> DVDMS	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
<input type="checkbox"/> Nikshay	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Specify others, if any:	

J. Finance	
Renumeration & Incentives	
Timely disbursement of incentives to ASHAs	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Timely disbursement of remuneration to CHOs	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Timely disbursement of remuneration to AAM-SC team (other than CHO)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Disbursement of performance-based incentives to CHO	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Disbursement of team-based incentives to AAM-SHC team	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

Facility funds	
Timely disbursement of untied funds	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Fund flow through other sources	<input type="checkbox"/> Yes <input type="checkbox"/> No
Specify any other fund source:	

Fund utilization	Funds received	Expenditure	%
	(Amt in Rs.)	(Amt in Rs.)	Expenditure
% NHM Fund utilized last year:	50,000/-	27,000/-	54%

Is untied fund being spent on following activities	<p>Regular payment of Bills: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p> <p>If yes, specify</p> <p><input type="checkbox"/> Electricity</p> <p><input type="checkbox"/> Drinking Water</p> <p><input type="checkbox"/> Internet</p> <p>Regular purchase: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p> <p>If yes, specify</p> <p><input type="checkbox"/> Medicines</p> <p><input type="checkbox"/> Reagents/Consumables</p> <p><input type="checkbox"/> Equipment</p> <p>Payment of support/cleaning Staff:</p> <p><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p>
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K. Governance

Community-based platforms	
Constitution of Jan Arogya Samiti	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Periodic JAS meetings in the last 6 months (Once a month)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
JAS meeting minutes available	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
VHSNC Meeting held and minutes available	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
Periodic VHND sessions undertaken (Sessions held against planned)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
Involvement of CHO in community-based platforms	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
L. Wellness Activities		
Wellness sessions being held periodically	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
Availability of a trained instructor for wellness session	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
Health Days are celebrated as per the Wellness Activity Calendar	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
Number of Wellness sessions conducted in Last month	
ASHA Functionality		
Status of availability of Functional HBNC Kits (weighing scale/ digital thermometer/ blanket or warm bag)	<input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> Partial	
Status of availability of Drug Kits (Check for PCM/ Amoxicillin/ IFA/ ORS/ Zinc/ IFA Syrup/ Cotrimoxazole)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Partial	
Number of Village Health & Sanitation days conducted in last 6 months	Not Reported	
M. Service delivery Output Indicators (Data of previous quarter)		
1	Total number of outpatient department visits	960
2	No. of PW registered for ANC	31
3	No. of PW received 4 or more ANC check-ups	23
4	Total number of institutional deliveries	0
5	Total no. of High-Risk Pregnancies received treatment against no. of high-risk pregnancies identified	No Record
6	Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine	15

7	Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine	21		
8	Number of cases referred from Subcentre AAM to PHCAAM during last 3 months	11		
9	TB patients undergoing treatment			
	Indicators	Current year		
	No. of presumptive TB patients identified	240		
	No. of TB patients diagnosed out of the presumptive patients referred	5		
	No. of TB patients taking treatment in the AAM	1		
10	Community Based Screening for NCDs: % of target population administered CBAC: % of target population with score below 4: % of target population with score 4 and above:			1399 997 402
11	NCDs <i>(No. of individuals in last 6 Months)</i>	Screened	Referred	Followed-up
	Hypertension	320	39	11
	Diabetes	320	28	14
	Oral Cancer	320	0	0
	Breast Cancer	0	0	0
	Cervical Cancer	0	0	0

N. Implementation of NQAS Quality Assurance and Patient Safety

1	Has there been an internal assessment for NQAS?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
2	Is the facility certified at the State-level for NQAS?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

3	IsthefacilitycertifiedattheNational level for NQAS?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
4	IsFacilityparticipatingin Kayakalp?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
5	If yes,achievementunderKayakalp (Winner, commendation) and score	
6	PatientRights	<input checked="" type="checkbox"/> Displayofcitizen's charter <input checked="" type="checkbox"/> DisplayofIECmaterials <input checked="" type="checkbox"/> Provisionforensuringprivacy <input checked="" type="checkbox"/> RespectfulMaternitycarebeing practiced <input checked="" type="checkbox"/> Allservicesprovidedfreeofcost <input checked="" type="checkbox"/> Confidentialityassuredforpatient information
7	SupportServices	<input checked="" type="checkbox"/> Maintenanceandupkeepoffacilityensured <input checked="" type="checkbox"/> Maintenanceofclinicalrecords <input checked="" type="checkbox"/> Datamanagement usingdigitaltechnology <input checked="" type="checkbox"/> Systematicinventorymanagement (medicines/consumables)
8	Infectioncontrol	<input checked="" type="checkbox"/> Adherencetobiomedicalwaste management <input checked="" type="checkbox"/> AdherencetoSOPsfordisinfection/sterilization of equipment <input checked="" type="checkbox"/> AdherencetoSOPsforpersonalprotection
9	Clinicalcare	<input checked="" type="checkbox"/> Adherence to SOPs for clinical managementof conditions <input checked="" type="checkbox"/> Ensuringcarecontinuitythroughbilateralreferral mechanism
10	QualityManagement Systems	<input checked="" type="checkbox"/> Provisionforcollectingpatientfeedback <input checked="" type="checkbox"/> AvailabilityofGrievanceRedressalMechanisms <input checked="" type="checkbox"/> Periodicreviewsundertaken for qualityassurance

