



Ministry of Health and Family Welfare
Government of India



A FIELD MONITORING REPORT OF THE KEY COMPONENTS
OF
NATIONAL HEALTH MISSION (NHM)
RAMGARH DISTRICT, JHARKHAND

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RAMGARH DISTRICT, JHARKHAND: INTRODUCTION

The Ministry of Health and Family Welfare (MoHFW), Government of India, has assigned the Population Research Centre (PRC) the responsibility of field monitoring of essential components of the National Health Mission (NHM) for the year 2024-25. This report from Population Research Centre, Institute of Economic Growth, Delhi, presents key findings from the field monitoring conducted in Ramgarh district, Jharkhand.

This report is based on visits to various public healthcare facilities by the PRC Delhi team, comprising Ms. Bindiya Kumari and Ms. Purva Bhalla. The key findings are based on, meeting with Chief District Medical Officer (CDMO) and District programme Manager, discussion with facility staff- Medical Officers-in-Charge (MOICs), Medical Officers (MOs), Community Health Officers (CHOs), Auxiliary Nurse Midwives (ANMs), and other supporting staff etc. Information was collected from various public healthcare facilities in the district, including District Hospital; CHC Patratu and CHC Gola; PHC Barkana, PHC Chaingada, and PHC Bariatu; Urban Primary Health Centre (UPHC), Bazar Tand, Ramgarh; AAM SHC Koto, AAM Lapanga, and AAM SHC Khokha; and UAAM SHC, Marrar. These interactions aimed to evaluate the strengths and weaknesses of the facilities in terms of service delivery. Community Interactions were also done to understand the service provision at grassroot level.

KEY OBSERVATION OF THE DISTRICT

Infrastructure & Manpower: Severe shortages of medical officers and paramedical staff remain a critical concern across most PHCs in the district. Inadequate manpower and infrastructure are severely hampering the healthcare services and OPD load. CHC Patratu is in an extremely poor and unsafe condition, with infrastructure so deteriorated that some roofs appear on the verge of collapse, posing serious risks to staff and patients.

AAM Services: Almost all Sub Centers and PHCs have been converted into Ayushman Arogya Mandirs. UPHC, Bazar Tand have successfully provided expanded range of services as the staff were properly trained. However, in most of the SHCs/ PHCs, only basic services (in expanded range of services) have been noted

NCD Services: NCD screening is well operational across all healthcare tiers. At AAM-SHCs/ PHCs level, screening for hypertension, diabetes, oral, and breast cancer is being actively conducted, with

hypertension & diabetes being the most commonly detected condition.

Drugs & Diagnostics: The supply of medicines across health tier facilities in the district was reported to be generally satisfactory relative to demand. However, some AAM-SHCs reported shortages, which need to be addressed. While the Drug and Vaccine Distribution Management System (DVDMS) is implemented up to the CHC level, its implementation at the primary healthcare tier can be enhanced through targeted training.

Delivery Care Services: Normal delivery services are well available at CHC and PHC levels in the district. However, due to a lack of specialists at the CHC level, C-sections are performed only at the medical college.

Untied Fund: Delayed fund disbursement remains a major issue across all health tiers. Untied fund disbursement remains a challenge, especially in facilities where CHOs were unavailable. Jan

Arogya Samitis have not been formed at lower health tiers where CHOs or MOs are not in place.

Disparities in PHCs Performance: Ramgarh district shows stark disparities in PHCs performance. Some exceptionally well performing, while some facilities like PHC Gola, PHC Barkakana where the service delivery is reasonably questionable. These facilities struggle with inadequate HR, limited

infrastructure, leading to poor service delivery indicators.

Quality Programs: The upper healthcare tier has effectively implemented the QCS Program, with DH holds multiple quality certification- Kayakalp, NQAS certified, and LAQSHYA. However, district has been markedly lacking in quality care program implemented at the lower health care tier.

FACILITY WISE OBSERVATIONS: RAMGARH DISTRICT

District Hospital, handles high OPD load with extremely well-maintained modern infrastructure, holds multiple quality certification- Kayakalp, NQAS, and LAQSHYA. OT was fully operational, and a blood bank was available. BMW management was outsourced to Biogenetic Laboratory. In Family planning, acceptance of Chaya and PPIUCD methods was noted among the community.

CHC Patratu, is in an extremely poor and unsafe condition, with infrastructure so deteriorated that some roofs appear on the verge of collapse, posing serious risks to staff and patients. The congested rooms further worsen the working environment. The facility continues to provide delivery care services, but CAC services noted to be non-functional. Given infrastructure condition of the facility, prevented the implementation of any quality assurance programs.

CHC Gola, running in government building with adequate infrastructure, and basic amenities for patients as well. Specialists' services were available, including C-sections 24*7, were conducted. Quality assurance program initiated at the facility Essential medicines were adequately stocked, and diagnostic services were well-functional. JSY, JSSK, other maternal healthcare programs and family planning program were well implemented. Staff shortages, especially nurses, remain a key challenge.

Chaingada Mini-PHC operated in government building with necessary basic infrastructure and well-displayed IEC materials throughout the facility, ensuring effective communication with the community. However, expanded package of

services were not observed at this facility due to training gap of staff.

Barkakana PHC is severely understaffed, with no Medical Officer currently posted. A Medical Officer from the District Hospital visits once a week. Healthcare services are limited to basic care due to shortage of medicines and the absence of a laboratory setup. The facility has not received any untied funds, and their disbursement remains a challenge, as this facility do not have any MO.

Bazar Tand UPHC provides comprehensive healthcare services under Aayush Aarogya Mandir, with a well-trained Medical Officer. However, additional training on the expanded service range could enhance care quality. Medication shortages, including cough syrup, painkillers, antibiotics, and anti-tuberculosis drugs, were noted, highlighting the need for improved supply. Staff deputation issues were also reported, impacting service delivery and community trust in the facility.

Koto AAM-SHC, operated from an old government building with a proper waiting area and separate male and female toilets. Teleconsultation services were efficiently functional. It faces medicine shortages, security concerns due to a predominantly female staff, and gaps in essential equipment, affecting service delivery. Additionally, only half of the untied fund has been utilized due to delayed receipt of untied funds. Expanded package services were not observed at this facility as staff were not trained in the same. Quality assurance programs can be implemented.

Lapanga AAM-SHC, well maintained infrastructure, offering maternal healthcare and NCD services. Tele consultation services were effectively functioning. Both CHO and ASHA received training in RMNCHA+ and NCD, though only ASHA was trained in expanded package. Community engagement is active through VHSNC meetings, wellness sessions, and health initiatives. Challenges persist in fund utilization, and training gaps for expanded services under AAM.

Khokha-AAM-SHC, certified under Kayakalp and NQAS, ensures high-quality service standards. Its remote jungle location raises staff security concerns, highlighting the need for relocation closer

to residential areas. While the facility has power backup, limited electricity SS affects the charging, necessitating a solar solution. Record-keeping was noted well-maintained.

UAAM-SHC Marar, had basic infrastructure and maintained essential medicines with timely supplies. Teleconsultation services were well functional, connecting with the CHC hub for severe hypertension and diabetes consultations. The facility staff have not undergone for training of expanded CPHC package. Quality assurance programs were not implemented. JAS committee remained inactive due to the absence of MO.

RECOMMENDATIONS

- ❖ Given the extremely poor & unsafe infrastructure at facilities such as CHC Patratu, an urgent infrastructure revitalization plan is needed, prioritizing the repair and reconstruction of unsafe buildings to ensure a secure environment for staff & patients.
- ❖ To restore functionality at PHCs like Gola and Barkakana, proper infrastructure as per norms must be ensured, along with adequate manpower and equipment, to enhance service delivery.
- ❖ The district should prioritize recruitment of medical officers, and para-medical staff as the severe manpower shortage has made many PHCs nearly non-functional, critically impacting healthcare services and OPD load.
- ❖ Ensure consistent medicine availability at primary healthcare facilities, particularly at AAM-SHCs in district.
- ❖ All Medical Officers at PHCs, along with ANMs and CHOs, should receive training for expanded services under AAM.
- ❖ At the lower healthcare tier, all the healthcare staff is female, security provision can be strengthened for better healthcare services and security point of view.
- ❖ Streamline fund flow mechanisms to prevent delays and ensure timely utilization across all facilities. JAS formation should be ensured in facilities (AAM- SHC/PHC) without CHOs or MOs through an alternative mechanism to facilitate proper untied fund allocation.

Field Visit Photographs



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Monitoring Checklist of Healthcare Facilities

DISTRICT HOSPITAL

GENERAL INFORMATION	
Name of facility visited	District Hospital, Ramgarh
Facility Type	DH
FRU	Yes
Accessible from nearest road head	Yes
Next Referral Point	Facility: RIMS Ranchi Distance: 45 km

A. PHYSICAL INFRASTRUCTURE		
Indicator	Response	Means of verification
1. OPD Timing	9 am-3 pm	As reported/Hospital Citizen Charter Board
2. Condition of infrastructure/ building	GOOD & Well maintained	Observation
3. Please comment on the condition and tick the appropriate box	<input checked="" type="checkbox"/> 24*7 running water facility <input checked="" type="checkbox"/> Facility is elderly and differently abled friendly (ramps at entry, wheel chair etc.) <input checked="" type="checkbox"/> Clean functional toilets available (separate for Male and female) <input checked="" type="checkbox"/> Drinking water facility available <input checked="" type="checkbox"/> OPD waiting area has sufficient sitting arrangement <input checked="" type="checkbox"/> ASHA rest room is available <input checked="" type="checkbox"/> Drug storeroom with rack is available Power backup: <input checked="" type="checkbox"/> Complete Hospital/ <input type="checkbox"/> Part of the hospital Last major renovation done in (Year): 2023-24	Observation
4. Number of functional in-patient beds	64 No of ICU Beds available: NO	As reported/Hospital Citizen Charter Board

A. PHYSICAL INFRASTRUCTURE				
Indicator	Response			Means of verification
5. List of Services available	14			As reported/Hospital Citizen Charter Board
<ul style="list-style-type: none"> Specialized services available in addition to General OPD, ANC, Delivery, PNC, Immunization, FP, Laboratory services 	Sl.	Service	Y/N	
	1	Medici	Yes	
	2	O&G	Yes	
	3	Pediatric	Yes	
	4	General Surgery	Yes	
	5	Anesthesiology	Yes	
	6	Ophthalmology	Yes	
	7	Dental	Yes	
	8	Imaging Services (X – ray)	Yes	
	9	Imaging Services (USG)	Yes	
	10	District Early Intervention Centre (DEIC)	No	
	11	Nutritional Rehabilitation Centre (NRC)	Yes	
	12	SNCU/ Mother and Newborn Care Unit	Yes	
	13	Comprehensive Lactation Management Centre (CLMC) / Lactation Management Unit (LMU)	No	
	14	Neonatal Intensive Care Unit (NICU)	NO	
	15	Pediatric Intensive Care Unit (PICU)	NO	
	16	Labour Room Complex	YES	
	17	ICU	No	
	18	Dialysis Unit	Yes	
	19	Emergency Care	Yes	
	20	Burn Unit	No	
	21	Teaching block (medical, nursing, paramedical)	No	
	22	Skill Lab	No	In Medical College
6. Emergency	General emergency: Yes Facilities available for: 1. Triage: Yes 2. Resuscitation: Yes 3. Stabilization: Yes			As reported/Hospital Citizen Charter Board
7. Tele-medicine/Consultation services available	No			Tele-medicine records register/ e-sanjeevani portal

A. PHYSICAL INFRASTRUCTURE		
Indicator	Response	Means of verification
	<p>If yes, average number of teleconsultations per day for the last month (Data source: Teleconsultation register/ e-Sanjeevani Portal)</p> <p>If the facility is also functioning as 'Hub' to any of the AAM (SHC/PHC/UPHC/UAAM): No</p>	
8. Operation Theatre available	<p>Yes</p> <p>If yes, Tick the relevant</p> <p style="padding-left: 40px;">Single general OT</p> <p style="padding-left: 40px;"><input checked="" type="checkbox"/> Elective OT-Major (General)</p> <p style="padding-left: 40px;"><input checked="" type="checkbox"/> Elective OT-Major (Ortho)</p> <p style="padding-left: 40px;"><input checked="" type="checkbox"/> Obstetrics & Gynecology OT</p> <p style="padding-left: 40px;"><input checked="" type="checkbox"/> Ophthalmology/ENT OT</p> <p style="padding-left: 40px;"><input checked="" type="checkbox"/> Emergency OT</p>	<p>Observation</p> <p>Ensure signage and protocol displays</p>
9. Availability of functional Blood Bank	<p>Yes</p> <ul style="list-style-type: none"> • If yes, number of units of blood currently available: <u>57</u> • No. of blood transfusions done in last month: 26 	<p>Blood Bank records Register</p>
10. Whether blood is issued free, or user-fee is being charged	<p><input checked="" type="checkbox"/> Free for BPL</p> <p><input checked="" type="checkbox"/> Free for elderly</p> <p><input checked="" type="checkbox"/> Free for JSSK beneficiaries</p> <p><input checked="" type="checkbox"/> Free for all</p>	<p>Blood Bank records Register</p>
11. Biomedical waste management practices	<p>Deep Burial pit: <input type="checkbox"/></p> <p>Incinerator: <input type="checkbox"/></p> <p>Using Common Bio Medical Treatment plant: <input type="checkbox"/></p> <p><input checked="" type="checkbox"/> Managed through outsourced agency – YES</p> <p>Other System, if any: (Specify)</p>	
12. IT Services	<p><input checked="" type="checkbox"/> Desktop/ Laptop available: Yes</p> <p><input checked="" type="checkbox"/> Internet connectivity: Yes</p> <p>Quality/strength of internet connection: <u>VERY GOOD</u></p>	<p>As reported</p>

B. Human Resources		Means of verification- As reported				
<p>13. Details of HR available in the facility (Sanctioned and In-place)</p> <p>Remarks</p> <p>*Sanctioned Post-The sanctioned posts were determined based on the status of a District Hospital. However, since the hospital has now been upgraded to a Medical College, the HR requirements should be aligned with those of a Medical College.</p>	HR	Regular		Contractual		
		*Sanctioned	*Available	Sanctioned	Available	
	MO (MBBS)	11	8			
	Specialists	Medicine	01	0		
		Ob-Gyn	02	2		
		Pediatrician	01	0	01	01
		Anesthetist	02	2		2
		Surgeon	02	01	01	01
		Ophthalmologist	02		01	01
		Orthopedic	02	02		02
		Radiologist	01	1		
		Pathologist	01	1		
	Others	03	03			
	Dentist	01	1			
	Staff Nurses/ GNMs	24	0		43	
	LTs	04	1		6	
	Pharmacist	03	1		2	
	Dental Technician/ Hygienist				1	
	Hospital/ Facility Manager	0				
	EmOC trained doctor	-	-	-	-	
LSAS trained doctor	-	-	-	-		
Others						

C. Quality & Patient Safety Initiatives	Means of verification
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14. Kayakalp	Initiated: YES <ul style="list-style-type: none">• Facility score: 95%• Award received: YES	Kayakalp Assessment report Verify certificate if awarded
15. NQAS	<ul style="list-style-type: none">• Assessment done: YES• Internal/State: STATE Facility score: 89% Certification Status YES	NQAS assessment report Verify certificate
16. LaQshya	<ul style="list-style-type: none">• Labour Room: LaQshya Certified – Yes If No, Assessment Done - Yes <ul style="list-style-type: none">• Operation Theater Certified – yes• If No, Assessment Done Yes	LaQshya Assessment Report – check score Verify certificate if awarded
D. DRUGS & DIAGNOSTICS		
17. Availability of list of essential medicines (EML)/ drugs (EDL) https://nhm.gov.in/images/pdf/guidelines/iphs/iphs-revised-guidelines-2022/01-SDH_DH_IPHS_Guidelines-2022.pdf	Yes <ul style="list-style-type: none">• If yes, total number of drugs in EDL <u>544</u>• EDL displayed in OPD Area: Yes	
18. Implementation of DVDMS or similar supply chain management system	Yes	Observation, Check software
19. Shortage of 5 priority drugs from EDL in last 30 days, if any	No Shortage	As reported, check DVDMS, E-aushadhi, etc.
20. Availability of Essential Consumables:	<input checked="" type="checkbox"/> Sufficient Supply <input type="checkbox"/> Minimal Shortage <input type="checkbox"/> Acute shortage In last 6 months how many times there was shortage: No	As reported Stock/Indent register
21. Availability of essential diagnostics	in-house Outsourced/ PPP <input checked="" type="checkbox"/> Both/ Mixed	As reported
<ul style="list-style-type: none">• In-house tests (In three shift)		Obtain the complete list of diagnostic tests

		performed in-house
• Outsourced/ PPP	TIMING 10:00 AM 5:00PM Total number off testes provide by ppp provider -----	
22. X-ray services is available	Yes If Yes, type & nos. of functional X-ray machine is available in the hospital: 4 Is the X-ray machine AERB certified: Yes	Observation
23. CT scan services available	No If yes: PPP Mode Out of Pocket expenditures associated with CT Scan services (if any, approx. amount per scan): ...1035 for Brain.....5175 (Max.)	Observation Patient interviews
24. Whether diagnostic services (lab, X-ray, USG etc.) are free for all	<input checked="" type="checkbox"/> Free for BPL <input checked="" type="checkbox"/> Free for elderly <input checked="" type="checkbox"/> Free for JSSK beneficiaries <input checked="" type="checkbox"/> Free for all	As reported
25. Availability of Testing kits/ Rapid Diagnostic Kits	<input checked="" type="checkbox"/> Sufficient Supply <input type="checkbox"/> Minimal Shortage <input type="checkbox"/> Acute shortage	As reported
E. KEY NATIONAL HEALTH PROGRAMMES		
26. Implementation of PM-National Dialysis programme	Yes	Observation
	<input type="checkbox"/> In-house <input checked="" type="checkbox"/> Outsourced/ PPP Total no. of tests performed: - approx 12 per day	Observation, Records
• Whether the services are free for all	<input checked="" type="checkbox"/> Free for BPL <input checked="" type="checkbox"/> Free for elderly <input checked="" type="checkbox"/> Free for JSSK beneficiaries	Observation, Records

	<input type="checkbox"/> Free for all	
<ul style="list-style-type: none"> Number of patients provided dialysis service 	<ul style="list-style-type: none"> ○ Previous year _____ 2953 ○ Current FY _____ 2359 <p><i>*Calculate the approximate no. of patients provided dialysis per day</i></p>	Records
<p>27. If there is any shortage of major instruments/ equipment (Refer to Annexure 10 in the link for list of equipment- https://nhm.gov.in/images/pdf/guidelines/iphs/iphs-revised-guidelines-2022/01-SDH_DH_IPHS_Guidelines-2022.pdf)</p>	No Shortage	As reported
<p>28. Average downtime of equipment (days)</p> <p>Details of equipment are non-functional for more than 7 days</p>	N.A	As reported
29. Availability of delivery services	Yes	As reported
<ul style="list-style-type: none"> If the facility is designated as FRU, whether C-sections are performed 	<p>Yes</p> <p>Number of normal deliveries performed in last month: _____283</p> <p>No. of C-sections performed in last month: _____116</p>	Verify C-section records from Maternity OT registers
<ul style="list-style-type: none"> Comment on the condition of: 	<p>Labour room: Good</p> <p>OT: Good</p> <p>Functional New-born care corner (functional radiant warmer with neo-natal ambu bag): Yes</p>	Observation
30. Status of JSY payments	<p>Payment is up to date: Yes</p> <p>Average delay in payment to beneficiaries: two months (Average for how many days/benefeciary)</p> <p>Payment done till: November</p> <p>Current month <input type="checkbox"/></p> <p>Last month <input type="checkbox"/></p> <p>Last 3 Months YES</p> <p>Last 6 Months <input type="checkbox"/></p> <p>Reasons for delay:Documentation issue</p>	Verify from JSY status report

31. Availability of JSSK entitlements	<p>Yes</p> <p>If yes, whether all entitlements being provided</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Free delivery services (Normal delivery/C-sec.) <input checked="" type="checkbox"/> Free diet <input checked="" type="checkbox"/> Free drugs/ consumables <input checked="" type="checkbox"/> Free diagnostics <input checked="" type="checkbox"/> Free blood services <input checked="" type="checkbox"/> Free referral transport (home to facility) <input checked="" type="checkbox"/> Free referral transport (drop back from facility to home) <input checked="" type="checkbox"/> No user charges 	As reported/As Displayed in Maternity Ward
32. PMSMA services provided on 9 th of every month	<p>Yes</p> <p>If yes, how many high risks pregnancies are identified on 9th for previous month 11</p> <p>If No, reasons thereof:</p>	PMSMA Register/High Risk Pregnancy Register, Staff review
33. Line listing of high-risk pregnancies	Yes	Verify Register availability
34. Practice related to Respectful Maternity Care	<ul style="list-style-type: none"> <input checked="" type="checkbox"/> Privacy maintained during examination ensured <input checked="" type="checkbox"/> Birth attendant allowed in Labour room <input checked="" type="checkbox"/> Obtaining Informed consent of the mother/ custodian <input checked="" type="checkbox"/> Safe care environment maintained 	Observation, Patient review
35. Whether facility have registers for entering births and deaths	Yes	Birth Register, Death Records
36. Number of Maternal Death reported in the facility	<p>Previous year: 0</p> <p>Current year: 0</p>	Maternal Deaths Records/Review
37. Number of Child Death reported in the facility	<p>Previous year: 4</p> <p>Current year: 5</p>	Maternal Deaths Records/Review

38. If Comprehensive Abortion Care (CAC) services available	Yes			CAC register
39. Availability of vaccines and hub cutter	Yes Nurses/ ANM aware about open vial policy: Yes			Observation Staff review
40. Number of newborns immunized with birth dose at the facility in last 3 months	1240			Immunisation Register
41. Number of Newborns breastfed within one hour of birth during last month.	1240			Verify BF records
42. Status of functionality of DEIC N.A	<input type="checkbox"/> Fully functional with all staff in place <input type="checkbox"/> Functional with few vacancies (approx. 20%-30%) <input type="checkbox"/> Functional with more than 50% vacancies <input checked="" type="checkbox"/> Not functional/ All posts vacant			Observation
43. Number of sterilizations performed in last one month	Female -28 Male-1			FP Sterilizations register
44. Availability of trained provider for IUCD/ PPIUCD	Yes			reported, Verify training receive
45. Who counsels on FP services?	<input checked="" type="checkbox"/> Counsellor			As reported
46. Please comment on utilization of other FP services including FP- Condoms, OCPs, Antra etc.	Shaya PPIUCD			FP registers
47. FPLMIS has been implemented	Yes			Check software
48. Availability of functional Adolescent Friendly Health Clinic	NO If yes, who provides counselling to adolescents: __Counsellor, ANM Separate male and female counselors available: N.A			Observation, check AFHC register
49. Whether facility has functional NCD clinic	Yes			NCD register
50. Are service providers trained in cancer services?	Yes			As reported
51. Number of individuals screened for the following in last 6 months:		Screened	Confirmed	NCD Register
	a. Hypertension	5971	1961	
	b. Diabetes	4740	1515	

	c. Oral Cancer	1745	5	
	d. Breast Cancer	120	21	
	e. Cervical Cancer	1237	5	
52. Whether reporting weekly data in P, S and L form under IDSP	Yes			Verify IDSP records
53. Status of TB elimination programme	Facility is designated as Designated Microscopy Centre: Yes			As reported, Observation
	If yes, percent of OPD whose samples were tested for TB (microscopy) in last 6 month (average) ___ -			DBT/Nikshay Report
	<ul style="list-style-type: none"> If anti-TB drugs available at the facility: Yes If yes, are there any patients currently taking anti-TB drugs from the facility: Yes 			DBT/Nikshay Report
	<ul style="list-style-type: none"> Availability of CBNAAT/TruNat: Yes Percent of patients tested through CBNAAT/TruNat for Drug resistance in the last 6 months 			DBT/Nikshay Report
	<ul style="list-style-type: none"> Are all TB patients tested for HIV? Yes Are all TB patients tested for Diabetes Mellitus: Yes 			DBT/Nikshay Report
	Percent of TB Patients for whom DBT installments have been initiated under Nikshay Poshan Yojana in the last 6 months:			DBT/Nikshay Report
F. RECORDS, FINANCE, OTHERS				
54. Maintenance of records on	<ul style="list-style-type: none"> TB Treatment Card cases (both for drug sensitive and drug resistant cases): Yes TB Notification Regist.: Yes Malaria cases: Yes Palliative cases: Yes Cases related to Dengue and Chikungunya: Yes Leprosy cases: Yes 			Respective records
55. How much fund was received and utilized by the facility under NHM?				Facility FMR
	Fund in prev. FY			
	Received	Utilized	% Utilization	

	0	0	100%	
	List out Items/ Activities whose expenditure is met out of the RKS/ Untied Fund regularly: Maintenance hospital			RKS Register
56. Status of data entry in (match with physical records)	<ul style="list-style-type: none"> • HMIS: Updated -YES • MCTS: Updated -YES • IHIP: Updated • HWC Portal: Updated • Nikshay Portal: Updated - YES 			Check respective portals at the facility wrt last entries
57. Frequency of RKS meeting (check and obtain minutes of last meeting held)	IN EVERY 2 MONTHS			RKS Register
58. Availability of ambulance services in the area	<input checked="" type="checkbox"/> Own ambulance available <input type="checkbox"/> DH/ SDH has contracted out ambulance services <input checked="" type="checkbox"/> Ambulances services with Centralized call center <input type="checkbox"/> Government ambulance services are not available			As reported
• How many cases were referred here in the last month?	Number: 50 Types of cases referred in: ANC			Referral-in register
• How many cases were referred out last month?	Number: 10 Types of cases referred out: RTA			Out-referral register

KEY OBSERVATION WITH CHALLENGES:

District Hospital, handles high OPD load with extreme well-maintained infrastructure, and holds multiple quality certification- Kayakalp, NQAS certified, and LAQSHYA. NICU and PICU were under renovation, but emergency services continued to function smoothly. OT was fully operational, and a blood bank was available. BMW management was outsourced to Biogenetic Laboratory. In Family planning, acceptance of Chaya and PPIUCD methods was noted among the community. The Essential Drug List (EDL) was fully stocked, with no shortages of medicines, which were procured through the DVDMS portal. Diagnostic services were available both in-house and through Public-Private Partnership (PPP) mode, including X-ray facilities, with no charges for beneficiaries. There were no shortages of medical instruments either. In December, the hospital conducted 283 normal deliveries and 116 C-sections. All Janani Suraksha Yojana (JSY) payments to beneficiaries were made up to November, and Janani Shishu Suraksha Karyakram (JSSK) services were provided as well. The line listing of high-risk pregnancies was properly maintained. While no maternal deaths were reported in the current or previous year, there were 4 child deaths in the previous year and 5 in the current year.

