



Ministry of Health and Family Welfare
Government of India



A FIELD MONITORING REPORT OF THE KEY COMPONENTS
OF
NATIONAL HEALTH MISSION (NHM)
TINSUKIA DISTRICT, ASSAM

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TINSUKIA DISTRICT, ASSAM: INTRODUCTION

The Ministry of Health and Family Welfare (MoHFW), Government of India, has assigned the Population Research Centre (PRC) the responsibility of field monitoring of essential components of the National Health Mission (NHM) for the year 2024-25. This report from Population Research Centre, Institute of Economic Growth, Delhi, presents key findings from the field monitoring conducted in Tinsukia district, Assam.

This report is based on visits to various public healthcare facilities by the PRC Delhi team, comprising Ms. Bindiya Kumari and Ms. Gurkawal Kaur. The key findings are based on, meeting with Chief District Medical Officer (CDMO) and District programme Manager, discussion with facility staff- Medical Officers-in-Charge (MOICs), Medical Officers (MOs), Community Health Officers (CHOs), Auxiliary Nurse Midwives (ANMs), and other supporting staff etc. Information was collected from various public healthcare facilities in the district, including District Civil Hospital, CHC Digboi and CHC Margherita; PHC Jagun, PHC Ledo, PHC Sissia Hapjan, and Urban Primary Health Centre (UPHC) Tinsukia; AAM SHC Boroloi Nagar, AAM SHC Nizmakumkia; and Sripuria UAAM-SHC. These interactions aimed to evaluate the strengths and weaknesses of the facilities in terms of service delivery.

KEY OBSERVATION OF THE TINSUKIA DISTRICT

Human Resources and Infrastructure: District Hospital was amalgamated with Tinsukia Medical College & Hospital, resulted in shortage of manpower (specialists, and nursing staff) in the district hospital. Facilities in government building are functioning well with quality services, UPHCs face space constraints. Facilities in rented buildings, such as UAAM-SHC, struggle with service utilization and patient mobilization.

AAM Services: Almost all Sub Centers and PHCs have been converted into Ayushman Arogya Mandirs. However, extended services under AAM were largely limited to basic care in most SHCs and PHCs due to training gap. Addressing training gap is essential for strengthening service provision and ensuring the effective delivery of expanded services under AAM.

NCD Services: NCD screening is operational across all healthcare tiers. At the primary level healthcare facilities screening for hypertension, diabetes, oral, and breast cancer is being actively conducted, with hypertension and diabetes being the most commonly detected condition.

Delivery Care Services: Delivery care services are well available at MC, DH, CHC and PHC levels in the district. CHC Digboi records a high C-section

ratio, primarily due to patient preference and previous surgeries. Inconsistent/limited anesthetist availability affects obstetric services.

Drugs & Diagnostics: The supply of medicines at the DH and CHC levels was reported to be generally satisfactory relative to demand. However, while some medicines were temporarily out of stock at primary health tier facilities, which needs to be addressed.

Blood Storage: The absence of a functional blood storage unit at the CHC level poses challenges in managing emergency cases, particularly in facilities with a high C-section ratio.

Gaps in Fund Allocation and Utilization Delayed fund disbursement remains a major challenge, affecting effective utilization across all healthcare tiers. At the District hospital, a significant portion of the untied funds remained unutilized due to the late release of funds.

HMIS: After the amalgamation of the District Hospital with Medical College, HMIS portal entries are now recorded under the Medical College's name. While service delivery data continues to be updated, infrastructure-related details are not being entered, leading to significant gaps in infrastructure data entry for the District Hospital.

Quality Programs: Quality programs such are effectively implemented at the upper health care tier in the district. District hospital holds multiple quality certification- Kayakalp, NQAS-certified, MUSKAAN, and SUMAN. However, sustaining quality standards remains a challenge at the lower

health tier. Facilities like Ledo PHC, and UPHC, which were previously certified, have been unable to maintain their certification over time.

Teleconsultation: Teleconsultation services were not functioning well in some facilities; further, its utilization of same remains limited.

FACILITY WISE OBSERVATIONS: TINSUKIA DISTRICT

District Hospital, is first MUSKAAN certified hospital in Assam. It handles high OPD load with extreme well-maintained infrastructure, and holds multiple quality certification- Kayakalp, NQAS-certified, and SUMAN. The DH was amalgamated with Tinsukia medical college & Hospital in 2023-24 due to which shortage of manpower an issue. The hospital faces a severe shortage of specialists, including pediatricians and orthopedic surgeons as well as nursing staff. HMIS reporting with regards to infrastructure data needs to be monitored.

CHC Digboi is a well-equipped 30-bedded, provides round-the-clock emergency care with functional minor and major OT. CHC Digboi records a significantly high C-section ratio, driven by patient preference and previous surgery history. While obstetric services function well, inconsistent anesthetist availability poses challenges. The absence of a functional blood storage unit further complicates emergency care.

CHC Margherita is a 30 bedded FRU facility, near the Arunachal Pradesh border, catering to both local and cross-border patients. The facility was Kayakalp certified with well-maintained infrastructure, ensuring round-the-clock maternity and emergency care. OBGYN, Anesthesia, general medicine, mental health specialist (once in a week) are available at the facility. Strengthening specialized services is essential for ensuring comprehensive service delivery. Delayed untied fund disbursement affects the fund utilization efficiency.

Jagun Mini PHC, Kayakalp certified, is well-equipped with essential services. It is located near the Myanmar-Arunachal border, the facility faces sensitive issues. Infrastructure concerns include a damaged and leaking dressing room ceiling. Challenges persist, including – shortages of

medicine, non-functional equipment, delayed untied fund disbursement, which impact service delivery and fund utilization. JSY payments are pending due to delayed fund availability.

Ledo PHC, previously NQAS certified (2019), have been unable to maintain their certification over time. Margherita CHC-FRU serves as the nearest referral facility. Key challenges include shortages of essential medicines such as antibiotics, anti-allergens, antidotes, anti-anemia drugs, Vitamin-B complex, anti-diabetics, antagonistic drugs, and appetizers, with supply replenishment taking about a month. Medication Supply and Record keeping maintenance of service delivery indicator can be improved at this facility. Delayed untied fund disbursement also remains a concern.

PHC Hapjan, a Kayakalp certified facility, offers 24×7 delivery services with Samahar (dried packed food for mothers) instead of a free diet. It has adolescent-friendly clinic for counseling, efficient immunization coverage, and screenings for all NCDs except cervical cancer. An ongoing staff training program for expanded AAM packages observed. Untied fund disbursement was reported to be delayed last year. NQAS implementation has also been initiated.

UPHC Tinsukia is running in government building. Physical space of building is not sufficient to accommodate the patient load as space crunch was reported. It has a running drinking water facility; however, the facility doesn't have any power backup, and separate washrooms for male and females. Tinsukia UPHC, which were previously certified, have been unable to maintain their certification over time. The supply of medicine as per the demand is enough at the facility except Anti-TB drugs and Leprosy.

Sripuria UAAM-SHC, functioning in rented building with minimal branding (owner does not permit branding), faces challenges in community mobilization and service utilization. Limited space further hampers service delivery. Immunization program is well implemented here. MO is trained in all AAM service packages, the facility ensures service provision. NQAS implementation has also been initiated.

Nizmakumkia AAM-SHC, Kayakalp certified, rendering the comprehensive maternal, child and NCD services, however, it is unable to provide expanded services under AAM due to a lack of staff training. The facility reported delays in untied fund disbursement, affecting fund utilization efficiency.

RECOMMENDATIONS

- ❖ **Ensure Continuity of Care:** Measures must be taken to resolve the manpower shortage and sustain smooth health care service delivery at the District Hospital.
- ❖ **Capacity building for CPHC Packages:** Medical Officers at PHCs, along with ANMs and CHOs at SHCs level, should be trained for expanded service packages under AAM for comprehensive implementation.
- ❖ **Enhance Medication Supply:** Ensure consistent medicine availability, particularly at primary healthcare facilities in district.
- ❖ **Upgrade Infrastructure:** UAAM-SHCs operated in rented buildings, impacts patient mobilization and service delivery. Replacing them with government-owned facilities would enhance visibility, strengthen community mobilization, and ensure well-equipped infrastructure for comprehensive healthcare services.

Teleconsultation is actively used for high fever and cough cases. The absence of power backup creates challenges, especially at night, as the ANM resides on-site.

AAM SHC Boroloi Nagar, is Kayakalp-certified facility and NQAS implementation is also initiated here. The CHO, ANM, and ASHAs demonstrated a strong understanding of the programs, ensuring effective implementation. Teleconsultation services are functioning efficiently. The facility is unable to provide expanded AAM services due to a lack of staff training. Challenges include- limited physical space, space crunch, delayed and insufficient funds, and a shortage of some rapid test kits.

- ❖ **Ensure Functional Blood Storage:** A functional blood storage unit must be made operational to address the critical shortage of blood supply, especially given the high C-section ratio at CHC level.
- ❖ **Sustain Quality Standards:** Sustaining quality standards remains a challenge at the lower health tier. Strengthen support and monitoring to help lower-tier facilities maintain quality care certification.
- ❖ **HMIS Reporting at DH:** HMIS Reporting of service delivery indicator was noted at district Hospital, however, infrastructure data reporting was not seen. To streamline this process, the MoHFW should issue directives to ensure compliance with HMIS reporting standard.
- ❖ **Ensure Timely Fund Disbursement:** Strengthen fund flow mechanisms to ensure all healthcare facilities received untied funds timely.

Field Visit Photographs



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Monitoring Checklist of Healthcare Facilities

DISTRICT HOSPITAL (DH), TINSUKIA

GENERAL INFORMATION	
Name of facility visited	LGB Civil Hospital
Facility Type	DH
FRU	Yes
Accessible from nearest road head	Yes
Next Referral Point	Facility: Tinsukhia Medical college and Hospital Distance: 10 km

A. PHYSICAL INFRASTRUCTURE		
Indicator	Response	Means of verification
1. OPD Timing	8:00 am-2:00pm Emergency 24*7	As reported/Hospital Citizen Charter Board
2. Condition of infrastructure/ building	Comments: Extremely well maintained, good	Observation
3. Please comment on the condition and tick the appropriate box	<input checked="" type="checkbox"/> 24*7 running water facility <input checked="" type="checkbox"/> Facility is elderly and differently abled friendly (ramps at entry, wheel chair etc.) <input checked="" type="checkbox"/> Clean functional toilets available (separate for Male and female) <input checked="" type="checkbox"/> Drinking water facility available <input checked="" type="checkbox"/> OPD waiting area has sufficient sitting arrangement <input checked="" type="checkbox"/> ASHA rest room is available <input checked="" type="checkbox"/> Drug storeroom with rack is available Power backup: <input checked="" type="checkbox"/> Complete Hospital/ <input type="checkbox"/> Part of the hospital	Observation
4. Number of functional in-patient beds	280 No of ICU Beds available: 16	As reported/Hospital Citizen Charter Board

A. PHYSICAL INFRASTRUCTURE				
Indicator	Response			Means of verification
5. List of Services available	1. OPD 2. IPD 3. Pathological 4. Radiological 5. Dialysis 6. Auxiliary 7. Pharmacy 8. SNCU 9. PICU 10. HDU 11. NRC 12. Optha 13. Immunization			As reported/Hospital Citizen Charter Board
<ul style="list-style-type: none"> Specialized services available in addition to General OPD, ANC, Delivery, PNC, Immunization, FP, Laboratory services 	Sl.	Service	Y/N	
	1	Medicine	Yes	
	2	O&G	Yes	
	3	Pediatric	Yes	
	4	General Surgery	Yes	
	5	Anesthesiology	Yes	
	6	Ophthalmology	Yes	
	7	Dental	Yes	
	8	Imaging Services (X – ray)	Yes	
	9	Imaging Services (USG)	Yes	
	10	District Early Intervention Centre (DEIC)	No	
	11	Nutritional Rehabilitation Centre (NRC)	Yes	
	12	SNCU/ Mother and Newborn Care Unit	Yes	
	13	Comprehensive Lactation Management Centre (CLMC) / Lactation Management Unit (LMU)	No	
	14	Neonatal Intensive Care Unit (NICU)	Yes	
	15	Pediatric Intensive Care Unit (PICU)	Yes	
	16	Labour Room Complex	Yes	
	17	ICU	Yes	
	18	Dialysis Unit	Yes	
	19	Emergency Care	Yes	
	20	Burn Unit	No	
21	Teaching block (medical, nursing, paramedical)	Yes		

A. PHYSICAL INFRASTRUCTURE				
Indicator	Response			Means of verification
	22	Skill Lab	Yes	In Medical College
6. Emergency	General emergency: Yes Facilities available for: 1. Triage: Yes 2. Resuscitation: Yes 3. Stabilization: Yes			As reported/Hospital Citizen Charter Board
7. Tele-medicine/Consultation services available	No If yes, average number of teleconsultations per day for the last month (Data source: Teleconsultation register/ e-Sanjeevani Portal) If the facility is also functioning as 'Hub' to any of the AAM (SHC/PHC/UPHC/UAAM): No			Tele-medicine records register/ e-sanjeevani portal
8. Operation Theatre available	Yes If yes, Tick the relevant <input checked="" type="checkbox"/> Single general OT Elective OT-Major (General) Elective OT-Major (Ortho) <input checked="" type="checkbox"/> Obstetrics & Gynecology OT <input checked="" type="checkbox"/> Ophthalmology/ENT OT Emergency OT			Observation Ensure signage and protocol displays
9. Availability of functional Blood Bank	Yes <ul style="list-style-type: none"> If yes, number of units of blood currently available: ___105 (T) + 32 (Untested) No. of blood transfusions done in last month: 353 			Blood Bank records Register
10. Whether blood is issued free, or user-fee is being charged	<input checked="" type="checkbox"/> Free for BPL <input checked="" type="checkbox"/> Free for elderly <input checked="" type="checkbox"/> Free for JSSK beneficiaries <input checked="" type="checkbox"/> Free for all			Blood Bank records Register
11. Biomedical waste management practices	<input checked="" type="checkbox"/> Sharp pit <input checked="" type="checkbox"/> Deep Burial pit: <input type="checkbox"/> <input checked="" type="checkbox"/> Incinerator: <input type="checkbox"/> Using Common Bio Medical Treatment plant: <input type="checkbox"/>			

A. PHYSICAL INFRASTRUCTURE		
Indicator	Response	Means of verification
	<input checked="" type="checkbox"/> Managed through outsourced agency - CTF Other System, if any: (Specify)	
12. IT Services	<input checked="" type="checkbox"/> Desktop/ Laptop available: Yes <input checked="" type="checkbox"/> Internet connectivity: Yes Quality/strength of internet connection: ___Good___	As reported

B. Human Resources		Means of verification- As reported				
13. Details of HR available in the facility (Sanctioned and In-place) Remarks Sanctioned post data not available	HR		Regular		Contractual	
			*Sanctioned	*Available	Sanctioned	Available
	MO (MBBS)			6		0
	Specialists	Medicine		0		0
		Ob-Gyn		3		0
		Pediatrician		0		0
		Anesthetist		2		0
		Surgeon		1		0
		Ophthalmologist		2		0
		Orthopedic		0		0
		Radiologist		1		0
		Pathologist		2		0
		Others		4		0
	Dentist			0		1
	Staff Nurses/ GNMs			55		42
LTs			8		2	
Pharmacist			3		0	
Dental Technician/ Hygienist			0		0	

	Hospital/ Facility Manager		0		0
	EmOC trained doctor		-		
	LSAS trained doctor		-		
	Others	0	0	0	0

C. Quality & Patient Safety Initiatives		Means of verification
14. Kayakalp (2022-23)	Initiated: Yes <ul style="list-style-type: none"> Facility score: 74.7% Award received: Yes 	Kayakalp Assessment report Verify certificate if awarded
15. NQAS	<ul style="list-style-type: none"> Assessment done: NA Internal/State: NA Facility score: NA Certification Status NA: 	NQAS assessment report Verify certificate
16. LaQshya	<ul style="list-style-type: none"> Labour Room: Yes LaQshya Certified – Yes If No, Assessment Done - <input type="checkbox"/> Yes/ <input type="checkbox"/> No <ul style="list-style-type: none"> Operation Theatre: Yes LaQshya Certified – Yes If No, Assessment Done - <input type="checkbox"/> Yes/ <input type="checkbox"/> No	LaQshya Assessment Report – check score Verify certificate if awarded
D. DRUGS & DIAGNOSTICS		
17. Availability of list of essential medicines (EML)/ drugs (EDL)	Yes <ul style="list-style-type: none"> If yes, total number of drugs in EDL <u>272</u> EDL displayed in OPD Area: Yes No. of drugs available on the day of visit (out of the EDL) <u>272</u> 	
https://nhm.gov.in/images/pdf/guidelines/iphs/iphs-revised-guidelines-2022/01-SDH_DH_IPHS_Guidelines-2022.pdf		
18. Implementation of DVDMS or similar supply chain management system	Yes	Observation, Check software

19. Shortage of 5 priority drugs from EDL in last 30 days, if any	No Shortage	As reported, check DVDMS, E-aushadhi, etc.
20. Availability of Essential Consumables:	<input checked="" type="checkbox"/> Sufficient Supply <input type="checkbox"/> Minimal Shortage <input type="checkbox"/> Acute shortage In last 6 months how many times there was shortage: No	As reported Stock/Indent register
21. Availability of essential diagnostics	<input checked="" type="checkbox"/> In-house <input checked="" type="checkbox"/> Outsourced/ PPP <input checked="" type="checkbox"/> Both/ Mixed	As reported
• In-house tests (In two shift)	Timing: 8:00 am- 8:00pm Total number of tests available against Essential Diagnostic tests list for DH: 91	Obtain the complete list of diagnostic tests performed in-house
• Outsourced/ PPP	Yes Timing: 8:00 am -8:00pm Total no. of test provider by PPP provider..... 80	
22. X-ray services is available	Yes If Yes, type & nos. of functional X-ray machine is available in the hospital: 1 Is the X-ray machine AERB certified: Yes	Observation
23. CT scan services available	Yes If yes: PPP Mode Out of Pocket expenditures associated with CT Scan services (if any, approx. amount per scan):	Observation Patient interviews
24. Whether diagnostic services (lab, X-ray, USG etc.) are free for all	<input checked="" type="checkbox"/> Free for BPL <input checked="" type="checkbox"/> Free for elderly <input checked="" type="checkbox"/> Free for JSSK beneficiaries	As reported

	<input checked="" type="checkbox"/> Free for all	
25. Availability of Testing kits/ Rapid Diagnostic Kits	<input checked="" type="checkbox"/> Sufficient Supply <input type="checkbox"/> Minimal Shortage <input type="checkbox"/> Acute shortage	As reported
E. KEY NATIONAL HEALTH PROGRAMMES		
26. Implementation of PM-National Dialysis programme	Yes	Observation
	<input type="checkbox"/> In-house <input checked="" type="checkbox"/> Outsourced/ PPP Total no. of tests performed: 40-50 patient per month	Observation, Records
• Whether the services are free for all	<input checked="" type="checkbox"/> Free for BPL <input checked="" type="checkbox"/> Free for elderly <input checked="" type="checkbox"/> Free for JSSK beneficiaries <input checked="" type="checkbox"/> Free for all	Observation, Records
• Number of patients provided dialysis service	○ Previous year _____ 5739 ○ Current FY _____ 4398 <i>*Calculate the approximate no. of patients provided dialysis per day</i>	Records
27. If there is any shortage of major instruments/ equipment (Refer to Annexure 10 in the link for list of equipment- https://nhm.gov.in/images/pdf/guidelines/iphs/iphs-revised-guidlines-2022/01-SDH_DH_IPHS_Guidelines-2022.pdf)	No	As reported
28. Average downtime of equipment (days) Details of equipment are non-functional for more than 7 days	7 days	As reported
29. Availability of delivery services	Yes	As reported
• If the facility is designated as FRU, whether C-sections are performed	Yes Number of normal deliveries performed in last month: _____ 360 No. of C-sections performed in last month: _____ 78	Verify C-section records from Maternity OT registers

<ul style="list-style-type: none"> • Comment on the condition of: 	<p>Labour room: Extremely well maintained, LAQSHYA Certified</p> <p>OT: Extremely well maintained, LAQSHYA Certified</p> <p>Functional New-born care corner (functional radiant warmer with neo-natal ambu bag): Yes</p>	<p>Observation</p>
<p>30. Status of JSY payments</p>	<p>Payment is up to date: Yes</p> <p>Average delay in payment to beneficiaries: 15- 30 days (Average for how many days/benefeciary)</p> <p>Payment done till:</p> <p>Current month <input type="checkbox"/></p> <p> ✓ Last month <input type="checkbox"/></p> <p>Last 3 Months <input type="checkbox"/></p> <p>Last 6 Months <input type="checkbox"/></p> <p>Reasons for delay: Documents, No account of benefeciries</p>	<p>Verify from JSY status report</p>
<p>31. Availability of JSSK entitlements</p>	<p>Yes</p> <p>If yes, whether all entitlements being provided</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Free delivery services (Normal delivery/C-sec.) <input checked="" type="checkbox"/> Free diet <input checked="" type="checkbox"/> Free drugs/ consumables <input checked="" type="checkbox"/> Free diagnostics <input checked="" type="checkbox"/> Free blood services <input checked="" type="checkbox"/> Free referral transport (home to facility) <input checked="" type="checkbox"/> Free referral transport (drop back from facility to home) <input checked="" type="checkbox"/> No user charges 	<p>As reported/As Displayed in Maternity Ward</p>
<p>32. PMSMA services provided on 9th of every month</p>	<p>Yes</p> <p>If yes, how many high risks pregnancies are identified on 9th for previous month 23</p> <p>If No, reasons thereof:</p>	<p>PMSMA Register/High Risk Pregnancy Register, Staff review</p>

33. Line listing of high-risk pregnancies	Yes	Verify Register availability
34. Practice related to Respectful Maternity Care	<input checked="" type="checkbox"/> Privacy maintained during examination ensured <input checked="" type="checkbox"/> Birth attendant allowed in Labour room <input checked="" type="checkbox"/> Obtaining Informed consent of the mother/ custodian <input checked="" type="checkbox"/> Safe care environment maintained	Observation, Patient review
35. Whether facility have registers for entering births and deaths	Yes	Birth Register, Death Records
36. Number of Maternal Death reported in the facility	Previous year: 4 Current year: 2	Maternal Deaths Records/Review
37. Number of Child Death reported in the facility	Previous year: 22 Current year: 13	Maternal Deaths Records/Review
38. If Comprehensive Abortion Care (CAC) services available	Yes	CAC register
39. Availability of vaccines and hub cutter	Yes Nurses/ ANM aware about open vial policy: Yes	Observation Staff review
40. Number of newborns immunized with birth dose at the facility in last 3 months	1541	Immunisation Register
41. Number of Newborns breastfed within one hour of birth during last month.	323	Verify BF records
42. Status of functionality of DEIC	<input type="checkbox"/> Fully functional with all staff in place <input type="checkbox"/> Functional with few vacancies (approx. 20%-30%) <input type="checkbox"/> Functional with more than 50% vacancies <input checked="" type="checkbox"/> Not functional/ All posts vacant	Observation
43. Number of sterilizations performed in last one month	27	FP Sterilizations register
44. Availability of trained provider for IUCD/ PPIUCD	Yes	reported, Verify training receive
45. Who counsels on FP services?	<input checked="" type="checkbox"/> Counsellor , 2 available	As reported

	<input checked="" type="checkbox"/> Staff Nurse Others (Specify)_____		
46. Please comment on utilization of other FP services including FP- Condoms, OCPs, Antra etc.	Condoms most OPT	FP registers	
47. FPLMIS has been implemented	Yes	Check software	
48. Availability of functional Adolescent Friendly Health Clinic	Yes If yes, who provides counselling to adolescents: __AFHC Counsellor Separate male and female counselors available: Yes	Observation, check AFHC register	
49. Whether facility has functional NCD clinic	No Seprate clinic	NCD register	
50. Are service providers trained in cancer services?	No	As reported	
51. Number of individuals screened for the following in last 6 months: (No seprate Record)			
	Screened	Confirmed	NCD Register
a. Hypertension			
b. Diabetes			
c. Oral Cancer			
d. Breast Cancer			
e. Cervical Cancer			
52. Whether reporting weekly data in P, S and L form under IDSP	Yes, but district level	Verify IDSP records	
53. Status of TB elimination programme	Facility is designated as Designated Microscopy Centre: Yes	As reported, Observation	
	If yes, percent of OPD whose samples were tested for TB (microscopy) in last 6 month (average) _____245 (In no.)____	DBT/Nikshay Report	
	<ul style="list-style-type: none"> If anti-TB drugs available at the facility: Yes If yes, are there any patients currently taking anti-TB drugs from the facility: Yes 	DBT/Nikshay Report	
	<ul style="list-style-type: none"> Availability of CBNAAT/ TruNat: Yes 	DBT/Nikshay Report	