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O. IPHS Compliance		
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1	Date of assessment using ODK tool kit	21/09/2024
2	Facility aggregate score using ODK Took kit	40.63%

Appendix-Listofequipment

S.No.	Equipment	Available	Notavailable	Functional	Notfunctional
1	BP apparatus-Digital/ Sphygmomanometer	✓		✓	
2	BP apparatus- Aneroid/ Sphygmomanometer	✓		✓	
3	Weighing machine Electronic	✓		✓	
4	Hemoglobinometer	✓		✓	
5	Glucometer	✓		✓	
6	Thermometer	✓		✓	
7	Baby weighing scale	✓		✓	
8	Stethoscope	✓		✓	
9	Near Vision chart	✓		✓	
10	Snellen vision chart	✓		✓	
11	Stadiometer	✓		✓	
12	Tuning fork	✓		✓	

Remarks&Observation

Infrastructure:

- Indeed, the facility has a government-owned building, however, the building lacked a boundary wall.
- The waiting area did not have a proper seating arrangement for visitors.
- There was no dedicated personal room available for the laboratory.
- The pharmacy/drug store had only one slab, which was located within the OPD room.
- Separate functional toilets for men and women were not available.
- There was no running water facility at the site.
- While there was an electricity connection, a power backup was not available.
- The biomedical waste management system was not adequately maintained.
- No drinking water facility available.

HRH:

- The facility had all essential human resources available, however, there is no Male Multipurpose Worker (MPW) available.
- This led to challenges in counseling male patients effectively.

IEC:

- There was no display of IEC material related to water, sanitation, and hygiene at the facility.
- The citizen charter was not displayed.

IT:

- The facility has a functional tablet available for use.
- Teleconsultation services are conducted through the e-Sanjeevani platform.
- On average, 50-60 patients are consulted monthly via teleconsultation.

**AyushmanArogyaMandir,SubHealthCentre,NayaSaraiNagri,RATU
(AAM-SHC)**

Dateof Visit:09/01/2025

A.General Information	
1.State	Jharkhand
2.DistrictName	Ranchi
3.Block/Taluka Name	NayaSaraiNagri,Ratu
4.Nameof Facility	AAM-SHC
5.TypeofFacility	SubHealthCentre
6.NIN ofthefacility	8543654738
7.No.ofdaysin a week facilityisoperational	6 Days
8.OPDTimings	9:00AM-3:00 PM
9.Month&YearofAAMoperationalization	2023
10.Accessiblefromnearestroadhead(Yes/No)	YES
11.NextReferral Facility	CHC,Ratu
12.Distanceofnextreferralfacility(Km)	8 KM

A.1DemographicDetails	
1.Number ofVillages	4
2.No.of Households	1300
3.TotalcatchmentPopulation	5400
4.Population whoare30yearsofageand above	1947

B.PhysicalInfrastructure		
InfrastructureStatusand details		Availability
1.	Availabilityof Govt owned Building	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
2.	If NoGovtownedBuilding, specifybuildingtype (Other Govt. /PanchayatBhawan/Rented etc.)	
3.	AvailabilityofboundaryWall	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
4.	Externalbrandingas perCPHCguidelines(<i>colourandlogo</i>)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
5.	OPD room Examinationtablewith privacycurtain/ screen	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
6.	Waitingareawith sittingarrangements forpatients/ attendants	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
7.	Availabilityoffurniture: Table Chairs Almirah/Rack	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
8.	Laboratory	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
9.	Pharmacy/Drugstore	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
10.	Space/roomidentifiedforWellnessactivitiesincluding Yoga sessions	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
11.	Separatefunctionaltoiletsformalesandfemales	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
12.	Availabilityof Runningwaterin thefacility	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
13.	Facilitiesforelderlyanddifferentlyabledpeople(rampsat entry, wheelchairsetc.)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
14.	Electricityconnection	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
15.	Powerbackup	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
16.	Availabilityof SafedrinkingWater	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
17.	FunctionalHandwashingcorner(designated)withrunningwater andsoap	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
18.	ProvisionofBMWmanagement	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
19.	Colourcodedwastebins (<i>usedforsegregationofbiomedicalwaste</i>)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
20.	Bio-medicalwastedisposalmechanisminplace (<i>SharpspitandDeepburialpitsforsharp/wastecollection mechanism for disposal at higher facility</i>)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
21.	ResidentialQuartersavailablefor Staff <i>Ifyes, Specifythe stafffor which quarters available</i>	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> CHO <input type="checkbox"/> ANM

B.1 Information, Education & communication (IEC) material		
1	Display of signages and name of the facility	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
2	Display of IEC material (related to service packages TB, FP, RMNCHA, NCDEye, oral care, etc)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
3	Display of IEC on water, sanitation & hygiene	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
4	IEC/Poster on BMW displayed at the facility.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
5	Installation of TV/LED screen in the waiting area for IEC display	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
6	Display of citizen charter	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
7	Information on grievance redressal displayed	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
8	Information on referral transport displayed	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
9	Information on nearest referral facility displayed	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

C. Human Resource Availability						
	Staff	Required as per IPHS-2022	Regular		Contractual	
			Sanctioned	Available	Sanctioned	Available
1	CHO/MLHP	1	1	0	1	1
2	ANM/MPW-F	2	1	0	2	2
3	MPW-M		1	0	1	0
3	ASHA (Population Norms - 1 ASHA per 1000 population)	-		13		
4	Any other (If yes, specify)					