COMMUNITY HEALTH CENTRE, PATRATU

General Information	
Name of facility visited	Patratu
Facility Type	<input checked="" type="checkbox"/> CHC <input type="checkbox"/> U-CHC
FRU	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Accessible from nearest road head	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Next Referral Point	Facility: DH Ramgarh Distance: 35 KM

A. INFRASTRUCTURE		Means of Verification																														
Indicator	INFRASTRUCTURE																															
1. OPD Timing	9am to 3pm	Reported/ Citizen Charter Board																														
2. Whether facility is functioning in PPP mode	No	Observation																														
3. Condition of infrastructure/ building Please comment on the condition and tick the appropriate box	Comments: Good and well maintained	Observation																														
	<input checked="" type="checkbox"/> 24*7 running water facility <input checked="" type="checkbox"/> Facility is geriatric and disability friendly (ramps etc.) <input checked="" type="checkbox"/> Clean functional toilets available (separate for Male and female) <input checked="" type="checkbox"/> Drinking water facility available <input checked="" type="checkbox"/> OPD waiting area has sufficient sitting arrangement <input checked="" type="checkbox"/> ASHA rest room is available <input checked="" type="checkbox"/> Drug storeroom with rack is available <input checked="" type="checkbox"/> Power backup: Complete Hospital	Observation																														
4. Number of functional in-patient beds	5	As reported/Citizen Charter Board																														
5. List of Services available	GENERAL OPD, OB&GY, Emergency, RI, Family planning, Lab, TB, Leprosy, X-ray, NCD	As reported/Citizen Charter Board																														
<ul style="list-style-type: none"> Specialized services available in addition to General OPD, ANC, Delivery, PNC, Immunization, FP, Laboratory services 	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 5%;">Sl.</th> <th style="width: 70%;">Service</th> <th style="width: 25%;">Y/N</th> </tr> </thead> <tbody> <tr><td>1</td><td>Medicine</td><td>Yes</td></tr> <tr><td>2</td><td>O&G</td><td>Yes</td></tr> <tr><td>3</td><td>Pediatric</td><td>NO</td></tr> <tr><td>4</td><td>General Surgery</td><td>NO</td></tr> <tr><td>5</td><td>Anesthesiology</td><td>NO</td></tr> <tr><td>6</td><td>Ophthalmology</td><td>NO</td></tr> <tr><td>7</td><td>Dental</td><td>NO</td></tr> <tr><td>8</td><td>Imaging Services (X – ray)</td><td>Yes</td></tr> <tr><td>9</td><td>Imaging Services (USG)</td><td>No</td></tr> </tbody> </table>	Sl.	Service	Y/N	1	Medicine	Yes	2	O&G	Yes	3	Pediatric	NO	4	General Surgery	NO	5	Anesthesiology	NO	6	Ophthalmology	NO	7	Dental	NO	8	Imaging Services (X – ray)	Yes	9	Imaging Services (USG)	No	As reported/Hospital Citizen Charter Board
	Sl.	Service	Y/N																													
	1	Medicine	Yes																													
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	3	Pediatric	NO																													
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	6	Ophthalmology	NO																													
	7	Dental	NO																													
8	Imaging Services (X – ray)	Yes																														
9	Imaging Services (USG)	No																														

A. INFRASTRUCTURE				Means of Verification
Indicator	INFRASTRUCTURE			
	10	Newborn Stabilization Unit	No	
• If any of the specialists are available 24*7	Yes available <input type="checkbox"/> Yes, available only on-call <input checked="" type="checkbox"/> <input type="checkbox"/> Not available			As reported
• If Yes, Mention the specialists available 24*7	<input checked="" type="checkbox"/> Pediatrician <input checked="" type="checkbox"/> Ob-Gyn <input checked="" type="checkbox"/> Anesthetist			As reported
• Emergency	General emergency: Yes Facilities available for: 1. Triage: Yes 2. Resuscitation: Yes 3. Stabilization: <input type="checkbox"/> Yes/ <input type="checkbox"/> No			Observation: Verify if triage area is marked
6. Tele-medicine/Consultation services available	NO If yes, average number of teleconsultations per day for the last month If the facility is also functioning as 'Hub' to any of the AAM (SHC/PHC/UPHC/UAAM) <input type="checkbox"/> Yes/ <input type="checkbox"/> No			Tele-medicine records register/ e-Sanjeevani Portal
7. Operation Theatre available	NO If yes, <input checked="" type="checkbox"/> Major OT <input checked="" type="checkbox"/> Minor OT			Observation Ensure signage and protocol displays
8. Availability of functional Blood Storage Unit	No <ul style="list-style-type: none"> • If yes, number of units of blood currently available: _____ • No. of blood transfusions done in last month: _____ 			Blood Storage Unit records, Register
9. Whether blood is issued free, or user-fee is being charged	<input type="checkbox"/> Free for BPL <input type="checkbox"/> Free for elderly <input type="checkbox"/> Free for JSSK beneficiaries <input type="checkbox"/> Free for all			Blood Storage Unit records, Register
10. Biomedical waste management practices	Sharp pit: <input checked="" type="checkbox"/> Deep Burial pit:			Observation

A. INFRASTRUCTURE		Means of Verification
Indicator	INFRASTRUCTURE	
	Incinerator: Using Common Bio Medical Treatment plant: <input type="checkbox"/> Managed through outsourced agency <input type="checkbox"/> Other System, if any: (Specify)	
11. IT Services infrastructure	<input checked="" type="checkbox"/> Desktop/ Laptop available <input checked="" type="checkbox"/> Internet connectivity Quality/strength of internet connection: _____ Good	As reported

B. Human Resources				As reported	
12. Details of HR available in the facility (Sanctioned and In-place)	HR	Regular		Contractual	
		Sanctioned	Available	Sanctioned	Available
	MO (MBBS)	06	6	-	-
	Specialists				
	Medicine	-	-	-	-
	Ob-Gyn	01	-	-	-
	Pediatrician	01	-	-	-
	Anesthetist	-	-	-	-
	Dentist	1	1	-	-
	SNs/ GNMs	2	0	-	1
	LTs	1	1	-	-
	Pharmacist	1	1	-	-
	Dental Assistant/ Hygienist	-	-	-	-
	Hospital/ Facility Manager	-	-	-	-
	EmOC trained doctor	-	-	-	-
	LSAS trained doctor	-	2	-	-
	Others	-	-	-	-

C. QUALITY PROGRAMMES		Means of verification
13. KayakalP	Initiated: NO Facility score: Award received: Winner NO Commendation	Kayakal p Assessment report

		Verify certificate if awarded
14. NQAS	Assessment done: YES Internal/State INTERNAL Facility score: 48% Certification Status:	NQAS assessment report Verify certificate if awarded
15. LaQshya	Labour Room: <input checked="" type="checkbox"/> LaQshya Certified - NO <input checked="" type="checkbox"/> If No, Assessment Done - <input checked="" type="checkbox"/> Operation Theatre: <input checked="" type="checkbox"/> LaQshya Certified If No, Assessment Done - No	LaQshya Assessment Report – check score Verify certificate if awarded

D. DRUGS AND DIAGNOSTICS

16. Availability of list of essential medicines (EML)/ drugs (EDL)	Yes	Verify EDL Displayed	
	If yes, total number of drugs in EDL____300 ____ EDL displayed in OPD Area: Yes No. of drugs available on the day of visit (out of the EDL) ____115__		
17. Implementation of DVDMS or similar supply chain management system (Training gap reported)	Yes	Observation, Check software	
18. Shortage of 5 priority drugs from EDL in last 30 days, if any	1	Antibiotic	As
	2	citragen	reported,
	3	diazepan	check
	4	tab levoflox 200	DVDMS
	5		, E-

		aushadhi, etc.
19. Availability of Essential Consumables:	<input checked="" type="checkbox"/> sufficient Supply <input checked="" type="checkbox"/> Minimal Shortage <input type="checkbox"/> Acute shortage In last 6 months, how many times there was a shortage_____	As reported Stock/Inventory register
20. Availability of essential diagnostics	In-house <input type="checkbox"/> Outsourced/ PPP Yes -both mixed	As reported;
<ul style="list-style-type: none"> In-house tests (24*7 emergency test available) 	Timing: 9:00 am- 3:00pm Total No. of tests available against Essential Diagnostic tests list for CHC ____08 Test	Obtain the complete list of diagnostic tests performed in-house
<ul style="list-style-type: none"> Outsourced/ PPP 	Timing :9:00am to 3:00pm Total number of tests provided by PPP provider ____09	
21. X-ray services is available	<input checked="" type="checkbox"/> Yes If Yes, type & no. of functional X-ray machine is available in the hospital: Is the X-ray machine AERB certified: <input type="checkbox"/> No	Observation
22. Whether diagnostic services (lab, X-ray, USG etc.) are free for all	Free for BPL Free for elderly Free for JSSK beneficiaries <input checked="" type="checkbox"/> Free for all	As reported

23. Availability of Testing kits/ Rapid Diagnostic Kits	<input checked="" type="checkbox"/> Sufficient Supply <input type="checkbox"/> Minimal Shortage <input type="checkbox"/> Acute shortage	As reported
24. If there is any shortage of major instruments/ equipment (Refer to Annexure 10 in the link for list of equipment – (https://nhsrcindia.org/sites/default/files/CHC%20IPHS%202022%20Guidelines%20pdf.pdf))	NA	As reported
25. Average downtime of equipment (days) Details of equipment are nonfunctional for more than 7 days	-	As reported
E. KEY NATIONAL HEALTH PROGRAMMES		
26. Availability of delivery services	<input checked="" type="checkbox"/> Yes	As reported
• If the facility is designated as FRU, whether C-sections are performed	No Number of normal deliveries performed in last month: _____30 No. of C-sections performed in last month: _____NA	Verify C-section records from Maternity OT registers
• Comment on condition of:	Labour room: Good OT: Functional New-born care corner (functional radiant warmer with neo-natal ambu bag): Yes	Observation
27. Status of JSY payments	Payment is up to date: NO Average delay: (Average for how many days/patients)—3 MONTHS Payment done till: OCTOBER <input checked="" type="checkbox"/> Last 3 Months Reasons for delay: Documentation Gap	Verify from JSY status report

28. Availability of JSSK entitlements	<input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No If yes, whether all entitlements being provided <input checked="" type="checkbox"/> Free delivery services (Normal delivery/ C-section) <input checked="" type="checkbox"/> Free diet <input checked="" type="checkbox"/> Free drugs and consumables <input checked="" type="checkbox"/> Free diagnostics <input checked="" type="checkbox"/> Free blood services <input checked="" type="checkbox"/> Free referral transport (home to facility) <input checked="" type="checkbox"/> Free referral transport (drop back from facility to home) <input checked="" type="checkbox"/> No user charges	As reported/ As Displayed in Maternity Ward
29. PMSMA services provided on 9 th of every month	Yes If yes, how many high risks pregnancies are identified on 9 th for previous month ...6 If No, reasons thereof:	PMSMA Register/ High Risk Pregnancy Register, Staff review
30. Line listing of high-risk pregnancies	Yes	Verify Register availability
31. Practice related to Respectful Maternity Care	<input checked="" type="checkbox"/> Privacy maintained during examination ensured <input checked="" type="checkbox"/> Birth attendant allowed in Labour room <input checked="" type="checkbox"/> Obtaining Informed consent of the mother/ custodian <input checked="" type="checkbox"/> Safe care environment maintained	Observation, Patient review
32. Whether facility have registers for entering births and deaths	Yes	Birth Register, Death Records
33. Number of Maternal Death reported in the facility	Previous year: Current year: NA	Maternal Deaths Records

34. Number of Child Death reported in the facility	Previous year: Current year: NA	Maternal Deaths Records
35. If Comprehensive Abortion Care (CAC) services available	No	CAC register
36. Availability of vaccines and hub cutter	Yes <input checked="" type="checkbox"/> Nurses/ ANM aware about open vial policy: <input type="checkbox"/> Yes	Observation Staff review
37. Number of newborns immunized with birth dose at the facility in last 3 months	108 BCG	Immunisation Register
38. Newborns breastfed within one hour of birth during last month	98	Verify BF records
39. Number of sterilizations performed in last one month	21	FP Sterilizations register
40. Availability of trained provider for IUCD/ PPIUCD	Yes	As reported, Verify training received
41. Who counsels on FP services?	Counsellor <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> Staff Nurse <input checked="" type="checkbox"/> Medical Officer Others (Specify)_____	As reported
42. Please comment on utilization of other FP services including Condoms, OCPs, Antra	Good acceptance	Observation/ FP records and registers
43. FPLMIS has been implemented	Yes	Check software
44. Availability of functional Adolescent Friendly Health Clinic	No If yes, who provides counselling to adolescents: ___ANM_____	Observation, check AFHC register

	Separate male and female counselors available: <input type="checkbox"/> Yes/ <input checked="" type="checkbox"/> No			
45. Whether facility has functional NCD clinic	<input checked="" type="checkbox"/> yes If No, is there any fixed day or days in a week for NCD care at the facility? _____ days (Mention number of days)	Check NCD register		
46. Are service providers trained in cancer services?	<input type="checkbox"/> Yes/ <input checked="" type="checkbox"/> No			
47. Number of individuals screened for the following in last 6 months:	NCD	Screened	Confirmed	NCD Register
	a. Hypertension	408	-	-
	b. Diabetes	478	-	-
	c. Oral Cancer	-	-	-
	d. Breast Cancer	-	-	-
	e. Cervical Cancer	-	-	-
48. Whether reporting weekly data in P, S and L form under IDSP	Yes		Verify from IDSP reporting records	
49. Status of TB elimination programme	Facility is designated as Designated Microscopy Centre (DMC): Yes		As reported, Observation	
	If yes, percent of OPD whose samples were tested for TB (microscopy) in last 6 month (average) _____2%		DBT/Ni kshay Report	
	If anti-TB drugs available at the facility: Yes If yes, are there any patients currently taking anti-TB drugs from the facility: Yes		DBT/Ni kshay Report	

	Percent of patients tested through CBNAAT/ TruNat for Drug resistance in the last 6 months ____01	DBT/Nikshay Report
	Is there a sample transport mechanism in place for: Investigations within public sector for TB testing? Yes Investigations within public sector for other tests? Yes Outsourced testing? <input type="checkbox"/> Yes/ <input checked="" type="checkbox"/> No	As reported
	Are all TB patients tested for HIV? Yes Are all TB patients tested for Diabetes Mellitus: Yes	DBT/Nikshay Report
	Percent of TB Patients for whom DBT installments have been initiated under Nikshay Poshan Yojana in the last 6 months: Yes 100%	DBT/Nikshay Report
50. Status on Leprosy eradication programme	Nos. of new case detected by Field Worker in last 12 months: 19 Out of those, how many are having Gr. II deformity: NA	Facility Register/ Record for leprosy
F. RECORDS, FINANCE, OTHERS		
51. Maintenance of records on	<input checked="" type="checkbox"/> TB Treatment Card cases (both for drug sensitive and drug resistant cases) <input checked="" type="checkbox"/> TB Notification Registers <input checked="" type="checkbox"/> Malaria cases <input checked="" type="checkbox"/> Palliative cases <input checked="" type="checkbox"/> Cases related to Dengue and Chikungunya <input checked="" type="checkbox"/> Leprosy cases	Respective records

52. How much fund was received and utilized by the facility under NHM?	Fund in prev. FY		Facility FMR	
	Received	Utilized		% Utilization
	-	-		99.2%
	List out Items/ Activities whose expenditure is met out of the RKS/ Untied Fund regularly:		RKS Register	
	Reasons for underutilization of fund (if any)		Staff review	
53. Status of data entry in (match with physical records)	<input checked="" type="checkbox"/> HMIS: Updated <input checked="" type="checkbox"/> MCTS: instead of this using ANMOL Portal <input checked="" type="checkbox"/> IHIP: Updated <input checked="" type="checkbox"/> HWC Portal: Updated <input checked="" type="checkbox"/> Nikshay Portal: Updated		Check portals at facility wrt last entries	
54. Frequency of RKS meeting (check and obtain minutes of last meeting held)	YES		RKS Register	
55. Availability of ambulance services in the area	<input checked="" type="checkbox"/> CHC own ambulance available <input type="checkbox"/> CHC has contracted out ambulance services <input checked="" type="checkbox"/> Ambulances services with Centralized call centre <input type="checkbox"/> Government ambulance services are not available		As reported	
	Comment (if any):			
• How many cases from sub centre/ PHC were referred to this CHC last month?	Number: No proper record Types of cases referred in:		Referral-in register	
• How many cases from the CHC were referred to the DH last month?	Number: No proper record Types of cases referred out:		Referral Out register	

KEY OBSERVATION WITH CHALLENGES:

CHC Patratu health facility is in an extremely poor and unsafe condition, with infrastructure so deteriorated that some roofs appear on the verge of collapse, posing serious risks to staff and patients. The congested rooms further worsen the working environment. Facility continues to provide delivery care services, but CAC services were non-functional. All records were well-maintained, and proper data entry was done in all relevant portals.

COMMUNITY HEALTH CENTRE (CHC), GOLA

General Information	
Name of facility visited	Gola
Facility Type	<input checked="" type="checkbox"/> CHC <input type="checkbox"/> U-CHC
FRU	Yes
Accessible from nearest road head	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Next Referral Point	Facility: Sadar Hospital, Ramgarh Distance: 20 KM

A. INFRASTRUCTURE		Means of Verification																																	
Indicator	INFRASTRUCTURE																																		
1. OPD Timing	9:00 am- 3:00 pm	Reported/ Citizen Charter Board																																	
2. Whether facility is functioning in PPP mode	No	Observation																																	
3. Condition of infrastructure/ building Please comment on the condition and tick the appropriate box	Comments: Good and well maintained	Observation																																	
	<input checked="" type="checkbox"/> 24*7 running water facility <input checked="" type="checkbox"/> Facility is geriatric and disability friendly (ramps etc.) <input checked="" type="checkbox"/> Clean functional toilets available (separate for Male and female) <input checked="" type="checkbox"/> Drinking water facility available <input checked="" type="checkbox"/> OPD waiting area has sufficient sitting arrangement <input checked="" type="checkbox"/> ASHA rest room is available <input checked="" type="checkbox"/> Drug storeroom with rack is available <input checked="" type="checkbox"/> Power backup: Complete Hospital	Observation																																	
4. Number of functional in-patient beds	50	As reported/Citizen Charter Board																																	
5. List of Services available	Yes	As reported/Citizen Charter Board																																	
<ul style="list-style-type: none"> Specialized services available in addition to General OPD, ANC, Delivery, PNC, Immunization, FP, Laboratory services 	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 5%;">Sl.</th> <th style="width: 70%;">Service</th> <th style="width: 25%;">Y/N</th> </tr> </thead> <tbody> <tr><td>1</td><td>Medicine</td><td>YES</td></tr> <tr><td>2</td><td>O&G</td><td>YES</td></tr> <tr><td>3</td><td>Pediatric</td><td>YES</td></tr> <tr><td>4</td><td>General Surgery</td><td>YES</td></tr> <tr><td>5</td><td>Anesthesiology</td><td>YES</td></tr> <tr><td>6</td><td>Ophthalmology</td><td>No</td></tr> <tr><td>7</td><td>Dental</td><td>YES</td></tr> <tr><td>8</td><td>Imaging Services (X – ray)</td><td>YES</td></tr> <tr><td>9</td><td>Imaging Services (USG)</td><td>No</td></tr> <tr><td>10</td><td>Newborn Stabilization Unit</td><td>YES</td></tr> </tbody> </table>	Sl.	Service	Y/N	1	Medicine	YES	2	O&G	YES	3	Pediatric	YES	4	General Surgery	YES	5	Anesthesiology	YES	6	Ophthalmology	No	7	Dental	YES	8	Imaging Services (X – ray)	YES	9	Imaging Services (USG)	No	10	Newborn Stabilization Unit	YES	As reported/Hospital Citizen Charter Board
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9	Imaging Services (USG)	No																																	
10	Newborn Stabilization Unit	YES																																	

A. INFRASTRUCTURE		Means of Verification
Indicator	INFRASTRUCTURE	
<ul style="list-style-type: none"> If any of the specialists are available 24*7 	<input type="checkbox"/> Yes, available only on-call <input checked="" type="checkbox"/> Yes, available only on call	As reported
<ul style="list-style-type: none"> If Yes, Mention the specialists available 24*7 	(Pediatrician, Anesthetist & OBGYN)	As reported
<ul style="list-style-type: none"> Emergency 	<input checked="" type="checkbox"/> General emergency: Yes Facilities available for: 1. Triage: yes/ 2. Resuscitation: No 3. Stabilization: <input type="checkbox"/> No	Observation: Verify if triage area is marked
6. Tele-medicine/Consultation services available	No If yes, average number of teleconsultations per day for the last month	Tele-medicine records register/ e-Sanjeevani Portal
7. Operation Theatre available	Yes If yes, <input checked="" type="checkbox"/> Major OT <input checked="" type="checkbox"/> Minor OT	Observation Ensure signage and protocol displays
8. Availability of functional Blood Storage Unit	No <ul style="list-style-type: none"> If yes, number of units of blood currently available: _____ No. of blood transfusions done in last month: 	Blood Storage Unit records, Register
9. Whether blood is issued free, or user-fee is being charged	<input checked="" type="checkbox"/> Free for BPL Free for elderly <input checked="" type="checkbox"/> Free for JSSK beneficiaries <input type="checkbox"/> Free for all	Blood Storage Unit records, Register
10. Biomedical waste management practices	<input checked="" type="checkbox"/> Sharp pit: <input checked="" type="checkbox"/> Deep Burial pit: Incinerator: <input checked="" type="checkbox"/> Using Common Bio Medical Treatment plant Managed through outsourced agency <input type="checkbox"/>	Observation
11. IT Services infrastructure	<input checked="" type="checkbox"/> Desktop/ Laptop available <input checked="" type="checkbox"/> Internet connectivity Quality/strength of internet connection: _____ Good	As reported

B. Human Resources				As reported		
12. Details of HR available in the facility (Sanctioned and In-place)	HR		Regular		Contractual	
			Sanctioned	Available	Sanctioned	Available
	MO (MBBS)		07	06	-	-
	Specialists	Medicine	0	-	-	-
		Ob-Gyn	-	-	01	02
		Pediatrician	-	-	1	1
		Anesthetist	01	-	-	-
	Dentist		01	1	01	1
	SNs/ GNMs		2	-	10	4
	LTs		1	1	0	2
	Pharmacist		1	0	0	1
	Dental Assistant/ Hygienist		0	0	1	1
	Hospital/ Facility Manager		0	0	0	01
	EmOC trained doctor		-	-		
	LSAS trained doctor		-	3	-	-
	Others					

C. QUALITY PROGRAMMES		Means of verification
13. Kayakalp	Initiated: Yes Facility score:72% Award received: Winner <input type="checkbox"/> Commendation	Kayakalp Assessment report Verify certificate if awarded
14. NQAS	Assessment done: Yes, Internal Facility score:67 Certification Status:NO	NQAS assessment report Verify certificate if awarded
15. LaQshya	Labour Room: <input checked="" type="checkbox"/> LaQshya Certified If No, Assessment Done - <input type="checkbox"/> Yes/ <input checked="" type="checkbox"/> No Operation Theatre: <input checked="" type="checkbox"/> LaQshya Certified <input checked="" type="checkbox"/> If No, Assessment Done – Yes	LaQshya Assessment Report – check score Verify certificate if awarded

D. DRUGS AND DIAGNOSTICS			
Availability of list of essential medicines (EML)/ drugs (EDL)	No		Verify EDL Displayed
	If yes, total number of drugs in EDL _____ EDL displayed in OPD Area: No No. of drugs available on the day of visit (out of the EDL) ____55____		
Implementation of DVDMS or similar supply chain management system (Training gap reported)	<input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No		Observation, Check software
Shortage of 5 priority drugs from EDL in last 30 days, if any	1	Oint. Acyclovir	As reported, check DVDMS, E-aushadhi, etc.
	2	Tab- Clonazepam	
	3	Tab. Fluconazole	
	4	Tab. Levofloxacin	
	5	Tab. Mebendazole	
16. Availability of Essential Consumables:	<input checked="" type="checkbox"/> Sufficient Supply <input checked="" type="checkbox"/> Minimal Shortage Acute shortage In last 6 months, how many times there was a shortage _____		As reported Stock/Indent register
17. Availability of essential diagnostics	<input checked="" type="checkbox"/> In-house <input type="checkbox"/> Outsourced/ PPP <input type="checkbox"/> Both/ Mixed		As reported;
• In-house tests	Timing: 9:00 am- 3:00pm Total No. of tests available against Essential Diagnostic tests list for CHC _____		Obtain the complete list of diagnostic tests performed in-house
• Outsourced/ PPP			
18. X-ray services is available	Yes If Yes, type & no. of functional X-ray machine is available in the hospital: Is the X-ray machine AERB certified: No		Observation

19. Whether diagnostic services (lab, X-ray, USG etc.) are free for all	<input checked="" type="checkbox"/> Free for BPL <input checked="" type="checkbox"/> Free for elderly <input checked="" type="checkbox"/> Free for JSSK beneficiaries <input checked="" type="checkbox"/> Free for all	As reported
20. Availability of Testing kits/ Rapid Diagnostic Kits	<input checked="" type="checkbox"/> Sufficient Supply <input type="checkbox"/> Minimal Shortage <input type="checkbox"/> Acute shortage	As reported
21. If there is any shortage of major instruments/ equipment (Refer to Annexure 10 in the link for list of equipment – (https://nhsrcindia.org/sites/default/files/CHC%20IPHS%202022%20Guidelines%20pdf.pdf))	Sterilization	As reported
22. Average downtime of equipment (days)	2 Days	As reported
Details of equipment are nonfunctional for more than 7 days	NA	
E. KEY NATIONAL HEALTH PROGRAMMES		
23. Availability of delivery services	<input checked="" type="checkbox"/> Yes	As reported
• If the facility is designated as FRU, whether C-sections are performed	Yes Number of normal deliveries performed in last month: _____143 No. of C-sections performed in last month: _____20	Verify C-section records from Maternity OT registers
• Comment on condition of:	Labour room: OT: - Functional New-born care corner (functional radiant warmer with neo-natal ambu bag): Yes	Observation
24. Status of JSY payments	Payment is up to date: Yes	Verify from JSY status report