	<ul style="list-style-type: none"> Percent of patients tested through CBNAAT/TruNat for Drug resistance in the last 6 months 2209 (In no.) 								
	<ul style="list-style-type: none"> Are all TB patients tested for HIV? Yes Are all TB patients tested for Diabetes Mellitus: Yes 	DBT/Nikshay Report							
	Percent of TB Patients for whom DBT installments have been initiated under Nikshay Poshan Yojana in the last 6 months: 100%	DBT/Nikshay Report							
F. RECORDS, FINANCE, OTHERS									
54. Maintenance of records on	<ul style="list-style-type: none"> TB Treatment Card cases (both for drug sensitive and drug resistant cases): Yes TB Notification Regist.: Yes Malaria cases: Yes Palliative cases: Yes Cases related to Dengue and Chikungunya: Yes Leprosy cases: No 	Respective records							
55. How much fund was received and utilized by the facility under NHM?	Fund Received last year: Yes	Facility FMR							
	Fund utilized last year:								
	<table border="1" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th colspan="3">Fund in prev. FY</th> </tr> <tr> <th>Received</th> <th>Utilized</th> <th>% Utilization</th> </tr> </thead> <tbody> <tr> <td>10 LAKH</td> <td>7,53, 167</td> <td>75%</td> </tr> </tbody> </table>	Fund in prev. FY			Received	Utilized	% Utilization	10 LAKH	7,53, 167
Fund in prev. FY									
Received	Utilized	% Utilization							
10 LAKH	7,53, 167	75%							
	List out Items/ Activities whose expenditure is met out of the RKS/ Untied Fund regularly: Repairing, Renovation, emergency drugs, Salary of Contratual staff	RKS Register							
	Reasons for underutilization of fund (if any)- Fund Delay, late release (Ist installment- August, September, and 2 nd in February)	Staff review							
56. Status of data entry in (match with physical records)	<ul style="list-style-type: none"> HMIS: Updated MCTS: Updated IHIP: Updated HWC Portal: Updated Nikshay Portal: Updated Remarks: Data Entry done at the District level instead of DH.	Check respective portals at the facility wrt last entries							
57. Frequency of RKS meeting (check and obtain minutes of last meeting held)	Monthly	RKS Register							

<p>58. Availability of ambulance services in the area</p> <p>(Total 3 available)</p>	<input checked="" type="checkbox"/> Own ambulance available <input type="checkbox"/> DH/ SDH has contracted out ambulance services <input checked="" type="checkbox"/> Ambulances services with Centralized call center <input checked="" type="checkbox"/> Government ambulance services are not available	<p>As reported</p>
<ul style="list-style-type: none"> How many cases were referred here in the last month? 	<p>Number: 168</p> <p>Types of cases referred in: SNCU, Delivery, Emergency cases</p>	<p>Referral-in register</p>
<ul style="list-style-type: none"> How many cases were referred out last month? 	<p>Number: 219</p> <p>Types of cases referred out:</p> <p>ONG, Emergency</p>	<p>Out-referral register</p>

KEY OBSERVATION WITH CHALLENGES:

The district hospital is 200 Bedded and currently operates with 280 functional bedded. This hospital handles high OPD load (around 500-600 per day) with well-maintained infrastructure which holds Kayakalp, NQAS-certified, and Suman certified. Notably, this facility is First MUSKAAN certified hospital (16 Oct, 2023) in Assam. While CT scan, X-ray, ultrasonography services are available through a Public-Private Partnership (PPP) mode. This District hospital is amalgamated with Tinsukia medical college & Hospital in 2023-24 due to which shortage of manpower there is an issue. A severe shortage of specialists, including the absence of pediatric, ortho, impacting service delivery. Medicine specialists are not there in every field. extreme shortage of nursing staff was also reported a concern. DH was highly lacking in HMIS data reporting, particularly regarding infrastructure reporting. No reporting was observed on the same HMIS reporting with regards to infrastructure data needs to be monitored. To streamline this process, the MoHFW should issue directives to ensure compliance with HMIS reporting standard. It was reported that facility received their Untied Fund late, which leads to underutilization of funds at DH (Upper health tier).

COMMUNITY HEALTH CENTRE, MAGHERITA

General Information	
Name of facility visited	Margherita
Facility Type	<input checked="" type="checkbox"/> CHC <input type="checkbox"/> U-CHC
FRU	No
Accessible from nearest road head	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Next Referral Point	Facility: District Hospital Distance:

A. INFRASTRUCTURE			Means of Verification
Indicator	INFRASTRUCTURE		
1. OPD Timing	8:30 am- 2:30 pm		Reported/ Citizen Charter Board
2. Whether facility is functioning in PPP mode	No		Observation
3. Condition of infrastructure/ building Please comment on the condition and tick the appropriate box	Comments: Good and well maintained		Observation
	<input checked="" type="checkbox"/> 24*7 running water facility <input checked="" type="checkbox"/> Facility is geriatric and disability friendly (ramps etc.) <input checked="" type="checkbox"/> Clean functional toilets available (separate for Male and female) <input checked="" type="checkbox"/> Drinking water facility available <input checked="" type="checkbox"/> OPD waiting area has sufficient sitting arrangement <input checked="" type="checkbox"/> ASHA rest room is available <input checked="" type="checkbox"/> Drug storeroom with rack is available <input checked="" type="checkbox"/> Power backup: Complete Hospital		Observation
4. Number of functional in-patient beds	30		As reported/Citizen Charter Board
5. List of Services available	Yes		As reported/Citizen Charter Board
<ul style="list-style-type: none"> Specialized services available in addition to General OPD, ANC, Delivery, PNC, Immunization, FP, Laboratory services 	Sl.	Service	Y/N
	1	Medicine	Yes
	2	O&G	Yes
	3	Pediatric	Yes
	4	General Surgery	Yes
	5	Anesthesiology	Yes
	6	Ophthalmology	Yes
	7	Dental	Yes
	8	Imaging Services (X – ray)	Yes
			As reported/Hospital Citizen Charter Board

A. INFRASTRUCTURE				Means of Verification
Indicator	INFRASTRUCTURE			
	9	Imaging Services (USG)	No	
	10	Newborn Stabilization Unit	No	
• If any of the specialists are available 24*7	<input checked="" type="checkbox"/> Yes available <input type="checkbox"/> Yes, available only on-call <input type="checkbox"/> Not available			As reported
• If Yes, Mention the specialists available 24*7	<input checked="" type="checkbox"/> Pediatrician <input checked="" type="checkbox"/> Ob-Gyn <input checked="" type="checkbox"/> Anesthetist			As reported
• Emergency	General emergency: Yes Facilities available for: 1. Triage: Yes 2. Resuscitation: Yes 3. Stabilization: <input type="checkbox"/> Yes/ <input type="checkbox"/> No			Observation: Verify if triage area is marked
6. Tele-medicine/Consultation services available	Yes If yes, average number of teleconsultations per day for the last month If the facility is also functioning as 'Hub' to any of the AAM (SHC/PHC/UPHC/UAAM) <input type="checkbox"/> Yes/ <input type="checkbox"/> No			Tele-medicine records register/ e-Sanjeevani Portal
7. Operation Theatre available	Yes If yes, <input checked="" type="checkbox"/> Major OT <input checked="" type="checkbox"/> Minor OT			Observation Ensure signage and protocol displays
8. Availability of functional Blood Storage Unit	No • If yes, number of units of blood currently available: _____ • No. of blood transfusions done in last month:			Blood Storage Unit records, Register
9. Whether blood is issued free, or user-fee is being charged	<input type="checkbox"/> Free for BPL <input type="checkbox"/> Free for elderly <input type="checkbox"/> Free for JSSK beneficiaries <input type="checkbox"/> Free for all			Blood Storage Unit records, Register
10. Biomedical waste management practices	<input checked="" type="checkbox"/> Sharp pit: <input checked="" type="checkbox"/> Deep Burial pit:			Observation

A. INFRASTRUCTURE		Means of Verification
Indicator	INFRASTRUCTURE	
	Incinerator: Using Common Bio Medical Treatment plant: <input type="checkbox"/> Managed through outsourced agency <input type="checkbox"/> Other System, if any: (Specify)	
11. IT Services infrastructure	<input checked="" type="checkbox"/> Desktop/ Laptop available <input checked="" type="checkbox"/> Internet connectivity Quality/strength of internet connection: _____ Good	As reported

B. Human Resources				As reported	
12. Details of HR available in the facility (Sanctioned and In-place)	HR	Regular		Contractual	
		Sanctioned	Available	Sanctioned	Available
	MO (MBBS)		3		
	Specialists				
	Medicine				
	Ob-Gyn	1	1		
	Pediatrician			1	1
	Anesthetist				
	Dentist	1	1	0	1
	SNs/ GNMs				
	LTs				3
	Pharmacist				1
	Dental Assistant/ Hygienist				1
	Hospital/ Facility Manager				
	EmOC trained doctor		1		
	LSAS trained doctor				
	Others				

C. QUALITY PROGRAMMES		Means of verification
13. Kayakalp	Initiated: Yes Facility score:70.71 Award received: Winner <input type="checkbox"/> <input checked="" type="checkbox"/> Commendation	Kayakalp Assessment report

		Verify certificate if awarded
14. NQAS	Assessment done: NA (Traing gap) Internal/State Facility score: Certification Status:	NQAS assessment report Verify certificate if awarded
15. LaQshya	Labour Room: No LaQshya Certified If No, Assessment Done - <input type="checkbox"/> Yes/ <input type="checkbox"/> No Operation Theatre: No LaQshya Certified If No, Assessment Done - <input type="checkbox"/> Yes/ <input type="checkbox"/> No	LaQshya Assessment Report – check score Verify certificate if awarded

D. DRUGS AND DIAGNOSTICS

16. Availability of list of essential medicines (EML)/ drugs (EDL)	Yes	Verify EDL Displayed	
	If yes, total number of drugs in EDL____240____ EDL displayed in OPD Area: Yes No. of drugs available on the day of visit (out of the EDL) _____		
17. Implementation of DVDMS or similar supply chain management system (Training gap reported)	Yes	Observation, Check software	
18. Shortage of 5 priority drugs from EDL in last 30 days, if any	1	No shortage	As
	2		reported,
	3		check
	4		DVDMS
	5		, E-

		aushadhi , etc.
19. Availability of Essential Consumables:	<input checked="" type="checkbox"/> Sufficient Supply Minimal Shortage <input type="checkbox"/> Acute shortage In last 6 months, how many times there was a shortage_____	As reported Stock/In dent register
20. Availability of essential diagnostics	<input checked="" type="checkbox"/> In-house <input checked="" type="checkbox"/> Outsourced/ PPP <input type="checkbox"/> Both/ Mixed	As reported;
<ul style="list-style-type: none"> In-house tests (24*7 emergency test available) 	Timing: 8:00 am- 1:00pm Total No. of tests available against Essential Diagnostic tests list for CHC _____39	Obtain the complete list of diagnostic tests performed in-house
<ul style="list-style-type: none"> Outsourced/ PPP 	Yes, 8:00- 1:00 pm 49 types	
21. X-ray services is available	<input checked="" type="checkbox"/> Yes If Yes, type & no. of functional X-ray machine is available in the hospital:1 Is the X-ray machine AERB certified: No	Observation
22. Whether diagnostic services (lab, X-ray, USG etc.) are free for all	<input checked="" type="checkbox"/> Free for BPL <input checked="" type="checkbox"/> Free for elderly <input checked="" type="checkbox"/> Free for JSSK beneficiaries <input checked="" type="checkbox"/> Free for all	As reported
23. Availability of Testing kits/ Rapid Diagnostic Kits	<input checked="" type="checkbox"/> Sufficient Supply <input type="checkbox"/> Minimal Shortage <input type="checkbox"/> Acute shortage	As reported

24. If there is any shortage of major instruments/ equipment (Refer to Annexure 10 in the link for list of equipment – (https://nhsrcindia.org/sites/default/files/CHC%20IPHS%202022%20Guidelines%20pdf.pdf))	NA	As reported
25. Average downtime of equipment (days) Details of equipment are nonfunctional for more than 7 days	One month	As reported
E. KEY NATIONAL HEALTH PROGRAMMES		
26. Availability of delivery services	<input checked="" type="checkbox"/> Yes	As reported
• If the facility is designated as FRU, whether C-sections are performed	<input checked="" type="checkbox"/> Yes Number of normal deliveries performed in last month: _____110____ No. of C-sections performed in last month: _____8	Verify C-section records from Maternity OT registers
• Comment on condition of:	Labour room: Good OT: Good Functional New-born care corner (functional radiant warmer with neo-natal ambu bag): Yes	Observation
27. Status of JSY payments	Payment is up to date: Yes Average delay: (Average for how many days/patients)—2 weeks Payment done till: February Last 3 Months Reasons for delay: Documentation Gap	Verify from JSY status report
28. Availability of JSSK entitlements	<input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No <input checked="" type="checkbox"/> If yes, whether all entitlements being provided <input checked="" type="checkbox"/> Free delivery services (Normal delivery/ C-section)	As reported/ As Displayed in

	<input checked="" type="checkbox"/> Free diet <input checked="" type="checkbox"/> Free drugs and consumables <input checked="" type="checkbox"/> Free diagnostics <input checked="" type="checkbox"/> Free blood services <input checked="" type="checkbox"/> Free referral transport (home to facility) <input checked="" type="checkbox"/> Free referral transport (drop back from facility to home) <input checked="" type="checkbox"/> No user charges	Maternity Ward
29. PMSMA services provided on 9 th of every month	Yes If yes, how many high risks pregnancies are identified on 9 th for previous month ...15 If No, reasons thereof:	PMSMA Register/ High Risk Pregnancy Register, Staff review
30. Line listing of high-risk pregnancies	Yes	Verify Register availability
31. Practice related to Respectful Maternity Care	<input checked="" type="checkbox"/> Privacy maintained during examination ensured <input checked="" type="checkbox"/> Birth attendant allowed in Labour room <input checked="" type="checkbox"/> Obtaining Informed consent of the mother/ custodian <input checked="" type="checkbox"/> Safe care environment maintained	Observation, Patient review
32. Whether facility have registers for entering births and deaths	Yes	Birth Register, Death Records
33. Number of Maternal Death reported in the facility	Previous year: 0 Current year: 0	Maternal Deaths Records
34. Number of Child Death reported in the facility	Previous year: 0 Current year: 0	Maternal Deaths Records
35. If Comprehensive Abortion Care (CAC) services available	Yes	CAC register

36. Availability of vaccines and hub cutter	Yes Nurses/ ANM aware about open vial policy: Yes	Observation Staff review
37. Number of newborns immunized with birth dose at the facility in last 3 months	433	Immunisation Register
38. Newborns breastfed within one hour of birth during last month	121	Verify BF records
39. Number of sterilizations performed in last one month	6	FP Sterilizations register
40. Availability of trained provider for IUCD/ PPIUCD	Yes PPIUCD prefers more (40/ month)	As reported, Verify training received
41. Who counsels on FP services?	<input checked="" type="checkbox"/> Counsellor <input checked="" type="checkbox"/> Staff Nurse <input checked="" type="checkbox"/> Medical Officer Others (Specify)_____	As reported
42. Please comment on utilization of other FP services including Condoms, OCPs, Antra	Good acceptance PPIUCD Pref. more	Observation/ FP records and registers
43. FPLMIS has been implemented	Yes	Check software
44. Availability of functional Adolescent Friendly Health Clinic	No If yes, who provides counselling to adolescents: _____ Separate male and female counselors available: No	Observation, check AFHC register
45. Whether facility has functional NCD clinic	<input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No If No, is there any fixed day or days in a week for NCD care at the facility?	Check NCD register

	_____1_____ days (Mention number of days)- Tuesday			
46. Are service providers trained in cancer services?	Yes			
47. Number of individuals screened for the following in last 6 months:	NCD	Screened	Confirmed	NCD Register
	a. Hypertension	19	6	
	b. Diabetes	19	2	
	c. Oral Cancer	19	0	
	d. Breast Cancer	19	0	
	e. Cervical Cancer	0	0	
48. Whether reporting weekly data in P, S and L form under IDSP	Yes	Verify from IDSP reporting records		
49. Status of TB elimination programme	Facility is designated as Designated Microscopy Centre (DMC): Yes	As reported, Observation		
	If yes, percent of OPD whose samples were tested for TB (microscopy) in last 6 month (average) _____9930 (In no.)	DBT/Ni kshay Report		
	If anti-TB drugs available at the facility: Yes If yes, are there any patients currently taking anti-TB drugs from the facility: Yes	DBT/Ni kshay Report		
	Percent of patients tested through CBNAAT/ TruNat for Drug resistance in the last 6 months _____	DBT/Ni kshay Report		

	<p>Is there a sample transport mechanism in place for:</p> <p>Investigations within public sector for TB testing? Yes</p> <p>Investigations within public sector for other tests? Yes</p> <p>Outsourced testing?</p>	As reported									
	<p>Are all TB patients tested for HIV? Yes</p> <p>Are all TB patients tested for Diabetes Mellitus: Yes</p>	DBT/Nikshay Report									
	<p>Percent of TB Patients for whom DBT installments have been initiated under Nikshay Poshan Yojana in the last 6 months: 90%</p>	DBT/Nikshay Report									
50. Status on Leprosy eradication programme	<p>Nos. of new case detected by Field Worker in last 12 months: Nil</p> <p>Out of those, how many are having Gr. II deformity: -</p>	Facility Register/Record for leprosy									
F. RECORDS, FINANCE, OTHERS											
51. Maintenance of records on	<input checked="" type="checkbox"/> TB Treatment Card cases (both for drug sensitive and drug resistant cases) <input checked="" type="checkbox"/> TB Notification Registers <input checked="" type="checkbox"/> Malaria cases <input checked="" type="checkbox"/> Palliative cases <input checked="" type="checkbox"/> Cases related to Dengue and Chikungunya <input checked="" type="checkbox"/> Leprosy cases	Respective records									
52. How much fund was received and utilized by the facility under NHM?	<p>Fund Received last year:</p> <p>Fund utilized last year:</p> <table border="1" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th colspan="3">Fund in prev. FY</th> </tr> <tr> <th>Received</th> <th>Utilized</th> <th>% Utilization</th> </tr> </thead> <tbody> <tr> <td> </td> <td> </td> <td> </td> </tr> </tbody> </table>	Fund in prev. FY			Received	Utilized	% Utilization				Facility FMR
Fund in prev. FY											
Received	Utilized	% Utilization									

	4,93,000	493000	100%	
	List out Items/ Activities whose expenditure is met out of the RKS/ Untied Fund regularly: Repairing, electrification, Printing stationary, Contratual staff (Ambulance driver, cleaner)			RKS Register
	Reasons for underutilization of fund (if any)			Staff review
53. Status of data entry in (match with physical records)	<input checked="" type="checkbox"/> HMIS: Updated <input checked="" type="checkbox"/> MCTS: instead of this using ANMOL Portal <input checked="" type="checkbox"/> IHIP: Updated <input checked="" type="checkbox"/> HWC Portal: Updated <input checked="" type="checkbox"/> Nikshay Portal: Updated			Check portals at facility wrt last entries
54. Frequency of RKS meeting (check and obtain minutes of last meeting held)	Monthly one			RKS Register
55. Availability of ambulance services in the area	<input checked="" type="checkbox"/> CHC own ambulance available <input type="checkbox"/> CHC has contracted out ambulance services <input checked="" type="checkbox"/> Ambulances services with Centralized call centre <input type="checkbox"/> Government ambulance services are not available Comment (if any):			As reported
• How many cases from sub centre/ PHC were referred to this CHC last month?	Number: No proper record Types of cases referred in:			Referral-in register
• How many cases from the CHC were referred to the DH last month?	Number: 8 Types of cases referred out: Obstetric Emergency			Referral Out register

KEY OBSERVATION WITH CHALLENGES:

CHC Margherita is a functional 30 bedded FRU healthcare facility accessible from the nearest road ahead. This facility is located near the Arunachal Pradesh border, serving not only the local population but also patients from Arunachal Pradesh. The facility has a well-maintained infrastructure with essential amenities such as running water, clean toilets, drinking water,

adequate waiting area seating. On an average OPD load of 100 patients per day reported. The next referral point of this facility is Tinsukia Medical College. Referral cases primarily involve gynecology. General OPD, ANC, deliveries, PNC, immunization, family planning, Mental health and Adolescent Friendly health clinic. OBGYN, Anesthesia, general medicine, mental health specialist (once in a week) are available at the facility. Major operation theatre is there. Normal delivery care and emergency care services were reported to be 24*7. Both in-house and outsourced diagnostic tests are available, and 24x7 emergency services are operational. Family planning services are well-implemented. The facility is Kayakalp-certified with a score of 71% and a commendation award. Some IEC display boards, including laboratory services, EDL list requires updating. This facility was using DVDMS portal for Supply chain management system for indenting medication. Strengthening specialized services and addressing these gaps is essential for enhancing the quality of care, ensuring comprehensive service delivery. Disbursement of untied fund delay (Received in February) was reported a concern.