D.1 Training Details - RMNCHA + Communicable & Non-Communicable Diseases			
Services	CHO (Yes/No)	MPW (F) / (M) (Yes/No)	ASHA (Yes/No)
Maternal Health (ANC/PNCCare)	YES	NA	YES
Child Health (New Born Care/ HBNC/HBYC)	YES	YES	YES
Family Planning	YES	YES	YES

Communicable Diseases (TB/ Leprosy/ Malaria/ Dengue/Filariasis)	YES	YES	YES
NCD	YES	YES	YES

D.2 Training details-Expanded CPHC packages						
Staff	Trained in Eye care (Yes/No)	Trained in ENT care (Yes/No)	Trained in oral care (Yes/No)	Trained in MNS (Yes/No)	Trained in Elderly & Palliative care (Yes/No)	Trained in Trauma & Emergency care (Yes/No)
CHO	YES	YES	YES	YES	YES	YES
ANM/MPW(F)	YES	YES	YES	YES	YES	YES
MPW(M)	YES	YES	YES	YES	YES	YES
ASHA	YES	YES	YES	YES	YES	YES

E. Service Delivery	
Service provided	<p>Reproductive Maternal and Child Health</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> ANC/PNC <input checked="" type="checkbox"/> Neonatal and infant health care services <input checked="" type="checkbox"/> Childhood and Adolescent health care services <input checked="" type="checkbox"/> Family planning, contraceptive and other reproductive health care services <p>Communicable diseases</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Vector-borne diseases (Malaria, Dengue, Filariasis, JE) <input checked="" type="checkbox"/> TB

	<input checked="" type="checkbox"/> Leprosy <input checked="" type="checkbox"/> Acute simple illnesses Non-Communicable Diseases <input checked="" type="checkbox"/> Screening and management of common NCDs (DM, HTN) <input checked="" type="checkbox"/> Screening of common cancers – Oral <input checked="" type="checkbox"/> Screening of common cancers – breast <input checked="" type="checkbox"/> Screening of common cancers – cervix
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E.2 Availability of Expanded Packages of Services

Service Packages	Services Available	Drugs available	Diagnostics & consumables available
Ophthalmic care services	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Basic ear, nose, throat (ENT) care services	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Oral health care services	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Elderly and palliative care services	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Screening & management of mental health ailments	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Emergency Medical Services	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

F. Essential medicines

Number of medicines at AAM-SHC as per State Essential Medicines list (Link for essential medicines for reference-	
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https://nhsrindia.org/essential-medicines-list-hwc-shc-phc	(Total medicines at AAM-SHC as per national EML is 105)	
Total number of medicines available at AAM-SHC	104	
Availability of medicines for priority conditions	<input checked="" type="checkbox"/> Tuberculosis <input checked="" type="checkbox"/> Diabetes <input checked="" type="checkbox"/> Hypertension <input checked="" type="checkbox"/> Fever	
Medicine categories with shortfall/ stockouts on the day of assessment	<input checked="" type="checkbox"/> Oral Contraceptives <input checked="" type="checkbox"/> Analgesics/NSAIDs) <input checked="" type="checkbox"/> Anti-pyretic <input checked="" type="checkbox"/> Anti-allergics <input checked="" type="checkbox"/> Antidotes for poisoning <input checked="" type="checkbox"/> Gastrointestinal meds <input checked="" type="checkbox"/> Anti-filarial <input checked="" type="checkbox"/> Antibiotics <input checked="" type="checkbox"/> Anti-leprosy	<input checked="" type="checkbox"/> Anti-tuberculosis <input checked="" type="checkbox"/> Anti-fungal <input checked="" type="checkbox"/> Anti-malarial <input checked="" type="checkbox"/> Anti-hypertensive <input checked="" type="checkbox"/> Oral hypoglycemics <input checked="" type="checkbox"/> Hypolipidemic <input checked="" type="checkbox"/> ORS <input checked="" type="checkbox"/> Multi-vitamins <input checked="" type="checkbox"/> Dermatological (cream)
What is the indenting cycle that is followed at the facility?	<input type="checkbox"/> Fortnightly <input type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input checked="" type="checkbox"/> As required <input type="checkbox"/> Other (Specify)	

What is the lead time for supply of drugs which are indented? (record in days)	<input type="checkbox"/> Less than 1 Week <input checked="" type="checkbox"/> 1-2 Weeks <input type="checkbox"/> More than 2 Weeks
Is buffer stock for drugs maintained?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
DVDMS or any other software is being used for stock management	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
G. Essential diagnostics	
Number of diagnostics at AAM-SC as per State Essential Diagnostic list	(Total diagnostics at AAM-SC as per national EDL is 14)
Total number of diagnostic tests available at AAM-SC	14
Mode of diagnostic services	<input checked="" type="checkbox"/> In-house <input type="checkbox"/> PPP <input type="checkbox"/> Hybrid
Arrangements for Sputum sample transport for TB	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Availability of diagnostic testing aids/ equipment	<input checked="" type="checkbox"/> Rapid diagnostic testing kits <input checked="" type="checkbox"/> Sphygmomanometer <input checked="" type="checkbox"/> Glucometer <input checked="" type="checkbox"/> Haemoglobinometer <input checked="" type="checkbox"/> Thermometer <input checked="" type="checkbox"/> Urine dipstick <input checked="" type="checkbox"/> Vaginal speculum <input checked="" type="checkbox"/> Ortho-toluidine reagent <input checked="" type="checkbox"/> H ₂ S strip test kit