	<p>Average delay: (Average for how many days/patients)—3 months</p> <p>Payment done till (20/12/2024)</p> <p>Last Months Yes</p> <p>Reasons for delay:</p> <p>Account no. not available and Funding issue</p>	
25. Availability of JSSK entitlements	<p><input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No</p> <p>If yes, whether all entitlements being provided</p> <p><input checked="" type="checkbox"/> Free delivery services (Normal delivery/ C-section)</p> <p><input checked="" type="checkbox"/> Free diet</p> <p><input checked="" type="checkbox"/> Free drugs and consumables</p> <p><input checked="" type="checkbox"/> Free diagnostics</p> <p>Free blood services</p> <p><input checked="" type="checkbox"/> Free referral transport (home to facility)</p> <p><input checked="" type="checkbox"/> Free referral transport (drop back from facility to home)</p> <p>No user charges</p>	As reported/As Displayed in Maternity Ward
26. PMSMA services provided on 9 th of every month	<p>Yes</p> <p>If yes, how many high risks pregnancies are identified on 9th for previous month ...23</p> <p>If No, reasons thereof:</p>	PMSMA Register/High Risk Pregnancy Register, Staff review
27. Line listing of high-risk pregnancies	Yes	Verify Register availability
28. Practice related to Respectful Maternity Care	<p><input checked="" type="checkbox"/> Privacy maintained during examination ensured</p> <p><input checked="" type="checkbox"/> Birth attendant allowed in Labour room</p> <p><input checked="" type="checkbox"/> Obtaining Informed consent of the mother/ custodian</p> <p><input checked="" type="checkbox"/> Safe care environment maintained</p>	Observation, Patient review
29. Whether facility have registers for entering births and deaths	Yes	Birth Register, Death Records
30. Number of Maternal Death reported in the facility	<p>Previous year: 2</p> <p>Current year: 3</p>	Maternal Deaths Records

31. Number of Child Death reported in the facility	Previous year: 43 Current year: 30	Maternal Deaths Records
32. If Comprehensive Abortion Care (CAC) services available	Yes	CAC register
33. Availability of vaccines and hub cutter	Yes Nurses/ ANM aware about open vial policy: Yes	Observation Staff review
34. Number of newborns immunized with birth dose at the facility in last 3 months	424	Immunisation Register
35. Newborns breastfed within one hour of birth during last month	139	Verify BF records
36. Number of sterilizations performed in last one month	72	FP Sterilizations register
37. Availability of trained provider for IUCD/ PPIUCD	Yes	As reported, Verify training received
38. Who counsels on FP services?	<input checked="" type="checkbox"/> Counsellor <input checked="" type="checkbox"/> Staff Nurse <input checked="" type="checkbox"/> Medical Officer Others (Specify) __ANM__	As reported
39. Please comment on utilization of other FP services including Condoms, OCPs, Antra	PPIUCD	Observation/ FP records and registers
40. FPLMIS has been implemented	Yes	Check software
41. Availability of functional Adolescent Friendly Health Clinic	Yes If yes, who provides counselling to adolescents: __ANM__ Separate male and female counselors available: No	Observation, check AFHC register
42. Whether facility has functional NCD clinic	Yes If No, is there any fixed day or days in a week for NCD care at the facility? __6__ days (Mention number of days)	Check NCD register

43. Are service providers trained in cancer services?	Yes			
44. Number of individuals screened for the following in last 6 months:	NCD	Screened	Confirmed	NCD Register
	f. Hypertension	892	149	892
	g. Diabetes	892	151	892
	h. Oral Cancer	0	0	0
	i. Breast Cancer	0	0	0
	j. Cervical Cancer	0	0	0
45. Whether reporting weekly data in P, S and L form under IDSP	Yes		Verify from IDSP reporting records	
46. Status of TB elimination programme	Facility is designated as Designated Microscopy Centre (DMC): Yes		As reported, Observation	
	If yes, percent of OPD whose samples were tested for TB (microscopy) in last 6 month (average) _____		DBT/Nikshay Report	
	If anti-TB drugs available at the facility: Yes If yes, are there any patients currently taking anti-TB drugs from the facility: Yes		DBT/Nikshay Report	
	Percent of patients tested through CBNAAT/TruNat for Drug resistance in the last 6 months _____		DBT/Nikshay Report	
	Is there a sample transport mechanism in place for: Investigations within public sector for TB testing? Yes Investigations within public sector for other tests? Yes Outsourced testing? <input type="checkbox"/> Yes/ <input checked="" type="checkbox"/> No		As reported	
	Are all TB patients tested for HIV? Yes Are all TB patients tested for Diabetes Mellitus: Yes		DBT/Nikshay Report	

	Percent of TB Patients for whom DBT installments have been initiated under Nikshay Poshan Yojana in the last 6 months:	DBT/Nikshay Report							
47. Status on Leprosy eradication programme	Nos. of new case detected by Field Worker in last 12 months: 23 Out of those, how many are having Gr. II deformity: Frequency of Community Surveillance:	Facility Register/Record for leprosy							
F. RECORDS, FINANCE, OTHERS									
48. Maintenance of records on	<input checked="" type="checkbox"/> TB Treatment Card cases (both for drug sensitive and drug resistant cases) TB Notification Registers <input checked="" type="checkbox"/> Malaria cases <input checked="" type="checkbox"/> Palliative cases <input checked="" type="checkbox"/> Cases related to Dengue and Chikungunya <input checked="" type="checkbox"/> Leprosy cases	Respective records							
49. How much fund was received and utilized by the facility under NHM?	Fund Received last year:	Facility FMR							
	Fund utilized last year:								
	<table border="1" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th colspan="3">Fund in prev. FY</th> </tr> <tr> <th>Received</th> <th>Utilized</th> <th>% Utilization</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">500000</td> <td style="text-align: center;">498034</td> <td style="text-align: center;">100%</td> </tr> </tbody> </table>		Fund in prev. FY			Received	Utilized	% Utilization	500000
Fund in prev. FY									
Received	Utilized	% Utilization							
500000	498034	100%							
	List out Items/ Activities whose expenditure is met out of the RKS/ Untied Fund regularly:	RKS Register							
	Reasons for underutilization of fund (if any)	Staff review							
50. Status of data entry in (match with physical records)	<input checked="" type="checkbox"/> HMIS: Updated <input checked="" type="checkbox"/> MCTS: instead of this using ANMOL Portal <input checked="" type="checkbox"/> IHIP: Updated <input checked="" type="checkbox"/> HWC Portal: Updated <input checked="" type="checkbox"/> Nikshay Portal: Updated	Check portals at facility wrt last entries							

51. Frequency of RKS meeting (check and obtain minutes of last meeting held)	2	RKS Register
52. Availability of ambulance services in the area	<input checked="" type="checkbox"/> CHC has contracted out ambulance services <input checked="" type="checkbox"/> CHC own ambulance available Ambulances services with Centralized call centre <input type="checkbox"/> Government ambulance services are not available	As reported
	Comment (if any):	
• How many cases from sub centre/ PHC were referred to this CHC last month?	Number: No proper record Types of cases referred in:	Referral-in register
• How many cases from the CHC were referred to the DH last month?	Number: 73 Types of cases referred out: Emergency, high risk cases	Referral Out register

KEY OBSERVATION WITH CHALLENGES:

Gola CHC, had adequate infrastructure, and basic amenities for patients as well. A proper power backup system was in place across the entire facility. Specialists were available at the facility, including during the night when required. A quality assurance program had been initiated at the facility. A total of 55 different drugs were available, with medicines being procured through the DVDMS portal. X-ray services were offered. In the previous month, the facility conducted 143 normal deliveries and 20 C-sections. The labor room and OT were in good condition, and a functional Newborn Care Corner was available in the room. All JSY payments to beneficiaries had been completed by December, and JSSK services were also available at the facility. PMSMA services were provided, and in December, 23 high-risk pregnancies were identified, with proper line listing maintained for all high-risk pregnant women. There were 72 sterilizations conducted at the facility during the month of December. A trained IUCD/PPIUCD provider was available, and family planning counselling was provided by staff nurses, medical officers, and ANMs. The FPLMIS system was implemented. AFHC was available, although counselling services were provided by the ANM. The facility had an adequate number of doctors, but there was a requirement for more staff nurses.

Ayushman Arogya Mandir- AAM-PHC, Chaingada

A. General Information	
1. State	Jharkhand
2. District Name	Ramgarh
3. Block/Taluka Name	Patratu
4. Name of Facility	Chaingada
5. Type of Facility	<input checked="" type="checkbox"/> PHC-AAM <input type="checkbox"/> UPHC-AAM
6. NIN of the facility	3725211621
7. No. of days in a week facility is operational	7 days
8. OPD Timings	9:00 am to 3:00 pm
9. Month & Year of operationalization of AAM	2024
10. Details of co-location, if any (If any co-located SHC)	
11. Accessible from nearest road head (Yes/No)	Yes
12. Next Referral Facility Name	DH Hospital
13. Distance of next referral facility (in Km)	20km
14. If UPHC functions as a Polyclinic (Yes/No)	No
15. If Yes, please take note of available specialist services at the Polyclinic	-

A.1 Demographic Details	
1. Number of Villages/Wards	01
2. No. of Households	1221
3. Total catchment Population	8864
4. Population who are 30 years of age and above	3279

B. Physical Infrastructure				
Infrastructure Status and details		Availability		
1.	Availability of Govt owned Building	<input checked="" type="checkbox"/>	Yes <input type="checkbox"/> No	
2.	If there is no government-owned Building, specify building type	S.no	Building	
		√ Mark		
		A	Other Govt.	
		B	Panchayat Bhawan	
		C	Urban Local Body	
	D	Rented etc		
3.	Is the facility functional 24 x 7?	<input checked="" type="checkbox"/>	Yes <input type="checkbox"/> No	
4.	Availability of IPD Beds	<input checked="" type="checkbox"/>	Yes <input type="checkbox"/> No	
5.	If yes, Number of functional IPD Beds	<input checked="" type="checkbox"/>	Yes <input type="checkbox"/> No	
6.	Availability of boundary Wall (Partially)	<input checked="" type="checkbox"/>	Yes <input type="checkbox"/> No	
7.	External branding as per CPHC guidelines (Colour & Logo)	<input checked="" type="checkbox"/>	Yes <input type="checkbox"/> No	

8.	OPD room Examination table with privacy curtains/screen	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> No
9.	Waiting area with sitting arrangements for patients/ attendants	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
10.	Availability of furniture:	Table Yes Chairs Yes Almirah/Shelf Yes
11.	Laboratory	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
12.	Pharmacy /Drug store	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
13.	Space/ room identified for Wellness activities including Yoga sessions	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
14.	Separate functional toilets for males and females	No
15.	Availability of Running Water	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
16.	Facilities for elderly and differently abled people (ramps at entry, wheel chairs etc.)	No
17.	Electricity connection	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
18.	Power back up	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
19.	Safe drinking Water for staff and patients	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
20.	Functional Handwashing corner (designated) with running water and soap	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
21.	Provision of BMW management	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
22.	Colour coded waste bins	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
23.	Bio-medical waste disposal mechanism in place	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
24.	<i>Residential Quarters available for Staff If yes, Specify the staff for which quarters available</i>	Yes, Only ANM stay

B.1 Information, Education & communication (IEC) material		
1	Display of signages and name of the facility	Yes
2	Display of IEC material (related to service packages TB, FP, RMNCHA, Eye, oral care, cancers etc)	Yes
3	Display of IEC on water, sanitation & hygiene	No
4	IEC/Poster on BMW displayed at the facility.	No
5	Installation of TV/ LED screen in the waiting area for IEC display	No
6	Display of citizen charter	Yes
7	Information on grievance redressal displayed	No
8	Information on referral transport displayed	No
9	Information on nearest referral facility displayed	No

C. Human Resource Availability						
No	Staff	Required as per IPHS-2022	Regular		Contractual	
			Sanctioned	Available	Sanctioned	Available
1.	Medical Officer (MBBS)	1	02	1	01	-
2.	AYUSH MO*	1	01	1	01	01
3.	Dentist*	1	01	-	-	-

4.	Staff Nurse	2	02	-		-
5.	Pharmacist	1	01	-		-
6.	Laboratory Technician	1	01	01	01	01
7.	ANM/MPW (F)#	1	01	-	-	03
8.	MPW (M)	1	01	01	-	-
9.	Lady Health Visitor	1	01	-	-	-
10.	Dresser	1	01	-	01	01
11.	Accountant	1	01	-	-	-
12.	Data entry operator	1	01	-	-	-
13.	Sanitation staff	1	01	-	-	-
14.	ASHA			6		
15.	ASHA Facilitator (If any, only for Rural areas)					
16.	Others (Specify)					
17.	Whether all essential HRH available as per IPHS 2022					

*Desirable

For PHC sub centre-Co-located

D.1 Training Details- RMNCHA+ Communicable & Non- Communicable Diseases				
Services	MO (MBBS) (Y/N)	Staff Nurse (Y/N)	MPW (F) / (M) (Y/N)	ASHA (Y/N)
Maternal Health (ANC/PNC Care)	Yes	No	No	Yes
Child Health (New Born Care/ HBNC/HBYC)	Yes	No	No	Yes
Family Planning	Yes	No	No	Yes
Communicable Diseases (TB/ Leprosy/ Malaria/ Dengue/ Filariasis)	Yes	No	No	Yes
NCD	Yes	No	No	Yes
Others (Specify)	-	No	No	-

D.2 Training details- Expanded CPHC packages						
Staff	Trained in Eye care (Y/N)	Trained in ENT care (Y/N)	Trained in oral care (Y/N)	Trained in MNS (Y/N)	Elderly & Palliative Care (Y/N)	Trained in Trauma & Emergency care (Y/N)
MO (MBBS)	No	No	Yes	No	No	Yes
Staff Nurse	No	No	No	No	No	No
ANM/ MPW-F	No	No	No	No	No	No
MPW- M	No	No	No	No	No	No
ASHA	No	No	No	No	No	No
Training part reported to be under process, till CHC level training part done						

E.1 Availability of Services	
Reproductive Maternal and Child Health	<input checked="" type="checkbox"/> ANC/ PNC <input checked="" type="checkbox"/> Neonatal and infant healthcare services <input checked="" type="checkbox"/> Childhood and Adolescent healthcare services <input checked="" type="checkbox"/> Family planning, contraceptive and other reproductive healthcare services
Communicable diseases	<input checked="" type="checkbox"/> Vector-borne diseases (Malaria, Dengue, Filariasis, JE) <input checked="" type="checkbox"/> TB <input checked="" type="checkbox"/> Leprosy <input checked="" type="checkbox"/> Acute simple illnesses
Non-Communicable Diseases	Screening and management of common NCDs (DM, HTN) <input checked="" type="checkbox"/> Screening of common cancers – Oral <input checked="" type="checkbox"/> Screening of common cancers – breast <input checked="" type="checkbox"/> Screening of common cancers – cervix <input checked="" type="checkbox"/> Screening and management of mental health ailments (only counselling part done)

E.2 Availability of Expanded Packages of Services			
Service Packages	Services Available	Drugs available	Diagnostics & consumables available
Ophthalmic care services	No	No	No
Basic ear, nose, throat (ENT) care services	No	No	No
Oral health care services	No	No	No
Elderly and Palliative care	No	No	No
Screening & management of mental health ailments	No	No	No
Emergency Medical Services	No	No	No

F. Availability of Essential medicines	
1	Number of medicines at AAM-PHC/UPHC as per State Essential Medicines list (IPHS/AAM EDL) <i>(Link for list of essential medicines for reference- https://nhsrcindia.org/essential-medicines-list-hwc-shc-phc)</i>
2	Total number of medicines available at AAM-PHC/UPHC 42
3	Availability of medicines for priority conditions <input checked="" type="checkbox"/> Tuberculosis <input checked="" type="checkbox"/> Diabetes <input checked="" type="checkbox"/> Hypertension <input checked="" type="checkbox"/> Fever

4	Medicine categories with shortfall/stockouts on the day of assessment	Yes, shortage of Hypolipidemic
5	What is the indenting cycle that is followed at the facility?	<input type="checkbox"/> Fortnightly <input type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input checked="" type="checkbox"/> As required <input type="checkbox"/> Other (Specify)
6	What is the lead time for supply of drugs which are indented? (record in days)	Less than 1 Week 1-2 Weeks <input checked="" type="checkbox"/> More than 2 Weeks
7	Is buffer stock for drugs maintained?	No
8	DVDMS or any other software is being used for stock management	No

G.1 Availability of Diagnostic Services

1	Availability of diagnostic services:	<input checked="" type="checkbox"/> In house lab <input type="checkbox"/> Outsource (Hub/PPP mode) <input type="checkbox"/> Hybrid Model
2	Number of diagnostic tests at AAM-PHC/UPHC as per State Essential Diagnostic list	7
3	Number of tests available at AAM-PHC/UPHC	-
4	Number of tests Provided through In House Mode	-
5	Number of tests Provided through Hub & Spoke (Public Health System)	-
6	Number of tests Provided through Hub & Spoke- PPP Model	-
7	Availability of X-ray services	No
8	Availability of Sample transportation mechanism	Yes
9	User fee charged for diagnostics	Yes
10	Average downtime of equipment	-
11	Details of equipment which are non-functional for 7 Days (<i>List of equipment is provided as annexure for reference</i>)	BP Machine & weighing machine

G.2 Diagnostic Tests Available

1.	Haemoglobin	Yes
2.	Human chorionic gonadotropin (HCG) (Urine test for pregnancy) – Rapid card test (dipstick)	yes

3.	Urine test for PH, specific gravity, leucocyte esterase glucose, bilirubin, urobilinogen, ketone, haemoglobin, protein, nitrite – Multipara meter Urine Strip (dipstick)	Yes
4.	Urine Microscopy	Yes
5.	24 – hours urinary protein	No
6.	Stool for ova and cyst	No
7.	Dengue – Rapid card test for NSI antigen and IgM and IgG antibodies	No
8.	MP Slide method	Yes
9.	Malaria Rapid test	Yes
10.	RPR/VDRL test for syphilis	Yes
11.	HIV (Antibodies to HIV 1&2) – Rapid card test	Yes
12.	Hepatitis B surface antigen test	Yes
13.	Sputum for AFB # - Microscopy	Yes
14.	Typhoid test (IgM)	No
15.	Blood Sugar	Yes
16.	HCV Antibody Test (Anti HCV)	No
17.	Bleeding time and clotting time	Yes
18.	Visual Inspection Acetic Acid (VIA)	Yes
19.	rK3 for Kala Azar (endemic areas only)	No
20.	Filariasis (endemic areas only)	No
21.	Japanese encephalitis (endemic areas only)	No
22.	Test for iodine in salt (used for food) – Iodine in salt testing kit	No

H. Availability of IT Equipment & Teleconsultation services	
Infrastructure: Availability	<input checked="" type="checkbox"/> Tablet <input type="checkbox"/> Smartphone <input type="checkbox"/> Laptop Internet connectivity (Government funded or other, specify)
Infrastructure: Functionality	<input checked="" type="checkbox"/> Tablet <input type="checkbox"/> Smartphone <input type="checkbox"/> Laptop Internet connectivity (Government funded or other, specify)
Teleconsultation services (PHC/CHCs/DH/MCH)	Yes
Teleconsultation platforms	<input checked="" type="checkbox"/> e-Sanjeevani OPD <input checked="" type="checkbox"/> e-Sanjeevani.in <input type="checkbox"/> State specific app Specify, if any
Teleconsultation schedule prepared and displayed	No (10 am-4pm, Monday to Friday)
Common conditions for teleconsultation	Yes
Total teleconsultation (last 01 month)	-

I. Wellness Activities			
Wellness sessions being held periodically		No	
Availability of a trained instructor for wellness session		No	
Health Days are celebrated as per the Wellness Activity Calendar		Yes	
Health Days are celebrated as per the Wellness Activity Calendar		No	
J. Governance			
Constitution of Jan Arogya Samiti		No	
Periodic JAS meetings in the last 6 months		No	
Minutes of meeting maintained		No	
Periodic VHND sessions undertaken		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
K. Reporting			
Online Platforms		Reporting	
<input type="checkbox"/> AAM Portal/App		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
<input type="checkbox"/> National NCD Portal/App		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
<input type="checkbox"/> IHIP		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
<input type="checkbox"/> HMIS		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
<input type="checkbox"/> FPLMIS		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
<input type="checkbox"/> DVDMS		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
<input type="checkbox"/> Nikshay		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
Specify others, if any:			
L. Finance			
Remuneration & Incentives	Cadre	Timely disbursement	Complete disbursement as entitled
	AAM-PHC Team (Salary)	No	Yes
	AAM-PHC Team (Team Based Incentives)	No	No
Facility funds	Fund Source		Timely disbursement
	Untied		Yes
	Other Sources		No
Fund utilization			
	Funds received 1.5 lacs	Expenditure 1.5 lacs	% Expenditure 100%
	Not received fund last year	-	-
Is untied fund being spent on following activities?	NA Regular payment of Bills: <input type="checkbox"/> Yes <input type="checkbox"/> No If yes, specify; <input type="checkbox"/> Electricity <input type="checkbox"/> Drinking Water <input type="checkbox"/> Internet		

	Regular purchase: <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Medicines <input checked="" type="checkbox"/> <input type="checkbox"/> Reagents/Consumables <input checked="" type="checkbox"/> Equipment Payment of support/cleaning Staff: <input type="checkbox"/> Yes <input type="checkbox"/> No
Status of JSY Payments	Payment done till (month/ year) : October Average Delay in Payment (days): Two month approx.. Reasons for delay, if any
Availability of JSSK entitlements	Yes If yes, whether all entitlements being provided <input checked="" type="checkbox"/> Free delivery services (Normal delivery/ C-section) <input checked="" type="checkbox"/> Free diet <input checked="" type="checkbox"/> Free drugs and consumables <input checked="" type="checkbox"/> Free diagnostics <input checked="" type="checkbox"/> Free blood services <input checked="" type="checkbox"/> Free referral transport (home to facility) <input checked="" type="checkbox"/> Free referral transport (drop back from facility to home) <input checked="" type="checkbox"/> No user charges

M. Service delivery Output Indicators (Data of previous quarter)		
1	Total number of outpatient department visits	2186
2	No. of PW registered for ANC	48
3	No. of PW received 4 or more ANC check-ups	67
4	Total number of institutional deliveries	31
5	Total no. of High-Risk Pregnancies received treatment against no. of high-Risk pregnancies identified	-
6	Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine	249
7	Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine	23
8	Number of cases referred from Sub centre AAM (From all sub-centre -AAM under PHC) to PHC AAM during last month	No Record maintenance
9	Number of cases referred from PHC AAM to CHC or higher centre during last month	-
10	Number of cases referred back from higher centre to PHC AAM for follow- up during last 3 months	-
11	TB patients undergoing treatment	
	Indicators	Current year
	No. of presumptive TB patients identified	94
	No. of TB patients diagnosed out of the presumptive patients referred	
	No. of TB patients taking treatment in the AAM	02
12	Community Based Screening for NCDs	

	% of target population administered CBAC			Record not Available
	% of target population with score below 4			-
	% of target population with score 4 and above			-
13	NCDs <i>(No. of individuals in Last 6 Months)</i>	Screened	Treated	Follow-up
	Hypertension	No record during visit	-	-
	Diabetes	-	-	-
	NCDs <i>(No. of individuals in Last 6 Months)</i>	Screened	Referred	Follow-up
	Oral Cancer*	-	-	-
	Breast Cancer*	-	-	-
	Cervical Cancer*	-	-	-

N. Implementation of NQAS Quality Assurance and Patient Safety		
1	Has there been an internal assessment for NQAS?	No
2	Is the facility certified at the State-level for NQAS?	No
3	Is the facility certified at the National level for NQAS?	No
4	Is the facility participating in Kayakalp?	Yes
5	If yes, achievement under Kayakalp (Winner, commendation) and score	Yes
6	Patient Rights	<input checked="" type="checkbox"/> Display of citizen's charter <input checked="" type="checkbox"/> Display of IEC materials <input checked="" type="checkbox"/> Provision for ensuring privacy <input checked="" type="checkbox"/> Respectful Maternity Care being practiced <input checked="" type="checkbox"/> All services provided free of cost <input checked="" type="checkbox"/> Confidentiality assured for patient information
7	Support Services	<input checked="" type="checkbox"/> Maintenance and upkeep of facility ensured <input checked="" type="checkbox"/> Maintenance of clinical records <input checked="" type="checkbox"/> Data management using digital technology <input checked="" type="checkbox"/> Systematic inventory management (medicines/consumables)
8	Infection control	<input checked="" type="checkbox"/> Adherence to biomedical waste management <input checked="" type="checkbox"/> Adherence to SOPs for disinfection / sterilization of equipment <input checked="" type="checkbox"/> Adherence to SOPs for personal protection
9	Clinical care	<input checked="" type="checkbox"/> Adherence to SOPs for clinical management of conditions <input checked="" type="checkbox"/> Ensuring care continuity through bilateral referral mechanism
10	Quality Management Systems	<input checked="" type="checkbox"/> Provision for collecting patient feedback <input checked="" type="checkbox"/> Availability of Grievance Redressal Mechanisms <input checked="" type="checkbox"/> Periodic reviews undertaken for quality assurance
O. IPHS Compliance		
1	Date of assessment using ODK tool kit	-
2	Facility aggregate score using ODK Took kit	-

KEY OBSERVATION WITH CHALLENGES:

PHC Chaingada catered 30-40 patients per day. It was housed in a government building and was equipped with the necessary basic infrastructure. IEC materials were properly displayed throughout the facility, ensuring effective communication with the community. No training on expanded healthcare packages was provided to the staff. The facility had 42 essential drugs listed in the Essential Drug List (EDL) available. Medicine indents were made according to the required quantities, but there was a delay of over two weeks in receiving the drugs, and no buffer stock was maintained. The facility was not using the DVDMS portal due to training gap.