COMMUNITY HEALTH CENTRE (CHC), DIGBOI

General Information	
Name of facility visited	Digboi
Facility Type	<input checked="" type="checkbox"/> CHC <input type="checkbox"/> U-CHC
FRU	<input checked="" type="checkbox"/> No (24*7)
Accessible from nearest road head	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Next Referral Point	Facility: DH/ MC, Tinsukia Distance: 33/ 26 KM

A. INFRASTRUCTURE			Means of Verification	
Indicator	INFRASTRUCTURE			
1. OPD Timing	OPD: 8:00 am- 1:30 pm 2:00pm- 8:00am: Emergency services		Reported/ Citizen Charter Board	
2. Whether facility is functioning in PPP mode	No		Observation	
3. Condition of infrastructure/ building Please comment on the condition and tick the appropriate box	Comments: Good and well maintained		Observation	
	<input checked="" type="checkbox"/> 24*7 running water facility <input checked="" type="checkbox"/> Facility is geriatric and disability friendly (ramps etc.) <input checked="" type="checkbox"/> Clean functional toilets available (separate for Male and female) <input checked="" type="checkbox"/> Drinking water facility available <input checked="" type="checkbox"/> OPD waiting area has sufficient sitting arrangement <input checked="" type="checkbox"/> ASHA rest room is available <input checked="" type="checkbox"/> Drug storeroom with rack is available <input checked="" type="checkbox"/> Power backup: Complete Hospital		Observation	
4. Number of functional in-patient beds	30		As reported/Citizen Charter Board	
5. List of Services available	Yes (150-200)		As reported/Citizen Charter Board	
<ul style="list-style-type: none"> Specialized services available in addition to General OPD, ANC, Delivery, PNC, Immunization, FP, Laboratory services 	Sl.	Service	Y/N	As reported/Hospital Citizen Charter Board
	1	Medicine	No	
	2	O&G	Yes	
	3	Pediatric	No	
	4	General Surgery	No	
	5	Anesthesiology	Yes	
	6	Ophthalmology	No	
	7	Dental	No	
	8	Imaging Services (X – ray)	No	

A. INFRASTRUCTURE				Means of Verification
Indicator	INFRASTRUCTURE			
	9	Imaging Services (USG)	No	
	10	Newborn Stabilization Unit	No	
<ul style="list-style-type: none"> If any of the specialists are available 24*7 	<input type="checkbox"/> Yes, available only on-call No <input type="checkbox"/> Not available			As reported
<ul style="list-style-type: none"> If Yes, Mention the specialists available 24*7 	NA			As reported
<ul style="list-style-type: none"> Emergency 	General emergency: Yes Facilities available for: 1. Triage: <input type="checkbox"/> Yes/ <input type="checkbox"/> No 2. Resuscitation: <input type="checkbox"/> Yes/ <input type="checkbox"/> No 3. Stabilization: <input type="checkbox"/> Yes/ <input type="checkbox"/> No			Observation: Verify if triage area is marked
6. Tele-medicine/Consultation services available	Yes (45-50 per month, and mostly general cases) If yes, average number of teleconsultations per day for the last month			Tele-medicine records register/ e-Sanjeevani Portal
7. Operation Theatre available	Yes If yes, ✓ Major OT <input checked="" type="checkbox"/> Minor OT			Observation Ensure signage and protocol displays
8. Availability of functional Blood Storage Unit	Yes <ul style="list-style-type: none"> If yes, number of units of blood currently available: _____ No. of blood transfusions done in last month: _____ Shortage of blood , so rightnow no _____ 			Blood Storage Unit records, Register
9. Whether blood is issued free, or user-fee is being charged	<input type="checkbox"/> Free for BPL <input type="checkbox"/> Free for elderly <input checked="" type="checkbox"/> Free for JSSK beneficiaries <input type="checkbox"/> Free for all			Blood Storage Unit records, Register
10. Biomedical waste management practices	<input checked="" type="checkbox"/> Sharp pit: <input checked="" type="checkbox"/> Deep Burial pit: Incinerator: Using Common Bio Medical Treatment plant ✓ Managed through outsourced agency <input type="checkbox"/>			Observation

A. INFRASTRUCTURE		Means of Verification
Indicator	INFRASTRUCTURE	
11. IT Services infrastructure	<input checked="" type="checkbox"/> Desktop/ Laptop available <input checked="" type="checkbox"/> Internet connectivity Quality/strength of internet connection: _____ Good	As reported

B. Human Resources				As reported	
12. Details of HR available in the facility (Sanctioned and In-place)	HR	Regular		Contractual	
		Sanctioned	Available	Sanctioned	Available
	MO (MBBS)	1	1	3	4
	Specialists	Medicine	1	0	0
		Ob-Gyn	1	1	1
		Pediatrician	1	0	0
		Anesthetist	1	1	0
	Dentist	1	0	1	0
	SNs/ GNMs	5	8	10	5
	LTs	1	0	3	3
	Pharmacist	2	2	0	0
	Dental Assistant/ Hygienist	-	-	-	-
	Hospital/ Facility Manager	-	-	-	-
	EmOC trained doctor	-	-	-	-
	LSAS trained doctor	-	-	-	-
	Others	-	-	-	-

C. QUALITY PROGRAMMES		Means of verification
13. Kayakalp	Initiated: Yes Facility score:86 Award received: Winner <input type="checkbox"/> <input checked="" type="checkbox"/> Commendation 2024	Kayakalp Assessment report Verify certificate if awarded
14. NQAS	Assessment done: No, Internal assessment done Facility score: 84% Certification Status:	NQAS assessment report Verify certificate if awarded
15. LaQshya	Labour Room: <input checked="" type="checkbox"/> LaQshya Certified	LaQshya Assessment

	<p>If No, Assessment Done - Yes</p> <p>Operation Theatre: <input checked="" type="checkbox"/> LaQshya Certified</p> <p>If No, Assessment Done – Yes</p> <p>Assessment done in December, result is not out</p>	<p>Report – check score</p> <p>Verify certificate if awarded</p>	
D. DRUGS AND DIAGNOSTICS			
Availability of list of essential medicines (EML)/ drugs (EDL)	Yes	Verify EDL Displayed	
	<p>If yes, total number of drugs in EDL ___272___</p> <p>EDL displayed in OPD Area: Yes</p> <p>No. of drugs available on the day of visit (out of the EDL) ___234___</p>		
<p>Implementation of DVDMS or similar supply chain management system</p> <p>(Training part done)</p>	<input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No	Observation, Check software	
Shortage of 5 priority drugs from EDL in last 30 days, if any	1	Ibuprofen 400	As reported, check DVDMS, E-aushadhi, etc.
	2	Hyoine	
	3	Ondesartan	
	4	Salbultamol respules	
	5	Ampicillin	
16. Availability of Essential Consumables:	<input checked="" type="checkbox"/> Sufficient Supply <input type="checkbox"/> Minimal Shortage <input type="checkbox"/> Acute shortage	As reported	
	In last 6 months, how many times there was a shortage_____	Stock/Indent register	
17. Availability of essential diagnostics	<input checked="" type="checkbox"/> In-house <input type="checkbox"/> Outsourced/ PPP <input type="checkbox"/> Both/ Mixed	As reported;	
• In-house tests	<p>Timing: 8:00 am- 1:30pm</p> <p>Total No. of tests available against Essential Diagnostic tests list for CHC ___33___</p> <p>inhouse</p>	Obtain the complete list of diagnostic tests performed in-house	

	47- outsourced	
• Outsourced/ PPP	Yes	
18. X-ray services is available	Yes If Yes, type & no. of functional X-ray machine is available in the hospital: 1 Is the X-ray machine AERB certified: Yes	Observation
19. Whether diagnostic services (lab, X-ray, USG etc.) are free for all	<input checked="" type="checkbox"/> Free for BPL <input checked="" type="checkbox"/> Free for elderly <input checked="" type="checkbox"/> Free for JSSK beneficiaries <input checked="" type="checkbox"/> Free for all	As reported
20. Availability of Testing kits/ Rapid Diagnostic Kits	<input checked="" type="checkbox"/> Sufficient Supply <input type="checkbox"/> Minimal Shortage <input type="checkbox"/> Acute shortage	As reported
21. If there is any shortage of major instruments/ equipment (Refer to Annexure 10 in the link for list of equipment – (https://nhsrcindia.org/sites/default/files/CHC%20IPHS%202022%20Guidelines%20pdf.pdf)	Blood storage freedge is not functional	As reported
22. Average downtime of equipment (days) Details of equipment are nonfunctional for more than 7 days	15 days	As reported
E. KEY NATIONAL HEALTH PROGRAMMES		
23. Availability of delivery services	<input checked="" type="checkbox"/> Yes	As reported
• If the facility is designated as FRU, whether C-sections are performed	Yes Number of normal deliveries performed in last month: _____34 No. of C-sections performed in last month: _____26	Verify C-section records from Maternity OT registers

	<p>2 gyena,</p> <p>People opting C-section</p> <p>Most of the patients already C-section previous</p>	
<ul style="list-style-type: none"> • Comment on condition of: 	<p>Labour room: Satisfactory</p> <p>OT: -</p> <p>Functional New-born care corner (functional radiant warmer with neo-natal ambu bag): Yes</p>	Observation
24. Status of JSY payments	<p>Payment is up to date: Yes</p> <p>Average delay: (Average for how many days/patients)—3 months</p> <p>Payment done till- January 2025</p> <p>Last 3 Months</p> <p>Reasons for delay: (For February fund not available, Document issue also)</p> <p>Account no. not available and Funding issue</p>	Verify from JSY status report
25. Availability of JSSK entitlements	<p><input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No</p> <p><input checked="" type="checkbox"/> If yes, whether all entitlements being provided</p> <p><input checked="" type="checkbox"/> Free delivery services (Normal delivery/ C-section)</p> <p><input checked="" type="checkbox"/> Free diet</p> <p><input checked="" type="checkbox"/> Free drugs and consumables</p> <p><input checked="" type="checkbox"/> Free diagnostics</p> <p><input checked="" type="checkbox"/> Free blood services</p> <p><input checked="" type="checkbox"/> Free referral transport (home to facility)</p> <p><input checked="" type="checkbox"/> Free referral transport (drop back from facility to home)</p> <p><input checked="" type="checkbox"/> No user charges</p>	As reported/As Displayed in Maternity Ward
26. PMSMA services provided on 9 th of every month	<p>Yes</p> <p>If yes, how many high risks pregnancies are identified on 9th for previous month ...5</p> <p>If No, reasons thereof:</p>	PMSMA Register/High Risk Pregnancy Register, Staff review

27. Line listing of high-risk pregnancies	Yes	Verify Register availability
28. Practice related to Respectful Maternity Care	<input checked="" type="checkbox"/> Privacy maintained during examination ensured <input checked="" type="checkbox"/> Birth attendant allowed in Labour room <input checked="" type="checkbox"/> Obtaining Informed consent of the mother/ custodian <input checked="" type="checkbox"/> Safe care environment maintained	Observation, Patient review
29. Whether facility have registers for entering births and deaths	Yes	Birth Register, Death Records
30. Number of Maternal Death reported in the facility	Previous year: 0 Current year: 0	Maternal Deaths Records
31. Number of Child Death reported in the facility	Previous year: 0 Current year: 0	Maternal Deaths Records
32. If Comprehensive Abortion Care (CAC) services available	Yes	CAC register
33. Availability of vaccines and hub cutter	Yes Nurses/ ANM aware about open vial policy: Yes	Observation Staff review
34. Number of newborns immunized with birth dose at the facility in last 3 months	153	Immunisation Register
35. Newborns breastfed within one hour of birth during last month	60	Verify BF records
36. Number of sterilizations performed in last one month	5	FP Sterilizations register
37. Availability of trained provider for IUCD/ PPIUCD	Yes	As reported, Verify training received
38. Who counsels on FP services?	<input checked="" type="checkbox"/> Counsellor <input checked="" type="checkbox"/> Staff Nurse <input checked="" type="checkbox"/> Medical Officer Others (Specify) __ANM____	As reported

39. Please comment on utilization of other FP services including Condoms, OCPs, Antra	All are accepted but mainly go for OCP		Observation/ FP records and registers		
40. FPLMIS has been implemented	Yes		Check software		
41. Availability of functional Adolescent Friendly Health Clinic	No If yes, who provides counselling to adolescents: _____ Counselor is here (Wednesday and Saturday) Separate male and female counselors available: No		Observation, check AFHC register		
42. Whether facility has functional NCD clinic	<input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No If No, is there any fixed day or days in a week for NCD care at the facility? _____2___ days (Mention number of days)		Check NCD register		
43. Are service providers trained in cancer services?	Yes				
44. Number of individuals screened for the following in last 6 months:	NCD		Screened	Confirmed	NCD Register
	f. Hypertension		364	82	
	g. Diabetes		364	36	
	h. Oral Cancer		364	0	
	i. Breast Cancer		364	0	
j. Cervical Cancer		364	0		
45. Whether reporting weekly data in P, S and L form under IDSP	Yes (P and L Form)		Verify from IDSP reporting records		
46. Status of TB elimination programme	Facility is designated as Designated Microscopy Centre (DMC): Yes		As reported, Observation		
	If yes, percent of OPD whose samples were tested for TB (microscopy) in last 6 month (average) _____1.9% (7 cases found positive)		DBT/Nikshay Report		
	If anti-TB drugs available at the facility: Yes If yes, are there any patients currently taking anti-TB drugs from the facility: Yes		DBT/Nikshay Report		

	Percent of patients tested through CBNAAT/ TruNat for Drug resistance in the last 6 months ____7.37% (146 positive cases)	DBT/Nikshay Report
	Is there a sample transport mechanism in place for: Yes Investigations within public sector for TB testing? Yes Investigations within public sector for other tests? Yes Outsourced testing? <input type="checkbox"/> Yes/ <input checked="" type="checkbox"/> No	As reported
	Are all TB patients tested for HIV? Yes Are all TB patients tested for Diabetes Mellitus: Yes	DBT/Nikshay Report
	Percent of TB Patients for whom DBT installments have been initiated under Nikshay Poshan Yojana in the last 6 months:	DBT/Nikshay Report
47. Status on Leprosy eradication programme	Nos. of new case detected by Field Worker in last 12 months: 5 Out of those, how many are having Gr. II deformity: 1 Frequency of Community Surveillance:	Facility Register/Record for leprosy
F. RECORDS, FINANCE, OTHERS		
48. Maintenance of records on	<input checked="" type="checkbox"/> TB Treatment Card cases (both for drug sensitive and drug resistant cases) <input checked="" type="checkbox"/> TB Notification Registers <input checked="" type="checkbox"/> Malaria cases <input checked="" type="checkbox"/> Palliative cases <input checked="" type="checkbox"/> Cases related to Dengue and Chikungunya <input checked="" type="checkbox"/> Leprosy cases	Respective records
49. How much fund was received and utilized by the facility under NHM?	Fund Received last year: Yes, In August & February (Till August use user fund) Fund utilized last year:	Facility FMR

	<table border="1"> <thead> <tr> <th colspan="3">Fund in prev. FY</th> </tr> <tr> <th>Received</th> <th>Utilized</th> <th>% Utilization</th> </tr> </thead> <tbody> <tr> <td>4.95</td> <td>4.95</td> <td>100%</td> </tr> </tbody> </table>	Fund in prev. FY			Received	Utilized	% Utilization	4.95	4.95	100%	
Fund in prev. FY											
Received	Utilized	% Utilization									
4.95	4.95	100%									
	<p>List out Items/ Activities whose expenditure is met out of the RKS/ Untied Fund regularly:</p> <p>Minor construction</p> <p>Logistic purchase</p> <p>Ambulance driver payment from Untied fund</p>	RKS Register									
	Reasons for underutilization of fund (if any)	Staff review									
50. Status of data entry in (match with physical records)	<input checked="" type="checkbox"/> HMIS: Updated <input checked="" type="checkbox"/> MCTS: instead of this using ANMOL Portal <input checked="" type="checkbox"/> IHIP: Updated <input checked="" type="checkbox"/> HWC Portal: Updated <input checked="" type="checkbox"/> Nikshay Portal: Updated	Check portals at facility wrt last entries									
51. Frequency of RKS meeting (check and obtain minutes of last meeting held)	1	RKS Register									
52. Availability of ambulance services in the area	<input type="checkbox"/> CHC has contracted out ambulance services <input checked="" type="checkbox"/> CHC own ambulance available Ambulances services with Centralized call centre <input type="checkbox"/> Government ambulance services are not available	As reported									
	Comment (if any): CHC have one ambulance, facility required more										
<ul style="list-style-type: none"> How many cases from sub centre/ PHC were referred to this CHC last month? 	Number: 18 (February, 2025) Types of cases referred in: Mostly high risk cases ANC, Delivery care services	Referral-in register									
<ul style="list-style-type: none"> How many cases from the CHC were referred to the DH last month? 	Number: 5 Types of cases referred out: PPH Uncontrolled, Prolonged labour, (Suppose sometimes not anesthesia we referred)	Referral Out register									

KEY OBSERVATION WITH CHALLENGES:

CHC Digboi, a 30-bedded facility, manages an OPD load of 150-200 patients per day, with a ₹10 registration fee for all, exempting infants under one year, ANC patients, and the elderly. It provides 24×7 basic emergency care, with functional minor and major OTs. Obstetrics and Gynaecology specialists are available; however, an anaesthetist is present only on certain days, due to which delivery cases to be scheduled accordingly. The facility performs well in delivery care services, particularly C-sections. In the last month, 34 normal deliveries and 26 C-sections were conducted, indicating a high C-section ratio, primarily due to patient preference and previous C-section history.

A major challenge is the shortage of blood supply, as there is only one blood bank in the entire district, and the blood storage refrigerator at the facility is non-functional. The facility has one ambulance, need of an additional ambulance to serve in case of emergency cases. The nearest referral centers of the facility are Medical College (26 km away) and a Civil Hospital (33 km away).

Manpower shortages persist, particularly the absence of a paediatrician and the limited availability of an anaesthetist, impacting delivery care services. Strengthening manpower, ensuring a functional blood storage system, and improving anaesthetist availability are critical for enhancing service delivery.

Ayushman Arogya Mandir- AAM-PHC, HAPJAN

A. General Information	
1. State	Assam
2. District Name	Tinsukia
3. Block/Taluka Name	Hapjan
4. Name of Facility	Hapjan
5. Type of Facility	<input checked="" type="checkbox"/> PHC-AAM <input type="checkbox"/> UPHC-AAM
6. NIN of the facility	8812872367
7. No. of days in a week facility is operational	7days (24*7)
8. OPD Timings	8:00 am to 2:00 pm
9. Month & Year of operationalization of AAM	2024
10. Details of co-location, if any (If any co-located SHC)	-
11. Accessible from nearest road head (Yes/No)	Yes
12. Next Referral Facility Name	Tinsukhia Medical college
13. Distance of next referral facility (in Km)	2-3km
14. If UPHC functions as a Polyclinic (Yes/No)	No
15. If Yes, please take note of available specialist services at the Polyclinic	No

A.1 Demographic Details	
1. Number of Villages/Wards	6
2. No. of Households	1304
3. Total catchment Population	6291
4. Population who are 30 years of age and above	2327

B. Physical Infrastructure																		
Infrastructure Status and details		Availability																
1.	Availability of Govt owned Building	<input checked="" type="checkbox"/>	Yes <input type="checkbox"/> No															
2.	If there is no government-owned Building, specify building type 60-70 Per day / OPD load	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 10%;">S.no</th> <th style="width: 60%;">Building</th> <th style="width: 30%;">√ Mark</th> </tr> </thead> <tbody> <tr> <td>A</td> <td>Other Govt.</td> <td></td> </tr> <tr> <td>B</td> <td>Panchayat Bhawan</td> <td></td> </tr> <tr> <td>C</td> <td>Urban Local Body</td> <td></td> </tr> <tr> <td>D</td> <td>Rented etc</td> <td></td> </tr> </tbody> </table>	S.no	Building	√ Mark	A	Other Govt.		B	Panchayat Bhawan		C	Urban Local Body		D	Rented etc		
S.no	Building	√ Mark																
A	Other Govt.																	
B	Panchayat Bhawan																	
C	Urban Local Body																	
D	Rented etc																	
3.	Is the facility functional 24 x 7?	<input checked="" type="checkbox"/>	Yes <input type="checkbox"/> No															
4.	Availability of IPD Beds	<input checked="" type="checkbox"/>	Yes <input type="checkbox"/> No															
5.	If yes, Number of functional IPD Beds	<input checked="" type="checkbox"/>	Yes <input type="checkbox"/> No															
6.	Availability of boundary Wall	<input checked="" type="checkbox"/>	Yes <input type="checkbox"/> No															

7.	External branding as per CPHC guidelines (Colour & Logo)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
8.	OPD room Examination table with privacy curtains/screen	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
9.	Waiting area with sitting arrangements for patients/ attendants	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
10.	Availability of furniture:	Table Yes Chairs Yes Almirah/Shelf Yes
11.	Laboratory	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
12.	Pharmacy /Drug store	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
13.	Space/ room identified for Wellness activities including Yoga sessions	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
14.	Separate functional toilets for males and females	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
15.	Availability of Running Water	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
16.	Facilities for elderly and differently abled people (ramps at entry, wheel chairs etc.)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
17.	Electricity connection	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
18.	Power back up	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
19.	Safe drinking Water for staff and patients	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
20.	Functional Handwashing corner (designated) with running water and soap	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
21.	Provision of BMW management	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
22.	Colour coded waste bins	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
23.	Bio-medical waste disposal mechanism in place	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
24.	<i>Residential Quarters available for Staff If yes, Specify the staff for which quarters available</i>	Yes

B.1 Information, Education & communication (IEC) material		
1	Display of signages and name of the facility	Yes
2	Display of IEC material (related to service packages TB, FP, RMNCHA, Eye, oral care, cancers etc)	Yes
3	Display of IEC on water, sanitation & hygiene	Yes
4	IEC/Poster on BMW displayed at the facility.	Yes
5	Installation of TV/ LED screen in the waiting area for IEC display	No
6	Display of citizen charter	Yes
7	Information on grievance redressal displayed	Yes
8	Information on referral transport displayed	Yes
9	Information on nearest referral facility displayed	Yes

C. Human Resource Availability						
No	Staff	Required as per IPHS-2022	Regular		Contractual	
			Sanctioned	Available	Sanctioned	Available
1.	Medical Officer (MBBS)	1	3	1	1	1
2.	AYUSH MO*	1	-	-	-	-

3.	Dentist*	1	-	-	-	-
4.	Staff Nurse	2	-	-	4	3
5.	Pharmacist	1	1	1	1	1
6.	Laboratory Technician	1	3	3	1	1
7.	ANM/MPW (F)#	1	3	2	1	1
8.	MPW (M)	1	-	-	-	-
9.	Lady Health Visitor	1	1	1	-	-
10.	Dresser	1	1	1	-	-
11.	Accountant	1	-	-	1	1
12.	Data entry operator	1	-	-	-	-
13.	Sanitation staff	1			-	7
14.	ASHA				-	6
15.	ASHA Facilitator (If any, only for Rural areas)					
16.	Others (Specify)					
17.	Whether all essential HRH available as per IPHS 2022					

*Desirable

For PHC sub centre-Co-located

D.1 Training Details- RMNCHA+ Communicable & Non- Communicable Diseases				
Services	MO (MBBS) (Y/N)	Staff Nurse (Y/N)	MPW (F) / (M) (Y/N)	ASHA (Y/N)
Maternal Health (ANC/PNC Care)	Yes	Yes	Yes	Yes
Child Health (New Born Care/ HBNC/HBYC)	Yes	Yes	Yes	Yes
Family Planning	Yes	Yes	Yes	Yes
Communicable Diseases (TB/ Leprosy/ Malaria/ Dengue/ Filariasis)	Yes	Yes	Yes	Yes
NCD	Yes	Yes	Yes	Yes

D.2 Training details- Expanded CPHC packages						
Staff	Trained in Eye care (Y/N)	Trained in ENT care (Y/N)	Trained in oral care (Y/N)	Trained in MNS (Y/N)	Elderly & Palliative Care (Y/N)	Trained in Trauma & Emergency care (Y/N)
MO (MBBS)	No	No	No	No	No	Yes
Staff Nurse	No	No	No	No	No	No
ANM/ MPW-F	Yes	Yes	Yes	Yes	Yes	Yes
MPW- M	No	No	No	No	No	No
ASHA	Yes	Yes	Yes	Yes	Yes	Yes

E.1 Availability of Services	
Reproductive Maternal and Child Health	<input checked="" type="checkbox"/> ANC/ PNC <input checked="" type="checkbox"/> Neonatal and infant healthcare services <input checked="" type="checkbox"/> Childhood and Adolescent healthcare services <input checked="" type="checkbox"/> Family planning, contraceptive and other reproductive healthcare services
Communicable diseases	<input checked="" type="checkbox"/> Vector-borne diseases (Malaria, Dengue, Filariasis, JE) <input checked="" type="checkbox"/> TB <input checked="" type="checkbox"/> Leprosy <input checked="" type="checkbox"/> Acute simple illnesses
Non-Communicable Diseases	<input checked="" type="checkbox"/> Screening and management of common NCDs (DM, HTN) <input checked="" type="checkbox"/> Screening of common cancers – Oral <input checked="" type="checkbox"/> Screening of common cancers – breast <input checked="" type="checkbox"/> Screening of common cancers – cervix <input checked="" type="checkbox"/> Screening and management of mental health ailments

E.2 Availability of Expanded Packages of Services			
Service Packages	Services Available	Drugs available	Diagnostics & consumables available
Ophthalmic care services	Yes	Yes	Yes
Basic ear, nose, throat (ENT) care services	Yes	Yes	Yes
Oral health care services	Yes	Yes	Yes
Elderly and Palliative care	Yes	Yes	Yes
Screening & management of mental health ailments	Yes	Yes	Yes
Emergency Medical Services	Yes	Yes	Yes

F. Availability of Essential medicines		
1	Number of medicines at AAM-PHC/UPHC as per State Essential Medicines list (IPHS/AAM EDL) <i>(Link for list of essential medicines for reference- https://nhsrcindia.org/essential-medicines-list-hwc-shc-phc)</i>	125 <i>(Total number of medicines at AAM-PHC/UPHC as per National EML -172)</i>
2	Total number of medicines available at AAM-PHC/UPHC	125
3	Availability of medicines for priority conditions	<input checked="" type="checkbox"/> Tuberculosis <input checked="" type="checkbox"/> Diabetes <input checked="" type="checkbox"/> Hypertension <input checked="" type="checkbox"/> Fever

4	Medicine categories with shortfall/stockouts on the day of assessment	No shortage <input type="checkbox"/> Oral Contraceptives <input type="checkbox"/> Analgesics / NSAIDs) <input type="checkbox"/> Anti-pyretic <input type="checkbox"/> Anti-allergics <input type="checkbox"/> Antidotes for poisoning <input type="checkbox"/> Gastrointestinal meds <input type="checkbox"/> Anti-filarial <input type="checkbox"/> Antibiotics <input type="checkbox"/> Anti-leprosy	<input type="checkbox"/> Anti-tuberculosis <input type="checkbox"/> Anti-fungal <input type="checkbox"/> Anti-malarial <input type="checkbox"/> Anti-hypertensive <input type="checkbox"/> Oral hypoglycaemics <input type="checkbox"/> Hypolipidemic <input type="checkbox"/> ORS <input type="checkbox"/> Multi-vitamins <input type="checkbox"/> Dermatological (cream)
5	What is the indenting cycle that is followed at the facility?	<input type="checkbox"/> Fortnightly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> As required <input type="checkbox"/> Other (Specify)	
6	What is the lead time for supply of drugs which are indented? (record in days)	<input checked="" type="checkbox"/> <input type="checkbox"/> Less than 1 Week 1-2 Weeks <input type="checkbox"/> More than 2 Weeks	
7	Is buffer stock for drugs maintained?	Yes	
8	DVDMS or any other software is being used for stock management	Yes	