User fee charged for diagnostics	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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H.Information Technology & Teleconsultation	
Infrastructure(Availability)	<input checked="" type="checkbox"/> Tablet <input type="checkbox"/> Smartphone <input type="checkbox"/> Laptop <input checked="" type="checkbox"/> Internetconnectivity(governmentfunded or other,specify)
Functionality	<input checked="" type="checkbox"/> Tablet <input type="checkbox"/> Smartphone <input type="checkbox"/> Laptop <input checked="" type="checkbox"/> Internetconnectivity(governmentfunded other,specify)
Arrangementsfor teleconsultationmade	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Linked Hub for Teleconsultation	<input checked="" type="checkbox"/> PHC <input type="checkbox"/> CHC <input type="checkbox"/> DH <input type="checkbox"/> MedicalCollege Anyother,specify:
Platformutilizedfor teleconsultation	<input checked="" type="checkbox"/> e-SanjeevaniOPD <input type="checkbox"/> e-Sanjeevani.in <input type="checkbox"/> Statespecificapp Anyother (Specify)

Whether teleconsultation schedule has been prepared and displayed	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Common Conditions for which teleconsultation being done	No Personal Room Available
Total Teleconsultations in the last 01 month	

I. Reporting	
Online Platforms	Reporting
<input type="checkbox"/> AAM Portal/App	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
<input type="checkbox"/> National NCD Portal/App	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
<input type="checkbox"/> IHIP	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
<input type="checkbox"/> HMIS	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
<input type="checkbox"/> FPLMIS	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
<input type="checkbox"/> DVDMS	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
<input type="checkbox"/> Nikshay	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Specify others, if any:	

J. Finance	
Renumeration & Incentives	
Timely disbursement of incentives to ASHAs	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Timely disbursement of renumeration to CHOs	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Timely disbursement of renumeration to AAM-SC team (other than CHO)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Disbursement of performance-based incentives to CHO	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Disbursement of team-based incentives to AAM-SHC team	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

Facility funds	
Timely disbursement of untied funds	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Fund flow through other sources	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Specify any other fund source:	

Fund utilization	Funds received	Expenditure	%
	(Amt in Rs.)	(Amt in Rs.)	Expenditure
% NHM Fund utilized last year:	50,000/-	26,000/-	52%

Is untied fund being spent on following activities	<p>Regular payment of Bills: <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>If yes, specify</p> <p><input checked="" type="checkbox"/> Electricity</p> <p><input checked="" type="checkbox"/> Drinking Water</p> <p><input checked="" type="checkbox"/> Internet</p> <p>Regular purchase: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p> <p>If yes, specify</p> <p><input type="checkbox"/> Medicines</p> <p><input type="checkbox"/> Reagents/Consumables</p> <p><input type="checkbox"/> Equipment</p> <p>Payment of support/cleaning Staff:</p> <p><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p>
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K. Governance

Community-based platforms	
Constitution of Jan Arogya Samiti	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

PeriodicJASmeetingsinthelast6 months(Once amonth)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
JAS meetingminutes available	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
VHSNCMeetingheld and minutes available	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
PeriodicVHNDsessionsundertaken(Sessionsheldagainst planned)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
InvolvementofCHOincommunity-basedplatforms	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
L.WellnessActivities		
Wellnesssessionsbeingheld periodically	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
Availabilityof atrainedinstructor for wellness session	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
HealthDaysarecelebratedaspertheWellnessActivityCalendar	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
Number of Wellness sessions conducted in Last month	2	
ASHA Functionality		
StatusofavailabilityofFunctionalHBNCKits(weighingscale/ digital thermometer/ blanket or warm bag)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> Partial	
StatusofavailabilityofDrugKits(CheckforPCM/Amoxicillin/ IFA/ ORS/ Zinc/ IFA Syrup/ Cotrimoxazole)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Partial	
NumberofVillageHealth&Sanitationdaysconductedinlast6 months	No Record	
M.ServicedeliveryOutput Indicators(Dataofpreviousquarter)		
1	Totalnumberofoutpatientdepartment visits	1205
2	No.ofPW registeredforANC	63
3	No.ofPW received 4or moreANC check-ups	60
4	Totalnumberofinstitutionaldeliveries	8
5	Totalno.ofHigh-RiskPregnanciesreceivedtreatmentagainst no.ofhigh-riskpregnancies identified	13
6	Totalno.ofchildrenunder24monthsofage who received the firstdoseof thePentavalent vaccine	61

7	Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine	63		
8	Number of cases referred from Subcentre AAM to PHC AAM during last 3 months	6		
9	TB patients undergoing treatment			
	Indicators	Current year		
	No. of presumptive TB patients identified	11		
	No. of TB patients diagnosed out of the presumptive patients referred	5		
	No. of TB patients taking treatment in the AAM	1		
10	Community Based Screening for NCDs: % of target population administered CBAC: % of target population with score below 4: % of target population with score 4 and above:			18.98% 853 172
11	NCDs <i>(No. of individuals in last 6 Months)</i>	Screened	Referred	Followed-up
	Hypertension	1025	289	69
	Diabetes	1025	347	113
	Oral Cancer	1025	0	0
	Breast Cancer	625	0	0
	Cervical Cancer	625	0	0