Annexure- List of equipment

S.No.	Equipment	Available	Not available	Functional	Non-Functional
1	Ambu Bag	Yes		Yes	
2	Laryngoscope				
3	Radiant Warmer	Yes		Yes	
4	Pulse Oximeter-Finger Tip	Yes		Yes	yes
5	Pulse Oximeter-Table Top	No			
6	Labor Bed	Yes		Yes	
7	Foetal Doppler	Yes		Yes	Yes
8	Phototherapy Unit	No			
9	Shoulder Wheel	No			
10	Shoulder Pulley	No			
11	Shoulder Abduction Ladder	No			
12	Suction Machine	Yes		Yes	Yes
13	Mobile Spotlight	No			
14	Manual Vacuum Aspirator	No			
15	Weighing Scale	No			
16	Baby Weighing Scale	No			
17	Infantometer	No			
18	Ophthalmoscope	NO			
19	Fully Loaded Dental Chair Electrically Operated	No			
20	Dental Chair-Basic	No			
21	Oxygen Hood Neonatal	No			
22	ILR With Voltage Stabilizer-Small	Yes		Yes	
23	Deep Freezer-Small	No			
24	ILR With Voltage Stabilizer-Large	No			

S.No.	Equipment	Available	Not available	Functional	Non-Functional
25	Deep Freezer-Small-Large	No			
26	Vaccine Carrier with Ice Packs	Yes		Yes	
27	Cell Counter – 3 Part	No			
28	Semi-Automated Biochemistry Analyser	No			
29	Binocular Microscope	Yes		Yes	
30	HbA1C Analyser	No			
31	Turbidometer	No			
32	Glucometer	Yes		Yes	Yes
33	Haemoglobinometer	Yes		Yes	Yes
34	ESR Analyzer	No			
35	Electrolyte Analyzer	No			
36	Oxygen Cylinder- B Type	Yes		Yes	Yes
37	BP Apparatus-Aneroid	-		-	
38	BP Apparatus-Digital	Yes		Yes	Yes
39	Stethoscope	Yes		Yes	
40	Thermometer	Yes		Yes	
41	Examination Table	Yes		Yes	
42	Lower and Upper Extremity Cycle/ Basic Ergometer/ Static Cycle	No			
43	Exerciser Couch/Table	No			
44	Finger Exerciser Web	No			
45	Walking Aid for Training/ Reciprocal Walker	No			

AYUSHMAN AROGYA MANDIR- AAM-PHC, BARKANA

A. General Information	
1. State	Jharkhand
2. District Name	Ramgarh
3. Block/Taluka Name	Gola
4. Name of Facility	Barkana
5. Type of Facility	<input checked="" type="checkbox"/> PHC-AAM <input type="checkbox"/> UPHC-AAM
6. NIN of the facility	
7. No. of days in a week facility is operational	7
8. OPD Timings	9:00 am to 3:00 pm
9. Month & Year of operationalization of AAM	26 th feb 2024
10. Details of co-location, if any (If any co-located SHC)	-
11. Accessible from nearest road head (Yes/No)	Yes
12. Next Referral Facility Name	CHC Patratu
13. Distance of next referral facility (in Km)	25km
14. If UPHC functions as a Polyclinic (Yes/No)	-
15. If Yes, please take note of available specialist services at the Polyclinic	-

A.1 Demographic Details	
5. Number of Villages/Wards	
6. No. of Households	
7. Total catchment Population	
8. Population who are 30 years of age and above	

B. Physical Infrastructure				
Infrastructure Status and details		Availability		
1.	Availability of Govt owned Building	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
2.	If there is no government-owned Building, specify building type	S.no	Building	
		√ Mark		
		A	Other Govt.	
		B	Panchayat Bhawan	
		C	Urban Local Body	
	D	Rented etc		
3.	Is the facility functional 24 x 7?	No		
4.	Availability of IPD Beds	No		
5.	If yes, Number of functional IPD Beds	No		
6.	Availability of boundary Wall	No		
7.	External branding as per CPHC guidelines (Colour & Logo)	No		

8.	OPD room Examination table with privacy curtains/screen	No No
9.	Waiting area with sitting arrangements for patients/ attendants	No
10.	Availability of furniture:	Table Yes Chairs Yes Almirah/Shelf Yes
11.	Laboratory	No
12.	Pharmacy /Drug store	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
13.	Space/ room identified for Wellness activities including Yoga sessions	No
14.	Separate functional toilets for males and females	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
15.	Availability of Running Water	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
16.	Facilities for elderly and differently abled people (ramps at entry, wheel chairs etc.)	No
17.	Electricity connection	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
18.	Power back up	No
19.	Safe drinking Water for staff and patients	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
20.	Functional Handwashing corner (designated) with running water and soap	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
21.	Provision of BMW management	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
22.	Colour coded waste bins	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
23.	Bio-medical waste disposal mechanism in place	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
24.	<i>Residential Quarters available for Staff If yes, Specify the staff for which quarters available</i>	No

B.1 Information, Education & communication (IEC) material

1	Display of signages and name of the facility	Yes
2	Display of IEC material (related to service packages TB, FP, RMNCHA, Eye, oral care, cancers etc)	No
3	Display of IEC on water, sanitation & hygiene	No
4	IEC/Poster on BMW displayed at the facility.	No
5	Installation of TV/ LED screen in the waiting area for IEC display	No
6	Display of citizen charter	No
7	Information on grievance redressal displayed	No
8	Information on referral transport displayed	No
9	Information on nearest referral facility displayed	No

C. Human Resource Availability

No	Staff	Required as per IPHS-2022	Regular		Contractual	
			Sanctioned	Available	Sanctioned	Available
18.	Medical Officer (MBBS)	1	-	-	-	1 (once in a week)
19.	AYUSH MO*	1	-	-	-	0

20.	Dentist*	1	-	-	-	1 (from CHC, 2 days)
21.	Staff Nurse	2	-	-	-	-
22.	Pharmacist	1	-	-	-	-
23.	Laboratory Technician	1	-	-	-	-
24.	ANM/MPW (F)#	1	-	-	-	2 (DMFT)
25.	MPW (M)	1	-	-	-	-
26.	Lady Health Visitor	1	-	-	-	-
27.	Dresser	1	-	-	-	1 (DMFT)
28.	Accountant	1	-	-	-	-
29.	Data entry operator	1	-	-	-	-
30.	Sanitation staff	1	-	-	-	-
31.	ASHA	-	-	-	-	-
32.	ASHA Facilitator (If any, only for Rural areas)	-	-	-	-	-
33.	Others (Specify)	-	-	-	-	-
34.	Whether all essential HRH available as per IPHS 2022	-				

*Desirable

For PHC sub centre-Co-located

D.1 Training Details- RMNCHA+ Communicable & Non- Communicable Diseases				
Services	MO (MBBS) (Y/N)	Staff Nurse (Y/N)	MPW / ANM (Y/N)	ASHA (Y/N)
Maternal Health (ANC/PNC Care)	Yes	NA	No	Yes
Child Health (New Born Care/ HBNC/HBYC)	Yes	NA	No	Yes
Family Planning	Yes	NA	Yes	Yes
Communicable Diseases (TB/ Leprosy/ Malaria/ Dengue/ Filariasis)	Yes	NA	No	Yes
NCD	Yes	NA	No	Yes
Others (Specify)	Yes	NA	No	Yes

D.2 Training details- Expanded CPHC packages						
Staff	Trained in Eye care (Y/N)	Trained in ENT care (Y/N)	Trained in oral care (Y/N)	Trained in MNS (Y/N)	Elderly & Palliative Care (Y/N)	Trained in Trauma & Emergency care (Y/N)
MO (MBBS)	No	No	No	No	No	No
Staff Nurse	No	No	No	No	No	No

ANM/ MPW-F	No	No	No	No	No	No
MPW- M	No	No	No	No	No	No
ASHA	No	No	No	No	No	No

E.1 Availability of Services	
Reproductive Maternal and Child Health	<input checked="" type="checkbox"/> ANC/ PNC <input checked="" type="checkbox"/> Neonatal and infant healthcare services <input checked="" type="checkbox"/> Childhood and Adolescent healthcare services <input checked="" type="checkbox"/> Family planning, contraceptive and other reproductive healthcare services
Communicable diseases	<input checked="" type="checkbox"/> Vector-borne diseases (Malaria, Dengue, Filariasis, JE) <input checked="" type="checkbox"/> TB <input checked="" type="checkbox"/> Leprosy <input checked="" type="checkbox"/> Acute simple illnesses
Non-Communicable Diseases	<input checked="" type="checkbox"/> Screening and management of common NCDs (DM, HTN) <input checked="" type="checkbox"/> <input type="checkbox"/> Screening of common cancers – Oral <input checked="" type="checkbox"/> <input type="checkbox"/> Screening of common cancers – breast <input checked="" type="checkbox"/> <input type="checkbox"/> Screening of common cancers – cervix <input checked="" type="checkbox"/> <input type="checkbox"/> Screening and management of mental health ailments

E.2 Availability of Expanded Packages of Services			
Service Packages	Services Available	Drugs available	Diagnostics & consumables available
Ophthalmic care services	No	No	No
Basic ear, nose, throat (ENT) care services	No	No	No
Oral health care services	No	No	No
Elderly and Palliative care	No	No	No
Screening & management of mental health ailments	No	No	No
Emergency Medical Services	No	No	No

F. Availability of Essential medicines	
1	Number of medicines at AAM-PHC/UPHC as per State Essential Medicines list (IPHS/AAM EDL) <i>(Link for list of essential medicines for reference- https://nhsrcindia.org/essential-medicines-list-hwc-shc-phc)</i>
	<i>(Total number of medicines at AAM-PHC/UPHC as per National EML -172)</i>
2	Total number of medicines available at AAM-PHC/UPHC
	64

3	Availability of medicines for priority conditions	<input checked="" type="checkbox"/> Tuberculosis <input checked="" type="checkbox"/> Diabetes <input checked="" type="checkbox"/> Hypertension <input checked="" type="checkbox"/> Fever
4	Medicine categories with shortfall/stockouts on the day of assessment	No Shortage
5	What is the indenting cycle that is followed at the facility?	<input type="checkbox"/> Fortnightly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> As required <input type="checkbox"/> Other (Specify)
6	What is the lead time for supply of drugs which are indented? (record in days)	<input type="checkbox"/> Less than 1 Week <input checked="" type="checkbox"/> 1-2 Weeks <input type="checkbox"/> More than 2 Weeks
7	Is buffer stock for drugs maintained?	Yes
8	DVDMS or any other software is being used for stock management	Yes

G.1 Availability of Diagnostic Services		
1	Availability of diagnostic services:	NO
2	Number of diagnostic tests at AAM-PHC/UPHC as per State Essential Diagnostic list	No
3	Number of tests available at AAM-PHC/UPHC	-
4	Number of tests Provided through In House Mode	-
5	Number of tests Provided through Hub & Spoke (Public Health System)	-
6	Number of tests Provided through Hub & Spoke- PPP Model	-
7	Availability of X-ray services	-
8	Availability of Sample transportation mechanism	-
9	User fee charged for diagnostics	-
10	Average downtime of equipment	2 weeks
11	Details of equipment which are non-functional for 7 Days (<i>List of equipment is provided as annexure for reference</i>)	No

G.2 Diagnostic Tests Available		
1.	Haemoglobin	
2.	Human chorionic gonadotropin (HCG)	

	(Urine test for pregnancy) – Rapid card test (dipstick)	No testing services
3.	Urine test for PH, specific gravity, leucocyte esterase glucose, bilirubin, urobilinogen, ketone, haemoglobin, protein, nitrite – Multipara meter Urine Strip (dipstick)	
4.	Urine Microscopy	
5.	24 – hours urinary protein	
6.	Stool for ova and cyst	
7.	Dengue – Rapid card test for NSI antigen and IgM and IgG antibodies	
8.	MP Slide method	
9.	Malaria Rapid test	
10.	RPR/VDRL test for syphilis	
11.	HIV (Antibodies to HIV 1&2) – Rapid card test	
12.	Hepatitis B surface antigen test	
13.	Sputum for AFB # - Microscopy	
14.	Typhoid test (IgM)	
15.	Blood Sugar	
16.	HCV Antibody Test (Anti HCV)	
17.	Bleeding time and clotting time	
18.	Visual Inspection Acetic Acid (VIA)	
19.	rK3 for Kala Azar (endemic areas only)	
20.	Filariasis (endemic areas only)	
21.	Japanese encephalitis (endemic areas only)	
22.	Test for iodine in salt (used for food) – Iodine in salt testing kit	

H. Availability of IT Equipment & Teleconsultation services	
Infrastructure: Availability	No <input type="checkbox"/> Smartphone <input type="checkbox"/> Laptop <input type="checkbox"/> Internet connectivity (Government funded or other, specify)
Infrastructure: Functionality	NA <input type="checkbox"/> Smartphone <input type="checkbox"/> Laptop <input type="checkbox"/> Internet connectivity (Government funded or other, specify)
Teleconsultation services (PHC/CHCs/DH/MCH)	No
Teleconsultation platforms	e-Sanjeevani OPD <input type="checkbox"/> e-Sanjeevani.in <input type="checkbox"/> State specific app Specify, if any
Teleconsultation schedule prepared and displayed	NA
Common conditions for teleconsultation	NA

Total teleconsultations (last 1 month)	NA
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I. Wellness Activities			
Wellness sessions being held periodically	No		
Availability of a trained instructor for wellness session	No		
Health Days are celebrated as per the Wellness Activity Calendar	No		
Health Days are celebrated as per the Wellness Activity Calendar	No		
J. Governance			
Constitution of Jan Arogya Samiti	No		
Periodic JAS meetings in the last 6 months	No		
Minutes of meeting maintained	No		
Periodic VHND sessions undertaken	No		
K. Reporting			
Online Platforms	Reporting		
<input type="checkbox"/> AAM Portal/App	No		
<input type="checkbox"/> National NCD Portal/App	No		
<input type="checkbox"/> IHIP	No		
<input type="checkbox"/> HMIS	Yes		
<input type="checkbox"/> FPLMIS	Yes		
<input type="checkbox"/> DVDMS	No		
<input type="checkbox"/> Nikshay	No		
Specify others, if any:			
L. Finance			
Remuneration & Incentives	Cadre	Timely disbursement	Complete disbursement as entitled
	AAM-PHC Team (Salary)	Yes	Yes
	AAM-PHC Team (Team Based Incentives)	NA	
Facility funds	Fund Source		Timely disbursement
	Untied		<input checked="" type="checkbox"/> No
	Other Sources		<input type="checkbox"/> Yes <input type="checkbox"/> No
Fund utilization NHM Fund/untied funds utilized during last year:	Funds received (Amount in Rs.)	Expenditure (Amount in Rs.)	% Expenditure
	Not received fund last year	-	-
	Is untied fund being spent on following activities?		
NA Regular payment of Bills: <input type="checkbox"/> Yes <input type="checkbox"/> No If yes, specify; <input type="checkbox"/> Electricity			

	<input type="checkbox"/> Drinking Water <input type="checkbox"/> Internet Regular purchase: <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Medicines <input type="checkbox"/> Reagents/Consumables <input type="checkbox"/> Equipment Payment of support/cleaning Staff: <input type="checkbox"/> Yes <input type="checkbox"/> No
Status of JSY Payments	Payment done till (month/ year) : NA Average Delay in Payment (days): Reasons for delay, if any
Availability of JSSK entitlements	No If yes, whether all entitlements being provided Free delivery services (Normal delivery/ C-section) Free diet Free drugs and consumables Free diagnostics Free blood services Free referral transport (home to facility) Free referral transport (drop back from facility to home) No user charges

M. Service delivery Output Indicators (Data of previous quarter)										
1	Total number of outpatient department visits	No services and hardly 2-3 services provided but no record was found								
2	No. of PW registered for ANC									
3	No. of PW received 4 or more ANC check-ups									
4	Total number of institutional deliveries									
5	Total no. of High-Risk Pregnancies received treatment against no. of high-Risk pregnancies identified									
6	Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine									
7	Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine									
8	Number of cases referred from Sub centre AAM (From all sub-centre -AAM under PHC) to PHC AAM during last month									
9	Number of cases referred from PHC AAM to CHC or higher centre during last month									
10	Number of cases referred back from higher centre to PHC AAM for follow- up during last 3 months									
11	TB patients undergoing treatment <table border="1"> <thead> <tr> <th>Indicators</th> <th>Current year</th> </tr> </thead> <tbody> <tr> <td>No. of presumptive TB patients identified</td> <td>NA</td> </tr> <tr> <td>No. of TB patients diagnosed out of the presumptive patients referred</td> <td>NA</td> </tr> <tr> <td>No. of TB patients taking treatment in the AAM</td> <td></td> </tr> </tbody> </table>		Indicators	Current year	No. of presumptive TB patients identified	NA	No. of TB patients diagnosed out of the presumptive patients referred	NA	No. of TB patients taking treatment in the AAM	
Indicators	Current year									
No. of presumptive TB patients identified	NA									
No. of TB patients diagnosed out of the presumptive patients referred	NA									
No. of TB patients taking treatment in the AAM										
12	Community Based Screening for NCDs									

	% of target population administered CBAC			Record not Available
	% of target population with score below 4			-
	% of target population with score 4 and above			-
13	NCDs <i>(No. of individuals in Last 6 Months)</i>	Screened	Treated	Follow-up
	Hypertension	NA		-
	Diabetes	NA		
	NCDs <i>(No. of individuals in Last 6 Months)</i>	Screened	Referred	Follow-up
	Oral Cancer*	NA		
	Breast Cancer*			
	Cervical Cancer*			

N. Implementation of NQAS Quality Assurance and Patient Safety		
1	Has there been an internal assessment for NQAS?	No
2	Is the facility certified at the State-level for NQAS?	No
3	Is the facility certified at the National level for NQAS?	No
4	Is the facility participating in Kayakalp?	No
5	If yes, achievement under Kayakalp (Winner, commendation) and score	-
6	Patient Rights	<input checked="" type="checkbox"/> Display of IEC materials <input checked="" type="checkbox"/> Display of citizen's charter <input checked="" type="checkbox"/> Provision for ensuring privacy <input checked="" type="checkbox"/> Respectful Maternity Care being practiced <input checked="" type="checkbox"/> All services provided free of cost <input checked="" type="checkbox"/> Confidentiality assured for patient information
7	Support Services	<input checked="" type="checkbox"/> Maintenance and upkeep of facility ensured <input checked="" type="checkbox"/> Maintenance of clinical records <input checked="" type="checkbox"/> Data management using digital technology <input checked="" type="checkbox"/> Systematic inventory management (medicines/consumables)
8	Infection control	<input checked="" type="checkbox"/> Adherence to biomedical waste management <input checked="" type="checkbox"/> Adherence to SOPs for disinfection / sterilization of equipment <input checked="" type="checkbox"/> Adherence to SOPs for personal protection
9	Clinical care	<input checked="" type="checkbox"/> Adherence to SOPs for clinical management of conditions <input checked="" type="checkbox"/> Ensuring care continuity through bilateral referral mechanism
10	Quality Management Systems	<input checked="" type="checkbox"/> Provision for collecting patient feedback <input checked="" type="checkbox"/> Availability of Grievance Redressal Mechanisms <input checked="" type="checkbox"/> Periodic reviews undertaken for quality assurance
O. IPHS Compliance		
1	Date of assessment using ODK tool kit	No assessment

2	Facility aggregate score using ODK Took kit	-
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KEY OBSERVATION WITH CHALLENGES:

The infrastructure of the facility had several issues, including a building that was in extreme poor condition since 2020-21. In terms of human resources (HRH), no medical officer was posted at the Primary Health Center (PHC), and only one was deputed from the District Hospital, visiting once a week. There was no adequate human resource availability, and even the basic services were not accessible. The expanded service package was limited to only basic services, with a significant shortage of medicines. No testing services were available due to the absence of a laboratory setup. IT systems were not received, and they were deemed not applicable in the current scenario. No untied funds had been received.

Annexure- List of equipment

S.No.	Equipment	Available	Not available	Functional	Non-Functional
1	Ambu Bag	No			
2	Laryngoscope	No			
3	Radiant Warmer	No			
4	Pulse Oximeter-Finger Tip	Yes		Yes	
5	Pulse Oximeter-Table Top	No			
6	Labor Bed	No			
7	Foetal Doppler	No			
8	Phototherapy Unit	No			
9	Shoulder Wheel	No			
10	Shoulder Pulley	No			
11	Shoulder Abduction Ladder	No			
12	Suction Machine	Yes		Yes	
13	Mobile Spotlight	No			
14	Manual Vacuum Aspirator	No			
15	Weighing Scale	No			
16	Baby Weighing Scale	No			
17	Infantometer	No			
18	Ophthalmoscope	No			

S.No.	Equipment	Available	Not available	Functional	Non-Functional
19	Fully Loaded Dental Chair Electrically Operated	No			
20	Dental Chair-Basic	No			
21	Oxygen Hood Neonatal	No			
22	ILR With Voltage Stabilizer-Small	No			
23	Deep Freezer-Small	No			
24	ILR With Voltage Stabilizer-Large	No			
25	Deep Freezer-Small-Large	No			
26	Vaccine Carrier with Ice Packs	No			
27	Cell Counter – 3 Part	No			
28	Semi-Automated Biochemistry Analyser	No			
29	Binocular Microscope	No			
30	HbA1C Analyser	No			
31	Turbidometer	No			
32	Glucometer	Yes		Yes	
33	Haemoglobinometer	No			
34	ESR Analyzer	No			
35	Electrolyte Analyzer	No			
36	Oxygen Cylinder- B Type	No			
37	BP Apparatus-Aneroid	Yes		Yes	
38	BP Apparatus-Digital	Yes		Yes	
39	Stethoscope	Yes		Yes	
40	Thermometer	Yes		Yes	
41	Examination Table	No			
42	Lower and Upper Extremity Cycle/ Basic Ergometer/ Static Cycle	No			
43	Exerciser Couch/Table	No			
44	Finger Exerciser Web	No			
45	Walking Aid for Training/ Reciprocal Walker	No			

Ayushman Arogya Mandir- AAM-PHC, BARIATU

A. General Information	
1. State	Jharkhand
2. District Name	Ramgarh
3. Block/Taluka Name	Gola
4. Name of Facility	Bariatu
5. Type of Facility	<input checked="" type="checkbox"/> PHC-AAM <input type="checkbox"/> UPHC-AAM
6. NIN of the facility	-
7. No. of days in a week facility is operational	6
8. OPD Timings	9:00 am to 3:00 pm
9. Month & Year of operationalization of AAM	August 2024
10. Details of co-location, if any (If any co-located SHC)	-
11. Accessible from nearest road head (Yes/No)	Yes
12. Next Referral Facility Name	CHC Gola
13. Distance of next referral facility (in Km)	2 km
14. If UPHC functions as a Polyclinic (Yes/No)	No
15. If Yes, please take note of available specialist services at the Polyclinic	-

A.1 Demographic Details	
9. Number of Villages/Wards	7 village
10. No. of Households	1937
11. Total catchment Population	14363
12. Population who are 30 years of age and above	1103

B. Physical Infrastructure				
Infrastructure Status and details		Availability		
25.	Availability of Govt owned Building	Yes		
26.	If there is no government-owned Building, specify building type	S.no	Building	Mark
		A	Other Govt.	
		B	Panchayat Bhawan	
		C	Urban Local Body	
		D	Rented etc	
27.	Is the facility functional 24 x 7?	No		
28.	Availability of IPD Beds	No		
29.	If yes, Number of functional IPD Beds	No		
30.	Availability of boundary Wall	No		
31.	External branding as per CPHC guidelines (Colour & Logo)	No		

32.	OPD room Examination table with privacy curtains/screen	Yes Yes
33.	Waiting area with sitting arrangements for patients/ attendants	No
34.	Availability of furniture:	Table Yes Chairs Yes Almirah/Shelf Yes
35.	Laboratory	No
36.	Pharmacy /Drug store	Yes
37.	Space/ room identified for Wellness activities including Yoga sessions	No
38.	Separate functional toilets for males and females	Yes
39.	Availability of Running Water	Yes
40.	Facilities for elderly and differently abled people (ramps at entry, wheel chairs etc.)	No
41.	Electricity connection	Yes
42.	Power back up	No
43.	Safe drinking Water for staff and patients	No
44.	Functional Handwashing corner (designated) with running water and soap	Yes
45.	Provision of BMW management	No
46.	Colour coded waste bins	No
47.	Bio-medical waste disposal mechanism in place	No
48.	<i>Residential Quarters available for Staff If yes, Specify the staff for which quarters available</i>	No

B.1 Information, Education & communication (IEC) material

1	Display of signages and name of the facility	Yes
2	Display of IEC material (related to service packages TB, FP, RMNCHA, Eye, oral care, cancers etc)	Yes
3	Display of IEC on water, sanitation & hygiene	No
4	IEC/Poster on BMW displayed at the facility.	Yes
5	Installation of TV/ LED screen in the waiting area for IEC display	No
6	Display of citizen charter	No
7	Information on grievance redressal displayed	No
8	Information on referral transport displayed	No
9	Information on nearest referral facility displayed	Yes

C. Human Resource Availability

No	Staff	Required as per IPHS-2022	Regular		Contractual	
			Sanctioned	Available	Sanctioned	Available
1	Medical Officer (MBBS)	1	2	-	-	-
2.	AYUSH MO*	1	-	-	-	-
3.	Dentist*	1	-	-	-	-

4.	Staff Nurse	2	-	-	-	-
5.	Pharmacist	1	-	-	-	-
6.	Laboratory Technician	1	-	-	-	-
7.	ANM/MPW (F)#	1	-	-	1	1
8.	MPW (M)	1	-	-	1	1
9.	Lady Health Visitor	1	-	-	-	-
10.	Dresser	1	-	-	-	-
11.	Accountant	1	-	-	-	-
12.	Data entry operator	1	-	-	-	-
13.	Sanitation staff	1	-	-	-	-
14.	ASHA	-	-	-	-	19
15.	ASHA Facilitator (If any, only for Rural areas)	-	-	-	-	-
16.	Others (Specify)	-	-	-	-	-
17.	Whether all essential HRH available as per IPHS 2022					

*Desirable

For PHC sub centre-Co-located

D.1 Training Details- RMNCHA+ Communicable & Non- Communicable Diseases				
Services	MO (MBBS) (Y/N)	Staff Nurse (Y/N)	MPW (F) / (M) (Y/N)	ASHA (Y/N)
Maternal Health (ANC/PNC Care)	Yes	Yes	Yes	Yes
Child Health (New Born Care/ HBNC/HBYC)	No	No	Yes	Yes
Family Planning	Yes	Yes	Yes	Yes
Communicable Diseases (TB/ Leprosy/ Malaria/ Dengue/ Filariasis)	Yes	Yes	Yes	Yes
NCD	Yes	Yes	Yes	Yes
Others (Specify)	-	-	-	-

D.2 Training details- Expanded CPHC packages						
Staff	Trained in Eye care (Y/N)	Trained in ENT care (Y/N)	Trained in oral care (Y/N)	Trained in MNS (Y/N)	Elderly & Palliative Care (Y/N)	Trained in Trauma & Emergency care (Y/N)
MO (MBBS)	No	No	No	No	No	No
Staff Nurse	No	No	No	No	No	No
ANM/ MPW-F	No	No	No	No	No	No
MPW- M	No	No	No	No	No	No
ASHA	No	No	No	No	No	No

E.1 Availability of Services	
Reproductive Maternal and Child Health	<input checked="" type="checkbox"/> ANC/ PNC <input checked="" type="checkbox"/> Neonatal and infant healthcare services <input checked="" type="checkbox"/> Childhood and Adolescent healthcare services <input checked="" type="checkbox"/> Family planning, contraceptive and other reproductive healthcare services
Communicable diseases	<input checked="" type="checkbox"/> Vector-borne diseases (Malaria, Dengue, Filariasis, JE) <input checked="" type="checkbox"/> TB <input checked="" type="checkbox"/> Leprosy <input checked="" type="checkbox"/> Acute simple illnesses
Non-Communicable Diseases	<input checked="" type="checkbox"/> Screening and management of common NCDs (DM, HTN) <input checked="" type="checkbox"/> <input type="checkbox"/> Screening of common cancers – Oral <input checked="" type="checkbox"/> <input type="checkbox"/> Screening of common cancers – breast <input checked="" type="checkbox"/> <input type="checkbox"/> Screening of common cancers – cervix <input checked="" type="checkbox"/> Screening and management of mental health ailments

E.2 Availability of Expanded Packages of Services			
Service Packages	Services Available	Drugs available	Diagnostics & consumables available
Ophthalmic care services	No	Yes	No
Basic ear, nose, throat (ENT) care services	No	No	No
Oral health care services	No	No	No
Elderly and Palliative care	No	No	No
Screening & management of mental health ailments	No	No	No
Emergency Medical Services	Yes	Yes	Yes