G.1 Availability of Diagnostic Services		
1	Availability of diagnostic services:	<input checked="" type="checkbox"/> In house lab <input checked="" type="checkbox"/> Outsource (Hub/PPP mode) <input type="checkbox"/> Hybrid Model
2	Number of diagnostic tests at AAM-PHC/UPHC as per State Essential Diagnostic list	32 (Total number of diagnostic tests at AAM-PHC/UPHC as per National Essential Diagnostic list-63)
3	Number of tests available at AAM-PHC/UPHC	32 +
4	Number of tests Provided through In House Mode	32
5	Number of tests Provided through Hub & Spoke (Public Health System)	-
6	Number of tests Provided through Hub & Spoke- PPP Model	-
7	Availability of X-ray services	No
8	Availability of Sample transportation mechanism	Yes
9	User fee charged for diagnostics	No
10	Average downtime of equipment	One week

11	Details of equipment which are non-functional for 7 Days (<i>List of equipment is provided as annexure for reference</i>)	-
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G.2 Diagnostic Tests Available		
1.	Haemoglobin	Yes
2.	Human chorionic gonadotropin (HCG) (Urine test for pregnancy) – Rapid card test (dipstick)	Yes
3.	Urine test for PH, specific gravity, leucocyte esterase glucose, bilirubin, urobilinogen, ketone, haemoglobin, protein, nitrite – Multipara meter Urine Strip (dipstick)	Yes
4.	Urine Microscopy	No
5.	24 – hours urinary protein	No
6.	Stool for ova and cyst	No
7.	Dengue – Rapid card test for NSI antigen and IgM and IgG antibodies	Yes
8.	MP Slide method	Yes
9.	Malaria Rapid test	Yes
10.	RPR/VDRL test for syphilis	Yes
11.	HIV (Antibodies to HIV 1&2) – Rapid card test	Yes
12.	Hepatitis B surface antigen test	Yes
13.	Sputum for AFB # - Microscopy	Yes
14.	Typhoid test (IgM)	Yes
15.	Blood Sugar	Yes
16.	HCV Antibody Test (Anti HCV)	Yes
17.	Bleeding time and clotting time	Yes
18.	Visual Inspection Acetic Acid (VIA)	No
19.	rK3 for Kala Azar (endemic areas only)	No
20.	Filariasis (endemic areas only)	Yes
21.	Japanese encephalitis (endemic areas only)	NA
22.	Test for iodine in salt (used for food) – Iodine in salt testing kit	Yes

H. Availability of IT Equipment & Teleconsultation services	
Infrastructure: Availability	<input checked="" type="checkbox"/> Tablet <input type="checkbox"/> Smartphone <input checked="" type="checkbox"/> <input type="checkbox"/> Laptop <input checked="" type="checkbox"/> Internet connectivity (Government funded or other, specify)
Infrastructure: Functionality	Tablet <input type="checkbox"/> Smartphone <input checked="" type="checkbox"/> <input type="checkbox"/> Laptop <input checked="" type="checkbox"/> Internet connectivity (Government funded or other, specify)
Teleconsultation services (PHC/CHCs/DH/MCH)	No

Teleconsultation platforms	e-Sanjeevani OPD <input type="checkbox"/> e-Sanjeevani.in <input type="checkbox"/> State specific app Specify, if any
Teleconsultation schedule prepared and displayed	NA
Common conditions for teleconsultation	NA
Total teleconsultations (last 1 month)	NA

I. Wellness Activities			
Wellness sessions being held periodically	Yes		
Availability of a trained instructor for wellness session	Yes		
Health Days are celebrated as per the Wellness Activity Calendar	Yes		
Health Days are celebrated as per the Wellness Activity Calendar	Yes		
J. Governance			
Constitution of Jan Arogya Samiti	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
Periodic JAS meetings in the last 6 months	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
Minutes of meeting maintained	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
Periodic VHND sessions undertaken	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
K. Reporting			
Online Platforms	Reporting		
<input type="checkbox"/> AAM Portal/App	Yes		
<input type="checkbox"/> National NCD Portal/App	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
<input type="checkbox"/> IHIP	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
<input type="checkbox"/> HMIS	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
<input type="checkbox"/> FPLMIS	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
<input type="checkbox"/> DVDMS	Yes		
<input type="checkbox"/> Nikshay	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
Specify others, if any:			
L. Finance			
Remuneration & Incentives	Cadre	Timely disbursement	Complete disbursement as entitled
	AAM-PHC Team (Salary)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
	AAM-PHC Team (Team Based Incentives)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
Facility funds	Fund Source	Timely disbursement	
	Untied	Yes	
	Other Sources	<input type="checkbox"/> Yes <input type="checkbox"/> No	

Fund utilization NHM Fund/untied funds utilized during last year:	Funds received (Amount in Rs.) 1, 70, 000	Expenditure (Amount in Rs.) 1,70,000	% Expenditure 100%
	Delay, August ist install ment.. 2 nd February		
Is untied fund being spent on following activities?	Yes Regular payment of Bills: <input type="checkbox"/> Yes <input type="checkbox"/> No If yes, specify; <input checked="" type="checkbox"/> <input type="checkbox"/> Electricity <input checked="" type="checkbox"/> <input type="checkbox"/> Drinking Water <input type="checkbox"/> Internet Regular purchase: <input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> <input type="checkbox"/> Medicines <input checked="" type="checkbox"/> Reagents/Consumables <input type="checkbox"/> Equipment Payment of support/cleaning Staff: Yes		
Status of JSY Payments	Payment done till (month/ year) : February Average Delay in Payment (days): No Reasons for delay, if any		
Availability of JSSK entitlements	Yes If yes, whether all entitlements being provided <input checked="" type="checkbox"/> Free delivery services (Normal delivery) <input checked="" type="checkbox"/> Free diet (One Basket – One time diet, provided by state govt.) <input checked="" type="checkbox"/> Free drugs and consumables <input checked="" type="checkbox"/> Free diagnostics Free blood services Free referral transport (home to facility) <input checked="" type="checkbox"/> Free referral transport (drop back from facility to home) <input checked="" type="checkbox"/> No user charges		

M. Service delivery Output Indicators (Data of previous quarter)		
1	Total number of outpatient department visits	1347
2	No. of PW registered for ANC	25
3	No. of PW received 4 or more ANC check-ups	20
4	Total number of institutional deliveries	15
5	Total no. of High-Risk Pregnancies received treatment against no. of high-Risk pregnancies identified	-
6	Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine	33
7	Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine	23
8	Number of cases referred from Sub centre AAM (From all sub-centre -AAM under PHC) to PHC AAM during last month	9
9	Number of cases referred from PHC AAM to CHC or higher centre during last month	7

10	Number of cases referred back from higher centre to PHC AAM for follow-up during last 3 months	3																													
11	TB patients undergoing treatment <table border="1"> <thead> <tr> <th>Indicators</th> <th>Current year</th> </tr> </thead> <tbody> <tr> <td>No. of presumptive TB patients identified</td> <td>280</td> </tr> <tr> <td>No. of TB patients diagnosed out of the presumptive patients referred</td> <td>125</td> </tr> <tr> <td>No. of TB patients taking treatment in the AAM</td> <td>125</td> </tr> </tbody> </table>		Indicators	Current year	No. of presumptive TB patients identified	280	No. of TB patients diagnosed out of the presumptive patients referred	125	No. of TB patients taking treatment in the AAM	125																					
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12	<table border="1"> <tbody> <tr> <td>% of target population administered CBAC</td> <td>2428</td> </tr> <tr> <td>% of target population with score below 4</td> <td>1019</td> </tr> <tr> <td>% of target population with score 4 and above</td> <td>-</td> </tr> </tbody> </table> Community Based Screening for NCDs		% of target population administered CBAC	2428	% of target population with score below 4	1019	% of target population with score 4 and above	-																							
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13	<table border="1"> <thead> <tr> <th>NCDs (No. of individuals in Last 6 Months)</th> <th>Screened</th> <th>Treated</th> <th>Follow-up</th> </tr> </thead> <tbody> <tr> <td>Hypertension</td> <td>540</td> <td>73</td> <td></td> </tr> <tr> <td>Diabetes</td> <td>206</td> <td>23</td> <td></td> </tr> <tr> <th>NCDs (No. of individuals in Last 6 Months)</th> <th>Screened</th> <th>Referred</th> <th>Follow-up</th> </tr> <tr> <td>Oral Cancer*</td> <td>NA</td> <td></td> <td></td> </tr> <tr> <td>Breast Cancer*</td> <td>NA</td> <td></td> <td></td> </tr> <tr> <td>Cervical Cancer*</td> <td>NA</td> <td></td> <td></td> </tr> </tbody> </table>			NCDs (No. of individuals in Last 6 Months)	Screened	Treated	Follow-up	Hypertension	540	73		Diabetes	206	23		NCDs (No. of individuals in Last 6 Months)	Screened	Referred	Follow-up	Oral Cancer*	NA			Breast Cancer*	NA			Cervical Cancer*	NA		
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N. Implementation of NQAS Quality Assurance and Patient Safety		
1	Has there been an internal assessment for NQAS?	External, result pending
2	Is the facility certified at the State-level for NQAS?	Yes
3	Is the facility certified at the National level for NQAS?	Result awaiting
4	Is the facility participating in Kayakalp?	Yes
5	If yes, achievement under Kayakalp (Winner, commendation) and score	Yes (97%)
6	Patient Rights	<input checked="" type="checkbox"/> Display of citizen's charter <input checked="" type="checkbox"/> Display of IEC materials <input checked="" type="checkbox"/> Provision for ensuring privacy <input checked="" type="checkbox"/> Respectful Maternity Care being practiced <input checked="" type="checkbox"/> All services provided free of cost <input checked="" type="checkbox"/> Confidentiality assured for patient information
7	Support Services	<input checked="" type="checkbox"/> Maintenance and upkeep of facility ensured <input checked="" type="checkbox"/> Maintenance of clinical records <input checked="" type="checkbox"/> Data management using digital technology <input checked="" type="checkbox"/> Systematic inventory management (medicines/consumables)
8	Infection control	<input checked="" type="checkbox"/> Adherence to biomedical waste management <input checked="" type="checkbox"/> Adherence to SOPs for disinfection / sterilization of equipment <input checked="" type="checkbox"/> Adherence to SOPs for personal protection

9	Clinical care	<input checked="" type="checkbox"/> Adherence to SOPs for clinical management of conditions <input checked="" type="checkbox"/> Ensuring care continuity through bilateral referral mechanism
10	Quality Management Systems	<input checked="" type="checkbox"/> Provision for collecting patient feedback <input checked="" type="checkbox"/> Availability of Grievance Redressal Mechanisms <input checked="" type="checkbox"/> Periodic reviews undertaken for quality assurance
O. IPHS Compliance		
1	Date of assessment using ODK tool kit	2 years ago (2023)
2	Facility aggregate score using ODK Took kit	Don't know

KEY OBSERVATION WITH CHALLENGES:

PHC Hapjan, serving six villages, offers 24×7 delivery services with a fruit basket (Samahar) instead of a free diet. It has a well-established power backup system, a conference room, and an ongoing staff training program for expanded AAM packages. The facility uses the DVDMS portal for medicine procurement and has a well-equipped laboratory with in-house and outsourced tests. Regular yoga sessions are conducted by an instructor. The facility has adolescent-friendly clinic which provides counseling to adolescents. Immunization coverage is efficient, and screenings for all non-communicable diseases, except cervical cancer, are conducted. This facility was Kayakalp awarded with 82% score. The facility has initiated for NQAS assessment, with results pending. With regards to fund, it was reported that facility has received late untied fund in the last year.

Annexure- List of equipment

S.No.	Equipment	Available	Not available	Functional	Non-Functional
1	Ambu Bag	✓		✓	
2	Laryngoscope		✓		
3	Radiant Warmer	✓	-	✓	
4	Pulse Oximeter-Finger Tip	✓		✓	
5	Pulse Oximeter-Table Top		✓		
6	Labor Bed	✓	-	✓	
7	Foetal Doppler	✓	-	✓	
8	Phototherapy Unit	✓	-		
9	Shoulder Wheel		-		
10	Shoulder Pulley		-		
11	Shoulder Abduction Ladder		-		
12	Suction Machine	✓	-		
13	Mobile Spotlight	✓			

S.No.	Equipment	Available	Not available	Functional	Non-Functional
14	Manual Vacuum Aspirator	✓	-		
15	Weighing Scale	✓		✓	
16	Baby Weighing Scale	✓		✓	
17	Infantometer		-		
18	Ophthalmoscope		✓		
19	Fully Loaded Dental Chair Electrically Operated		-		
20	Dental Chair-Basic		-		
21	Oxygen Hood Neonatal	✓	-		
22	ILR With Voltage Stabilizer-Small	✓	-	✓	
23	Deep Freezer-Small	✓	-	✓	
24	ILR With Voltage Stabilizer-Large	✓	-	✓	
25	Deep Freezer-Small-Large	✓			
26	Vaccine Carrier with Ice Packs	✓	-	✓	
27	Cell Counter – 3 Part		-		
28	Semi-Automated Biochemistry Analyser		-		
29	Binocular Microscope		-		
30	HbA1C Analyser		-		
31	Turbidometer		-		
32	Glucometer	✓		✓	
33	Haemoglobinometer				
34	ESR Analyzer		-		
35	Electrolyte Analyzer		-		
36	Oxygen Cylinder- B Type				
37	BP Apparatus- Aneroid				
38	BP Apparatus-Digital				
39	Stethoscope	✓		✓	
40	Thermometer	✓		✓	
41	Examination Table	✓		✓	
42	Lower and Upper Extremity Cycle/ Basic Ergometer/ Static Cycle				
43	Exerciser Couch/Table				
44	Finger Exerciser Web				
45	Walking Aid for Training/ Reciprocal Walker				

AYUSHMAN AROGYA MANDIR- AAM-PHC, JAGUN

A. General Information	
1. State	Assam
2. District Name	Tinsukia
3. Block/Taluka Name	Ketolong
4. Name of Facility	Jagun PHC
5. Type of Facility	<input checked="" type="checkbox"/> PHC-AAM <input type="checkbox"/> UPHC-AAM
6. NIN of the facility	5881843717
7. No. of days in a week facility is operational	7 DAYS
8. OPD Timings	8:00 am to 2:00 pm
9. Month & Year of operationalization of AAM	2024
10. Details of co-location, if any (If any co-located SHC)	NA
11. Accessible from nearest road head (Yes/No)	Yes
12. Next Referral Facility Name	Margherita CHC
13. Distance of next referral facility (in Km)	30 KM
14. If UPHC functions as a Polyclinic (Yes/No)	No
15. If Yes, please take note of available specialist services at the Polyclinic	-

A.1 Demographic Details	
5. Number of Villages/Wards	8
6. No. of Households	1490
7. Total catchment Population	8940
8. Population who are 30 years of age and above	3329

B. Physical Infrastructure				
Infrastructure Status and details		Availability		
1.	Availability of Govt owned Building	<input checked="" type="checkbox"/>	Yes <input type="checkbox"/> No	
2.	If there is no government-owned Building, specify building type	S.no	Building	
		√ Mark		
		A	Other Govt.	
		B	Panchayat Bhawan	
		C	Urban Local Body	
	D	Rented etc		
3.	Is the facility functional 24 x 7?	<input checked="" type="checkbox"/>	Yes <input type="checkbox"/> No	
4.	Availability of IPD Beds	<input checked="" type="checkbox"/>	Yes <input type="checkbox"/> No	
5.	If yes, Number of functional IPD Beds (8)	<input checked="" type="checkbox"/>	Yes <input type="checkbox"/> No	
6.	Availability of boundary Wall (Partially)	<input checked="" type="checkbox"/>	Yes <input type="checkbox"/> No	
7.	External branding as per CPHC guidelines (Colour & Logo)	<input checked="" type="checkbox"/>	Yes <input type="checkbox"/> No	

8.	OPD room Examination table with privacy curtains/screen	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Yes
9.	Waiting area with sitting arrangements for patients/ attendants	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
10.	Availability of furniture:	Table Yes Chairs Yes Almirah/Shelf Yes
11.	Laboratory	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
12.	Pharmacy /Drug store	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
13.	Space/ room identified for Wellness activities including Yoga sessions	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
14.	Separate functional toilets for males and females	Yes
15.	Availability of Running Water	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
16.	Facilities for elderly and differently abled people (ramps at entry, wheel chairs etc.)	No
17.	Electricity connection	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
18.	Power back up	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
19.	Safe drinking Water for staff and patients	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
20.	Functional Handwashing corner (designated) with running water and soap	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
21.	Provision of BMW management	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
22.	Colour coded waste bins	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
23.	Bio-medical waste disposal mechanism in place	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
24.	<i>Residential Quarters available for Staff If yes, Specify the staff for which quarters available</i>	Yes (GNM and ANM stay)

B.1 Information, Education & communication (IEC) material		
1	Display of signages and name of the facility	Yes
2	Display of IEC material (related to service packages TB, FP, RMNCHA, Eye, oral care, cancers etc)	Yes
3	Display of IEC on water, sanitation & hygiene	Yes
4	IEC/Poster on BMW displayed at the facility.	Yes
5	Installation of TV/ LED screen in the waiting area for IEC display	No
6	Display of citizen charter	Yes
7	Information on grievance redressal displayed	Yes
8	Information on referral transport displayed	Yes
9	Information on nearest referral facility displayed	Yes

C. Human Resource Availability						
No	Staff	Required as per IPHS-2022	Regular		Contractual	
			Sanctioned	Available	Sanctioned	Available
18.	Medical Officer (MBBS)	1	1	1	-	1
19.	AYUSH MO*	1	-	-	-	-
20.	Dentist*	1	-	-	-	-

21.	Staff Nurse	2	-	1	-	2
22.	Pharmacist	1	-	-	-	1
23.	Laboratory Technician	1	-	-	-	-
24.	ANM/MPW (F)#	1	-	-	-	1
25.	MPW (M)	1	-	-	-	-
26.	Lady Health Visitor	1	-	1	-	-
27.	Dresser	1	-	-	-	-
28.	Accountant	1	-	-	-	1
29.	Data entry operator	1	-	-	-	-
30.	Sanitation staff	1	-	-	-	-
31.	ASHA		-		-	7
32.	ASHA Facilitator (If any, only for Rural areas)		-			
33.	Others (Specify)					
34.	Whether all essential HRH available as per IPHS 2022	(About Sanctioned post, staff was not aware)				

*Desirable

For PHC sub centre-Co-located

D.1 Training Details- RMNCHA+ Communicable & Non- Communicable Diseases				
Services	MO (MBBS) (Y/N)	Staff Nurse (Y/N)	MPW (F) / (M) (Y/N)	ASHA (Y/N)
Maternal Health (ANC/PNC Care)	Yes	Yes	No	Yes
Child Health (New Born Care/ HBNC/HBYC)	Yes	Yes	No	Yes
Family Planning	Yes	Yes	No	Yes
Communicable Diseases (TB/ Leprosy/ Malaria/ Dengue/ Filariasis)	Yes	Yes	No	Yes
NCD	Yes	Yes	No	Yes
Others (Specify)	-	Yes	No	Yes

D.2 Training details- Expanded CPHC packages						
Staff	Trained in Eye care (Y/N)	Trained in ENT care (Y/N)	Trained in oral care (Y/N)	Trained in MNS (Y/N)	Elderly & Palliative Care (Y/N)	Trained in Trauma & Emergency care (Y/N)
MO (MBBS)	No	No	No	No	No	No
Staff Nurse	No	No	No	No	No	No
ANM/ MPW-F	No	No	No	No	No	No
MPW- M	No	No	No	No	No	No
ASHA	No	No	No	No	No	No
Training part on Expanded services was not done						

E.1 Availability of Services	
Reproductive Maternal and Child Health	<input checked="" type="checkbox"/> ANC/ PNC <input checked="" type="checkbox"/> Neonatal and infant healthcare services <input checked="" type="checkbox"/> Childhood and Adolescent healthcare services <input checked="" type="checkbox"/> Family planning, contraceptive and other reproductive healthcare services
Communicable diseases	<input checked="" type="checkbox"/> Vector-borne diseases (Malaria, Dengue, Filariasis, JE) <input checked="" type="checkbox"/> TB <input checked="" type="checkbox"/> Leprosy <input checked="" type="checkbox"/> Acute simple illnesses
Non-Communicable Diseases	Screening and management of common NCDs (DM, HTN) <input checked="" type="checkbox"/> Screening of common cancers – Oral <input checked="" type="checkbox"/> Screening of common cancers – breast <input checked="" type="checkbox"/> Screening of common cancers – cervix <input checked="" type="checkbox"/> Screening and management of mental health ailments (only counselling part done)

E.2 Availability of Expanded Packages of Services			
Service Packages	Services Available	Drugs available	Diagnostics & consumables available
Ophthalmic care services	No	Yes	No
Basic ear, nose, throat (ENT) care services	No	Yes	No
Oral health care services	No	No	No
Elderly and Palliative care	No	Yes	No
Screening & management of mental health ailments	No	Yes	No
Emergency Medical Services	No	Yes	No
Only basic medicine available and basic services for the same			

F. Availability of Essential medicines		
1	Number of medicines at AAM-PHC/UPHC as per State Essential Medicines list (IPHS/AAM EDL) <i>(Link for list of essential medicines for reference- https://nhsrcindia.org/essential-medicines-list-hwc-shc-phc)</i>	172 <i>(Total number of medicines at AAM-PHC/UPHC as per National EML -172)</i>
2	Total number of medicines available at AAM-PHC/UPHC	172
3	Availability of medicines for priority conditions	<input checked="" type="checkbox"/> Tuberculosis <input checked="" type="checkbox"/> Diabetes <input checked="" type="checkbox"/> Hypertension

		✓ Fever	
4	Medicine categories with shortfall/stockouts on the day of assessment	Oral Contraceptives Analgesics / NSAIDs) Anti-pyretic ✓ Anti-allergics ✓ Antidotes for poisoning Gastrointestinal meds Anti-filarial Antibiotics Anti-leprosy	✓ Anti-tuberculosis Anti-fungal Anti-malarial Anti-hypertensive Oral hypoglycaemics Hypolipidemic ORS Multi-vitamins Dermatological (cream)
5	What is the indenting cycle that is followed at the facility?	<input type="checkbox"/> Fortnightly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> As required <input type="checkbox"/> Other (Specify)	
6	What is the lead time for supply of drugs which are indented? (record in days)	Less than 1 Week 1-2 Weeks <input checked="" type="checkbox"/> More than 2 Weeks	
7	Is buffer stock for drugs maintained?	Yes	
8	DVDMS or any other software is being used for stock management	Yes	

G.1 Availability of Diagnostic Services		
1	Availability of diagnostic services:	<input checked="" type="checkbox"/> In house lab <input checked="" type="checkbox"/> Outsource (Hub/PPP mode) <input type="checkbox"/> Hybrid Model
2	Number of diagnostic tests at AAM-PHC/UPHC as per State Essential Diagnostic list	63 (Total number of diagnostic tests at AAM-PHC/UPHC as per National Essential Diagnostic list-63)
3	Number of tests available at AAM-PHC/UPHC	38
4	Number of tests Provided through In House Mode	5
5	Number of tests Provided through Hub & Spoke (Public Health System)	-
6	Number of tests Provided through Hub & Spoke- PPP Model	-
7	Availability of X-ray services	No

8	Availability of Sample transportation mechanism	Yes
9	User fee charged for diagnostics	No
10	Average downtime of equipment	Around 20 days
11	Details of equipment which are non-functional for 7 Days (<i>List of equipment is provided as annexure for reference</i>)	Sunctioned machine & BP machine, Radiant warmer, weighing scale, Deep freezer small large non- functional