N. Implementation of NQAS Quality Assurance and Patient Safety

1	Has there been an internal assessment for NQAS?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
2	Is the facility certified at the State-level for NQAS?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

3	Is the facility certified at the National level for NQAS?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
4	Is Facility participating in Kayakalp?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
5	If yes, achievement under Kayakalp (Winner, commendation) and score	92.5%
6	Patient Rights	<input checked="" type="checkbox"/> Display of citizen's charter <input checked="" type="checkbox"/> Display of IEC materials <input checked="" type="checkbox"/> Provision for ensuring privacy <input checked="" type="checkbox"/> Respectful Maternity care being practiced <input checked="" type="checkbox"/> All services provided free of cost <input checked="" type="checkbox"/> Confidentiality assured for patient information
7	Support Services	<input checked="" type="checkbox"/> Maintenance and upkeep of facility ensured <input checked="" type="checkbox"/> Maintenance of clinical records <input checked="" type="checkbox"/> Data management using digital technology <input checked="" type="checkbox"/> Systematic inventory management (medicines/consumables)
8	Infection control	<input checked="" type="checkbox"/> Adherence to biomedical waste management <input checked="" type="checkbox"/> Adherence to SOPs for disinfection/sterilization of equipment <input checked="" type="checkbox"/> Adherence to SOPs for personal protection
9	Clinical care	<input checked="" type="checkbox"/> Adherence to SOPs for clinical management of conditions <input checked="" type="checkbox"/> Ensuring care continuity through bilateral referral mechanism
10	Quality Management Systems	<input checked="" type="checkbox"/> Provision for collecting patient feedback <input checked="" type="checkbox"/> Availability of Grievance Redressal Mechanisms <input checked="" type="checkbox"/> Periodic reviews undertaken for quality assurance

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O.IPHS Compliance		
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1	Date of assessment using ODK tool kit	14 June 2024
2	Facility aggregate score using ODK Took kit	79.8

Appendix-Listof equipment

S. No.	Equipment	Available	Not available	Functional	Not functional
1	BP apparatus-Digital/ Sphygmomanometer	✓		✓	
2	BP apparatus- Aneroid/ Sphygmomanometer	✓		✓	
3	Weighing machine Electronic	✓		✓	
4	Hemoglobinometer	✓		✓	
5	Glucometer	✓		✓	
6	Thermometer	✓		✓	
7	Baby weighing scale	✓		✓	
8	Stethoscope	✓		✓	
9	Near Vision chart	✓		✓	
10	Snellen vision chart	✓		✓	
11	Stadiometer	✓		✓	
12	Tuning fork	✓		✓	

Remarks&Observation

Infrastructure:

- The building was well-maintained and in excellent condition.
- The premises were clean and hygienic, reflecting good upkeep.
- The OPD was well-organized and properly maintained.
- The pharmacy store was also well-maintained and in good order.
- The waiting area had a comfortable seating arrangement, ensuring convenience for visitors.
- This reflects a commendable standard of infrastructure and maintenance.

HRH:

- There are no significant issues regarding human resources, with most positions being adequately staffed. However, there is a shortage of male MPWs, which poses a challenge when it comes to counseling male patients. This concern was raised by the Community Health Officer (CHO) of the facility.

IEC:

- All important and informative signages were properly displayed, ensuring the dissemination of necessary information to visitors.
- However, the signage related to the nearest referral facility, transport options, and grievance redressal mechanisms were not displayed, which could be beneficial for patients and visitors.

IT:

- The facility is equipped with a fully functional tablet, which is used for comprehensive reporting and data management. Teleconsultation services are available and are facilitated through the e-Sanjeevani platform, ensuring remote access to medical consultations.

**AyushmanArogyaMandir-SubHealthCentre,Lalgutuwa,Ratu,Ranchi
(AAM-SHC)**

Date ofVisit:09/01/2025

A.GeneralInformation	
1.State	Jharkhand
2.DistrictName	Ranchi
3.Block/TalukaName	Lalgutua
4.NameofFacility	AAM-SHC
5.TypeofFacility	SubHealthCentre
6.NINofthefacility	2667148866
7.No.ofdaysinaweekfacilityis operational	6Days
8.OPDTimings	9:00AM-3:00PM
9.Month&Year ofAAMoperationalization	JAN,2023
10.Accessiblefromnearestroadhead (Yes/No)	YES
11.NextReferralFacility	CHC
12.Distanceofnextreferralfacility(Km)	13KM

A.1DemographicDetails	
1.NumberofVillages	5
2.No.ofHouseholds	Theydon'tknowtheaccurate.
3.TotalcatchmentPopulation	7020
4.Populationwhoare 30yearsofageandabove	2276