F. Availability of Essential medicines	
1	Number of medicines at AAM-PHC/UPHC as per State Essential Medicines list (IPHS/AAM EDL) <i>(Link for list of essential medicines for reference- https://nhsrcindia.org/essential-medicines-list-hwc-shc-phc)</i>
2	Total number of medicines available at AAM-PHC/UPHC 25-30 medicine
3	Availability of medicines for priority conditions <input checked="" type="checkbox"/> Diabetes

		<input checked="" type="checkbox"/> Hypertension <input checked="" type="checkbox"/> Fever
4	Medicine categories with shortfall/stockouts on the day of assessment	Yes, Anti-tuberculosis shortage
5	What is the indenting cycle that is followed at the facility?	<input type="checkbox"/> Fortnightly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> As required <input type="checkbox"/> Other (Specify)
6	What is the lead time for supply of drugs which are indented? (record in days)	More than 2 Weeks
7	Is buffer stock for drugs maintained?	Yes
8	DVDMS or any other software is being used for stock management	No

G.1 Availability of Diagnostic Services		
1	Availability of diagnostic services:	<input checked="" type="checkbox"/> In house lab <input checked="" type="checkbox"/> <input type="checkbox"/> Outsource (Hub/PPP mode) <input type="checkbox"/> Hybrid Model
2	Number of diagnostic tests at AAM-PHC/UPHC as per State Essential Diagnostic list	5
3	Number of tests available at AAM-PHC/UPHC	HB% RBS ,RDK,HIV
4	Number of tests Provided through In House Mode	5
5	Number of tests Provided through Hub & Spoke (Public Health System)	No
6	Number of tests Provided through Hub & Spoke- PPP Model	No
7	Availability of X-ray services	No
8	Availability of Sample transportation mechanism	No
9	User fee charged for diagnostics	No
10	Average downtime of equipment	-
11	Details of equipment which are non-functional for 7 Days (<i>List of equipment is provided as annexure for reference</i>)	No

G.2 Diagnostic Tests Available		
23.	Haemoglobin	Yes

24.	Human chorionic gonadotropin (HCG) (Urine test for pregnancy) – Rapid card test (dipstick)	Yes
25.	Urine test for PH, specific gravity, leucocyte esterase glucose, bilirubin, urobilinogen, ketone, haemoglobin, protein, nitrite – Multipara meter Urine Strip (dipstick)	Yes
26.	Urine Microscopy	No
27.	24 – hours urinary protein	No
28.	Stool for ova and cyst	No
29.	Dengue – Rapid card test for NSI antigen and IgM and IgG antibodies	No
30.	MP Slide method	Yes
31.	Malaria Rapid test	Yes
32.	RPR/VDRL test for syphilis	Yes
33.	HIV (Antibodies to HIV 1&2) – Rapid card test	Yes
34.	Hepatitis B surface antigen test	No
35.	Sputum for AFB # - Microscopy	No
36.	Typhoid test (IgM)	No
37.	Blood Sugar	Yes
38.	HCV Antibody Test (Anti HCV)	No
39.	Bleeding time and clotting time	No
40.	Visual Inspection Acetic Acid (VIA)	No
41.	rK3 for Kala Azar (endemic areas only)	NA
42.	Filariasis (endemic areas only)	NA
43.	Japanese encephalitis (endemic areas only)	NA
44.	Test for iodine in salt (used for food) – Iodine in salt testing kit	No

H. Availability of IT Equipment & Teleconsultation services

Infrastructure: Availability	<input checked="" type="checkbox"/> Tablet <input checked="" type="checkbox"/> Smartphone <input type="checkbox"/> Laptop <input checked="" type="checkbox"/> Internet connectivity (Government funded or other, specify)
Infrastructure: Functionality	<input checked="" type="checkbox"/> Tablet <input checked="" type="checkbox"/> Smartphone <input type="checkbox"/> Laptop <input checked="" type="checkbox"/> Internet connectivity (Government funded or other, specify)
Teleconsultation services (PHC/CHCs/DH/MCH)	Yes
Teleconsultation platforms	e-Sanjeevani OPD <input checked="" type="checkbox"/> e-Sanjeevani.in <input type="checkbox"/> State specific app Specify, if any
Teleconsultation schedule prepared and displayed	NA

Common conditions for teleconsultation	NA
Total teleconsultations in the last 01 month	NA

I. Wellness Activities			
Wellness sessions being held periodically		No	
Availability of a trained instructor for wellness session		No	
Health Days are celebrated as per the Wellness Activity Calendar		No	
Health Days are celebrated as per the Wellness Activity Calendar		No	
J. Governance			
Constitution of Jan Arogya Samiti		No	
Periodic JAS meetings in the last 6 months		No	
Minutes of meeting maintained		No	
Periodic VHND sessions undertaken		Yes	
K. Reporting			
Online Platforms		Reporting	
<input type="checkbox"/> AAM Portal/App		No	
<input type="checkbox"/> National NCD Portal/App		No	
<input type="checkbox"/> IHIP		Yes	
<input type="checkbox"/> HMIS		Yes	
<input type="checkbox"/> FPLMIS		Yes	
<input type="checkbox"/> DVDMS		No	
<input type="checkbox"/> Nikshay		Yes	
Specify others, if any:			
L. Finance			
Remuneration & Incentives	Cadre	Timely disbursement	Complete disbursement as entitled
	AAM-PHC Team (Salary)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
	AAM-PHC Team (Team Based Incentives)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
Facility funds	Fund Source		Timely disbursement
	Untied		<input checked="" type="checkbox"/> No
	Other Sources		No
Fund utilization NHM Fund/untied funds utilized during last year:	Funds received (Amount in Rs.)	Expenditure (Amount in Rs.)	% Expenditure
	Not received fund last year	Not Received	Not Received

Is untied fund being spent on following activities?	<p>NA</p> <p>Regular payment of Bills: <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>If yes, specify;</p> <p><input type="checkbox"/> Electricity</p> <p><input type="checkbox"/> Drinking Water</p> <p><input type="checkbox"/> Internet</p> <p>Regular purchase: <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p><input type="checkbox"/> Medicines</p> <p><input type="checkbox"/> Reagents/Consumables</p> <p><input type="checkbox"/> Equipment</p> <p>Payment of support/cleaning Staff: <input type="checkbox"/> Yes <input type="checkbox"/> No</p>
Status of JSY Payments	<p>Payment done till (month/ year) : October 2024</p> <p>Average Delay in Payment (days): One month approx..</p> <p>Reasons for delay, if any</p>
Availability of JSSK entitlements	<p>Yes</p> <p>If yes, whether all entitlements being provided</p> <p>Free delivery services (Normal delivery/ C-section)</p> <p>Free diet</p> <p><input checked="" type="checkbox"/> Free drugs and consumables</p> <p><input checked="" type="checkbox"/> Free diagnostics</p> <p>Free blood services</p> <p>Free referral transport (home to facility)</p> <p>Free referral transport (drop back from facility to home)</p> <p>No user charges</p>

M. Service delivery Output Indicators (Data of previous quarter)		
1	Total number of outpatient department visits	1543
2	No. of PW registered for ANC	69
3	No. of PW received 4 or more ANC check-ups	319
4	Total number of institutional deliveries	-
5	Total no. of High-Risk Pregnancies received treatment against no. of high-Risk pregnancies identified	35
6	Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine	73
7	Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine	82
8	Number of cases referred from Sub centre AAM (From all sub-centre -AAM under PHC) to PHC AAM during last month	00
9	Number of cases referred from PHC AAM to CHC or higher centre during last month	05
10	Number of cases referred back from higher centre to PHC AAM for follow- up during last 3 months	00
11	TB patients undergoing treatment	
	Indicators	Current year
	No. of presumptive TB patients identified	25
	No. of TB patients diagnosed out of the presumptive patients referred	

	No. of TB patients taking treatment in the AAM			
12	% of target population administered CBAC		Record not Available	
	% of target population with score below 4		-	
	% of target population with score 4 and above		-	
Community Based Screening for NCDs				
13	NCDs (No. of individuals in Last 6 Months)	Screened	Treated	Follow-up
	Hypertension	1095	55	505
	Diabetes	800	800	100
	NCDs (No. of individuals in Last 6 Months)	Screened	Referred	Follow-up
	Oral Cancer*	-	-	-
	Breast Cancer*	-	-	-
	Cervical Cancer*	-	-	-

N. Implementation of NQAS Quality Assurance and Patient Safety		
1	Has there been an internal assessment for NQAS?	No
2	Is the facility certified at the State-level for NQAS?	No
3	Is the facility certified at the National level for NQAS?	No
4	Is the facility participating in Kayakalp?	No
5	If yes, achievement under Kayakalp (Winner, commendation) and score	-
6	Patient Rights	<input checked="" type="checkbox"/> Display of citizen's charter <input checked="" type="checkbox"/> Display of IEC materials <input checked="" type="checkbox"/> Provision for ensuring privacy <input checked="" type="checkbox"/> Respectful Maternity Care being practiced <input checked="" type="checkbox"/> All services provided free of cost <input checked="" type="checkbox"/> Confidentiality assured for patient information
7	Support Services	<input checked="" type="checkbox"/> Maintenance and upkeep of facility ensured <input checked="" type="checkbox"/> Maintenance of clinical records <input checked="" type="checkbox"/> Data management using digital technology <input checked="" type="checkbox"/> Systematic inventory management (medicines/consumables)
8	Infection control	<input checked="" type="checkbox"/> Adherence to biomedical waste management <input checked="" type="checkbox"/> Adherence to SOPs for disinfection / sterilization of equipment <input checked="" type="checkbox"/> Adherence to SOPs for personal protection
9	Clinical care	<input checked="" type="checkbox"/> Adherence to SOPs for clinical management of conditions <input checked="" type="checkbox"/> Ensuring care continuity through bilateral referral mechanism
10	Quality Management Systems	<input checked="" type="checkbox"/> Provision for collecting patient feedback <input checked="" type="checkbox"/> Availability of Grievance Redressal Mechanisms

		<input checked="" type="checkbox"/> Periodic reviews undertaken for quality assurance
O. IPHS Compliance		
1	Date of assessment using ODK tool kit	2024
2	Facility aggregate score using ODK Took kit	-

KEY OBSERVATION WITH CHALLENGES:

PHC Bariatu in Ramgarh, serves a catchment population of 14363. This facility provides essential healthcare services, namely OPD, IPD, maternal care, and communicable disease. This facility has been converted in AAM, training part of expanded services related to eye, ENT, Oral and emergency and trauma has not been done, but services regarding the same not started yet due to training gap. The facility doesn't have any MO; shortage of MO was reported an issue. Shortage of Anti-tuberculosis was reported at the facility. Addressing HR gaps, training gap and medication supply improvements is crucial for enhanced healthcare delivery.

Annexure- List of equipment

S.No.	Equipment	Available	Functional	Non-Functional
1	Ambu Bag	No		
2	Laryngoscope	No		
3	Radiant Warmer	No		
4	Pulse Oximeter-Finger Tip	No		
5	Pulse Oximeter-Table Top	No		
6	Labor Bed	No		Yes
7	Foetal Doppler	No		
8	Phototherapy Unit	No		
9	Shoulder Wheel	No		
10	Shoulder Pulley	No		
11	Shoulder Abduction Ladder	No		
12	Suction Machine	No		
13	Mobile Spotlight	No		
14	Manual Vacuum Aspirator	No		
15	Weighing Scale	Yes	Yes	
16	Baby Weighing Scale	Yes		Yes
17	Infantometer	No		
18	Ophthalmoscope	No		
19	Fully Loaded Dental Chair Electrically Operated	No		
20	Dental Chair-Basic	No		
21	Oxygen Hood Neonatal	No		
22	ILR With Voltage Stabilizer-Small	No		

S.No.	Equipment	Available	Functional	Non-Functional
23	Deep Freezer-Small	Yes		Yes
24	ILR With Voltage Stabilizer-Large	No		
25	Deep Freezer-Small-Large	No		
26	Vaccine Carrier with Ice Packs	No		
27	Cell Counter – 3 Part	No		
28	Semi-Automated Biochemistry Analyser	No		
29	Binocular Microscope	No		
30	HbA1C Analyser	No		
31	Turbidometer	No		
32	Glucometer	Yes	Yes	
33	Haemoglobinometer	Yes	Yes	
34	ESR Analyzer	No		
35	Electrolyte Analyzer	No		
36	Oxygen Cylinder- B Type	No		
37	BP Apparatus- Aneroid	No		
38	BP Apparatus-Digital	Yes	Yes	
39	Stethoscope	Yes	Yes	
40	Thermometer	Yes	Yes	
41	Examination Table	Yes	Yes	
42	Lower and Upper Extremity Cycle/ Basic Ergometer/ Static Cycle			
43	Exerciser Couch/Table	No		
44	Finger Exerciser Web	No		
45	Walking Aid for Training/ Reciprocal Walker	No		

URBAN AYUSHMAN AROGYA MANDIR (UAAM-PHC), BAZAR TAND

A. General Information	
1. State	Jharkhand
2. District Name	Ramgarh
3. Block Name	Ramgarh
4. Name of Facility	UPHC Bazar Tand
5. Type of Facility	UPHC-AAM
6. NIN of the facility	1115338137
7. No. of days in a week facility is operational	6 days
8. OPD Timings	9:00am- 3:00pm
9. Month & Year of operationalization of AAM	April 2024
10. Accessible from nearest road head (Yes/No)	Yes
11. Next Referral Facility Name	Sadar Hospital
12. Distance of next referral facility (in Km)	2 km

A.1 Demographic Details	
1. Number of Villages/Wards	03
2. No. of Households	6641
3. Total catchment Population	32701
4. Population who are 30 years of age and above	12.230

B. Physical Infrastructure				
Infrastructure Status and details		Availability		
49.	Availability of Govt owned Building	No		
50.	If there is no government-owned Building, specify building type	S.no	Building	
		√	Mark	
		A	Other Govt.	
		B	Panchayat Bhawan	
		C	Urban Local Body	
	D	Rented etc	Yes	
51.	Is the facility functional 24 x 7?	No		
52.	Availability of IPD Beds	No		
53.	If yes, Number of functional IPD Beds	No		
54.	Availability of boundary Wall	No		
55.	External branding as per CPHC guidelines (Colour & Logo)	Yes		
56.	OPD room	Yes		
	Examination table with privacy curtains/screen	Yes		
57.	Waiting area with sitting arrangements for patients/ attendants	Yes		
58.	Availability of furniture:			
	Table	Yes		
	Chairs	Yes		
		Yes		

	Almirah/Shelf	
59.	Laboratory	Yes
60.	Pharmacy /Drug store	Yes
61.	Space/ room identified for Wellness activities including Yoga sessions	Yes
62.	Separate functional toilets for males and females	No
63.	Availability of Running Water	Yes
64.	Facilities for elderly and differently abled people (ramps at entry, wheel chairs etc.)	No
65.	Electricity connection	Yes
66.	Power back up	Yes
67.	Safe drinking Water for staff and patients	Yes
68.	Functional Handwashing corner (designated) with running water and soap	No
69.	Provision of BMW management	Yes
70.	Colour coded waste bins	Yes
71.	Bio-medical waste disposal mechanism in place	Yes
72.	<i>Residential Quarters available for Staff If yes, Specify the staff for which quarters available</i>	No

B.1 Information, Education & communication (IEC) material

1	Display of signages and name of the facility	Yes
2	Display of IEC material (related to service packages TB, FP, RMNCHA, Eye, oral care, cancers etc)	Yes
3	Display of IEC on water, sanitation & hygiene	No
4	IEC/Poster on BMW displayed at the facility.	Yes
5	Installation of TV/ LED screen in the waiting area for IEC display	Yes
6	Display of citizen charter	Yes
7	Information on grievance redressal displayed	No
8	Information on referral transport displayed	Yes
9	Information on nearest referral facility displayed	Yes

C. Human Resource Availability

No	Staff	Required as per IPHS-2022	Regular		Contractual	
			Sanctioned	Available	Sanctioned	Available
18.	Medical Officer (MBBS)	1	-	-	2	1
19.	AYUSH MO*	1	-	-	-	-
20.	Dentist*	1	-	-	-	-
21.	Staff Nurse	2	-	-	2	2
22.	Pharmacist	1	-	-	1	1
23.	Laboratory Technician	1	-	-	1	1
24.	ANM/MPW (F)#	1	-	-	5	-
25.	MPW (M)	1	-	-	-	-
26.	Lady Health Visitor	1	-	-	-	-

27.	Dresser	1	-	-	1	-
28.	Accountant	1	-	-	-	-
29.	Data entry operator	1	-	-	1	-
30.	Sanitation staff	1	-	-	-	-
31.	ASHA (Population Norms -1 ASHA per 1000 population in Rural & 2000-2500 population in urban areas)		-	-		7
32.	ASHA Facilitator (If any, only for Rural areas)		-	-	-	2
33.	Others (Specify)		-	-	-	-
34.	Whether all essential HRH available as per IPHS 2022					

*Desirable

For PHC sub centre-Co-located

D.1 Training Details- RMNCHA+ Communicable & Non- Communicable Diseases				
Services	MO (MBBS) (Y/N)	Staff Nurse (Y/N)	MPW (F) / (M) (Y/N)	ASHA (Y/N)
Maternal Health (ANC/PNC Care)	Yes	Yes	Yes	Yes
Child Health (New Born Care/ HBNC/HBYC)	Yes	Yes	Yes	Yes
Family Planning	Yes	Yes	Yes	Yes
Communicable Diseases (TB/ Leprosy/ Malaria/ Dengue/ Filariasis)	Yes	Yes	Yes	Yes
NCD	Yes	Yes	Yes	Yes
Others (Specify)				

D.2 Training details- Expanded CPHC packages						
Staff	Trained in Eye care (Y/N)	Trained in ENT care (Y/N)	Trained in oral care (Y/N)	Trained in MNS (Y/N)	Trained in Elderly & Palliative Care (Y/N)	Trained in Trauma & Emergency care (Y/N)
MO (MBBS)	Yes	No	Yes	Yes	Yes	Yes
Staff Nurse	No	No	Yes	No	No	No
ANM/ MPW-F	Yes	Yes	Yes	No	No	No
MPW- M	No	No	No	No	No	No
ASHA	No	No	No	No	No	No

E.1 Availability of Services	
Reproductive Maternal and Child Health	<input checked="" type="checkbox"/> ANC/ PNC <input checked="" type="checkbox"/> Neonatal and infant healthcare services <input checked="" type="checkbox"/> Childhood and Adolescent healthcare services <input checked="" type="checkbox"/> Family planning, contraceptive and other reproductive healthcare services
Communicable diseases	<input checked="" type="checkbox"/> Vector-borne diseases (Malaria, Dengue, Filariasis, JE)

	<input checked="" type="checkbox"/> TB <input checked="" type="checkbox"/> Leprosy <input checked="" type="checkbox"/> Acute simple illnesses
Non-Communicable Diseases	<input checked="" type="checkbox"/> Screening and management of common NCDs (DM, HTN) <input checked="" type="checkbox"/> Screening of common cancers – Oral <input checked="" type="checkbox"/> Screening of common cancers – breast <input checked="" type="checkbox"/> Screening of common cancers – cervix <input checked="" type="checkbox"/> Screening and management of mental health ailments

E.2 Availability of Expanded Packages of Services			
Service Packages	Services Available	Drugs available	Diagnostics & consumables available
Ophthalmic care services	Yes	Yes	No
Basic ear, nose, throat (ENT) care services	Yes	Yes	No
Oral health care services	Yes	Yes	No
Elderly and Palliative care services	Yes	Yes	No
Screening & management of mental health ailments	No	No	No
Emergency Medical Services	No	Yes	No

F. Availability of Essential medicines	
1	<p>Number of medicines at AAM-PHC/UPHC as per State Essential Medicines list (IPHS/AAM EDL)</p> <p><i>(Link for list of essential medicines for reference- https://nhsrcindia.org/essential-medicines-list-hwc-shc-phc)</i></p>
2	<p>Total number of medicines available at AAM-PHC/UPHC</p> <p style="text-align: center;">77</p>
3	<p>Availability of medicines for priority conditions</p> <p> <input checked="" type="checkbox"/> Tuberculosis <input checked="" type="checkbox"/> Diabetes <input checked="" type="checkbox"/> Hypertension <input checked="" type="checkbox"/> Fever </p>
4	<p>Medicine categories with shortfall/stockouts on the day of assessment</p> <p>Antidotes for poisoning Analgesics Antibiotics Antil-tuberculosis</p>
5	<p>What is the indenting cycle that is followed at the facility?</p> <p>As required monthly</p>
6	<p>What is the lead time for supply of drugs which are indented? (record in days)</p> <p>Less than 1 Week</p>
7	<p>Is buffer stock for drugs maintained?</p> <p>No</p>

8	DVDMS or any other software is being used for stock management	Yes
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G.1 Availability of Diagnostic Services		
1	Availability of diagnostic services:	In-house lab
2	Number of diagnostic tests at AAM-PHC/UPHC as per State Essential Diagnostic list	2 (Hb, RBS) (Total number of diagnostic tests at AAM-PHC/UPHC as per National Essential Diagnostic list-63)
3	Number of tests available at AAM-PHC/UPHC	18
4	Number of tests Provided through In House Mode	All
5	Number of tests Provided through Hub & Spoke (Public Health System)	No
6	Number of tests Provided through Hub & Spoke- PPP Model	-
7	Availability of X-ray services	No
8	Availability of Sample transportation mechanism	No
9	User fee charged for diagnostics	Yes
10	Average downtime of equipment	1 week
11	Details of equipment which are non-functional for 7 Days (<i>List of equipment is provided as annexure for reference</i>)	-

G.2 Diagnostic Tests Available		
45.	Haemoglobin	Yes
46.	Human chorionic gonadotropin (HCG) (Urine test for pregnancy) – Rapid card test (dipstick)	Yes
47.	Urine test for PH, specific gravity, leucocyte esterase glucose, bilirubin, urobilinogen, ketone, hemoglobin, protein, nitrite – Multipara meter Urine Strip (dipstick)	Yes
48.	Urine Microscopy	No
49.	24 – hours urinary protein	No
50.	Stool for ova and cyst	No
51.	Dengue – Rapid card test for NSI antigen and IgM and IgG antibodies	No
52.	MP Slide method	Yes
53.	Malaria Rapid test	Yes
54.	RPR/VDRL test for syphilis	Yes
55.	HIV (Antibodies to HIV 1&2) – Rapid card test	Yes
56.	Hepatitis B surface antigen test	Yes
57.	Sputum for AFB # - Microscopy	Yes
58.	Typhoid test (IgM)	No
59.	Blood Sugar	Yes
60.	HCV Antibody Test (Anti HCV)	Yes

61.	Bleeding time and clotting time	Yes
62.	Visual Inspection Acetic Acid (VIA)	No
63.	rK3 for Kala Azar (endemic areas only)	No
64.	Filariasis (endemic areas only)	Yes
65.	Japanese encephalitis (endemic areas only)	No
66.	Test for iodine in salt (used for food) – Iodine in salt testing kit	No

H. Availability of IT Equipment & Teleconsultation services	
Infrastructure: Availability	Internet connectivity (government funded) Desktop
Infrastructure: Functionality	Internet connectivity (government funded) Desktop
Teleconsultation services (PHC/CHCs/DH/MCH)	Yes
Teleconsultation platforms	e-Sanjeevani.in
Teleconsultation schedule prepared and displayed	Yes
Common conditions for teleconsultation	General Medicine- fever, Orthopedic
Total teleconsultations in the last 01 month	112

I. Wellness Activities	
Wellness sessions being held periodically	Yes
Availability of a trained instructor for wellness session	Yes
Health Days are celebrated as per the Wellness Activity Calendar	Yes
Health Days are celebrated as per the Wellness Activity Calendar	Yes
J. Governance	
Constitution of Jan Arogya Samiti	Yes
Periodic JAS meetings in the last 6 months	Yes
Minutes of meeting maintained	Yes
Periodic VHND sessions undertaken	Yes
K. Reporting	
Online Platforms	Reporting
<input type="checkbox"/> AAM Portal/App	Yes
<input type="checkbox"/> National NCD Portal/App	Yes
<input type="checkbox"/> IHIP	Yes
<input type="checkbox"/> HMIS	Yes
<input type="checkbox"/> FPLMIS	Yes
<input type="checkbox"/> DVDMS	Yes
<input type="checkbox"/> Nikshay	Yes
Specify others, if any:	No
L. Finance	

Renumeration & Incentives	Cadre	Timely disbursement	Complete disbursement as entitled
	AAM-PHC Team (Salary)	Yes	Yes
	AAM-PHC Team (Team Based Incentives)	Yes	Yes
Facility funds	Fund Source		Timely disbursement
	Untied		Yes
	Other Sources		Yes
Fund utilization NHM Fund/untied funds utilized during last year:	Funds received 1Lacs	Expenditure 1Lacs	% Expenditure 100%
	No direct fund received, whatever indent they want they get directly from the state.		
Is untied fund being spent on following activities?	<p>Regular payment of Bills: Yes</p> <p>If yes, specify;</p> <p style="padding-left: 40px;">Electricity</p> <p style="padding-left: 40px;">Drinking Water</p> <p style="padding-left: 40px;"><input checked="" type="checkbox"/> Internet</p> <p>Regular purchase: Yes</p> <p style="padding-left: 40px;">Medicines</p> <p style="padding-left: 40px;"><input checked="" type="checkbox"/> Reagents/Consumables</p> <p style="padding-left: 40px;"><input checked="" type="checkbox"/> Equipment</p>		
Status of JSY Payments	<p>NA</p> <p>Payment done till (month/ year) December.</p> <p>Average Delay in Payment (days):</p> <p>Reasons for delay, if any</p>		
Availability of JSSK entitlements	<p>NA</p> <p>If yes, whether all entitlements being provided</p> <p><input type="checkbox"/> Free delivery services (Normal delivery/ C-section)</p> <p><input type="checkbox"/> Free diet</p> <p><input type="checkbox"/> Free drugs and consumables</p> <p><input type="checkbox"/> Free diagnostics</p> <p><input type="checkbox"/> Free blood services</p> <p><input type="checkbox"/> Free referral transport (home to facility)</p> <p><input type="checkbox"/> Free referral transport (drop back from facility to home)</p> <p><input type="checkbox"/> No user charges</p>		

M. Service delivery Output Indicators (Data of previous quarter)				
1	Total number of outpatient department visits	3150		
2	No. of PW registered for ANC	105		
3	No. of PW received 4 or more ANC check-ups	90		
4	Total number of institutional deliveries	-		
5	Total no. of High-Risk Pregnancies received treatment against no. of high-Risk pregnancies identified	-		
6	Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine	76		
7	Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine	71		
8	Number of cases referred from Sub centre AAM (From all sub-centre -AAM under PHC) to PHC AAM during last month	-		
9	Number of cases referred from PHC AAM to CHC or higher centre during last month	-		
10	Number of cases referred back from higher centre to PHC AAM for follow- up during last 3 months	-		
11	TB patients undergoing treatment			
	Indicators	Current year		
	No. of presumptive TB patients identified	-		
	No. of TB patients diagnosed out of the presumptive patients referred	-		
	No. of TB patients taking treatment in the AAM	-		
12	Community Based Screening for NCDs			
	% of target population administered CBAC	-		
	% of target population with score below 4	-		
	% of target population with score 4 and above	-		
13	NCDs <i>(No. of individuals in Last 6 Months)</i>	Screened	Treated	Follow-up
	Hypertension	1856	373	315
	Diabetes	1714	216	190
	NCDs <i>(No. of individuals in Last 6 Months)</i>	Screened	Referred	Follow-up
	Oral Cancer*	1856	-	-
	Breast Cancer*	1076	-	-
	Cervical Cancer*	-	-	-

N. Implementation of NQAS Quality Assurance and Patient Safety		
1	Has there been an internal assessment for NQAS?	Yes
2	Is the facility certified at the State-level for NQAS?	No

3	Is the facility certified at the National level for NQAS?	No
4	Is the facility participating in Kayakalp?	No
5	If yes, achievement under Kayakalp (Winner, commendation) and score	Yes 81.6% internal school
6	Patient Rights	<input checked="" type="checkbox"/> Display of citizen's charter <input checked="" type="checkbox"/> Display of IEC materials <input checked="" type="checkbox"/> Provision for ensuring privacy <input checked="" type="checkbox"/> Respectful Maternity Care being practiced <input checked="" type="checkbox"/> All services provided free of cost <input checked="" type="checkbox"/> Confidentiality assured for patient information
7	Support Services	<input checked="" type="checkbox"/> Maintenance and upkeep of facility ensured <input checked="" type="checkbox"/> Maintenance of clinical records <input checked="" type="checkbox"/> Data management using digital technology <input checked="" type="checkbox"/> Systematic inventory management (medicines/consumables)
8	Infection control	<input checked="" type="checkbox"/> Adherence to biomedical waste management <input checked="" type="checkbox"/> Adherence to SOPs for disinfection / sterilization of equipment <input checked="" type="checkbox"/> Adherence to SOPs for personal protection
9	Clinical care	<input checked="" type="checkbox"/> Adherence to SOPs for clinical management of conditions <input checked="" type="checkbox"/> Ensuring care continuity through bilateral referral mechanism
10	Quality Management Systems	<input checked="" type="checkbox"/> Provision for collecting patient feedback <input checked="" type="checkbox"/> Availability of Grievance Redressal Mechanisms <input checked="" type="checkbox"/> Periodic reviews undertaken for quality assurance
O. IPHS Compliance		
1	Date of assessment using ODK tool kit	2024
2	Facility aggregate score using ODK Took kit	Don't know

KEY OBSERVATION WITH CHALLENGES:

UPHC Bazar Tand provides comprehensive healthcare services under Aayush Aarogya Mandir, with a well-trained Medical Officer. However, it was reported that more training related to expanded range of services under AAM, will help more in better rendering quality care services. The observation found some medication shortage, namely cough syrup, pain killer, antibiotic, and anti-tuberculosis. Thus, increase in medication supply as per demand will help to provide better healthcare services and will help to increase the community faith in public health facility. Staff deputation was also reported an issue.