G.2 Diagnostic Tests Available		
1.	Haemoglobin	Yes
2.	Human chorionic gonadotropin (HCG) (Urine test for pregnancy) – Rapid card test (dipstick)	No
3.	Urine test for PH, specific gravity, leucocyte esterase glucose, bilirubin, urobilinogen, ketone, haemoglobin, protein, nitrite – Multipara meter Urine Strip (dipstick)	Yes
4.	Urine Microscopy	Yes
5.	24 – hours urinary protein	No
6.	Stool for ova and cyst	Yes
7.	Dengue – Rapid card test for NSI antigen and IgM and IgG antibodies	No
8.	MP Slide method	Yes
9.	Malaria Rapid test	Yes
10.	RPR/VDRL test for syphilis	Yes
11.	HIV (Antibodies to HIV 1&2) – Rapid card test	Yes
12.	Hepatitis B surface antigen test	Yes
13.	Sputum for AFB # - Microscopy	Yes
14.	Typhoid test (IgM)	Yes
15.	Blood Sugar	Yes
16.	HCV Antibody Test (Anti HCV)	Yes
17.	Bleeding time and clotting time	No
18.	Visual Inspection Acetic Acid (VIA)	No
19.	rK3 for Kala Azar (endemic areas only)	No
20.	Filariasis (endemic areas only)	Yes
21.	Japanese encephalitis (endemic areas only)	NA
22.	Test for iodine in salt (used for food) – Iodine in salt testing kit	No

H. Availability of IT Equipment & Teleconsultation services	
Infrastructure: Availability	Tablet <input checked="" type="checkbox"/> Smartphone <input checked="" type="checkbox"/> Laptop <input checked="" type="checkbox"/> Internet connectivity (Government funded or other, specify)
Infrastructure: Functionality	<input checked="" type="checkbox"/> Tablet <input checked="" type="checkbox"/> Smartphone <input checked="" type="checkbox"/> Laptop

	<input checked="" type="checkbox"/> Internet connectivity (Government funded or other, specify)
Teleconsultation services (PHC/CHCs/DH/MCH)	No (Training part not done of MO)
Teleconsultation platforms	e-Sanjeevani OPD <input type="checkbox"/> e-Sanjeevani.in <input type="checkbox"/> State specific app Specify, if any
Teleconsultation schedule prepared and displayed	NA
Common conditions for teleconsultation	-
Total teleconsultation (last 01 month)	-

I. Wellness Activities			
Wellness sessions being held periodically	Yes		
Availability of a trained instructor for wellness session	Yes		
Health Days are celebrated as per the Wellness Activity Calendar	Yes		
Health Days are celebrated as per the Wellness Activity Calendar	Yes		
J. Governance			
Constitution of Jan Arogya Samiti	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
Periodic JAS meetings in the last 6 months	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
Minutes of meeting maintained	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
Periodic VHND sessions undertaken	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
K. Reporting			
Online Platforms	Reporting		
<input type="checkbox"/> AAM Portal/App	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
<input type="checkbox"/> National NCD Portal/App	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
<input type="checkbox"/> IHIP	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
<input type="checkbox"/> HMIS	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
<input type="checkbox"/> FPLMIS	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
<input type="checkbox"/> DVDMS	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
<input type="checkbox"/> Nikshay	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
Specify others, if any: RCH, ANMOL			
L. Finance			
Renumeration & Incentives	Cadre	Timely disbursement	Complete disbursement as entitled
	AAM-PHC Team (Salary)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
	AAM-PHC Team (Team Based Incentives)	NA	NA

Facility funds	Fund Source		Timely disbursement
	Untied		Yes
	Other Sources		<input type="checkbox"/> Yes <input type="checkbox"/> No
Fund utilization NHM Fund/untied funds utilized during last year:	Funds received (Amount in Rs.) 1,70,000	Expenditure (Amount in Rs.) 1,70,000	% Expenditure 100%
	Not received fund last year	-	-
	Is untied fund being spent on following activities?		
<p>NA</p> <p>Regular payment of Bills: <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>If yes, specify;</p> <p>Mostly on Infrastructer, and pest control</p> <p><input type="checkbox"/>Electricity- Yes, repairing</p> <p><input type="checkbox"/> Drinking Water</p> <p><input type="checkbox"/> Internet</p> <p>Regular purchase: <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p><input type="checkbox"/> Medicines- Yes, minor exp.</p> <p><input type="checkbox"/> Reagents/Consumables- yes, minor</p> <p><input type="checkbox"/> Equipment- No</p> <p>Payment of support/cleaning Staff: No</p>			
Status of JSY Payments		<p>Payment done till (month/ year) : January 2025</p> <p>Average Delay in Payment (days): One month approx..</p> <p>Reasons for delay, if any</p> <p>Documentation gap, No bank account of beneficiaries</p>	
Availability of JSSK entitlements		<p>Yes</p> <p>If yes, whether all entitlements being provided</p> <p><input checked="" type="checkbox"/> Free delivery services (Normal delivery/ C-section) No Free diet- just one time food basket instructed by state</p> <p><input checked="" type="checkbox"/> Free drugs and consumables</p> <p><input checked="" type="checkbox"/> Free diagnostics</p> <p><input checked="" type="checkbox"/> Free blood services</p> <p><input checked="" type="checkbox"/> Free referral transport (home to facility)</p> <p><input checked="" type="checkbox"/> Free referral transport (drop back from facility to home)</p> <p><input checked="" type="checkbox"/> No user charges</p>	

M. Service delivery Output Indicators (Data of previous quarter)		
1	Total number of outpatient department visits	6817
2	No. of PW registered for ANC	40
3	No. of PW received 4 or more ANC check-ups	40
4	Total number of institutional deliveries	115
5	Total no. of High-Risk Pregnancies received treatment against no. of high-Risk pregnancies identified	6

6	Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine	46	
7	Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine	48	
8	Number of cases referred from Sub centre AAM (From all sub-centre -AAM under PHC) to PHC AAM during last month	No Record maintenance	
9	Number of cases referred from PHC AAM to CHC or higher centre during last month	39	
10	Number of cases referred back from higher centre to PHC AAM for follow- up during last 3 months	-	
11	TB patients undergoing treatment		
	Indicators	Current year	
	No. of presumptive TB patients identified	18	
	No. of TB patients diagnosed out of the presumptive patients referred	0	
	No. of TB patients taking treatment in the AAM	52	
12	Community Based Screening for NCDs		
	% of target population administered CBAC	6.52%	
	% of target population with score below 4	-	
	% of target population with score 4 and above	-	
13	Community Based Screening for NCDs		
	NCDs (No. of individuals in Last 6 Months)	Screened	Treated
	Hypertension	217	42
	Diabetes	217	36
	NCDs (No. of individuals in Last 6 Months)	Screened	Referred
	Oral Cancer*	149	-
	Breast Cancer*	149	-
	Cervical Cancer*	0	-

N. Implementation of NQAS Quality Assurance and Patient Safety		
1	Has there been an internal assessment for NQAS?	No
2	Is the facility certified at the State-level for NQAS?	No
3	Is the facility certified at the National level for NQAS?	No
4	Is the facility participating in Kayakalp?	Yes
5	If yes, achievement under Kayakalp (Winner, commendation) and score	75 (External assessment score)
6	Patient Rights	<input checked="" type="checkbox"/> Display of citizen's charter <input checked="" type="checkbox"/> Display of IEC materials <input checked="" type="checkbox"/> Provision for ensuring privacy <input checked="" type="checkbox"/> Respectful Maternity Care being practiced <input checked="" type="checkbox"/> All services provided free of cost <input checked="" type="checkbox"/> Confidentiality assured for patient information

7	Support Services	<input checked="" type="checkbox"/> Maintenance and upkeep of facility ensured <input checked="" type="checkbox"/> Maintenance of clinical records <input checked="" type="checkbox"/> Data management using digital technology <input checked="" type="checkbox"/> Systematic inventory management (medicines/consumables)
8	Infection control	<input checked="" type="checkbox"/> Adherence to biomedical waste management <input checked="" type="checkbox"/> Adherence to SOPs for disinfection / sterilization of equipment <input checked="" type="checkbox"/> Adherence to SOPs for personal protection
9	Clinical care	<input checked="" type="checkbox"/> Adherence to SOPs for clinical management of conditions <input checked="" type="checkbox"/> Ensuring care continuity through bilateral referral mechanism
10	Quality Management Systems	<input checked="" type="checkbox"/> Provision for collecting patient feedback <input checked="" type="checkbox"/> Availability of Grievance Redressal Mechanisms <input checked="" type="checkbox"/> Periodic reviews undertaken for quality assurance
O. IPHS Compliance		
1	Date of assessment using ODK tool kit	September 2024
2	Facility aggregate score using ODK Took kit	73% – Internal was done

KEY OBSERVATION WITH CHALLENGES:

Jagun MPHC, operating from 8 AM to 2 PM, handles an average OPD load of 70-80 patients per day and provides 24×7 delivery and first-aid emergency services. A *Samahar* (food basket) is given to delivery patients, and the nearest referral facility is Margherita CHC (30 km away). The center has eight bedded (six routine and two observational) and functional power backup systems (generator and inverter). On-call ambulance services exist, though public awareness about them is low. The facility has running drinking water, and biomedical waste management includes a sharp pit and deep burial. All non-communicable disease screenings were conducted along with leprosy and mental health screenings, except cervical cancer. Some basic services under expanded package services like ENT, ophthalmology, and microscopy are available due to lack of training. Teleconsultation is unavailable due to a lack of training. The facility scored 73% in the ODK assessment and 75% in Kayakalp's external assessment. This facility is located near the Myanmar-Arunachal border, the facility faces sensitive issues. Infrastructure concerns include a damaged and leaking dressing room ceiling. Medicine shortages, especially antibiotics, anti-allergics, and anti-TB drugs, take over two weeks for replenishment. Essential equipment like suction, BP machines, and one radiant warmer were non-functional. Additionally, some JSY payments are pending due to delayed fund availability, typically received in February.

Annexure- List of equipment

S.No.	Equipment	Available	Not available	Functional	Non-Functional
1	Ambu Bag	Yes		Yes	
2	Laryngoscope				
3	Radiant Warmer	Yes		Yes	One non-functional
4	Pulse Oximeter-Finger Tip	Yes		Yes	
5	Pulse Oximeter-Table Top				
6	Labor Bed	Yes		Yes	
7	Foetal Doppler				
8	Phototherapy Unit	Yes		Yes	
9	Shoulder Wheel				
10	Shoulder Pulley				
11	Shoulder Abduction Ladder				
12	Suction Machine	Yes		Yes	One non- functional
13	Mobile Spotlight	Yes		Yes	
14	Manual Vacuum Aspirator	Yes		Yes	
15	Weighing Scale	Yes		Yes	
16	Baby Weighing Scale	Yes		Yes	✓ (1)
17	Infantometer				
18	Ophthalmoscope				
19	Fully Loaded Dental Chair Electrically Operated				
20	Dental Chair-Basic				
21	Oxygen Hood Neonatal	Yes		Yes	
22	ILR With Voltage Stabilizer-Small				
23	Deep Freezer-Small	Yes		Yes	
24	ILR With Voltage Stabilizer-Large	Yes		Yes	
25	Deep Freezer-Small-Large	Yes		Yes	
26	Vaccine Carrier with Ice Packs	Yes		Yes	
27	Cell Counter – 3 Part	Yes		Yes	
28	Semi-Automated Biochemistry Analyser	Yes		Yes	
29	Binocular Microscope	Yes		Yes	
30	HbA1C Analyser				

S.No.	Equipment	Available	Not available	Functional	Non-Functional
31	Turbidometer				
32	Glucometer	Yes		Yes	
33	Haemoglobinometer	Yes		Yes	
34	ESR Analyzer	Yes		Yes	
35	Electrolyte Analyzer				
36	Oxygen Cylinder- B Type	Yes		Yes	
37	BP Apparatus- Aneroid	Yes		Yes	
38	BP Apparatus- Digital	Yes		Yes	
39	Stethoscope	Yes		Yes	
40	Thermometer				
41	Examination Table	Yes		Yes	
42	Lower and Upper Extremity Cycle/ Basic Ergometer/ Static Cycle				
43	Exerciser Couch/Table				
44	Finger Exerciser Web				
45	Walking Aid for Training/ Reciprocal Walker				

Ayushman Arogya Mandir- AAM-PHC, LEDO

A. General Information	
1. State	Assam
2. District Name	Tinsukia
3. Block/Taluka Name	Ketetong
4. Name of Facility	Ledo MPHC
5. Type of Facility	<input checked="" type="checkbox"/> PHC-AAM <input type="checkbox"/> UPHC-AAM
6. NIN of the facility	
7. No. of days in a week facility is operational	7 (24*7)
8. OPD Timings	8:00 am to 2:00 pm
9. Month & Year of operationalization of AAM	2024
10. Details of co-location, if any (If any co-located SHC)	-
11. Accessible from nearest road head (Yes/No)	Yes
12. Next Referral Facility Name	Margarita FRU
13. Distance of next referral facility (in Km)	10
14. If UPHC functions as a Polyclinic (Yes/No)	No
15. If Yes, please take note of available specialist services at the Polyclinic	-

A.1 Demographic Details	
9. Number of Villages/Wards	32
10. No. of Households	-
11. Total catchment Population	40000
12. Population who are 30 years of age and above	-

B. Physical Infrastructure			
Infrastructure Status and details		Availability	
25.	Availability of Govt owned Building	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
26.	If there is no government-owned Building, specify building type	S.no	Building
		A	Other Govt.
		B	Panchayat Bhawan
		C	Urban Local Body
		D	Rented etc
27.	Is the facility functional 24 x 7?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
28.	Availability of IPD Beds	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
29.	If yes, Number of functional IPD Beds	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No

30.	Availability of boundary Wall	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
31.	External branding as per CPHC guidelines (Colour & Logo)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
32.	OPD room Examination table with privacy curtains/screen	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
33.	Waiting area with sitting arrangements for patients/ attendants	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
34.	Availability of furniture:	Table Yes Chairs Yes Almirah/Shelf Yes
35.	Laboratory	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
36.	Pharmacy /Drug store	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
37.	Space/ room identified for Wellness activities including Yoga sessions	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
38.	Separate functional toilets for males and females	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
39.	Availability of Running Water	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
40.	Facilities for elderly and differently abled people (ramps at entry, wheel chairs etc.)	Yes
41.	Electricity connection	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
42.	Power back up	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
43.	Safe drinking Water for staff and patients	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
44.	Functional Handwashing corner (designated) with running water and soap	Yes
45.	Provision of BMW management	Yes
46.	Colour coded waste bins	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
47.	Bio-medical waste disposal mechanism in place	Yes
48.	<i>Residential Quarters available for Staff If yes, Specify the staff for which quarters available</i>	Yes

B.1 Information, Education & communication (IEC) material

1	Display of signages and name of the facility	Yes
2	Display of IEC material (related to service packages TB, FP, RMNCHA, Eye, oral care, cancers etc)	Yes
3	Display of IEC on water, sanitation & hygiene	Yes
4	IEC/Poster on BMW displayed at the facility.	Yes
5	Installation of TV/ LED screen in the waiting area for IEC display	No
6	Display of citizen charter	Yes
7	Information on grievance redressal displayed	Yes
8	Information on referral transport displayed	Yes
9	Information on nearest referral facility displayed	Yes

C. Human Resource Availability

No	Staff	Required as per IPHS-2022	Regular		Contractual	
			Sanctioned	Available	Sanctioned	Available
35.	Medical Officer (MBBS)	1	1	1	-	1

36.	AYUSH MO*	1	-	-	-	-
37.	Dentist*	1	-	-	-	-
38.	Staff Nurse	2	-	-	-	3
39.	Pharmacist	1	1	1	-	-
40.	Laboratory Technician	1	1	-	-	1
41.	ANM/MPW (F)#	1	1	-	-	1
42.	MPW (M)	1	1	1	-	-
43.	Lady Health Visitor	1	1	-	-	-
44.	Dresser	1	1	-	-	1
45.	Accountant	1	-	-	-	1
46.	Data entry operator	1	-	-	-	-
47.	Sanitation staff	1	-	1	-	-
48.	ASHA	-	-	-	-	12
49.	ASHA Facilitator (If any, only for Rural areas)					
50.	Others (Specify)					
51.	Whether all essential HRH available as per IPHS 2022	Dresser through hospital committee				

*Desirable

For PHC sub centre-Co-located

D.1 Training Details- RMNCHA+ Communicable & Non- Communicable Diseases				
Services	MO (MBBS) (Y/N)	Staff Nurse (Y/N)	MPW (F) / (M) (Y/N)	ASHA (Y/N)
Maternal Health (ANC/PNC Care)	Yes	Yes	No	Yes
Child Health (New Born Care/ HBNC/HBYC)	Yes	Yes	No	Yes
Family Planning	Yes	Yes	Yes	Yes
Communicable Diseases (TB/ Leprosy/ Malaria/ Dengue/ Filariasis)	Yes	No	YES	Yes
NCD	No	Yes	Yes	Yes
Others (Specify)	-	-	-	No

D.2 Training details- Expanded CPHC packages						
Staff	Trained in Eye care (Y/N)	Trained in ENT care (Y/N)	Trained in oral care (Y/N)	Trained in MNS (Y/N)	Elderly & Palliative Care (Y/N)	Trained in Trauma & Emergency care (Y/N)
MO (MBBS)	Yes	Yes	Yes	Yes	Yes	Yes
Staff Nurse	No	No	No	No	No	No
ANM/ MPW-F	No	No	No	No	No	No

MPW- M	No	No	No	No	No	No
ASHA	No	No	No	No	No	No

E.1 Availability of Services	
Reproductive Maternal and Child Health	<input checked="" type="checkbox"/> ANC/ PNC <input checked="" type="checkbox"/> Neonatal and infant healthcare services <input checked="" type="checkbox"/> Childhood and Adolescent healthcare services <input checked="" type="checkbox"/> Family planning, contraceptive and other reproductive healthcare services
Communicable diseases	<input checked="" type="checkbox"/> Vector-borne diseases (Malaria, Dengue, Filariasis, JE) <input checked="" type="checkbox"/> TB <input checked="" type="checkbox"/> Leprosy <input checked="" type="checkbox"/> Acute simple illnesses
Non-Communicable Diseases	<input checked="" type="checkbox"/> Screening and management of common NCDs (DM, HTN) <input checked="" type="checkbox"/> Screening of common cancers – Oral <input checked="" type="checkbox"/> Screening of common cancers – breast <input checked="" type="checkbox"/> Screening of common cancers – cervix <input checked="" type="checkbox"/> Screening and management of mental health ailments

E.2 Availability of Expanded Packages of Services			
Service Packages	Services Available	Drugs available	Diagnostics & consumables available
Ophthalmic care services	Yes	No	No
Basic ear, nose, throat (ENT) care services	Yes	No	No
Oral health care services	Yes	No	No
Elderly and Palliative care	Yes	No	No
Screening & management of mental health ailments	No	No	No
Emergency Medical Services	Yes	Yes	Yes

F. Availability of Essential medicines	
1	Number of medicines at AAM-PHC/UPHC as per State Essential Medicines list (IPHS/AAM EDL) <i>(Link for list of essential medicines for reference- https://nhsrcindia.org/essential-medicines-list-hwc-shc-phc)</i>
	132 <i>(Total number of medicines at AAM-PHC/UPHC as per National EML -172)</i>
2	Total number of medicines available at AAM-PHC/UPHC
	90
3	Availability of medicines for priority conditions
	<input checked="" type="checkbox"/> Tuberculosis <input checked="" type="checkbox"/> Diabetes

		<ul style="list-style-type: none"> ✓ Hypertension ✓ Fever 	
4	Medicine categories with shortfall/stockouts on the day of assessment	<ul style="list-style-type: none"> Oral Contraceptives Analgesics / NSAIDs) Anti-pyretic <ul style="list-style-type: none"> ✓ Anti-allergics ✓ Antidotes for poisoning Gastrointestinal meds Anti-filarial <ul style="list-style-type: none"> ✓ Antibiotics Anti-leprosy 	<ul style="list-style-type: none"> anti-tuberculosis <ul style="list-style-type: none"> ✓ Anti-fungal Anti-malarial Anti-hypertensive Oral hypoglycaemics Hypolipidemic ORS <ul style="list-style-type: none"> ✓ Multi-vitamins Dermatological (cream)
5	What is the indenting cycle that is followed at the facility?	<ul style="list-style-type: none"> <input type="checkbox"/> Fortnightly <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> As required <input type="checkbox"/> Other (Specify) 	
6	What is the lead time for supply of drugs which are indented? (record in days)	<ul style="list-style-type: none"> <input type="checkbox"/> Less than 1 Week <input type="checkbox"/> 1-2 Weeks <input checked="" type="checkbox"/> More than 2 Weeks 	
7	Is buffer stock for drugs maintained?	Yes	
8	DVDMS or any other software is being used for stock management	Yes	

G.1 Availability of Diagnostic Services		
1	Availability of diagnostic services:	<ul style="list-style-type: none"> In house lab <input type="checkbox"/> Outsource (Hub/PPP mode) <input type="checkbox"/> Hybrid Model
2	Number of diagnostic tests at AAM-PHC/UPHC as per State Essential Diagnostic list	(Total number of diagnostic tests at AAM-PHC/UPHC as per National Essential Diagnostic list-63)
3	Number of tests available at AAM-PHC/UPHC	9 Rapid test
4	Number of tests Provided through In House Mode	-(For ANC available only)
5	Number of tests Provided through Hub & Spoke (Public Health System)	-
6	Number of tests Provided through Hub & Spoke- PPP Model	-
7	Availability of X-ray services	No

8	Availability of Sample transportation mechanism	Yes
9	User fee charged for diagnostics	No
10	Average downtime of equipment	Less than one week
11	Details of equipment which are non-functional for 7 Days (<i>List of equipment is provided as annexure for reference</i>)	BP appretus

G.2 Diagnostic Tests Available		
23.	Haemoglobin	Yes
24.	Human chorionic gonadotropin (HCG) (Urine test for pregnancy) – Rapid card test (dipstick)	Yes
25.	Urine test for PH, specific gravity, leucocyte esterase glucose, bilirubin, urobilinogen, ketone, haemoglobin, protein, nitrite – Multipara meter Urine Strip (dipstick)	Yes
26.	Urine Microscopy	No
27.	24 – hours urinary protein	No
28.	Stool for ova and cyst	No
29.	Dengue – Rapid card test for NSI antigen and IgM and IgG antibodies	No
30.	MP Slide method	Yes
31.	Malaria Rapid test	Yes
32.	RPR/VDRL test for syphilis	Yes
33.	HIV (Antibodies to HIV 1&2) – Rapid card test	Yes
34.	Hepatitis B surface antigen test	Yes
35.	Sputum for AFB # - Microscopy	Yes
36.	Typhoid test (IgM)	No
37.	Blood Sugar	Yes
38.	HCV Antibody Test (Anti HCV)	Yes
39.	Bleeding time and clotting time	No
40.	Visual Inspection Acetic Acid (VIA)	No
41.	rK3 for Kala Azar (endemic areas only)	NA
42.	Filariasis (endemic areas only)	NA
43.	Japanese encephalitis (endemic areas only)	NA
44.	Test for iodine in salt (used for food) – Iodine in salt testing kit	No

H. Availability of IT Equipment & Teleconsultation services	
Infrastructure: Availability	Tablet <input type="checkbox"/> Smartphone <input checked="" type="checkbox"/> Desktop <input checked="" type="checkbox"/> Internet connectivity (Government funded or other, specify)
Infrastructure: Functionality	Tablet <input type="checkbox"/> Smartphone <input checked="" type="checkbox"/> Laptop/ Desktop

	✓ Internet connectivity (Government funded or other, specify)
Teleconsultation services (PHC/CHCs/DH/MCH)	Yes
Teleconsultation platforms	<input checked="" type="checkbox"/> e-Sanjeevani OPD <input type="checkbox"/> e-Sanjeevani.in <input type="checkbox"/> State specific app Specify, if any
Teleconsultation schedule prepared and displayed	No
Common conditions for teleconsultation	Gastro, Fever, Diabetes
Total teleconsultations in the last 01 month	45 (But no record)