B.PhysicalInfrastructure		
InfrastructureStatusanddetails		Availability
1.	AvailabilityofGovtownedBuilding	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
2.	IfNoGovtownedBuilding, specifybuildingtype(OtherGovt./PanchayatBhawan/Rentedetc.)	
3.	Availabilityofboundary Wall	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
4.	ExternalbrandingasperCPHCguidelines(<i>colourand logo</i>)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
5.	OPDroom Examinationtable withprivacycurtain/ screen	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
6.	Waitingareawithsittingarrangementsforpatients/ attendants	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
7.	Availabilityoffurniture: Table Chairs Almirah/Rack	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
8.	Laboratory	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
9.	Pharmacy/Drugstore	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
10.	Space/roomidentifiedforWellnessactivitiesincluding Yoga sessions	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
11.	Separatefunctionaltoiletsformalesandfemales	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
12.	AvailabilityofRunningwaterinthefacility	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
13.	Facilitiesforelderlyanddifferentlyabled people(rampsatentry, wheelchairsetc.)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
14.	Electricityconnection	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
15.	Powerback up	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
16.	AvailabilityofSafedrinkingWater	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
17.	FunctionalHandwashingcorner(designated)withrunning water and soap	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
18.	ProvisionofBMWmanagement	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
19.	Colourcodedwastebins (<i>usedforsegregationofbiomedicalwaste</i>)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
20.	Bio-medicalwastedisposalmechanisminplace (<i>SharpspitandDeepburialpitsforsharp/wastecollection mechanism for disposal at higher facility</i>)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
21.	Residential Quartersavailable forStaff <i>Ifyes,Specifythestaffforwhichquartersavailable</i>	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> CHO <input type="checkbox"/> ANM

B.1 Information, Education & communication (IEC) material		
1	Display of signages and name of the facility	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
2	Display of IEC material (related to service packages TB, FP, RMNCHA, NCDEye, oral care, etc)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
3	Display of IEC on water, sanitation & hygiene	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
4	IEC/Poster on BMW displayed at the facility.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
5	Installation of TV/ LED screen in the waiting area for IEC display	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
6	Display of citizen charter	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
7	Information on grievance redressal displayed	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
8	Information on referral transport displayed	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
9	Information on nearest referral facility displayed	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

C. Human Resource Availability						
	Staff	Required as per IPHS-2022	Regular		Contractual	
			Sanctioned	Available	Sanctioned	Available
1	CHO/MLHP	1	1	0	1	1
2	ANM/MPW-F	2	1	1	1	1
3	MPW-M		1	0	1	1
3	ASHA (Population Norms - 1 ASHA per 1000 population)	-	-	-	6	6
4	Any other (If yes, specify)					

D.1 Training Details- RMNCHA + Communicable & Non-Communicable Diseases			
Services	CHO (Yes/No)	MPW(F)/(M) (Yes/No)	ASHA (Yes/No)
Maternal Health (ANC/PNC Care)	YES	YES	YES
Child Health (New Born Care/HBNC/HBYC)	YES	YES	YES
Family Planning	YES	YES	YES

Communicable Diseases (TB/Leprosy/Malaria/Dengue/Filariasis)	YES	YES	YES
NCD	YES	YES	YES

D.2 Training details- Expanded CPHC packages						
Staff	Trained in Eye care (Yes/No)	Trained in ENT care (Yes/No)	Trained in oral care (Yes/No)	Trained in MNS (Yes/No)	Trained in Elderly & Palliative care (Yes/No)	Trained in Trauma & Emergency care (Yes/No)
CHO	YES	YES	YES	YES	YES	YES
ANM/MPW(F)	YES	YES	YES	YES	YES	YES
MPW(M)	YES	YES	YES	YES	YES	YES
ASHA	YES	YES	YES	YES	YES	YES

E. Service Delivery	
Service provided	<p>Reproductive Maternal and Child Health</p> <p><input checked="" type="checkbox"/> ANC/PNC</p> <p><input checked="" type="checkbox"/> Neonatal and infant health care services</p> <p><input checked="" type="checkbox"/> Childhood and Adolescent health care services</p> <p><input checked="" type="checkbox"/> Family planning, contraceptive and other reproductive health care services</p> <p>Communicable diseases</p> <p><input checked="" type="checkbox"/> Vector-borne diseases (Malaria, Dengue, Filariasis, JE)</p> <p><input checked="" type="checkbox"/> TB</p>

	<input checked="" type="checkbox"/> Leprosy <input checked="" type="checkbox"/> Acute simple illnesses Non-Communicable Diseases <input checked="" type="checkbox"/> Screening and management of common NCDs (DM, HTN) <input checked="" type="checkbox"/> Screening of common cancers – Oral <input checked="" type="checkbox"/> Screening of common cancers – breast <input checked="" type="checkbox"/> Screening of common cancers – cervix
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E.2 Availability of Expanded Packages of Services
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Service Packages	Services Available	Drugs available	Diagnostics & consumables available
Ophthalmic care services	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Basic ear, nose, throat (ENT) care services	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Oral health care services	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Elderly and palliative care services	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Screening & management of mental health ailments	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Emergency Medical Services	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