Annexure- List of equipment

S.No.	Equipment	Available	Functional	Non-Functional
1	Ambu Bag	1	1	-
2	Laryngoscope	-	-	-
3	Radiant Warmer	-	-	-
4	Pulse Oximeter-Finger Tip	-	-	-
5	Pulse Oximeter-Table Top	-	-	-

S.No.	Equipment	Available	Functional	Non-Functional
6	Labor Bed	1	-	1
7	Foetal Doppler	-	-	-
8	Phototherapy Unit	-	-	-
9	Shoulder Wheel	-	-	-
10	Shoulder Pulley	-	-	-
11	Shoulder Abduction Ladder		-	-
12	Suction Machine	1	-	1
13	Mobile Spotlight	1	1	-
14	Manual Vacuum Aspirator	-	-	-
15	Weighing Scale	3	3	-
16	Baby Weighing Scale	3	3	-
17	Infantometer	-	-	-
18	Ophthalmoscope	-	-	-
19	Fully Loaded Dental Chair Electrically Operated	-	-	-
20	Dental Chair-Basic	-	-	-
21	Oxygen Hood Neonatal	-	-	-
22	ILR With Voltage Stabilizer-Small	-	-	-
23	Deep Freezer-Small	-	-	-
24	ILR With Voltage Stabilizer-Large	-	-	-
25	Deep Freezer-Small-Large	-	-	-
26	Vaccine Carrier with Ice Packs	-	-	-
27	Cell Counter – 3 Part	-	-	-
28	Semi-Automated Biochemistry Analyser	-	-	-
29	Binocular Microscope	1	-	-
30	HbA1C Analyser		-	-
31	Turbidometer	-	-	-
32	Glucometer	4	2	2
33	Haemoglobinometer	2	1	1
34	ESR Analyzer	-	-	-
35	Electrolyte Analyzer	-	-	-
36	Oxygen Cylinder- B Type	-	-	-
37	BP Apparatus- Aneroid		-	-
38	BP Apparatus-Digital	1	1	-
39	Stethoscope	3	3	-
40	Thermometer	2	1	1
41	Examination Table	1	1	-
42	Lower and Upper Extremity Cycle/ Basic Ergometer/ Static Cycle	-	-	
43	Exerciser Couch/Table	-	-	
44	Finger Exerciser Web	-	-	
45	Walking Aid for Training/ Reciprocal Walker	-	-	

AYUSHMAN AROGYA MANDIR- SUB HEALTH CENTRE, KOTO

A. General Information	
1. State	Jharkhand
2. District Name	Ramgarh
3. Block/Taluka Name	Gola
4. Name of Facility	Koto
5. Type of Facility	AAM-SHC
6. NIN of the facility	2336417882
7. No. of days in a week facility is operational	6 DAYS
8. OPD Timings	9:00 TO 3:00 PM
9. Month & Year of AAM operationalization	August 2024
10. Accessible from nearest road head (Yes/No)	Yes
11. Next Referral Facility	CHC Patratu
12. Distance of next referral facility (Km)	7KM

A.1 Demographic Details	
5. Number of Villages	6
6. No. of Households	3298
7. Total catchment Population	18752
8. Population who are 30 years of age and above	5626

B. Physical Infrastructure		
Infrastructure Status and details		Availability
73.	Availability of Govt owned building	Yes
74.	If there is no government-owned building, specify building type (<i>Other Govt./Urban Local Body/ Rented etc.</i>)	-
75.	Availability of boundary wall	No
76.	External branding as per CPHC guidelines (<i>colour, logo</i>)	No
77.	OPD room	Yes
	Examination table with privacy curtain/ screen	No
78.	Day Care Beds available (<i>Norm – 2</i>)	Yes
79.	Waiting area with sitting arrangements for patients/ attendants	Yes
80.	Availability of furniture	Yes
	Table	Yes
	Chairs	Yes
	Almirah/Rack	Yes
81.	Laboratory	Yes
82.	Pharmacy /Drug store	Yes
1.	Space/ room identified for Wellness activities including Yoga sessions	No
2.	Separate functional toilets for males and females	Yes

3.	Availability of Running Water	Yes
4.	Facilities for elderly and differently able people (ramps at entry, wheel chairs etc.)	No
5.	Electricity connection	Yes
6.	Power back up	No
7.	Availability of Safe drinking Water	No
8.	Functional Handwashing corner (designated) with running water and soap	Yes
9.	Provision of BMW management	No
10.	Colour coded waste bins	Yes
11.	Bio-medical waste disposal mechanism in place	No
12.	<i>Residential Quarters available for Staff If yes, Specify the staff for which quarters available</i>	Yes

B.1 Information, Education & communication (IEC) material		
1	Display of signages and name of the facility (<i>even in local language</i>)	No
2	Display of IEC material (<i>related to service packages TB, FP, RMNCHA, NCD, Eye, oral care, etc</i>)	Yes
3	Display of IEC on water, sanitation & hygiene	No
4	IEC/Poster on BMW displayed at the facility.	No
5	Installation of TV/ LED screen in the waiting area for IEC display*	No
7	Display of citizen charter	No
8	Information on grievance redressal displayed	No
9	Information on referral transport displayed	No
10	Information on nearest referral facility displayed	No

*Desirable amenities

C. Human Resource Availability						
S. N	Staff	Required as per IPHS-2022	Regular		Contractual	
			Sanctioned	Available	Sanctioned	Available
1	CHO	1	-	1	-	1
2	ANM	1	-	1	-	1
3	MPW (Male)	1	-	-	-	-
4	Sanitary Staff*	1	-	-	-	-
5	Security Staff**	1	-	-	-	-
6	ASHA (Population norm: 1 ASHA per 2000-2500 population)					

*Desirable **Can be Outsourced/Hired ***Attached with UPHC

D.1 Training Details- RMNCHA+ Communicable & Non- Communicable Diseases				
Services	CHO (Yes/No)	ANM (Yes/No)	MPW (M) (Yes/No)	ASHA (Yes/No)
Maternal Health (ANC/PNC Care)	Yes	Yes	NA	Yes
Child Health (New Born Care/ HBNC/ HBYC)	No	No	NA	Yes
Family Planning	No	Yes	NA	Yes
Communicable Diseases (TB/Leprosy/Malaria/Dengue/Filariasis etc.)	Yes	Yes	NA	Yes
NCD	Yes	Yes	NA	Yes
Others (Specify)	-	-	-	-

D.2 Training details- Expanded CPHC packages						
Staff	Trained in Eye care (Yes/No)	Trained in ENT care (Yes/No)	Trained in oral care (Yes/No)	Trained in MNS (Yes/No)	Trained in Elderly & Palliative Care (Yes/No)	Trained in Trauma & Emergency care (Yes/No)
CHO	No	No	No	Yes	No	No
ANM	No	No	No	No	No	No
ASHA	No	No	No	No	Yes	No

E.1 Availability of Services	
Reproductive Maternal and Child Health	<input checked="" type="checkbox"/> ANC/ PNC <input checked="" type="checkbox"/> Neonatal and infant healthcare services <input checked="" type="checkbox"/> Childhood and Adolescent healthcare services <input checked="" type="checkbox"/> Family planning, contraceptive and other reproductive healthcare services
Communicable diseases	<input checked="" type="checkbox"/> Vector-borne diseases (Malaria, Dengue, Filariasis, JE) <input checked="" type="checkbox"/> TB <input checked="" type="checkbox"/> Leprosy <input checked="" type="checkbox"/> Acute simple illnesses
Non-Communicable Diseases	<input checked="" type="checkbox"/> Screening and management of common NCDs (DM, HTN) <input checked="" type="checkbox"/> Screening of common cancers – Oral <input checked="" type="checkbox"/> Screening of common cancers – breast <input checked="" type="checkbox"/> Screening of common cancers – cervix

E.2 Availability of Expanded Packages of Services			
Service Packages	Services Available	Drugs available	Diagnostics & consumables available
Ophthalmic care services	Yes	No	No
Basic ear, nose, throat (ENT) care services	Yes	No	No
Oral health care services	Yes	No	Yes
Elderly and Palliative care services	Yes	Yes	Yes
Screening & management of mental health ailments	Yes	No	No
Emergency Medical Services	Yes	No	No

F. Availability of Essential medicines	
1	<p>Number of medicines at UAAM as per State Essential Medicine List (EML) <i>Reference link for national EML:</i> https://nhsrcindia.org/sites/default/files/SHC-HWC%20%26%20UHC%20IPHS%202022%20Guidelines%20pdf.pdf</p>
	<i>(Total medicines at UAAM as per national EML is 105)</i>
2	Total number of medicines available at the UAAM
	29
3	Availability of medicines for priority conditions
	<input checked="" type="checkbox"/> Tuberculosis <input checked="" type="checkbox"/> Diabetes <input checked="" type="checkbox"/> Hypertension <input checked="" type="checkbox"/> Fever
4	Medicine categories with shortfall/stockouts on the day of assessment
	Anti-tuberculosis Anti-fungal Analgesics EYE, ENT, & Cough syrup multivitamins
5	What is the indenting cycle that is followed at the facility?
	Monthly
6	What is the lead time for supply of drugs which are indented? (record in days)
	Less than 1 Week
7	Is buffer stock for drugs maintained?
	Yes
8	DVDMS or any other software is being used for stock management
	No

G.1 Availability of Diagnostic Services	
1	Availability of diagnostic services:
	In-house lab
2	Number of diagnostic tests at UAAM as per State Essential Diagnostic list
	<i>(Total diagnostic tests at UAAM as per national EDL is 14)</i>

3	Number of tests available at UAAM	6
4	Number of tests Provided through In House Mode	6
5	Number of tests Provided through Hub & Spoke (Public Health System)	-
6	Number of tests Provided through Hub & Spoke- PPP Model	-
7	Availability of X-ray services	No
8	Availability of Sample transportation mechanism	No
	Availability of diagnostic testing aids/ equipment	RDK KITS Glucometer Haemoglobinometer Thermometer Sphygmomanometer Vaginal Speculum
9	User fee charged for diagnostics	No
10	Average downtime of equipment (days)	1 week
11	Details of equipment which are non-functional for 7 Days (List of equipment is provided as annexure)	None

H. Availability of IT Equipment & Teleconsultation services

Infrastructure: Availability	Internet connectivity (government funded- yes) Tablet
Infrastructure: Functionality	Good Internet connectivity (government funded) Yes functional, Tablet
Teleconsultation services Specify Hub for teleconsultation: (UPHC-Polyclinic/ /DH/MCH/Other)	Yes <input checked="" type="checkbox"/> <input type="checkbox"/> PHC/ UPHC – Polyclinic <input checked="" type="checkbox"/> CHC <input checked="" type="checkbox"/> <input type="checkbox"/> DH <input checked="" type="checkbox"/> <input type="checkbox"/> Medical College Hospital <input checked="" type="checkbox"/> Other, specify:
Teleconsultation platforms used	e-Sanjeevani.in
Teleconsultation schedule prepared and displayed	Yes
Common conditions for teleconsultation	General Medicine, NCD, Pain, Severe cough
Total teleconsultations in the last 01 month	50

I. Wellness Activities

Wellness sessions being held periodically	Yes
Availability of a trained instructor for wellness session	Yes
Health Days are celebrated as per the Wellness Activity Calendar	Yes

J. Governance	
Constitution of Jan Arogya Samiti	Yes
Periodic JAS meetings in the last 6 months (once a month)	Yes
Minutes of meetings maintained	Yes
Availability of functional MAS	No

K. Reporting	
Online Platforms	Reporting
<input type="checkbox"/> AAM Portal/App	Yes
<input type="checkbox"/> National NCD Portal/App	Yes
<input type="checkbox"/> IHIP	No
<input type="checkbox"/> HMIS	Yes
<input type="checkbox"/> FPLMIS	Yes
<input type="checkbox"/> DVDMS	No
<input type="checkbox"/> Nikshay	Yes
Specify others:	<input type="checkbox"/> Yes <input type="checkbox"/> No

L. Finance			
Remuneration & Incentives	Cadre	Timely disbursement	Complete disbursement as entitled
	UAAM Team (Salary)	Yes	Yes
	UAAM Team (Team Based Incentives)	Yes	Yes
Facility funds	Fund Source	Timely disbursement	Details
	Untied	Yes	
	Other Sources	Yes	

United Fund utilized during last year			
	Funds received (Amount in Rs.)	Expenditure (Amount in Rs.)	% Expenditure
	Rs 50000	-	Not utilized
Is untied fund being spent on following activities?	<p>Regular payment of Bills: No</p> <p>If yes, specify;</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Electricity <input checked="" type="checkbox"/> Drinking Water <input checked="" type="checkbox"/> Internet <p>Regular purchase: No</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Medicines <input checked="" type="checkbox"/> Reagents/Consumables <input checked="" type="checkbox"/> Equipment <p>Payment of support/cleaning Staff: No</p>		
Availability of JSSK entitlements <u>(No deliveries taking place in UHWC)</u>	<p>No</p> <p>If yes, whether all entitlements being provided</p> <ul style="list-style-type: none"> <input type="checkbox"/> Free delivery services (Normal delivery/ C-section) <input type="checkbox"/> Free diet <input type="checkbox"/> Free drugs and consumables <input type="checkbox"/> Free diagnostics <input type="checkbox"/> Free blood services <input type="checkbox"/> Free referral transport (home to facility) 		

	<input type="checkbox"/> Free referral transport (drop back from facility to home) <input type="checkbox"/> No user charges
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M. Service delivery Output Indicators (Data of previous quarter)

1	Total number of outpatient department visits	867		
2	No. of PW registered for ANC	85		
3	No. of PW received 4 or more ANC check-ups	61		
4	Total number of institutional deliveries	9		
5	Total no. of High-Risk Pregnancies received treatment against no. of high-Risk pregnancies identified	0		
6	Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine	86		
7	Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine	81		
8	Number of cases referred from AAM to PHC AAM /Polyclinic/Other higher facilities during last month	13		
9	Number of cases referred back to AAM from PHC AAM or higher centre for follow-up during last 3 months	-		
8	TB patients undergoing treatment			
	Indicators	Current year		
	No. of presumptive TB patients identified	130		
	No. of TB patients diagnosed out of the presumptive patients referred	130		
9	Community Based Screening for NCDs			
	% of target population administered CBAC	-		
	% of target population with score below 4	-		
	% of target population with score 4 and above	-		
10	NCDs <i>(No. of individuals in Last 6 Months)</i>	Screened	Treated	Follow-up
	Hypertension	233	25	8
	Diabetes	234	26	6
	NCDs <i>(No. of individuals in Last 6 Months)</i>	Screened	Referred	Follow-up
	Oral Cancer*	234	-	-

	Breast Cancer*	103	-	-
	Cervical Cancer*	-	-	-

N. Implementation of NQAS Quality Assurance and Patient Safety		
1	Has there been an internal assessment for NQAS?	Yes
2	Is the facility certified at the State-level for NQAS?	No
3	Is the facility certified at the National level for NQAS?	No
4	Is the facility participating in Kayakalp?	No
5	If yes, Achievement under Kayakalp (Winner) and score	-
6	Patient Rights	<input checked="" type="checkbox"/> Display of citizen's charter <input checked="" type="checkbox"/> Display of IEC materials <input checked="" type="checkbox"/> Provision for ensuring privacy <input checked="" type="checkbox"/> Respectful Maternity Care being practiced <input checked="" type="checkbox"/> All services provided free of cost <input checked="" type="checkbox"/> Confidentiality assured for patient information
7	Support Services	<input checked="" type="checkbox"/> Maintenance and upkeep of facility ensured <input checked="" type="checkbox"/> Maintenance of clinical records <input checked="" type="checkbox"/> Data management using digital technology <input checked="" type="checkbox"/> Systematic inventory management (medicines/consumables)
8	Infection control	<input checked="" type="checkbox"/> Adherence to biomedical waste management <input checked="" type="checkbox"/> Adherence to SOPs for disinfection / sterilization of equipment <input checked="" type="checkbox"/> Adherence to SOPs for personal protection
9	Clinical care	<input checked="" type="checkbox"/> Adherence to SOPs for clinical management of conditions <input checked="" type="checkbox"/> Ensuring care continuity through bilateral referral mechanism
10	Quality Management Systems	<input checked="" type="checkbox"/> Provision for collecting patient feedback <input checked="" type="checkbox"/> Availability of Grievance Redressal Mechanisms <input checked="" type="checkbox"/> Periodic reviews undertaken for quality assurance

O. IPHS Compliance		
1	Date of assessment using ODK tool kit	4 July 2024
2	Facility aggregate score using ODK Took kit	-

KEY OBSERVATIONS

AAM- Koto in Patratu Block faces medicine shortages, thus, medication supply needs to be increased to meet demand. Security provision can be strengthened for better healthcare environment and security point of view as mostly healthcare staff at lower health tier are female. Teleconsultation services were efficiently functional, connecting with Medical College, DH, CHC, and PHC for NCDs and common illnesses. A significant gap was noted regarding the essential equipment's. Proper availability of equipment's will ensure the smooth healthcare services. Further, another issue was noted regarding the untied fund utilization. Just 50% untied fund has been utilized due to delayed receipt of untied funds. No quality assurance program had been implemented at the facility.

Annexure- List of essential equipment

S.No	Equipment	Available	Not available	Functional	Non functional
1	BP apparatus- Digital / Sphygmomanometer	✓		✓	
2	BP apparatus- Aneroid / Sphygmomanometer		✓		
3	Weighing machine Electronic	✓		✓	
4	Hemoglobinometer				
5	Glucometer	✓		✓	
6	Thermometer	✓		✓	
7	Baby weighing scale	✓		✓	
8	Stethoscope	✓		✓	
9	Near Vision chart		✓		
10	Snellen vision chart		✓		
11	Stadiometer		✓		
12	Tuning fork		✓		

AYUSHMAN AROGYA MANDIR- SUB HEALTH CENTRE, LAPANGA

A. General Information	
13. State	Jharkhand
14. District Name	Ramgarh
15. Block/Taluka Name	Patratu
16. Name of Facility	LAPANGA AAM
17. Type of Facility	AAM-SHC
18. NIN of the facility	13472334872
19. No. of days in a week facility is operational	6 DAYS
20. OPD Timings	9:00 TO 3:00 PM
21. Month & Year of AAM operationalization	August 2024
22. Accessible from nearest road head (Yes/No)	Yes
23. Next Referral Facility	PHC
24. Distance of next referral facility (Km)	8 km

A.1 Demographic Details	
1. Number of Villages	8
2. No. of Households	3260
3. Total catchment Population	19617
4. Population who are 30 years of age and above	7256

B. Physical Infrastructure		
Infrastructure Status and details		Availability
1.	Availability of Govt owned building	Yes
2.	If there is no government-owned building, specify building type (<i>Other Govt./Urban Local Body/ Rented etc.</i>)	
3.	Availability of boundary wall	Yes
4.	External branding as per CPHC guidelines (<i>colour, logo</i>)	Yes
5.	OPD room	Yes
	Examination table with privacy curtain/ screen	Yes
6.	Day Care Beds available (<i>Norm – 2</i>)	Yes
7.	Waiting area with sitting arrangements for patients/ attendants	Yes
8.	Availability of furniture	
	Table	Yes
	Chairs	Yes
	Almirah/Rack	Yes
9.	Laboratory	No
10.	Pharmacy /Drug store	Yes
11.	Space/ room identified for Wellness activities including Yoga sessions	No
12.	Separate functional toilets for males and females	Yes
13.	Availability of Running Water	Yes

14.	Facilities for elderly and differently able people (ramps at entry, wheel chairs etc.)	Yes
15.	Electricity connection	No
16.	Power back up	No
17.	Availability of Safe drinking Water	Yes
18.	Functional Handwashing corner (designated) with running water and soap	Yes
19.	Provision of BMW management	Yes
20.	Colour coded waste bins	Yes
21.	Bio-medical waste disposal mechanism in place	Yes
22.	<i>Residential Quarters available for Staff If yes, Specify the staff for which quarters available</i>	No

B.1 Information, Education & communication (IEC) material		
1	Display of signages and name of the facility (<i>even in local language</i>)	Yes
2	Display of IEC material (<i>related to service packages TB, FP, RMNCHA, NCD, Eye, oral care, etc</i>)	Yes
3	Display of IEC on water, sanitation & hygiene	Yes
4	IEC/Poster on BMW displayed at the facility.	Yes
5	Installation of TV/ LED screen in the waiting area for IEC display*	No
7	Display of citizen charter	Yes
8	Information on grievance redressal displayed	Yes
9	Information on referral transport displayed	No
10	Information on nearest referral facility displayed	No

*Desirable amenities

C. Human Resource Availability						
S. N	Staff	Required as per IPHS-2022	Regular		Contractual	
			Sanctioned	Available	Sanctioned	Available
1	CHO	1	-	-	1	1
2	ANM	2	-	-	2	2
3	MPW (Male)		-	-	-	-
4	Sanitary Staff*	1	-	-	-	-
5	Security Staff**	1	-	-	-	-
	ASHA Super visor					
6	ASHA (Population norm: 1 ASHA per 2000-2500 population)				15 ASHAs available	

*Desirable **Can be Outsourced/Hired ***Attached with UPHC

D.1 Training Details- RMNCHA+ Communicable & Non- Communicable Diseases				
Services	CHO (Yes/No)	ANM (Yes/No)	MPW (M)/ ANM (Yes/No)	ASHA (Yes/No)
Maternal Health	Yes	Yes	Yes	Yes

(ANC/PNC Care)				
Child Health (New Born Care/ HBNC/ HBYC)	Yes	Yes	Yes	Yes
Family Planning	Yes	Yes	Yes	Yes
Communicable Diseases (TB/Leprosy/Malaria/Dengue/Filariasis etc.)	Yes	Yes	Yes	Yes
NCD	Yes	Yes	Yes	Yes
Others (Specify)	-	-	-	-

D.2 Training details- Expanded CPHC packages						
Staff	Trained in Eye care (Yes/No)	Trained in ENT care (Yes/No)	Trained in oral care (Yes/No)	Trained in MNS (Yes/No)	Trained in Elderly & Palliative Care (Yes/No)	Trained in Trauma & Emergency care (Yes/No)
CHO	No	No	No	Yes	No	No
ANM / MPW	No	No	No	No	No	No
ASHA	Yes	Yes	Yes	Yes	Yes	No

E.1 Availability of Services	
Reproductive Maternal and Child Health	<input checked="" type="checkbox"/> ANC/ PNC <input checked="" type="checkbox"/> Neonatal and infant healthcare services <input checked="" type="checkbox"/> Childhood and Adolescent healthcare services <input checked="" type="checkbox"/> Family planning, contraceptive and other reproductive healthcare services
Communicable diseases	<input checked="" type="checkbox"/> Vector-borne diseases (Malaria, Dengue, Filariasis, JE) <input checked="" type="checkbox"/> TB <input checked="" type="checkbox"/> Leprosy <input checked="" type="checkbox"/> Acute simple illnesses
Non-Communicable Diseases	<input checked="" type="checkbox"/> Screening and management of common NCDs (DM, HTN) <input checked="" type="checkbox"/> Screening of common cancers – Oral <input checked="" type="checkbox"/> Screening of common cancers – breast <input checked="" type="checkbox"/> Screening of common cancers – cervix

E.2 Availability of Expanded Packages of Services			
Service Packages	Services Available	Drugs available	Diagnostics & consumables available
Ophthalmic care services	No	Yes	Yes
Basic ear, nose, throat (ENT) care services	No	Yes	Yes
Oral health care services	Yes	Yes	Yes
Elderly and Palliative care services	No	Yes	No

Screening & management of mental health ailments	Yes	No	No
Emergency Medical Services	No	Yes	Yes