I. Wellness Activities			
Wellness sessions being held periodically	No		
Availability of a trained instructor for wellness session	No		
Health Days are celebrated as per the Wellness Activity Calendar	Yes		
Health Days are celebrated as per the Wellness Activity Calendar	Yes		
J. Governance			
Constitution of Jan Arogya Samiti	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
Periodic JAS meetings in the last 6 months	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
Minutes of meeting maintained	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
Periodic VHND sessions undertaken	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
K. Reporting			
Online Platforms	Reporting		
<input type="checkbox"/> AAM Portal/App	No		
<input type="checkbox"/> National NCD Portal/App	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
<input type="checkbox"/> IHIP	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
<input type="checkbox"/> HMIS	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
<input type="checkbox"/> FPLMIS	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
<input type="checkbox"/> DVDMS	No		
<input type="checkbox"/> Nikshay	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
Specify others, if any:			
L. Finance			
Remuneration & Incentives	Cadre	Timely disbursement	Complete disbursement as entitled
	AAM-PHC Team (Salary)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Yes
	AAM-PHC Team (Team Based Incentives)	Yes	Yes

Facility funds	Fund Source		Timely disbursement
	Untied		Yes
	Other Sources		Yes, Facility user fee
Fund utilization NHM Fund/untied funds utilized during last year:	Funds received (Amount in Rs.) 1,70,000	Expenditure (Amount in Rs.) 1,70,000	% Expenditure 100%
	Is untied fund being spent on following activities? Record was not maintained, New MO was there, not aware about the same Regular payment of Bills: <input type="checkbox"/> Yes <input type="checkbox"/> No If yes, specify; <input type="checkbox"/> Electricity <input type="checkbox"/> Drinking Water <input type="checkbox"/> Internet Regular purchase: <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Medicines <input type="checkbox"/> Reagents/Consumables <input type="checkbox"/> Equipment Payment of support/cleaning Staff: <input type="checkbox"/> Yes <input type="checkbox"/> No		
Status of JSY Payments	Payment done till (month/ year : No record. Average Delay in Payment (days): Reasons for delay, if any		
Availability of JSSK entitlements	Yes If yes, whether all entitlements being provided <input checked="" type="checkbox"/> Free delivery services (Normal delivery/ C-section) <input checked="" type="checkbox"/> Free diet (Food Packet- By state) <input checked="" type="checkbox"/> Free drugs and consumables <input checked="" type="checkbox"/> Free diagnostics <input checked="" type="checkbox"/> Free blood services <input checked="" type="checkbox"/> Free referral transport (home to facility) <input checked="" type="checkbox"/> Free referral transport (drop back from facility to home) <input checked="" type="checkbox"/> No user charges		

M. Service delivery Output Indicators (Data of previous quarter):		
1	Total number of outpatient department visits	4368
2	No. of PW registered for ANC	12
3	No. of PW received 4 or more ANC check-ups	18
4	Total number of institutional deliveries	39
5	Total no. of High-Risk Pregnancies received treatment against no. of high-Risk pregnancies identified	2
6	Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine	0
7	Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine	10

8	Number of cases referred from Sub centre AAM (From all sub-centre -AAM under PHC) to PHC AAM during last month	10	
9	Number of cases referred from PHC AAM to CHC or higher centre during last month	5	
10	Number of cases referred back from higher centre to PHC AAM for follow- up during last 3 months	12	
11	TB patients undergoing treatment		
	Indicators	Current year	
	No. of presumptive TB patients identified	35	
	No. of TB patients diagnosed out of the presumptive patients referred	-	
	No. of TB patients taking treatment in the AAM	35	
12	Community Based Screening for NCDs		
	% of target population administered CBAC	Record not Available	
	% of target population with score below 4	-	
	% of target population with score 4 and above	-	
13	NCDs (No. of individuals in Last 6 Months)		
	Screened	Treated	Follow-up
	Hypertension		
	Diabetes		
	Screened	Referred	Follow-up
	NCDs (No. of individuals in Last 6 Months)		
	Oral Cancer*	-	-
	Breast Cancer*	-	-
	Cervical Cancer*	-	-
	During visit Record not Found as contractual staff was on strike		

N. Implementation of NQAS Quality Assurance and Patient Safety		
1	Has there been an internal assessment for NQAS?	Yes
2	Is the facility certified at the State-level for NQAS?	Yes
3	Is the facility certified at the National level for NQAS?	Yes (But no certification record)
4	Is the facility participating in Kayakalp?	Yes
5	If yes, achievement under Kayakalp (Winner, commendation) and score	-
6	Patient Rights	<input checked="" type="checkbox"/> Display of citizen's charter <input checked="" type="checkbox"/> Display of IEC materials <input checked="" type="checkbox"/> Provision for ensuring privacy <input checked="" type="checkbox"/> Respectful Maternity Care being practiced <input checked="" type="checkbox"/> All services provided free of cost (Just user charges 10 Rs) <input checked="" type="checkbox"/> Confidentiality assured for patient information
7	Support Services	<input checked="" type="checkbox"/> Maintenance and upkeep of facility ensured <input checked="" type="checkbox"/> Maintenance of clinical records <input checked="" type="checkbox"/> Data management using digital technology <input checked="" type="checkbox"/> Systematic inventory management (medicines/consumables)

8	Infection control	<input checked="" type="checkbox"/> Adherence to biomedical waste management <input checked="" type="checkbox"/> Adherence to SOPs for disinfection/ sterilization of equipment <input checked="" type="checkbox"/> Adherence to SOPs for personal protection
9	Clinical care	<input checked="" type="checkbox"/> Adherence to SOPs for clinical management of conditions <input checked="" type="checkbox"/> Ensuring care continuity through bilateral referral mechanism
10	Quality Management Systems	<input checked="" type="checkbox"/> Provision for collecting patient feedback <input checked="" type="checkbox"/> Availability of Grievance Redressal Mechanisms <input checked="" type="checkbox"/> Periodic reviews undertaken for quality assurance
O. IPHS Compliance		
1	Date of assessment using ODK tool kit	No
2	Facility aggregate score using ODK Took kit	NA

KEY OBSERVATION WITH CHALLENGES:

Ledo MPHC has an average OPD load of 50 patients per day, with Margherita CHC-FRU as the nearest referral facility. Teleconsultation services are limited to 5-6 sessions per month. While an adolescent-friendly clinic and a children's playroom are available, there is no separate setup for adolescents. Diagnostic tests are conducted both in-house and through outsourcing. The facility has a functional generator and inverter for power backup. An ambulance is available, but there is no driver. However, there is no yoga instructor for wellness sessions. A functional laptop with internet connectivity is available. JAS committee is formed at the facility. facility has utilized 100% of last year's untied funds. The facility was NQAS-certified in 2019 (91%), but recently not certified, the efforts can be made for the same. An ODK assessment has not been conducted. Key challenges include shortages of essential medicines such as digestive enzymes, antibiotics, anti-allergens, antidotes, anti-anemia drugs, pregnancy medicines, Vitamin-B complex, anti-diabetics, antagonistic drugs, and appetizers, with supply replenishment taking about a month. Additionally, there is a shortage of supporting staff. To strengthen service delivery, timely procurement of medicines and recruitment of supporting staff should be prioritized.

Annexure- List of equipment

S.No.	Equipment	Available	Not available	Functional	Non-Functional
1	Ambu Bag	Yes		Yes	
2	Laryngoscope	No			
3	Radiant Warmer	Yes		Yes	
4	Pulse Oximeter-Finger Tip	No			
5	Pulse Oximeter-Table Top				
6	Labor Bed	Yes		Yes	

S.No.	Equipment	Available	Not available	Functional	Non-Functional
7	Foetal Doppler				
8	Phototherapy Unit				
9	Shoulder Wheel				
10	Shoulder Pulley				
11	Shoulder Abduction Ladder				
12	Suction Machine	Yes		Yes	
13	Mobile Spotlight				
14	Manual Vacuum Aspirator	Yes		Yes	
15	Weighing Scale	Yes		Yes	
16	Baby Weighing Scale	Yes		Yes	
17	Infantometer	No			
18	Ophthalmoscope	No			
19	Fully Loaded Dental Chair Electrically Operated	No			
20	Dental Chair-Basic	No			
21	Oxygen Hood Neonatal	Yes		Yes	
22	ILR With Voltage Stabilizer-Small	Yes		Yes	
23	Deep Freezer-Small	No			
24	ILR With Voltage Stabilizer-Large	No			
25	Deep Freezer-Small-Large	No			
26	Vaccine Carrier with Ice Packs	Yes		Yes	
27	Cell Counter – 3 Part	-		-	
28	Semi-Automated Biochemistry Analyser	No			
29	Binocular Microscope	Yes		Yes	
30	HbA1C Analyser	Yes		Yes	
31	Turbidometer				
32	Glucometer	Yes		Yes	
33	Haemoglobinometer	Yes		Yes	
34	ESR Analyzer				
35	Electrolyte Analyzer				
36	Oxygen Cylinder- B	Yes		Yes	
37	BP Apparatus-Aneroid	Yes			Yes
38	BP Apparatus-Digital	Yes		Yes	
39	Stethoscope	Yes		Yes	
40	Thermometer	Yes		Yes	
41	Examination Table	Yes		Yes	
42		-		-	
43	Exerciser Couch/Table	--		--	
44	Finger Exerciser Web				

S.No.	Equipment	Available	Not available	Functional	Non-Functional
45	Walking Aid for Training	No			

URBAN AYUSHMAN AROGYA MANDIR (AAM-UPHC), TINSUKIA

A. General Information	
1. State	Assam
2. District Name	Tinsukia
3. Ward Name/ block	Tinsukia MB
4. Name of Facility	UPHC, Tinsukia
5. Type of Facility	UPHC-AAM
6. NIN of the facility	6572818778
7. No. of days in a week facility is operational	6 days
8. OPD Timings	8:00am- 2:00pm
9. Month & Year of operationalization of AAM	April 2024
10. Accessible from nearest road head (Yes/No)	Yes
11. Next Referral Facility Name	Tinsukia Civil Hospital
12. Distance of next referral facility (in Km)	2.5 km

A.1 Demographic Details	
1. Number of Villages/Wards	13
2. No. of Households	21786
3. Total catchment Population	76569
4. Population who are 30 years of age and above	28396

B. Physical Infrastructure		
Infrastructure Status and details		Availability
49.	Availability of Govt owned building (Running in Donated building)	Yes
50.	If there is no government-owned building, specify building type (<i>Other Govt./Urban Local Body/ Rented etc.</i>)	
51.	24*7	No
52.	Availability of boundary wall	Yes
53.	External branding as per CPHC guidelines (<i>colour, logo</i>)	Yes
54.	OPD room	Yes
	Examination table with privacy curtain/ screen	Yes
55.	Day Care Beds available (<i>Norm – 2</i>)	No
56.	Waiting area with sitting arrangements for patients/ attendants	Yes
57.	Availability of furniture	Yes
	Table	Yes
	Chairs	Yes
	Almirah/Rack	Yes

58.	Laboratory	No
59.	Pharmacy /Drug store	Yes
60.	Space/ room identified for Wellness activities including Yoga sessions	Yes
61.	Separate functional toilets for males and females	No
62.	Availability of Running Water	Yes
63.	Facilities for elderly and differently able people (ramps at entry, wheel chairs etc.)	Yes
64.	Electricity connection	Yes
65.	Power back up	Yes
66.	Availability of Safe drinking Water	Yes
67.	Functional Handwashing corner (designated) with running water and soap	Yes
68.	Provision of BMW management	Yes
69.	Colour coded waste bins	Yes
70.	Bio-medical waste disposal mechanism in place	Yes
71.	<i>Residential Quarters available for Staff</i> <i>If yes, Specify the staff for which quarters available</i>	No

B.1 Information, Education & communication (IEC) material		
1	Display of signages and name of the facility (<i>even in local language</i>)	Yes
2	Display of IEC material (<i>related to service packages TB, FP, RMNCHA, NCD, Eye, oral care, etc</i>)	Yes
3	Display of IEC on water, sanitation & hygiene	Yes
4	IEC/Poster on BMW displayed at the facility.	Yes
5	Installation of TV/ LED screen in the waiting area for IEC display*	No
7	Display of citizen charter	Yes
8	Information on grievance redressal displayed	No
9	Information on referral transport displayed	No
10	Information on nearest referral facility displayed	Yes

*Desirable amenities

C. Human Resource Availability						
S. N	Staff	Required as per IPHS-2022	Regular		Contractual	
			Sanctioned	Available	Sanctioned	Available
1	MO	1	1	-	1	1
2	Staff Nurse	1	-	-	-	4
3	MPW (Male)	1	-	-	-	-
	ANM		5	3	-	1
	LHV		1	1	-	-
4	Sanitary Staff*	1	-	-	-	1
5	Security Staff**	1	-	-	-	-
6	ASHA (Population norm: 1 ASHA per 2000-2500 population)				35 SANCTIONED-33 available	

*Desirable **Can be Outsourced/Hired ***Attached with UPHC

D.1 Training Details- RMNCHA+ Communicable & Non- Communicable Diseases				
Services	CHO/ MO (Yes/No)	Staff Nurse (Yes/No)	MPW (F)/ ANM (Yes/No) ANM	ASHA (Yes/No)
Maternal Health (ANC/PNC Care)	Yes	No	Yes	Yes
Child Health (New Born Care/ HBNC/ HBYC)	Yes	No	Yes	Yes
Family Planning	Yes	Yes	Yes	Yes
Communicable Diseases (TB/Leprosy/Malaria/Dengue/Filariasis etc.)	Yes	No	Yes	Yes
NCD	Yes	Yes	Yes	Yes
Others (Specify)		-	-	-

D.2 Training details- Expanded CPHC packages						
Staff	Trained in Eye care (Yes/No)	Trained in ENT care (Yes/No)	Trained in oral care (Yes/No)	Trained in MNS (Yes/No)	Trained in Elderly & Palliative Care (Yes/No)	Trained in Trauma & Emergency care (Yes/No)
CHO/ MO	No	No	No	No	No	No
Staff Nurse	No	No	No	No	No	No
ANM	No	No	No	No	No	No
ASHA	No	No	No	No	No	No

E.1 Availability of Services	
Reproductive Maternal and Child Health	<input checked="" type="checkbox"/> ANC/ PNC <input checked="" type="checkbox"/> Neonatal and infant healthcare services <input checked="" type="checkbox"/> Childhood and Adolescent healthcare services <input checked="" type="checkbox"/> Family planning, contraceptive and other reproductive healthcare services
Communicable diseases	<input checked="" type="checkbox"/> Vector-borne diseases (Malaria, Dengue, Filariasis, JE) <input checked="" type="checkbox"/> TB <input checked="" type="checkbox"/> Leprosy <input checked="" type="checkbox"/> Acute simple illnesses
Non-Communicable Diseases	Screening and management of common NCDs (DM, HTN) <input checked="" type="checkbox"/> Screening of common cancers – Oral <input checked="" type="checkbox"/> Screening of common cancers – breast <input checked="" type="checkbox"/> Screening of common cancers – cervix

E.2 Availability of Expanded Packages of Services			
Service Packages	Services Available	Drugs available	Diagnostics & consumables available
Ophthalmic care services	Yes	No	No
Basic ear, nose, throat (ENT) care services	Yes	No	No
Oral health care services	Yes	No	No
Elderly and Palliative care services	Yes	No	No
Screening & management of mental health ailments	No	No	No
Emergency Medical Services	No	No	No

F. Availability of Essential medicines	
1	Number of medicines at UAAM as per State Essential Medicine List (EML) <i>Reference link for national EML:</i> https://nhsrcindia.org/sites/default/files/SHC-HWC%20%26%20UHC%20IPHS%202022%20Guidelines%20pdf.pdf
	125 (Total medicines at UAAM as per national EML is 105)
2	Total number of medicines available at the UAAM
	132
3	Availability of medicines for priority conditions
	<input checked="" type="checkbox"/> Tuberculosis <input checked="" type="checkbox"/> Diabetes <input checked="" type="checkbox"/> Hypertension <input checked="" type="checkbox"/> Fever
4	Medicine categories with shortfall/stockouts on the day of assessment
	No shortage , except Anti-TB drugs and Leprosy
5	What is the indenting cycle that is followed at the facility?
	Monthly
6	What is the lead time for supply of drugs which are indented? (record in days)
	Less than 1 Week
7	Is buffer stock for drugs maintained?
	No
8	DVDMS or any other software is being used for stock management
	Yes

G.1 Availability of Diagnostic Services	
1	Availability of diagnostic services:
	In-house lab and outsourced
2	Number of diagnostic tests at UAAM as per State Essential Diagnostic list
	14 (Total diagnostic tests at UAAM as per national EDL is 14)
3	Number of tests available at UAAM
	57
4	Number of tests Provided through In House Mode
	24

5	Number of tests Provided through Hub & Spoke (Public Health System)	No
6	Number of tests Provided through Hub & Spoke- PPP Model	No
7	Availability of X-ray services	No
8	Availability of Sample transportation mechanism	Yes
9	User fee charged for diagnostics	No
10	Average downtime of equipment (days)	1 week
11	Details of equipment which are non-functional for 7 Days (List of equipment is provided as annexure)	Deep freezer

H. Availability of IT Equipment & Teleconsultation services

Infrastructure: Availability	Internet connectivity (government funded) Desktop
Infrastructure: Functionality	Internet connectivity (government funded) Laptop
Teleconsultation services Specify Hub for teleconsultation: (UPHC-Polyclinic/ /DH/MCH/Other)	Yes <input type="checkbox"/> UPHC - Polyclinic <input type="checkbox"/> DH <input type="checkbox"/> Medical College Hospital Other, specify: State hub, Guwahati
Teleconsultation platforms used	e-Sanjevani.in
Teleconsultation schedule prepared and displayed	Yes
Common conditions for teleconsultation	Complication of diabetes, blind vision
Total teleconsultations in the last 01 month	2-3

I. Wellness Activities

Wellness sessions being held periodically	Yes
Availability of a trained instructor for wellness session	Yes
Health Days are celebrated as per the Wellness Activity Calendar	Yes

J. Governance

Constitution of Jan Arogya Samiti	Yes
Periodic JAS meetings in the last 6 months (once a month)	Yes
Minutes of meetings maintained	No
Availability of functional MAS	Yes

K. Reporting	
Online Platforms	Reporting
<input type="checkbox"/> AAM Portal/HWC App	Yes
<input type="checkbox"/> National NCD Portal/App	Yes
<input type="checkbox"/> IHIP	Yes
<input type="checkbox"/> HMIS	Yes
<input type="checkbox"/> FPLMIS	Yes
<input type="checkbox"/> DVDMS	Yes
<input type="checkbox"/> Nikshay	Yes
Specify others:	RCH, MCH

L. Finance			
Remuneration & Incentives	Cadre	Timely disbursement	Complete disbursement as entitled
	UAAM Team (Salary)	Yes	Yes
	UAAM Team (Team Based Incentives)	No	No
Facility funds	Fund Source	Timely disbursement	Details
	Untied	Yes	June (1st Installment)
	Other Sources	Yes	User fund
United Fund utilized during last year (Fund received as per the requirement as there is no CHO appointment in the facility)	Funds received	Expenditure	% Expenditure
	(Amount in Rs.)	(Amount in Rs.)	
	Rs 75000	Rs 75000	100% utilized
Is untied fund being spent on following activities?	Regular payment of Bills: Yes If yes, specify; <input checked="" type="checkbox"/> Electricity <input checked="" type="checkbox"/> Drinking Water <input checked="" type="checkbox"/> Internet Regular purchase: No <input checked="" type="checkbox"/> Medicines		

	<input checked="" type="checkbox"/> Reagents/Consumables <input checked="" type="checkbox"/> Equipment Payment of support/cleaning Staff: Yes, also DEO
Status of JSY Payments	Payment done till: NA Average Delay in Payment (days): Reasons for delay, if any
Availability of JSSK entitlements <u>(No deliveries taking place in UHWC)</u>	NA (No delivery point) If yes, whether all entitlements being provided <input type="checkbox"/> Free delivery services (Normal delivery/ C-section) <input type="checkbox"/> Free diet <input type="checkbox"/> Free drugs and consumables <input type="checkbox"/> Free diagnostics <input type="checkbox"/> Free blood services <input type="checkbox"/> Free referral transport (home to facility) <input type="checkbox"/> Free referral transport (drop back from facility to home) <input type="checkbox"/> No user charges

M. Service delivery Output Indicators (Data of previous quarter)		
1	Total number of outpatient department visits	1410
2	No. of PW registered for ANC	203
3	No. of PW received 4 or more ANC check-ups	109
4	Total number of institutional deliveries	NA
5	Total no. of High-Risk Pregnancies received treatment against no. of high-Risk pregnancies identified	56
6	Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine	188
7	Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine	155
8	Number of cases referred from UPHC AAM to CHC or Other higher facilities during last month	-

9	Number of cases referred back to UPHC AAM from CHC or higher centre for follow-up during last 3 months	-		
8	TB patients undergoing treatment			
	Indicators	Current year		
	No. of presumptive TB patients identified	434		
	No. of TB patients diagnosed out of the presumptive patients referred	-		
	No. of TB patients taking treatment in the AAM	-		
9	Community Based Screening for NCDs			
	% of target population administered CBAC			31.80
	% of target population with score below 4			-
	% of target population with score 4 and above			-
10	NCDs <i>(No. of individuals in Last 6 Months)</i>	Screened	Treated	Follow-up
	Hypertension	2051	1558	1091
	Diabetes	2062	691	591
	NCDs <i>(No. of individuals in Last 6 Months)</i>	Screened	Referred	Follow-up
	Oral Cancer*	505	-	-
	Breast Cancer*	255	-	-
	Cervical Cancer*	-	-	-

N. Implementation of NQAS Quality Assurance and Patient Safety		
1	Has there been an internal assessment for NQAS?	Yes
2	Is the facility certified at the State-level for NQAS?	No
3	Is the facility certified at the National level for NQAS?	No
4	Is the facility participating in Kayakalp?	Yes
5	If yes, Achievement under Kayakalp (Winner, recommendation) and score	Yes, Runner UP (93.8%)
6	Patient Rights	<input checked="" type="checkbox"/> Display of citizen's charter <input checked="" type="checkbox"/> Display of IEC materials

		<input checked="" type="checkbox"/> Provision for ensuring privacy <input checked="" type="checkbox"/> Respectful Maternity Care being practiced <input checked="" type="checkbox"/> All services provided free of cost <input checked="" type="checkbox"/> Confidentiality assured for patient information
7	Support Services	<input checked="" type="checkbox"/> Maintenance and upkeep of facility ensured <input checked="" type="checkbox"/> Maintenance of clinical records <input checked="" type="checkbox"/> Data management using digital technology <input checked="" type="checkbox"/> Systematic inventory management (medicines/consumables)
8	Infection control	<input checked="" type="checkbox"/> Adherence to biomedical waste management <input checked="" type="checkbox"/> Adherence to SOPs for disinfection / sterilization of equipment <input checked="" type="checkbox"/> Adherence to SOPs for personal protection
9	Clinical care	<input checked="" type="checkbox"/> Adherence to SOPs for clinical management of conditions <input checked="" type="checkbox"/> Ensuring care continuity through bilateral referral mechanism
10	Quality Management Systems	<input checked="" type="checkbox"/> Provision for collecting patient feedback <input checked="" type="checkbox"/> Availability of Grievance Redressal Mechanisms <input checked="" type="checkbox"/> Periodic reviews undertaken for quality assurance

O. IPHS Compliance

1	Date of assessment using ODK tool kit	05/10/2024
2	Facility aggregate score using ODK Took kit	48%

KEY OBSERVATIONS

Tinsukia Urban-PHC, is running in government building (it is donated by community). It handles an average OPD load of 20 patients per day, with Tinsukia civil hospital as the nearest referral center, at a distance of 2.5km. Diagnostic tests are available both in-house and outsourced. Cancer screening services were not available currently. currently 132 types of medicines are available with proper display of tests and medicines. The supply of medicine as per the demand is enough at the facility except Anti-TB drugs and Leprosy. Referral facility details and list of diagnostic tests were properly displayed. Teleconsultation services are available but limited (5-6 per month) services noted. teleconsultation services are available but inactive currently due to some technical issues. This was Kayakalp certified facility in 2018-19. The facility has also initiated for NQAS assessment. ODK assessment has been conducted. It was reported that Physical space of building is not sufficient to accommodate the patient load as space crunch was reported. It has a running drinking water facility; however, the facility doesn't have any power backup. There were no separate washrooms for male and females.