F. Essential medicines

Number of medicines at AAM-SHC as per State Essential Medicines list (Link for essential medicines for reference-	
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https://nhsrindia.org/essential-medicines-list-hwc-shc-phc	(Total medicines at AAM-SHC as per national EML is 105)	
Total number of medicines available at AAM-SHC	35	
Availability of medicines for priority conditions	<input checked="" type="checkbox"/> Tuberculosis <input checked="" type="checkbox"/> Diabetes <input checked="" type="checkbox"/> Hypertension <input checked="" type="checkbox"/> Fever	
Medicine categories with shortfall/ stockouts on the day of assessment	<input checked="" type="checkbox"/> Oral Contraceptives <input checked="" type="checkbox"/> Analgesics/NSAIDs) <input checked="" type="checkbox"/> Anti-pyretic <input checked="" type="checkbox"/> Anti-allergics <input checked="" type="checkbox"/> Antidotes for poisoning <input checked="" type="checkbox"/> Gastrointestinal meds <input checked="" type="checkbox"/> Anti-filarial <input checked="" type="checkbox"/> Antibiotics <input checked="" type="checkbox"/> Anti-leprosy	<input checked="" type="checkbox"/> Anti-tuberculosis <input checked="" type="checkbox"/> Anti-fungal <input checked="" type="checkbox"/> Anti-malarial <input checked="" type="checkbox"/> Anti-hypertensive <input checked="" type="checkbox"/> Oral hypoglycemics <input checked="" type="checkbox"/> Hypolipidemic <input checked="" type="checkbox"/> ORS <input checked="" type="checkbox"/> Multi-vitamins <input checked="" type="checkbox"/> Dermatological (cream)
What is the indenting cycle that is followed at the facility?	<input type="checkbox"/> Fortnightly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> As required <input type="checkbox"/> Other (Specify)	

What is the lead time for supply of drugs which are indented? (record in days)	<input type="checkbox"/> Less than 1 Week <input checked="" type="checkbox"/> 1-2 Weeks <input type="checkbox"/> More than 2 Weeks
Is buffer stock for drugs maintained?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
DVDMS or any other software is being used for stock management	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
G. Essential diagnostics	
Number of diagnostics at AAM-SC as per State Essential Diagnostic list	(Total diagnostics at AAM-SC as per national EDL is 14)
Total number of diagnostic tests available at AAM-SC	7
Mode of diagnostic services	<input checked="" type="checkbox"/> In-house <input type="checkbox"/> PPP <input type="checkbox"/> Hybrid
Arrangements for Sputum sample transport for TB	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Availability of diagnostic testing aids/ equipment	<input checked="" type="checkbox"/> Rapid diagnostic testing kits <input checked="" type="checkbox"/> Sphygmomanometer <input checked="" type="checkbox"/> Glucometer <input checked="" type="checkbox"/> Haemoglobinometer <input checked="" type="checkbox"/> Thermometer <input checked="" type="checkbox"/> Urine dipstick <input checked="" type="checkbox"/> Vaginal speculum <input checked="" type="checkbox"/> Ortho-toluidine reagent <input checked="" type="checkbox"/> H ₂ S strip test kit

User fee charged for diagnostics	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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H.InformationTechnology & Teleconsultation	
Infrastructure(Availability)	<input checked="" type="checkbox"/> Tablet <input type="checkbox"/> Smartphone <input type="checkbox"/> Laptop <input type="checkbox"/> Internet connectivity(governmentfundedorother, specify)
Functionality	<input checked="" type="checkbox"/> Tablet <input type="checkbox"/> Smartphone <input type="checkbox"/> Laptop <input type="checkbox"/> Internetconnectivity(governmentfundedother,specify)
Arrangements for teleconsultation made	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Linked Hub for Teleconsultation	<input type="checkbox"/> PHC <input type="checkbox"/> CHC <input checked="" type="checkbox"/> DH <input type="checkbox"/> MedicalCollege Anyother,specify:
Platformutilizedfor teleconsultation	<input checked="" type="checkbox"/> e-SanjeevaniOPD <input type="checkbox"/> e-Sanjeevani.in <input type="checkbox"/> Statespecificapp Anyother(Specify)

Whether teleconsultation schedule has been prepared and displayed	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Common Conditions for which teleconsultation being done	In Case of Emergency Only
Total Teleconsultations in the last 01 month	10-15

I. Reporting	
Online Platforms	Reporting
<input type="checkbox"/> AAM Portal/App	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
<input type="checkbox"/> National NCD Portal/App	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
<input type="checkbox"/> IHIP	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
<input type="checkbox"/> HMIS	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
<input type="checkbox"/> FPLMIS	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
<input type="checkbox"/> DVDMS	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
<input type="checkbox"/> Nikshay	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Specify others, if any:	

J. Finance	
Remuneration & Incentives	
Timely disbursement of incentives to ASHAs	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Timely disbursement of remuneration to CHOs	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Timely disbursement of remuneration to AAM-SC team (other than CHO)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Disbursement of performance-based incentives to CHO	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Disbursement of team-based incentives to AAM-SHC team	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

Facility funds	
Timely disbursement of untied funds	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Fund flow through other sources	<input type="checkbox"/> Yes <input type="checkbox"/> No
Specify any other fund source:	

Fund utilization	Funds received (Amt in Rs.)	Expenditure (Amt in Rs.)	% Expenditure
% NHM Fund utilized last year:	50000	17000	34%

Is untied fund being spent on following activities	Regular payment of Bills: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No If yes, specify
	<input type="checkbox"/> Electricity <input type="checkbox"/> Drinking Water <input type="checkbox"/> Internet Regular purchase: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No If yes, specify <input type="checkbox"/> Medicines <input type="checkbox"/> Reagents/Consumables <input type="checkbox"/> Equipment Payment of support/cleaning Staff: <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

K. Governance

Community-based platforms	
Constitution of Jan Arogya Samiti	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Periodic JAS meetings in the last 6 months (Once a month) JAS meeting minutes available	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