F. Availability of Essential medicines		
1	Number of medicines at AAM as per State Essential Medicine List (EML) <i>Reference link for national EML:</i> https://nhsrcindia.org/sites/default/files/SHC-HWC%20%26%20UHC%20IPHS%202022%20Guidelines%20pdf.pdf	33 (Total medicines at UAAM as per national EML is 105)
2	Total number of medicines available at the AAM	40
3	Availability of medicines for priority conditions	<input checked="" type="checkbox"/> Tuberculosis <input checked="" type="checkbox"/> Diabetes <input checked="" type="checkbox"/> Hypertension <input checked="" type="checkbox"/> Fever
4	Medicine categories with shortfall/stockouts on the day of assessment	Yes, No cough syrup SS, Since last 6 months Anti- allergic, Multivitamins & dermatological cream
5	What is the indenting cycle that is followed at the facility?	As required
6	What is the lead time for supply of drugs which are indented? (record in days)	Less than 1 Week
7	Is buffer stock for drugs maintained?	Yes
8	DVDMS or any other software is being used for stock management	No

G.1 Availability of Diagnostic Services		
1	Availability of diagnostic services:	In-house
2	Number of diagnostic tests at AAM as per State Essential Diagnostic list	(Total diagnostic tests at UAAM as per national EDL is 14)
3	Number of tests available at UAAM	6
4	Number of tests Provided through In House Mode	6
5	Number of tests Provided through Hub & Spoke (Public Health System)	-
6	Number of tests Provided through Hub & Spoke- PPP Model	-
8	Availability of Sputam transportation mechanism for TB	Yes
	Availability of diagnostic testing aids/equipment	RDK KITS Glucometer Haemoglobinometer Thermometer Sphygmomanometer

		Vaginal Speculum
9	User fee charged for diagnostics	No
10	Average downtime of equipment (days)	10-15 days
11	Details of equipment which are non-functional for 7 Days (List of equipment is provided as annexure)	-

H. Availability of IT Equipment & Teleconsultation services	
Infrastructure: Availability	Yes, Internet connectivity well Yes, Tablet
Infrastructure: Functionality	Internet connectivity issue (government funded-Yes, Reimbursement system) Tablet not functional
Teleconsultation services Specify Hub for teleconsultation: (UPHC-Polyclinic/ /DH/MCH/Other)	Yes <input checked="" type="checkbox"/> PHC CHC <input type="checkbox"/> DH <input type="checkbox"/> Medical College Hospital <input checked="" type="checkbox"/> Other, specify... NHM Hub
Teleconsultation platforms used	e-Sanjeevani.in
Teleconsultation schedule prepared and displayed	No
Common conditions for teleconsultation	Hypertension, Diabetes, Joint pain, Skin infection, ARI
Total teleconsultations in the last 01 month	50

I. Wellness Activities	
Wellness sessions being held periodically	Yes
Availability of a trained instructor for wellness session	Yes
Health Days are celebrated as per the Wellness Activity Calendar	Yes
No. of wellness session conducted.....10	

J. Governance	
Constitution of Jan Arogya Samiti	Yes
Periodic JAS meetings in the last 6 months (once a month)	Yes
Minutes of meetings maintained	Yes
Availability of functional MAS	No

K. Reporting	
Online Platforms	Reporting
<input type="checkbox"/> AAM Portal/App/ HWC/ SSD	Yes
<input type="checkbox"/> National NCD Portal/App	Yes

<input type="checkbox"/> IHIP	Yes
<input type="checkbox"/> HMIS	Yes
<input type="checkbox"/> FPLMIS	Yes
<input type="checkbox"/> DVDMS	No
<input type="checkbox"/> Nikshay	Yes
Specify others: RCH/ Anmol, UVIN,	Yes

L. Finance			
Remuneration & Incentives	Cadre	Timely disbursement	Complete disbursement as entitled
	UAAM Team (Salary)	Yes	Yes
	UAAM Team (Team Based Incentives)	No	No
Facility funds	Fund Source	Timely disbursement	Details
	Untied	No	
	Other Sources	No	-
United Fund utilized during last year	Funds received (Amount in Rs.)	Expenditure (Amount in Rs.)	% Expenditure
	Rs 50000	Rs 21960	50% utilized
Is untied fund being spent on following activities?	<p>Regular payment of Bills: Yes</p> <p>If yes, specify;</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Electricity <input checked="" type="checkbox"/> Drinking Water <input checked="" type="checkbox"/> Internet <p>Regular purchase: Yes</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Medicines <input checked="" type="checkbox"/> Reagents/Consumables <input checked="" type="checkbox"/> Equipment <input checked="" type="checkbox"/> Furniture <p>Payment of support/cleaning Staff: Yes</p>		

Status of JSY Payments	Payment done till: Not Applicable Average Delay in Payment (days): Reasons for delay, if any
Availability of JSSK entitlements	NA If yes, whether all entitlements being provided <input type="checkbox"/> Free delivery services (Normal delivery/ C-section) <input type="checkbox"/> Free diet <input type="checkbox"/> Free drugs and consumables <input type="checkbox"/> Free diagnostics <input type="checkbox"/> Free blood services <input type="checkbox"/> Free referral transport (home to facility) <input type="checkbox"/> Free referral transport (drop back from facility to home) <input type="checkbox"/> No user charges

ASHA Functionality	
Status of availability of functional HBNC Kits (Weighing scale/ Digital Thermometer/ Blanket/ Warm bag)	Yes
Status of availability of Drug kits (Check for PCM/ Amoxicillin/ IFA/ ORS/ Zinc./ IFA syrup/ Cotrimoxazole)	Yes
No. of Village Health and sanitation days conducted in last 6 months	10

M. Service delivery Output Indicators (Data of previous quarter)		
1	Total number of outpatient department visits	951
2	No. of PW registered for ANC	92
3	No. of PW received 4 or more ANC check-ups	92
4	Total number of institutional deliveries	19
5	Total no. of High-Risk Pregnancies received treatment against no. of high-Risk pregnancies identified	-
6	Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine	106
7	Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine	96
8	Number of cases referred from AAM to PHC AAM /Polyclinic/Other higher facilities during last month	3

9	Number of cases referred back to AAM from PHC AAM or higher centre for follow-up during last 3 months	-		
8	TB patients undergoing treatment			
	Indicators	Current year		
	No. of presumptive TB patients identified	214		
	No. of TB patients diagnosed out of the presumptive patients referred	9		
	No. of TB patients taking treatment in the AAM	5		
9	Community Based Screening for NCDs			
	% of target population administered CBAC	65%		
	% of target population with score below 4			
	% of target population with score 4 and above			
10	NCDs <i>(No. of individuals in Last 6 Months)</i>	Screened	Referred	Follow-up
	Hypertension	720	30	30
	Diabetes	720	26	26
	NCDs <i>(No. of individuals in Last 6 Months)</i>	Screened	Referred	Follow-up
	Oral Cancer*	720	0	0
	Breast Cancer*	500	0	0
	Cervical Cancer*	500	-	-

N. Implementation of NQAS Quality Assurance and Patient Safety		
1	Has there been an internal assessment for NQAS?	Yes
2	Is the facility certified at the State-level for NQAS?	No
3	Is the facility certified at the National level for NQAS?	No
4	Is the facility participating in Kayakalp?	No
5	If yes, Achievement under Kayakalp (Winner, commendation) and score	No
6	Patient Rights	<input checked="" type="checkbox"/> Display of citizen's charter <input checked="" type="checkbox"/> Display of IEC materials <input checked="" type="checkbox"/> Provision for ensuring privacy <input checked="" type="checkbox"/> Respectful Maternity Care being practiced

		<input checked="" type="checkbox"/> All services provided free of cost <input checked="" type="checkbox"/> Confidentiality assured for patient information
7	Support Services	<input checked="" type="checkbox"/> Maintenance and upkeep of facility ensured <input checked="" type="checkbox"/> Maintenance of clinical records <input checked="" type="checkbox"/> Data management using digital technology <input checked="" type="checkbox"/> Systematic inventory management (medicines/consumables)
8	Infection control	<input checked="" type="checkbox"/> Adherence to biomedical waste management <input checked="" type="checkbox"/> Adherence to SOPs for disinfection / sterilization of equipment <input checked="" type="checkbox"/> Adherence to SOPs for personal protection
9	Clinical care	<input checked="" type="checkbox"/> Adherence to SOPs for clinical management of conditions <input checked="" type="checkbox"/> Ensuring care continuity through bilateral referral mechanism
10	Quality Management Systems	<input checked="" type="checkbox"/> Provision for collecting patient feedback <input checked="" type="checkbox"/> Availability of Grievance Redressal Mechanisms <input checked="" type="checkbox"/> Periodic reviews undertaken for quality assurance

O. IPHS Compliance

1	Date of assessment using ODK tool kit	2024
2	Facility aggregate score using ODK Tool kit	Don't know

KEY OBSERVATIONS

AAM Lapanga, well maintained infrastructure, offering maternal healthcare and NCD services. Tele consultation services were effectively functioning. Both CHO and ASHA received training in RMNCHA+ and disease management, though only ASHA was trained in the expanded healthcare package. Community engagement is active through VHSNC meetings, wellness sessions, and health initiatives. ASHA services are well-equipped for newborn care. Challenges persist in fund utilization, and training gaps for expanded services under AAM.

Annexure- List of essential equipment

S.No	Equipment	Available	Not available	Functional	Non functional
1	BP apparatus- Digital / Sphygmomanometer	✓		✓	
2	BP apparatus- Aneroid / Sphygmomanometer		✓		
3	Weighing machine Electronic	✓		✓	
4	Hemoglobinometer	✓		✓	
5	Glucometer	✓		✓	
6	Thermometer	✓		✓	
7	Baby weighing scale	✓		✓	
8	Stethoscope	✓		✓	
9	Near Vision chart		✓		
10	Snellen vision chart		✓		
11	Stadiometer		✓		
12	Tuning fork		✓		

AYUSHMAN AROGYA MANDIR- SUB HEALTH CENTRE, KHOKHA

A. General Information	
1. State	Jharkhand
2. District Name	Ramgarh
3. Block/Taluka Name	Gola
4. Name of Facility	Khokha AAM
5. Type of Facility	AAM-HWC
6. NIN of the facility	2653883765
7. No. of days in a week facility is operational	6 DAYS
8. OPD Timings	9:00 TO 3:00 PM
9. Month & Year of AAM operationalization	2024 August
10. Accessible from nearest road head (Yes/No)	Yes
11. Next Referral Facility	CHC Gola
12. Distance of next referral facility (Km)	9 KM

A.1 Demographic Details	
1. Number of Villages	9
2. No. of Households	2216
3. Total catchment Population	11861
4. Population who are 30 years of age and above	4388

B. Physical Infrastructure		
Infrastructure Status and details		Availability
1.	Availability of Govt owned building	Yes
2.	If there is no government-owned building, specify building type (<i>Other Govt./Urban Local Body/ Rented etc.</i>)	
3.	Availability of boundary wall	Yes
4.	External branding as per CPHC guidelines (<i>colour, logo</i>)	Yes
5.	OPD room Examination table with privacy curtain/ screen	Yes Yes
6.	Day Care Beds available (<i>Norm – 2</i>)	
7.	Waiting area with sitting arrangements for patients/ attendants	Yes
8.	Availability of furniture Table Chairs Almirah/Rack	Yes Yes Yes
9.	Laboratory	Yes
10.	Pharmacy /Drug store	Yes
11.	Space/ room identified for Wellness activities including Yoga sessions	Yes
12.	Separate functional toilets for males and females	No

13.	Availability of Running Water	Yes
14.	Facilities for elderly and differently able people (ramps at entry, wheel chairs etc.)	Yes
15.	Electricity connection	Yes
16.	Power back up	Yes
17.	Availability of Safe drinking Water	Yes
18.	Functional Handwashing corner (designated) with running water and soap	Yes
19.	Provision of BMW management	Yes
20.	Colour coded waste bins	Yes
21.	Bio-medical waste disposal mechanism in place	Yes
22.	<i>Residential Quarters available for Staff If yes, Specify the staff for which quarters available</i>	Yes

B.1 Information, Education & communication (IEC) material		
1	Display of signages and name of the facility (<i>even in local language</i>)	Yes
2	Display of IEC material (<i>related to service packages TB, FP, RMNCHA, NCD, Eye, oral care, etc</i>)	Yes
3	Display of IEC on water, sanitation & hygiene	Yes
4	IEC/Poster on BMW displayed at the facility.	Yes
5	Installation of TV/ LED screen in the waiting area for IEC display*	No
7	Display of citizen charter	No
8	Information on grievance redressal displayed	Yes
9	Information on referral transport displayed	Yes
10	Information on nearest referral facility displayed	Yes

*Desirable amenities

C. Human Resource Availability						
S. N	Staff	Required as per IPHS-2022	Regular		Contractual	
			Sanctioned	Available	Sanctioned	Available
1	CHO/ MO (Aayush)	1	-	-	1	1
2	ANM/ MPW-M/F	1	-	-	2	2
3	MPW (Male)	1	-	-	1	1
4	Sanitary Staff*	1	-	-	-	-
5	Security Staff**	1	-	-	-	-
	Pharmacist		-	-		
6	ASHA (Population norm: 1 ASHA per 2000-2500 population)				19 ASHA	

*Desirable **Can be Outsourced/Hired ***Attached with UPHC

D.1 Training Details- RMNCHA+ Communicable & Non- Communicable Diseases
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Services	CHO (Yes/No)	ANM (Yes/No)	MPW (M) (Yes/No)	ASHA (Yes/No)
Maternal Health (ANC/PNC Care)	Yes	Yes	Yes	Yes
Child Health (New Born Care/ HBNC/ HBYC)	Yes	Yes	Yes	Yes
Family Planning	Yes	Yes	Yes	Yes
Communicable Diseases (TB/Leprosy/Malaria/Dengue/Filariasis etc.)	Yes	Yes	Yes	Yes
NCD	Yes	Yes	Yes	Yes
Others (Specify)	-	-	-	-

D.2 Training details- Expanded CPHC packages						
Staff	Trained in Eye care (Yes/No)	Trained in ENT care (Yes/No)	Trained in oral care (Yes/No)	Trained in MNS (Yes/No)	Trained in Elderly & Palliative Care (Yes/No)	Trained in Trauma & Emergency care (Yes/No)
CHO	Yes	No	Yes	Yes	Yes	No
ANM	Yes	No	Yes	No	Yes	No
ASHA	Yes	No	Yes	Yes	Yes	No

E.1 Availability of Services	
Reproductive Maternal and Child Health	<input checked="" type="checkbox"/> ANC/ PNC <input checked="" type="checkbox"/> Neonatal and infant healthcare services <input checked="" type="checkbox"/> Childhood and Adolescent healthcare services <input checked="" type="checkbox"/> Family planning, contraceptive and other reproductive healthcare services
Communicable diseases	<input checked="" type="checkbox"/> Vector-borne diseases (Malaria, Dengue, Filariasis, JE) <input checked="" type="checkbox"/> TB- Screening <input checked="" type="checkbox"/> Leprosy- only screening part <input checked="" type="checkbox"/> Acute simple illnesses
Non-Communicable Diseases	<input checked="" type="checkbox"/> Screening and management of common NCDs (DM, HTN) <input checked="" type="checkbox"/> Screening of common cancers – Oral <input checked="" type="checkbox"/> Screening of common cancers – breast <input checked="" type="checkbox"/> Screening of common cancers – cervix

E.2 Availability of Expanded Packages of Services			
Service Packages	Services Available	Drugs available	Diagnostics & consumables available

Ophthalmic care services	Yes	No	No
Basic ear, nose, throat (ENT) care services	Yes	No	No
Oral health care services	Yes	No	No
Elderly and Palliative care services	Yes	No	No
Screening & management of mental health ailments	Yes	No	No
Emergency Medical Services	No	No	No

F. Availability of Essential medicines		
1	Number of medicines at AAM as per State Essential Medicine List (EML) <i>Reference link for national EML:</i> https://nhsrcindia.org/sites/default/files/SHC-HWC%20%26%20UHWC%20IPHS%202022%20Guidelines%20pdf.pdf	(Total medicines at UAAM as per national EML is 105)
2	Total number of medicines available at the AAM	75
3	Availability of medicines for priority conditions	<input checked="" type="checkbox"/> Tuberculosis <input checked="" type="checkbox"/> Diabetes <input checked="" type="checkbox"/> Hypertension <input checked="" type="checkbox"/> Fever
4	Medicine categories with shortfall/stockouts on the day of assessment	Analgesics, Anti-hypertensive, Multivitamins shortage
5	What is the indenting cycle that is followed at the facility?	Monthly
6	What is the lead time for supply of drugs which are indented? (record in days)	Less than 1 Week
7	Is buffer stock for drugs maintained?	No
8	DVDMS or any other software is being used for stock management	No

G.1 Availability of Diagnostic Services		
1	Availability of diagnostic services:	In-house lab
2	Number of diagnostic tests at AAM as per State Essential Diagnostic list	(Total diagnostic tests at UAAM as per national EDL is 14)
3	Number of tests available at AAM	8
4	Number of tests Provided through In House Mode	6
5	Number of tests Provided through Hub & Spoke (Public Health System)	NA
6	Number of tests Provided through Hub & Spoke- PPP Model	NA
7	Availability of X-ray services	No

8	Availability of Sample transportation mechanism	Yes (TB)
	Availability of diagnostic testing aids/equipment	RDK KITS Glucometer Haemoglobinometer Thermometer Sphygmomanometer Urine dipstick Vaginal Speculum
9	User fee charged for diagnostics	No
10	Average downtime of equipment (days)	One week
11	Details of equipment which are non-functional for 7 Days (List of equipment is provided as annexure)	No

H. Availability of IT Equipment & Teleconsultation services

Infrastructure: Availability	Internet connectivity (government funded- No) Tablet- Yes
Infrastructure: Functionality	Internet connectivity (government funded- No) Tablet, Yes (ANM tab non-functional)
Teleconsultation services Specify Hub for teleconsultation: (UPHC-Polyclinic/ /DH/MCH/Other)	Yes PHC DH <input type="checkbox"/> Medical College Hospital Other, specify
Teleconsultation platforms used	Yes, e-sanjuvini.in
Teleconsultation schedule prepared and displayed	NA
Common conditions for teleconsultation	NCD, Pedia Gynea
Total teleconsultations in the last 01 month	83

I. Wellness Activities

Wellness sessions being held periodically	Yes
Availability of a trained instructor for wellness session	Yes
Health Days are celebrated as per the Wellness Activity Calendar	Yes

J. Governance

Constitution of Jan Arogya Samiti	Yes
Periodic JAS meetings in the last 6 months (once a month)	Yes
Minutes of meetings maintained	Yes
Availability of functional MAS	NA

K. Reporting

Online Platforms	Reporting
<input type="checkbox"/> AAM Portal/App/ HWC/ SSD	Yes
<input type="checkbox"/> National NCD Portal/App	Yes
<input type="checkbox"/> IHIP	Yes
<input type="checkbox"/> HMIS	Yes, PHC Level
<input type="checkbox"/> FPLMIS	Yes
<input type="checkbox"/> DVDMS	Yes
<input type="checkbox"/> Nikshay	Yes
Specify others: RCH/ Anmol, UVIN	Yes

L. Finance			
Remuneration & Incentives	Cadre	Timely disbursement	Complete disbursement as entitled
	UAAM Team (Salary)	Yes	Yes
	UAAM Team (Team Based Incentives)	NA, CHO New so not initiated	NA
Facility funds	Fund Source	Timely disbursement	Details
	Untied	No, But not timely	
	Other Sources	No	-
United Fund utilized during last year	Funds received	Expenditure	% Expenditure
	(Amount in Rs.)	(Amount in Rs.)	
	Rs 50000	Rs 50000	100% utilized
Is untied fund being spent on following activities?	Repairing, Sationary, BMW Reaparing, Water SS repairing, Inverter purchase		

	<p>Regular payment of Bills: Yes</p> <p>If yes, specify;</p> <p><input checked="" type="checkbox"/> Electricity</p> <p><input checked="" type="checkbox"/> Drinking Water</p> <p><input checked="" type="checkbox"/> Internet</p> <p>Regular purchase: Yes</p> <p><input checked="" type="checkbox"/> Medicines</p> <p><input checked="" type="checkbox"/> Reagents/Consumables</p> <p><input checked="" type="checkbox"/> Equipment</p> <p><input checked="" type="checkbox"/> FurnituRE</p> <p>Payment of support/cleaning Staff: No</p>
Status of JSY Payments	<p>Payment done till: Not Applicable (From PHC level)</p> <p>Average Delay in Payment (days):</p> <p>Reasons for delay, if any</p>
<p>Availability of JSSK entitlements</p> <p><u>(No deliveries taking place in HWC)</u></p>	<p>NA</p> <p>If yes, whether all entitlements being provided</p> <p><input type="checkbox"/> Free delivery services (Normal delivery/ C-section)</p> <p><input type="checkbox"/> Free diet</p> <p><input type="checkbox"/> Free drugs and consumables</p> <p><input type="checkbox"/> Free diagnostics</p> <p><input type="checkbox"/> Free blood services</p> <p><input type="checkbox"/> Free referral transport (home to facility)</p> <p><input type="checkbox"/> Free referral transport (drop back from facility to home)</p> <p><input type="checkbox"/> No user charges</p>

M. Service delivery Output Indicators (Data of previous quarter)		
1	Total number of outpatient department visits	1077
2	No. of PW registered for ANC	64
3	No. of PW received 4 or more ANC check-ups	53
4	Total number of institutional deliveries	8
5	Total no. of High-Risk Pregnancies received treatment against no. of high-Risk pregnancies identified	0
6	Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine	58
7	Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine	57

8	Number of cases referred from AAM to PHC AAM /Polyclinic/Other higher facilities during last month	17		
9	Number of cases referred back to AAM from PHC AAM or higher centre for follow-up during last 3 months	-		
8	TB patients undergoing treatment			
	Indicators	Current year		
	No. of presumptive TB patients identified	12		
	No. of TB patients diagnosed out of the presumptive patients referred	7		
	No. of TB patients taking treatment in the AAM	By CHC		
9	Community Based Screening for NCDs			
	% of target population administered CBAC	27%		
	% of target population with score below 4	-		
	% of target population with score 4 and above	-		
10				
		Screened	Treated	Follow-up
	Hypertension	712	77	48
	Diabetes	700	74	44
	NCDs <i>(No. of individuals in Last 6 Months)</i>	Screened	Referred	Follow-up
	Oral Cancer*	712	0	
	Breast Cancer*	411	0	
	Cervical Cancer*	-		

N. Implementation of NQAS Quality Assurance and Patient Safety		
1	Has there been an internal assessment for NQAS?	Yes
2	Is the facility certified at the State-level for NQAS?	Yes
3	Is the facility certified at the National level for NQAS?	Yes
4	Is the facility participating in Kayakalp?	Yes
5	If yes, Achievement under Kayakalp (Winner, recommendation) and score	Yes, winner 2022-23
6	Patient Rights	<input checked="" type="checkbox"/> Display of citizen's charter <input checked="" type="checkbox"/> Display of IEC materials <input checked="" type="checkbox"/> Provision for ensuring privacy <input checked="" type="checkbox"/> Respectful Maternity Care being practiced

		<input checked="" type="checkbox"/> All services provided free of cost <input checked="" type="checkbox"/> Confidentiality assured for patient information
7	Support Services	<input checked="" type="checkbox"/> Maintenance and upkeep of facility ensured <input checked="" type="checkbox"/> Maintenance of clinical records <input checked="" type="checkbox"/> Data management using digital technology <input checked="" type="checkbox"/> Systematic inventory management (medicines/consumables)
8	Infection control	<input checked="" type="checkbox"/> Adherence to biomedical waste management <input checked="" type="checkbox"/> Adherence to SOPs for disinfection / sterilization of equipment <input checked="" type="checkbox"/> Adherence to SOPs for personal protection
9	Clinical care	<input checked="" type="checkbox"/> Adherence to SOPs for clinical management of conditions <input checked="" type="checkbox"/> Ensuring care continuity through bilateral referral mechanism
10	Quality Management Systems	<input checked="" type="checkbox"/> Provision for collecting patient feedback <input checked="" type="checkbox"/> Availability of Grievance Redressal Mechanisms <input checked="" type="checkbox"/> Periodic reviews undertaken for quality assurance

KEY OBSERVATIONS

Khokha-AAM-SHC holds multiple quality assurance certifications, including Kayakalp and NQAS, ensuring adherence to high-quality service standards. The facility is located in a jungle area, which raises security concerns for the staff. To enhance safety, it is recommended that the facility be relocated closer to residential areas or within the village. Although the facility has a power backup system, its functionality is limited due to limited electricity SS for charging, necessitating the installation of a solar power solution. Record-keeping practices were found to be well-maintained.