Annexure- List of equipment

S.No.	Equipment	Available	Not available	Functional	Non-Functional
1	Ambu Bag	Yes		Yes	
2	Laryngoscope				
3	Radiant Warmer				
4	Pulse Oximeter-Finger Tip	Yes		Yes	
5	Pulse Oximeter-Table Top				
6	Labor Bed				
7	Foetal Doppler	Yes		Yes	
8	Phototherapy Unit				
9	Shoulder Wheel				
10	Shoulder Pulley				
11	Shoulder Abduction Ladder				
12	Suction Machine	Yes		Yes	
13	Mobile Spotlight				
14	Manual Vacuum Aspirator				
15	Weighing Scale	Yes		Yes	
16	Baby Weighing Scale	Yes		Yes	
17	Infantometer	Yes		Yes	
18	Ophthalmoscope		No		
19	Fully Loaded Dental Chair Electrically Operated		No		
20	Dental Chair-Basic		No		
21	Oxygen Hood Neonatal		No		
22	ILR With Voltage Stabilizer-Small	Yes		Yes	
23	Deep Freezer-Small	Yes		Yes	
24	ILR With Voltage Stabilizer-Large	Yes		Yes	
25	Deep Freezer-Small-Large	Yes		Yes	
26	Vaccine Carrier with Ice Packs	Yes		Yes	
27	Cell Counter – 3 Part				
28	Semi-Automated Biochemistry Analyser	Yes		Yes	
29	Binocular Microscope		No		
30	HbA1C Analyser		No		
31	Turbidometer		No		

S.No.	Equipment	Available	Not available	Functional	Non-Functional
32	Glucometer	Yes		Yes	
33	Haemoglobinometer	Yes		Yes	
34	ESR Analyzer		No	Yes	
35	Electrolyte Analyzer	Yes		Yes	
36	Oxygen Cylinder- B Type		No		
37	BP Apparatus- Aneroid	Yes		Yes	
38	BP Apparatus- Digital	Yes		Yes	
39	Stethoscope	Yes		Yes	
40	Thermometer				
41	Examination Table	Yes		Yes	
42	Lower and Upper Extremity Cycle/ Basic Ergometer/ Static Cycle		No		
43	Exerciser Couch/Table		No		
44	Finger Exerciser Web		No		
45	Walking Aid for Training/ Reciprocal Walker		No		

AYUSHMAN AROGYA MANDIR- SUB HEALTH CENTRE, BORDOLOINAGAR

A. General Information	
1. State	Assam
2. District Name	Tinsukia
3. Block/Taluka Name	Hapjan
4. Name of Facility	Bordoloinagar
5. Type of Facility	AAM-SHC
6. NIN of the facility	7326344376
7. No. of days in a week facility is operational	6 DAYS
8. OPD Timings	8:00 TO 2:00 PM
9. Month & Year of AAM operationalization	March 2024
10. Accessible from nearest road head (Yes/No)	Yes
11. Next Referral Facility	TSK-Civil Hospital
12. Distance of next referral facility (Km)	4

A.1 Demographic Details	
1. Number of Villages	4
2. No. of Households	1471
3. Total catchment Population	6449
4. Population who are 30 years of age and above	2460

B. Physical Infrastructure		
Infrastructure Status and details		Availability
1.	Availability of Govt owned building	Yes
2.	If there is no government-owned building, specify building type (<i>Other Govt./Urban Local Body/ Rented etc.</i>)	
3.	Availability of boundary wall	Yes
4.	External branding as per CPHC guidelines (<i>colour, logo</i>)	Yes
5.	OPD room	Yes
	Examination table with privacy curtain/ screen	Yes
6.	Day Care Beds available (<i>Norm – 2</i>)	Yes, 1
7.	Waiting area with sitting arrangements for patients/ attendants	Yes
8.	Availability of furniture	
	Table	Yes
	Chairs	Yes
	Almirah/Rack	Yes
9.	Laboratory	Yes
10.	Pharmacy /Drug store	Yes
11.	Space/ room identified for Wellness activities including Yoga sessions	Yes
12.	Separate functional toilets for males and females	No
13.	Availability of Running Water	Yes

14.	Facilities for elderly and differently able people (ramps at entry, wheel chairs etc.)	No
15.	Electricity connection	Yes
16.	Power back up	Yes
17.	Availability of Safe drinking Water	Yes
18.	Functional Handwashing corner (designated) with running water and soap	Yes
19.	Provision of BMW management	Yes
20.	Colour coded waste bins	Yes
21.	Bio-medical waste disposal mechanism in place	Yes
22.	<i>Residential Quarters available for Staff If yes, Specify the staff for which quarters available</i>	No

B.1 Information, Education & communication (IEC) material		
1	Display of signages and name of the facility (<i>even in local language</i>)	Yes
2	Display of IEC material (<i>related to service packages TB, FP, RMNCHA, NCD, Eye, oral care, etc</i>)	Yes
3	Display of IEC on water, sanitation & hygiene	Yes
4	IEC/Poster on BMW displayed at the facility.	Yes
5	Installation of TV/ LED screen in the waiting area for IEC display*	No
7	Display of citizen charter	Yes
8	Information on grievance redressal displayed	Yes
9	Information on referral transport displayed	Yes
10	Information on nearest referral facility displayed	Yes

*Desirable amenities

C. Human Resource Availability						
S. N	Staff	Required as per IPHS-2022	Regular		Contractual	
			Sanctioned	Available	Sanctioned	Available
1	CHO	1	-	0	1	1
2	Staff Nurse	1	-	-	1	1
3	MPW (Male)	1	1	1	-	-
4	Sanitary Staff*	1	-	-	-	1
5	Security Staff**	1	-	-	-	-
6	ASHA (Population norm: 1 ASHA per 2000-2500 population)				7 ASHA	

*Desirable **Can be Outsourced/Hired ***Attached with UPHC

D.1 Training Details- RMNCHA+ Communicable & Non- Communicable Diseases				
Services	CHO (Yes/No)	ANM (Yes/No)	MPW (M)/ ANM (Yes/No)	ASHA (Yes/No)
Maternal Health (ANC/PNC Care)	Yes	Yes	Yes	Yes

Child Health (New Born Care/ HBNC/ HBYC)	Yes	Yes	Yes	Yes
Family Planning	Yes	Yes	Yes	Yes
Communicable Diseases (TB/Leprosy/Malaria/Dengue/Filariasis etc.)	Yes	Yes	Yes	Yes
NCD	Yes	Yes	Yes	Yes
Others (Specify)	-	-	-	-

D.2 Training details- Expanded CPHC packages						
Staff	Trained in Eye care (Yes/No)	Trained in ENT care (Yes/No)	Trained in oral care (Yes/No)	Trained in MNS (Yes/No)	Trained in Elderly & Palliative Care (Yes/No)	Trained in Trauma & Emergency care (Yes/No)
CHO	Yes	Yes	Yes	Yes	Yes	Yes
ANM	No	No	No	No	No	No
ASHA	No	No	No	No	No	No

E.1 Availability of Services	
Reproductive Maternal and Child Health	<input checked="" type="checkbox"/> ANC/ PNC <input checked="" type="checkbox"/> Neonatal and infant healthcare services <input checked="" type="checkbox"/> Childhood and Adolescent healthcare services <input checked="" type="checkbox"/> Family planning, contraceptive and other reproductive healthcare services
Communicable diseases	<input checked="" type="checkbox"/> Vector-borne diseases (Malaria, Dengue, Filariasis, JE) <input checked="" type="checkbox"/> TB <input checked="" type="checkbox"/> Leprosy <input checked="" type="checkbox"/> Acute simple illnesses
Non-Communicable Diseases	Screening and management of common NCDs (DM, HTN) <input checked="" type="checkbox"/> Screening of common cancers – Oral <input checked="" type="checkbox"/> Screening of common cancers – breast <input checked="" type="checkbox"/> Screening of common cancers – cervix

E.2 Availability of Expanded Packages of Services			
Service Packages	Services Available	Drugs available	Diagnostics & consumables available
Ophthalmic care services	Yes	Yes	Yes
Basic ear, nose, throat (ENT) care services	Yes	Yes	Yes
Oral health care services	Yes	Yes	Yes
Elderly and Palliative care services	Yes	Yes	Yes

Screening & management of mental health ailments	Yes	Yes	Yes
Emergency Medical Services	Yes	Yes	Yes

F. Availability of Essential medicines		
1	Number of medicines at AAM as per State Essential Medicine List (EML) <i>Reference link for national EML:</i> https://nhsrcindia.org/sites/default/files/SHC-HWC%20%26%20UHC%20IPHS%202022%20Guidelines%20pdf.pdf	31 (Total medicines at UAAM as per national EML is 105)
2	Total number of medicines available at the AAM	31
3	Availability of medicines for priority conditions	<input checked="" type="checkbox"/> Tuberculosis <input checked="" type="checkbox"/> Diabetes <input checked="" type="checkbox"/> Hypertension <input checked="" type="checkbox"/> Fever
4	Medicine categories with shortfall/stockouts on the day of assessment	Anti-apileptic
5	What is the indenting cycle that is followed at the facility?	Monthly twice
6	What is the lead time for supply of drugs which are indented? (record in days)	Less than 1 Week
7	Is buffer stock for drugs maintained?	Yes
8	DVDMS or any other software is being used for stock management	No

G.1 Availability of Diagnostic Services		
1	Availability of diagnostic services:	In-house lab
2	Number of diagnostic tests at AAM as per State Essential Diagnostic list	8 <i>(Total diagnostic tests at UAAM as per national EDL is 14)</i>
3	Number of tests available at UAAM	8
4	Number of tests Provided through In House Mode	8
5	Number of tests Provided through Hub & Spoke (Public Health System)	-
6	Number of tests Provided through Hub & Spoke- PPP Model	-
7	Availability of X-ray services	No
8	Availability of Sample transportation mechanism	Yes
9	User fee charged for diagnostics	No
10	Average downtime of equipment (days)	10-15 days

11	Details of equipment which are non-functional for 7 Days (List of equipment is provided as annexure)	No
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H. Availability of IT Equipment & Teleconsultation services	
Infrastructure: Availability	Yes, Internet connectivity (government funded-No) Yes, Desktop
Infrastructure: Functionality	Internet connectivity (government funded-No) Desktop
Teleconsultation services	Yes
Specify Hub for teleconsultation: (UPHC-Polyclinic/ /DH/MCH/Other)	<input checked="" type="checkbox"/> PHC <input type="checkbox"/> DH <input type="checkbox"/> Medical College Hospital <input checked="" type="checkbox"/> Other, specify
Teleconsultation platforms used	e-Sanjevani.OPD
Teleconsultation schedule prepared and displayed	No
Common conditions for teleconsultation	Severe, Hypertension, Diabetes ENT, EYE
Total teleconsultations in the last 01 month	54

I. Wellness Activities	
Wellness sessions being held periodically	Yes
Availability of a trained instructor for wellness session	Yes
Health Days are celebrated as per the Wellness Activity Calendar	Yes

J. Governance	
Constitution of Jan Arogya Samiti	Yes
Periodic JAS meetings in the last 6 months (once a month)	Yes
Minutes of meetings maintained	Yes
Availability of functional MAS	No

K. Reporting	
Online Platforms	Reporting
<input type="checkbox"/> AAM Portal/App/ HWC/ SSD	Yes
<input type="checkbox"/> National NCD Portal/App	Yes
<input type="checkbox"/> IHIP	Yes
<input type="checkbox"/> HMIS	Yes
<input type="checkbox"/> FPLMIS	Yes
<input type="checkbox"/> DVDMS	No
<input type="checkbox"/> Nikshay	Yes
Specify others: RCH/ Anmol, UVIN	Yes

L. Finance			
Remuneration & Incentives	Cadre	Timely disbursement	Complete disbursement as entitled
	UAAM Team (Salary)	Yes	Yes
	UAAM Team (Team Based Incentives)	Yes	Yes
Facility funds	Fund Source	Timely disbursement	Details
	Untied	Yes	
	Other Sources	Yes	
United Fund utilized during last year	Funds received (Amount in Rs.)	Expenditure (Amount in Rs.)	% Expenditure
	Rs 30,000	Rs 30,000	100% utilized
Is untied fund being spent on following activities?	<p>Regular payment of Bills: Yes</p> <p>If yes, specify;</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Electricity <input checked="" type="checkbox"/> Drinking Water <input checked="" type="checkbox"/> Internet <p>Regular purchase: Yes</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Medicines <input checked="" type="checkbox"/> Reagents/Consumables <input checked="" type="checkbox"/> Equipment <input checked="" type="checkbox"/> Furniture <p>Payment of support/cleaning Staff: Yes, DEO for NCD portal</p>		
Status of JSY Payments	<p>Payment done till: Not Applicable</p> <p>Average Delay in Payment (days):</p> <p>Reasons for delay, if any</p>		
Availability of JSSK entitlements	<p>NA</p> <p>If yes, whether all entitlements being provided</p>		

(No deliveries taking place in UHWC)	<input type="checkbox"/> Free delivery services (Normal delivery/ C-section) <input type="checkbox"/> Free diet <input type="checkbox"/> Free drugs and consumables <input type="checkbox"/> Free diagnostics <input type="checkbox"/> Free blood services <input type="checkbox"/> Free referral transport (home to facility) <input type="checkbox"/> Free referral transport (drop back from facility to home) <input type="checkbox"/> No user charges
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M. Service delivery Output Indicators (Data of previous quarter)				
1	Total number of outpatient department visits			1461
2	No. of PW registered for ANC			98
3	No. of PW received 4 or more ANC check-ups			68
4	Total number of institutional deliveries			0
5	Total no. of High-Risk Pregnancies received treatment against no. of high-Risk pregnancies identified			5
6	Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine			90
7	Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine			69
8	Number of cases referred from AAM to PHC AAM /Polyclinic/Other higher facilities during last month			26
9	Number of cases referred back to AAM from PHC AAM or higher centre for follow-up during last 3 months			26
8	TB patients undergoing treatment			
	Indicators			Current year
	No. of presumptive TB patients identified			1
	No. of TB patients diagnosed out of the presumptive patients referred			1
	No. of TB patients taking treatment in the AAM			3
9	Community Based Screening for NCDs			
	% of target population administered CBAC			2153
	% of target population with score below 4			1953
	% of target population with score 4 and above			200
10	NCDs <i>(No. of individuals in Last 6 Months)</i>	Screened	Treated	Follow-up

	Hypertension	1813	350	280
	Diabetes	1813	550	350
	NCDs <i>(No. of individuals in Last 6 Months)</i>	Screened	Referred	Follow-up
	Oral Cancer*	1005	No Record	-
	Breast Cancer*	560	-	-
	Cervical Cancer*	-	-	-

N. Implementation of NQAS Quality Assurance and Patient Safety		
1	Has there been an internal assessment for NQAS?	Yes
2	Is the facility certified at the State-level for NQAS?	Yes
3	Is the facility certified at the National level for NQAS?	Result awaited
4	Is the facility participating in Kayakalp?	Yes
5	If yes, Achievement under Kayakalp (Winner, recommendation) and score	89%
6	Patient Rights	<input checked="" type="checkbox"/> Display of citizen's charter <input checked="" type="checkbox"/> Display of IEC materials <input checked="" type="checkbox"/> Provision for ensuring privacy <input checked="" type="checkbox"/> Respectful Maternity Care being practiced <input checked="" type="checkbox"/> All services provided free of cost <input checked="" type="checkbox"/> Confidentiality assured for patient information
7	Support Services	<input checked="" type="checkbox"/> Maintenance and upkeep of facility ensured <input checked="" type="checkbox"/> Maintenance of clinical records <input checked="" type="checkbox"/> Data management using digital technology <input checked="" type="checkbox"/> Systematic inventory management (medicines/consumables)
8	Infection control	<input checked="" type="checkbox"/> Adherence to biomedical waste management <input checked="" type="checkbox"/> Adherence to SOPs for disinfection / sterilization of equipment <input checked="" type="checkbox"/> Adherence to SOPs for personal protection
9	Clinical care	<input checked="" type="checkbox"/> Adherence to SOPs for clinical management of conditions <input checked="" type="checkbox"/> Ensuring care continuity through bilateral referral mechanism
10	Quality Management Systems	<input checked="" type="checkbox"/> Provision for collecting patient feedback

		<input checked="" type="checkbox"/> Availability of Grievance Redressal Mechanisms <input checked="" type="checkbox"/> Periodic reviews undertaken for quality assurance
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O. IPHS Compliance		
1	Date of assessment using ODK tool kit	Don't Know
2	Facility aggregate score using ODK Took kit	-

Key Observations with challenges

Facility Bordoloinagar AAM-SHC is performing well in NCD Services, with 1,813 individuals screened for hypertension and diabetes in the last six months. On an average OPD load of 25-30 patients per day reported. adolescents counselling is also conducted with frequent field visits. While essential medicines were available, stockouts of anti-epileptic drugs were reported. The facility adheres the quality care protocol, and well maintained with cleanliness and hygiene protocol. It was reported Kayakalp certified, and NQAS result of national certification awaited. Proper updated display of IEC material noticed at the facility and in local language. CHO of this facility sound to be pro-active. Tele-consultation services were effectively functioning here. With regards to expanded services under AAM, the facility is rendering the expanded package services, as CHO was well trained, however, training gap for other staff was noted. Training of ANM, MPW and ASHAs worker is required for enhancing service delivery. Space crunch was reported at the facility. This facility lacks separate functional toilets. Strengthening infrastructure, staff training can enhance service delivery.

Annexure- List of essential equipment

S.No	Equipment	Available	Not available	Functional	Non functional
1	BP apparatus- Digital/ Sphygmomanometer	✓		✓	
2	BP apparatus- Aneroid/ Sphygmomanometer		<input checked="" type="checkbox"/>		
3	Weighing machine Electronic	✓		✓	
4	Hemoglobinometer	✓		✓	
5	Glucometer	✓		✓	
6	Thermometer	✓		✓	
7	Baby weighing scale	✓		✓	
8	Stethoscope	✓		✓	
9	Near Vision chart		<input checked="" type="checkbox"/>		
10	Snellen vision chart	✓			
11	Stadiometer	✓		✓	
12	Tuning fork		<input checked="" type="checkbox"/>		

AYUSHMAN AROGYA MANDIR- SUB HEALTH CENTRE, NIZMAKUMKILA

A. General Information	
1. State	Assam
2. District Name	Tinsukia
3. Block/Taluka Name	Ketetong
4. Name of Facility	Nizmakumkila
5. Type of Facility	AAM-HWC
6. NIN of the facility	-
7. No. of days in a week facility is operational	6 DAYS
8. OPD Timings	8:00 TO 2:00 PM
9. Month & Year of AAM operationalization	2024
10. Accessible from nearest road head (Yes/No)	Yes
11. Next Referral Facility	CHC Margerita
12. Distance of next referral facility (Km)	6 km

A.1 Demographic Details	
5. Number of Villages	4
6. No. of Households	691
7. Total catchment Population	3093
8. Population who are 30 years of age and above	1131

B. Physical Infrastructure		
Infrastructure Status and details		Availability
1.	Availability of Govt owned building	Yes
2.	If there is no government-owned building, specify building type (<i>Other Govt./Urban Local Body/ Rented etc.</i>)	
3.	Availability of boundary wall	Yes
4.	External branding as per CPHC guidelines (<i>colour, logo</i>)	Yes
5.	OPD room	Yes
	Examination table with privacy curtain/ screen	Yes
6.	Day Care Beds available (<i>Norm – 2</i>)	Yes
7.	Waiting area with sitting arrangements for patients/ attendants	Yes
8.	Availability of furniture	
	Table	Yes
	Chairs	Yes
	Almirah/Rack	Yes
9.	Laboratory	Yes
10.	Pharmacy /Drug store	Yes
11.	Space/ room identified for Wellness activities including Yoga sessions	Yes
12.	Separate functional toilets for males and females	Yes

13.	Availability of Running Water	Yes
14.	Facilities for elderly and differently able people (ramps at entry, wheel chairs etc.)	No
15.	Electricity connection	Yes
16.	Power back up	No
17.	Availability of Safe drinking Water	Yes
18.	Functional Handwashing corner (designated) with running water and soap	Yes
19.	Provision of BMW management	Yes
20.	Colour coded waste bins	Yes
21.	Bio-medical waste disposal mechanism in place	No
22.	<i>Residential Quarters available for Staff If yes, Specify the staff for which quarters available</i>	No

B.1 Information, Education & communication (IEC) material		
1	Display of signages and name of the facility (<i>even in local language</i>)	Yes
2	Display of IEC material (<i>related to service packages TB, FP, RMNCHA, NCD, Eye, oral care, etc</i>)	Yes
3	Display of IEC on water, sanitation & hygiene	Yes
4	IEC/Poster on BMW displayed at the facility.	Yes
5	Installation of TV/ LED screen in the waiting area for IEC display*	No
7	Display of citizen charter	Yes
8	Information on grievance redressal displayed	Yes
9	Information on referral transport displayed	Yes
10	Information on nearest referral facility displayed	Yes

*Desirable amenities

C. Human Resource Availability						
S. N	Staff	Required as per IPHS-2022	Regular		Contractual	
			Sanctioned	Available	Sanctioned	Available
1	CHO	1	-	-	1	1
2	Staff Nurse/ ANM	1	1	1	-	-
3	MPW (Male)	1	1	-	-	-
4	Sanitary Staff*	1	-	-	-	-
5	Security Staff**	1	-	-	-	-
6	ASHA (Population norm: 1 ASHA per 2000-2500 population)				3 ASHA	

*Desirable **Can be Outsourced/Hired ***Attached with UPHC

D.1 Training Details- RMNCHA+ Communicable & Non- Communicable Diseases				
Services	CHO (Yes/No)	ANM (Yes/No)	MPW (M) (Yes/No) ANM	ASHA (Yes/No)

Maternal Health (ANC/PNC Care)	Yes	Yes	NA	Yes
Child Health (New Born Care/ HBNC/ HBYC)	Yes	Yes	NA	Yes
Family Planning	Yes	Yes	NA	Yes
Communicable Diseases (TB/Leprosy/Malaria/Dengue/Filariasis etc.)	Yes	Yes	NA	Yes
NCD	Yes	Yes	NA	Yes
Others (Specify)	-	-	-	-

D.2 Training details- Expanded CPHC packages						
Staff	Trained in Eye care (Yes/No)	Trained in ENT care (Yes/No)	Trained in oral care (Yes/No)	Trained in MNS (Yes/No)	Trained in Elderly & Palliative Care (Yes/No)	Trained in Trauma & Emergency care (Yes/No)
CHO	No	No	No	No	No	No
ANM	No	No	No	No	No	No
ASHA	No	No	No	No	No	No

E.1 Availability of Services	
Reproductive Maternal and Child Health	<input checked="" type="checkbox"/> ANC/ PNC <input checked="" type="checkbox"/> Neonatal and infant healthcare services <input checked="" type="checkbox"/> Childhood and Adolescent healthcare services <input checked="" type="checkbox"/> Family planning, contraceptive and other reproductive healthcare services
Communicable diseases	<input checked="" type="checkbox"/> Vector-borne diseases (Malaria, Dengue, Filariasis, JE) <input checked="" type="checkbox"/> TB <input checked="" type="checkbox"/> Leprosy- only screening part <input checked="" type="checkbox"/> Acute simple illnesses
Non-Communicable Diseases	<input checked="" type="checkbox"/> Screening and management of common NCDs (DM, HTN) <input checked="" type="checkbox"/> Screening of common cancers – Oral <input checked="" type="checkbox"/> Screening of common cancers – breast <input checked="" type="checkbox"/> Screening of common cancers – cervix

E.2 Availability of Expanded Packages of Services			
Service Packages	Services Available	Drugs available	Diagnostics & consumables available
Ophthalmic care services	No	No	No
Basic ear, nose, throat (ENT) care services	No	No	No
Oral health care services	No	No	No

Elderly and Palliative care services	No	No	No
Screening & management of mental health ailments	No	No	No
Emergency Medical Services	No	No	No

F. Availability of Essential medicines		
1	Number of medicines at AAM as per State Essential Medicine List (EML) <i>Reference link for national EML:</i> https://nhsrcindia.org/sites/default/files/SHC-HWC%20%26%20UHC%20IPHS%202022%20Guidelines%20pdf.pdf	34 (Total medicines at UAAM as per national EML is 105)
2	Total number of medicines available at the AAM	30
3	Availability of medicines for priority conditions	<input checked="" type="checkbox"/> Tuberculosis <input checked="" type="checkbox"/> Diabetes <input checked="" type="checkbox"/> Hypertension <input checked="" type="checkbox"/> Fever
4	Medicine categories with shortfall/stockouts on the day of assessment	-
5	What is the indenting cycle that is followed at the facility?	Monthly
6	What is the lead time for supply of drugs which are indented? (record in days)	Less than 1 Week
7	Is buffer stock for drugs maintained?	Yes
8	DVDMS or any other software is being used for stock management	Yes