VHSNC Meeting held and minutes available	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
Periodic VHND sessions undertaken (Sessions held against planned)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
Involvement of CHO in community-based platforms	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
L. Wellness Activities		
Wellness sessions being held periodically	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
Availability of a trained instructor for wellness session	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
Health Days are celebrated as per the Wellness Activity Calendar	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
Number of Wellness sessions conducted in Last month	0	
ASHA Functionality		
Status of availability of Functional HBNCKits (weighing scale/ digital thermometer/ blanket or warm bag)	<input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> Partial	
Status of availability of Drug Kits (Check for PCM/ Amoxicillin/ IFA/ ORS/ Zinc/ IFA Syrup/ Cotrimoxazole)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Partial	
Number of Village Health & Sanitation days conducted in last 6 months	2	
M. Service delivery Output Indicators (Data of previous quarter)		
1	Total number of outpatient department visits	292
2	No. of PW registered for ANC	37
3	No. of PW received 4 or more ANC check-ups	24
4	Total number of institutional deliveries	No record
5	Total no. of High-Risk Pregnancies received treatment against no. of high-risk pregnancies identified	0
6	Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine	25
7	Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine	29

8	Number of cases referred from Subcentre AAM to PHCAAM during last 3 months			No record
9	TB patients undergoing treatment			
	Indicators			Current year
	No. of presumptive TB patients identified			Not reported
	No. of TB patients diagnosed out of the presumptive patients referred			Not reported
	No. of TB patients taking treatment in the AAM			5
10	Community Based Screening for NCDs: % of target population administered CBAC: % of target population with score below 4: % of target population with score 4 and above:			No Record
11	NCDs <i>(No. of individuals in last 6 Months)</i>	Screened	Referred	Followed-up
	Hypertension	235	-	-
	Diabetes	235	28	9
	Oral Cancer	235	0	0
	Breast Cancer	150	0	0
	Cervical Cancer	150	0	0

N. Implementation of NQAS Quality Assurance and Patient Safety

1	Has there been an internal assessment for NQAS?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
2	Is the facility certified at the State-level for NQAS?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
3	Is the facility certified at the National level for NQAS?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

4	Is Facility participating in Kayakalp?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
5	If yes, achievement under Kayakalp (Winner, commendation) and score	
6	Patient Rights	<input checked="" type="checkbox"/> Display of citizen's charter <input checked="" type="checkbox"/> Display of IEC materials <input checked="" type="checkbox"/> Provision for ensuring privacy <input checked="" type="checkbox"/> Respectful Maternity care being practiced <input checked="" type="checkbox"/> All services provided free of cost <input checked="" type="checkbox"/> Confidentiality assured for patient information
7	Support Services	<input checked="" type="checkbox"/> Maintenance and upkeep of facility ensured <input checked="" type="checkbox"/> Maintenance of clinical records <input checked="" type="checkbox"/> Data management using digital technology <input checked="" type="checkbox"/> Systematic inventory management (medicines/consumables)
8	Infection control	<input checked="" type="checkbox"/> Adherence to biomedical waste management <input checked="" type="checkbox"/> Adherence to SOPs for disinfection/sterilization of equipment <input checked="" type="checkbox"/> Adherence to SOPs for personal protection
9	Clinical care	<input checked="" type="checkbox"/> Adherence to SOPs for clinical management of conditions <input checked="" type="checkbox"/> Ensuring care continuity through bilateral referral mechanism
10	Quality Management Systems	<input checked="" type="checkbox"/> Provision for collecting patient feedback <input checked="" type="checkbox"/> Availability of Grievance Redressal Mechanisms <input checked="" type="checkbox"/> Periodic reviews undertaken for quality assurance

O. IPHSCompliance

1	Date of assessment using ODK tool kit	Sep 2024
2	Facility aggregate score using ODK Tool kit	53.82%

Appendix-List of equipment

S.No.	Equipment	Available	Not available	Functional	Not functional
1	BP apparatus-Digital/ Sphygmomanometer	✓		✓	
2	BP apparatus- Aneroid/ Sphygmomanometer	✓		✓	
3	Weighing machine Electronic	✓		✓	
4	Hemoglobinometer	✓		✓	✓
5	Glucometer	✓		✓	
6	Thermometer	✓		✓	
7	Baby weighing scale	✓		✓	
8	Stethoscope	✓		✓	
9	Near Vision chart		✓		
10	Snellen vision chart		✓		
11	Stadiometer		✓		
12	Tuning fork		✓		

Remarks&Observation

Infrastructure:

While the infrastructure appears structurally sound, the lack of essential amenities such as electricity backup, running water, safe drinking water, and separate, clean washroom facilities significantly impacts the usability and safety of the premises.

- An electricity connection is available, but there is no power backup, which can cause disruptions during outages.
- Running water is not available.
- Safe drinking water is also not available, posing a health risk to users.
- Toilets are common for both males and females, lacking separate facilities.
- Cleanliness of the washrooms is inadequate, making them unhygienic for use.

HRH:

The HR management at the facility is satisfactory, with adequate staff to meet operational requirements.

IEC:

- All IEC materials are properly displayed and accessible.
- The Citizen Charter board is not maintained, which can create a gap in providing essential information to the public about services and their rights.

IT:

- Tablets are available on-site and are in working condition.
- All reporting is done using these tablets, which indicates an efficient use of technology.
- Teleconsultation services are available, providing remote access to consultations and improving service delivery for patients who may not be able to visit the facility in person.