Annexure- List of essential equipment

S.No	Equipment	Available	Not available	Functional	Non functional
1	BP apparatus- Digital / Sphygmomanometer	✓		✓	
2	BP apparatus- Aneroid / Sphygmomanometer	✓		✓	
3	Weighing machine Electronic	✓		✓	
4	Hemoglobinometer	✓		✓	
5	Glucometer	✓		✓	
6	Thermometer	✓		✓	
7	Baby weighing scale	✓		✓	
8	Stethoscope	✓		✓	
9	Near Vision chart	✓		✓	
10	Snellen vision chart	✓		✓	
11	Stadiometer	✓		✓	
12	Tuning fork	✓		✓	

URBAN AYUSHMAN AROGYA MANDIR (UAAM-HWC), MARRAR

A. General Information	
1. State	Jharkhand
2. District Name	Ramgarh
3. Ward Name	Marrar Ward no. 9
4. Name of Facility	Marrar U-HWC
5. Type of Facility	HWC-SHC (U)
6. NIN of the facility	1132452531
7. No. of days in a week the facility is operational	6 days
8. OPD Timing	10:30am to 2:30pm
9. Month & Year of UAAM operationalization	May 2024
10. Is the facility accessible from nearest road head? (Yes/No)	Yes
11. Next Referral Facility	PHC
12. Distance of next referral facility (Km)	2 km

A.1 Demographic Details	
13. Number of Wards	
14. No. of Households	3064
15. Total catchment Population	12256
16. Population who are 30 years of age and above	-

B. Physical Infrastructure		
Infrastructure Status and details		Availability
1.	Availability of Govt owned building	Yes
2.	If there is no government-owned building, specify building type (<i>Other Govt./Urban Local Body/ Rented etc.</i>)	
3.	Availability of boundary wall	No
4.	External branding as per CPHC guidelines (<i>colour, logo</i>)	Yes
5.	OPD room	Yes
	Examination table with privacy curtain/ screen	Yes
6.	Day Care Beds available (<i>Norm – 2</i>)	Yes
7.	Waiting area with sitting arrangements for patients/ attendants	Yes
8.	Availability of furniture	Yes
	Table	Yes
	Chairs	Yes
	Almirah/Rack	Yes
9.	Laboratory	No
10.	Pharmacy /Drug store	Yes
11.	Space/ room identified for Wellness activities including Yoga sessions	No
12.	Separate functional toilets for males and females	Yes

13.	Availability of Running Water	Yes
14.	Facilities for elderly and differently able people (ramps at entry, wheel chairs etc.)	No
15.	Electricity connection	Yes
16.	Power back up	No
17.	Availability of Safe drinking Water	Yes
18.	Functional Handwashing corner (designated) with running water and soap	Yes
19.	Provision of BMW management (Collection based)	Yes
20.	Colour coded waste bins	Yes
21.	Bio-medical waste disposal mechanism in place	Yes
22.	<i>Residential Quarters available for Staff If yes, Specify the staff for which quarters available</i>	No

B.1 Information, Education & communication (IEC) material		
1	Display of signages and name of the facility (<i>even in local language</i>)	Yes
2	Display of IEC material (<i>related to service packages TB, FP, RMNCHA, NCD, Eye, oral care, etc</i>)	Yes,
3	Display of IEC on water, sanitation & hygiene	Yes
4	IEC/Poster on BMW displayed at the facility.	Yes
5	Installation of TV/ LED screen in the waiting area for IEC display*	No
7	Display of citizen charter	Yes
8	Information on grievance redressal displayed	No
9	Information on referral transport displayed	No
10	Information on nearest referral facility displayed	No

*Desirable amenities

C. Human Resource Availability						
S. N	Staff	Required as per IPHS-2022	Regular		Contractual	
			Sanctioned	Available	Sanctioned	Available
1	MO/ GDMO	1	-	-	1	1
2	GNM	1	1	1	-	-
3	MPW (Male)	1	-	-	1	1
	ANM		-	-	-	1
4	Sanitary Staff*	1	-	-	1	1
5	Security Staff**	1	-	-	0	-
6	ASHA (Population norm: 1 ASHA per 2000-2500 population)				6	

*Desirable **Can be Outsourced/Hired ***Attached with UPHC

D.1 Training Details- RMNCHA+ Communicable & Non- Communicable Diseases
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Services	MO (Yes/No)	GNM/ Staff nurse (Yes/No)	MPW (F)/ ANM (Yes/No) ANM	ASHA (Yes/No)
Maternal Health (ANC/PNC Care)	Yes	Yes	Yes	Yes
Child Health (New Born Care/ HBNC/ HBYC)	Yes	Yes	Yes	Yes
Family Planning	Yes	Yes	Yes	Yes
Communicable Diseases (TB/Leprosy/Malaria/Dengue/Filariasis etc.)	Yes	Yes	Yes	Yes
NCD	Yes	Yes	Yes	Yes
Others (Specify)		-	-	-

D.2 Training details- Expanded CPHC packages

Staff	Trained in Eye care (Yes/No)	Trained in ENT care (Yes/No)	Trained in oral care (Yes/No)	Trained in MNS (Yes/No)	Trained in Elderly & Palliative Care (Yes/No)	Trained in Trauma & Emergency care (Yes/No)
MO/ CHO	No	No	No	No	No	No
GNM	No	No	No	No	No	No
ANM	No	No	No	No	No	No
ASHA	No	No	No	No	No	No

E.1 Availability of Services

Reproductive Maternal and Child Health	<input checked="" type="checkbox"/> ANC/ PNC <input checked="" type="checkbox"/> Neonatal and infant healthcare services <input checked="" type="checkbox"/> Childhood and Adolescent healthcare services <input checked="" type="checkbox"/> Family planning, contraceptive and other reproductive healthcare services
Communicable diseases	<input checked="" type="checkbox"/> Vector-borne diseases (Malaria, Dengue, Filariasis, JE) <input checked="" type="checkbox"/> TB (Screening) <input checked="" type="checkbox"/> Leprosy <input checked="" type="checkbox"/> Acute simple illnesses
Non-Communicable Diseases	<input checked="" type="checkbox"/> Screening and management of common NCDs (DM, HTN) <input checked="" type="checkbox"/> Screening of common cancers – Oral <input checked="" type="checkbox"/> Screening of common cancers – breast <input checked="" type="checkbox"/> Screening of common cancers – cervix

E.2 Availability of Expanded Packages of Services

Service Packages	Services Available	Drugs available	Diagnostics & consumables available
Ophthalmic care services	No	No	No
Basic ear, nose, throat (ENT) care services	No	No	No
Oral health care services	No	No	No
Elderly and Palliative care services	Yes	Yes	No
Screening & management of mental health ailments	No	No	No
Emergency Medical Services	Yes	Yes	Yes

F. Availability of Essential medicines		
1	Number of medicines at UAAM as per State Essential Medicine List (EML) <i>Reference link for national EML:</i> https://nhsrcindia.org/sites/default/files/SHC-HWC%20%26%20UHC%20IPHS%202022%20Guidelines%20pdf.pdf	22 (Total medicines at UAAM as per national EML is 105)
2	Total number of medicines available at the UAAM	96
3	Availability of medicines for priority conditions	<input checked="" type="checkbox"/> Tuberculosis <input checked="" type="checkbox"/> Diabetes <input checked="" type="checkbox"/> Hypertension <input checked="" type="checkbox"/> Fever
4	Medicine categories with shortfall/stockouts on the day of assessment	Few medicine shortage
5	What is the indenting cycle that is followed at the facility?	As required
6	What is the lead time for supply of drugs which are indented? (record in days)	Within 1 Week
7	Is buffer stock for drugs maintained?	Yes
8	DVDMS or any other software is being used for stock management	No

G.1 Availability of Diagnostic Services		
1	Availability of diagnostic services:	In house
2	Number of diagnostic tests at UAAM as per State Essential Diagnostic list	 (Total diagnostic tests at UAAM as per national EDL is 14)
3	Number of tests available at UAAM	5
4	Number of tests Provided through In House Mode	5

5	Number of tests Provided through Hub & Spoke (Public Health System)	No
6	Number of tests Provided through Hub & Spoke- PPP Model	No
7	Availability of X-ray services	No
8	Availability of Sample transportation mechanism (Only Blood Collection)	No
9	User fee charged for diagnostics	No
10	Average downtime of equipment (days)	2 weeks
11	Details of equipment which are non-functional for 7 Days (List of equipment is provided as annexure)	No

H. Availability of IT Equipment & Teleconsultation services

Infrastructure: Availability	Internet connectivity (Personal Mobile and personal data use) Laptop – Received
Infrastructure: Functionality	Internet connectivity – Personal data use Laptop- Functional
Teleconsultation services Specify Hub for teleconsultation: (UPHC-Polyclinic/ /DH/MCH/Other)	Yes <input checked="" type="checkbox"/> <input type="checkbox"/> UPHC - Polyclinic <input checked="" type="checkbox"/> <input type="checkbox"/> DH <input type="checkbox"/> Medical College Hospital Other, specify:
Teleconsultation platforms used	E sanjeevani.OPD
Teleconsultation schedule prepared and displayed	No
Common conditions for teleconsultation	Normal, DM, BP, URI
Total teleconsultations in the last 01 month	5

I. Wellness Activities

Wellness sessions being held periodically	Yes
Availability of a trained instructor for wellness session	Yes, thrice in a Month
Health Days are celebrated as per the Wellness Activity Calendar	Yes

J. Governance

Constitution of Jan Arogya Samiti	Yes
Periodic JAS meetings in the last 6 months (once a month)	Yes
Minutes of meetings maintained	Yes
Availability of functional MAS	Yes

K. Reporting

Online Platforms	Reporting
<input type="checkbox"/> AAM Portal/HWC App	Yes
<input type="checkbox"/> National NCD Portal/App	Yes
<input type="checkbox"/> IHIP	No
<input type="checkbox"/> HMIS	Yes
<input type="checkbox"/> FPLMIS	No
<input type="checkbox"/> DVDMS/ E osdhi	No
<input type="checkbox"/> Nikshay	No
Specify others:	

L. Finance			
Remuneration & Incentives	Cadre	Timely disbursement	Complete disbursement as entitled
	UAAM Team (Salary)	Yes	Yes
	UAAM Team (Team Based Incentives)	NA	NA
Facility funds	Fund Source	Timely disbursement	Details
	Untied	No	
	Other Sources	No	No
United Fund utilized during last year	Funds received (Amount in Rs.)	Expenditure (Amount in Rs.)	% Expenditure
	100,000	1,00,000	100%
Is untied fund being spent on following activities?	<p>Major on stationary, purchase inverter, Fan, Fridge, Infra repairing, garden maintenance, BMW</p> <p>Regular payment of Bills: Yes</p> <p>If yes, specify;</p> <p><input checked="" type="checkbox"/> Electricity</p> <p><input checked="" type="checkbox"/> Drinking Water</p> <p><input checked="" type="checkbox"/> Internet</p> <p>Regular purchase: No</p> <p><input checked="" type="checkbox"/> Medicines</p>		

	<input checked="" type="checkbox"/> Reagents/Consumables <input checked="" type="checkbox"/> Equipment Payment of support/cleaning Staff: No
Status of JSY Payments	Payment done till: NA Average Delay in Payment (days): Reasons for delay, if any
Availability of JSSK entitlements	(No delivery point)- NA If yes, whether all entitlements being provided <input type="checkbox"/> Free delivery services (Normal delivery/ C-section) <input type="checkbox"/> Free diet Free drugs and consumables Free diagnostics <input type="checkbox"/> Free blood services <input type="checkbox"/> Free referral transport (home to facility) <input type="checkbox"/> Free referral transport (drop back from facility to home) <input type="checkbox"/> No user charges

M. Service delivery Output Indicators (Data of previous quarter)		
1	Total number of outpatient department visits	1180
2	No. of PW registered for ANC	15
3	No. of PW received 4 or more ANC check-ups	22
4	Total number of institutional deliveries	-
5	Total no. of High-Risk Pregnancies received treatment against no. of high-Risk pregnancies identified	0
6	Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine	-
7	Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine	-
8	Number of cases referred from UAAM to UPHC AAM /Polyclinic/Other higher facilities during last month	4
9	Number of cases referred back to UAAM from UPHC AAM or higher centre for follow-up during last 3 months	-
8	TB patients undergoing treatment	

	Indicators	Current year		
	No. of presumptive TB patients identified	0		
	No. of TB patients diagnosed out of the presumptive patients referred	0		
	No. of TB patients taking treatment in the AAM	0		
9	Community Based Screening for NCDs			
	% of target population administered CBAC	-		
	% of target population with score below 4	-		
	% of target population with score 4 and above	-		
10	NCDs <i>(No. of individuals in Last 6 Months)</i>	Screened	Treated	Follow-up
	Hypertension	240	-	-
	Diabetes	240	-	-
	NCDs <i>(No. of individuals in Last 6 Months)</i>	Screened	Referred	Follow-up
	Oral Cancer*	104	0	0
	Breast Cancer*	40	0	0
	Cervical Cancer*	0	0	0

N. Implementation of NQAS Quality Assurance and Patient Safety		
1	Has there been an internal assessment for NQAS?	No
2	Is the facility certified at the State-level for NQAS?	No
3	Is the facility certified at the National level for NQAS?	No
4	Is the facility participating in Kayakalp?	No
5	If yes, Achievement under Kayakalp (Winner, recommendation) and score	No
6	Patient Rights	<input checked="" type="checkbox"/> Display of citizen's charter <input checked="" type="checkbox"/> Display of IEC materials <input checked="" type="checkbox"/> Provision for ensuring privacy <input checked="" type="checkbox"/> Respectful Maternity Care being practiced

		<input checked="" type="checkbox"/> All services provided free of cost <input checked="" type="checkbox"/> Confidentiality assured for patient information
7	Support Services	<input checked="" type="checkbox"/> Maintenance and upkeep of facility ensured <input checked="" type="checkbox"/> Maintenance of clinical records <input checked="" type="checkbox"/> Data management using digital technology <input checked="" type="checkbox"/> Systematic inventory management (medicines/consumables)
8	Infection control	<input checked="" type="checkbox"/> Adherence to biomedical waste management <input checked="" type="checkbox"/> Adherence to SOPs for disinfection / sterilization of equipment <input checked="" type="checkbox"/> Adherence to SOPs for personal protection
9	Clinical care	<input checked="" type="checkbox"/> Adherence to SOPs for clinical management of conditions <input checked="" type="checkbox"/> Ensuring care continuity through bilateral referral mechanism
10	Quality Management Systems	<input checked="" type="checkbox"/> Provision for collecting patient feedback <input checked="" type="checkbox"/> Availability of Grievance Redressal Mechanisms <input checked="" type="checkbox"/> Periodic reviews undertaken for quality assurance

O. IPHS Compliance

1	Date of assessment using ODK tool kit	Assessment done
2	Facility aggregate score using ODK Took kit	Don't know

KEY OBSERVATIONS

UAAM at Marar have the all-basic infrastructure in place; however, there was a lack of IEC material displayed within the premises. Staff includes- one GNM, one GDMO, one support staff, two MPW-Ms, and six ASHAs. The ASHAs had received training related to RMNCHA+, communicable, and non-communicable diseases, but the entire facility staff had not undergone training for the expanded CPHC package. The facility had 96 essential medicines available, and drug indenting was done as per the requirement, with supplies typically arriving within 1-2 weeks. The indenting was not yet conducted through the DVDMS portal, as it had not been initiated at the facility. Proper buffer stocks for medicines were well-maintained. The facility was equipped with a laptop and internet services, and teleconsultation was taking place with the hub at the CHC, covering consultations for hypertension and diabetes. A JAS committee had been formed, but no meetings were held due to the absence of CHO, which left the staff with limited knowledge of its guidelines. No quality assurance program had been implemented at the facility.

Annexure- List of essential equipment

S.No	Equipment	Available	Not available	Functional	Non functional
1	BP apparatus- Digital / Sphygmomanometer	✓		✓	
2	BP apparatus- Aneroid / Sphygmomanometer	✓		✓	
3	Weighing machine Electronic	✓		✓	
4	Hemoglobinometer	✓		✓	
5	Glucometer	✓		✓	
6	Thermometer	✓		✓	
7	Baby weighing scale	✓		✓	
8	Stethoscope	✓		✓	
9	Near Vision chart		✓		
10	Snellen vision chart		✓		
11	Stadiometer	✓		✓	
12	Tuning fork		✓		

Field Monitoring Format- Community Level

Date of Visit	12/1/2025
Name of Village/ Slum visited	Mahuatola
Details of nearest public health facility (from residence)	<i>Facility name:</i> AAM-SC Lapanga, Patratu, Ramgarh District, Jharkhand <i>Facility type:</i> AAM-SC <i>Distance:</i> 4.2km
Whether the AAM-SC/ AAM-UPHC/UAAM is in the same village/ slum area	AAM-SC
Accessible from nearest road	Yes

Please remember that along with the checklist you have to list five key challenges observed in the community and explore the root causes during the discussion with the community members and document them.

Questions	Probes	Responses to be recorded here		
Topic: Community's choice of provider				
From whom do you or your family seek healthcare in the event of minor ailments? Reasons, thereof.	Healthcare provider probes: <i>Self (home remedies), Informal / traditional healers, private practitioners, private hospitals, public/ government primary hospitals (AAM-SHC/ PHC/ UPHC/ UAAM), secondary/ tertiary public hospitals (CHC/SDH/ DH/ MCH), AYUSH practitioners.</i>		√	Reason for the choice
		<i>Self (home remedies)</i>	Yes	<ul style="list-style-type: none"> • Proximity, • Convenience • Economical • Trust/Faith on the provider/ Practice .
		<i>Informal healers</i>		
		<i>private practitioners/ hospitals,</i>		
		<i>public/ government primary hospitals (AAM-SHC/ PHC/ UPHC/ UAAM),</i>	Yes	

<p>What about for conditions needing routine-visits/ check-up? (ANC, Blood pressure, blood sugar, wound-dressing, etc.) Reasons, thereof.</p>		<p><i>secondary/ tertiary public hospitals (CHC/SDH/ DH/ MCH)</i></p>	Yes	
		<p><i>AYUSH practitioners.</i></p>		
		<p><i>Self (home remedies)</i></p>		
<ul style="list-style-type: none"> • Many people in the community relied on home remedies, while some visited AAM Lapanga, and others bypassed the AAM-SC, going directly to the district hospital. Those who did seek care at the facility primarily came for ANC check-ups, immunizations, NCD screenings, and treatment for common illnesses such as cough, cold, and fever. Additionally, the facility provided wound dressing, family planning counseling, and support for adolescent girls regarding menstrual hygiene and personal concerns, as a female CHO was available to assist them. 				
<p>Topic: Community's Awareness of AAM-SC/ PHC/ UPHC</p>				
<p>Can you share your views on the AAM-SC/ PHC/ UPHC in your area?</p> <p>How long has it been there?</p>	<p>May use local terms as recognized by the community</p> <p>Services may include: <i>RMCHA+N services, communicable diseases, NCDs, elderly, palliative care, etc</i></p>	<p>Many community members who had been utilizing the facility's services for the past 2–3 years expressed satisfaction with the care they received. The facility provided a comprehensive range of services, including RMNCHA+N, treatment for communicable diseases, non-communicable disease management, elderly care, and palliative care. Patients appreciated the staff's courteous behavior and found the</p>		

<p>What are the health services being provided there?</p>	<p>Probes-less than 3 Months/ Less than 6 months/less than one yr./ Greater than one yr.)</p> <p>Probes-RCH, NCD, Communicable diseases, expanded packages)</p>	<p>prescribed medications effective in their recovery.</p>
<p>Topic: Accessibility to primary healthcare services</p>		
<p>How do you access the facility from your residence?</p>	<p><i>Probes: Walk to the facility</i></p> <p><i>Use public transport</i></p> <p><i>Use personal transport</i></p>	<p>People in the village reached the facility by walking, using public transport, or traveling in their own vehicles.</p>
<p>What are the challenges you face in accessing this facility?</p>	<p>Barriers may include:</p> <p><i>Terrain/ Geographical barriers, structural barriers within the facility or its premises; financial barriers, socio-cultural barriers...</i></p>	<ul style="list-style-type: none"> • <i>Geographical barriers</i> • <i>structural barriers within the facility or its premises</i> • <i>financial barriers</i> • <i>socio-cultural barriers</i> • <i>Others, (please specify):.....</i>
<p>Are the staff of the facility organizing outreach visits or camps in the community? If yes, can you share what you've observed during such camps/ visits?</p>		<p>ANMs and ASHAs organized outreach camps in the village, and community members shared positive experiences, highlighting well-structured camps for ANC, RI, and NCD check-ups. ASHAs assisted in generating ABHA IDs and provided counseling to eligible couples. Additionally, they educated the community about the free healthcare services available at government facilities under central government provisions.</p>
<p>Topic: Availability of primary health care infrastructure and services</p>		

What are your opinions on the building in which the primary healthcare facility is functioning?	Probes	Infrastructure and services	Response
What more needs to be added to improve the treatment-seeking experience in this place?	<ul style="list-style-type: none"> - Condition of the building - Maintenance - Dedicated space for waiting and examination - Adequate seating arrangement - Functional toilet - Potable and drinking water - Power supply 	Condition of the building	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Neither good nor bad <input type="checkbox"/> Bad
		Maintenance	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Neither good nor bad <input type="checkbox"/> Bad
		Dedicated space for waiting and examination	Yes
		Adequate seating arrangement	Yes
		Functional toilet	Yes
		Potable/ drinking water	Yes
		Power supply	Yes
		When you visit the facility, are the staff available to provide services? Do you feel that the staff available are adequate at the facility?	Staff may include: Medical officers(AAM PHC/ UPHC/ UAAM), Community health officer (AAM-SHC), ANMs, Staff Nurses, Lab technicians, pharmacists, Multipurpose worker, health workers, any other.
Is the facility providing all the medicines	Probe	The CHO dispensed prescribed medications to the beneficiaries and provided prescriptions, ensuring that community	

<p>prescribed for your condition?</p> <p>If not, reasons thereof.</p>	<p><i>If there had been instances of non-availability of medicines, what do you do?</i></p>	<p>members maintained a proper record of their treatments.</p>
<p>Is the facility providing all the lab-tests/ diagnostic tests prescribed for your condition?</p> <p>If not, reasons thereof.</p>	<p>Probe</p> <p><i>If there had been instances of non-availability of lab/ diagnostic tests, what do you do?</i></p>	<p>Yes, all the basic tests were available at the facility.</p>
<p>Topic: Acceptability of healthcare services</p>		
<p>Do you feel that the staff at the facility is capable to provide health care?</p>	<p>Probe: <i>Adequate skills and knowledge</i></p>	<p>Community people were satisfied with the work of AAM-SC</p>
<p>Do you feel that the primary healthcare facility uses <u>innovative</u> methods or technology for delivering healthcare?</p> <p>Do you find the current methods/ technology acceptable when administered on you or your family?</p>	<p>Innovative may include <i>painless, time-saving or cost-saving methods or technology</i></p> <p>Alternate phrasing: <i>Do you face any difficulty when the hospital staff use a method or device or instrument on you for diagnosis or treatment?</i></p> <p><i><u>This may include social, psychological, physical or financial distress.</u></i></p>	<p>People in the community were satisfied with the performance of AAM, as it provided them with easy access to treatment. Additionally, all services at the government facility were free of cost, which proved to be highly beneficial for the community.</p>

<p>Are you mobilized to use any services that would cost you, due to which you tend to avoid those services?</p>		
<p>Topic: Appropriateness of primary healthcare services delivered through AAM</p>		
<p>What are the main healthcare concerns that exist or emerge in your community?</p> <p>In the event of its occurrence, is the AAM providing relevant healthcare services?</p> <p>Are those services economical in terms of time and money?</p>	<p><i>Probe: To name out the diseases/ healthcare emergencies frequented by the community members</i></p> <p><i>Probe: To share some insights</i></p>	<p>People sought ANC services, treatment for hypertension and diabetes, and immunization for their children at the facility. Pregnant women were also informed about the necessity of having an Aadhaar card and an active bank account to avail themselves of the benefits under the JSSK scheme.</p>
<p>Topic: Community's involvement / participation</p>		
<p>Can you share about any activity/ initiative in which you or your family participate to improve your personal/ collective health</p>	<p>Probes</p> <p><i>Setting health-related priorities</i></p> <p><i>Engagement with the Community Health Workers (ASHA/ equivalents)</i></p>	<p>People of all age groups attended yoga sessions at the facility, as they found it beneficial for their well-being. Some community members expressed that the facility felt welcoming due to the staff's warm and supportive attitude. As a result, they actively assisted the staff in implementing various health programs within the community.</p>

<p>of the community?</p> <p>How is the local community helping the AAM to function better?</p> <p>Please mention the activity and your contribution</p>	<p><i>Engagement with Community-based platforms - VHSNC/ JAS/ MAS</i></p>	
<p>Topic: Unmet Needs</p>		
<p>According to you, what other services may be provided through the facilities to improve the health needs of the community?</p> <p>How are the community members currently meeting these unmet needs?</p> <p>Do they have to incur personal expenditure as a result?</p>		<p>The community had adequate knowledge of family planning, and condoms were used properly. Men visiting the facility received condoms as needed. Family planning services were provided free of cost, ensuring no out-of-pocket expenses for the community.</p>
<p>Topic: Quality of Care provided through the primary healthcare facility</p>		
<p>What are your views on the quality of</p>	<p>Probes</p>	<p>The community expressed mixed opinions about the facility. While many were satisfied with the services available at AAM-SC, some</p>

<p>healthcare provided at the primary healthcare facility?</p> <p>Do you feel that certain areas may be improved for enhancing the treatment-seeking experience?</p> <p>Do you feel that your health improves by using the services provided at the facility?</p>	<ul style="list-style-type: none"> - <i>Provider behaviour/ attitude</i> - <i>Waiting time</i> - <i>Cleanliness of the premises</i> - <i>Provision for Grievance redressal and escalation</i> - <i>Practice of soliciting and implementing feedback</i> - <i>Right diagnosis</i> - <i>Accuracy of diagnostic tests done at the facility</i> - <i>Effectiveness of medicines dispensed at the facility</i> 	<p>felt the need for additional services, as they had to visit the district hospital for certain tests that were not available locally.</p>
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Observation:

- For minor ailments, many community members relied on home remedies due to their proximity, convenience, affordability, and trust in traditional practices. However, some sought care at public healthcare facilities such as AAM-SHC while others preferred secondary or tertiary public hospitals like CHC, SDH, DH, or MCH for more comprehensive services. Routine visits for ANC check-ups, blood pressure monitoring, blood sugar tests, and wound dressing were primarily conducted at government facilities due to the availability of staff and free-of-cost services.
- Many people in the community relied on home remedies, while some visited AAM Lapanga, and others bypassed the AAM-SC, going directly to the district hospital. Those who did seek care at the facility primarily came for ANC check-ups, immunizations, NCD screenings, and treatment for common illnesses such as cough, cold, and fever. Additionally, the facility provided wound dressing, family planning counseling, and support for adolescent girls regarding menstrual hygiene and personal concerns, as a female CHO was available to assist them.

- People in the village reached the facility by walking, using public transport, or traveling in their own vehicles. Yes, all the basic tests were available at the facility. Community people were satisfied with the work of AAM-SC.
- ANMs and ASHAs organized outreach camps in the village, and community members shared positive experiences, highlighting well-structured camps for ANC, RI, and NCD check-ups. ASHAs assisted in generating ABHA IDs and provided counseling to eligible couples. Additionally, they educated the community about the free healthcare services available at government facilities under central government provisions.
- The condition of the building and its maintenance were reported to be good. The facility had a dedicated space for waiting and examination, along with adequate seating arrangements. Additionally, essential amenities such as functional toilets, potable drinking water, and a reliable power supply were available.
- The community shared mixed feedback about the facility. While some reported that the CHO and staff nurse were present during their visits, others stated that they were not always available. Nevertheless, all the services were accessible at the facility.
- The CHO dispensed prescribed medications to the beneficiaries and provided prescriptions, ensuring that community members maintained a proper record of their treatments.
- People in the community were satisfied with the performance of AAM, as it provided them with easy access to treatment. Additionally, all services at the government facility were free of cost, which proved to be highly beneficial for the community.
- People sought ANC services, treatment for hypertension and diabetes, and immunization for their children at the facility. Pregnant women were also informed about the necessity of having an Aadhaar card and an active bank account to avail themselves of the benefits under the JSSK scheme.
- People of all age groups attended yoga sessions at the facility, as they found it beneficial for their well-being. Some community members expressed that the facility felt welcoming due to the staff's warm and supportive attitude. As a result, they actively assisted the staff in implementing various health programs within the community.
- The community had adequate knowledge of family planning, and condoms were used properly. Men visiting the facility received condoms as needed. Family planning services were provided free of cost, ensuring no out-of-pocket expenses for the community.
- The community expressed mixed opinions about the facility. While many were satisfied with the services available at AAM-SC, some felt the need for additional services, as they had to visit the district hospital for certain tests that were not available locally.