G.1 Availability of Diagnostic Services		
1	Availability of diagnostic services:	In-house lab
2	Number of diagnostic tests at AAM as per State Essential Diagnostic list	- (Total diagnostic tests at UAAM as per national EDL is 14)
3	Number of tests available at AAM	5
4	Number of tests Provided through In House Mode	5
5	Number of tests Provided through Hub & Spoke (Public Health System)	-
6	Number of tests Provided through Hub & Spoke- PPP Model	-
7	Availability of X-ray services	No
8	Availability of Sample transportation mechanism	Yes (TB)
9	User fee charged for diagnostics	No
10	Average downtime of equipment (days)	One week

11	Details of equipment which are non-functional for 7 Days (List of equipment is provided as annexure)	No
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H. Availability of IT Equipment & Teleconsultation services	
Infrastructure: Availability	Internet connectivity (No -government funded) Desktop
Infrastructure: Functionality	Internet connectivity (No- government funded) Desktop
Teleconsultation services	Yes
Specify Hub for teleconsultation: (UPHC-Polyclinic/ /DH/MCH/Other)	PHC <input checked="" type="checkbox"/> DH <input type="checkbox"/> Medical College Hospital Other, specify
Teleconsultation platforms used	e-Sanjeevani.OPD
Teleconsultation schedule prepared and displayed	No
Common conditions for teleconsultation	High Fever, cough
Total teleconsultations in the last 01 month	30

I. Wellness Activities	
Wellness sessions being held periodically	Yes
Availability of a trained instructor for wellness session	Yes
Health Days are celebrated as per the Wellness Activity Calendar	Yes

J. Governance	
Constitution of Jan Arogya Samiti	Yes
Periodic JAS meetings in the last 6 months (once a month)	Yes
Minutes of meetings maintained	Yes
Availability of functional MAS	NA

K. Reporting	
Online Platforms	Reporting
<input type="checkbox"/> AAM Portal/App/ HWC/ SSD	Yes
<input type="checkbox"/> National NCD Portal/App	Yes
<input type="checkbox"/> IHIP	Yes

<input type="checkbox"/> HMIS	Yes
<input type="checkbox"/> FPLMIS	Yes
<input type="checkbox"/> DVDMS	Yes
<input type="checkbox"/> Nikshay	Yes
Specify others: RCH/ Anmol, UVIN	Yes

L. Finance			
Remuneration & Incentives	Cadre	Timely disbursement	Complete disbursement as entitled
	UAAM Team (Salary)	Yes	Yes
	UAAM Team (Team Based Incentives)	No	No
Facility funds	Fund Source	Timely disbursement	Details
	Untied	Yes	
	Other Sources	Yes	
United Fund utilized during last year	Funds received	Expenditure	% Expenditure
	(Amount in Rs.)	(Amount in Rs.)	
	Rs 30,000	Rs 30,000	100% utilized
Is untied fund being spent on following activities?	Regular payment of Bills: Yes If yes, specify; <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Electricity <input checked="" type="checkbox"/> Drinking Water <input checked="" type="checkbox"/> Internet Regular purchase: Yes <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Medicines 		

	<input checked="" type="checkbox"/> Reagents/Consumables <input checked="" type="checkbox"/> Equipment <input checked="" type="checkbox"/> Furniture Boundry wall Payment of support/cleaning Staff: Yes
Status of JSY Payments	Payment done till: Not Applicable Average Delay in Payment (days): Reasons for delay, if any
Availability of JSSK entitlements <u>(No deliveries taking place in HWC)</u>	NA If yes, whether all entitlements being provided <input type="checkbox"/> Free delivery services (Normal delivery/ C-section) <input type="checkbox"/> Free diet <input type="checkbox"/> Free drugs and consumables <input type="checkbox"/> Free diagnostics <input type="checkbox"/> Free blood services <input type="checkbox"/> Free referral transport (home to facility) <input type="checkbox"/> Free referral transport (drop back from facility to home) <input type="checkbox"/> No user charges

M. Service delivery Output Indicators (Data of previous quarter)		
1	Total number of outpatient department visits	361
2	No. of PW registered for ANC	17
3	No. of PW received 4 or more ANC check-ups	28
4	Total number of institutional deliveries	11
5	Total no. of High-Risk Pregnancies received treatment against no. of high-Risk pregnancies identified	6
6	Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine	12
7	Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine	8
8	Number of cases referred from AAM to PHC AAM /Polyclinic/Other higher facilities during last month	6
9	Number of cases referred back to AAM from PHC AAM or higher centre for follow-up during last 3 months	22
8	TB patients undergoing treatment	
	Indicators	Current year
	No. of presumptive TB patients identified	18

	No. of TB patients diagnosed out of the presumptive patients referred	5		
	No. of TB patients taking treatment in the AAM	2		
9	Community Based Screening for NCDs			
	% of target population administered CBAC	1144 (34%)		
	% of target population with score below 4	524		
	% of target population with score 4 and above	620		
10		Screened	Treated	Follow-up
	Hypertension	393	48	42
	Diabetes	393	45	44
	NCDs <i>(No. of individuals in Last 6 Months)</i>	Screened	Referred	Follow-up
	Oral Cancer*	393	0	0
	Breast Cancer*	249	0	0
	Cervical Cancer*	-	-	-

N. Implementation of NQAS Quality Assurance and Patient Safety		
1	Has there been an internal assessment for NQAS?	No
2	Is the facility certified at the State-level for NQAS?	No
3	Is the facility certified at the National level for NQAS?	No
4	Is the facility participating in Kayakalp?	Yes
5	If yes, Achievement under Kayakalp and score	75%
6	Patient Rights	<input checked="" type="checkbox"/> Display of citizen's charter <input checked="" type="checkbox"/> Display of IEC materials <input checked="" type="checkbox"/> Provision for ensuring privacy <input checked="" type="checkbox"/> Respectful Maternity Care being practiced <input checked="" type="checkbox"/> All services provided free of cost <input checked="" type="checkbox"/> Confidentiality assured for patient information
7	Support Services	<input checked="" type="checkbox"/> Maintenance and upkeep of facility ensured <input checked="" type="checkbox"/> Maintenance of clinical records <input checked="" type="checkbox"/> Data management using digital technology <input checked="" type="checkbox"/> Systematic inventory management (medicines/consumables)
8	Infection control	<input checked="" type="checkbox"/> Adherence to biomedical waste management

		<input checked="" type="checkbox"/> Adherence to SOPs for disinfection / sterilization of equipment <input checked="" type="checkbox"/> Adherence to SOPs for personal protection
9	Clinical care	<input checked="" type="checkbox"/> Adherence to SOPs for clinical management of conditions <input checked="" type="checkbox"/> Ensuring care continuity through bilateral referral mechanism
10	Quality Management Systems	<input checked="" type="checkbox"/> Provision for collecting patient feedback <input checked="" type="checkbox"/> Availability of Grievance Redressal Mechanisms <input checked="" type="checkbox"/> Periodic reviews undertaken for quality assurance

O. IPHS Compliance

1	Date of assessment using ODK tool kit	No
2	Facility aggregate score using ODK Took kit	-

KEY OBSERVATIONS

Nizmakumkila AAM-SHC, provides essential services, including general OPDs, maternal and child health, NCD services, however, it is unable to provide expanded AAM services due to a lack of staff training. Training of ANM, MPW and ASHAs worker is required for enhancing services under AAM. Strengthening staff training can enhance expanded package of service delivery. Lack of power backup noticed at the facility. Power backup is not there which poses difficulty to provide facilities to the public during night as the ANM has the residential quarter at the facility thus resides here. The facility reported delays in untied fund disbursement, affecting fund utilization efficiency. The facility is performing well in the quality care program implementation, noted to be Kayakalp certified. Medication SS shortage (pain killer, cough syrup etc) was reported at the facility. Teleconsultation services are active with an average of 25-30 per month mostly for the cases like fever and cough. With regards to wellness activity, Regular yoga and wellness sessions were conducted at the facility.

Annexure- List of essential equipment

S.No	Equipment	Available	Not available	Functional	Non functional
1	BP apparatus- Digital / Sphygmomanometer	✓		✓	
2	BP apparatus- Aneroid / Sphygmomanometer		☒		
3	Weighing machine Electronic	✓		✓	
4	Hemoglobinometer	✓		✓	
5	Glucometer	✓		✓	
6	Thermometer	✓		✓	
7	Baby weighing scale	✓		✓	
8	Stethoscope	✓		✓	
9	Near Vision chart		☒		
10	Snellen vision chart	✓			
11	Stadiometer	✓		✓	
12	Tuning fork		☒		

URBAN AYUSHMAN AROGYA MANDIR (UAAM-HWC), SRIPURIA

A. General Information	
1. State	Assam
2. District Name	Tinsukia
3. Ward Name	1
4. Name of Facility	Sripuria U-HWCSC
5. Type of Facility	UAAM-HWC-SC
6. NIN of the facility	1128271226
7. No. of days in a week the facility is operational	6 days
8. OPD Timing	8:00am to 2:00pm
9. Month & Year of UAAM operationalization	April 2024
10. Is the facility accessible from nearest road head? (Yes/No)	No
11. Next Referral Facility	UPHC Tinsukia/ Civil Hospital Tinsukia
12. Distance of next referral facility (Km)	2.5 km

A.1 Demographic Details	
13. Number of Wards	2
14. No. of Households	3100
15. Total catchment Population	12450
16. Population who are 30 years of age and above	4000

B. Physical Infrastructure		
Infrastructure Status and details		Availability
72.	Availability of Govt owned building (Running in Donated building)	No
73.	If there is no government-owned building, specify building type (<i>Other Govt./Urban Local Body/ Rented etc.</i>)	Rented
74.	24*7	No
75.	Availability of boundary wall	Yes
76.	External branding as per CPHC guidelines (<i>colour, logo</i>)	No
77.	OPD room	Yes
	Examination table with privacy curtain/ screen	No
78.	Day Care Beds available (<i>Norm – 2</i>)	Yes, but no space for installment
79.	Waiting area with sitting arrangements for patients/ attendants	Yes
80.	Availability of furniture	Yes
	Table	Yes
	Chairs	Yes
	Almirah/Rack	Yes

81.	Laboratory	No
82.	Pharmacy /Drug store	No separate
83.	Space/ room identified for Wellness activities including Yoga sessions	No
84.	Separate functional toilets for males and females	No
85.	Availability of Running Water	Yes
86.	Facilities for elderly and differently able people (ramps at entry, wheel chairs etc.)	Yes
87.	Electricity connection	Yes
88.	Power back up	Yes
89.	Availability of Safe drinking Water	Yes
90.	Functional Handwashing corner (designated) with running water and soap	Yes
91.	Provision of BMW management	Yes
92.	Colour coded waste bins	Yes
93.	Bio-medical waste disposal mechanism in place	Yes (Monthly collection)
94.	<i>Residential Quarters available for Staff If yes, Specify the staff for which quarters available</i>	No

B.1 Information, Education & communication (IEC) material		
1	Display of signages and name of the facility (<i>even in local language</i>)	Yes
2	Display of IEC material (<i>related to service packages TB, FP, RMNCHA, NCD, Eye, oral care, etc</i>)	Yes,
3	Display of IEC on water, sanitation & hygiene	Yes
4	IEC/Poster on BMW displayed at the facility.	No
5	Installation of TV/ LED screen in the waiting area for IEC display*	No
7	Display of citizen charter	No
8	Information on grievance redressal displayed	No
9	Information on referral transport displayed	No
10	Information on nearest referral facility displayed	No

*Desirable amenities

C. Human Resource Availability						
S. N	Staff	Required as per IPHS-2022	Regular		Contractual	
			Sanctioned	Available	Sanctioned	Available
1	MO	1	-	-	1	1
2	Staff Nurse	1	-	-	-	-
3	MPW (Male)	1	-	-	-	-
	GNM		-	-	1	2
	LHV		-	-	-	-
4	Sanitary Staff*	1	-	-	-	-
5	SUPPORT Staff**	1	-	-	-	1
6	ASHA					6

(Population norm: 1 ASHA per 2000-2500 population)			
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*Desirable **Can be Outsourced/Hired ***Attached with UPHC

D.1 Training Details- RMNCHA+ Communicable & Non- Communicable Diseases				
Services	CHO/ MO (Yes/No)	GNM (Yes/No)	MPW (F)/ ANM (Yes/No) ANM	ASHA (Yes/No)
Maternal Health (ANC/PNC Care)	Yes	No	NA	Yes
Child Health (New Born Care/ HBNC/ HBYC)	Yes	No	NA	Yes
Family Planning	Yes	Yes	NA	Yes
Communicable Diseases (TB/Leprosy/Malaria/Dengue/Filariasis etc.)	Yes	No	NA	Yes
NCD	Yes	No	NA	Yes
Others (Specify)		-	-	-

D.2 Training details- Expanded CPHC packages						
Staff	Trained in Eye care (Yes/No)	Trained in ENT care (Yes/No)	Trained in oral care (Yes/No)	Trained in MNS (Yes/No)	Trained in Elderly & Palliative Care (Yes/No)	Trained in Trauma & Emergency care (Yes/No)
MO	Yes	Yes	Yes	Yes	Yes	Yes
GNM	Yes	Yes	Yes	Yes	Yes	Yes
ANM	NA	NA	NA	NA	NA	NA
ASHA	No	No	No	No	No	No

E.1 Availability of Services	
Reproductive Maternal and Child Health	<input checked="" type="checkbox"/> ANC/ PNC <input checked="" type="checkbox"/> Neonatal and infant healthcare services <input checked="" type="checkbox"/> Childhood and Adolescent healthcare services <input checked="" type="checkbox"/> Family planning, contraceptive and other reproductive healthcare services
Communicable diseases	<input checked="" type="checkbox"/> Vector-borne diseases (Malaria, Dengue, Filariasis, JE) <input checked="" type="checkbox"/> TB (Screening) <input checked="" type="checkbox"/> Leprosy <input checked="" type="checkbox"/> Acute simple illnesses
Non-Communicable Diseases	<input checked="" type="checkbox"/> Screening and management of common NCDs (DM, HTN) <input checked="" type="checkbox"/> Screening of common cancers – Oral <input checked="" type="checkbox"/> Screening of common cancers – breast <input checked="" type="checkbox"/> Screening of common cancers – cervix

E.2 Availability of Expanded Packages of Services			
Service Packages	Services Available	Drugs available	Diagnostics & consumables available
Ophthalmic care services	Yes	Yes	No
Basic ear, nose, throat (ENT) care services	Yes	Yes	No
Oral health care services	Yes	Yes	No
Elderly and Palliative care services	Yes	No	No
Screening & management of mental health ailments	Yes	No	No
Emergency Medical Services	No	No	No

F. Availability of Essential medicines	
1	Number of medicines at UAAM as per State Essential Medicine List (EML) <i>Reference link for national EML:</i> https://nhsrcindia.org/sites/default/files/SHC-HWC%20%26%20UHC%20IPHS%202022%20Guidelines%20pdf.pdf
	76 <i>(Total medicines at UAAM as per national EML is 105)</i>
2	Total number of medicines available at the UAAM
	40
3	Availability of medicines for priority conditions
	<input checked="" type="checkbox"/> Tuberculosis <input checked="" type="checkbox"/> Diabetes <input checked="" type="checkbox"/> Hypertension <input checked="" type="checkbox"/> ANC related <input checked="" type="checkbox"/> Fever
4	Medicine categories with shortfall/stockouts on the day of assessment
	Cough syrup shortage , Anti- allergic, Gastrointestinal meds
5	What is the indenting cycle that is followed at the facility?
	Monthly
6	What is the lead time for supply of drugs which are indented? (record in days)
	Less than 1 Week
7	Is buffer stock for drugs maintained?
	Yes
8	DVDMS or any other software is being used for stock management
	No

G.1 Availability of Diagnostic Services	
1	Availability of diagnostic services:
	In-house lab, just 2 test available
2	Number of diagnostic tests at UAAM as per State Essential Diagnostic list
	26 <i>(Total diagnostic tests at UAAM as per national EDL is 14)</i>

3	Number of tests available at UAAM	2 (24 from PHC level-)
4	Number of tests Provided through In House Mode	2
5	Number of tests Provided through Hub & Spoke (Public Health System)	Yes (24 uphc)
6	Number of tests Provided through Hub & Spoke- PPP Model	No
7	Availability of X-ray services	No
8	Availability of Sample transportation mechanism	No
9	User fee charged for diagnostics	No
10	Average downtime of equipment (days)	1 week
11	Details of equipment which are non-functional for 7 Days (List of equipment is provided as annexure)	No

H. Availability of IT Equipment & Teleconsultation services

Infrastructure: Availability	Internet connectivity (government funded) Laptop
Infrastructure: Functionality	Internet connectivity (government funded) Laptop
Teleconsultation services Specify Hub for teleconsultation: (UPHC-Polyclinic/ /DH/MCH/Other)	Yes <input checked="" type="checkbox"/> <input type="checkbox"/> UPHC - Polyclinic <input checked="" type="checkbox"/> <input type="checkbox"/> DH <input checked="" type="checkbox"/> <input type="checkbox"/> Medical College Hospital Other, specify:
Teleconsultation platforms used	e-Sanjeevani app
Teleconsultation schedule prepared and displayed	No, OPD Hours
Common conditions for teleconsultation	Fever, dioria
Total teleconsultations in the last 01 month	3

I. Wellness Activities

Wellness sessions being held periodically	Yes
Availability of a trained instructor for wellness session	No
Health Days are celebrated as per the Wellness Activity Calendar	Yes

J. Governance

Constitution of Jan Arogya Samiti	Yes
Periodic JAS meetings in the last 6 months (once a month)	Yes
Minutes of meetings maintained	Yes
Availability of functional MAS	Yes

K. Reporting	
Online Platforms	Reporting
<input type="checkbox"/> AAM Portal/HWC App	Yes
<input type="checkbox"/> National NCD Portal/App	Yes
<input type="checkbox"/> IHIP	Yes, District Level entry
<input type="checkbox"/> HMIS	Yes, District Level
<input type="checkbox"/> FPLMIS	No
<input type="checkbox"/> DVDMS	No
<input type="checkbox"/> Nikshay	Yes, District Level
Specify others:	RCH, MCH

L. Finance			
Renumeration & Incentives	Cadre	Timely disbursement	Complete disbursement as entitled
	UAAM Team (Salary)	Yes	Yes
	UAAM Team (Team Based Incentives)	NA	NA
Facility funds	Fund Source	Timely disbursement	Details
	Untied	Yes	June (1st Installment)
	Other Sources	Yes	User fund
United Fund utilized during last year (Fund received as per the requirement as there is no CHO appointment in the facility)	Funds received (Amount in Rs.)	Expenditure (Amount in Rs.)	% Expenditure
	Rs 50000	Rs 48700	MORE THAN 95% utilized
Is untied fund being spent on following activities?	Major on stationary, purchase inverter Regular payment of Bills: Yes If yes, specify; <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Electricity <input checked="" type="checkbox"/> Drinking Water <input checked="" type="checkbox"/> Internet 		

	Regular purchase: No <input checked="" type="checkbox"/> Medicines <input checked="" type="checkbox"/> Reagents/Consumables <input checked="" type="checkbox"/> Equipment Payment of support/cleaning Staff: Yes
Status of JSY Payments	Payment done till: NA Average Delay in Payment (days): Reasons for delay, if any
Availability of JSSK entitlements <u>(No deliveries taking place in UHWC)</u>	(No delivery point) If yes, whether all entitlements being provided <input type="checkbox"/> Free delivery services (Normal delivery/ C-section) <input type="checkbox"/> Free diet <input checked="" type="checkbox"/> Free drugs and consumables <input checked="" type="checkbox"/> Free diagnostics <input type="checkbox"/> Free blood services <input type="checkbox"/> Free referral transport (home to facility) <input type="checkbox"/> Free referral transport (drop back from facility to home) <input type="checkbox"/> No user charges

M. Service delivery Output Indicators (Data of previous quarter)		
1	Total number of outpatient department visits	618
2	No. of PW registered for ANC	22
3	No. of PW received 4 or more ANC check-ups	9
4	Total number of institutional deliveries	13
5	Total no. of High-Risk Pregnancies received treatment against no. of high-Risk pregnancies identified	12
6	Total no. of children under 24 months of age who received the first dose of the Pentavalent vaccine	21
7	Total no. of children under 24 months of age who received the third dose of the Pentavalent vaccine	26
8	Number of cases referred from UAAM to UPHC AAM /Polyclinic/Other higher facilities during last month	No record

9	Number of cases referred back to UAAM from UPHC AAM or higher centre for follow-up during last 3 months	0		
8	TB patients undergoing treatment			
	Indicators	Current year		
	No. of presumptive TB patients identified	0		
	No. of TB patients diagnosed out of the presumptive patients referred	0		
	No. of TB patients taking treatment in the AAM	0		
9	Community Based Screening for NCDs			
	% of target population administered CBAC	1114		
	% of target population with score below 4	858		
	% of target population with score 4 and above	256		
10	NCDs <i>(No. of individuals in Last 6 Months)</i>	Screened	Treated	Follow-up
	Hypertension	1021	191	-
	Diabetes	1021	96	-
	NCDs <i>(No. of individuals in Last 6 Months)</i>	Screened	Referred	Follow-up
	Oral Cancer*	1021	-	-
	Breast Cancer*	1021	-	-
	Cervical Cancer*	-	-	-

N. Implementation of NQAS Quality Assurance and Patient Safety	
1	Has there been an internal assessment for NQAS? Yes
2	Is the facility certified at the State-level for NQAS? No
3	Is the facility certified at the National level for NQAS? No
4	Is the facility participating in Kayakalp? No
5	If yes, Achievement under Kayakalp (Winner, recommendation) and score No
6	Patient Rights <input checked="" type="checkbox"/> Display of citizen's charter <input checked="" type="checkbox"/> Display of IEC materials

		<input checked="" type="checkbox"/> Provision for ensuring privacy <input checked="" type="checkbox"/> Respectful Maternity Care being practiced <input checked="" type="checkbox"/> All services provided free of cost <input checked="" type="checkbox"/> Confidentiality assured for patient information
7	Support Services	<input checked="" type="checkbox"/> Maintenance and upkeep of facility ensured <input checked="" type="checkbox"/> Maintenance of clinical records <input checked="" type="checkbox"/> Data management using digital technology <input checked="" type="checkbox"/> Systematic inventory management (medicines/consumables)
8	Infection control	<input checked="" type="checkbox"/> Adherence to biomedical waste management <input checked="" type="checkbox"/> Adherence to SOPs for disinfection / sterilization of equipment <input checked="" type="checkbox"/> Adherence to SOPs for personal protection
9	Clinical care	<input checked="" type="checkbox"/> Adherence to SOPs for clinical management of conditions <input checked="" type="checkbox"/> Ensuring care continuity through bilateral referral mechanism
10	Quality Management Systems	<input checked="" type="checkbox"/> Provision for collecting patient feedback <input checked="" type="checkbox"/> Availability of Grievance Redressal Mechanisms <input checked="" type="checkbox"/> Periodic reviews undertaken for quality assurance

O. IPHS Compliance		
1	Date of assessment using ODK tool kit	05/10/2024
2	Facility aggregate score using ODK Took kit	48%

KEY OBSERVATIONS

Sripuria Urban AAM-SHC, functioning in rented building and looks like residential (no branding), which poses challenges in community mobilization. Space crunch was noted at the facility. Key issues include- Limited physical space, the absence of proper branding (owner of the building didn't allow). Establishing a government-owned facility will ensuring better service delivery. This facility having an OPD load of 15-20 patients per day. Only 2 diagnostic tests are performed which are in house. Immunization program is well functional with efficient coverage. The MO and GNM of the facility were properly trained in 12 packages of services under AAM, thus said services were noted available at the facility. With regards to Quality care program implementation, NQAS initiated at the facility.

Annexure- List of essential equipment

S.No	Equipment	Available	Not available	Functional	Non functional
1	BP apparatus- Digital / Sphygmomanometer	✓		✓	
2	BP apparatus- Aneroid / Sphygmomanometer	✓		✓	
3	Weighing machine Electronic	✓		✓	
4	Hemoglobinometer	✓		✓	
5	Glucometer	✓		✓	
6	Thermometer	✓		✓	
7	Baby weighing scale	✓		✓	
8	Stethoscope	✓		✓	
9	Near Vision chart		✓		
10	Snellen vision chart		✓		
11	Stadiometer	✓		✓	
12	Tuning fork		✓		